## **Human/Client Services [DSS/HRA] Annual Plan for FY23**

Part I: Cover Sheet

List each program category included on the attached spreadsheet, and describe as follows:

| Program Name  | Program Description  | Total #<br>Contracts<br>Per<br>Program | Authorized \$<br>Value for<br>Program | Month/Year<br>of Next RFP<br>Issuance (if<br>applicable) |
|---|--|--|---------------------------------------|--|
| SSI Maximizing<br>Access to Federal<br>Disability Benefits<br>Project | Services are to provide certain DSS/HRA clients with assistance in obtaining Federal Disability Benefits. The Maximizing Access to Federal Disability Benefits Program (SSDI Maximization) is an enhancement project within DSS/HRA's Customized Assistance Services (CAS) program that is geared toward strengthening DSS/HRA's ability to maximize Social Security Disability Income (SSDI) and Supplemental Security Income (SSI) benefits for DSS/HRA's particularly vulnerable client population. | 4                                      | \$1,499,832.00                        | 10/2022  |
| Non-Residential<br>Program  | To provide non-residential case management and other core services mandated by the NYS Office of Children and Family Services (OCFS) within communities across the 5-boroughs.   | 9                                      | \$23,800,000.00                       | 12/2022  |
| TEEN Relationship<br>Abuse Prevention<br>Program                      | To provide Abuse prevention services to students in high schools and middle schools across the boroughs  | 3                                      | \$18,000,000.00                       | 12/2022  |
| Domestic Violence<br>Shelters<br>(City-owned)                         | To provide Shelter accommodation to persons impacted by Domestic Violence Abuse  | 3                                      | \$15,000,000.00                       | 12/2022  |
| HCSP - CDPAP  | To Provide the Consumer Directed Personal Assistance Program (CDPAP) to Medicaid-eligible who are medically, physically and/or frail elderly or disabled. Consumers hire their home attendants and Vendor is the fiscal intermediary.  | 10                                     | \$10.00                               | 12/2022  |
| HCSP -HA-HK-DTS   | To Provide Home Attendant (HA), Housekeeper (HK) and Emergency and Exceptional Home Attendant Services also known as Difficult to Serve (DTS) to Medicaid-eligible individuals who are medically, physically and/or frail elderly and/or disabled.   | 27                                     | \$27.00                               | 12/2022  |
| Anti-Harassment<br>Tenant Protection                                  | The Anti-Harassment Tenant Protection (AHTP) legal services program provides counsel to resolve problems pre-litigation and, if necessary, representation in courts to tenants facing harassment, despair and eviction. The goal of the program is to protect tenants from displacement, preserve affordable housing, and stabilized neighborhoods.  | 3                                      | \$40,000,000.00                       | 10/2022  |
| Housing Help<br>Program   | The Housing Help Program (HHP) provides legal services to New York City residents who are at risk of eviction or displacement or who are in need of legal services regarding housing-related matters and landlord-tenant issues.   | 1                                      | \$3,400,000.00                        | 10/2022  |
| Homelessness<br>Prevention Law<br>Project                             | The Homelessness Prevention Law Project (HPLP) program formed the basis for implementation of NYC's "Right to Counsel" (RTC) as mandated by Local Law 136 of 2017. RTC ensures that tenant respondents in New York City Housing Court eviction proceedings and administrative tenancy termination proceedings at the New York City Housing   | 23                                     | \$114,000,000.00                      | 10/2022  |

| Community Services<br>Block Grant                  | Authority (NYCHA) have access to free legal services at or close to their first scheduled court appearance – full legal representation to tenant respondents whose household incomes are at or below 200 percent of federal poverty guidelines, and brief legal assistance for those at higher income levels.  The Community Services Block Grant (CSBG) programs support a range of services for immigrants, such as legal assistance to help immigrant adults and youth attain citizenship and lawful immigration status; legal and social services for immigrant survivors of domestic violence and human trafficking; and services designed to provide information, education, advocacy   | 11 | \$2,131,062.00  | 12/2022 |
|--|---|----|-----------------|---------|
| Immigrant<br>Opportunity<br>Initiative             | and legal services designed to protect low-wage immigrants from exploitation and violations of their employment rights.  The Immigrant Opportunity Initiatives (IOI) program provides legal assistance to low-income immigrants in matters ranging from citizenship and lawful permanent residency applications, to more complex immigration matters such as legal representation in deportation proceedings. Furthermore, the program provides legal assistance for low-wage workers facing violations of their rights in the workplace, assisting low-wage workers in employment-related cases ranging from advocacy regarding employee rights and worker exploitation, to lawsuits to recover unpaid wages and overtime pay, unemployment insurance and family and medical leave, unlawful employment discrimination, and employer retaliation. In addition to legal services, the program provides outreach and case management services. | 4  | \$20,247,338.00 | 12/2022 |
| Homebase<br>Homeless<br>Prevention Services        | Homelessness Prevention and Aftercare Support Services for<br>New Yorkers at risk of homelessness, facing eviction, and DHS<br>shelter entry or re-entry within the Bronx, Brooklyn, Queens,<br>Staten Island and Manhattan.  | 16 | \$74,923,320.00 | 11/2022 |
| Homebase<br>Homeless<br>Prevention Services        | Homelessness Prevention and Aftercare Support Services for New Yorkers at risk of homelessness, facing eviction, and DHS shelter entry or re-entry within Manhattan   | 2  | \$6,676,680.00  | 11/2022 |
| Single Room<br>Occupancy (SRO)<br>Services         | SRO Support Services  | 11 | \$14,865,579.00 | 12/2022 |
| Senior Services                                    | Tenant Services in Senior Affordable Housing  | 6  | \$57,025,000.00 | 12/2022 |
| Master<br>Leasing/Affordable/<br>Permanent Housing | The New York City Human Resources Administration ("HRA" or "Agency") is seeking qualified vendors to operate and maintain permanent housing for homeless single individuals, adult families, and families with children on an expedited basis. Clients to be served are U.S. military veterans and individuals and families who require social services support in order to succeed in permanent housing but are not in need of nor eligible for supportive housing. The housing can consist of an entire building or a substantial number of units within one building. This housing model is primarily designed to assist homeless individuals, adult families, and families with children who do not require supportive housing to ensure their successful transition to permanent housing and their long-term housing stability.  | 1  | \$90,668,063.00 | 12/2022 |

| Total:  |   | 211 | \$1,320,069,624.     |         |
|---|---|-----|----------------------|---------|
| Transitional<br>Congregate Housing                      | The provision of short-term housing and support services for Persons living with HIB/AIDS. This housing generally consists of multiple units within one building. (One contract with 6 units. This will potentially merge with one other existing contract, for 6 units as well, with the same provider.)   | 1   | \$ 196,860.00        | 12/2022 |
| Emergency Housing<br>Provider<br>Management<br>Services | To procure necessary emergency housing units by entering into agreements with emergency housing providers; management of this portfolio, including addition and removal of units and compliance inspections and pay for occupied units (EXT for 10 months).   | 1   | \$24,523,761.00      | 12/2022 |
| Financial Advocacy<br>Program for HASA<br>clients       | Financial advocacy consists of providing individualized money management and benefits counseling, support, and resources to help clients achieve financial self-sufficiency and assist them with the additional support needed along their path to greater independence. (RFP)  | 1   | \$1,500,000.00       | 12/2022 |
| Congregate<br>Supportive Housing<br>NY/NY III           | These services provide housing support services to chronically homeless single adult who are living with HIV/AIDS and who suffer from a co-occurring serious and persistent mental illness, a substance abuse disorder or a mentally ill chemical abuse disorder. Housing and support services are provided. (REN for FY23)  State date: 10/1/22 (1) State date: 2/1/23 (1) | 2   | \$ 8,562,045.00      | 12/2022 |
| Permanent<br>Congregate                                 | The operation of long-term permanent housing and supportive services for persons with HIV/AIDS. Congregate housing is multiple units within one building. (EXT)   | 1   | \$ 571,302.00        | 12/2022 |
| Scatter Site Housing                                    | Provision of housing that consists of one, two- or three-bedroom apartments located in various buildings. This model provides both housing and support services to persons living with HIV/AIDS. (RFP)  | 16  | \$433,607,852.00     | 12/2022 |
| Scatter Site Housing<br>NY/NY III                       | These services are for scattered site services. Scatter site housing consists of one, two- or three-bedroom apartments located in various buildings. This model provides both housing and support services to Persons living with HIV/AIDS. (RFP)   | 7   | \$72,855,532         | 12/2022 |
| Scatter Site Housing NY/NY III                          | These services are for scattered site services. Scatter site housing consists of one, two- or three-bedroom apartments located in various buildings. This model provides both housing and support services to Persons living with HIV/AIDS. Start date: 1/1/23 (2) NAE for 6-mos  | 2   | \$ 691,164.00        | 12/2022 |
| Transitional<br>Congregate Housing                      | The provision of short-term housing and support services for Persons living with HIB/AIDS. This housing generally consists of multiple units within one building. (RFP)   | 10  | \$<br>101,150,000.00 | 12/2022 |
| Career Services   | Internship Placement Services   | 1   | \$3,593,523.75       | 10/2022 |
| Career Services -<br>NYC PINCC                          | Career Training and Employment  | 1   | \$1,378,020.00       | 10/2022 |
| Career Services –<br>Jobs Plus                          | Career Training and Employment  | 2   | \$6,643,345.69       | 10/2022 |
| Career Services –<br>Career Pathways                    | Career Training and Employment  | 32  | \$182,559,307.78     | 10/2022 |

|  | 22 |  |
|--|----|--|
|  |    |  |
|  |    |  |

## <u>FY'2024 New Initiatives</u> <u>Human/Client Services [DSS/HRA] Annual Plan for 10/1/2022 to 9/30/2023</u>

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List each program category included on the attached spreadsheet, and describe as follows:

| Program Name                                      | Program Description   | Total #<br>Contracts<br>Per<br>Program | Authorized \$<br>Value for<br>Program | Month/Year<br>of Next RFP<br>Issuance (if<br>applicable) |
|---|---|--|---------------------------------------|--|
| Resource Coordinators                             | Resource Coordinators/ Problem Solving Court Liaisons   | 1                                      | \$2,086,075.20                        | 10/2022  |
| Civil Legal Services at the Family Justice Center | HRA's Office of Civil Justice and the Mayor's Office to End Domestic and Gender-Based Violence (ENDGBV) plan to release a concept paper and RFP in regard to the NYC Family Justice Center (FJC) onsite core civil legal services, including immigration, family and matrimonial legal services. The NYC Family Justice Centers provide free and confidential services to survivors of domestic and gender-based violence and their children regardless of their language capacity, immigration status, income, gender identity or sexual orientation. The goal of Family Law Legal services is to operate a trauma informed, collaborative, comprehensive legal services program for survivors of domestic and gender-based violence seeking family law legal help from the FJCs. The goal of Immigration Law Legal Services at the FJCs is to operate a trauma informed, collaborative, comprehensive legal services program for survivors of domestic and gender-based violence seeking immigration law legal help from the FJC's. | 10                                     | \$3,269,750.00                        | 10/2022  |
| Tenant Outreach & Education                       | Under Local Law 53 of 2021  | 1                                      | \$3,600,000.00                        | 10/2022  |

| Total: |                                     | 12 | \$8,955,825.20 |  |
|--------|-------------------------------------|----|----------------|--|
|        |                                     |    |                |  |
|        | materials to tenants.               |    |                |  |
|        | distribute written informational    |    |                |  |
|        | rights" sessions and create and     |    |                |  |
|        | to and conduct "know your           |    |                |  |
|        | with selected community groups      |    |                |  |
|        | by OCJ. OCJ is mandated to work     |    |                |  |
|        | counsel (RTC) law implemented       |    |                |  |
|        | eviction under the City's right-to- |    |                |  |
|        | legal services for tenants facing   |    |                |  |
|        | limited to tenants' access to free  |    |                |  |
|        | housing court, including but not    |    |                |  |
|        | their rights in New York City       |    |                |  |
|        | New York City tenants about         |    |                |  |
|        | dissemination and education to      |    |                |  |
|        | outreach, information               |    |                |  |
|        | organizations to conduct            |    |                |  |
|        | designated community-based          |    |                |  |
|        | mandated to partner with            |    |                |  |
|        | (Council Intro 1529-A), OCJ is      |    |                |  |