



Public Meeting

NYC CONTINUUM OF CARE – 04.13.2023

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Public Meeting Overview

Session One

- Welcome
- U.S. Interagency Council on Homelessness – Senior Regional Advisor
- NYC Continuum of Care Updates
- Emergency Housing Voucher (EHV) Update

Session Two

- Coordinated Assessment and Placement System (CAPS)
- End/Feedback Survey

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Presenters

NYC CoC Steering Committee

- Kristen Mitchell – *Associate Commissioner (DSS)*
- Howard Charton – *Breaking Ground*
- Tierra Labrada – *The Network*

The Department of Social Services (DSS)

- Martha Kenton – *Executive Director*
- Jonathan R. Martinez – *Deputy Director*
- Mark Durrant – *Project Manager*
- Adam Schreiber – *Project Manager*
- Jayme Day – *HMIS Director*
- Charlie Winkler – *Deputy Director*
- Amanda Slater – *Special Projects Manager*

The Human Resources Administration (HRA)

- Robin Pagliuco – *Director of Coordinated Entry*

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Welcome!

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U.S. Interagency Council on Homelessness

Nichele J. Carver - *Senior Regional Advisor*

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CoC Updates

- Feedback Survey
- NYC CoC Local Competition
- SSI Proposal
- HMIS Data Warehouse Transition
- 2023 Annual Evaluation

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Feedback Survey

Mark Durrant - Project Manager

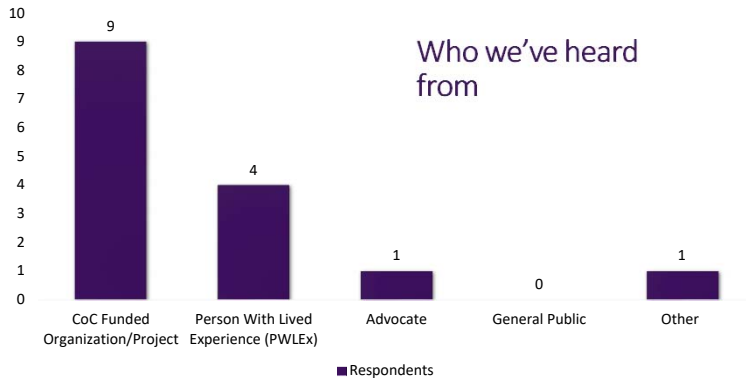
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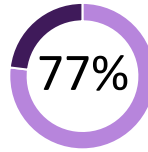
January Public Meeting Feedback Survey Summary

Total Responses: 13

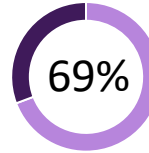


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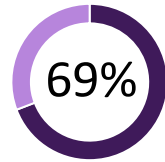
The Takeaways



NYC CoC updates very
informative or extremely
informative



the Center for Practice
Innovations & the Center
for Urban Community
Services sections very
informative or extremely
informative



Able to apply what was
learned about
supported employment
to their work



CoC updates & the Center for Practice
Innovations were the most engaging

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Future meeting topic areas

- Achievements in the housing market shortages and more temporary solutions to holdover for permanent housing
- How providers can engage street home less and healthy relationships
- More updates in Persons With Lived Experience
- Youth and domestic violence providers
- How to change barriers to service that we are ranked on such as earned income of tenants

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NYC CoC Local Competition

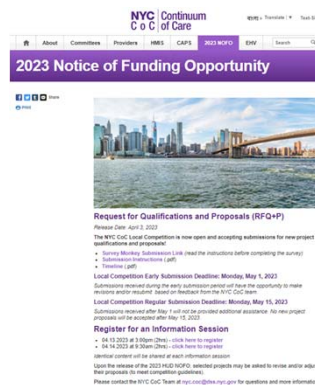
Adam Schreiber— Project Manager

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NYC CoC Local Competition

On April 3rd the NYC CoC released the Request for Qualifications and Proposals (RFP+Q). This is the start of the NYC CoC’s local competition.

April	
04.03.2023	New project RFQ+P announced and posted
04.13.2023	Information session for applicants
04.14.2023	Information session for applicants
May	
05.01.2023	Early submission deadline
05.15.2023	Late submission deadline
June	
06.01.2023	Projects notified of decision
Mid-late June	Selected projects upload into HUD online portal (esnaps)



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SSI Proposal

Martha Kenton - *Executive Director*

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SSI Legislative Proposal

Los Angeles Homeless Services Authority (LAHSA) and the National Coalition for the Homeless are aiming to introduce and pass federal legislation that would address a portion of the benefits cliff-related barriers that lived experience advocates face while providing consultation for the homeless services system.

The proposed bill seeks to exclude some compensation received by a person with lived experience of homelessness for their consultation services when calculating their Supplemental Security Income (SSI) benefit amount.

Fact Sheet: [SSI Legislative Proposal Fact Sheet](#)

Show Support: [Legislative Affairs \(lahsa.org\)](#)

Share the Survey: [Anonymous Benefits and Income Survey for Lived Experience Advocates](#)

Contact: Samantha Vethavanam, *Legislative Affairs Analyst*, svethavanam@lahsa.org



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HMIS Data Warehouse Transition

Jayne Day – HMIS Director

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Background and Timeline

- ❑ **The NYC HMIS Warehouse is transitioning to a new software vendor, Eccovia, over the course of 2023**
- ❑ **Spring 2023** - The HMIS data warehouse transition kicked-off with Eccovia on March 6th
- ❑ **Summer 2023** - test uploads, migrate data, and set up users and programs from 15 Source Systems and over 75 Agencies
- ❑ **Fall 2023** – go live goal is early September 2023 (HUD is also changing their data standards)

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Communications

- ❑ Data Management Workgroup
- ❑ Transition Webpage
- ❑ Office Hours
- ❑ Emails/Bulletins
- ❑ FAQs

<https://www.nyc.gov/site/nyccoc/hmis/warehouse-transition.page>



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2023 Annual Evaluation

Charlie Winkler– Deputy Director

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2023 Annual Evaluation

Final Results were posted on CoC website April 11th

- **Overall (High – Low):**
https://www.nyc.gov/assets/nyccec/downloads/pdf/NYC%20CoC%202023%20Evaluation%20Results_Overall_Final_4-10-23_Posted.pdf
- **Individual score breakdown:**
[NYC CoC 2023 Evaluation Results](#) [Project Details](#) [Final 4-10-23 Posted](#)

149 Projects Evaluated

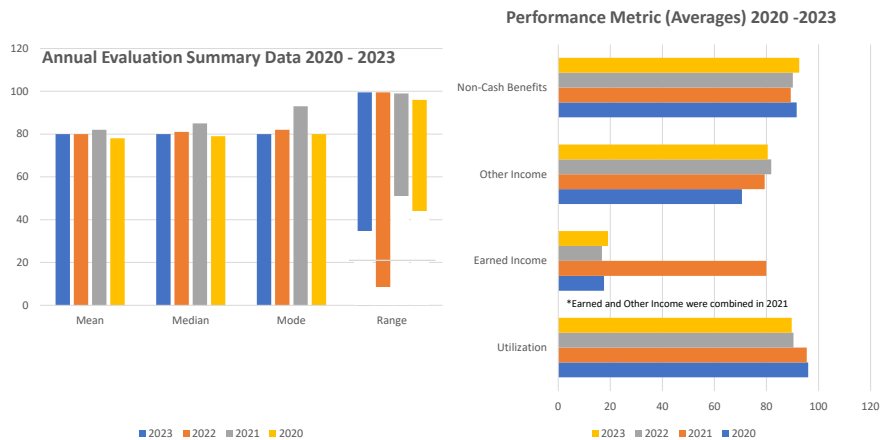
- 134 PSH
- 4 RRH
- 8 TH
- 3 TH-RRH
- 11 exempt

Appeals

- 35 Reviewed by Appeals Committee
 - 7 granted
 - 23 not approved
 - 3 partially approved
 - 2 other

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2023 Annual Evaluation



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Quarterly Performance Reviews

- The HMIS Team will be running the HMIS Evaluation Tool for CoC projects on a quarterly basis to check performance

Objectives

- Provide technical assistance to projects facing performance challenges during the federal fiscal year and current grant period
- Projects address performance challenges now, so they can score better on 2024 Annual Evaluation; Performance Quality Improvement Committee (PQI) also assisting in real-time, rather than “looking back” after Evaluation is completed

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Quarterly Performance Reviews

Timeline

Activity	Responsible Party	Quarter 1*	Quarter 2	Quarter 3	Quarter 4
Finish Data Entry	Agencies	October 1 – December 31, 2022	January 1 – March 31, 2023	April 1 – June 30, 2023	July 1 – September 30, 2023
Pull Data	DSS	N/A	Fri, Apr 14	Fri, Jul 14	Fri, Oct 13
Data Review + Report Creation	DSS & PQI	N/A	April	July	October
Quarterly Report Shared	DSS	N/A	Mon, May 15	Mon, Aug 14	Mon, Nov 13
Follow-Up from PQI (if required)	PQI	February - April	May - July	August - October	November - January

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Emergency Housing Voucher (EHV)

Amanda Slater - Special Projects Manager

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EHV Success Story



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EHV Program Background

Created through the passing of the American Rescue Plan Act in 2021

The New York City Department of Housing Preservation and Development (HPD) and New York City Housing Authority (NYCHA) were awarded 7,788 Emergency Housing Vouchers

- Similar to the Housing Choice Voucher Program (“Section 8”)

Partnership with the New York City Continuum of Care (NYC CoC) to issue these emergency vouchers to eligible and prioritized individuals and families

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EHV Referring City Agencies

- NYC Department of Homeless Services (DHS)
- NYC Mayor’s Office on Criminal Justice (MOCJ)
- NYC Human Resources Administration (HRA)
 - HIV/AIDS Service Administration (HASA)
 - Office of Domestic Violence (ODV)
 - Homelessness Prevention Administration (HPA)
 - Federal Homeless Policy Unit - Continuum of Care (NYC CoC)
- NYC Health + Hospitals (H + H)
- NYC Mayor’s Office to End Domestic and Gender-Based Violence (ENDGBV)
- NYC Department of Youth and Community Development (DYCD)
- NYC Administration for Children’s Services (ACS)
- NYC Department of Housing Preservation and Development (HPD)

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EHV Program Updates

- 4,257 EHV Move-ins as of 3/30
- Housing Navigation Services to support housing search process
- CoC Spotlight: Utilization of EHV by CoC-funded Rapid Rehousing and Transitional Housing projects

For more information, please visit our EHV webpage at www.nyc.gov/ehv




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Coordinated Entry

Robin Pagliuco - Director of Coordinated Entry

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Coordinated Entry in NYC

- The Coordinated Assessment Survey was implemented as a universal assessment tool in 2017 to give potential eligibility results for supportive housing and rental assistance programs
- The Standardized Vulnerability Assessment (SVA), implemented 2018, assesses vulnerability through verified system contacts, homeless data and client self report in the SH Application
- HRA is the system lead on CAPS and launched redesign in 2020 to capture unit level details from housing providers for more effective monitoring of housing inventory and eligibility requirements
- Referral Request Queue (RRQ) was implemented in Fall 2022 – housing providers may request referrals directly in CAPS for vacancies filled by HRA OSAHS
- OSAHS is no longer sending manifests for referrals, all communication is in CAPS between OSAHS, shelter/outreach providers and housing providers

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CAPS Components

- Coordinated Assessment Survey
 - Standardized assessment for potential eligibility for PSH and city/state/federal rental subsidies
 - Client documents available in HRA Repository
- NYC Supportive Housing Application
 - Eligibility for 24 different types of supportive housing
 - Standardized Vulnerability Assessment
 - Referral Status List to monitor referral and interview activity on approved applications
- Vacancy Control System
 - Electronic referrals to Housing Providers (HP)
 - Supportive Housing Inventory of ~28,000 units
 - Monthly occupancy reports (TADS)
 - Request referrals directly in CAPS (OSAHS only)

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CAPS User Groups

- Referring Agencies (RA)
- Placement Entities (PE)
- Housing Providers (HP)
- Contract Agencies

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Referring Agencies

- Submit Coordinated Assessment Surveys and/or NYC Supportive Housing Applications on behalf of their clients
- Referring Agencies can be shelters, street outreach programs, hospitals, jails/prisons and other community-based organizations serving people experiencing homelessness
- RAs can access client documents in the HRA Repository
- RAs can view referral activity for their clients in the Referral Status List

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Placement Entities

- Placement Entities, make electronic referrals of active, approved supportive housing applications **when housing providers request them** for available vacancies in CAPS
- In NYC, there are four PEs: HRA OSAHS, HRA HASA, ACS and CUCS
- For CoC-only funded programs, your referrals could come from different entities depending on the population served (HASA, DV, OSAHS, etc.)

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Placement Entities

- HRA OSAHS – Refers clients primarily from DHS Shelters (Single Adults, Adult Families, Families with Children), Safe Havens, Drop-in Centers and Street Outreach with multiple eligibilities
- HRA HASA – refers clients in HASA emergency placement units eligible for NY/NY III Pop H
- ACS – Refers clients eligible for NY/NY III Pop I
- CUCS – Through Housing SPOA, refers clients from state psych centers, state hospitals and other settings to NYS OMH contracted programs with multiple eligibilities

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Housing Providers

- If CoC funded programs are not yet set up, please reach out!!
- Update move-ins and move-outs in real time
- Submit monthly occupancy reports (TADs)
- Receive electronic referrals from Placement Entities in CAPS
- Must update referral outcomes within 2 business days in CAPS
- Many agencies are both a referring agency and a housing provider

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Housing Providers

- Accurate unit and site feature information is critical for receiving appropriate referrals
- Please review your site profiles in CAPS to ensure the rental subsidy information is correct
- If you have questions on how to enter your funding information, please reach out to the CoC

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Contract Agencies

- Funders of supportive housing programs with contract oversight authority
- Multiple funders make up supportive housing programs, each with requirements/eligibility for the target population to be served
- Contract agencies include HUD CoC, NYS OMH, NYS OASAS, NYC DOHMH, NYC HRA OSAHS, NYC HRA HASA, NYC HPD
- Contract agencies can use reports in CAPS to monitor program occupancy, more reporting is under development
- CoC will be added as a contract agency in Fall of 2023 (TBD)

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Future Development

- Adding the CoC as contract agency to monitor their portfolio in CAPS
- Adding RRH to CAPS – survey for potential eligibility, electronic referrals and RRH providers
- Adding RRQ for CUCS

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Supportive Housing Eligibility

SMI	NY/NY III – POP A	NYC 15/15 AD	ESSHI MH-AD
Gen. Pop.	NY/NY III – POP B	NYC 15/15 AF	ESSHI MH-YA
NY/NY I&II	NY/NY III – POP C	NYC 15/15 FC	ESSHI MH-FA
	NY/NY III – POP D	NYC 15/15 YA	ESSHI SUD-AD
	NY/NY III – POP E	NYC 15/15 YF	ESSHI SUD-YA
	NY/NY III – POP F		ESSHI SUD-FA
	NY/NY III – POP G		
	NY/NY III – POP H		
	NY/NY III – POP I		

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Be In Touch!

CoC General – NYC.CoC@dss.nyc.gov

HMIS General - DSSHMIS@dss.nyc.gov

NYC CoC Team

- Martha Kenton – NYC CoC, Executive Director (kentonm@dss.nyc.gov)
- Jonathan Martinez –Deputy Director (Martinezjo@dss.nyc.gov)
- Jayme Day – HMIS, Director (dayja@dss.nyc.gov)
- Charlie Winkler – Deputy Director (winklerc@dss.nyc.gov)

Don't forget to complete the feedback survey!