



New York City Continuum of Care
All About the 2023 Annual Evaluation

New York City Department of Social Services October 24, 2022

1

**Presenters
and
HMIS
Team**

HMIS Team
Federal Homeless Policy & Reporting (FHPR) Unit
NYC Department of Social Services (DSS)

- Jayne Day** – HMIS Director
- Charlie Winkler** – Director of Performance Management
- Israel DeJesus** - HMIS Special Projects Analyst
- Roxanna De Leon** - HMIS Coordinator
- Allyson Kelley** - HMIS Analyst
- Caroline Prichard** – HMIS Analyst
- Leah Robinson** – HOPE/HMIS Coordinator

2

2

2023 Annual Project Performance Evaluation

- 2023 Annual Performance Evaluation Overview
- HMIS Tool
- Local Priorities Survey

3

3

2023 Annual Performance Evaluation Overview

Purpose

- Gauge project progress on meeting HUD and NYC goals to end homelessness
- Determine areas of project performance improvement
- Inform NOFO Planning and Priority Listing and Steering Committee strategic planning

4

4

2023 Annual Performance Evaluation Overview

Participants

- HUD CoC funded renewal projects
 - *Projects in their 1st year of operation are exempt*
 - *Additional (2nd or 3rd year) exemptions on a case-by-case basis*
 - *Projects not renewed in annual NOFO are not evaluated*

5

5

2023 Annual Performance Evaluation Overview

Components & Scoring

- **HMIS Tool (~80% of total score)**
 - PSH – 84 maximum points
 - TH – 79 maximum points
 - RRH – 82 maximum points
 - TH-RRH – TBD
 - All projects evaluated on Federal Fiscal Year (10/1/21 – 9/30/22)
- **NYC CoC Local Priorities Survey (LPS) (~20% of total score)**
 - All projects: 23 points (+ 2 possible bonus = 25)
 - All projects evaluated on their Contract Year (ending in CY 2022)

6

6

2023 Annual Performance Evaluation Overview

Guides available on NYC CoC website

- **Evaluation Policies & Procedures (Updated)**
 - Timeline & Process, including how to Appeal
 - General Policies – e.g. Grant Consolidations, Contract Terms, Exemptions
 - Policies and Rationale behind each HMIS Tool metric and Local Priority Survey question
- **FAQs**
- **“Weekly Office Hours” sessions**
 - Fri. 10/28
 - Fri. 12/2
 - Fri. 11/4
 - Fri. 12/9
 - Fri. 11/18
 - Fri. 12/16

7

2023 Annual Performance Evaluation Overview

Evaluation Timeline

Component	Date
Data Cleanup	October – December 2022
LPS Posted on CoC Website	November 2022
NYC DSS to run HMIS Tool for all projects; DV projects submit DV “Tool”	Tuesday, January 3, 2023
LPS available on SurveyMonkey	Tuesday, January 3, 2023
LPS Due in SurveyMonkey	Friday, January 13, 2023
Evaluation Scores (HMIS + LPS) posted	Late January / Early February 2023*
Appeals Due	Late February 2023*
Final Results	1 st Week of April 2023

* Announcement with final date will be sent out in advance

8

8

<p style="text-align: center;">2023 Annual Performance Evaluation</p> <p style="text-align: center;">HMIS Tool Highlighted Changes for 2023</p>	<ul style="list-style-type: none"> • <u>Question 1: Unit Utilization</u> <ul style="list-style-type: none"> • Applies to RRH projects Only • No longer based on average daily utilization rate. Now based on number served relative to NOFO and number placed into housing • <u>Question 5 and 6: Maintained or Increased EARNED and OTHER Income</u> <ul style="list-style-type: none"> • Applies to all projects • Persons aged 67+ will no longer be included in the calculation for EARNED Income • For Youth exclusive projects, if 90% maintain/increase EARNED Income, project receives 12 full points, and is exempt from OTHER Income metric
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9

<p style="text-align: center;">2023 Annual Performance Evaluation</p> <p style="text-align: center;">HMIS Tool Highlighted Changes for 2023</p>	<ul style="list-style-type: none"> • <u>Question 5 and 6: Maintained or Increased EARNED and OTHER Income</u> <ul style="list-style-type: none"> • For RRH Only – EARNED Income =12 points, OTHER Income = 6 points (Reversed from last year) • <u>Question 9b: Exit to Permanent Housing</u> <ul style="list-style-type: none"> • For RRH Only – Eliminated. Was not germane to RRH projects • RRH projects will continue to be evaluated on Question 9c = 15 points (Previously was 10 points) • <u>Question 9d: Rate of Return to Homelessness</u> <ul style="list-style-type: none"> • For RRH Only – Now Scored = 5 points (Previously was 10 points) • If project exceeded benchmark (> 15% of clients), it will be asked to provide an explanation separately
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10

2023 Annual
Performance
Evaluation

*Local Priorities
Survey
Highlighted
Changes for
2023*

- **23 points + 2 possible Bonus points = 25**
 - Previously 20 points + 1 possible Bonus point = 21
- **PWLE**
 - Providers employ PWLE = 1 point
 - Previously a Bonus Point
 - Project employs PWLE = 1 Bonus point
- **CAPS**
 - Projects completing CAS Survey/SHA Application (Unscored)
 - Project receives referrals (Unscored)
- **2022 NOFO Priorities**
 - Questions on racial equity, LGBTQ+, partnerships with public health organizations (Unscored)
- **Compliance with HUD and CoC Policies = 1 point**
 - Previously Unscored
- **HOPE Survey participation**
 - Provider participation = 1 Bonus point

11

11

2022
NOFO
Overview

HUD Priorities in FY22 NOFO

- Ending homelessness for all persons
- Using a Housing First approach
- Reducing Unsheltered Homelessness
- Improving System Performance
- Increasing Affordable Housing Supply
- Increased coordination with Housing, Health, and Service Agencies
- Increased emphasis on identifying and addressing racial disparities
- Improving Assistance to LGBTQ+ Individuals
- Increased emphasis on engagement of people with lived experience (PWLE)

12

12

Evaluation Contacts

NYC DSS – FHPR Unit – HMIS Team

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HMIS Evaluation Tool in HMIS Warehouse:

- Log in to <https://nychmis.footholdtechnology.com/zf2/>
- Administration → Fiscal
 - NYC CCoC Evaluation Tool TH/PSH
 - NYC CCoC Evaluation Tool RRH

Annual Evaluation materials on the NYC CoC website (including HMIS tool for DV projects):

<https://www1.nyc.gov/site/nyccoc/providers/annual-evaluation.page>

For all general inquiries contact us at dsshmis@dss.nyc.gov

13