### NEW YORK CITY HOUSING AUTHORITY

#### THREE-THOUSAND NINETY- SEVENTH MEETING

#### Minutes of Board Meeting

#### Wednesday, November 18, 2015

The meeting was held at the office of the Authority, 250 Broadway, New York City. A Quorum being present, the Chair called the meeting to order.

Present: Shola Olatoye, Chair Richard Baron, Member Beatrice Byrd, Member Derrick D. Cephas, Member Victor A. Gonzalez, Member Willie Mae Lewis, Member Michael P. Kelly, General Manager Vilma Huertas, Corporate Secretary

### NEW YORK CITY HOUSING AUTHORITY Office of the Corporate Secretary

#### Minutes

#### *Regular Meeting Wednesday, November 18, 2015*

#### I. <u>Authority Minutes</u>

Adoption of Minutes of Regular Meeting, Wednesday, October 28, 2015

#### APPROVED

- II. Chair's Report
- III. General Manager's Report

#### IV. <u>Authority Calendar</u>

Calendar of Regular Meeting, Wednesday, November 18, 2015

1 Authorization to Amend the Agreement with Kraus Management Inc.

Location:	Forest Hills Co-Op
Administering Department:	Mixed Finance Asset Management
Funding Source:	Operating – Federal
Amount:	\$2,070,812.00
Projected Section 3 Hires:	N/A

Authorization is requested to amend the agreement with Kraus Management Inc. for private management services, authorized by Board Resolution 13-11/20-2 and as subsequently amended by Board Resolution 15-9/30-9, for an initial two-year term with a one (1) one-year renewal option, to increase the not-to-exceed amount, in order to fund the one (1) year renewal option for the continued provision of services, commencing on December 1, 2015 and continuing through November 30, 2016.

#### APPROVED<sup>1</sup>

N/A = NOT APPLICABLE

APPROVED = UNANIMOUS

2 Authorization to Enter into an Agreement with Dart Seasonal Products Inc.

Location:	Various (Citywide)
Administering Department:	Operations
Funding Source:	Operating – Federal
Amount:	\$2,661,730.17
Projected Section 3 Hires:	N/A

Authorization is requested to enter into an agreement with Dart Seasonal Products Inc. for Calcium Chloride Pellet Type S, commencing on November 19, 2015 and continuing through November 18, 2018, or commencing on such other date as may be determined by the General Manager or the Senior Vice-President for Operations and continuing for three (3) years thereafter, for the not-to-exceed amount, with two (2) one-year renewal options to be exercised at the Authority's sole discretion, pursuant to the terms and conditions of the NYS Office of General Services Contract PC 66747 (Award Number 22882, Group Number 32100).

#### APPROVED

3 Authorization to Enter into an Agreement with W.W Grainger, Inc.

Location:	Various (Citywide)
Administering Department:	Operations
Funding Source:	Operating – Federal
Amount:	\$2,089,053.25
Projected Section 3 Hires:	N/A

Authorization is requested to enter into an agreement with W.W Grainger, Inc. for garbage bags, commencing on November 19, 2015 and continuing through November 18, 2017, or commencing on such other date as may be determined by the General Manager or the Senior Vice-President for Operations and continuing for two (2) years thereafter, for the not-to-exceed amount, with two (2) one-year renewal options to be exercised at the Authority's sole discretion, pursuant to the terms and conditions of the NYC Department of Citywide Administrative Services Contract RC 3287169.

Award of a Requirement Contract for Rental, Mobilization/De-Mobilization and Service of Portable Light Towers

Location:	Various (Citywide)
Administering Department:	Operations Support Services
Funding Source:	Operating – City
Amount:	\$2,985,600.00
Projected Section 3 Hires:	5

Authorization is requested to award this requirement contract to the lowest responsive and responsible bidder, Durante Rentals, LLC, for the not-to-exceed amount. The first lowest bidder was deemed non-responsive for failure to submit the required bid proposal as specified in the solicitation. This requirement contract also provides for a one (1) sixmonth renewal option to be exercised at the Authority's sole discretion.

#### APPROVED

5 Award of a Requirement Contract for Grade #2 Ultra Low Sulfur Diesel Fuel Oil with 2% Bio-Diesel

Location:

Administering Department: Funding Source: Amount: Projected Section 3 Hires: Various (Bronx, Brooklyn, Manhattan & Staten Island) Energy Operating – Federal \$78,000,000.00 N/A

Authorization is requested to award this requirement contract to the lowest responsive and responsible bidder, S.J. Fuel Co., Inc., for the not-to-exceed amount.

APPROVED

4

Award of a Requirement Contract for Grade #2 Ultra Low Sulfur Diesel Fuel Oil with 2% Bio-Diesel

Location: Administering Department: Funding Source: Amount: Projected Section 3 Hires: Various (Queens) Energy Operating – Federal \$10,000,000.00 N/A

Authorization is requested to award this requirement contract to the lowest responsive and responsible bidder, East Coast Petroleum, Inc., for the not-to-exceed amount.

#### APPROVED

Award of a Requirement Contract for Grade #2 Ultra Low Sulfur Diesel Fuel Oil with 2% Bio-Diesel

Location: Administering Department: Funding Source: Amount: Projected Section 3 Hires: Various (Bronx & Brooklyn) Energy Operating – Federal \$2,000,000.00 N/A

Authorization is requested to award this requirement contract to the lowest responsive and responsible bidder, Sprague Operating Resources LLC, for the not-to-exceed amount.

APPROVED

6

7

8 Authorization to Enter into an Agreement with Intech 21 Inc.

Location:	Various (Citywide)
Administering Department:	Capital Projects Division -
	Energy & Sustainability
Funding Source:	Operating – Federal
Amount:	\$491,808.00
Projected Section 3 Hires:	N/A
Projected Section 3 Hires:	N/A

Authorization is requested to enter into an agreement with Intech 21 Inc. for software and hardware support and maintenance services of the Authority's Computerized Heating Automation System, commencing on November 18, 2015 and continuing through November 17, 2017, or commencing on such other date as may be determined by the General Manager or the Acting Executive Vice-President for Capital Projects and continuing for two (2) years thereafter, for the not-to-exceed amount.

#### APPROVED

Award of a Requirement Contract for Fire Tube Boilers Related to the Response to and Recovery from Hurricane Sandy

Location: Administering Department:

Funding Source:

9

Amount: Projected Section 3 Hires: Various (Citywide) Capital Projects Division – Disaster Recovery Capital – FEMA, CDBG-DR & Insurance \$13,585,738.00 N/A

Authorization is requested to award this requirement contract to the lowest responsive and responsible bidder, Boileroom Equipment Sales LLC, for the not-to-exceed amount.

Rejection of All Bids for Grounds Improvements

Location: Various (Citywide) Administering Department: Capital Projects Division - City Capital Funding Source: N/A Amount: N/A Projected Section 3 Hires: N/A

Rejection of all bids recommended in the best interest of the Authority.

APPROVED

Authorization to Amend Board Resolution 15-5/27-9 Related to the Response to and Recovery from Hurricane Sandy

Location:	Various (Citywide)
Administering Department:	Capital Projects Division –
	Disaster Recovery
Funding Source:	Capital – FEMA, CDBG-DR &
	Insurance
Amount:	\$1,000,000.00
Projected Section 3 Hires:	N/A

Authorization is requested to (i) amend Board Resolution 15-5/27-9, which authorized the award of this requirement contract to Community Electric, Inc. for electrical repairs, by changing the contract number from EL1502486 to EL1512079 to accurately reflect the number as it appears on the executed contract; and (ii) approve a change order to increase the not-to-exceed amount, in order to cover the costs for the additional electrical repairs or additional replacement of damaged electrical systems citywide, which were affected by Hurricane Sandy.

#### WITHDRAWN

11

12 Authorization to Amend Board Resolution 15-5/27-10 Related to the Response to and Recovery from Hurricane Sandy

Location:	Various (Citywide)
Administering Department:	Capital Projects Division –
	Disaster Recovery
Funding Source:	Capital – FEMA, CDBG-DR &
	Insurance
Amount:	\$1,000,000.00
Projected Section 3 Hires:	N/A

Authorization is requested to (i) amend Board Resolution 15-5/27-10, which authorized the award of this requirement contract to Community Electric, Inc. for electrical repairs, by changing the contract number from EL1502487 to EL1512080 to accurately reflect the number as it appears on the executed contract; and (ii) approve a change order to increase the not-to-exceed amount, in order to cover the costs for the additional electrical repairs or additional replacement of damaged electrical systems citywide, which were affected by Hurricane Sandy.

#### WITHDRAWN

13 Authorization to Amend Board Resolution 12-3/28-6 Related to the Response to and Recovery from Hurricane Sandy

Location:	Various (Citywide)
Administering Department:	Capital Projects Division -
	Disaster Recovery
Funding Source:	Capital – FEMA, CDBG-DR &
	Insurance
Amount:	\$10,000,000.00
Projected Section 3 Hires:	N/A

Authorization is requested to amend Board Resolution 12-3/28-6 and as amended by subsequent Board Resolutions, which authorized the award of fourteen (14) agreements to fourteen (14) firms to provide architectural and engineering services, by increasing the not-to-exceed amount, in order to cover the costs of continued services for additional assigned work.

14 Authorization to Amend Board Resolution 14-3/26-4

Location:	Highbridge Gardens
Administering Department:	Capital Projects Division -
	Construction
Funding Source:	N/A
Amount:	N/A
Projected Section 3 Hires:	N/A

Authorization is requested to amend Board Resolution 14-3/26-4, which authorized the award of a contract for the replacement of boilers to Maric Plumbing & Heating, Inc., by changing the contract period from 450 days to 540 days to accurately reflect the contract duration as listed in the contract specifications.

#### APPROVED

15 Authorization of a Change Order to Contract No. HE1216914 Awarded to Maric Plumbing & Heating, Inc.

Location:	Highbridge Gardens
Administering Department:	Capital Projects Division -
	Construction
Funding Source:	Capital – Federal
Amount:	\$515,000.00
Projected Section 3 Hires:	N/A

Authorization is requested to approve a change order to this contract awarded to Maric Plumbing & Heating, Inc. for the replacement of boilers, authorized by Board Resolution 14-3/26-4, to increase the amount by the negotiated amount, in order to cover the cost to address the revision of boiler specifications from single-fuel to dual-fuel natural gas boilers.

Authorization of a Change Order to Contract No. HE1216914 Awarded to Maric Plumbing & Heating, Inc.

Highbridge Gardens
Capital Projects Division -
Construction
Capital – Federal
\$25,000.00
N/A

Authorization is requested to approve a change order to this contract awarded to Maric Plumbing & Heating, Inc. for the replacement of boilers, authorized by Board Resolution 14-3/26-4, to increase the amount, in order to cover the cost for additional piping to reroute the condensate lines.

#### APPROVED

17 Authorization of a Change Order to Contract No. HE1216914 Awarded to Maric Plumbing & Heating, Inc.

Location: Administering Department:

Funding Source: Amount: Projected Section 3 Hires: Highbridge Gardens Capital Projects Division – Construction Capital – Federal \$10,000.00 N/A

Authorization is requested to approve a change order to this contract awarded to Maric Plumbing & Heating, Inc. for the replacement of boilers, authorized by Board Resolution 14-3/26-4, to increase the amount, in order to cover the cost for additional painting to address water damage caused by a roof leak.

APPROVED

16

18 Authorization of a Change Order to Contract No. BW1322700 Awarded to EEC Group Tech.Inc.

Location:	Reverend Brown & Glenmore Plaza
Administering Department:	Capital Projects Division – Special
en indernationalisationen an 2000 - Conductor Conditional Antonio	Projects
Funding Source:	Capital – Federal & Bond
Amount:	\$1,049,130.08
Projected Section 3 Hires:	N/A

Authorization is requested to approve a change order to this contract awarded to EEC Group Tech.Inc. for exterior restoration and roofing replacement, authorized by Board Resolution 14-2/26-10, to increase the not-to-exceed amount by the negotiated amount, in order to cover the costs for additional work.

#### APPROVED

Authorization of a Change Order to Requirement Contract No. PL1502488 Awarded to Kordun Construction Corp. Related to the Response to and Recovery from Hurricane Sandy

19

Location:	Various (Citywide)
Administering Department:	Capital Projects Division -
	Disaster Recovery
Funding Source:	Capital – FEMA, CDBG-DR &
16 Octowership Heater — Construction Cons	Insurance
Amount:	\$1,000,000.00
Projected Section 3 Hires:	N/A

Authorization is requested to approve a change order to this requirement contract awarded to Kordun Construction Corp. for mechanical repairs, which did not require initial Board approval, to increase the not-to-exceed amount, in order to cover the costs for additional temporary repairs or replacement of mechanical utilities.

20 Ratification of a Change Order to Requirement Contract No. BW1423026 Awarded to AAA Windows & Doors Corporation

Various (Citywide)
Capital Projects Division - Local
Law 11
Capital – Federal, Mixed Finance,
City & Other
\$9,038,217.22
N/A

Authorization is requested to approve the ratification of a change order to this requirement contract awarded to AAA Windows & Doors Corporation for exterior restoration, authorized by Board Resolution 14-9/24-23, to increase the not-to-exceed amount, in order to cover the costs for additional scope of work, which commenced in August 2015 and is continuing through July 2016.

#### APPROVED

21 Ratification of a Change Order to Requirement Contract No. BW1435557 Awarded to S & N Builders, Inc.

Location:	Various (Citywide)
Administering Department:	Capital Projects Division – Local
	Law 11
Funding Source:	Capital – Federal, Mixed Finance,
	City & Other
Amount:	\$20,656,083.00
Projected Section 3 Hires:	N/A

Authorization is requested to approve the ratification of a change order to this requirement contract awarded to S & N Builders, Inc. for exterior restoration for site specific developments, authorized by Board Resolution 15-2/25-3, to increase the not-to-exceed amount, in order to cover the costs for additional scope of work, which commenced in August 2015 and is continuing through December 2016.

22 Ratification of a Change Order to Requirement Contract No. BW1504738 Awarded to ABAX Incorporated

Various (Citywide)
Capital Projects Division – Local
Law 11
Capital – Federal, Mixed Finance,
City & Other
\$12,637,732.95
N/A

Authorization is requested to approve the ratification of a change order to this requirement contract awarded to ABAX Incorporated for exterior restoration for site specific developments, authorized by Board Resolution 15-4/29-12, to increase the not-to-exceed amount, in order to cover the costs for additional scope of work, which commenced in August 2015 and is continuing through December 2016.

#### APPROVED

23 Ratification of a Change Order to Requirement Contract No. BW1505555 Awarded to S & N Builders, Inc.

Location:	Various (Citywide)				
Administering Department:	Capital Projects Division – Local				
	Law 11				
Funding Source:	Capital – Federal, Mixed Finance,				
	City & Other				
Amount:	\$14,310,719.30				
Projected Section 3 Hires:	N/A				

Authorization is requested to approve the ratification of a change order to this requirement contract awarded to S & N Builders, Inc. for exterior restoration for site specific developments, authorized by Board Resolution 15-4/29-13, to increase the not-to-exceed amount, in order to cover the costs for additional scope of work, which commenced in August 2015 and is continuing through May 2017.

24 Ratification of a Change Order to Requirement Contract No. BW1435558 Awarded to Roma Scaffolding, Inc.

Location:	Various (Citywide)
Administering Department:	Capital Projects Division - Local
~ ~	Law 11
Funding Source:	Capital – Federal, Mixed Finance,
	City & Other
Amount:	\$22,967,875.00
Projected Section 3 Hires:	N/A

Authorization is requested to approve the ratification of a change order to this requirement contract awarded to Roma Scaffolding, Inc. for exterior restoration, authorized by Board Resolution 15-3/25-8, to increase the not-to-exceed amount, in order to cover the costs for additional scope of work, which commenced in August 2015 and is continuing through July 2016.

#### APPROVED

25 Ratification of a Change Order to Requirement Contract No. BW1320244 Awarded to Roma Scaffolding, Inc.

Location:	Various (Citywide)
Administering Department:	Capital Projects Division – Local
12	Law 11
Funding Source:	Capital – Federal, Mixed Finance,
	City & Other
Amount:	\$ 14,722,401.96
Projected Section 3 Hires:	N/A

Authorization is requested to approve the ratification of a change order to this requirement contract awarded to Roma Scaffolding, Inc. for exterior restoration for site specific developments and emergency sidewalk sheds, authorized by Board Resolution 14-5/21-14, to increase the not-to-exceed amount, in order to cover the costs for additional scope of work, which commenced in September 2015 and is continuing through December 2016.

Ratification of a Change Order to Requirement Contract No. BW1416888 Awarded to Neelam Construction Corporation

Location:	Various (Citywide)
Administering Department:	Capital Projects Division – Local
	Law 11
Funding Source:	Capital – Federal, Mixed Finance,
· · · · · · · · · · · · · · · · · · ·	City & Other
Amount:	\$ 24,679,780.79
Projected Section 3 Hires:	N/A

Authorization is requested to approve the ratification of a change order to this requirement contract awarded to Neelam Construction Corporation for exterior restoration for site specific developments and emergency sidewalk sheds, authorized by Board Resolution 14-7/30-29, to increase the not-to-exceed amount, in order to cover the costs for additional scope of work, which commenced in September 2015 and is continuing through September 2016.

#### APPROVED

Authorization to Amend Board Resolution 14-2/26-13 Related to the Response to and Recovery from Hurricane Sandy

Location: Administering Department:

Funding Source:

Amount: Projected Section 3 Hires: Various (Citywide) Capital Projects Division -Disaster Recovery Capital - FEMA, CDBG-DR & Insurance \$15,000,000.00 N/A

Authorization is requested to amend Board Resolution 14-2/26-13, which authorized the award of fourteen (14) agreements to fourteen (14) firms to provide professional construction management as agent services, by increasing the not-to-exceed amount, in order to cover the costs of continued services for additional assigned work.

#### APPROVED

26

27

Authorization of a Change Order to Requirement Contract No. HE1323147 Awarded to Kordun Construction Corp. Related to the Response to and Recovery from Hurricane Sandy

Location: Administering Department:

Funding Source:

Amount: Projected Section 3 Hires: Various (Brooklyn) Capital Projects Division – Disaster Recovery Capital – FEMA, CDBG-DR & Insurance \$682,147.00 N/A

Authorization is requested to approve a change order to this requirement contract awarded to Kordun Construction Corp. for the replacement of temporary oil boilers with temporary natural gas boilers, authorized by Board Resolution 13-11/20-18, to increase the not-to-exceed amount, in order to cover the costs for relocating the temporary boilers at Coney Island I (Sites 4 & 5).

#### APPROVED

29 Authorization to Enter into an Agreement with FJC Security Services, Inc.

Location:

Administering Department: Funding Source: Amount: Projected Section 3 Hires: Various (Bronx & Brooklyn – Satellite Offices & Developments; Manhattan -Central Offices & Developments) Safety & Security Operating – Federal \$45,000,000.00 42

Authorization is requested to enter into an agreement with FJC Security Services, Inc. for security guard and fire watch services, commencing on January 4, 2016 and continuing through January 3, 2019, or commencing on such other date as may be determined by the General Manager or the Executive Vice-President for Public Safety and continuing for three (3) years thereafter, for the not-to-exceed amount, with two (2) one-year renewal options to be exercised at the Authority's sole discretion.

#### APPROVED

28

30 Authorization to Enter into an Agreement with Guardian Security Services, Inc.

Location:

Administering Department:Developments; Staten Island –<br/>Developments)Administering Department:Safety & SecurityFunding Source:Operating – FederalAmount:\$10,000,000.00Projected Section 3 Hires:8

Authorization is requested to enter into an agreement with Guardian Security Services, Inc. for security guard and fire watch services, commencing on January 4, 2016 and continuing through January 3, 2019, or commencing on such other date as may be determined by the General Manager or the Vice-President for Public Safety and continuing for three (3) years thereafter, for the not-to-exceed amount.

#### APPROVED

31 Authorization to Convey a Parcel of Land for Construction of the Phase III Project

Location: Administering Department: Funding Source: Amount: Projected Section 3 Hires:

Prospect Plaza Development N/A N/A N/A

Various (Queens - Central Office &

Authorization is requested to convey fee title to HP PPS III Housing Development Fund Corporation, as the nominee for Oceanhill III LLC, the beneficial owner, of a parcel of land located at Prospect Plaza, Kings County, Block 1467, Lot 35 comprised of approximately 56,684 square feet, pursuant to the 1999 HOPE VI Prospect Plaza Revitalization Plan, as amended, for the construction and permanent financing of one hundred thirty-four (134) units of affordable housing and one (1) superintendent's unit, pursuant to a proposal approved by the US Department of Housing and Urban Development.

APPROVED	$\cap$ ,	62 <b>4</b> -2
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	UNK	
	Vilma Huertas Corporate Secretary	

<sup>&</sup>lt;sup>1</sup> Board Member Gonzalez abstained from voting on this item.



# NYCHA Board Calendar Meeting

**Chair's Report** 

November 18, 2015

NextGen@nycha.nyc.gov







### □ HUD-proposed Smoking Ban

□ HUD-proposed policy regarding Over Income Residents







# NYCHA Board Calendar Meeting

### **General Manager's Report**

November 18, 2015

NextGen@nycha.nyc.gov







### □ NYCHA Key Performance Indicator (KPI) Report





# Key Performance Indicator (KPI) Report

- The Key Performance Indicator (KPI) report tracks the NYCHA's performance in four main areas:
  - Financial (Rent Collection)
  - Work Orders (Emergencies, Maintenance and Skilled Trades)
  - Vacancies (Apartment Turnaround Time and Occupancy Rate)
  - Customer Satisfaction (Residents satisfied with repairs)





### **Rent Collection**

- □ The Rent Collection metric measures the percentage collected from the total rent billed and arrears. The target is 97.5%.
  - The rent collection rate in October 2015 YTD was 2% higher than the same period last year. NYCHA collected \$823,447,924 this year compared to \$780,166,364, an increase of \$43,281,560.

	Jan - Oct 2014					Jan - Oct 2015	
RENT COLLECTION	Total Amount of Rent Due	Total Amount of Rent Collected	% Collected	RENT COLLECTION	Total Amount of Rent Due	Total Amount of Rent Collected	% Collected
NYCHA	\$995,548,276	\$780,166,364	<b>78</b> %	NYCHA	\$1,031,721,273	\$823,447,924	80%







### **Work Orders Overview**

As of November 16, 2015, there were 142,673 open work orders.







## **Emergency Work Orders**

- Emergency work orders are high priority items such as heat and hot water, gas, elevator outages, etc. NYCHA has a target of 24 hours to respond to these conditions.
- From January 2015 to October 2015, the average time to resolve emergencies has remained under the target.





## **Maintenance Work Orders**

- The Maintenance Service Level measures the Authority's performance in addressing simple repairs. We have set a target of 7 days.
- Since January 2015, NYCHA has steadily shortened its service level from 11.9 days to 7.7 days in October.





## **Skilled Trades Work Orders**

- □ The Skilled Trades Service Level measures the Authority's performance in addressing more complex repairs such as carpentry, painting and plastering.
- There is an upward trend from 32 days in January to 45.7 days in October. This trend is caused by the increase in skilled trades work identified during the apartment inspections as well as the preparation for the HUD physical inspections of NYCHA developments.







### **Occupancy Rate**

 Since January 2015, NYCHA has consistently exceeded the HUD target of 97% for its occupancy rate.







### **Apartment Turnaround Time**

- The Apartment Turnaround measures the average days to re-occupy a NYCHA apartment after it has been vacated. The target is 30 days.
- The year to date turnaround through October was 53.8 days compared to 71 days last year, down 24%.







## **Customer Satisfaction**

The Customer Satisfaction measures the percentage of residents satisfied with the overall experience with their repair. This information is obtained from the results of the monthly robocalls conducted by the Customer Contact Center for closed work orders. The percent of residents satisfied has shown an upward trend since August 2015.







### THREE-THOUSAND NINETY-SEVENTH MEETING

Wednesday, November 18, 2015

#### **ADJOURNMENT**

On Motion, without objection, the meeting was duly adjourned at 11:32 A.M.

Vilma Huertas Corporate Secretary