



Welcome

NYCHA Public Hearing FY 2027 Draft Annual Plan

July 29, 2026

Spanish: 646-558-8656 then enter 331 425 8640# - Las diapositivas traducidas están disponibles: on.nyc.gov/nycha-public-hearing
Mandarin: 646-558-8656 then enter 461 857 9342# - 提供会议简报中文译本: on.nyc.gov/nycha-public-hearing
Cantonese: 646-558-8656 then enter 848 608 3704# - 提供會議簡報中文譯本: on.nyc.gov/nycha-public-hearing
Russian: 646-558-8656 then enter 804 869 1448# - Есть перевод слайдов на русский язык: on.nyc.gov/nycha-public-hearing

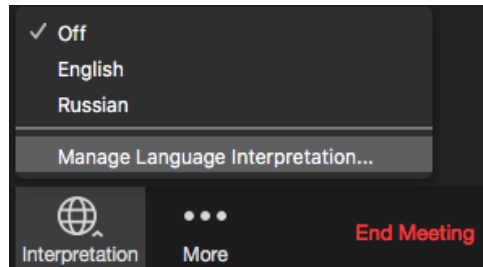
Agenda

1. Welcome and Introductions
2. Foreign Language and Sign Language Interpretation
3. Public Hearing Overview
4. Annual Plan
5. NYCHA's Panelists
6. Chair Jamie Rubin
7. CEO Lisa Bova-Hiatt
8. Public Comments

Foreign Language and Sign Language Interpretation

Foreign language interpretation is available in person and remotely via two methods:

- In Zoom by clicking the interpretation icon at the bottom-right of your screen and selecting your preferred language, OR



- By phone by dialing **646-558-8656** and then entering the number below for your preferred language:
 - **Spanish: 331 425 8640 #**
 - **Mandarin: 461 857 9342 #**
 - **Cantonese: 848 608 3704 #**
 - **Russian: 804 869 1448 #**

Sign language interpreters will be visible on video for the duration of this hearing.

Public Hearing Overview

In accordance with Section 5A of the United States Housing Act of 1937, as amended, housing authorities are required to develop, with review and input from residents and the general public, Annual Plans for the coming year and then gather input on the Plans from residents and the general public.

Federal law allows a public housing authority to modify or amend its Annual Plan. Significant amendments to the Plan must also be brought to a public forum to provide residents and the general public the opportunity to comment.

This public hearing is being live-streamed at youtube.com/nycha and will be available to view on NYCHA's website.

Documents for Public Review and Comment

- On June 12, 2026, NYCHA released the **Draft Fiscal Year 2027 Annual Plan** for public review on NYCHA's website.
- NYCHA is seeking feedback from stakeholders, including residents, on the Draft Fiscal Year 2027 Annual Plan.
- The Executive Summaries of the Draft Plan are available in English, Spanish, Chinese, and Russian at the sign-in table and online at **on.nyc.gov/nycha-annual-plan**

Annual Plan

As part of the Annual Plan and Significant Amendment process, NYCHA held six meetings to date with members of the Resident Advisory Board (RAB) and Citywide Council of Presidents (CCOP):

1. April 14 & 15 – Real Estate Developments Updates
2. May 12 & 13 – Capital Projects Portfolio/Five-Year Capital Plan/Section 3 Efforts for Capital Projects
3. June 2 & 4 – New York City Public Housing Preservation Trust Update/ NYCHA's Designated Plan for Elderly-Only Developments & Buildings/New Construction (Transfer of Assistance)

NYCHA's Panelists

- NYCHA Board Members
- Chief Operating Officer
- NYPD Representative



Remarks from Chair Rubin



Remarks from CEO Lisa Bova-Hiatt

NYCHA is focused on improving living conditions and investing in quality housing for the long term

Asbestos abatement work underway



Addressing
pillar areas

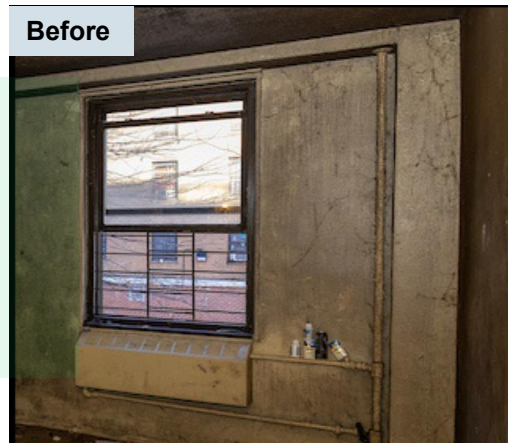
Woodside: Clean Heat for All pilot heat pumps installed



Promoting
resident **health**
and **well being**

Repairing and
replacing building
systems to improve
the daily experience
of NYCHA residents

Before

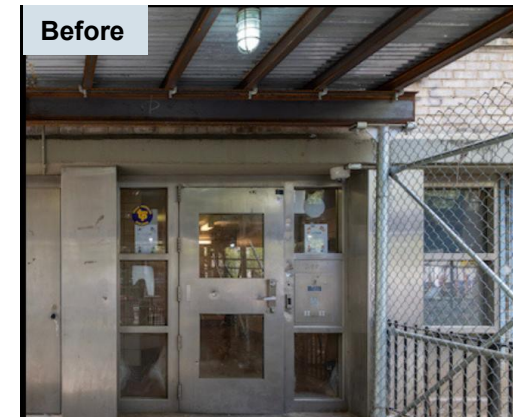


After



Mold remediation work prior to apartment turnover

Before



Proposed



Moore: Building entrance upgrades via PACT

NYCHA has made progress **transforming the organization** and **improving conditions** at its 335 developments

- Since 2019, NYCHA has made significant strides in **improving compliance, service delivery, and building conditions** in each of the pillar areas of the HUD Agreement.
- NYCHA has employed best practices to **overhaul management and shift work for the properties and neighborhoods**, leading to more efficient repairs.
- These changes translate to **real impacts on the lives of residents**: more reliable heat and elevators, and fewer pests and environmental issues, mean healthier, more livable homes for the NYCHA community.

Highlights of Progress

**Pest complaints
down 58% since
2019**

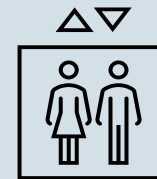


Pests



Heat

**Heat outages
down 24% in the
most recent heat
season compared
to 2019**



Elevators

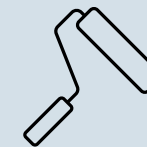
**Elevator
outages
down by
almost 40%
since 2021**

**Mold open
work orders
down 84%
since 2022**



Mold

**Over 20,402
units fully
abated, ahead
of Agreement
schedule**



Lead



Inspections

**~106,735 units
inspected year
to date, on
pace for target
by year end**

And NYCHA has continued to center resident experience via programming and access to resources

Resident and Staff Training

- Resident leaders and staff continue to learn side by side in trainings about our mutual obligations under the Memorandum of Agreement and HUD regulations
- NYCHA has hosted 93 sessions and trained 1,890 staff and 634 residents since 2023



Food Business Pathways graduation

Resident Safety

- Teen Expansion Program offers youth programs at 119 sites citywide, open 7 days a week
- Mayor's Action Plan for Neighborhood Safety enlists residents, agencies, and community-based organizations to help move beyond enforcement to address the factors underlying safety at 30 NYCHA developments

For more on these and other programs, contact evp.rspi@nycha.nyc.gov or call 212-306-7039.



YouthBuild training in Brownsville

NYCHA Resident Training Academy + Childcare Business Pathways

- Resident Training Academy provides employment-linked training and job placement assistance in Pest Control, Construction, and Janitorial Services that lead to careers at NYCHA and with NYCHA contractors
- The Childcare Business Pathways program supports residents launching new businesses



Fire Safety Symposium



Public Comment:

Comments on the Draft Fiscal Year 2027 Annual Plan

Zoom Instructions for Public Comment

- Attendees will be called on to speak in order of requests.
- When called on to speak, please ensure your microphone is **not muted**.
- Attendees will be able to speak for **2 minutes** uninterrupted.
- If you are experiencing issues in your apartment, please email annualplancomments@nycha.nyc.gov or type your name, development, address, apartment number, contact information, and issue in the Zoom Q&A box.

Zoom Instructions for Public Comment

If you did not submit a request to speak and you wish to speak, please click the Raised Hand button at the bottom of your screen or press *9 if you are on the phone.



Zoom Instructions for Public Comment

The order of speakers will be:

1. Individuals who signed up in advance of the start of this hearing
2. Raised Hands on Zoom (time permitting)

Comments

We will now begin taking comments from attendees who submitted a request to speak. Speakers are allotted 2 minutes.

If testifying by Zoom, please unmute yourself when prompted.

If testifying by phone, please press *6 when prompted to unmute yourself.

When you are called, state your name and affiliation (such as the name of your NYCHA development, elected official office, organization, etc.).

Submitting Public Comments

We encourage residents and the public to provide written comments on the Draft Annual Plan. Comments may be submitted through August 1, 2026.

You can provide comments via:

- **E-mail:** annualplancomments@nycha.nyc.gov
- **Mail:** Public Housing Agency Plan Comments, Church Street Station, PO Box 3422, New York, NY 10008
- **Fax:** (212) 306-8888



FY2027 Annual Plan

July 29, 2026