

NEW YORK CITY HOUSING AUTHORITY 250 BROADWAY • NEW YORK, NY 10007

TEL: (212) 306-3000 • http://nyc.gov/nycha

GREG RUSS
CHAIR & CHIEF EXECUTIVE OFFICER

January 30, 2020

Dear Billing Manager:

The New York City Housing Authority (NYCHA) is committed to paying your invoices as quickly as possible and consistent with the terms and conditions of the Purchase Order (PO). Your cooperation is paramount in order to honor our commitment to you.

What is new?

Electronic Invoicing

NYCHA is now utilizing an electronic Procure- to-Pay invoicing network that electronically transmits invoices directly to the Accounts Payable team. Registration is free and does not require any changes to your invoice format or technical enhancements to your Accounts Receivable system. Invoices are sent directly from your existing billing system for guaranteed, secure delivery. This provides for faster processing of submitted invoices and more timely payment.

NYCHA has partnered with Transcepta to enable electronic processing of your invoices. Transcepta will be the firm that will contact you to provide specifics on how to get connected for the electronic invoice submission (which is free). Or you can contact Accounts Payable to schedule registration.

Address Change for legal notices only

In the event your purchase order (PO), agreement, or contract with NYCHA requires NYCHA's Law Department to be copied on certain communications (see "Notices" section therein), please note that their address has changed as of December 16, 2019, to:

New York City Housing Authority Law Department

90 Church Street, 11th floor

Attn: Assistant General Counsel for Corporate Affairs

Please update your records accordingly.

As a reminder: Below are invoicing guidelines to assist you in working with our Accounts Payable team.

Where to send your invoice?

Submit original invoice to the address below, also referenced on the PO:

New York City Housing Authority P. O. Box 3636 Church Street Station New York, NY 10008 Attn: Accounts Payable Division

What should your invoice include for prompt payment processing?

Ensure your invoice is in accordance with the issued PO and contains the following:

- Invoice date and unique invoice number must appear on your <u>ORIGINAL</u> invoice (do not reuse invoice number)
- Description detail of the billed goods or services and service location(s)
- Correct NYCHA Purchase Order and or Contract Number
- Correct release number (when applicable)
- Indicate amount due and gross amount (when applicable)
- Invoice quantities/prices should not exceed that on the purchase order

Insuring that your invoice meets the above requirements will enable NYCHA to pay you faster. Invoices which do not meet the outlined invoice requirements will be returned to the vendor with a written notice stating the return reason(s). It is the vendor's responsibility to re-submit the invoice with proper information in a timely manner. Vendors are reminded not to submit invoices for payment prior to services rendered or materials delivered.

Process for Standard Purchase Orders

Standard Purchase Orders requested for services at the various developments will include a blank Statement of Services document (*see attached*). It will be sent in the email with the Standard Purchase Order - but as a separate attachment. To access this form please click on the *Attachments.zip* that is attached with the purchase order. Once you have completed the work that was authorized, you will be required to fill out and sign the Statement of Services and provide it to the NYCHA personnel that is responsible for inspecting your work. NYCHA personnel will use this Statement of Services to inspect and accept the work you have performed. All invoices for Standard Purchase Orders or Blanket Releases (Requirement Contracts) for services at the various developments <u>must include the Work Order Number given</u> to you by NYCHA personnel. A Work Order is required for all work you perform at the development. **Are you using iSupplier?**

iSupplier is a web portal that allows all vendors to track payments and check on the status of submitted invoice(s) online. To take advantage of this convenient vendor self-service option, NYCHA encourages you to visit our website at http://www.nyc.gov/nychabusiness and click on

the "Learn about, and register with iSupplier, NYCHA's online procurement registration system" tab to complete the online registration process. Using iSupplier is of great value vendors can receive bidding opportunity notices via e-mail, receive free bid package downloads, have the ability to submit bids in a secure paperless manner and receive direct deposit. Don't delay register today!

Electronic Payments

NYCHA requires all vendors/contractors/suppliers to receive payment via direct deposit. If you have not done so, please fill out the *attached form* with your direct deposit information and return to iSupplier@nycha.nyc.gov or mail the completed form to the accounts payable address shown above.

We appreciate your business and we are here to help. If you have a question about payments, please contact our **Accounts Payable Vendor Assistance Unit** at (212) 306-6500 9am-5pm.

All other questions regarding your PO can be emailed to: procurement@nycha.nyc.gov.

Thank you for your cooperation.

Very truly yours,

Cindi Steinmetz

Cindi Steinmetz Director Accounts Payable

NYCHA STATEMENT OF SERVICES

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I hereby authorize New York City Ho listed below, and if necessary, initiate	using Authority ("N	YCHA") to initiate	e credit en	tries to my	checking/saving	gs account at the	financial institution
by me in writing to cancel it in such til	me as to afford NYC	CHA and the final	ncial institu	tion a reas	onable opportun	ity to act on the c	ancellation request.
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