

Inter PACT Transfer Requests Frequently Asked Questions For PACT Residents

1. What transfer options are available to PACT residents?

In general, the following transfer options are available to all active PACT residents:

- Transfer within the PACT development
- Transfer to another PACT development
- Transfer out of the development and into the private rental market with tenant-based Section 8 assistance
- Port out to another public housing agency with tenant-based Section 8 assistance (please see NYCHA's website for more information)

If you have questions about these transfer options, please contact your PACT management office or call the NYCHA Customer Contact Center at (718) 707-7771.

2. What is an Inter PACT Transfer?

An Inter PACT Transfer is a transfer from one PACT development to another PACT development.

3. Are all PACT residents eligible for an Inter PACT Transfer?

All active PACT residents who are currently residing at a PACT development are eligible to submit an Inter PACT Transfer request.

Inter PACT Transfers are limited to the following transfer categories: (1) court action; (2) intimidated victim; (3) intimidated witness; (4) VAWA; (5) 24-hour life-threatening Housing Quality Standards (HQS) violations; (6) fire; (7) natural disaster; and (8) reasonable accommodation (larger unit; lower floor or elevator).

Your NYCHA Section 8 annual recertification must be current to transfer to another PACT development.

4. How do I submit an Inter PACT Transfer request?

You can submit an Inter PACT Transfer request by logging in to your NYCHA Self-Service Portal account and clicking on the "Inter PACT/Trust Transfers" button.

If you need assistance submitting your Inter PACT Transfer request, please visit your current management office, and the PACT property management team will assist.

5. Can I select a specific PACT development to transfer to?

No, you cannot select a specific PACT development to transfer to.

6. Can I select a specific borough to transfer to?

No, you cannot select a specific borough to transfer to.

7. Are all PACT developments available for an Inter PACT Transfer?

No, the availability of unoccupied units at a particular development will determine whether it can accommodate an Inter PACT Transfer.

8. How long does it take to be called off the Inter PACT Transfer wait list?

NYCHA cannot predict how long it will take for you to be called off the Inter PACT Transfer wait list. Transfer applicants will be reached in order of transfer request submission date and time and available unit size.

If you have an urgent need to transfer out of your current PACT development, please log in to your NYCHA Self-Service Portal account and submit a five-borough transfer request.

If you have an urgent need to transfer within your current PACT development, please contact your PACT property management office for assistance.

9. What if I do not like the offered unit?

If you are contacted and offered a unit at another PACT development and you reject the offered unit, then you will be returned to the Inter PACT Transfer wait list.

If you reject the next unit (second offer), then you will be removed from the Inter PACT Transfer wait list.* If you still want to transfer to another PACT development, you will need to submit a new Inter PACT Transfer request.

*In limited circumstances, a third unit offer may be made for reasonable accommodation, VAWA, intimidated victim, and intimidated witness-related transfers.

10. Will someone pay for my moving expenses?

You will be responsible for your own packing and moving expenses.

You may visit Access HRA (<https://a069-access.nyc.gov/accesshra/>) to see if you are eligible for any move assistance from the NYC Human Resources Administration (HRA).

11. Does my entire Section 8 household have to transfer?

Yes, your entire Section 8 household must transfer to the new unit.* If you leave anyone behind in your unit, you will be at risk for termination of your Section 8 benefits.

*There are limited exceptions to this requirement for VAWA, intimidated witness, and intimidated victim-related transfers.

12. Can my Inter PACT Transfer request be expedited?

No, NYCHA cannot expedite your Inter PACT Transfer request. If you have an urgent need to transfer out of your current PACT development, please log in to your NYCHA Self-Service Portal account and submit a five-borough transfer request.

If you have an urgent need to transfer within your current PACT development, please contact your PACT property management office for assistance.