

Manhattan

Community Board 3

Mental Health Resources

Survey Results

May 2023

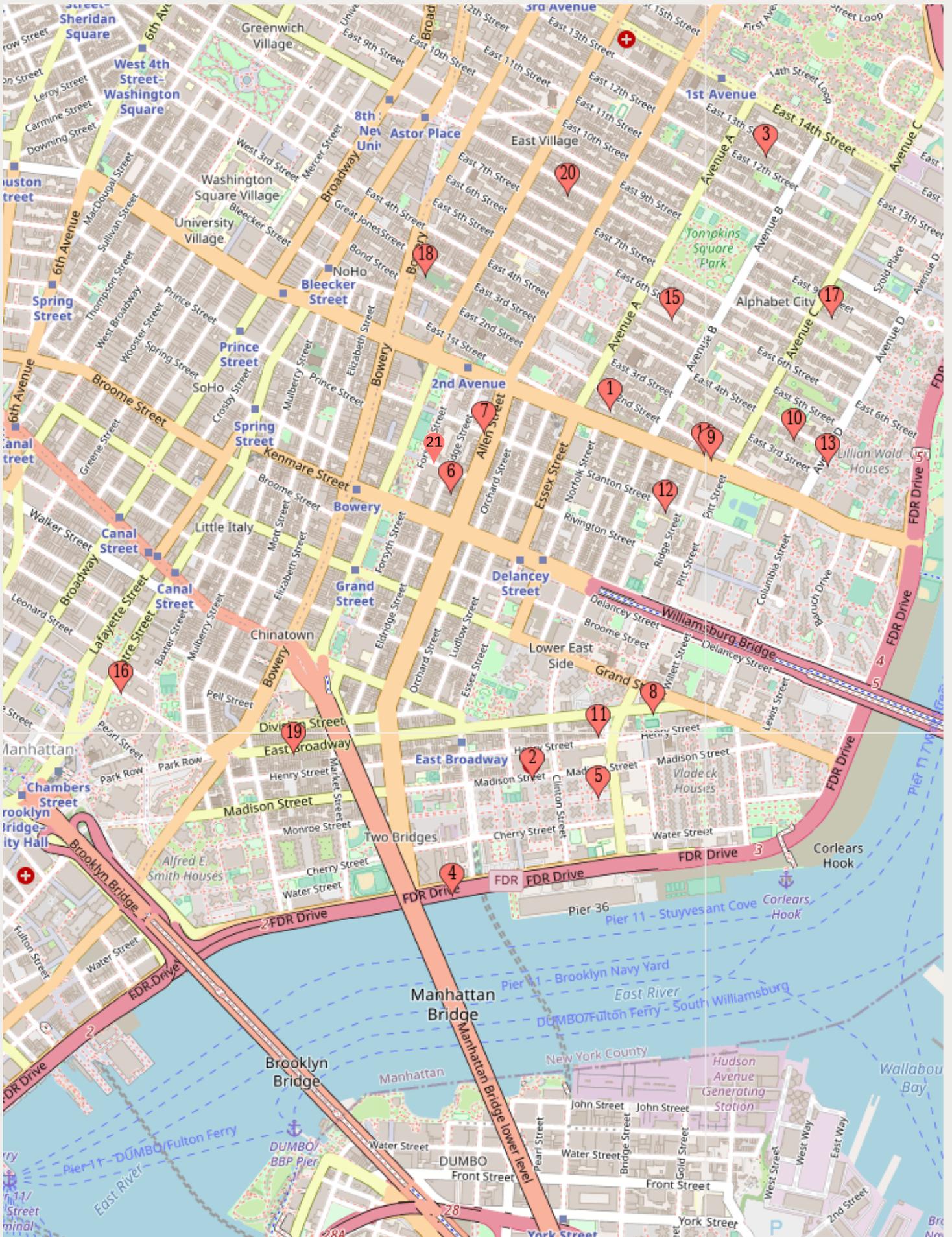
Prepared by:
Hyacinth Burrowes

Overview of Mental Health Services

16 Organizations (listed below), with a total of 21 locations (seen on page 3 + 4), provide mental health services for the CB3 District.

1. ACMH, Inc
2. Bowery Residents' Committee
3. Bridge House
4. CARES
5. Community Access, Inc
6. Educational Alliance, Inc
7. Gouverneur Health
8. Hamilton–Madison House, Inc
9. Henry Street Settlement
10. Housing Works, Inc
11. Lower East Side Service Center
12. Project Renewal
13. St. Mark's Place Institute for Mental Health
14. The Foyer 9th St
15. University Settlement House
16. Mount Sinai–Behavioral Health Center*

Map of Mental Health Facilities



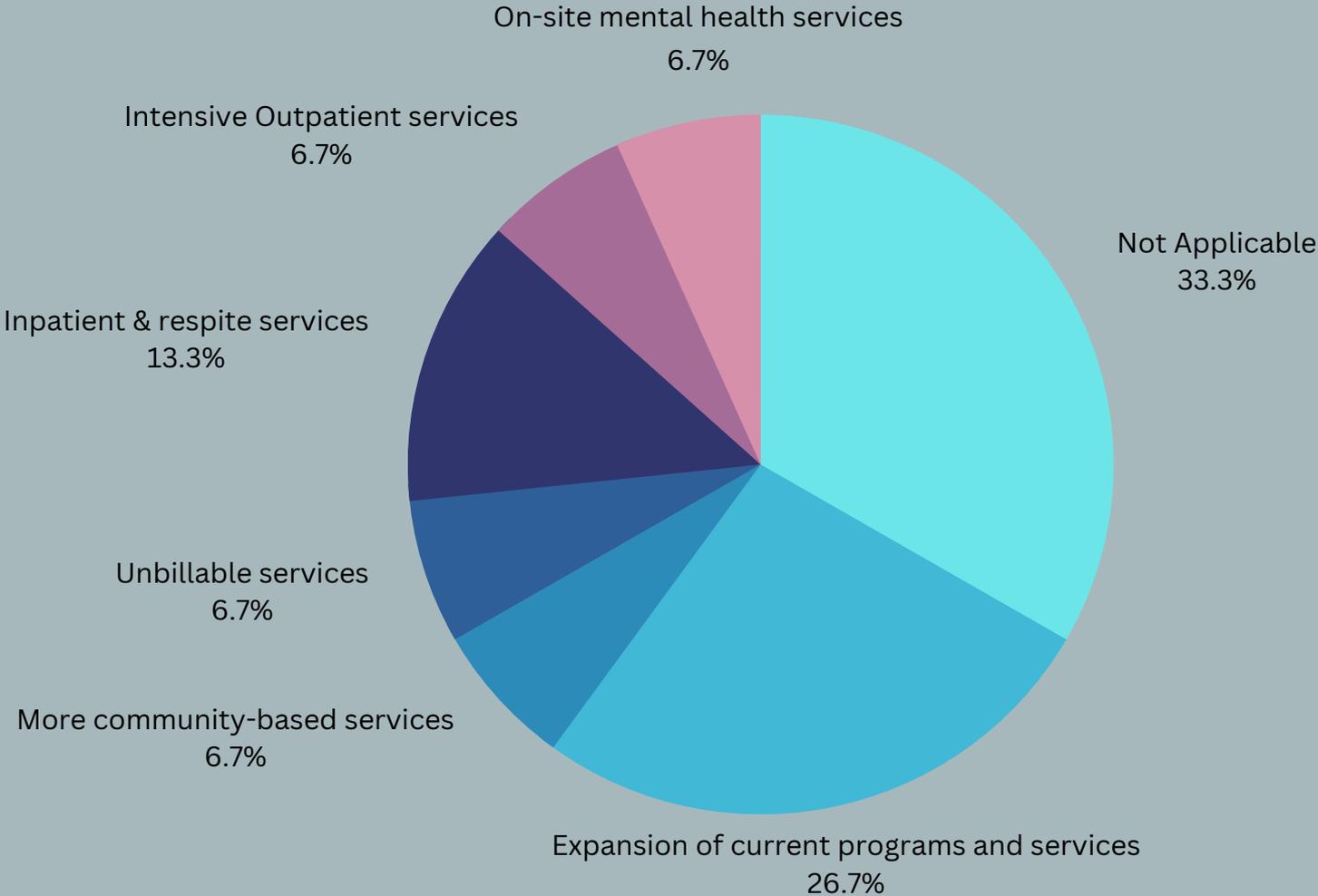
	ACMH	165, East 2nd Street
	Sylvia Del Villard	227 Madison Street
	Roberto Clemente Family Guidance Center	540 East 13th Street
	Chinatown Family Consultation Center	253 South Street
	Henry Street Settlement	40 Montgomery Street
	University Settlement House	184 Eldridge Street
	C&Y ICM	189 Allen Street
	CARES	465 Grand Street
	Community Access, East Village Access	242 East 2nd Street
	Community Access, Libby House	347 East 4th Street
	Community Access, East Broadway Residence	255 East Broadway
	Community Access, Stanton Street Residence	190 Stanton Street
	Educational Alliance	315 E 10th St
	Murray Itzkowitz House	234 East 2nd Street
	East House	538 East 6th Street
	Bowery Residents' Committee	139 Avenue D
	The Foyer 9th St	710 East 9th Street
	Project Renewal	8 East 3rd Street
	Lower East Side Service Center	46 East Broadway
	St.Mark's Unitas Clinic	57 Saint Mark's Place
	Mount Sinai Health Center	45 Rivington Street

Program Type

What mental health services are offered?

- 8 organizations offer traditional outpatient mental health services
 - This includes individual, couples, family counseling and crisis intervention for adolescents and adults as well as psychiatric assessment, coordination of care, and referrals.
- 4 organizations offer addiction services and support
 - This includes services for outpatient and residential substance use disorder treatment
- 2 organizations offer personalized recovery oriented services (PROS)
- 2 organizations offer continuing day treatment programs (one serves Cantonese speaking individuals and one serves Spanish speaking individuals)
- 1 organization offers school-based mental health services

What mental health services do the surveyed organizations wish they offered?



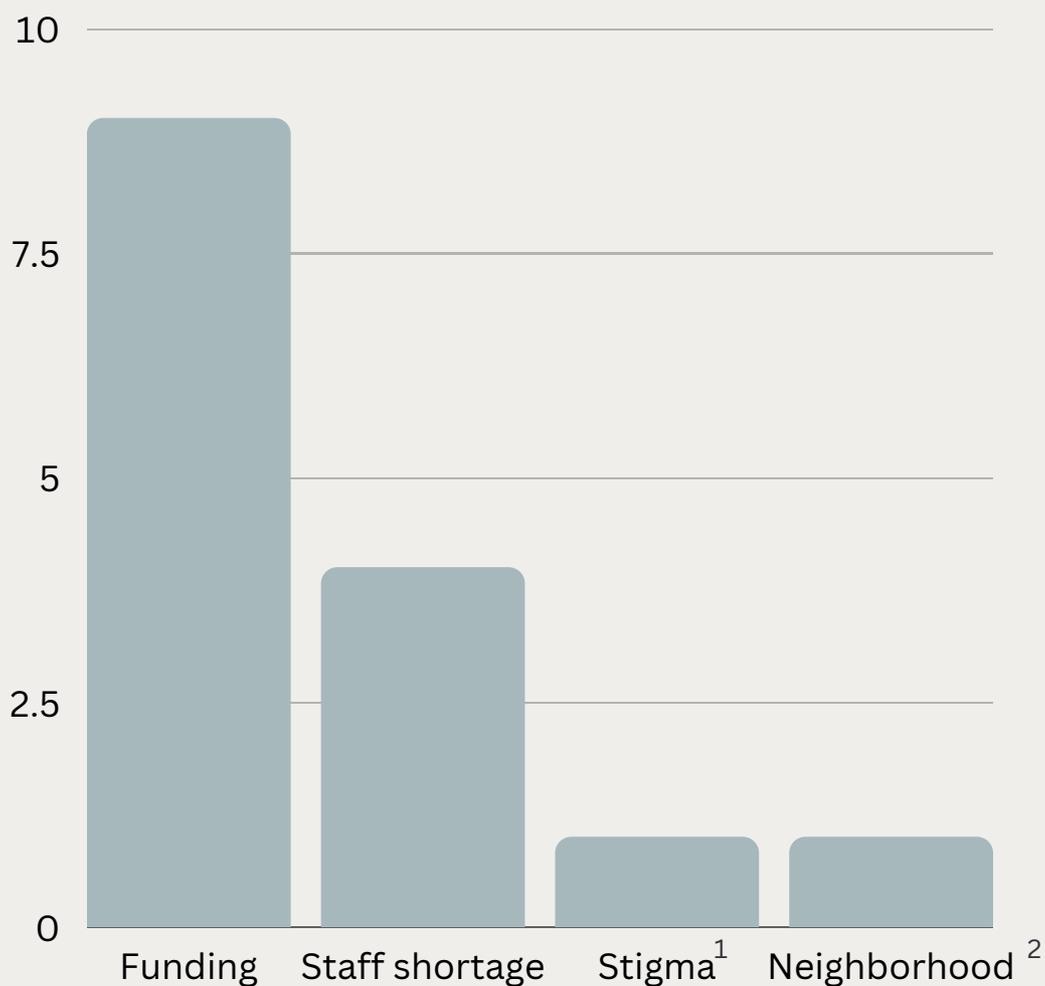
Breakdown

5 out of 15	organizations responded not applicable	33.3%
4 out of 15	organizations responded that they would like to expand their current programs and services	26.7%
2 out of 15	organizations responded they would like to offer inpatient and respite services	13.3%
1 out of 15	organizations responded they would like to offer unbillable services, more community-based services, intensive outpatient services or on-site mental health services	6.7% each

The biggest barrier to fulfilling the community's mental health needs:

1 **Funding** according to 9 out of 15 survey respondents

2 **Staffing shortages** according to 4 out of 15



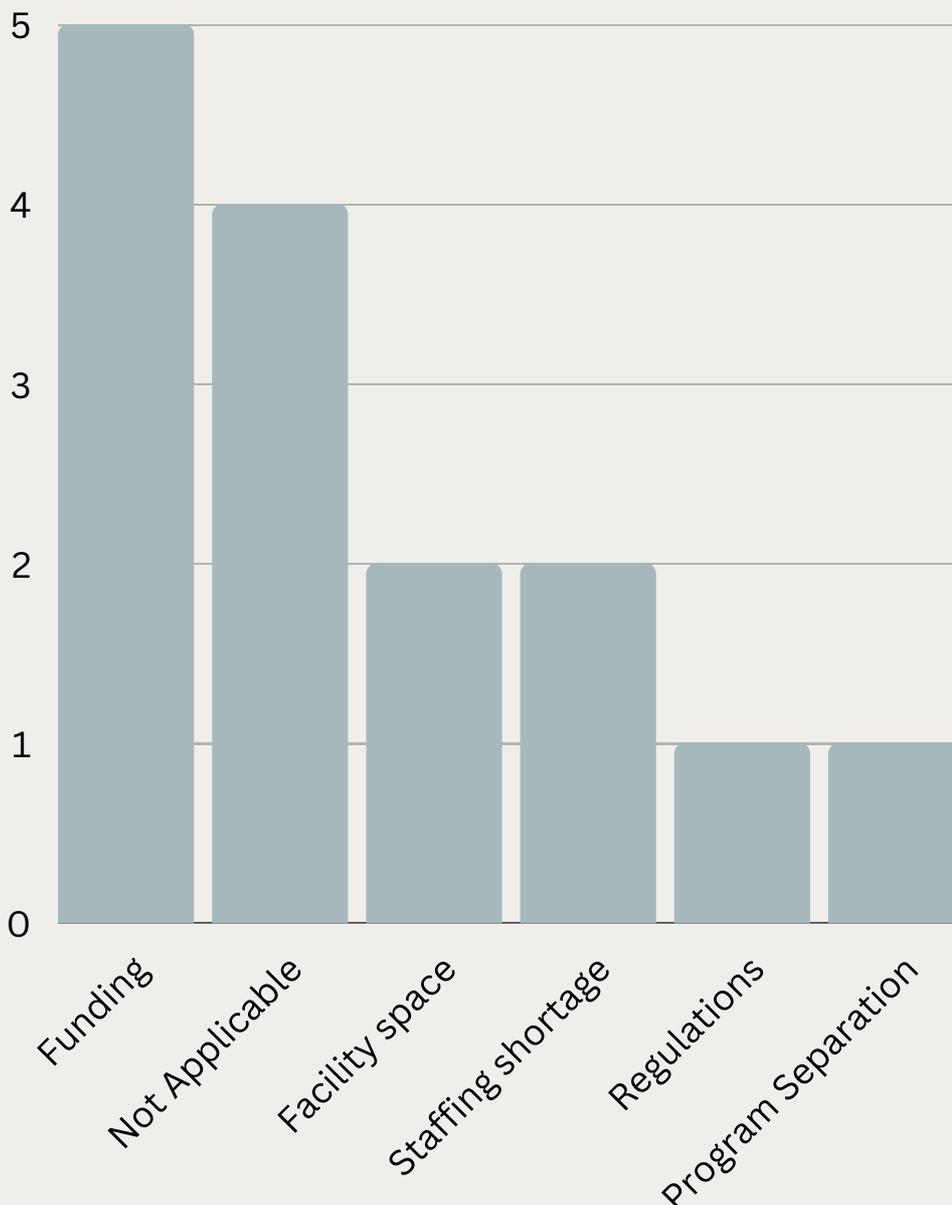
1.No further elaboration provided
2.Survey response stated that "We also deal with neighborhoods not wanting supported housing and programming in their neighborhoods"

What is preventing the surveyed organizations from providing the services they wish to offer?

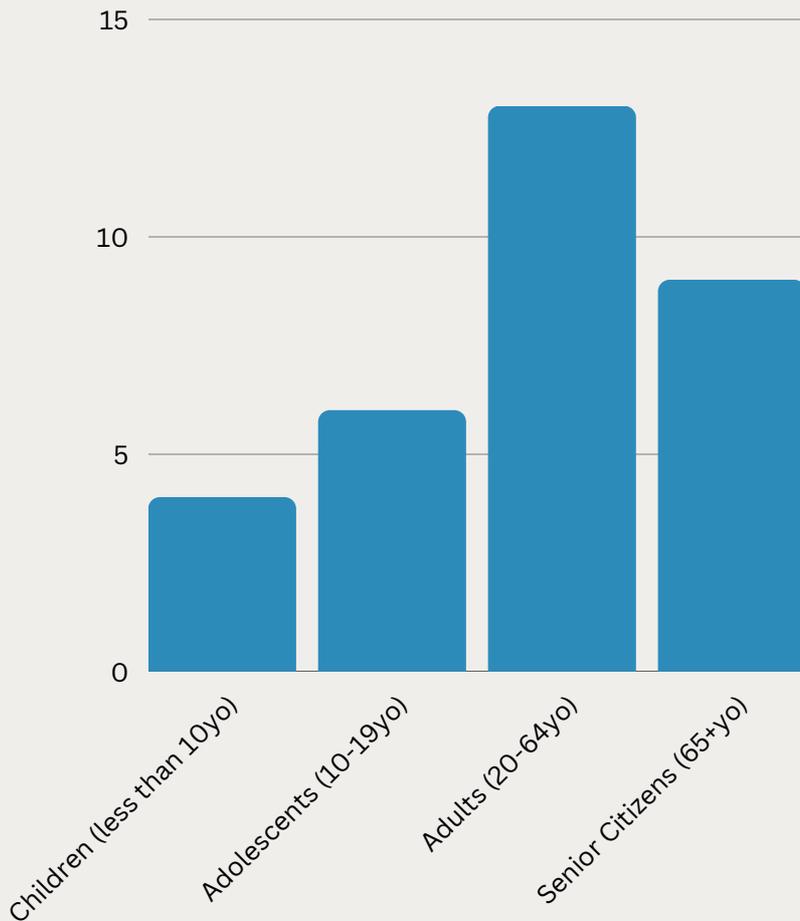
40% (7 out of 15) of the surveyed organizations cited funding or staffing shortages as their limiting factor

Funding
5 out of 15

Staffing shortages
2 out of 15



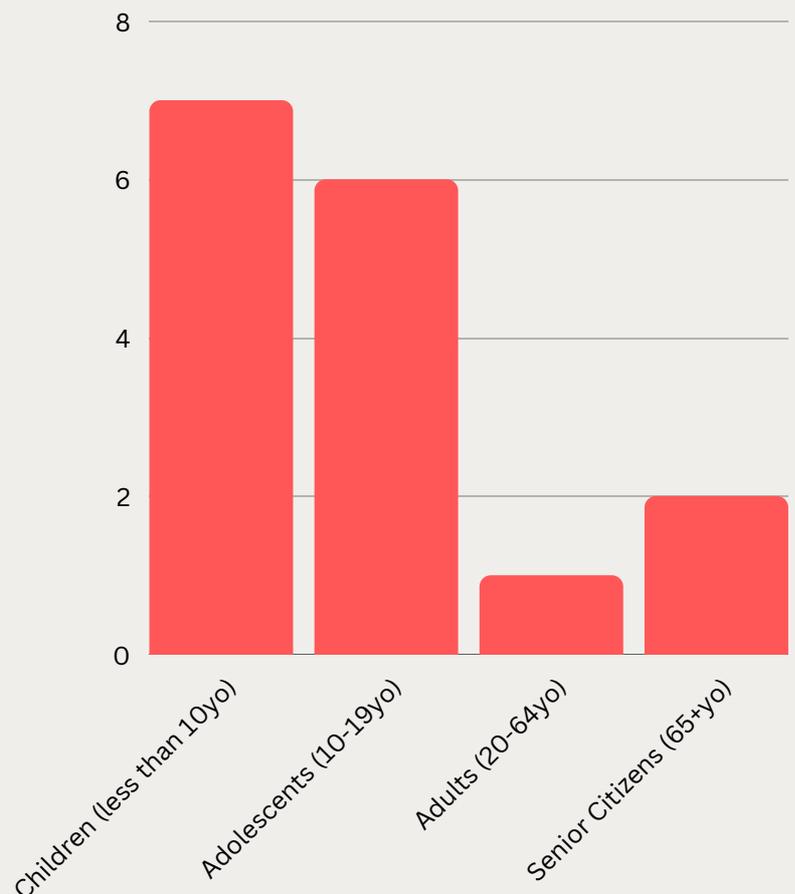
Populations Served



- 13 organizations serve adults
- 9 serve senior citizens
- 6 serve adolescents
- 4 serve children
- Many organizations serve multiple age groups

Populations NOT Served

- 7 organizations do not offer services to children
- 6 don't service adolescents
- 2 don't offer services for senior citizens
- 1 doesn't offer adult services



Languages of Mental Health Services

Listed below are the in-person languages the organizations offer mental health services in. This does not include languages offered through a translation service.



9 out of 15	organizations offer mental health services in Spanish	60%
5 out of 15	organizations offer mental health services in Cantonese	33.3%
3 out of 15	organizations offer mental health services in Mandarin	20%
3 out of 15	organizations offer mental health services in Hebrew/Yiddish	20%
2 out of 15	organizations offer mental health services in Japanese	13.3%

In addition, mental health services are offered in the following languages at **one** of the organizations: French, Haitian Creole, Vietnamese, Korean, Urdu, Bengali, Hindu, and Italian.

Additional Notes

It should be noted that the age group breakdown of populations served by the organizations is a self-reported approximation and may not accurately reflect the population served.

Responses left in the "additional comments" section further emphasized the staffing difficulties. Many mentioned how the lack of funding creates difficulties in hiring and retaining staff.

One organization mentioned that they hope to address some of their challenges with the city's serious mental illness (SMI) support outlined in "Care, Community, Action: A Mental Health Plan for New York City."

Appendix 1

Services Offered by Organization

Organization	Location Name
ACMH, Inc	ACMH, Inc  
Bowery Residents' Committee	Bowery Residents' Committee 
Bridge House	Murray Itzkowitz House   
	East House   
CARES	CARES Behavioral Health Services 
Community Access, Inc	East Village Access  
	Libby House 
	East Broadway Residence 
	Stanton Street Residence 
Educational Alliance, Inc	Educational Alliance 
Gouverneur Health	Sylvia Del Villard CDTP  
	Roberto Clemente Family Guidance Center 
Hamilton-Madison House, Inc	Chinatown Family Consultation Center and PROSpect Place   
Henry Settlement	Henry Street Settlement 
Housing Works, Inc	Keith D. Cylar Community Health Center 
Lower East Side Service Center	Lower East Side Service Center  
Project Renewal	Project Renewal  
St.Mark's Place Institute for Mental Health	Unitas Clinic  
The Foyer 9th St	SMI Families and SMI Youth 
University Settlement House	Lower Manhattan Headquarters and main campus 
	C&Y ICM 

-  Outpatient Mental Health Services
-  Addiction Services
-  PROS (Personalized Recovery Oriented Services)
-  Continuing Day Treatment
-  School-based Mental Health Services

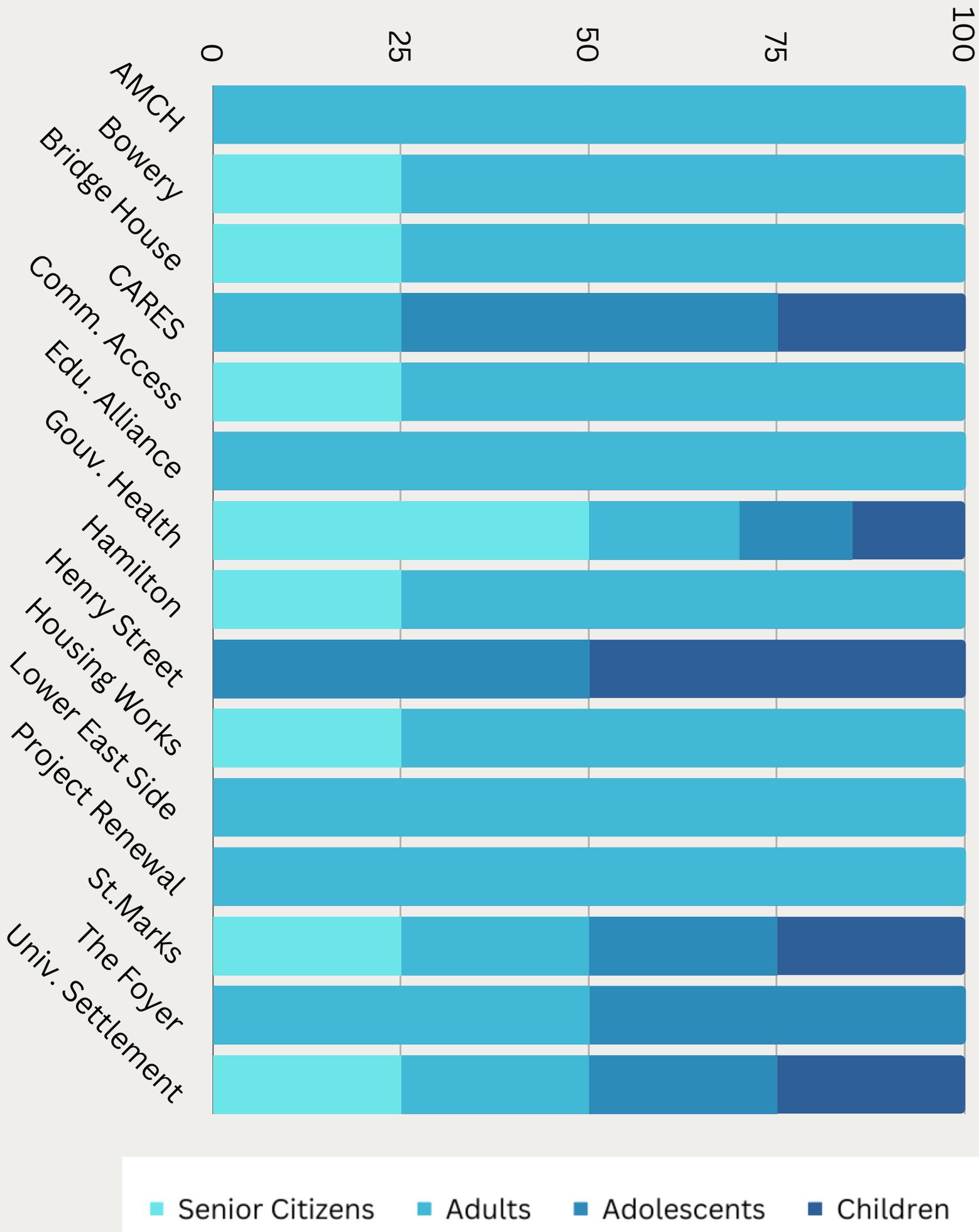
Appendix 2

Populations served by each organization and location

Organization	Location Name	Children	Adolescents	Adults	Senior Citizens
ACMH, Inc	ACMH, Inc	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Bowery Residents' Comm	Bowery Residents' Committe	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Bridge House	Murray Itzkowitz House	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	East House	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
CARES	CARES Behavioral Health Se	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Community Access, Inc	East Village Access	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Libby House	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	East Broadway Residence	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Stanton Street Residence	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Educational Alliance, Inc	Educational Alliance	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Gouverneur Health	Sylvia Del Villard CDTP	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Roberto Clemente Family Gu	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Hamilton-Madison House	Chinatown Family Consultati	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Henry Settlement	Henry Street Settlement	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Housing Works, Inc	Keith D. Cylar Community He	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Lower East Side Service	Lower East Side Service Cer	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Project Renewal	Project Renewal	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
St.Mark's Place Institute	Unitas Clinic	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
The Foyer 9th St	SMI Families and SMI Youth	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
University Settlement Ho	Lower Manhattan Headquart	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	C&Y ICM	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Appendix 3

Composition of Served Populations



Directory of Community District 3 Mental Health Services

<i>Mental Health Services Provider</i>	<i>Location</i>	<i>Services Provided</i>	<i>Ages Served</i>
ACMH, Inc	165 E 2nd Street	Outpatient Mental Health Services, Addiction Services and Support	Adults
Bowery Residents' Committee	139 Avenue D	Outpatient Mental Health Services	Adults, Senior Citizens
Bridge House - Murray Itzkowitz House	234 E 2nd Street	Outpatient Mental Health Services, Addiction Services and Support, Personalized Recovery Oriented Services	Adults, Senior Citizens
East House	538 E 6th Street	Outpatient Mental Health Services, Addiction Services and Support, Personalized Recovery Oriented Services	Adults, Senior Citizens
CARES Behavioral Health Services	465 Grand Street	Outpatient Mental Health Services	Children, Adolescents, Adults
Community Access, Inc - East Village Access	242 East 2nd Street	Addiction Services and Support, Personalized Recovery Oriented Services	Adults, Senior Citizens
Libby House	347 E 4th Street	Personalized Recovery Oriented Services	Adults, Senior Citizens
East Broadway Residence	255 E Broadway	Personalized Recovery Oriented Services	Adults, Senior Citizens
Stanton Street Residence	190 Stanton Street	Personalized Recovery Oriented Services	Adults, Senior Citizens
Educational Alliance	315 E 10th Street	Addiction Services and Support	Adults
Gouverneur Health - Sylvia Del Villard CDTF	227 Madison Street, Manhattan, NY 10002	Outpatient Mental Health Services, Continuing Day Treatment	Children, Adolescents, Adults, Senior Citizens
Roberto Clemente Family Guidance Center	540 E 13th Street, Manhattan, NY 10002	Outpatient Mental Health Services	Children, Adolescents, Adults, Senior Citizens
Hamilton-Madison House, Inc - Chinatown Family Consultation Center and PROSpect Place	253 South St, 2nd floor, New York, NY 10002	Outpatient Mental Health Services, Addiction Services and Support, Personalized Recovery Oriented Services	Adults, Senior Citizens
Henry Street Settlement	40 Montgomery Street, New York, NY 10002	School-based Mental Health Services	Children, Adolescents
Housing Works, Inc - Keith D. Cylar Community Health Center	743-749 East 9th Street	Outpatient Mental Health Services	Adults, Senior Citizens
Lower East Side Service Center	46 E Broadway	Addiction Services and Support, Continuing Day Treatment	Adults
C&Y ICM	189 Allen Street, New York, NY 10002	Outpatient Mental Health Services	Children, Adolescents, Adults, Senior Citizens
Project Renewal	8 E 3rd Street	Outpatient Mental Health Services, Addiction Services and Support	Adults
St.Mark's Place Institute for Mental Health - Unitas Clinic	57 St.Marks Place	Outpatient Mental Health Services, Addiction Services and Support	Children, Adolescents, Adults, Senior Citizens
The Foyer 9th St - SMI Families and SMI Youth	710 E 9th Street	Outpatient Mental Health Services	Adolescents, Adults
University Settlement House - Lower Manhattan Headquarters and main campus	184 Eldridge St, New York, NY 10002	Outpatient Mental Health Services	Children, Adolescents, Adults, Senior Citizens
Mount Sinai-Behavioral Health Center	45 Rivington Street	Inpatient Psychiatric and Substance Use, Outpatient Mental Health Services	Children, Adolescents, Adults, Senior Citizens