



**Human Resources
Administration**
Department of
Social Services

**Supportive Programs and
Initiatives**

Molly Wasow Park
Commissioner

Scott French
HRA Administrator

Rebecca Chew, Esq.
Chief Program Officer

150 Greenwich Street
New York, NY 10007

929 221 5555 tel

January 13, 2025

The Honorable Zohran Mamdani
Mayor
City Hall
New York, NY 10007

The Honorable Julie Menin
Speaker
New York City Council
New York, NY 10007

VIA E-MAIL

Dear Mayor Mamdani and Speaker Menin:

As required by Local Law 35 of 2014, enclosed please find NYC HRA's report covering the IDNYC program for the quarter ending December 31, 2025.

During this reporting period, IDNYC strengthened community outreach, including our participation in the Benefits on Your Block initiative, through which IDNYC supported eight (8) events across all five boroughs to increase accessibility and connect residents with enrollment support.

On November 3, 2025, IDNYC successfully relocated its Downtown Brooklyn Enrollment Center to the new HRA hub at 2400 Fulton Street in East New York, offering expanded capacity for same day walk-in applicants in a location that offers geographic convenience and a host of co-located services such as Cash Assistance, SNAP, Medicaid, and Fair Fares.

At the closing of this quarter, a total of 1,887,649 cardholders have been able to enjoy the meaningful benefits of the IDNYC program. We look forward to continuing to support New Yorkers in our city through our services.

Sincerely,

A handwritten signature in black ink, appearing to read "Molly Park".

Molly Park, Commissioner, Department of Social Services

Cc: Dean Fuleihan, First Deputy Mayor
Dr. Helen Arteaga, Deputy Mayor
Elle Bisgaard-Church, Chief of Staff
Manuel Castro, Commissioner, Mayor's Office of Immigrant Affairs

New York City Identity Card Program Quarterly Report October 1, 2025 – December 31, 2025

As required by Local Law 35 of 2014, the Human Resources Administration (HRA), as the administering agency of the IDNYC program, shall prepare and submit to the Mayor and the Speaker of the City Council a report on the New York City municipal identification card program that includes the information below.

1) The number of applications received by the city for the New York City identity card disaggregated by applicant borough of residency:

Since the launch of the IDNYC program, 2,642,090 applications, including renewal applications, have been received.

The following table depicts the number of applications disaggregated by borough of residence:

Borough	Total Applications Processed to Date as of December 31, 2025 (age 10 & up)	Cardholders as a Percentage of Estimated Eligible Population¹ (age 10 & up)
Bronx	471,225	26.73%
Brooklyn	751,658	23.24%
Manhattan	534,825	25.43%
Queens	821,286	27.76%
Staten Island	63,030	10.64%
Non-NYC P.O. Box	66	N/A
TOTAL	2,642,090	24.80%

The 66 non-NYC addresses reflect applicants who participate in the New York State Address Confidentiality Program for domestic violence survivors and use an Albany P.O. Box address. IDNYC has verified that these applicants reside in New York City.

2) The number of New York City identity cards issued:

As of December 31, 2025, IDNYC has issued 2,569,629 cards.

3) The number of New York City identity cards issued to minors:

As of December 31, 2025, IDNYC has issued 102,160 cards to minors (individuals ages 10 to 17).

¹ Based on percent of population 10 years old and above, according to U.S. Census Bureau American Community Survey, 2016. Analysis completed by HRA Office of Evaluation and Research.

- 4) **The number of requests made by City agencies for information collected about applicants for the New York City identity card disaggregated by requesting agency:**

During this reporting period, IDNYC did not receive any requests for information collected about applicants from any City agencies. For information about requests from law enforcement, see response to question 7 below.

- 5) **The number of times the administering agency shared documents submitted by applicants to establish eligibility for the New York City identity card with other city agencies disaggregated by agency:**

During the reporting period, IDNYC did not share any documents submitted by applicants to establish eligibility for the New York City identity card with other city agencies.

- 6) **The number of denials made to requesting agencies for information collected about applicants for the New York City identity card:**

During the reporting period, IDNYC did not receive any requests for applicant information from any City agencies.

- 7) **The number of New York City identity card applicants whose information was disclosed to law enforcement, disaggregated by whether such disclosure was pursuant to a judicial warrant or judicial subpoena:**

During the reporting period, IDNYC disclosed no information concerning applicants to law enforcement.

- 8) **The number of occurrences of fraud or other criminal activity related to issuance of the New York City identity card:**

Since the program's launch in January 2015, 691 cases have been detected to have a high likelihood of suspected fraud. In this reporting period, the program's integrity review process detected two (2) instances in which an individual sought to obtain an IDNYC card under another name and/or identity and both applications were denied. Any such integrity instances are detected by the program's duplicate image search technology, which automatically seeks to match the photographs taken of new applicants against the database of previous IDNYC cardholders or applicants to prevent the improper issuance of a second IDNYC card to a single applicant. If there is a perceived match, investigators on the program integrity team then proceed with an investigation in accordance with program protocols. There was one (1) instance where the program's integrity review process detected an individual seeking to obtain an IDNYC card with documents that were suspicious and could not be authenticated. All three (3) applications were denied. Where possible, in cases where the program suspects an individual is applying for a card under someone else's identity, the potential victim is notified by letter about the improper use of their identity information.

9) **The City's efforts to conduct outreach to prospective applicants relating to the New York City identity card program:**

In the Fourth Quarter of 2025, MOIA's outreach team provided IDNYC education and outreach assistance for enrollment with communities throughout New York City working in collaboration with the Department of Social Services' Outreach team.

Specifically, MOIA's External Affairs team promoted IDNYC at more than 200 Day of Action events throughout the five boroughs (Bronx 35, Kings 50, New York 40, Queens 68, and Richmond 7) with a focus on immigrant communities. 35,981 IDNYC informational materials were distributed in more than 21 different languages, reaching more than 8,466 constituent contacts.

During this quarter, MOIA assisted with 1,835 application submissions.

During this quarter, also IDNYC enrolled 338 New Yorkers at pop-up sites and aboard its Mobile Command Center. IDNYC held these pop-up events at eight (8) Benefits on Your Block initiative events throughout the five boroughs.

The Department of Social Services' Office of Community Outreach Team (OCO) provides education and training for the community. This quarter, OCO conducted 3 training sessions, with a total of 17 attendees representing 12 different Community Based Organizations.

10) **The City's efforts to promote acceptance of the New York City identification card by banks and other public and private institutions:**

The program continues to seek new ways to expand the card's acceptance and utility, including continued acceptance by benefit and cultural partners, financial institutions, and by the NYPD and other government agencies for identification.

11) **The types of services, other than City services, for which the New York City identification card is permitted as acceptable proof of identity and residency:**

During this quarter, IDNYC cultural partners issued a total of 1,089 free one-year memberships, with 799,523 memberships issued since January 2015.

Libraries

The City's partnership with the Brooklyn, New York, and Queens Public Library systems allows New Yorkers to use their IDNYC card as a single, citywide library card. Since January 2015, over 62,935 cardholders have added this functionality to their IDNYC. Additionally, IDNYC continues to work with the Brooklyn, Queens, and New York Public Libraries to promote their virtual content.

Health

The IDNYC card continues to facilitate access to better health and savings.

- At Food Bazaar stores in Queens, Brooklyn, and the Bronx, IDNYC cardholders saved over \$49,600 in discounted grocery purchases this quarter, bringing total grocery savings to more than \$5 million dollars (\$5,545,837.41) since January 2015.

- IDNYC's partnership with Health + Hospitals (H+H) allows cardholders to link their IDNYC cards to their H+H accounts, thereby speeding up the check-in process for subsequent appointments. Since this partnership began in May of 2016, 11,663 cardholders have linked their IDNYC cards to their H+H accounts.
- Since January 2017, parents, guardians, and other individuals have been able to use their IDNYC card online, at My Vaccine Record (MVR), to verify their identity to access their own or their children's official immunization records, including for COVID-19, from the NYC Department of Health & Mental Hygiene's (DOHMH) Citywide Immunization Registry (CIR). Parents can check which vaccinations their child still needs and can print out a vaccination history to complete medical forms for childcare, school registration, college admission, camp enrollment, and more. To date 19,944 cardholders have accessed vaccine records using an IDNYC card. During this quarter, 251 cardholders accessed MVR using their IDNYC to retrieve their vaccination records.

Veterans

Since IDNYC launched the Veteran Designation in July 2015, 15,742 veterans have chosen to have this special marker on their IDNYC cards to indicate service in the U.S. Armed Services. The designation entitles veterans to exclusive benefits, better connects veterans to the services and discounts they deserve and is an expression of the City's gratitude and respect for those who have served our country.

Finally, IDNYC continues to field inquiries from public and private institutions eager to partner with us. Our goal is to make meaningful additions to the program that reflect IDNYC's vision of greater access to government services, financial services, education, cultural benefits, and health and wellness for all New Yorkers.