English

Mayor's Office of Immigrant Affairs

RESOURCES FOR IMMIGRANT NEW YORKERS

REGARDLESS OF YOUR IMMIGRATION STATUS, NEW YORK CITY IS HERE TO HELP.

Immigration Legal Help

For free and safe immigration legal help, call 800-354-0365, from Monday to Friday, 9AM to 6PM.

NYC ID Card

Apply for an IDNYC, the free municipal identification card for all NYC residents ages 10 and above. Renew online or make an appointment to enroll, **call 311** or visit **nyc.gov/idnyc**

English Classes

Take **free English** classes anytime, anywhere. Visit **wespeaknyc.cityofnewyork.us** for more information.

Healthcare

NYC Health + Hospitals (H+H) can provide emergency care, basic health care, check-ups, immunizations, and more. **Call 1-844-NYC-4NYC (1-844-692-4692) to be directed to the center nearest to you.** To enroll in health insurance plans, including the **NYC Care** program call, **646-NYC-CARE (646-692-2273)** or visit **nyccare.nyc**

Mental Health

For confidential support and connections to mental health care and substance use resources, call **888-692-9355 or 988,** or text **WELL to 65173.** New Yorkers can visit **nyc.gov/mentalhealthaccess** for multilingual resources on mental health services in NYC, or use NYC's 988 online directory at **nyc.gov/mentalhealthservices** to find mental health services.

Emergencies

In an emergency, call 911. An emergency is any situation that requires immediate assistance from the police, fire department, or ambulance. **By law, the New York City Police Department cannot ask about the immigration status of crime victims, witnesses, or other people who ask for help.**

Public Education

All NYC children ages 4 to 21 can attend public school. To enroll, visit **schools.nyc.gov/fwc** or **call 311**.

General City Resources and Information

Need to access city resources or want to report a problem? Call **311** or visit **portal.311.nyc.gov**

NYC Immigrant Affairs Hotline

Call our hotline at 212-788-7654 from Monday to Friday, 9AM to 5PM, or email us at **askmoia@cityhall.nyc.gov**

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REGARDLESS OF YOUR IMMIGRATION STATUS, YOU HAVE RIGHTS.

Avoid Immigration Fraud

If you need immigration legal advice, only speak to a licensed attorney or a DOJ-accredited representative. You can find the list of accredited and recognized providers at **nyc.gov/immigrationfraud**

Rights with Immigration Enforcement

NYC does not conduct immigration enforcement. If you are approached by federal immigration enforcement, you have rights. Visit **nyc.gov/knowyourrights** or call our free immigration legal hotline at **800-354-0365**

Workers' Rights

You have a right to paid sick leave, minimum wage, overtime pay and more under New York City law. Visit **nyc.gov/workers** for resources or call **212-436-0380**

Report Discrimination

Harassment and discrimination are illegal under the NYC Human Rights Law. To report discrimination, please call **212-416-0197** or visit **nyc.gov/reportdiscrimination**

Protections Against Domestic Violence

NYC is here to help you if you are experiencing abuse. You can visit **nyc.gov/nychope** or call NYC's Domestic Violence Hotline at **800-621-HOPE**

Tenants' Rights

Need help with any issues related to eviction or your landlord? Visit nyc.gov/tenantprotection or call **311** and say **"tenant helpline"** for free legal help

Right to Shelter

You have a right to request shelter if you are experiencing homelessness. Access shelter services by visiting the designated DHS intake center. Learn more by calling **311**

Consumer Protection

Having a problem with a business? As a consumer, you have rights. File a complaint by visiting **nyc.gov/consumers** or call **311**