

# NYC Mayor's Office of Immigrant Affairs

## RESOURCES FOR IMMIGRANT NEW YORKERS

### REGARDLESS OF YOUR IMMIGRATION STATUS, NEW YORK CITY IS HERE TO HELP.



#### Immigration Legal Help

For free and safe immigration legal help, call **800-354-0365**, from Monday to Friday, 9AM to 6PM.



#### NYC ID Card

Apply for an **IDNYC**, the free municipal identification card for all NYC residents ages 10 and above. Renew online or make an appointment to enroll, call **311** or visit [nyc.gov/idnyc](https://nyc.gov/idnyc)



#### English Classes

Take **free English** classes anytime, anywhere. Visit [wespeaknyc.cityofnewyork.us](https://wespeaknyc.cityofnewyork.us) for more information.



#### Healthcare

**NYC Health + Hospitals (H+H)** can provide emergency care, basic health care, check-ups, immunizations, and more. Call **1-844-NYC-4NYC (1-844-692-4692)** to be directed to the center nearest to you. To enroll in health insurance plans, including the **NYC Care** program call, **646-NYC-CARE (646-692-2273)** or visit [nycare.nyc](https://nycare.nyc)



#### Mental Health

For confidential support and connections to mental health care and substance use resources, call **888-692-9355** or **988**, text **WELL** to **65173**, or visit [mentalhealthforall.nyc.gov](https://mentalhealthforall.nyc.gov)



#### Emergencies

In an emergency, call **911**. An emergency is any situation that requires immediate assistance from the police, fire department, or ambulance. **By law, the New York City Police Department cannot ask about the immigration status of crime victims, witnesses, or other people who ask for help.**



#### Public Education

All NYC children ages **4 to 21** can attend public school. To enroll, visit [schools.nyc.gov/fwc](https://schools.nyc.gov/fwc) or call **311**.



#### General City Resources and Information

Need to access city resources or want to report a problem? Call **311** or visit [portal.311.nyc.gov](https://portal.311.nyc.gov)



#### NYC Immigrant Affairs Hotline

Call our hotline at **212-788-7654** from Monday to Friday, 9AM to 5PM, or email us at [askmoia@cityhall.nyc.gov](mailto:askmoia@cityhall.nyc.gov)

## RESOURCES FOR IMMIGRANT NEW YORKERS

**REGARDLESS OF YOUR IMMIGRATION STATUS,  
YOU HAVE RIGHTS.**

### Avoid Immigration Fraud

If you need immigration legal advice, only go to a licensed attorney or an accredited representative. You can find the list of accredited and recognized providers at **[nyc.gov/immigrants](https://nyc.gov/immigrants)**.

### Rights with Immigration Enforcement

NYC does not conduct immigration enforcement. If you are approached by federal immigration enforcement, you have rights. Visit **[nyc.gov/knowyourrights](https://nyc.gov/knowyourrights)** or call our free immigration legal hotline at **800-354-0365**.

### Workers' Rights

You have a right to paid sick leave, minimum wage, overtime pay and more under New York City law. Visit **[nyc.gov/workers](https://nyc.gov/workers)** for resources or call **212-436-0381**.

### Report Discrimination

Harassment and discrimination are illegal under the NYC Human Rights Law. To report an incident of discrimination, please call **212-416-0197**.

### Protections Against Domestic Violence

NYC is here to help you if you are experiencing abuse. You can visit **[nyc.gov/nychope](https://nyc.gov/nychope)** or call NYC's Domestic Violence Hotline at **800-621-HOPE**.

### Tenant's Rights

Need help with any issues related to eviction or your landlord? Visit **[nyc.gov/tenantprotection](https://nyc.gov/tenantprotection)** or call **311** and say “**tenant helpline**” for free legal help.

### Right to Shelter

You have a right to request shelter if you are experiencing homelessness. Access shelter services by visiting the designated DHS intake center. Learn more by calling **311**.

### Consumer Protection

Having a problem with a business? As a consumer, you have rights. File a complaint by visiting **[nyc.gov/consumers](https://nyc.gov/consumers)** or call **311**.