

DID YOUR SNAP BENEFITS STOP BECAUSE OF WORK RULES?

Here's How You May Be Able to Start Them



STEP
1

SUBMIT A NEW SNAP APPLICATION TO RESTART YOUR BENEFITS



If you are part of a multi-person household still getting SNAP, submit a case change to get added back to your household.



If you had good cause for not meeting work rules, or are already complying, be sure to mention this during your interview and submit any documentation on your **ACCESS HRA app**.

WHAT IS "GOOD CAUSE"

Good Cause means you had a valid reason that prevented you from meeting the new work requirements.

Examples may include:

- ✓ Hospitalization or medical emergency
- ✓ Serious physical or mental health condition
- ✓ Sudden transportation issues
- ✓ Housing instability or homelessness
- ✓ Other circumstances reviewed by HRA on a case-by-case basis

IMPORTANT: Do not assume **HRA** will automatically review documents uploaded to a closed case. **You must contact HRA directly and request a review.**

STEP 2

HOW TO SUBMIT PROOF

You must proactively reach out to HRA using **ONE** of these two pathways:



BY PHONE

Call 718-SNAP-NOW
(718-762-7669)

Ask the representative to contact your local center to review your documents.



IN PERSON

Take physical copies of your proof directly to an HRA Benefits Access Center.



If you did not comply for any three months, and/or cannot provide proof of compliance, you must reapply to restart your benefits. You can start as early as today. However, you will not be eligible to get any benefits until after 30 consecutive days of showing compliance.

WHAT HAPPENS NEXT?

1

After you reapply:

Complete 30 consecutive days of compliance with the work requirements.

2

Keep documentation showing your participation.

3

Contact HRA after 30 days and request processing of your case.

NEED HELP?

Have questions or need help accessing ACCESS HRA?

Call 718-SNAP-NOW

718-762-7669

Don't wait. Take action today to protect your benefits.