

**Human/Client Services [DSS/HRA] Annual Plan for 10/1/2023 to 9/30/2024**

**Part I: Cover Sheet**

**List each program category included on the attached spreadsheet, and describe as follows:**

<b>Program Name</b>	<b>Program Description</b>	<b>Total # Contracts Per Program</b>	<b>Authorized \$ Value for Program</b>	<b>Month/Year of Next RFP Issuance (if applicable)</b>
Community Guardian Services	Provision of Community Guardian services pursuant to Article 81 of the New York State Mental Hygiene Law. The Community Guardian shall act on behalf of each person for whom it is appointed by the court to obtain such medical, social, mental health, legal and other services, entitlements, and public benefits to which the person qualifies for, and which are required for person's safety and well-being, pursuant to Social Services Law Section 473d and 18 NYCRR Section 457.12 (d)(4).	3	\$43,731,847.00	7/2027
Adult Protective Services	<p>Provision of Critically Needed Support Services for At-Risk individuals 18 years of age and older suffering from physical and/or mental impairment and who meet Adult Protective Services Eligibility Criteria. Section 457.1(C) of NYSDSS regulations defines Protective Services eligibility as adult 18 years of age and older, without regard to income, who, because of physical and/or mental impairments meet all three of the following criteria:</p> <ul style="list-style-type: none"> <li>• Are unable to meet their essential needs for food, shelter, clothing, or medical care, secure entitlements due to them or protect themselves from physical, sexual, or emotional abuse, active, passive, or self-neglect, or financial exploitation; and</li> <li>• Need protection from actual or threatened harm due to physical, sexual, or emotional abuse, active, passive, or self-neglect, or financial exploitation or by hazardous conditions caused by the actions or inactions of themselves or other individuals; and</li> <li>• Have no one available who is willing and able to assist them responsibly.</li> </ul>	4	\$26,791,134.00	7/2027
Vocational Opportunities for HIV/AIDS Clients	Provides vocational opportunities for clients of the HIV/AIDS community to move from HASA to self-sufficiency vocational opportunities. Services	1	\$425,725.00	

	provided include Job placement and benefits counseling.			
Substance Use Centralized Assessment Program (SUCAP).	The Substance Use Centralized Assessment Program (SUCAP) conducts assessments of CA, and as required, other applicants and recipients who may have substance use disorders to determine the severity of the disorder, determine the type of treatment and level of care required to maximize their recovery and self-sufficiency.	1	\$6,604,000.00	
Case Management Support Program	The Case Management Support (CMS) Program addresses the specialized needs of an expanded target population that require case management services beyond those available from existing HRA programs. In addition to individuals with substance use disorders, the CM Support Program will provide services to clients referred by HRA that are experiencing recurring homelessness, difficulty avoiding homelessness, or are in transitional housing, severe mental illness or other complicating behavioral health issues, or other HRA-targeted populations.	4	\$11,333,333.00	
CS – Career Pathways	To assist individuals, enter and/or return to the workforce and build sustainable careers.	27	\$ 175,565,638.43	September 2023
CS – Jobs Plus	To assist NYC Housing residents, develop skills to increase their income in the labor market.	12	\$ 46,003,872.61	
CS – Workforce Development Project	To provide low-income underserved clients opportunities to explore employment, literacy, participate in job readiness and training opportunities.	1	\$855,000.00	
HOME CARE SERVICES PROGRAM	Health/Medical contract	1	\$1.00	
HOME CARE SERVICES PROGRAM	Consumer-Directed (CD-PAP), Home Attendant (HA), Housekeeper (HK) and Difficult To Serve (DTS) services. The services would be provided to Medicaid-eligible individuals who are medically and/or physically disabled and/or frail elderly.	30	\$0.00	
HOME CARE SERVICES PROGRAM	Health/Medical contract	1	\$746,477.00	
Homebase Homeless Prevention Services	Homelessness Prevention and Aftercare Support Services for New Yorkers at risk of homelessness, facing eviction, and DHS shelter entry or re-entry. Services are to be provided in the Bronx, Brooklyn, Queens, and Staten Island.	15	\$70,176,358.00	
Homebase Homeless Prevention Services	Homelessness Prevention and Aftercare Support Services for New Yorkers at risk of homelessness, facing eviction, and DHS shelter entry or re-entry. Services are to be provided in Manhattan.	3	\$11,423,642.00	
Anti-Harassment Tenant Protection	The Anti-Harassment Tenant Protection (AHTP) legal services program provides counsel to resolve problems pre-litigation and, if necessary,	3	\$40,344,226.18.	

	representation in courts to tenants facing harassment, despair and eviction. The goal of the program is to protect tenants from displacement, preserve affordable housing, and stabilized neighborhoods.			
Housing Help Program	The Housing Help Program (HHP) provides legal services to New York City residents who are at risk of eviction or displacement or who are in need of legal services regarding housing-related matters and landlord-tenant issues.	1	\$3,386,419.14	
Homelessness Prevention Law Project	The Homelessness Prevention Law Project (HPLP) program formed the basis for implementation of NYC's "Right to Counsel" (RTC) as mandated by Local Law 136 of 2017. RTC ensures that tenant respondents in New York City Housing Court eviction proceedings and administrative tenancy termination proceedings at the New York City Housing Authority (NYCHA) have access to free legal services at or close to their first scheduled court appearance – full legal representation to tenant respondents whose household incomes are at or below 200 percent of federal poverty guidelines, and brief legal assistance for those at higher income levels.	23	\$111,832,134.00	
Eviction Defense	In April of 2022, DSS-OCJ issued a Request for Information (RFI) to identify legal services entities, not currently contracted under the RTC program, who might augment RTC provider resources and be able to fully represent households facing eviction in Housing Court. <b>Tanya Hobson Williams Law</b> aims to address a backlog of cases that existing Right to Counsel providers have been unable to service.	1	\$590,000.00	
Immigrant Opportunity Initiative	The Immigrant Opportunity Initiatives (IOI) program provides legal assistance to low-income immigrants in matters ranging from citizenship and lawful permanent residency applications, to more complex immigration matters such as legal representation in deportation proceedings. Furthermore, the program provides legal assistance for low-wage workers facing violations of their rights in the workplace, assisting low-wage workers in employment-related cases ranging from advocacy regarding employee rights and worker exploitation, to lawsuits to recover unpaid wages and overtime pay, unemployment insurance and family and medical leave, unlawful employment discrimination, and employer retaliation. In addition to legal services, the program provides outreach and case management services.	4	\$20,247,338.00	
OSAHS	Supported SRO program	23	\$38,784,549.46	
Domestic Violence Services (DVS) - Residential Program	Provides shelter to survivors of DV and their children as mandated by OCFS/OTDA.	6	\$27,000,000.00	
Domestic Violence Services (DVS) -	Provides case management and other core services to survivors of DV as mandated by OCFS.	9	\$25,200,000.00	

Non-Residential Program	Programming also includes additional immigration legal services and safety services provided in collaboration with ENDGBV.			
Domestic Violence Services (DVS) - Relationship Abuse Prevention Program (RAPP)	Prevention services to students in middle and high schools across NYC.	3	\$19,250,000.00	
Office of Child Support Services	Resource Coordinator	1	\$696,548.00	
NY15/15 Congregate Supportive Housing	These services provide housing support services to chronically homeless single adult who are living with HIV/AIDS and who suffer from a co-occurring serious and persistent mental illness, a substance abuse disorder or a mentally ill chemical abuse disorder. (NYIII funded by NY15/15)  5-Year Renewals	3	\$ 21,153,790.00	
Congregate Supportive Housing	The operation of long-term permanent housing and supportive services for persons with HIV/AIDS. Congregate housing is multiple units within one building.  Renewal terms vary.	8	\$44,302,300.00	
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Congregate Supportive Housing	The operation of long-term permanent housing and supportive services for persons with HIV/AIDS. Congregate housing is multiple units within one building.  NAE	2	\$2,510,734.00	
Congregate Supportive Housing NY/NY III	These services provide housing support services to chronically homeless single adult who are living with HIV/AIDS and who suffer from a co-occurring serious and persistent mental illness, a substance abuse disorder or a mentally ill chemical abuse disorder. Housing and support services are provided.  Renewal	1	\$7,310,180.00	
Emergency Housing Provider Management Services	To procure necessary emergency housing units by entering into agreements with emergency housing providers; management of this portfolio, including addition and removal of units and compliance inspections and pay for occupied units.  Renewal – 2 <sup>nd</sup> and last option for 3 years	1	\$88,285,538.00	
Transitional Housing Services	The provision of short-term housing and support services for Persons living with HIV/AIDS. This	1	\$525,000,000.00	New Initiative

	housing generally consists of multiple units within one building.  Open-ended RFP for 3000 units			
CUNY Research Foundation	CUNY will offer NYC PINCC participants sector-specific trainings within the grant period distributed throughout CUNY's campuses. (federally funded via a grant)	1	\$2,453,233.86	New Initiative
Nontraditional Employment for Women (NEW)	NEW will offer pre-apprenticeship training programs for the construction trades for NYC PINCC participants. (federally funded via a grant)	1	\$2,312,648.00	New Initiative
OSAHS	Tenant Services in Senior Affordable Housing	6	\$7,031,250.00	New Initiative
OSAHS	Master Lease/Affordable Housing	4	TBD	New Initiative
ENDGBV	Violence prevention programs spearheaded by the Mayor's Office to End Gender Based Violence.	4	\$2,250,000.00	New Initiative
<b>Total:</b>		<b>210</b>	<b>\$1,122,580,179.46</b>	