



# **Language Access Coordinators (LACs) and Language Access Implementation Plans (LAIPs)**

**Updated February 2, 2022**

**Administration for Children's Services**

Stephanie Gendell, Deputy Commissioner

<https://www1.nyc.gov/site/acs/about/immigrant-services.page>

**Civic Engagement Commission**

Francis Urroz, Civic Engagement Support Specialist

<https://www1.nyc.gov/site/dfta/about/language-access-plan.page>

**Civilian Complaint Review Board**

Edwin Peña, Senior Investigative Manager; Jessica Peña, Senior Investigative Manager

<https://www1.nyc.gov/site/ccrb/about/language-access-plan.page>

**City Commission on Human Rights**

Nicolas Escobar, Policy Analyst

<https://www1.nyc.gov/site/cchr/about/language-access-plan.page>

**Department for the Aging**

Sandy March, Senior Analyst, Planning, Research, Evaluation, and Training

<https://www1.nyc.gov/site/buildings/about/language-access-plan.page>

**Department of Buildings**

Lisa Lewis, Director of Customer Service

<https://www1.nyc.gov/site/buildings/about/language-access-plan.page>

**Department of City Planning**

Dominick Answini, Associate Counsel

<https://www1.nyc.gov/site/planning/about/language-access.page>

**Department of Citywide Administrative Services**

Latesha M. Parks, Director, Agency Support Services

<https://www1.nyc.gov/site/dcas/about/language-access-plan.page>

**Department of Consumer and Worker Protection**

Jade Acosta, Communications Assistant

<https://www1.nyc.gov/site/dca/about/dca-language-access-plan.page>

**Department of Corrections**

Francis Torres, Deputy Commissioner

<https://www1.nyc.gov/site/doc/about/language-access.page>

**Department of Design and Construction**

Craig Green, Director of EEO

Dalela Harrison, Associate Commissioner

<https://www1.nyc.gov/site/ddc/about/LAIP.page>

**Department of Environmental Protection**

Sara Pecker, Director, Special Projects & Initiatives

Eileen Alter, Deputy Director, Special Projects & Initiatives

<https://www1.nyc.gov/site/dep/about/language-access.page>

**Department of Finance**

Jacqueline Gold, Assistant Commissioner, External Affairs

<https://www1.nyc.gov/site/finance/about/language-access-plan.page>

**Department of Health and Mental Hygiene**

Anton Kuzmin, Language Access Coordinator

<https://www1.nyc.gov/site/doh/about/about-doh/language-services.page>

**Department of Housing Preservation and Development**

Robert Turbiak, Director of Operations, Human Resources

<https://www1.nyc.gov/site/hpd/about/language-access.page>

**Department of Information Technology and Telecommunications/311 Customer Service Center**

Elsa Hampton, Chief EEO Officer, DoITT

Michael Hutchinson, Contracts and Finance Director, 311

<https://www1.nyc.gov/site/doitt/about/language-access-plan.page>

**Department of Parks and Recreation**

Karina Smith, Chief of Staff, Community Outreach & Partnership Development

<https://www.nycgovparks.org/accessibility>

**Department of Probation**

Phyllis R. DeLisio, Assistant to the Commissioner, Diversity & EEO Officer

<https://www1.nyc.gov/site/probation/about/language-access-plan.page>

**Department of Records and Information Services**

Gerald Rosero, Special Assistant to the Commissioner

<https://www1.nyc.gov/site/records/about/language-access-plan.page>

**Department of Sanitation**

Debra Barreto, Deputy Director, Bureau of Community Affairs

<https://www1.nyc.gov/assets/dsny/site/language-access-plan>

**Department of Social Services/Human Resources Administration/Department of Homeless Services**

Cheryl Wertz, Director of Language Access

<https://www1.nyc.gov/site/dhs/about/language-law-access-plan.page>

**Department of Transportation**

Deborah Siegel Baker, Administrative Staff Analyst

[https://www1.nyc.gov/html/dot/html/about/dot\\_lap.shtml](https://www1.nyc.gov/html/dot/html/about/dot_lap.shtml)

**Department of Veterans' Services**

Allen Houston, Press Secretary

<https://www1.nyc.gov/site/veterans/about/public-reporting.page>

**Department of Youth and Community Development**

Andrew Miller, Senior Advocate for Community Resources

<https://www1.nyc.gov/site/dycd/about/news-and-media/reports-plans.page>

**Emergency Management**

Iskra Killgore, Director, Community Education and Language Access

<https://www1.nyc.gov/site/em/about/language-access-plan.page>

**Fire Department**

Steve Ertrachter, Executive Director of Licensing

<https://www1.nyc.gov/site/fdny/about/resources/policy-and-agreements/language-access-program.page>

**Landmarks Preservation Commission**

Zodet Negron, Director of Communications

<https://www1.nyc.gov/site/lpc/about/language-access.page>

**Mayor's Office**

Kenneth Lo, Deputy Director, Language Access

<https://www1.nyc.gov/site/immigrants/about/language-and-disability-access.page>

**Mayor's Office of Media & Entertainment**

Lori Barrett-Peterson, General Counsel

<https://www1.nyc.gov/site/mome/about/language-access.page>

**Mayor's Office to End Domestic and Gender-Based Violence**

Sara Gonzalez, Policy Advisor

<https://www1.nyc.gov/site/ocdv/about/language-access-plan.page>

**New York City Law Department**

Sosimo Fabian, Chief Diversity & EEO Officer

<https://www1.nyc.gov/site/law/about/language-access-plan.page>

**New York Police Department**

Michael Baker, Deputy Chief, Office of Management Analysis and Planning

<https://www1.nyc.gov/site/nypd/about/about-nypd/language-access-plan.page>

**Office of Administrative Trials and Hearings**

Marisa Senigo, Deputy Commissioner for Public Affairs and Communications

<https://www1.nyc.gov/site/oath/about/language-access-plan.page>

**Office of Chief Medical Examiner**

Florence Hutner

General Counsel to the Office of Chief Medical Examiner

<https://www1.nyc.gov/site/ocme/about/language-access.page>

**Small Business Services**

Michael Silver, Senior Policy Advisor

<https://www1.nyc.gov/site/sbs/about/language-access-plan.page>

**Taxi and Limousine Commission**

Jinsuk Moon, Language Access Coordinator

[https://www1.nyc.gov/site/tlc/about/language\\_access.page](https://www1.nyc.gov/site/tlc/about/language_access.page)