



Mayor's Office of
Immigrant Affairs



Get help in your language for City services

English

**You can get help in your
language for free.**



**How can I ask for help
in my language?**

When you visit a City agency, you
can ask for an interpreter.

Say:

“ I need a _____ interpreter. ”

Show your language
identification card



**Why should I use an
interpreter?**

Interpreters keep your information
private, understand complex terms,
and translate accurately.

I speak _____.

Show this card for free language help at City agencies.

If you don't get help in your language,
call 311 to make a complaint.



**What if I did not receive
help in my language?**

You can submit a complaint or
feedback by calling **311**.

You can remain anonymous, and
your benefits won't be affected.
Your feedback improves services
for our entire community.

Need more help?

Call **311** or the askMOIA
Hotline at:

212-788-7654

This phone number is free,
confidential, and provided by the
City Government of New York.