



New York City Continuum of Care Public Meeting

In partnership with the NYC Department of Health & Mental Hygiene

MAY 7, 2021

Housekeeping



Keep your audio muted unless speaking



Please introduce yourself in the chat box!
(name, background, pronouns)



Submit questions in chat box or utilize “raise your hand” feature



Utilize the chat box to share ideas & resources



Please consider turning on your camera



Recording today’s presentation

Agenda

NYC CoC Updates

Committee Report-Outs

DOHMH Presentation

Break-Out Room Session 1

Break

DOHMH Presentation

Break-Out Room Session 2

Presenters

Martha Kenton

Executive Director, Federal Homeless Policy & Reporting,
NYC Department of Social Services (DSS)

Jessica Jeavons

Director of Policy and Planning for the Bureau of Mental Health,
NYC Department of Health and Mental Hygiene (DOHMH)

- Steering Committee Member

Dr. Janine Knudsen

Medical Director, Office of the Commissioner,
NYC Department of Health and Mental Hygiene (DOHMH)

Jasmine Gutierrez

Crisis Rapid Response Resource Coordinator, Bureau of Health
Equity Capacity Building,
NYC Department of Health and Mental Hygiene (DOHMH)

Dr. 'Simbo Ige

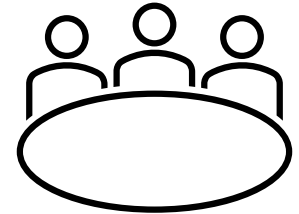
Associate Commissioner, Bureau of Health Equity Capacity
Building,
NYC Department of Health and Mental Hygiene (DOHMH)

NYC CoC Updates

- 2021 Competition Updates
 - Reallocations
 - Competition timeline
- Be sure to subscribe to receive CoC & HUD communications!
- CAPS TAD training
- **Save the date:**
 - CoC Grantee Meeting on June 25

NYC CoC Updates

CoC Committee Report-Outs



2021 Annual Action Plan (*NEW!*)

Coordinated Assessment and Placement System (CAPS) Committee

Co-Chairs:

- Kristin Miller,
*Corporation for
Supportive Housing*
- Jeannette K. Ruffins,
Homeward NYC

2021 Action Plan Goals

1. Continued implementation and expansion of CAPS
2. Analyze Outcomes Data to Monitor Success and Make Recommendations for Systems Improvement
3. Update CAPS Policy and Procedures
4. Ensure the principles of Equity and Inclusion are embedded in all CAPS Committee Work
5. Maintain Active and Reflective Membership
6. Community Outreach

Sub-Committee & Workgroup Goals Highlights

Continuous Systems Improvement (CSI) Sub-Committee	CAPS Expansion Workgroup	DEI (<i>Ad hoc</i>)	By Name List (BNL) Referral and Placement Sub-Committee
Identify HRA data elements to be reviewed/analyzed quarterly and presented to Steering Committee	Support the continued integration of DV and Youth providers and system	Ensure CAPS Committee and subcommittees reflect and represent the communities served by CAPS	Open membership and determine how its trouble shooting (bottleneck) work will inform CSI's data analysis
Identify specific data elements for deeper analysis through a Racial Justice and Equity lens	Begin outreach to queue up next system integration (ACS, DOC, H&H)	Work with CSI and HRA to ensure the system, workflow and data analysis are viewed through a Racial Justice and Equity lens	

CAPS Committee continued

Income Access Committee

Co-Chairs:

- Kim Elvin,
Goodwill NY/NJ
- Michelle Mulcahy,
*Enterprise Community
Partners*

2021 Action Plan Goals

1. Lived Experience
 2. Team Work
 3. Diversity, Equality and Inclusion
 4. Build Foundation for the IA Committee
-

SOAR Workgroup Goals

1. Increase # of SOAR Trained Staff in NYC
2. Increase use of SOAR and OAT among trained staff
3. Host first SOAR Child Course Cohort

Performance Management Committee (PMC)

Co-Chairs:

- Charlie Winkler,
NYC DSS
- Howard Charton,
Breaking Ground

2021 Action Plan Goals

1. **Evaluation Instrument:** Comprehensive review with recommended enhancements to performance metrics on HMIS Tool, Local Priorities Survey, and scoring rubric
2. **Spend-Down:** Improve CoC understanding of challenges facing providers; Develop an approach to reduce significant under-spending by CoC grantees
3. **Key Performance Metrics:** Assist projects that are at/slightly above the CoC-wide Mean 2021 Evaluation score (82) improve their performance on KPIs in which they are struggling
4. **Major Assistance:** Work with projects with 3+ years of low scores on Annual Evaluation to re-imagine their approach to performance on their HUD-funded CoC project

PMC cont'd

PQI Sub-Committee:

- Peggy Jean-Nicholas, *NYC HPD*
- Elizabeth Hanson, *The Bridge*

Data Management

Workgroup:

- Melissa Stevenson, *NYC DSS*
- William Lang, *Geel*

Evaluation Workgroup:

- Charlie Winkler, *NYC DSS*
- Lorraine Coleman, *Acacia Network*

Sub-Committee & Workgroup Goals Highlights

Performance Quality Improvement (PQI) Sub-Committee

- From last cycle: Disenrolled projects from 4 organizations and re-enrolled 2 projects from 1 organization
- For new cycle: 9 projects enrolled

Data Management Workgroup

- Members divided into smaller groups to begin review of HMIS Evaluation Tool metrics for all project types, Evaluation scoring, training plan for HMIS Evaluation Tool, and underspending analysis

Evaluation Workgroup

- Newly reconstituted with membership representative of the CoC, May kick-off meeting, will meet through August
- Will make recommendations on Evaluation Tool metrics and scoring; focus on review of Local Priorities Survey, new Evaluation Policies & Procedures, overall process; improve transparency/clarity; and ensure incorporation of HUD & CoC priorities

Persons with Lived Experience (PWLEx) Committee

Co-Chairs:

- Cameron Craig
- Peter Malvan

2021 Action Plan Goals

1. Ensure equitable representation of persons with lived experience on all CoC Workgroups, Standing Committees, and other decision-making bodies.
2. Provide appropriate support, mentorship, and compensation for persons with lived experience to engage in authentic decision-making and advocacy.
3. Expand opportunities and forums for proactively engaging with persons with lived experience.
4. Contract Provider(s) to assign dedicated liaison to collaborate with persons with lived experience to help foster meaningful and productive participation in CoC committees, sub-committee, etc.

Youth Action Board (YAB)

Co-Coordinator:

- Jha'asryel-Akquil Bishop
- Maddox Guerilla

2021 Action Plan Goals

1. Provide ongoing-compensated technical assistance and training to CoC-funded providers, youth, and young adults experiencing homelessness and the larger RHY network as requested.
2. Increase membership and programming for youth and young adults with lived experience of homelessness
3. Enabling inclusion and teamwork through training and development for youth and young adults (people with lived experiences) in the New York City Continuum of Care .
4. Work with the Youth Services Committee to analyze CoC youth programs data with focus on race and ethnicity.
5. CoC will continue to adequately financially support the YAB
6. Increase public awareness of youth homelessness in NYC.

Domestic Violence (DV) Committee

Co-Chairs:

- Jennifer DeCarli, *Mayor's Office to ENDGBV*
- Tierra Labrada, *Supportive Housing Network of NY*
- Kim Maloney
- Brenda Tong, *New Destiny Housing*

2021 Action Plan Goals

1. Establish the NYC CoC Domestic Violence Committee
 2. Build foundational knowledge of Coordinated Assessment and Placement System (CAPS)
 3. Planning the integration of housing needs and options for DV Survivors into CAPS
-

DV Rapid Re-Housing (RRH) Workgroup Goals

1. Establish the NYC CoC DV RRH Workgroup
2. Enhance foundational knowledge of the RRH program and support program implementation
3. Build foundational knowledge of Coordinated Assessment & Placement System (CAPS) and engage in the process for integrating DV in CAPS

Veterans Committee

Co-Chairs:

- Dana Rock,
*Department of Veteran
Services*
- Syrena Huggins, *HELP
USA Supportive
Services for Veteran
Families*

2021 Action Plan Goals

1. Updating Membership/Core Partners
2. Include Members with Lived Experience
3. Housing Placement Goals/Access Homeless Veteran Data

Additional Updates & Announcements

- Renewed commitment to reviewing Veteran Aftercare (housing and community resources due to COVID-19).
- Outreach to HRA/DHS for access to data on a monthly basis.

Youth Committee

Co-Chairs:

- Cole Giannone,
*Office of the Deputy
Mayor for Health and
Human Services*
- Joe Westmacott,
*Safe Horizon
Streetwork Project*

2021 Action Plan Goals

1. Promote continuity of funding for youth programs in CoC portfolio and advocate for new funding for youth dedicated projects.
2. Promote young adult tenants for general adult supportive housing programs.
3. Work in partnership with the Youth Action Board.
4. Analyze CoC youth programs data with focus on race and ethnicity.
5. Conduct youth portfolio evaluation ahead of CoC evaluation
6. Contribute to YHDP application, planning and implementation process.
7. Develop new leaders for CoC Youth Committee.

Governance Committee

Co-Chairs:

- Laura Mascuch,
*Supportive Housing
Network of New York*
- Kristen Mitchell,
NYC DSS

2021 Action Plan Goals

1. Ensure diverse and active representation on committee through membership review and recruitment.
2. Establish process and workable timeline to review CoC governing documents.
3. Establish efficient process to coordinate election and governance oversight.

- **Interested in joining a Committee?**
 - Membership selection process varies by Committee
 - Visit the [CoC Website](#) for Committee Co-Chair contact information!

Committee Membership

COVID-19 Vaccines

Jessica Jeavons, JD, MA

Equity Lead, Vaccine Operations Center

New York City Department of Health and Mental Hygiene

May 7, 2021



The information presented is based on our best knowledge as of today's date and is subject to change.



Where We Are

COVID-19 and Inequities

- More Black and Latino people have been sick, hospitalized and died from COVID-19 than other racial and ethnic groups
- These differences in health outcomes are due to long-term structural racism, including:
 - Policies and discriminatory practices that prevent communities of color from accessing vital resources (such as health care, housing and food)
 - Opportunities (such as employment and education), and negatively affects their overall health and well-being.

Vaccinations Administered in the
United States

5/6/2021, 6:00am



251,973,752

Total Doses Administered



108,926,627

Fully Vaccinated

Vaccinations Administered in
New York City

5/6/2021, 9:30 a.m.



6,809,451

Total Doses Administered



3,252,017

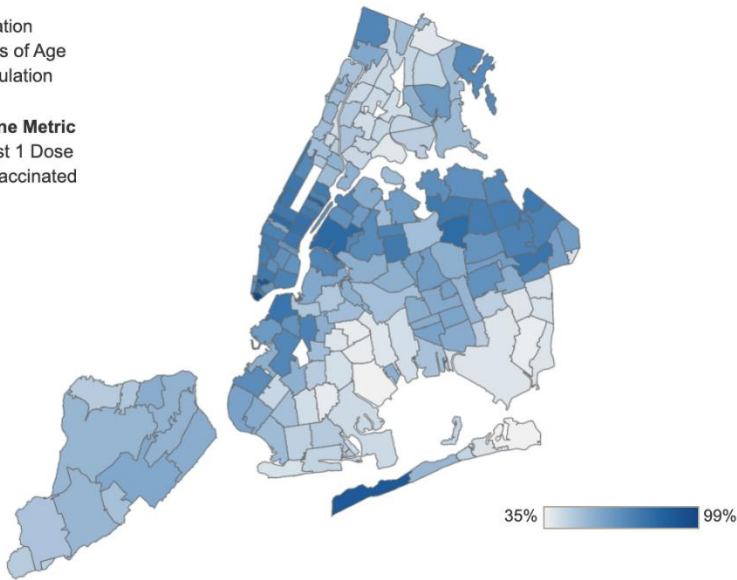
Fully Vaccinated

Centers for Disease Control and Prevention:
<https://covid.cdc.gov/covid-data-tracker/#vaccinations>

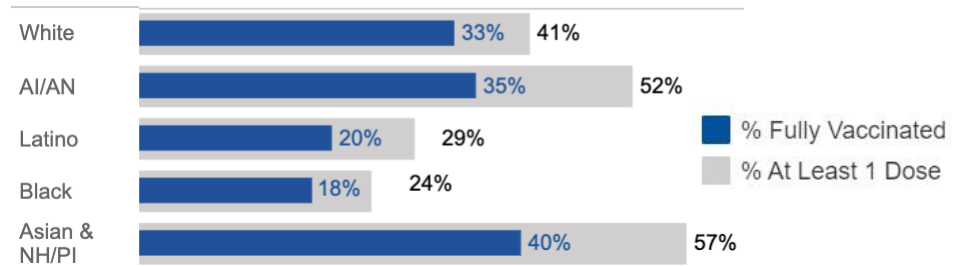
NYC Health Department, Citywide Immunization Registry:
<https://www1.nyc.gov/site/doh/covid/covid-19-data-vaccines.page>

Percentage of NYC Adult Residents that Received One or More Doses, by ZIP Code

- Select Population
- ≥ 18 Years of Age
 - Total Population
- Select Vaccine Metric
- % At Least 1 Dose
 - % Fully Vaccinated



Vaccination of NYC Adult Residents by Race/Ethnicity



AI/AN: American Indian or Alaska Native; NH/PI: Native Hawaiian or Other Pacific Islander; Latino includes people of any race, and all other categories exclude those who identified as Latino. Reports with unknown race/ ethnicity are excluded (11% of reports). People who are fully vaccinated are also part of those that received at least one dose.

As of April 19, 2021. www1.nyc.gov/site/doh/covid/covid-19-data-vaccines.page

Our Approach and Commitment

- Approach
 - Equity is central to our COVID-19 response and vaccine program.
 - We must earn trust, build confidence, deliver community-focused information and programming.
 - Community-involvement and partnerships are key.
- Commitment
 - We will take action to address health and social inequities that have been amplified by COVID-19.
 - We will provide facts and information people need to make informed decisions about vaccination.



Vaccine Safety Facts

COVID-19 Vaccines in the U.S.

- Three vaccines have been authorized by the FDA for use and are currently available in NYC:
 - Pfizer-BioNTech mRNA vaccine
 - Moderna mRNA vaccine
 - Johnson & Johnson/Janssen adenovirus vector vaccine

Development of COVID-19 Vaccines

- Scientists built on many years of research from other vaccines, including research on vaccines for other coronaviruses.
- The federal government provided special funding to allow development, testing and production to happen at the same time.
- Companies started manufacturing vaccines so that they would be ready to distribute them if an EUA was issued.
- The federal government, state and local health departments, and health care providers have been working for months to plan for storage, distribution, supplies, and other logistics.

FDA Authorization of COVID-19 Vaccines

- In an emergency, like COVID-19, the FDA may allow vaccines to be used before they are officially licensed by issuing an Emergency Use Authorization (EUA), so we can use them right away.
- No shortcuts in the testing of the vaccines are allowed. All vaccines issued an EUA must go through the same clinical trials as all other vaccines.
- An EUA can be issued only if the evidence strongly suggests that the benefits outweigh any risks to patients.

Continued Safety Monitoring

- **The COVID-19 vaccines are being monitored more closely than any other vaccines in U.S. history.**
- The FDA, Centers for Disease Control and Prevention, and several other federal agencies and organizations continue to monitor the safety of the vaccines as they are used.
- Providers are required to report certain adverse events that may be related to the vaccines to the Vaccine Adverse Reporting System (VAERS).
- Vaccine recipient can report side effects and other information to VAERS or CDC's V-safe smartphone app.

How Well the Vaccines Work

- In clinical trials:
 - All three vaccines were shown to be safe and effective across all gender, age, race, and ethnicity groups.
 - No one receiving vaccine died from COVID-19
 - All three vaccines are very effective at preventing severe COVID-19 illness and hospitalization
- Based on preliminary data from clinical trials, laboratory testing, and use since authorization, all three vaccines likely provide protection against the new variants, though for some variants the protection may not be as strong

Potential Side Effects

- Most people report some side effects from the vaccines, which are usually normal signs that your body is building protection.
- Common side effects are soreness or swelling on the arm where you got the shot, headache, body aches, tiredness and fever.
- Side effects are usually mild to moderate and:
 - Usually start within the first three days after getting the shot (the day after vaccination is the most common)
 - Usually last for about one to two days after they begin
 - Are less common in older adults
- For the Pfizer and Moderna vaccines, side effects are more common after the second shot.

What We Still Don't Know About COVID-19 Vaccines

- How long protection from the vaccines will last
- Whether additional doses will be needed in the future
- Whether being vaccinated prevents people from spreading the virus to others
 - A growing body of evidence suggests that fully vaccinated people are potentially less likely to transmit COVID-19 to others.
 - Studies are ongoing.

Benefits of Vaccination Against COVID-19

- There is strong evidence that the vaccines are safe and effective.
- Protects you from severe COVID-19 illness, which can have serious health consequences.
 - People of all ages have been hospitalized and died.
 - Some people continue to have health problems even after they are no longer sick.
- May protect the people around you.
- Helps move us closer to ending the COVID-19 public health emergency.



Building Vaccine Confidence

Framing as Vaccine Confidence

- We have made the conscious decision to frame our work as **building vaccine confidence** rather than **addressing vaccine hesitancy**
- This is meant to emphasize the positive approach of promoting self-efficacy, informed choice, vaccine access and community power
- It provides context for the multiple drivers impacting trust in and the trustworthiness of COVID-19 vaccination
- It also shifts the onus onto institutions and government to earn trust

The Urgency of Building Vaccine Confidence

- Current COVID-19 vaccination rates are disproportionately favoring high income people and communities
- We have an imperative to improve vaccine access and build vaccine trustworthiness, particularly in Black and Latino communities, in order to achieve vaccine equity and save lives
- We also must prepare for the inflection point when vaccine demand, not supply/access, is the greatest barrier to achieving herd immunity

Intersectional Drivers of Vaccine Confidence

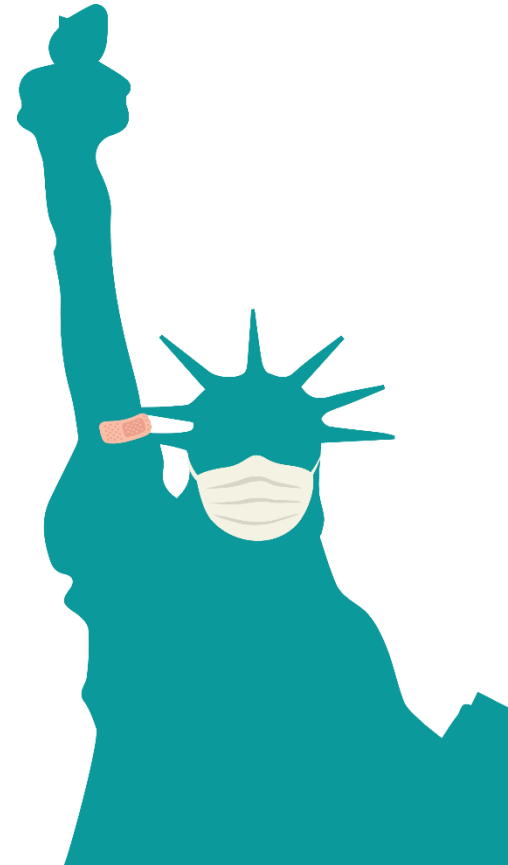
Systemic	Historic and current disinvestment, systemic racism including medical exploitation and mistreatment, trauma from unequal impact of COVID-19 pandemic, mistrust of institutions and systems, politicization of the pandemic response
Contextual	Misinformation and disinformation from media, politics, religion, culture, community
Individual experience	Discrimination (including in health care, research, and government systems), belief and attitudes about health and disease, knowledge and awareness of services
Vaccine specific	Mode of administration, source of vaccine, vaccine schedule, costs associated with vaccination, unforeseen future side effects
Barriers	Geographic accessibility, language, physical accessibility, access to technology and tech literacy, access to timely and accurate information, safety, availability, affordability

Strategies to Build Vaccine Confidence

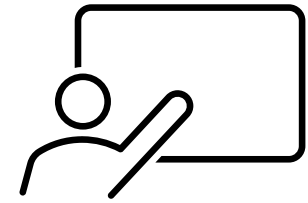
1. Collect and share factual information and counter false information rapidly
2. Support trusted messengers to share and tailor information and engage with communities and build vaccine literacy
3. Address barriers to accessing vaccines
4. Earn trust in government and health systems and center values of equity, justice, and collective recovery
5. Support coordinated messaging across community partners and networks
6. Integrate cultural and story-based approaches

Next: *Breakout Groups*

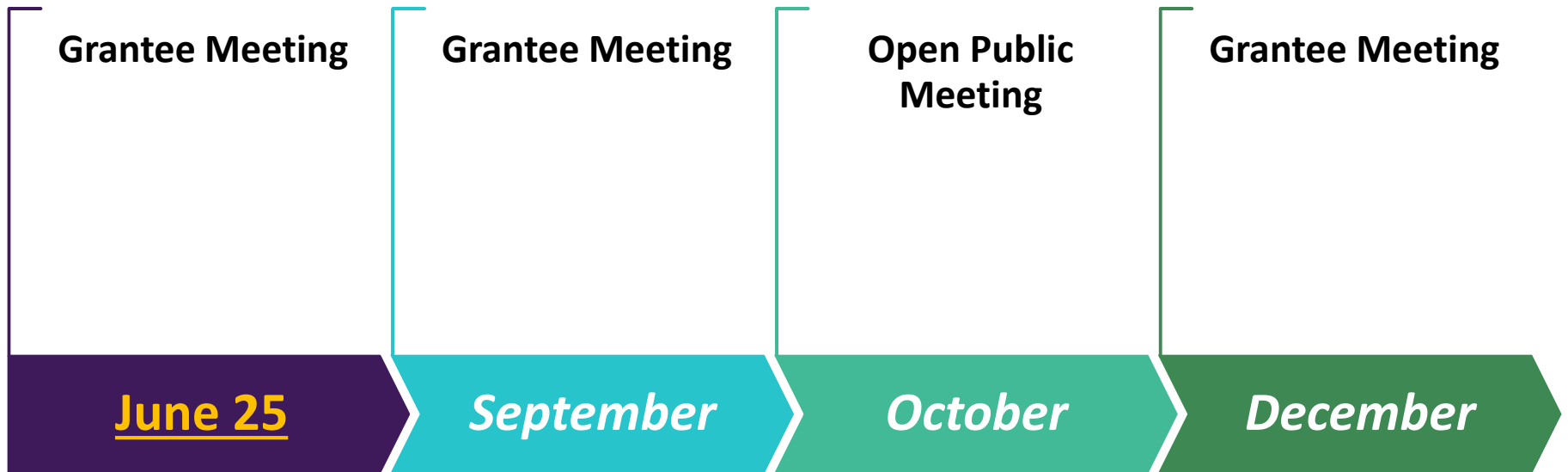
nyc.gov/covidvaccine



Wrap-Up & Closing



Reminder: 2021 Meeting Schedule



NYC CoC Contacts

NYC DSS - FHPR Unit

Martha Kenton – Executive Director -

Email: kentonm@dss.nyc.gov

Charles Winkler – Deputy Director -

Email: winklerc@dss.nyc.gov

Melissa Stevenson – HMIS Director -

Email: stevensonme@dss.nyc.gov

CoC-funded projects, don't forget to contact your HUD CPD Representative!

Steering Committee Co-Chairs

Kristen Mitchell

Email: mitchellkr@dss.nyc.gov

Alyson Zikmund

Email: ZikmundA@hpd.nyc.gov

For all general inquiries contact us at nycccoc@dss.nyc.gov

Be Sure to Subscribe!

NYC CoC Mailing List

- <http://www.nychomeless.com/>

HUD Exchange Mailing List

- [Homeless Assistance Programs](#) : Choose Continuum of Care Program

Thank you!

We appreciate your participation and feedback