Resources for Ukrainian New Yorkers

The City of New York is monitoring the situation closely and we stand in solidarity and support with Ukrainians in NYC and all over the world.

Immigration Legal Assistance:

- **Individual US Citizens seeking to depart Ukraine** can call these Department of State numbers:

  - 💬 1-833-741-2777 (in U.S.)

  - 💬 1-606-260-4379 (outside U.S.)

- **Individuals seeking assistance for their US Citizen and Lawful Permanent Resident family members** may complete this intake form for assistance requests: cacms.state.gov/s/crisis-intake

- This USAID portal has useful up-to-date information on the current situation and relief organizations: cidi.org/disaster-responses/ukraine-crisis

- For others, refugee cases in countries abroad are usually first processed by local authorities.

- The United Nations Refugee Agency (UNHCR) website has information about resources in specific countries: help.unhcr.org.

- Free and safe immigration legal help is available to New Yorkers. If you or your loved ones have immigration concerns, please call our ActionNYC hotline at **800-354-0365**, or call 311 and say "ActionNYC," between 9AM to 6PM, Monday to Friday.

- For more information, visit nyc.gov/UkraineResources

City Services:

- Get the care you need without fear. Many city services are available no matter your immigration status.

- A quick and easy road map of city services available to all New Yorkers can be accessed here: www1.nyc.gov/site/immigrants/help/city-services.page

- If you're feeling anxious, stressed or depressed—help is available. You can talk to an NYC Well counselor who can provide you with confidential support. NYC Well can also connect you to mental health care in your language. Call 888-NYC-WELL, text "WELL" to 65173, or visit nyc.gov/nycwell.

- If you have questions about how to access City services, help in your language is available. Call the Mayor's Office of Immigrant Affairs (MOIA) hotline at 212-788-7654 from Monday to Friday, 9AM to 5PM, or email askmoia@cityhall.nyc.gov.

Consulate Information:

- Consulate General of Ukraine in New York

  Address:
  240 E 49th St, New York, NY 10017

  Phone:
  (212) 371-6965

NYC
Mayor's Office of Immigrant Affairs