

Using MyNYCHA Is Easy



Accessible via the web or a free app, **MyNYCHA** (nyc.gov/MyNYCHA) allows residents to request repairs and maintenance 24/7.

Where can I access it?

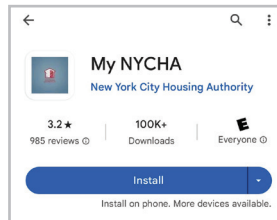
Download it to your smartphone or tablet from the app store or use the web version online.



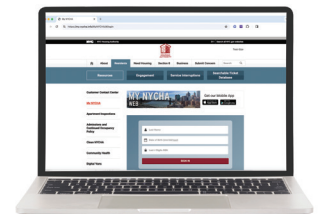
Go to the App Store, search **MyNYCHA**, and click on **GET** to install



Go to the Google Play Store, search **MyNYCHA**, and click on **INSTALL**



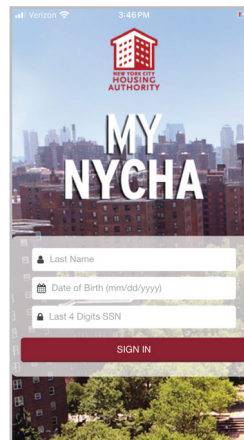
Access it using any web browser



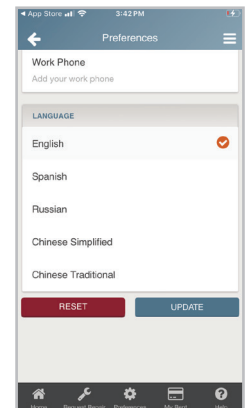
How can I use it?

No registration is required – just log in using your last name, date of birth, and the last four digits of your Social Security number.

MyNYCHA is available in English, Spanish, Russian, and Traditional and Simplified Chinese.

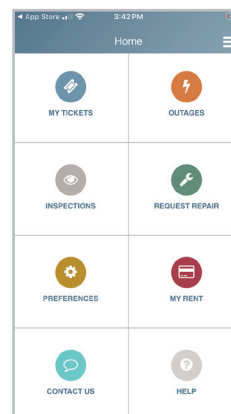


Select your preferred language

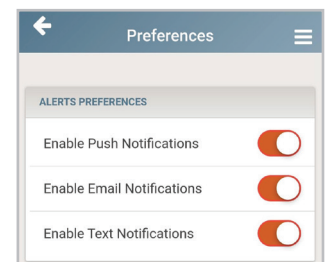


What can I do on MyNYCHA?

- Request repairs and maintenance
- Cancel or reschedule maintenance appointments
- View inspection appointments and closed work tickets
- Pay rent
- Subscribe to development outage alerts



Select the alerts you want to receive



NYCHA 042.857 (12/06/24 v1) USING MYNYCHA

A translation of this document is available in your Property Management Office.
 La traducción de este documento está disponible en su Oficina de Administración de Propiedades.
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