

MyNYCHA



Skip the Hold Music, Get it Done Fast – Use MyNYCHA!



MyNYCHA is a quick and easy one-stop shop for public housing residents requesting and managing work orders right at your fingertips, at any time of day and available for free on the web and mobile app.

- Create, view, and schedule work tickets
- Upload photos of the issue you want to report
- Create work tickets for public spaces
- View inspection appointments and closed work tickets
- Subscribe to alerts for outages
- Maintain your contact information
- Pay your rent online
- Use in English, Spanish, Russian, and Traditional and Simplified Chinese.



Registration is not necessary to use the features – residents can simply log in using their last name, date of birth, and last four digits of their Social Security number.

Get started today: on.nyc.gov/mynycha or scan the **QR code**.



A translation of this document is available in your Property Management Office.

La traducción de este documento está disponible en su Oficina de Administración de Propiedades.

您所居住住宅區物業管理處辦公室提供本文件的譯本。

您所居住住宅區物業管理处办公室提供本文件的译本。

Перевод этого документа находится в Офисе управления вашего жилищного комплекса.



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