



Fair Housing and Equal Employment Opportunity



Office of Diversity, Equity, and Inclusion

NYCHA is committed to providing residents, applicants, and Section 8 voucher holders with access to its services, activities, and programs. NYCHA's Office of Diversity, Equity, and Inclusion (ODEI) ensures the Authority's compliance with Equal Employment Opportunity and Fair Housing regulations by conducting fair and objective investigations into allegations of discrimination, sexual harassment, and retaliation by residents or Section 8 voucher holders.

ODEI can be contacted at **212-306-4468** or odei@nycha.nyc.gov.

Language Assistance Services

NYCHA translates official Authority documents and provides interpretation services so that residents, applicants, and Section 8 voucher holders with limited English proficiency or who are hard of hearing or deaf have meaningful access to NYCHA's services and programs.

For interpretation services, including for American Sign Language, please call **212-306-4444**.

Services for People with Disabilities Unit

NYCHA is committed to providing equal opportunity to the public housing and Section 8 programs to eligible New Yorkers with disabilities. The Services for People with Disabilities Unit (SPD) assists residents, Section 8 voucher holders, and applicants with disabilities by responding to housing application status inquiries; requests for housing transfers; and requests for reasonable accommodations such as an accessible apartment, accessible parking, partial modifications to an apartment, or a voucher extension. SPD also:

- Reviews applications in which applicants with disabilities have been found ineligible for public housing and assists residents and applicants pursuant to NYCHA's ADA/Section 504 Grievance Procedure;
- Liaises between the disabled community and various NYCHA departments; and
- Conducts technical assistance workshops for advocate organizations that provide services for people with disabilities, reviewing housing policy, procedures, and the selection process for obtaining accessible apartments.

SPD can be contacted at **212-306-4652** or TTY **212-306-4845**.



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