




QUALITY OF LIFE SUBCOMMITTEE



QUALITY OF LIFE

**The standard of Health, Comfort, and Happiness
experienced by an individual or group.**

Focused Areas of Work



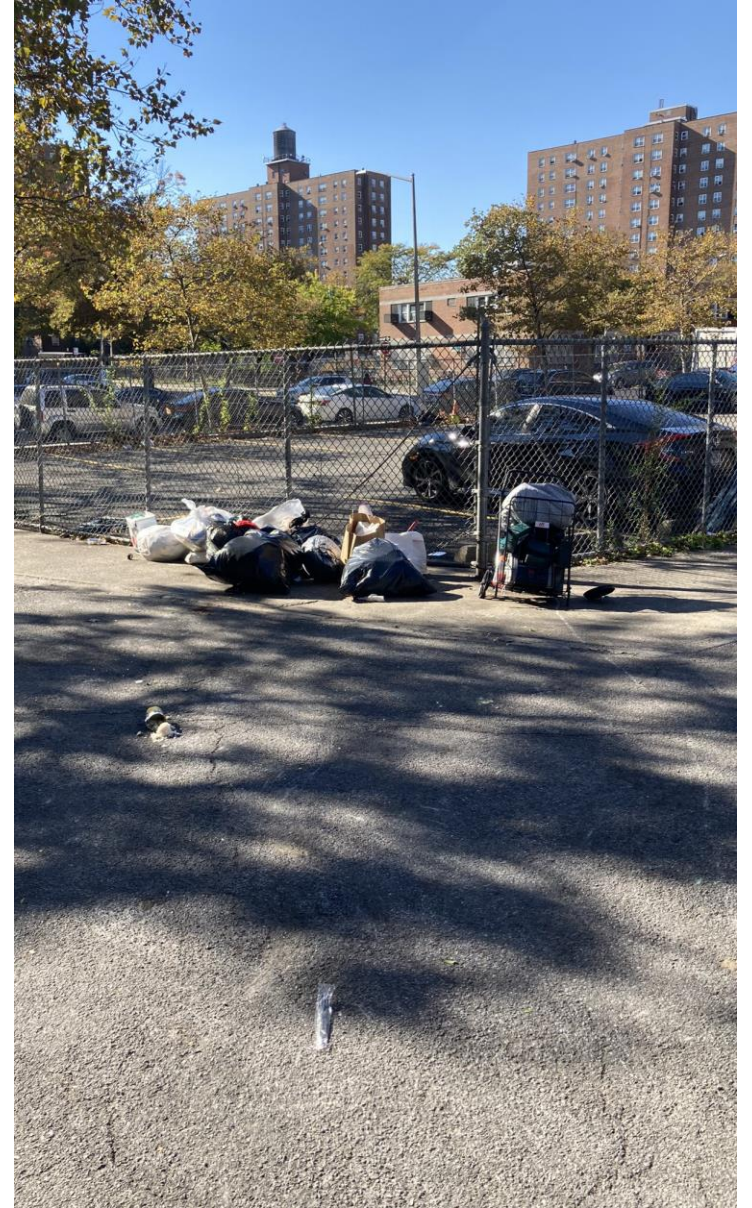
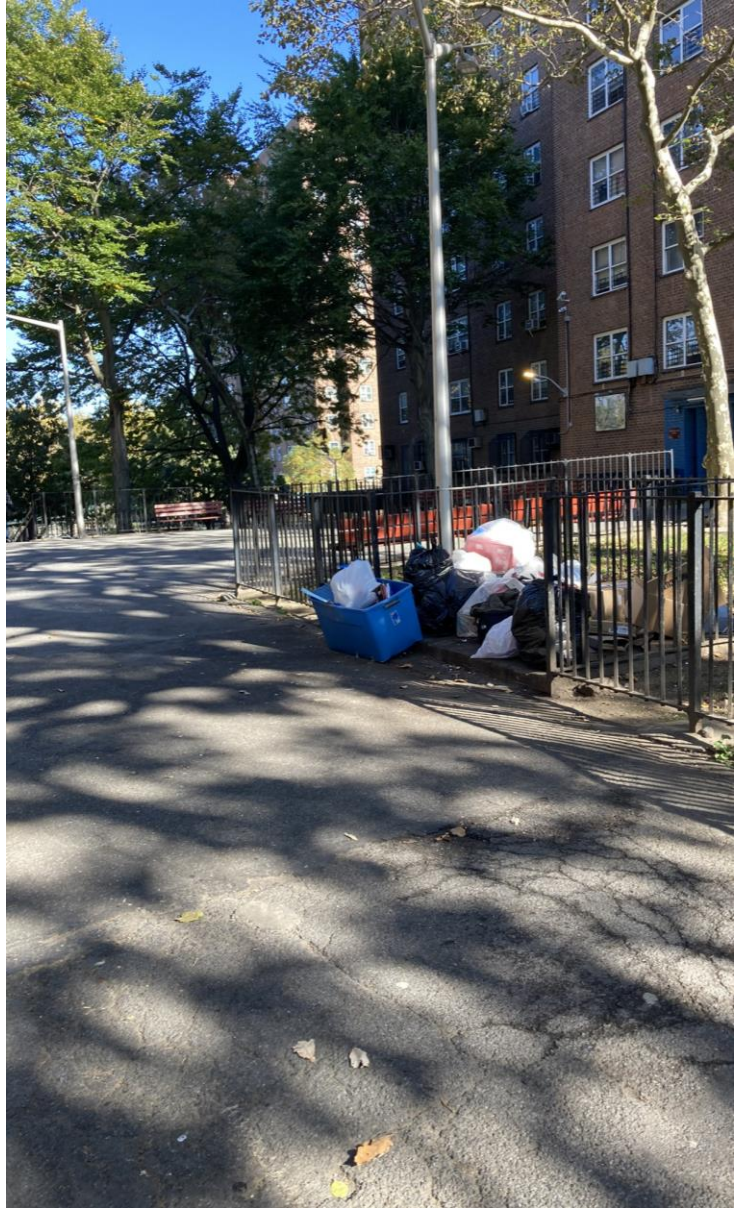
WASTE
MANAGEMENT



CULTURAL SERVICES
/ SOCIAL SERVICES



STRUCTURAL
SERVICES



Waste Management

- Issues

- Pest Management
- Signage
- Access to information regarding trash protocols for residents and staff

- Possible solutions

- Better signage
- Resident orientation
- Different pick-up schedules of NYCHA staff
- Tall bins around developments
- Developing a partnership with Department of Sanitation on better waste management practices and education, place penalty signage

- Sample Survey Question

- Who do you believe is more responsible for the waste piled up in your development?
 - Lack of pick up by NYCHA staff
 - NYCHA residents' behavior (i.e.; incorrect disposal of trash, not using trash receptacles, etc.)
 - OTHER
-

Cultural Services / Social Services

- Issues

- Residents need direct access to services
- Availability of resources
- Availability of information
- Community activities to strengthen partnerships among staff, residents and local community

- Possible Solutions

- Training housing assistants and staff to identify residents' needs and make referrals for social services
- Provide mental health trainings, referral to appropriate programs (i.e.; one-stop shop; Community Liaisons at developments)
- Resident Engagement (i.e.; development newsletter, dedicated development webpages)
- Community activities

- Sample Survey Question

- Do you think the following suggestions would improve your quality of life as a NYCHA resident?
 - Increase in the availability of indoor/outdoor recreational services?
 - Yes
 - No
 - Health/Social services offerings at your development?
 - Yes
 - No
 - Access to employment services at your development?
 - Yes
 - No

Structural Services

- Issues

- Lack of available shared spaces
 - Community centers are closed or inaccessible
 - Lobby rooms are unavailable
 - Playground/bench areas are unwelcoming
- Development Beautification

- Possible Solutions

- Accountability of tenant participatory funds
- Schedulers/Managers (regulation of community room) for shared spaces
- Available community room for residents

- Sample Survey Question

- Would you like to have availability of a FREE shared space at your development for use by NYCHA residents (i.e.; a community room, office, computer lab, etc.)?
 - Yes
 - No

Outreach Strategy Plan



Survey

Create a survey with the questions outlined

Share the survey through various means

- Email
- Letters
- Social media
- Link/QR code shared across platforms

Collateral

Draft flyers/engagement materials to capture audience attention



Person-to-Person Engagement

To gather answers to questions

To pass out flyers with instructions to access survey

Tabling, canvassing, community centers

Making announcements at Tenant Association meetings, CBO meetings, etc.



ENJOY THE
BEAUTY OF
YOUR
COMMUNITY