



# NYC Continuum of Care March Public Meeting 2024

**9:15am – 12:00pm | 208 West 13<sup>th</sup> Street, Room 101, New York, NY 10011**

*NYC Department of Social Services - Federal Homeless Policy & Reporting Unit*

*March 13, 2024*





# Welcome

MARTHA KENTON, EXECUTIVE DIRECTOR



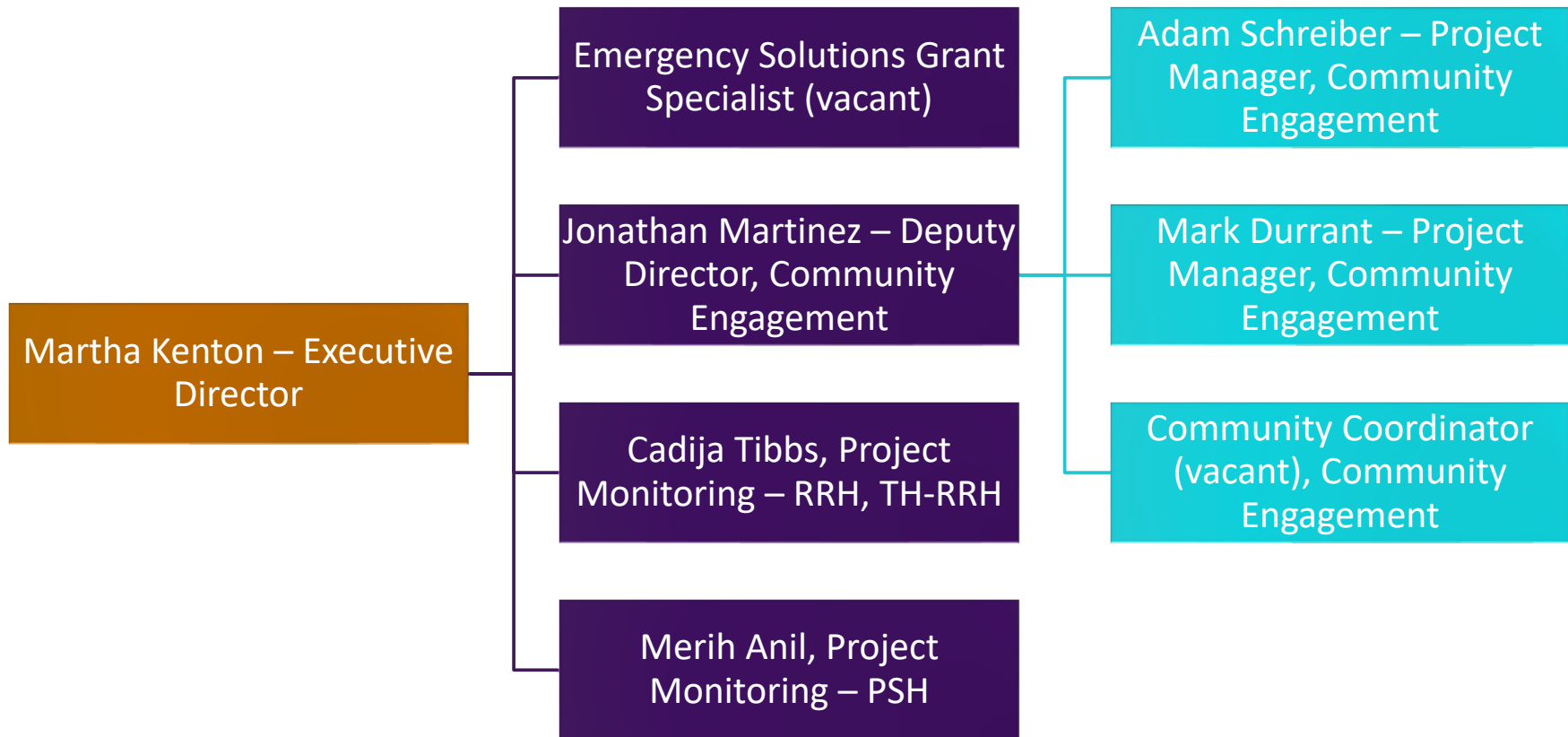


# CoC Updates

MARTHA KENTON, EXECUTIVE DIRECTOR

JONATHAN MARTINEZ, DEPUTY DIRECTOR

# Meet the CoC Team!







# Rapid Rehousing Training

**Housing Focused Case Management |  
December 14<sup>th</sup> and 15<sup>th</sup>**

**Hosted by:** NYC Continuum of Care and HUD  
Technical Assistance (TA)

This training, led by HUD TA consultants, brought together a diverse array of staff across CoC-funded RRH programs serving a range of populations. The training also featured local experts from the following providers: Jericho Project, New Destiny Housing, Rising Ground, Sakhi for South Asian Women, and Sanctuary for Families.

# Steering Committee

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## **Welcomed New Steering Committee Members – *January 11<sup>th</sup>***

- 2024 Elections will commence in October 2024 (this is the time to start getting involved).

## **Steering Committee Goals for CY24 – *est. publication April 2024***

- The Steering Committee has been working diligently to solidify its goals for CY24. These goals will set the course for the Steering Committee and guide the work of the Continuum throughout the year.



# Governing Documents

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Throughout CY23 and the start of CY24 the NYC CoC and the Governance Committee have been working diligently to update all governing documents to ensure alignment with current HUD guideline and local CoC procedures. The governing documents are reviewed and updated biannually.

- **By-laws** – *Updated May 2023*
- **Governance Charter** – *Updated December 2023*
- **Written Standards** – *Under Review (expected release – April 2024)*

To review these documents, visit: *NYC Continuum of Care Website -> About -> Governing Documents*

# New Projects *(2023 NOFO Awards)*

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## **New Project Information Session (Virtual)**

- *Tuesday, March 12, 2024 from 9:30am – 10:30am (1hr)*
- Meet the CoC Team and become familiar with the resource available to all grantees.

## **CoC 101 + Grantee Expectations (Virtual)**

- *Wednesday, March 27, 2024 from 10:00am – 11:30am (1hr 30mins)*
- Learn more about the history of the CoC Program and the expectations of NYC based CoC grantees throughout the year.

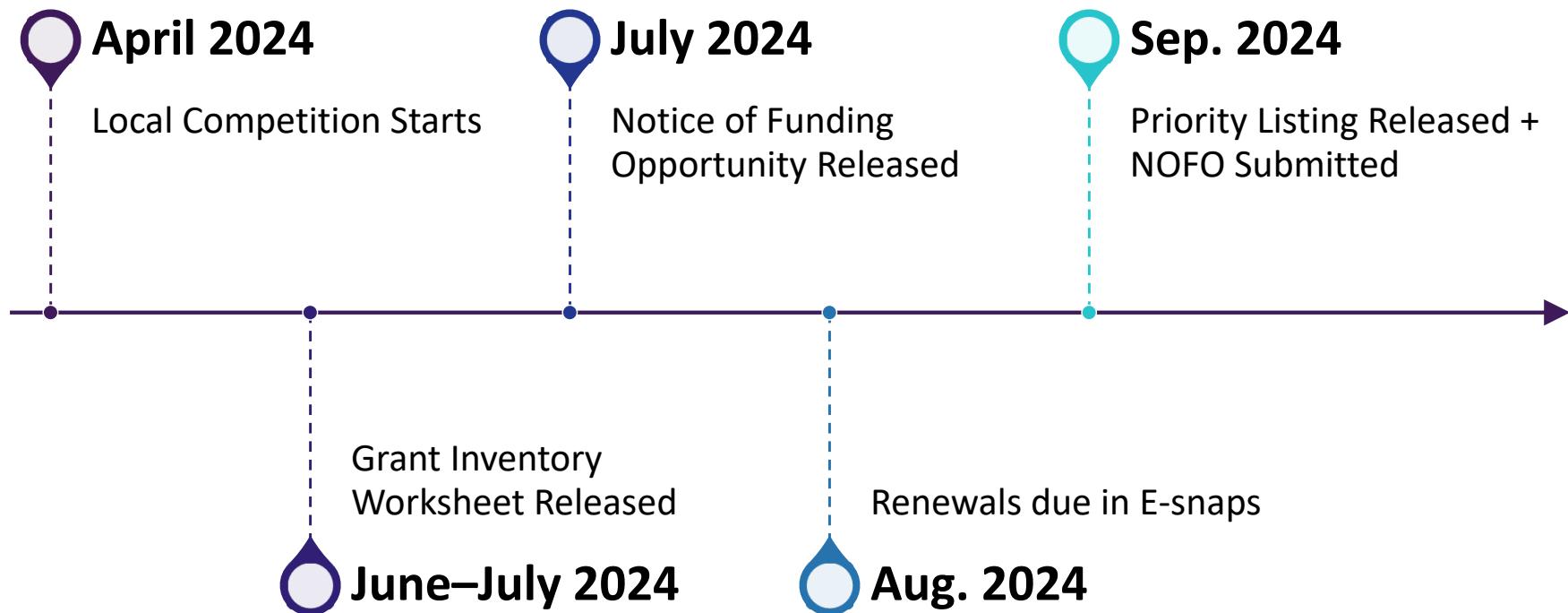
## **HMIS Orientation (Virtual)**

- *June 2024 – Date and Time, TBD (1hr)*
- Learn about HMIS and the expectations of NYC based CoC grantees throughout the year, from selecting the best HMIS system for you to successfully uploading to the Data Warehouse.



# 2024 NOFO *(estimated timeline)*

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All newly awarded projects must submit a renewal application in e-snaps if they want renewed funding. If a program wishes to return its award, they must contact the NYC CoC ASAP.

# Tell Us What You Need!

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TRAININGS



RESOURCES



PUBLIC MEETING  
TOPICS



OFFICE HOURS



NETWORKING  
EVENTS



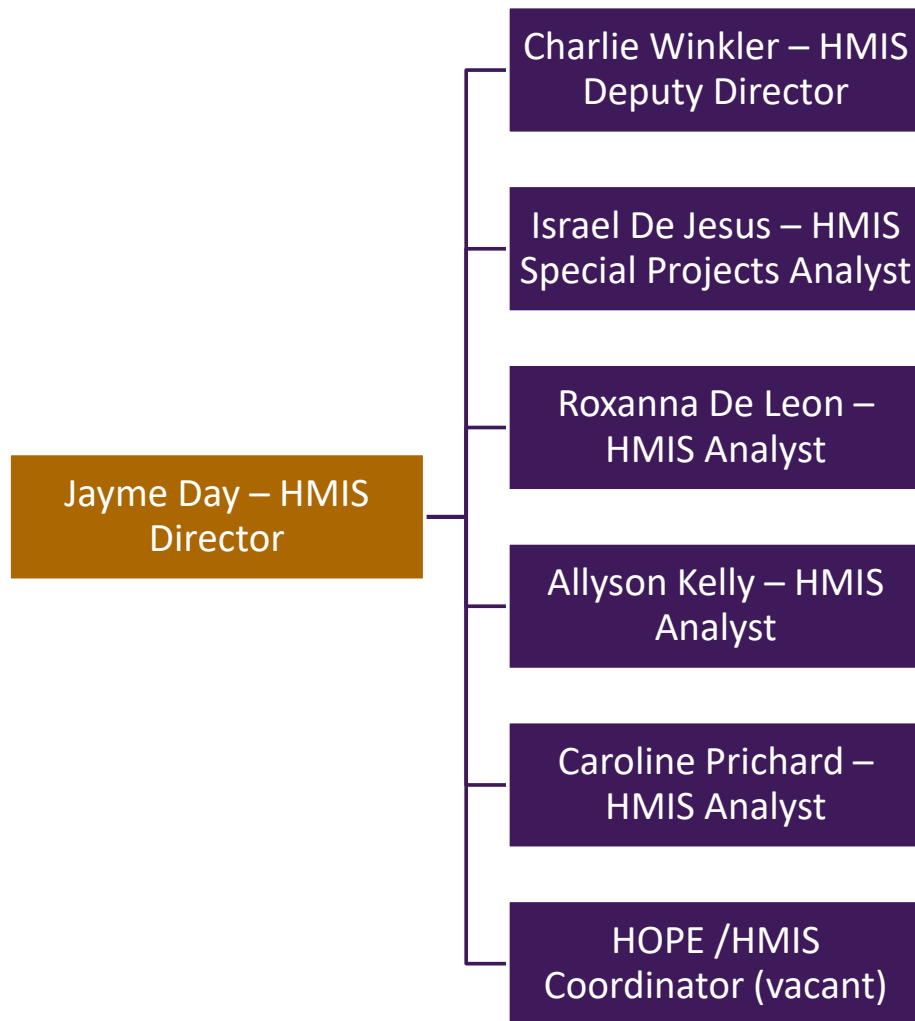


# HMIS + HOPE Updates

JAYME DAY, HMIS DIRECTOR

CHARLIE WINKLER, DEPUTY DIRECTOR

# Meet the HMIS Team!





# HMIS Warehouse: *Software Transition*

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Transitioned from Foothold's AWARDS to Eccovia's ClientInsight (CI) in October 2023

- Refined upload process and HUD data standard changes across multiple vendors last summer
- Updated HMIS Policies and Procedures
- Migrated data from Oct 1 2016
- Resumed monthly uploads in December 2023

# Current Status

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**Annual Performance Reports (APR)** are now available in ClientTrack (CT)

- Help Desk Ticket system is available in CT
- Training is available in Eccovia University

Pause in development to complete HUD reports causing delays in data transfers from CI to CT

# Current Status — *Continued*

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System-wide HUD reports include

- Longitudinal Systems Analysis (**LSA**) – January
- System Performance Report (**SPM**) – March
- Housing Inventory Count and Point-in-Time Count (**HIC PIT**) – April

Pause in development of Evaluation Tool – we will be rolling out 2024 evaluation in the next 2 months and working on a tool for next year

# HIC PIT Report

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*Housing Inventory Count (HIC) and Point-in-Time (PIT)*

Total homeless persons and dedicated shelter or housing inventory on a single night each January (this year was 1/23/24)

Thank you for completing surveys/uploading your data!

Next Step: HMIS participating projects will need to confirm their inventory, funding, and other program level information (stay tuned for email announcement)



# HOPE 2024

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## *Homeless Outreach Population Estimate (HOPE)*

- Annual survey of street homeless persons
- We were joined by Mayor Adams and Marion Mollegen McFadden, HUD Principal Deputy Assistant Secretary for Community Planning and Development
- Almost 1,2000 volunteers, despite the rain!
- Very strong turnout in Manhattan and Brooklyn
- 48 people were transported to shelter/drop-ins
- HUD usually releases results in the fall

# HMIS Resources

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Webpage – search “nyc hmis”

- HMIS Policies and Procedures
- Office Hours

[dsshmis@dss.nyc.gov](mailto:dsshmis@dss.nyc.gov)

A brown, irregularly shaped callout box with a white border, containing white text. The text is centered and reads: "Attention! Please reach out to us before you select or change HMIS software vendors!"

**Attention!**  
Please reach out to  
us before you select  
or change HMIS  
software vendors!



# 2023 NOFO Awards

ADAM SCHREIBER, PROJECT MANAGER

MARK DURRANT, PROJECT MANAGER





# Sakhi for South Asian Women

PRIA SIBAL, ASSOCIATE DIRECTOR





# Opportunity Starts with a Home

DRUSHANIE SAYROO | SHANDRA ROGERS | ONYX





# Closing Remarks

MARTHA KENTON, EXECUTIVE DIRECTOR

JONATHAN MARTINEZ, DEPUTY DIRECTOR

# Sakhi for South Asian Women





# What Drives Us

Sakhi serves survivors from the South Asian diaspora who have experienced gender-based violence.

We are a holistic service provider whose trauma-informed programming responds to survivors' evolving needs and inspires intergenerational, intersectional work.



# Sakhi's Values & Organizational Goals

Creating sanctuary & a space of healing for all survivors.

Harnessing survivor leadership, survivor power & collective power.

Discovering community.

Ensuring accountability & integrity.

Committing to humility & adaptability to change.

Advocating for justice, equity, inclusion & dignity.



# Community Overview



New York is home to nearly 600,000 South Asians, the **second largest South Asian population** in the United States.<sup>1</sup>

Asian Americans are the **fastest growing demographic**—increasing by 37.6% in the past decade alone—in New York City.<sup>2</sup>

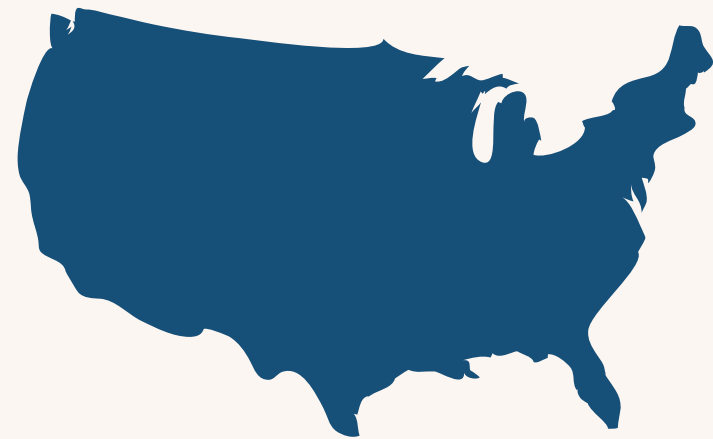
Nearly 1 in 4 Asian Americans in NYC **live in poverty**.<sup>2</sup>

<sup>1</sup> (Indian American Impact, 2022)

<sup>2</sup> (Asian American Foundation, 2022)

# Statistical Snapshots

## Gender-Based Violence & the South Asian Diaspora



**48%**

**experienced at least  
one form of GBV<sup>3</sup>**



**41%**

**witnessed GBV in  
their households as  
children<sup>4</sup>**



**25%**

**experienced  
child sexual  
abuse<sup>4</sup>**

<sup>3</sup> (Rai & Choi, 2021)

<sup>4</sup> (Robertson et al., 2015)

# Our Impact



→ The outcomes of our journey include safety, power, healing, and liberation.

**95%** of survivors achieved their self-actualized goal **within the first six months** of working with Sakhi.

Of the **147** survivors that participated in our **Economic Empowerment program**, **32** secured paid employment, **35** completed some form of professional development, and **99** accessed public benefits.

Of the 148 survivors that participated in our **Counseling program**, **80%** received individual care, **30%** participated in group therapy, and **30%** said they experienced reduced symptoms of harm.

Of the survivors working with our **Housing program**, **90** found safe housing, **54** received rental assistance, and **9** successfully exited the program early to live independently.



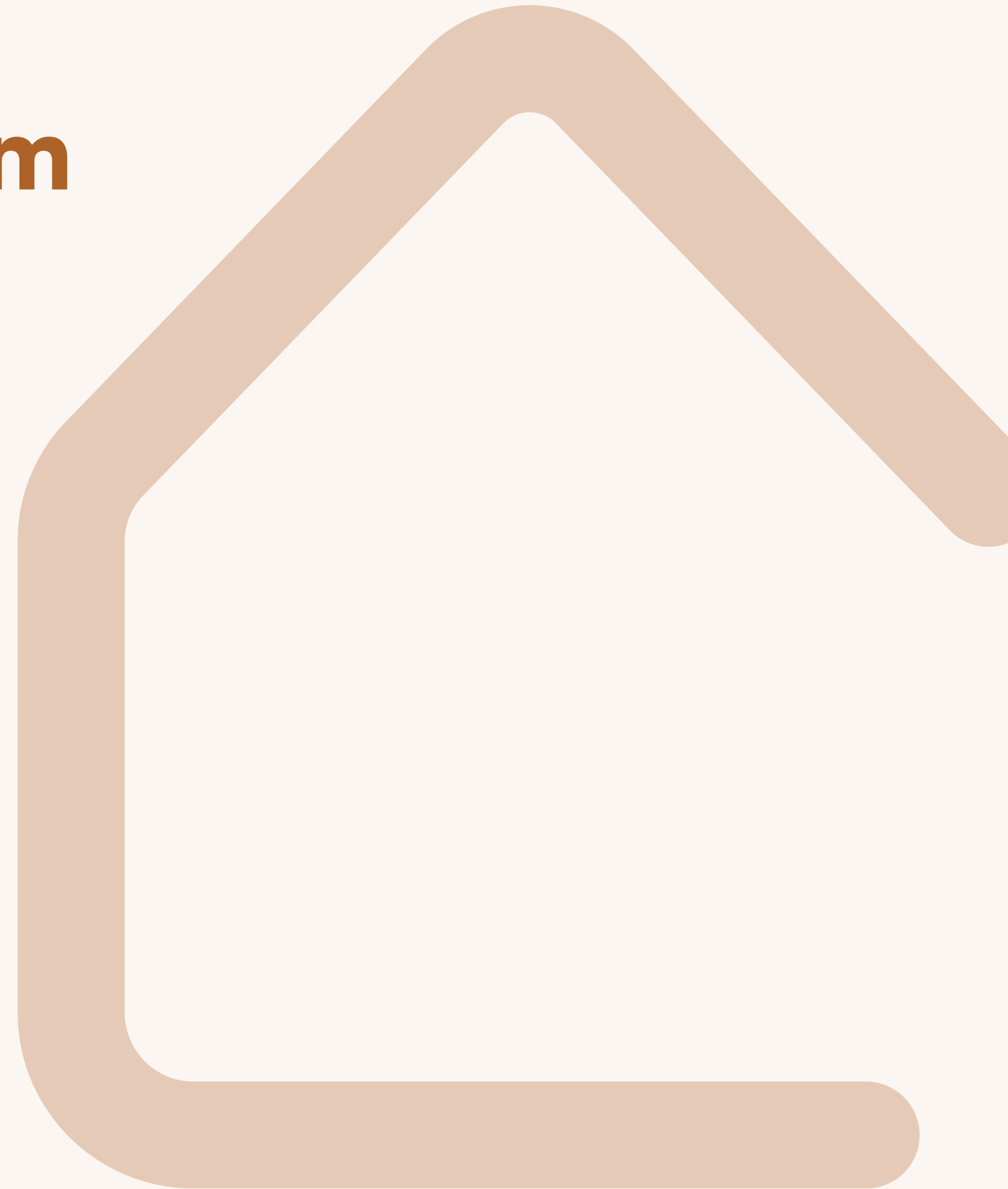
# Responding to Crisis with Care

## In 2023:

- We provided **nearly 600 survivors** with crisis intervention and case management in **7 languages** including: Bengali, Gujarati, Hindi, Malayalam, Nepali, Sylheti, and Urdu.
- We expanded our helpline hours to cover 10AM-10PM Monday-Saturday, and are slated to expand to include full weekend hours in 2024. Our helpline experienced a **132% increase** in calls from last year.
- We again expanded crisis response and distributed **over \$1,000,000** to survivors for rent, food, education, and other basic needs.

# Housing Justice Program

- Rental Assistance up to **24 months** (HUD & DOJ funded)
- Accessing housing **market** and **housing vouchers**
- Ongoing holistic and **coordinated support** (safety planning, counseling, youth, food justice)



# Rising Out of Poverty

## Addressing economic abuse and housing insecurity

- ✓ Financial management (credit, budget, savings)
- ✓ Education and training
- ✓ Job preparation and placement



# Housing Justice Program Impact

- **93%** placement into housing
- **100%** of survivors who exited the program (**15 clients**) successfully retained safe housing
- **Clients typically placed in 4-6 weeks**



# Survivor Story

*“This is the first time my children have a bed to sleep on and a table where we can share a meal. And we do not have to wear layers of clothing at home as we have heat.”*

*-- Client SS who emigrated to the United States from Guyana and experienced severe abuse following the birth of her fourth child*



A close-up photograph of a woman with dark hair, wearing a floral sari and large gold earrings, kissing a young child on the forehead. The child has dark hair and is wearing a white garment. The scene is set indoors, with a window visible on the left side, letting in natural light. The overall mood is warm and affectionate.

# Thank you.

**Sakhi**  
for South Asian Women



[advocate@sakhi.org](mailto:advocate@sakhi.org)



1 (212) 868-6741



@sakhiny



[sakhi.org](http://sakhi.org)



1 (305) 204-1809



@sakhinyc



# References

- He, L. (2022, March 15). *State of change: Asian populations transform New York*. Asian American Federation. Retrieved April 3, 2023, from <https://www.aafederation.org/research/state-of-change-asian-populations-transform-new-york/#:~:text=Asian%20Population%20in%20New%20York,from%208.2%20percent%20in%202010>.
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- Robertson, H. A., Chaudhary Nagaraj, N., & Vyas, A. N. (2015). Family violence and child sexual abuse among South Asians in the US. *Journal of Immigrant and Minority Health*, 18(4), 921–927. <https://doi.org/10.1007/s10903-015-0227-8>

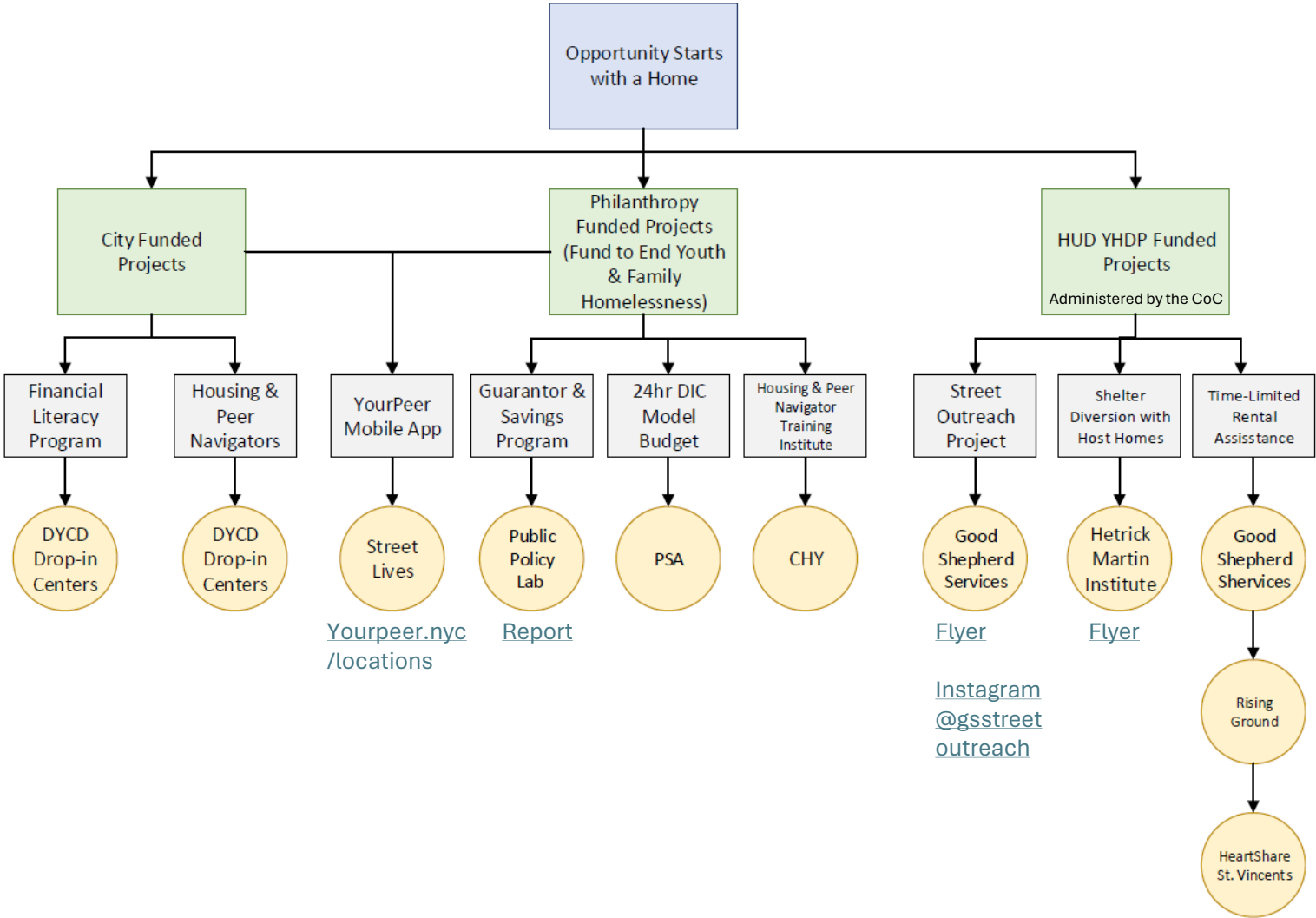


## What is Opportunity Starts With a Home (OSH)?

- The Youth Homelessness Demonstration Program (YHDP) is a federally funded initiative administered by the U.S. Department of Housing and Urban Development (HUD), designed to reduce the number of youth and young adults (YYA) experiencing homelessness.
- In September 2021, New York City was selected as a YHDP community, and awarded the maximum award at \$15 million. DYCD serves as the designated lead agency for the NYC YHDP.
- DYCD co-lead the planning process with the Senior Advisor for Youth Homelessness in the Office of the Deputy Mayor for Health and Human Services. DYCD assembled a Core Team of local leaders to develop a framework for the planning process and recruited a Planning Committee to develop a Coordinated Community Plan (CCP).
- This CCP — referred to as [Opportunity Starts with a Home: New York City's Plan to Prevent and End Youth Homelessness](#)—is the result of an eight-month collaborative community planning process. This CCP was approved by HUD in June 2022.



# Overview of OSH Projects



- The HUD funded programs are administered through the NYC Continuum of Care (CoC).

- Other major financial contributors to the OSH CCP is from our philanthropic partner, The Fund to End Youth & Family Homelessness, and the city.

# Action Items

- In addition to funded projects, 14 city agencies committed to 68 action items
- Participating city agencies are ACS, CIDI, CUNY, DCWP, DHS, DOE, DOHMH, DSS, DYCD, ENDGBV, HRA, HPD OCMH, and Parks
- Action items promote partnership, research, evaluation, awareness, and job creation
- Action items are split into 6 goals:
  1. Proactive Prevention
  2. Safe and Stable Housing
  3. Learning, Access to Income and Careers
  4. Health and Well-Being
  5. Community Connections
  6. Systems Improvement

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Total action items: 68

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30 items are on-going on track

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8 items are on-going on hold

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3 items are in the planning phase

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27 items are completed

# On-going Action Items Progress



ACS will conduct a systematic review of all city policies, services, agency capacity and resources relevant to providing long term housing stability for all YYA with a history of ACS involvement and juvenile justice systems, with particular attention to those who are Black and Latinx, older (age 23-26), LGBTQIA+, or parenting.

ACS has developed a survey that will be sent to various agency representatives.



DYCD will explore the feasibility of a transitional independent living program for YYA living with severe and persistent mental illness, including needed partnerships from additional City agencies.

DYCD has conducted stakeholder engagement with CBOs and SMEs to help develop a program model and model budget. Program model and model budget are still in development.



# Completed Action Items



CIDI will disseminate results from a study utilizing administrative data from multiple agencies (DOE, DHS, ACS, DYCD) to identify student predictors of YYA and family homelessness. CIDI will convene stakeholders to assist in recommending how findings will be applied within an equity framework that leads to appropriate solutions.

## [Homeless Prevention: At-Risk Students in NYC Schools](#)

This study identified student-level risk factors that were strongly associated with the likelihood of experiencing homelessness in the following academic year.



Parks will market free recreation center memberships to YYA in DYCD drop-in centers.

Parks attended an RHY provider meeting and advertised recreation center memberships that allows YYA (<25) access to fitness equipment, fitness classes, media labs, media education programs, pools, multi-purpose spaces, and more.



DOHMH worked with DYCD and CBOs to increase awareness and accessibility to Crisis Respite/Residence Centers, create connections with Family and Youth Peer Support Programs, and fostered connections with Children's Mobile Crisis Teams

DOHMH has attended numerous RHY provider meetings to promote these services and have connected with providers for more detailed sessions as requested.

Thank You

Questions?

