

NYC CoC Newsletter

July 7, 2020

Issue No. 17

NYC Continuum
CoC of Care



New Reopening Guidance, City Updates, and Coordinated Entry Resources

CAPS Implementation Webinar:

On June 30, the NYC Coordinated Assessment and Placement System (CAPS) team hosted a webinar to discuss the NYC Human Resources Administration's (HRA) PACT system redesign.

The PACT system is being redesigned to better incorporate the HUD requirements for Coordinated Entry. It will have new functionality enabling housing providers to receive electronic referrals for vacant units, for referring agencies to submit more complete supportive housing applications, and much more. The CAPS redesign will be implemented in October 2020, and HRA would like all CoC providers to preview all the enhancements to the system.

- To view the recorded webinar, [please view here](#).
- To view the PowerPoint presentation, [please click here](#).

Reopening Resources:

NYC Reopening Guidance

NY State Government has a webpage dedicated to guidance and resources about the reopening phases and protocols in New York City. New York City will enter phase three of reopening on July 6. This webpage includes

CoC Updates

Please contact the HUD Field Office or [Martha Kenton](#) on questions related to contract renewals and waiver requests.

New Website Postings:

[May Steering Committee Meeting Summary](#)

[Virtual Grantee Meeting FAQ Document](#)

Job Openings related to the NYC CoC

The Partnership for the Homeless

Multiple positions offered [view current job listing by clicking here](#).

U.S. Dept. of Housing and Urban Development

information on COVID-19 Testing, Public Transportation, Safety Protocols, and more. To learn more, [please visit their website](#).

PPE + Reopening Supplies Marketplace

As New York City reopens after Covid-19, small businesses, nonprofits, and other organizations throughout the five boroughs will need to procure supplies in order to operate safely and efficiently. The Manufacturing and Industrial Innovation Council, with volunteer support from TTP and local industry partners have launched the NYC PPE + Reopening Supplies Marketplace. The Marketplace provides a one-stop-shop for easy-to-access suppliers of (i) face masks and coverings, (ii) face shields, (iii) gloves, (iv) cleaning and disinfectant products, (v) thermometers, (vi) physical barriers and portable furniture, and (vi) other supplies needed for re-opening. This is the initial phase of the marketplace and it will continue to evolve with more features. It represents both local and regional suppliers and manufacturers to provide a wide-range of order minimums. To learn more, [please visit their website](#).

HUD's Personal Protective Equipment (PPE) Equipment Guidance

As New York City continues to reopen, HUD published guidance on when to use PPE based on exposure risk level, population, and circumstances. To view the resource, [please follow this link](#).

HUD's Wellness Checklist for Client Engagement

HUD published a Wellness Checklist for Client Engagement that uses the 8 Dimensions of Wellness framework to help CoCs explore the many factors that contribute to one's well-being. To view this resource, [please visit the HUD Exchange](#).

City Resources & Updates:

NYC Hotel Isolation Hotline:

To request hotel rooms for isolation provided by the NYC Health + Hospitals (H+H) call 646-694-3500, seven days a week, 8 a.m. to Midnight, or by sending an encrypted email to CommCareCP@nychhc.org.

If you prefer to email instead of call, include the following information in the email:

- The client's name
- Supportive housing or residential treatment provider and program name
- A contact number for the referring person at the provider organization who will complete the screening alongside or via conference call with the resident

If you have issues or questions, you can contact Joelle Ballam-Schwan, Engagement & Communications Manager from The Network, at [**New positions posted - \[view current job listings by clicking here\]\(#\).**](mailto:jballam-</p></div><div data-bbox=)

Geel Community Services

Multiple positions offered [view current job listing by clicking here](#).



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SNAP and Cash Assistance Recertification Waiver

The USDA approved a six-month extension of the recertification period for NYC clients whose Supplemental Nutrition Assistance Program (SNAP) cases will expire on July 31, 2020. Therefore, clients have now started receiving State recertification notices for SNAP cases that are due for recertification by August 31, 2020 (the recertification period for cases expiring on August 31 begins on July 1).

[Click here to find a COVID-19 testing site](#)

Recertifications should be submitted through [ACCESS HRA](#). There is no need for any SNAP client to come into an office to recertify. ACCESS HRA is already available for clients to start submitting their recertification forms. Clients should submit their recertification via ACCESS HRA. No in-person interviews or other in-person appointments are required at this time.

As a reminder, clients with a SNAP or CA case expiring in March – June have already been granted a six-month extension on re-certification.

In accordance with our SNAP interview waiver from the USDA only some SNAP cases will require an interview. Those clients who do require an interview will receive a telephone call from HRA staff. As a reminder, as long as verification of the following eligibility factors is provided, an interview will not be required:

1. Identity
2. Social Security number (as already required by federal law)
3. Residency
4. Gross non-exempt income (earned and unearned)
5. Disability
6. "Alien eligibility" (as already required by federal law)

Eviction Moratorium

All pending evictions orders are suspended until further notice, as ordered by Chief Administrative Judge Lawrence K. Marks on March 16, 2020 and June 18, 2020. No tenant may be evicted at this time and until there is a change to the order of the court.

To view the NYC Department of Investigations' (DOI) notice to all NYC marshals concerning continuation of the eviction moratorium and stating that notices of eviction dated prior to March 16, 2020 are now stale, [click here](#).

Cooling Centers

The City is in the process of updating protocols for social distancing in cooling centers. This information will be provided when it becomes available.

A map of cooling centers throughout the City [can be found here](#).

Emergency Assistance/One Shot Deals

Clients can apply for emergency assistance grants as well as (ongoing) Cash Assistance through ACCESS HRA. To

apply for Cash Assistance, a client does not need to apply for an emergency grant. Every ACCESS HRA Cash Assistance application starts with a series of emergency indicator questions, and applicants are interviewed by telephone to verify information in order to best determine eligibility for both Cash Assistance, Medicaid, SNAP, and emergency assistance grants.

Below are instructions for applying for Cash Assistance through ACCESS HRA. We encourage organizations to sign up for an ACCESS HRA training webinar for additional information on using our online tools. Click [HERE](#) to view the webinar options.

To apply for Cash Assistance or a one-time emergency grant (one shot deal), clients will need to take the following steps:

1. Visit [ACCESS HRA](#) and log-in
2. Select the 'Benefits' link from the menu options on the homepage
3. Select 'Start a New Application'
4. Select the 'Cash Assistance' option in the 'Select Application' page
5. Identify any applicable emergency indicators and click 'Next'
6. Select the type of benefits you would like to apply for. The three options are: Cash Assistance, One Shot Deal, or Child Care without Cash Assistance (CILOCA)
7. Complete and submit the application
8. Follow instructions in the ACCESS HRA confirmation page and submit required documents using the [ACCESS HRA Mobile App](#)

Clients with an active Cash Assistance case can submit a special grant request for rent or utility arrears via ACCESS HRA. To submit a Cash Assistance Special Grant Request, clients will need to:

1. Visit [ACCESS HRA](#) and log-in
2. Enter identifying information to 'Find My Case' and link to your HRA case
3. Select 'View Case' in the ACCESS HRA user home page
4. Select 'Request Special Grant,' located on the left-hand side
5. Identify the special grant you are requesting, complete the request and submit
6. Follow instructions in confirmation and submit required documents using the [ACCESS HRA Mobile App](#)

Send Us Your Feedback!

The NYC CoC is committed to providing useful information to the community. We want to hear from community members like you. Follow us at nychomeless.com and let us know what you think about our messaging. Your feedback makes us better.

Thank you.
NYC CoC

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