MyNYCHA

Skip the Hold Music, Get it Done Fast – Use MyNYCHA!

MyNYCHA is a quick and easy one-stop shop for public housing residents requesting and managing work orders right at your fingertips, at any time of day and available for free on the web and mobile app.

- Create, view, and schedule work tickets
- Upload photos of the issue you want to report
- Create work tickets for public spaces
- View inspection appointments and closed work tickets
- Subscribe to alerts for outages
- Maintain your contact information
- Pay your rent online
- Use in English, Spanish, Russian, and Traditional and Simplified Chinese.

Registration is not necessary to use the features – residents can simply log in using their last name, date of birth, and last four digits of their Social Security number.

Get started today: **on.nyc.gov/mynycha** or scan the **QR code**.