

Customized Assistance Services

| Mental Health | | | |
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| Supportive Housing Types | Clinical Criteria | Homeless Criteria | Documentation Requirements |
| SMI/High Service Needs Supportive housing for single adults with a serious mental illness (SMI) ¹ or who have a SMI with a co- occurring substance use disorder. | Adults with a serious mental illness or who have a SMI with a co-occurring substance use disorder. | None | NYC Supportive Housing Application Psychiatric Evaluation (dated within last 180 days) Psychosocial Assessment (dated within last 180 days) |
| Supportive nousing for nonceess single dudies | | Must be homeless fourteen out of the last sixty days. | NYC Supportive Housing Application Psychiatric Evaluation (dated within last 180 days) Psychosocial Assessment (dated within last 180 days) |
| | | Chronically homeless under the NY/NY III agreement ² | NYC Supportive Housing Application Psychiatric Evaluation (dated within last 180 days) Psychosocial Assessment (dated within last 180 days) |
| Supportive housing for single adults who are presently living in NYS operated psychiatric centers or a NYS operated transitional residences and who are at risk of street or sheltered | Adults with SMI and presently living in NYS operated psychiatric center s or NYS operated transitional residences. Also, individuals with an inpatient stay at the Central NY psychiatric center within the last year or currently inpatient in the Second Chance program at NY Presbyterian Hospital. | At risk of street or sheltered homelessness if discharged without supportive housing and are unable to return to their prior placement. | NYC Supportive Housing Application Psychiatric Evaluation (dated within last 180 days) Psychosocial Assessment (dated within last 180 days) |
| Supportive housing for single adults with a serious | Single adults with a SMI, SUD (including those who are actively using or have started their recovery process within the last 12 months), or those who may have a co- occurring SMI and SUD. | Must meet the Department of Housing and Urban Development's (HUD) criteria for Chronic Homelessness ³ | NYC Supportive Housing Application Psychiatric Evaluation (dated within last 180 days) Psychosocial Assessment (dated within last 180 days) Note a psychiatric evaluation is not required for applicants where the individual suffers from a substance use disorder |

| Mental Health (cont) | | | |
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| Supportive Housing Types | Clinical Criteria | Homeless Criteria | Documentation Requirements |
| Empire State Supportive Housing Initiative (ESSHI SMI) Supportive housing for homeless single adults with a SMI or who have a SMI with a co-occurring substance use disorder. | Adults with a serious mental illness or who have a SMI with a co-occurring substance use disorder. | Currently homeless Or At risk of homelessness due to one of the following: • Re-entry from incarceration without housing (prison, jail, juvenile justice, ATI and secure detention) • Discharge ready from an institutional facility without housing including SOMH state psychiatric center and transitional living residence, hospital inpatient, SOMH licensed housing program, and skilled nursing facility | NYC Supportive Housing Application Psychiatric Evaluation (dated within last 180 days) Psychosocial Assessment (dated within last 180 days) |
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| Supportive Housing Types | Clinical Criteria | Homeless Criteria | Documentation Requirements |
| NY/NY III – Population C Supportive housing for young adults, 18-24 years of age, who have a SMI being treated in NYS licensed residential treatment facilities, State psychiatric facilities or leaving or having recently left foster care and are at risk of street or sheltered homelessness if discharged without supportive housing. | Young adults, ages 18-24, who have a SMI or a serious emotional disturbance (SED) prior to age 18. | In NYS licensed residential treatment facilities, State psychiatric facilities or leaving foster care that are at risk of street or sheltered homelessness. Or Recently left foster care, a state psychiatric center or residential treatment facility within the last 24 months Or History of being in foster care for 1 year past the 16th birthday | NYC Supportive Housing Application Psychiatric Evaluation (dated within last 180 days) Psychosocial Assessment (dated within last 180 days) For young adults in or discharged from foster care, documentation from child welfare agency verifying history of foster care |
| NY/NY III – Population I Supportive housing for young adults 18 - 24 years of age who are at risk of street or sheltered homelessness, leaving or having recently left foster care and are at risk of street or sheltered homelessness if discharged without supportive housing. | Young adults (aged 18-24) leaving or having recently left foster care or who had been in foster care for more than a year after their 16 th birthday. | the last 24 months. Or | NYC Supportive Housing Application Psychosocial Assessment (dated within last 180 days) For young adults in or discharged from foster care, documentation from child welfare agency verifying history of foster care |
| Empire State Supportive Housing Initiative (ESSHI- Young Adult SMI) Supportive housing for young adults (18-25 years of age) with a SMI or a serious emotional disturbance (SED). | Young adults, ages 18-25, who have a SMI or a serious emotional disturbance (SED) prior to age 18. | | NYC Supportive Housing Application Psychiatric Evaluation (dated within last 180 days) Psychosocial Assessment (dated within last 180 days) For young adults in or discharged from foster care, documentation from child welfare agency verifying history of foster care |

| Youth (Cont) | | | | | |
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| Supportive Housing Types | Clinical Criteria | Homeless Criteria | Documentation Requirements | | |
| Empire State Supportive Housing Initiative (ESSHI- Young Adult SUD) Supportive housing for young adults (18-25 years of age) with a substance use disorder as the primary barrier to independent living. | Substance use disorder diagnosis And Functionally significant impairment to health, disability, or major life repsonsibilities Or Active substance use within last 3 months Or Participating in or completed SUD treatment early in recovery 3-12 months of sobriety (time in residential treatment excluded) | Currently homeless Or At risk of homelessness due to one of the following: • Left foster care within the prior 5 years and who were in foster care at 16 y.o or older • Re-entry from incarceration without housing (prison, jail, juvenile justice, ATI and secure detention) • Discharge ready from an institutional facility without housing including SUD inpatient rehabilitation treatment or SUD residential program (intensive community and supportive living type), and Addiction Treatment Center | NYC Supportive Housing Application Psychosocial Assessment (dated within last 180 days) Documentation from a substance use treatment provider dated within the last 30 days indicating 90 days of sobriety (including last 3 toxicology results) and/or treatment completion. For young adults in or discharged from foster care, documentation from child welfare agency verifying history of foster care | | |
| NYC 15/15 – Young Adult Family Supportive housing for Young Adults (18-25 years of age) with high service utilization who are pregnant or the head of household who are homeless or at risk of homelessness (including aging out of foster care) | Marked behavioral or functional impairment in at least <u>one</u> of the following areas as a result of emotional/behavioral/developmental issues; particularly as they relate to the ability to maintain an apartment independently: • Marked difficulties in managing self-care or activities of daily living • Marked difficulties maintaining social functioning and positive interpersonal relationships • Marked difficulties with basic responsibilities at work, school, or home <u>And</u> at least <u>one</u> risk factor as listed below: • History of multisystem involvement resulting in more than one system contact in last 2 years (ACS, DOC, DOCCS, RTF, RTC, DYCD, other) • Limited education (No H.S diploma or TASC) • Limited employment history (Less than 6 months in last 24 months) • History of Trauma/Victimization | Leaving or having recently left foster care within the last 24 months Or History of being in foster care for 1 year after their 16th birthday Or Homeless in DHS or DYCD RHY [90 days (nonconsecutive) over past 365 days] Or Unsheltered Youth [90 days (nonconsecutive) over past 365 days] | NYC Supportive Housing Application Psychosocial Assessment (dated within last 180 days) For young adults in or discharged from foster care, documentation from child welfare agency verifying history of foster care Documentation from a NYS licensed medical professional indicating that the youth is pregnant | | |
| | Substance Use Disorder | | | | |
| Supportive Housing Types | Clinical Criteria | Homeless Criteria | Documentation Requirements | | |
| NY/NY III – Population E Supportive housing for homeless single adults who have been homeless for at least six of the last twelve months with a substance use disorder. | Substance use disorder that is the primary barrier to independent living. And Active substance use or less than 3 months of sobriety. | Homeless for at least 6 months in past year. | NYC Supportive Housing Application Psychosocial Assessment (within 180 days) | | |
| NY/NY III – Population F Supportive housing for single adults who are homeless or at risk of homelessness and have completed a course of treatment or are successfully being treated for a substance use disorder. | Homeless single adults who have completed a course of treatment or are successfully being treated for a substance use disorder. And At least 3 months of sobriety but no more than a year or have completed treatment within the last year. | At risk of street homelessness or sheltered homelessness and who need supportive housing to sustain sobriety and achieve independent living. | NYC Supportive Housing Application Psychosocial Assessment (dated within last 180 days) Documentation from a substance use treatment provider dated within the last 30 days indicating 90 days of sobriety (including last 3 toxicology results) and/or treatment completion. | | |

| Substance Use Disorder (cont) | | | | |
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| Supportive Housing Types | Clinical Criteria | Homeless Criteria | Documentation Requirements | |
| NYC 15/15 Supportive Housing Supportive housing for single adults with a serious mental illness and/or substance use disorder | Single adults with a SMI, SUD (including those who are actively using or have started their recovery process within the last 12 months), or those who may have a co- occurring SMI and SUD. | Must meet the Department of Housing and Urban Development's (HUD) criteria for Chronic Homelessness ³ | NYC Supportive Housing Application Psychiatric Evaluation (dated within last 180 days) Psychosocial Assessment (dated within last 180 days) Note a psychiatric evaluation is not required for applicants where the individual suffers solely from a substance use disorder | |
| Empire State Supportive Housing Initiative (ESSHI SUD) Supportive housing for single adults with a substance use disorder as the primary barrier to independent living. | Substnce use disorder diagnosis And Functionally significant impairment to health, disability, or major life repsonsiblities Or Active substance use within last 3 months Or Participating in or completed SUD treatment early in recovery 3-12 months of sobriety (time in residential treatment excluded) | Currently homeless Or At risk of homelessness: • Re-entry from incarceration without housing (prison, jail, juvenile justice, ATI and secure detention) • Discharge ready from an institutional facility without housing including SUD inpatient rehabilitation treatment or SUD residential program (intensive community and supporitve living type), and Addiction Treatment Center | NYC Supportive Housing Application Psychosocial Assessment (dated within last 180 days) Documentation from a substance use treatment provider dated within the last 30 days indicating 90 days of sobriety (including last 3 toxicology results) and/or treatment completion. | |
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| Supportive Housing Types | Clinical Criteria | Homeless Criteria | Documentation Requirements | |
| NY/NY III – Population D Supportive housing for families that are chronically homeless or at risk of homelessness, in which the head of household requires support due to a SMI or who are SMI with a co-occurring substance use disorder. | disorder | Chronically homeless or at serious risk of becoming chronically homeless. Or Serious risk of homelessness constitutes as having more than two moves within the last year And Meet at least three of the following conditions: • Under the age of 25 years old with a child • Limited education (No GED or HS diploma) • Limited employment history (>6 months within the last two years) • History of domestic violence with the last 24 months • History of being in a shelter within the last 24 months | NYC Supportive Housing Application Psychiatric Evaluation (dated within last 180 days) Psychosocial Assessment (dated within last 180 days) | |

| Family (cont) | | | |
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| Supportive Housing Types | Clinical Criteria | Homeless Criteria | Documentation Requirements |
| chronically homeless or at risk of homelessness in | The head of household suffers from a substance use disorder, a disabling medical condition (including a mental health condition that doesn't qualify as an SMI) or HIV/ AIDS (including non-symptomatic HIV) | Chronically homeless or at serious risk of becoming chronically homeless. Or Serious risk of homelessness constitutes as having more than two moves within the last year And Meet at least three of the following conditions: • Under the age of 25 years old with a child • Limited education (No GED or HS diploma) • Limited employment history (>6 months within the last two years) • History of domestic violence with the last 24 months • History of being in a shelter within the last 24 months | NYC Supportive Housing Application Psychosocial Assessment (dated within last 180 days) Documentation from a NYS licensed medical provider verifying the medical/disabling condition |
| | Families with a head of household who has a SMI, SUD (including those who are actively using or have started their recovery process within the last 12 months), or those who may have a co-occurring SMI and SUD | Must meet the Department of HUD's criteria for Chronic Homelessness ³ | NYC Supportive Housing Application Psychiatric Evaluation (dated within last 180 days) Psychosocial Assessment (dated within last 180 days) Note a psychiatric evaluation is not required for applicants where the head of household suffers solely from a substance use disorder |
| Empire State Supportive Housing Initiative (ESSHI- Families SUD) Supportive housing for families in which the head of household has a substance use disorder as the primary barrier to independent living. | Substnce use disorder diagnosis And Functionally significant impairment to health, disability, or major life repsonsiblities Or Active substance use within last 3 months Or Participating in or completed SUD treatment early in recovery 3-12 months of sobriety (time in residential treatment excluded) | Currently homeless Or At risk of homelessness due to one of the following: • Re-entry from incarceration without housing (prison, jail, juvenile justice, ATI and secure detention) • Discharge ready from an institutional facility without housing including SUD inpatient rehabilitation treatment or SUD residential program (intensive community and supporitve living type), and Addiction Treatment Center | NYC Supportive Housing Application Psychosocial Assessment (dated within last 180 days) Documentation from a substance use treatment provider dated within the last 30 days indicating 90 days of sobriety (including last 3 toxicology results) and/or treatment completion. |
| Empire State Supportive Housing Initiative (ESSHI- Families SMI) Supportive housing for families in which the head of household has a SMI or who have a SMI with a co-occurring substance use disorder. | Adults with a serious mental illness or who have a SMI with a co-occurring substance use disorder. | Currently homeless Or At risk of homelessness due to one of the following: • Re-entry from incarceration without housing (prison, jail, juvenile justice, ATI and secure detention) • Discharge ready from an institutional facility without housing including SOMH state psychiatric center and transitiona living residence, hospital inpatient, SOMH licensed housing program, and skilled nursing facility | NYC Supportive Housing Application Psychiatric Evaluation (dated within last 180 days) Psychosocial Assessment (dated within last 180 days) |

| HIV/AIDS | | | | |
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| Supportive Housing Types | Clinical Criteria | Homeless Criteria | Documentation Requirements | |
| NY/NY III – Population H Chronically homeless single adults who are persons living with HIV/AIDS and HASA service connected who suffer from a serious mental illness, a substance use disorder, or a co-occurring serious mental illness and substance use disorder, including those at serious risk of becoming chronically homeless that lack the resources and support networks needed to obtain access to housing. | Persons living with HIV/AIDS and are clients of HASA or who are clients with symptomatic HIV who are receiving cash assistance and who suffer from a SMI, a substance use disorder or SMI with a co-occurring substance use disorder. | Chronically homeless ² single adults under the NY/NY III agreement. Or HASA clients in HASA's Emergency Placement Unit (EPU) are considered at risk of chronic homelessness. | NYC Supportive Housing Application Psychiatric Evaluation (dated within last 180 days) Psychosocial Assessment (dated within last 180 days) | |
| Other Housing | | | | |
| Housing Type | Clinical Criteria | Homeless Criteria | Documentation Requirements | |
| DHS General Population Housing for low-income single adults with a disabling clinical condition currently residing in/or serviced by a Department of Homelessness Services (DHS) contracted program. | Marginal functional impairments in at lease <u>one</u> of the areas below as the result of a mental health, developmental, or medical disability or a history of a substance use disorder (sobriety must be 90 days > and no more than five years): • difficulties in managing self-care or activities of daily living • difficulties maintaining social functioning and positive interpersonal relationships • difficulties with basic responsibilities at work, school, or home <u>And</u> Applicant does not currently meet the clinical threshold for supportive housing for those with a serious mental illness and/or active substance use disorder <u>Or</u> Requires the services of a more intensive clinical and/or housing setting | Currently in a DHS contracted: • Shelter • Safe-haven • Drop-in center • Street Outreach | NYC Supportive Housing Application Psychosocial (dated within last 180 days) Identification⁴ Income verification (within 30 days)⁴ | |

¹Serious Mental Illness as defined by the <u>State Office of Mental Health.</u>

² Chronically Homeless – According to the NY/NY III definition of chronically homeless individuals and families with one out of the last two years OR two out of the last four years homeless with adequate documentation. If an applicant spent time in an institution, the relevant period will be extended by the number of days spent in the institution for up to three years. Time spent in the institutional setting is not counted as homelessness but will extend the period of time for the homeless eligibility criteria.

³HUD Chronically Homeless - A "chronically homeless" individual is defined to mean a homeless individual with a disability who lives either in a place not meant for human habitation, a safe haven, or in an emergency shelter, or in an institutional care facility if the individual has been living in the facility for fewer than 90 days and had been living in a place not meant for human habitation, a safe haven, or in an emergency shelter immediately before entering the institutional care facility. In order to meet the "chronically homeless" definition, the individual also must have been living as described above continuously for at least 12 months, or on at least four separate occasions in the last 3 years, where the combined occasions total a length of time of at least 12 months. Each period separating the occasions must include at least 7 nights of living in a situation other than a place not meant for human habitation, in an emergency shelter, or in a safe haven. Chronically homeless families are families with adult heads of household who meet the definition of a chronically homeless individual, as per 75792 Federal Register / Vol. 80, No. 233 / Friday, December 4, 2015 / Rules and Regulations.

⁴ Income and Identification documents will not be required for application approval, however, will be requested for referral and placement.

Note: If the client is street homeless, had a history of street homelessness or resided in a shelter system not captured in CAPS, a letter from an appropriate agency (i.e. outreach team, soup kitchen, shelter) documenting the client's history is required.