NEW YORK CITY - HUMAN RESOURCES ADMINISTRATION - OFFICE OF CIVIL JUSTICE ----Х DATE: February 24, 2023 HELD AT: VIRTUAL ZOOM HEARING APPEARANCES: RANIECE MEDLEY, OCJ GALE A. BREWER, Council Member JENNY LAURIE, Housing Court Answers MARK LEVINE, Borough President LINCOLN RESTLER, Council Member BRAD HOYLMAN-SIGAL, State Senator SHAUN ABREU, Council Member ROSALIND BLACK, Legal Services MUNONYEDI CLIFFORD, Legal Aid Society DONALD RODRIGUEZ, Attorney LSA LAUREN GRADY, Tenant REISY VELOZ, Mobilization for Justice MILTON JONES, Tenant JONATHAN FOX, NY Legal Assistance Group CONOR BEDNARSKI, CAMBA Legal Services JEROME CARLOS FRIERSON, Bronx Defenders LUCY BLOCK, Association for Neighborhood & Housing Development KRISTIE ORTIZ-LAM, BK Legal Services SARAH LAZUR, Tenant BEVERLY RIVERS, Tenant VANESSA GIBSON, Borough President PILAR DEJESUS, Take Root Justice ALEX JACOBS, Housing Attorney MILES DIXON-DARLING, Association of Legal Aid Attorneys EMILY PONDER WILLIAMS, NDS of Harlem CARMEN BELLUCCI, Tenant KATHLEEN OLDS, Tenant YARROW REAGAN, Tenant RUTH RIDDICK, Tenant, KIM KAISER, Tenant BEBE, Landlord SUSANNA BLANKLEY, RTC Coalition ALTHEA MATHEWS, Tenant FIDEL ALBER, Tenant CHAPLAIN SANDRA MITCHELL, Tenant GORDON LEE, Tenant BRYAN FOTINO, Catholic Migration Services DIGITALLY RECORDED PROCEEDING, TRANSCRIBED BY: EDWIN ADEMBA

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ALDI PALACIO, Landlord MILTON JONES, Tenant WHITNEY HU, Churches United for Fair Housing TERENTIA CAROLL, Tenant BEVERLY NEWSOME, Tenant ADDRANA MONTGOMERY, Take Root Justice PAULETTE JAMES, Tenant LAURA, Tenant BRENDA, Tenant

	Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 $3$
1	MS. RANIECE MEDLEY: Hello.
2	MR. MARK LEVINE: Hello.
3	MS. MEDLEY: Hello. Good evening, everyone.
4	We're just giving folks a few minutes to join and we'll
5	get started.
6	FEMALE VOICE 1: Good evening. I just want to
7	introduce myself. I'm one of the sign language
8	interpreters. Good evening.
9	MS. MEDLEY: All right, folks. Welcome to the
10	city of New York's fifth annual public hearing on the
11	implementation of the City's Universal Access to Counsel,
12	Right to Counsel Law. My name is Raniece Medley and I'm
13	the Civil Justice Coordinator for New York City's Office
14	of Civil Justice at the Department of Social Services,
15	ESS. We'll begin in a few minutes. We're going to just
16	give everyone a little more chance to join. Everyone
17	should be muted at this point. Also want to let folks
18	know that this hearing is being recorded. Thank you. All
19	right. Good evening again, everyone. We have a few
20	housekeeping matters as we get started. I want to let
21	everyone know that we have Spanish language interpretation
22	services tonight. If you would like interpretation
23	services, please listen. I'm going to ask our language
24	interpreter to introduce themselves and give instructions
25	on how to access language interpretation. Will a Spanish

Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 4 1 interpreter please introduce themselves? 2 FEMALE VOICE 2: Thank you so much. [Foreign 3 audio 0:03:12.4 - 0:03:34.1]. Thank you. 4 MS. MEDLEY: Thank you. I'm going to allow a 5 moment for folks to go into the Zoom room for Interpretation Services if they'd like, and then we'll 6 7 continue. If you'd like to continue to listen to this 8 proceeding in English, please select English for the best 9 experience. If you're using Zoom on a computer, you can 10 do this by clicking on the globe icon on the bottom of 11 your screen. If you're using a mobile device, you can 12 click on the three dots on the bottom of your phone 13 screen, and if you've dialed in by phone, you'll still be 14 able to hear all the proceedings. This hearing is public, 15 and again, this hearing is being recorded. We invite 16 anyone who wishes to be heard on tonight's topics of 17 Universal access to counsel and tenant legal services to 18 speak. I'll just say a few words as we have many speakers 19 who have already signed up. If you wish to speak this 20 evening and you're not yet on the speaker's list, please 21 let us know in the Zoom chat box, and we will try to get 22 to you by the close of the hearing at 9 p.m. If you join 23 this hearing by calling in by phone, you can raise your 24 hand by pressing \*9, and we will add you to the speaker's 25 list. A bit on the run of show, I want to remind everyone

1 that this is a public hearing for all. We will not be 2 answering questions or asking questions of any speaker. 3 This is an opportunity for the public to be heard. So 4 once again, welcome to the fifth annual Public Hearing on 5 the city's Universal Access to Counsel, Right to Counsel 6 Law. My name is Raniece Medley. I'm the Civil Justice 7 Coordinator with the Office of Civil Justice, known as OCJ 8 at the New York City Department of Social Services. I 9 want to take a moment to acknowledge and thank the team at 10 OCJ from contract management to procurement, to data to 11 the halls of housing Court. The team shows up for this 12 critical work supporting tenants and our provider partners 13 every day. This could not happen without you all. You 14 are appreciated. I'm also glad to be joined tonight by 15 two members of my team, executive Agency Council, Kevin 16 Farley, an assistant coordinator Annabel De Castro. Ι 17 also want to acknowledge Cheryl Wertz and Carolyn Robledo 18 of DSS' Office of Refugee and Immigrant Affairs. As you 19 may know, OCJ is a unit within DSS, the largest local 20 social services agency in the country. DSS assists more 21 than 3 million New Yorkers annually through the 22 administration of a range of public assistance programs, 23 including cash assistance, employment services, the 24 supplemental nutritional assistance program, rental 25 assistance, and eviction prevention. Since OCJ was

1 established as the HRA in 2015, the office has launched 2 and operated a range of civil legal services programs for 3 New York City residents in need. The centerpiece of our 4 work and the reason we're all here tonight, the 5 implementation of New York City's groundbreaking universal 6 access Right to Counsel Law. More than five years ago, 7 the City of New York made history becoming the first city 8 in the country to pass a law ensuring that all tenants 9 facing eviction in housing Courts or an administrative 10 termination of tenancy proceedings in public housing have 11 access to free legal services. I want to acknowledge the 12 main sponsors of the bill before City Council and now 13 Borough President, Bronx Borough President Vanessa Gibson 14 and Manhattan Borough President Mark Levine. I want to 15 thank them both for their tremendous work and support of 16 this law. Since 2017 when the Universal Access Law was 17 enacted, access to justice for tenants was forever changed 18 in New York City and beyond. As cities and states 19 nationwide pursue Right to Counsel Initiatives. In New 20 York City, I'm proud to report that for the more than five 21 years since enactment, we have made real and significant 22 progress in enhancing access to justice and increasing 23 fair and just outcomes for tenants. Today in the wake of 24 the pandemic phase of COVID-19 and the Eviction 25 moratorium, a universal access right to counsel and right

1 to counsel Law in New York City is implemented citywide 2 with all tenants in eviction proceedings and New York City 3 Housing Court and NYCHA, termination of tenancy 4 proceedings, having access to free legal advice or 5 representation provided by a network of OCJ contracted 6 legal services provider partners. As proud as we are of 7 reaching this milestone ahead of schedule, no less, we all 8 know what it took to get here, and we are excited and 9 committed to build on the successes and press this work 10 still further. Again, thank you all for joining tonight's 11 hearing, to amplify your experiences with Universal Access 12 right to counsel and to share your thoughts and ideas on 13 the path forward. So I want to remind everyone of a few 14 This is a public hearing. We invite anyone who points. 15 wished to be heard on the topic of Right to Counsel and 16 Housing Legal Services to speak. Again, we won't answer 17 questions, nor will we ask questions of any speaker 18 because this is a public hearing. We invite anyone who 19 wishes to speak but is not yet on the speaker's list to 20 get on the list. If you would prefer not to speak in 21 public and would rather submit a statement in writing, OCJ 22 is collecting all written statements and will make them 23 part of the record of this hearing, which we will make 24 available to the public on our website at 25 www.nyc.gov/civiljustice in the future. And written

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statements can be submitted to OCJ online at our e-mail address, civiljustice@hra.nyc.gov. You may also use that e-mail address, which we're also sharing in the chat box to contact OCJ generally. I remind everyone again that tonight's hearing is being recorded. It's also being transcribed and we'll make that transcription available on the website as well. In order to ensure everyone who wants to will have an ample opportunity to speak, we must limit speakers to three minutes each. I'll alert you when you have your-when your three minutes have ended. I'm going to call speakers one by one. When you hear your name or your phone number, you'll need to unmute yourself and turn on your microphone so that we can hear you. And again, I'd appreciate that everyone stays muted until you're called to speak. Okay, let us all begin. Queue up the first speaker. First speaker tonight, Manhattan Borough President, Mark Levine.

MR. LEVINE: Thank you so much, Director Medley. Thank you for that introduction and, and your kind words, grateful for your leadership of the Office and for the OCJ team for doing this tonight. Great to see you. A number of my friends and colleagues from the city council here as well. I am incredibly proud of New York City for leading the way on Right to Counsel. I'm also dismayed at the challenges we're facing now in implementing this law in

1 housing (inaudible). I want to talk about both of those 2 points. First, it is incredible to see the movements that 3 started in New York City now going national. 15 4 jurisdictions, at least around the country, have followed 5 our lead. And here in New York, incredible impact. 6 Before the pandemic, we saw that 84% of tenants who had 7 representation through this program were remaining in 8 their apartments. That is life-changing for those 9 families and for this city. But we have a real challenge 10 now coming out of this pandemic in the year since the 11 moratorium was lifted, as the number of eviction cases 12 have steadily increased, it has overwhelmed the capacity 13 of legal service providers. There have been thousands of 14 tenants who have gone through housing Court facing 15 eviction in recent months who have not had their right to 16 an attorney fulfilled because of this terrible crisis. We 17 need to attack this on many fronts, but there is no doubt 18 that in the short term, the only immediate viable solution 19 is we need the calendaring of cases slowed in New York 20 City housing Courts. We need the Office of Court 21 Administration, OCA to implement this policy change. In 22 short, we want no eviction case moving forward in New York 23 City housing Courts if the tenant is not represented. 24 This, this is the only way we can achieve the promises of 25 this law in this difficult period and achieve balance in

1 housing Court, fairness in housing Court in these life-2 changing proceedings. Very, very quickly, I know my time 3 is short. I-there are also fights we have to push that, that, while not immediate solutions are critical for the 4 5 long-term success of the law, first we're going to need 6 more budget allocation for this program. There's just no 7 avoiding the fact that we need more money for providers or 8 attorneys to lessen caseload to do this right. That's 9 ultimately a budget fight. It won't get us out of the 10 current crisis, but, but, but we've got to push for this 11 as a long-term solution. Finally, we passed the law also 12 about three or four years ago now it's known as local Law 13 53, which requires the city to fund nonprofits to do 14 outreach and organizing around this law. So critical that 15 tenants know before their (inaudible) eviction-phase of 16 eviction that they have this protection. So they stand 17 and fight if their landlord starts to (inaudible). But 18 very, very quick, I just want to make the point that that 19 law, local law 53, has not been funded and implemented. 20 And it's critical that that happened so that tenants know 21 they have this right, we need nonprofits funded for that 22 work. So I think I'm over time, thank you for allowing me 23 Thank you to everyone who's fought for this law to speak. 24 and working to make it work for our city and our tenants. 25 Thanks so much. Back to you, Dr. Medley.

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1	MS. MEDLEY: Thank you, Borough President
2	Levine. Our next speaker is Borough President Vanessa
3	Gibson, Bronx Borough President Vanessa Gibson.
4	MR. LEVINE: I didn't know Vanessa was on. Huge
5	shout out to you. Sorry for breaking the protocol.
6	You're amazing Borough President Gibson, thank you for
7	everything you've done for this law.
8	MS. MEDLEY: I've just been notified you, you're
9	not off Borough President Levine. She's not yet
10	MR. LEVINE: Okay.
11	MS. MEDLEY: She's not yet joined us, so
12	MR. LEVINE: (Inaudible) tell her I said nice
13	things about her, okay? Thank you.
14	MS. MEDLEY: Will do. Thank you. Let me just
15	take this moment to remind folks that Spanish
16	Interpretation services are available. So please go ahead
17	and if you would like to avail yourself of those services
18	I will go ahead and just pause so that the interpreter can
19	give that message and introduce themselves.
20	FEMALE VOICE 2: Thank you.
21	MS. MEDLEY: Thank you. Council Member Brewer.
22	MS. A. BREWER: Thank you very much. I want to
23	thank you for holding this hearing. I know it's on a
24	Friday night. I know a lot of parents are away with kids
25	'cause it's the holiday, but we're all here. And it's a,

1 a really, really important topic. So I am concerned about 2 compliance (inaudible) President about the Right to 3 Counsel, also known as Universal Access to Legal Services, which passed in 2017. And as you know, guarantees the 4 5 housing attorney to all low-income New Yorkers who need 6 one, particularly regarding housing. So, but the 7 challenge, no support-no surprise to everyone is the lack 8 of adequate funding for this program and the need to continue parity for legal services providers with the 9 10 offices of the district attorney. And I want to remind 11 people what you already know, September, 2020, the housing 12 committee of the council when it was talking about this 13 topic, held a joint oversight hearing into eviction crisis 14 during COVID and what was found, a hundred thousand 15 evictions were filed across the five boroughs in 2022 and 16 there are more now. 17,000 tenants facing eviction 17 without representation despite the right to counsel law. 18 And I totally agree with the Borough president of 19 Manhattan, stating nothing should happen in the Court 20 unless they have an attorney. Rent, debt and risk of 21 eviction impact New Yorkers of color at dramatically 22 higher rates. During the pandemic, the rate of eviction 23 filing in majority people of color zip codes across New 24 York State was over twice as high as the majority white 25 zip codes, no surprise to anyone on this call and nicer

1	folks who have fallen behind on rent were not eligible for
2	the State's Emergency Rental Assistance Program, and now
3	owe nearly half a billion dollars in rental arrears. And
4	I would suggest in that particular case, I think on the
5	(inaudible) level, we need 369 million dollars
6	MS. MEDLEY: Council member, you've muted
7	yourself.
8	MS. JENNY LAURIE: No, she didn't. My
9	apologies. I accidentally muted her. Sorry
10	MS. MEDLEY: Thank you (inaudible).
11	MS. LAURIE: (Inaudible) my apologies.
12	MS. BREWER: No problem. So I think you heard
13	about nicer residents, they need money, no question about
14	that. And legal services don't have enough staff to keep
15	up with the new cases or they continue to juggle older
16	ones. I can tell you as somebody who has a housing clinic
17	with legal services once a month, last month we had 45
18	because usually we have about a hundred people on-who need
19	attorneys and 45 people did not have an attorney because
20	they are so backed up and they were promised one in order
21	to go to housing Court. So housing attorneys working for
22	our city's legal services providers are overworked and
23	underpaid and hundreds more are needed. And we know what
24	(inaudible) did this week just to put-make their point.
25	So there are too many cases regarding evictions, too few

1 attorneys, and we saw great early gains with the 2 implementation of right to counsel and they'll be erased 3 unless we have the funding. So I want to say that as somebody who's in the council working on the budget from 4 5 many different levels, I will strongly support funding for 6 this program. Thank you very much for having the hearing 7 and I guess we're all sick to be here on a Friday night. 8 Well, we're here. Thank you very much. 9 MS. MEDLEY: Thank you Council Member Brewer.

> Has State Senator Brad Hoylman-Sigal joined us yet? I know I saw a Council Member Lincoln Restler.

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MR. LINCOLN RESTLER: Thank you so much Raniece. And it's good to be with so many amazing legal services providers. I can't-well, I could probably think of a couple more fun ways to spend a Friday night, but this is up there. So and thank you to Raniece and, and OCJ and everyone at HRA for their hard work on this program. Access to counsel or right to council as it really should be, is absolutely essential to keeping tenants in their homes as councilman-as Borough President Levine noted. And really, I just have the utmost gratitude to him and Borough President Gibson for their tremendous leadership on this. You know, this is one of the most important pieces of legislation to come out of the city council in many years. And as a result of this bill, when tenants

1 have attorneys, when tenants benefit from access to 2 counsel, 84% of them stay in their homes. You know, they 3 win those cases. We avoid evictions. The pandemic 4 horrible as it has been, provided an incredible experiment 5 for us to see what happens when an eviction moratorium is 6 in place. We saw the number of homeless families in New 7 York City declined by almost half. From well over 13,000 8 homeless families to just about 8,000 homeless families 9 when the eviction moratorium was lifted. But now, year 10 plus later, that the number of homeless families is back 11 up exactly to where it was, 13,400 as of today distinct 12 families sleeping in shelter in New York City. It's 13 egregious. It's-and the worst part is it's avoidable. We 14 all know that the number one cause for entry into our 15 shelter system are evictions and we can prevent those 16 evictions if we just fund the right to counsel programs. 17 The-but the program is far too narrow. You know, current 18 estimates are that only 10% of tenants are getting 19 assigned a lawyer that is wrong. We should insist that 20 OCA not allow cases to move forward where tenants were 21 eligible for right to counsel are not act-are not-are with 22 without an attorney. But we need to go so much further 23 because right now, if the two minimum wage earners in a 24 household, you don't even technically qualify for an 25 attorney as a part of this program that is wrong. We

1 deserve a universal right to counsel for every single 2 tenant in New York City Housing Court, and that's what we 3 need to fight for in this budget and to push ahead to 4 demand that-and ensure that every tenant is properly 5 represented. But it's important to recognize that HRA and 6 OCJ and Ms. Mayor are failing our communities due to the 7 mayor's commitment to fiscal austerity. The HRA headcount 8 has went from almost 15,000 just five years ago to 10,000 9 today. And if you look at the unit of appropriation that 10 includes OCJ, we have a 50% vacancy rate. There's just no 11 way that the good people at HRA can do the work that is 12 necessary if they don't have the staff. HRA is a very 13 capable agency. I have an enormous amount of respect for 14 the people who work there, but there aren't enough of 15 And this is not by accident. The mayor has looked them. 16 to save money at every turn by cutting and cutting and 17 cutting the headcount. And to do it at our anti-poverty 18 agency, to do it at HRA is a disservice to the working 19 people of New York City. And it contributes to why we 20 have so few attorneys representing us in housing Court, 21 but we also need to lift the wages of our legal service 22 We will improve retention; we will improve providers. 23 recruitment if we compensate the workers at our legal 24 services organization justly. And that has to be a major 25 priority in this budget. So yes, I recognize that we need

Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 17 1 more from OCA but this admin needs to take the lead in 2 funding HRA and in funding the legal services 3 organizations so that we can actually guarantee a real 4 right to counsel for all New Yorkers. Thank you very 5 much. 6 MS. MEDLEY: Thank you. One moment. 7 MR. RESTLER: (Inaudible) 8 MS. MEDLEY: Thank you. I understand State 9 Senator Brad Hoylman-Sigal has joined us now. 10 MR. BRAD HOYLMAN-SIGAL: Thank you. Good 11 I'm State Senator Brad Hoylman-Sigal. I'm chair evening. 12 of the Senate Judiciary Committee in, in Albany. And I 13 really want to thank you for the opportunity to provide 14 testimony on this incredibly important issue. I represent 15 the 47 Senate District, which includes the Upper West Side 16 Health Kitchen Chelsea in part of Greenwich Village. It's 17 been a longtime supporter of the city's right to counsel 18 law and in the years since it's passed, we've known that 19 there has been an enormous success for those who've been 20 able to obtain counsel through the program. In 2021, the 21 Office of Civil Justice found that 84% of households 22 represented by lawyers in Court were able to remain in 23 their homes and communities. Because of the success of 24 the right to counsel here in New York City, we have pushed 25 in Albany to expand representation for tenants statewide.

1 But despite the successes of those with an attorney, I'm 2 concerned about the number of tenants who are not 3 receiving representation. Since the expiration of the eviction moratorium in January of 2022, over 17,000 4 5 tenants have faced eviction in Court alone without representation and thousands of tenants have been evicted. 6 7 I frequently hear from my constituents who are being sued 8 by their landlords in Court and are struggling to find a 9 legal organization that can take their case. Our legal 10 service providers work diligently to represent as many 11 tenants as they can, but they are simply unable to 12 represent all of those cases coming through housing Court. 13 And the crisis is getting worse with the percentage of 14 tenants represented dramatically falling. In September, 15 2022, according to analysis from the Right to Counsel 16 Coalition, less than 10% of new cases were assigned a 17 lawyer and that's in a municipality with rights to 18 counsel. What does right to counsel mean, if only 10% of 19 new cases get a lawyer? Not much I would argue. As a 20 result, thousands of tenants are being denied their right 21 to a lawyer and being evicted. These effects are not felt 22 evenly and communities of color are disproportionately 23 Since the start of COVID, eviction rates were impacted. 24 twice as high in neighborhoods whose residents were 25 majority people of color and evictions don't only impact

1 people's living situations, but also their health, 2 education, employment, relationships and more. I ask the 3 Office of Civil Justice to help stem this tide and ensure 4 that tenants are not denied their legal right to 5 representation. The Office of Civil Justice must do more 6 to fulfill its mandate to uphold right to counsel. I ask 7 that the Office of Civil Justice to increase funding for 8 the right to counsel program and fully funded something 9 I'm also working to do at the state level. This also 10 includes fully funding and implementing local law 53, 11 which supports tenant organizing. Too often tenants are 12 left in the dark about the right to an attorney or scared 13 or intimidated in exercising this right. Tenant 14 organizing empowers tenants and ensures that they know 15 their rights and can fight their cases and it's essential 16 to the successful implementation of this program. 17 Finally, I ask the Office of Civil Justice to work with 18 the housing Court to adjust the calendaring process so 19 cases aren't moving ahead with eligible tenants 20 unrepresented. I also want to take this moment to thank 21 the fantastic legal services providers who defend and 22 advise tenants in my district and all across the boroughs. 23 Further, I want to acknowledge the right to counsel 24 Coalition for all of their efforts to fight for the law 25 and ensure that it's upheld. Thank you again for the

opportunity to testify. I'm sorry that it's on a Friday evening. Nevertheless, I look forward to our continued work together to ensure that no New York tenant is ever unfairly evicted from their home. Thank you so much.

MS. MEDLEY: Thank you. We have Council MemberShaun Abreu.

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MR. SHAUNA ABREU: Good evening and thank you to the Office of Civil, Civil Justice for including me today. I would also like to thank the right to Council Coalition that is present in very large numbers tonight. In 2017, New York City became the first city in the nation to codify right to council, officially dubbed universal access to legal services and to law. And the results over the last five years speak for themselves. When vulnerable low-income tenants facing eviction have access to legal representation and do not have the deck stacked completely against them, they win in the Court of law. This statistic has been thrown around today, but it bears repeat. 84% of tenants who exercise their right to counsel representation won their case and stay in their home. That is a remarkable impact. That is equal justice under the law. That is something worth fighting for. But today, over 13,000 cases are moving forward in housing Court with tenants unrepresented in cases, 13,000. What good is a law that is ignored and disregarded? What good

1 is universal access to the legal services, if it is by no 2 means (inaudible)? We are facing an unprecedented housing 3 eviction crisis in the city. By subverting the right to 4 counsel, we are inflaming this crisis. I have fought 5 tooth and nail to protect tenants from evictions because 6 for me this issue was personal. My family was evicted 7 when I was a child from my home. It's why I have 8 committed my life to protecting tenants, to keeping New 9 Yorkers safely in their homes, to ensuring that no one has 10 to go through the trauma of getting thrown to the streets, 11 unsure of where to turn next. If my family had proper 12 legal assistance when I was a kid in Washington Heights, 13 we would've stayed in our home. We must not only address 14 the immense caseload before the housing Court, but also 15 the quality of representation. I am proud to sponsor direct forceful legislative actions to ameliorate this 16 17 crisis. Introduction 921 would require the coordinator of 18 OCJ to prepare an annual estimate of funding necessary to 19 implement right to counsel law with the assumption that 20 attorneys providing legal services are paid at parody with 21 attorneys working for the city law department. These 22 housing attorneys are walking out due to low pay, 23 lackluster raises and impossible caseloads. For right to 24 counsel to work, we must invest in them and retain the 25 best talent in the public sector. Resolution 499 is the

Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 2.2 1 second component to this holistic approach. It calls the 2 New York State legislature and governor to limit the 3 number of housing cases on the Court's calendar per month. 4 Let's create a system where right to counsel is allowed to 5 actually work. I'm proud that the right to do-right to 6 Counsel Coalition got me and Diana, Deputy Speaker Diana 7 Ayala to write a letter to the mayor calling on him to 8 really call on the governor as well for the cases to be 9 slowed. Housing rights are human rights. If just one 10 more person gets to stay in their home, that is a 11 remarkable impact, that is equal justice under the law and 12 that is something worth fighting for. I am serious about 13 this issue and hope to see movement on this in the near 14 Thank you so much. future. (Inaudible)

MS. MEDLEY: Thank you. Our next speaker is Jenny Laurie from Housing Court Answers.

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MS. LAURIE: Thank you. Good evening, everyone and thanks for the opportunity to testify. My name is Jenny Laurie. I am the Executive Director of Housing Court Answers, a nonprofit which helps tenants avoid eviction. We do our work through (inaudible) in the New York City housing Courts and via hotline. I haven't been heckled in a long time. Let's see if I still have the skills. We-one of our tasks is to refer tenants to legal service providers. Our phone number is on the forms used

1 by landlords in the eviction process. The form says 2 please contact your attorney immediately for more 3 information. If you don't have an attorney, you call 4 (718) 557-1379. And that number goes into our hotline, 5 which is currently getting over five-300 calls a day from 6 tenants (inaudible) of the-of a Court proceeding. In the 7 first half of this fiscal year, we took over 20,000 calls 8 on our hotline. I lay out these numbers only to highlight 9 that huge numbers of people are desperate for help. We 10 know the number of tenants with potential need is even 11 greater. Landlords filed over 110,000 eviction cases 12 since the end of the moratorium in January of 2022 13 according to numbers from AMHD. Prior to the lifting of 14 eviction protections, we were able to refer tenants 15 directly to legal service providers. We were able to 16 refer vulnerable tenants to the Office of Civil Justice 17 for direct assignment. Legal service providers were able to take all the cases that were referred to them. 18 Since 19 the ending of the moratorium, the Courts and the providers 20 have been overwhelmed. There is no longer a sense of 21 shared responsibility to preserve community. According to 22 the Right to Counsel Coalition, over 14,000 tenants were 23 denied their right to counsel in 2022. Judging from the 24 hotline calls that we're getting this year, 2023 is headed 25 to even higher numbers. In any given number about half of

1 the tenants sued for non-payment of rent don't respond to 2 their cases and (inaudible) according to our report by the 3 (inaudible) center. These defaults result in judgements and evictions. 40% of warrants issued statewide came from 4 5 default judgments according to the authors. (Inaudible) 6 pandemic and default decrease when folks know they have a 7 right to counsel, even though they have to show up in 8 Court to get their right to counsel. More than any other 9 factor, the speed of calendaring cases in the housing 10 Courts is making a right to counsel impossible. We 11 support the push by the right to Counsel Coalition calling 12 on the city to push back against the, the Office of Court 13 Administration's rapid calendaring of cases. We support 14 the call to push for calendaring of new eviction cases 15 only after all the backlog of tenants with pending cases 16 have been matched to attorneys, and to reduce the number 17 of cases on any given calendar so that lawyers have the 18 time and the space to do full representation, do high 19 quality representation for tenants. We also support the 20 call to fully fund local Law 53 and the Right to Counsel 21 program to provide for robust legal representation and 22 tenant organizing. Thank you very much. 23 Thank you. Rosalind Black. MS. MEDLEY: 24

MS. ROSALIND BLACK: (Inaudible) it's a technical delay. Good evening. I'm Rosalind Black, the

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1 Citywide Director of Housing at Legal Services, NYC. LS 2 NYC fights property and seeks racial, social and economic 3 justice for low-income New Yorkers. Our housing practice is at the forefront of the fight to prevent evictions, 4 5 preserve affordable housing and uphold tenant-uphold tenants' rights. Tenant R and her children lived in 6 7 deplorable housing conditions in East New York when her 8 landlord tried to evict them (inaudible) unregulated 9 housing in a no grounds holdover because she had 10 complained to the city about the conditions, LS NYC was 11 able to have her case dismissed. As we proved the 12 eviction was in retaliation for the complaint that was 13 We then connected her to pro bono counsel to file made. 14 an HB case to get repairs. So this family is no longer in 15 fear of losing their home while they exercise their 16 tenancy rights. This is a defense that the tenants are 17 highly unlikely to be able to raise or win on their own 18 without a lawyer. It's critical that low-income people 19 have legal representation in housing proceedings. The 20 harms of eviction are well documented. They worsen 21 financial difficulties, contribute to poor health and lead 22 to homelessness. Tenants who have an attorney are almost 23 quaranteed to remain housed. We recognize and command 24 Raniece Medley and her colleagues at the Office of Civil 25 Justice for their continued work in collaboration with

1 stakeholders to ensure the best possible, continued, 2 continued implementation of this groundbreaking 3 initiative. While right to counsel face the significant 4 challenges that leave large percentages of tenants across 5 the city without Counsel, Brooklyn (inaudible) Legal Aid 6 Society and LS NYC are jointly testifying about 7 recommendations to ensure that right to counsel realizes 8 its full potential for preventing displacement of low-9 income New Yorkers, building tenant power and balancing 10 the scales of justice. I'll talk about some funding 11 issues now and my colleagues are going to address other 12 areas when they testify later tonight. The Office of 13 Civil Justice should ensure that funding reflects the 14 funding levels reflect the true cost of providing high 15 quality holistic legal services. This is especially true 16 as we're anticipating the release of a request for 17 proposal right shortly that will provide funding for the 18 next three years. Current funding is substantially and 19 harmful (inaudible) to the cost of administering the 20 program, and this is only growing as we grapple with rent 21 increases and salary increases and increased healthcare 22 and pension costs. The funding also has to allow us as 23 providers to hire and retain enough attorneys so that the 24 case we have caseloads could be maintained at a level 25 where attorneys aren't overburdened and where tenants can

1 receive the best possible representation. The funding 2 also needs to allow us to hire enough attorneys to address 3 the challenges from the unprecedented level of attrition and leave that we're experiencing. When staff take leaves 4 5 for parental, medical or other reasons, those are 6 routinely six months or more, their caseloads have to be 7 absorbed by existing staff who are already at capacity. 8 The same is true when staff leave the organization. The 9 funding needs to grow to allow us as providers to hire 10 additional staff to absorb these cases. Finally, OCJ must 11 (inaudible) not only that there's enough funding to 12 provide representation tenants with new cases who 13 (inaudible) being filed, but also that there's sufficient 14 funding to cover those pending cases for those tenants 15 whose cases have been proceeding without attorneys. Thank 16 you for allowing to speak tonight.

MS. MEDLEY: Munonyedi Clifford.

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MS. MUNONYEDI CLIFFORD: Good evening, everyone. My name is Munonyedi Clifford and I am the attorney in charge of the Legal Aid Society Citywide Housing Practice. The Legal Aid Society has been representing low-income New Yorkers in eviction proceedings across all five boroughs for more than 40 years. We have been on the front lines of the expansion of the current-of the expense of the right to counsel and the current implementation of the

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right to counsel. There's no question that defending the fundamental right to housing for our client communities has helped stem aside of gentrification, protecting New Yorkers' health and safety during the Global Pandemic and realize substantial cost savings in city spending on shelter costs and homelessness services. The success of the right to counsel is necessary to sustain and build on these gains. Yet we are at, at a principal moment. The right to counsel program faces significant challenges, including inadequate funding and high rates of attrition at both legal services providers, related government agencies, and community-based organizations. Our staff are overwhelmed with high case points while the Courts refused to slow down the calendaring cases, forcing providers to shut down intake in order to meet our professional and ethical responsibilities to our clients. The Legal Aid Society's long history of doing this work has taught us that the most effective way to prevent eviction is to not only make sure that our client's rights are vigorously defended in Court but also to ensure that they're maximizing their public benefits and assisting them to obtain rent arrears in future rent subsidies. The current funding structure for our contract only covers a fraction of the cost of administering the litigation arm over our current eviction work. The funding provided was

1 considered not just the Court of the cost of attorneys, 2 but also the necessary staffing to provide holistic and 3 high-quality services such as paralegals and social 4 workers. Paralegals are crucial to engaging in public 5 benefits advocacy for our clients, and the need is growing 6 as providers experience enormous hurdles and delays in 7 trying to obtain (inaudible) or other HRA benefits for our 8 clients. Before the right to counsel, we were able to 9 manage this gap in funding with private sources and 10 funding from other needs. But as our numbers of cases has 11 grown, so too has this gap and it is no longer 12 sustainable. Because our clients come to us in crisis and 13 they have underlying mental health, social economic 14 challenges or other issues, having social workers on staff 15 is crucial to adequately serve our clients and support our 16 attorneys in handling the enormous stress of our clients 17 facing evictions and other challenges. In the absence of 18 paralegal, attorneys who are already overburdened are 19 tasked with assisting clients in need with their public 20 benefits advocacy, and in the absence of licensed social 21 workers, the same attorneys are also tasked with managing 22 clients in crisis without the necessary support or 23 training in crisis management. Social workers can help 24 connect our clients to the resources that not only 25 preserve their housing, but also mitigate the harms that

Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 30 could be caused by any eviction. The sustainable Right to Counsel Program requires fully funding our organizations for all aspects of the work we do, to provide comprehensive, high quality, legal and social services. All eyes are on New York City as the first jurisdiction to pass this landmark legislation. Our successes and challenges will serve as a roadmap for other jurisdictions seeking to implement the right to counsel in eviction proceedings. Thank you for giving us this opportunity to testify today, and we look forward to continuing to partner with OCJ and the various stakeholders to fully realize the promise of this historic legislation. The legislation intend-intended to build tenant power, to protect affordable housing and provide tenants of this great city with the fundamental right to (inaudible) and state's affordable housing. Thank you. MS. MEDLEY: Reisy Veloz. MS. REISY VELOZ: Hi, good evening. My name is

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Reisy Veloz and I am a senior paralegal at Mobilization for justice. Mobilization for justice envisions a society in which there is equal justice for all. With that in mind, we believe that a holistic approach is necessary to disrupt systemic injustices that exacerbate the problems created by poverty. We are grateful to partner with the Office of Civil Justice to promote this essential rights

1 housing, but given that a large percentage of our 2 residents are renters currently 68%, it's imperative that 3 we protect this right. In housing Court (inaudible) 4 represents-representative (inaudible) tenant with warmth, 5 understanding that our potential clients are encountering 6 a very stressful time in their lives. During a recent 7 iteration of this instinct process, we met with one local 8 hero a New York City teacher. We introduced ourselves 9 explaining that we planned on asking them questions about 10 who they are and what brings them to seek assistance. 11 Upon hearing the question, the teacher broke down. Thev 12 were terrified and explained that their worst nightmare is 13 being homeless. Another tenant explained that at the very 14 first encounter, the landlord (inaudible) did not bother 15 to address him. Told him that he was an attorney 16 instructed him to sign here and told them to stop wasting 17 his time. Then now his attorney then manufactures a 18 scenario presenting himself as the good cop, cutting him 19 (inaudible) and the judge as a bad cop waiting to evict 20 him. Right to counsel works because it protects tenants 21 whose only crime is being poor and unable to afford an 22 attorney from correct-incorrect rent charges, from 23 improper non-rent related (inaudible) in a Court system 24 too overburden to catch these errors. In keeping with the 25 intention of right to counsel, we believe it is our duty

1 to provide insight into what has worked and what and some 2 things that we believe could make us the gold standard for 3 a city eradicating homelessness. In our experience, working with tenants facing evictions, tenants that have 4 5 the benefit of a fully staffed office create better 6 outcomes. During the initial phase of the program, we 7 service 25 zip codes. However, before the program could 8 be fully rolled out, the zip code catchment area increased 9 drastically to an additional 155 zip codes. This meant 10 that the number of New York City tenants we were trying to 11 represent was increased by 520%, while our staff size 12 increased by 83%, six times under what the tenants were 13 used to and deserve. Our clients are in incredibly 14 resilient and we are fortunate to work with them. In 15 turn, our attorneys, legal advocates and essential staff 16 will not compromise on delivering the highest quality of 17 services. Yet a combination of the (inaudible) I'm sorry. 18 Oh, okay. Yet a combination of the pace at which the 19 cases are moving in housing Court and routinely explaining 20 to tenants that we can't take their case to the capacity 21 constraints can make our colleagues feel decedent. This 22 burnout is a trend we can observe across legal services 23 and to address it, we need to create better support 24 systems for attorneys handling housing Court cases. This 25 may-this can be done by limiting the caseloads of

1 attorneys so that they may continue to meet their 2 professional and ethical obligations. The creation of the 3 OCA case standard committee is indicative that we all 4 agree that a healthy caseload is essential, essential to 5 effectively challenging evictions. Another unfortunate 6 trend that has been high-has been high attrition among our 7 staff. This can interrupt the volume of cases that we 8 handle, given that instead of having (inaudible) on new 9 cases, we must reassign cases to colleagues and spend our 10 already limited resources on recruiting and training new 11 advocates. Replacing employees is costly --

> MS. MEDLEY: -- I just want to give you a notice that you'd hit your three minutes. I just want you to go ahead and --

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MS. VELOZ: -- Okay. I'll wrap it up then. MS. MEDLEY: -- statement, thank you.

MS. VELOZ: So, to conclude, I just want to say the (inaudible) was founded as the model for, for, for, you know, fighting poverty in the early sixties. And we want to continue with this tradition by allocating adequate community resources, providing proper staffing ratios, and investing in our communities, we can address the present disparities. But to do so, we need our par partners more than ever to recognize the housing crisis that affects the land-landscape in New York City. Thank

you.

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MS. MEDLEY: Thank you. Jonathan Fox.

3 MR. JONATHAN FOX: Good evening, everyone. My name is Jonathan Fox and I'm the director of the Tenant's 4 5 Rights Unit at the New York Legal Assistance Group, which 6 is called NYLAG. NYLAG uses the power of the law to help 7 New Yorkers experiencing poverty or in crisis, combat 8 economic, racial and social injustice. The Tenant's 9 Rights Unit fights for housing justice, fair, safe, and 10 affordable housing for adults and families so they can 11 stay in their communities and thrive. We join all of the 12 others that have spoken out tonight to, to haul on the 13 Office of Civil Justice, to partner with other legal 14 services providers to ask the office of Court 15 administration to slow down calendaring cases, to match 16 providers capacity and to adjourn cases to allow tenants 17 to connect with counsel. Without these adjournments, we 18 can't make the motions that we need to make that that, 19 that protect our clients' rights. We also hope that the 20 Office of Civil Justice convene stakeholders regularly to 21 discuss emerging issues and develop and implement 22 responses that align with community needs and, and 23 provider capacity. OCJ, agencies, Courts, and providers 24 all must work together to ensure the success of, of, of 25 right to counsel. Working together will lead to better

1 outcomes for our communities and for the long-term success 2 of the Right to council program. There are two other 3 points I want to talk about that the Office of Civil Justice should, should commit resources to. One is to 4 5 creating a systematic pipeline to recruit new advocates, 6 to become right to counsel practitioners. For example, 7 multi-provider panels could present to, to law students 8 nationally and, and locally on what it's like to be a 9 right to counsel attorney. There could be presentations 10 to law school, public interest groups, COE program-11 programming and job fairs. A strong focus on law school 12 pipeline efforts now would mean that whenever there was a 13 vacancy at a right to counsel provider, there would be a 14 solid number of law graduates or soon to graduate three Ls 15 who were already primed to apply and ready to commit 16 themselves to the important work of, of right to counsel. 17 Another important avenue that the Office of Civil Justice 18 should commit resources to is, is to providing right to 19 counsel advocates with a tr-with a comprehensive training 20 institute, leveraging the knowledge and expertise of the 21 legal services provider community. The Housing Justice 22 Leadership Institute served as a very effective model in 23 in, in how to train right to counsel supervisors to become 24 effective supervising attorneys. And the same can be done 25 with-for, for staff attorneys. Currently legal services

1 providers commit a substantial amount of time and effort 2 creating their own training programs which, which, which 3 consumes tremendous resources. The long-term impact is 4 failing to adjust caseload and intake expectations for 5 newer staff means that it takes even longer to equip staff 6 with the tools necessary to take on complex matters and it 7 is a contributing factor to ongoing attrition. 8 Prioritizing training will lead down to the benefit of 9 all. Legal services providers would be able to handle 10 more cases more efficiently. Clients would be better 11 served in obtaining better outcomes in their cases, new 12 attorneys would feel more confident, effective, and 13 fulfilled in their work, fostering improved retention. 14 The experts in each domain of housing wellness provider 15 community would be able to share their expertise broadly 16 and prepare new attorneys for the complex and novel issues 17 that will arise in their cases. 18 MS. MEDLEY: Jonathan --19 MR. FOX: -- New attorneys would then --20 MS. MEDLEY: -- (inaudible) time, sorry. Sorry. 21 Kristie Ortiz-Lam, apologies, I missed my screen. 22 MS. KRISTIE ORTIZ: Hi, my name is Kristie 23 Ortiz-Lam and I'm the director of the Preserving 24 Affordable Housing Program at BK, Brooklyn Legal Services 25 Corporation (inaudible). For tonight's hearing on the

1 city right to counsel program, I'm going to focus on the 2 attrition rate of the last fiscal year amongst the legal 3 services providers handling the bulk of the right to 4 counsel cases, but first Brooklyn A advances social and 5 economic justice community empowerment through innovative, 6 collaborative, neighborhood based legal representation and 7 advocacy. Our primary client base is families, 8 individuals, nonprofits, community-based organizations, 9 community development corporations, coalitions, small 10 business owners interested in developing and sustaining 11 vibrant healthy communities. So the average annual 12 attrition rate for fiscal year 2022 was 37% for all the 13 participating legal services providers in the right to 14 counsel program. This is an attrition rate, which is much 15 higher than the historic trend and has been exasperating-16 an exasperating factor to a program that is already 17 strained. The rapid expansion right to counsel's coverage 18 seemingly overnight, the demand for housing attorney would 19 quickly outpace the legal services provider's ability to 20 provide legal representation to all the tenants in need, 21 resulting in the termination of the city's initial zip 22 code approach. The listing of the eviction moratorium 23 caused cases to become active again and many landlords 24 (inaudible) instituting an aggressive torrent of new 25 cases. Many providers were faced with handling an

1 increased amount of cases with the same number of staff. 2 So data gathered from 14 of the major right to counsel 3 legal services providers showed that there is currently 4 only 489 housing attorneys across providers available to 5 represent tenants. The data also shows that there are 6 currently 65 vacancies across providers with the number of 7 vacancies increasing every day. The average attrition 8 rate across providers is about 37%, and then legal service 9 providers are currently scrambling, of course to fill 10 these vacancies and to attract dedicated and qualified 11 attorneys to the practice. Attracting qualified 12 candidates require a housing practice that pays a living 13 wage, provides training, mentorship, and support for staff 14 (inaudible) avoid burn burnout, and allows for a 15 meaningful work-life balance for practitioners. The mass 16 exodus of public defenders due to low pay and burnout over 17 the last year was chronicled by the New York Times in an 18 article published in June of 2022. According to the 19 article, public defenders, including housing attorneys, 20 are often overworked and undercompensated with their 21 salaries well below the salaries of city lawyers and 22 prosecutors for at least \$10,000. So, acknowledging and 23 responding to the unprecedented, unprecedented attrition 24 that all right to counsel providers have experience is 25 necessary to ensure the sustainability and success of this

1 program. Providers are experiencing inordinately high 2 attrition rates and are competing against one another to 3 hire very, a very small pool of applicants. We currently 4 had 22 staff attorneys and four attorney supervisors, 5 2022. 2022 alone, we personally lost about 10 staff 6 attorneys. We thankfully were able to fill nearly all of 7 the positions, but of course it took months and we had to 8 transfer all of that, all of those caseloads to the 9 existing staff attorneys that we had. This increased 10 (inaudible) in line with the felt-with what is felt across 11 the legal services field throughout this pandemic time, 12 but is further exasperated by the lack of funding and 13 structural support afforded to advocates tasked with 14 implementing this new and groundbreaking program. 15 Staffing Structures for the Right to Counsel program must 16 enable providers to hire additional staff, the-beyond what 17 is initially conceived, to provide adequate time for 18 training, supervision, client engagement outside of the 19 Court so that the staff can join (inaudible) are able to 20 sustain this practice. So high attrition rates impact 21 remaining staff sustainability as well. When a staff 22 attorney with an active full caseload resigns, the 23 capacity of the remaining staff shrinks because the 24 departing attorney has a full caseload of ongoing and 25 active cases, which must of course be redistributed among

1 the staff that is already at or near capacity. So 2 remaining staff are then forced to familiarize their 3 themselves with a factual background and procedural 4 history of their reassigned cases, leaching time and 5 capacity to take on new clients, and causing additional strain for staff that has contributed to further 6 7 So the most direct way to correct the attrition. 8 compounding effect of attrition is to fund the right to 9 counsel program sufficiently to enable providers to hire 10 more staff attorneys than was initially considered. 11 Infrastructure the program in a manner that ensures 12 manageable caseloads for attorneys with varying levels of 13 housing experience. We are doing our best to handle the 14 current caseload and incoming intakes, all while 15 supervising and training new attorneys who often have zero 16 to two years of experience. Brooklyn A and our peer 17 organizations are deeply committed to the success of Right 18 to Counsel. So together with the Courts in the city of 19 New York, we have served thousands of tenants and help 20 them preserve their housing and exercise their rights. 21 The program is at a critical juncture and must continue to 22 evolve and grow to meet its full potential and promise. 23 And when I-as a way to end, I'm going to provide a success 24 story. I --

MS. MEDLEY: -- I'm sorry, you're, you're past

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1	time.
2	MS. ORTIZ: Oh, sorry.
3	MS. MEDLEY: Thanks. Sorry.
4	MS. ORTIZ: Thank you.
5	MS. MEDLEY: I understand that Bronx Borough
6	President Vanessa Gibson has joined us. Thank you.
7	MS. VENESSA L. GIBSON: Yes, good evening. I
8	hope everyone can hear me. Thank you so much for the
9	opportunity to speak before all of you. I am Bronx
10	Borough President Vanessa L. Gibson, and I want to thank
11	you for the opportunity to speak this evening on the
12	importance of strengthening our city's right to counsel
13	program and unfortunately, the many challenges that the
14	program is currently experiencing. All of, you know, in
15	2017, I was proud to partner as a council member with
16	then, council member Mark Levine surpassed the right to
17	council legislation back in the city council, and we
18	passed this bill to fight the eviction crisis that we saw
19	in our city, and certainly in my borough of the Bronx, to
20	ensure that New Yorkers would not lose their homes without
21	the benefits of legal representation. While the plan was
22	to have the program rollout over the several years
23	following the COVID-19 pandemic significantly altered
24	this, we understand that. With the evictions and the
25	moratorium that lasted between the spring of 2020 and

1 spring of 2022, many New Yorkers and many of our families 2 were able to avoid eviction and stay in their home. But 3 since the end of the moratorium in 2022, thousands of New 4 Yorkers, many of my residents in the Bronx have faced the 5 renewed threat of eviction and have had to fight to stay 6 in their homes in housing Courts. Unfortunately, many of 7 them have had to do so without a lawyer, despite the right 8 to counsel law. This is unacceptable and it's a painful 9 reality for far too many families in our city. And we 10 must do more to ensure that this does not continue. We 11 know the significant harms, the collateral consequences 12 that evictions inflict on many families, our children, our 13 elders, homelessness, health issues, social 14 disconnections, loss of job, and loss of learning. These 15 harms must be mitigated and fortunately, guess what 16 everyone, we have the solution, right to counsel works. 17 We have seen that it works in New York City. Since this 18 program has rolled out, 84% of tenants with counsel have 19 won their cases successfully and been able to stay in 20 their homes. Fewer eviction cases are being filed and 21 communities are getting organized. We need to keep this 22 program intact as we move forward. The right to counsel 23 mandate deserves full funding in the next city's budget 24 for FY 24. And I pledge to work with my city council 25 partners, certainly the Bronx Delegation, Manhattan

1 Borough President Mark Levine, many of my advocates 2 (inaudible) Bronx, Scott at Riverside, Housing Works, and 3 so many organizations that have been on the ground from 4 day one. We must make sure that the budget adopted is 5 fully reflective of the importance of right to counsel. 6 There are simply too many tenants facing eviction and not 7 enough lawyers. And you've heard many testify about lack 8 of supervisors and attorneys. And yes, we need to do 9 recruitment, but guess what? We also need to pay our 10 lawyers what they deserve. We cannot pay them poverty 11 wages and expect them to do this work. The right to 12 counsel mandate deserves full funding in the next budget 13 and alongside Borough President Mark Levine, I've called 14 on the Office of Court Administration to slow down the 15 calendaring of many eviction cases until every eligible 16 tenant has access to a lawyer. The Court should not be 17 violating our resident's rights. And unfortunately, we 18 have not had a positive response from OCA on this front. 19 So we now must turn to ensuring that our tenants will be 20 able to have access to the counsel that they are entitled 21 to. My final remarks, the failure to ensure that every 22 eligible tenant in housing Court has a lawyer by their 23 side, is an unacceptable failure that has resulted in 24 displacement and homelessness in our city. The city must 25 act now to prevent even more tenants from being denied

1 their rights by fully funding right to counsel and all 2 related programs, including tenants, community organizing 3 through local law 53. I thank you for your efforts for all of the incredible advocates and tenants that are 4 5 telling their stories. This is a successful program that 6 we want to see continue, and I urge you to continue to 7 address this crisis that we have in our city with the 8 seriousness, the priority, and the urgency that it 9 rightfully deserves. Thank you so much for your time, 10 everyone. 11 MS. MEDLEY: Thank you Borough President. Ι

want to remind everyone that Spanish Interpretation services are available and I'll give the interpreter an opportunity to introduce herself and to give that direction. (Inaudible)

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FEMALE VOICE 2: [Foreign audio 1:02:50.4-1:03:06.4] Thank you.

MS. MEDLEY: Thank you. Our next speaker, Conor Bednarski.

MR. CONOR BEDNARSKI: Hello and thank you for this opportunity. (Inaudible)

MS. MEDLEY: I'm sorry, Conor, could you hold one moment please?

MR. BEDNARSKI: No problem.

FEMALE VOICE 1: Okay. I think we got it.

Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 45 1 Sorry. The Spanish interpreters ended up out of the room, 2 but I think we're back. Sorry. 3 MS. MEDLEY: Thank you. 4 MR. BEDNARSKI: Hello, everyone. Thank you for 5 this opportunity to testify. My name's Conor Bednarski. 6 I'm an attorney at CAMBA Legal Services. We provide legal 7 services to the Universal Access Program to clients in 8 Brooklyn and Staten Island. Thank you to the city council 9 for continuing the Universal Access Program and municipal 10 budgets across the world and country has been forced to do 11 more with less and the mayor's administration for carry on 12 this program and to many others, such as the Rights to 13 Counsel Coalition, community-based organizations, tenants, 14 tenant organizers across the city. Last but not least, 15 thanks to the Office of Civil Justice for continuing this 16 work to ensure the tenants obtain legal help to keep their 17 home. Previously in other hearings we've talking about 18 the financial savings that this program provides to the 19 city budget by limiting homelessness as well as 20 unquantifiable human health that this program provides 21 (inaudible) continue to be true. However, today we want 22 to highlight some new challenges. In the past year, we 23 faced an intense challenge of adapting to a world that is 24 (inaudible) and move past the pandemic while leaving some 25 of our most vulnerable New Yorkers behind. The reality is

1 that the strain of increased cases has diminished some of 2 the gains previously experienced by universal access. 3 Between 2021 and today, we went from taking on almost 4 every eligible case to being forced to turn income 5 eligible people away. While we'd like to represent 6 everyone, providers must maintain a vigorous standard of 7 quality representation so that this program can provide 8 meaningful access to justice to those who we represent. 9 In New York City, over 16,000 tenants are unrepresented in 10 Court, and 4,200 tenants have been evicted since the 11 expiration of the COVID-19 hardship declarations in 12 January 15<sup>th</sup>, 2022. Many of these tenants were income 13 eligible, but they could not get a lawyer due to capacity 14 issue. In the face of higher filings, the Courts have 15 sped up proceedings rather than slowed them down. We 16 applauded the forthcoming Justice Public Court that 17 reflect these challenges, but we must do more to stand 18 access to justice after watching a retreat over the past 19 year. Our recommendation (inaudible) includes the 20 following, reducing the volume eviction cases on Court 21 calendar so that the number of new cases each day matches 22 the capacity that legal providers can provide so that all 23 eligible tenants can receive representation. Providing-24 Number two, providing sufficient time between Courts dates 25 for lawyers to complete essential work, keeping in mind

1 current staffing shortages and workloads. Calendaring 2 case-of new eviction cases only after all eligible tenants 3 of pending cases have retained counsel. Increasing the 4 funding for the program by at least 70 million to fully 5 fund local law 136. Based on staff retention rates, the 6 consensus within the legal services provider community is 7 that the program is currently funded about 70% of current 8 (inaudible). Expand access to include DHCR complaints. 9 Speed up the turnaround time for decisions on DHCR 10 complaints and educate tenants about rent stabilization 11 DHCR action. Many tenants lack the knowledge and ability 12 to effectively challenge illegal rent increases in 13 fraudulent IAI's and NCI's. We also need to expand access 14 to include HB cases so we can protect against (inaudible) 15 landlords and harassment of tenants. We want to close by 16 sharing a case where a tenant of ours had been entered, 17 forced to enter into a free pandemic stipulation where she 18 gave up her succession rights. We were able to get that 19 stipulation undone and able to ensure that this tenant 20 could stay in their home of over 10 years with her young 21 daughter. This is one of the success stories that comes 22 from right to counsel, and we need to ensure that all 23 tenants who are eligible in the city of New York can 24 receive their rights. Thank you.

MS. MEDLEY: Thank you. Pilar DeJesus.

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1 MS. PILAR DEJESUS: Hi, good evening. My name 2 is Pilar DeJesus and I've come from Take Root Justice. 3 I'm a senior advocacy coordinator at Take Root Justice a legal service provider and-or we work with policy and 4 5 research in partnership with community-based organizations 6 in the city cause we, we believe in the power of 7 organizing. But I'm also a Latina, born and raised in 8 (inaudible). And I also have unfortunately experienced, you know, what it's like to go through the process. 9 I 10 speak of not only as an advocate for, for many of the 11 tenants that come, come through either our hotline or 12 through the right to counsel. It's a really serious, in 13 my opinion, a really serious post-pandemic happening in 14 our city. And a health and a mental health (inaudible) 15 pandemic and housing being the root of that instability 16 that we're currently experiencing. It's not only with the 17 tenants, you know, with the, the violence harm, the, the 18 ways that they're being targeted by many landlords in this 19 city. And then on top of having to go through the Court 20 process and then, you know, have-or, or without an 21 attorney. You know, it, it, it's really become extreme 22 burnout for me and really puts me in a, a really hard 23 place many times when I have to tell tenants that, you 24 know, we cannot provide representation because there's 25 just not a capacity to, and I do my best to provide them,

1 you know, with their rights. But the reality is, you 2 know, the Court, the city, the state really needs to 3 really hear our pleas not only as advocates, legal service 4 providers, but as the humans of this state that are-we're 5 all experiencing a, a lot and we're still recovering from 6 a lot of the, you know, the harms and the, the exhaustion 7 that came during the pandemic, the COVID pandemic. And I 8 think it's going to be really important, especially for, 9 you know, the city, the legislators, the Courts. If, if 10 you care about the mental health of this city that you, 11 you hear this and really stop, slow down the, the Courts. 12 We need more funding for legal service providers because 13 like as I mentioned, there's a lack of (inaudible) and I 14 will-I know my time is ending, but I just again, want to 15 highly encourage and really want leaders here to really 16 understand that we have a serious, really serious health 17 pandemic crisis and it is being tied to housing. And if 18 we don't do something about it, we already have many, many 19 1000 homeless people, many including children. I, I, I-20 I'm concerned what's that, what's that going to mean for 21 the future? And then what the RGB season coming up, if 22 there are rent increases and more evictions and no tenants 23 having lawyers or representation, I'm concerned of the 24 state of the city.

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MS. MEDLEY: Thank you, Jerome Frierson.

1 MR. JEROME FRIERSON: Hi, everyone. The Bronx 2 Defender thanks Raniece Medley and her colleagues at the 3 Office of Civil Justice for holding this critical hearing. 4 My name is Jerome Frierson and I'm the housing director 5 with the Civil Act Action Practice at the Bronx Defenders. 6 Our right to counsel housing practice provides robust 7 holistic representation to Bronx tenants facing the threat 8 of eviction and displacement from their homes. As our 9 housing practice has expanded in size and expertise over 10 the past five years, joined by dozens of other 11 interdisciplinary advocates who offer specialized 12 expertise and advocacy supporting the infrastructure of 13 our work. We've already submitted written comments to 14 OCJ, but I'd just like to highlight three main points in 15 my oral testimony tonight. First, we believe that full, 16 adequate civil representation requires the recognition and 17 support of services that are not solely legal in nature. 18 Our housing litigations team structure, which includes 19 housing policy council, social workers, benefit 20 specialists, staff attorneys, paralegals, a supervising 21 attorney, a training director, has proven to be 22 instrumental in delivering the highest quality of services 23 to our clients in Bronx. In one example our social work 24 team collaborated with one of the housing attorneys to 25 provide housing placement services for a client with

1 The, the team was able to serious mental health issues. 2 work with a supportive housing provider as well as APS to 3 eventually obtain an approval for City (inaudible). In 4 this instance, our social work team was directly 5 responsible for, for preventing the homelessness and 6 directly connecting our client to the resources that she 7 needed. So as this case exam-example demonstrates it 8 takes more than just lawyers to provide holistic 9 representation of tenant and address causes and long-term 10 consequences of housing Court involvement. Second, as all 11 legal services agencies are experiencing, our office 12 continues to experience high attrition and turnover. This 13 is in large part due to inadequate pay, ever shifting goal 14 post of the Universal Access Program, high volume of 15 calendars and case assignments, and the lack of case 16 To address this increasing challenge and standards. 17 impact on vastly black and brown tenants facing eviction 18 in New York City, our recommendation to OCJ is for our 19 right of counsel contracts to be structured to create a 20 sustainable program that compensates the training and 21 retention of talented and dedicated, dedicated staff and 22 supervisors to defend the rights of low-income tenants in 23 the Bronx and throughout New York City. OCA should also 24 structure our work in a, in a volume, allowing our staff 25 to maintain reasonable caseloads. And finally, the rights

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to counsel law for it to be robustly implemented, OCJ should demonstrate an investment in staffing the city's social service agencies, particularly DSS whose staffing operations were cut by 20% in addition to supporting the work of various community-based organizations, which legal services providers and our clients at, at risk of, of eviction continues to heavily rely on. Thank you again for allowing the Bronx defenders to have this opportunity to testify tonight, and we invite you to read our written comments that further elaborate on these points. Thanks again.

MS. MEDLEY: Thank you. Emily Ponder.

MS. EMILY PONDER: Hi, good evening. Thank you so much for the opportunity to speak today. My name is Emily Ponder Williams. I'm the managing attorney of the Civil Defense Practice at Neighborhood Defender Service of Harlem. We are holistic public defense office and provide services to low-income tenants under the right to counsel. I want to echo and support everything that many of my colleagues have said here today. And widely acknowledged fact that the right to counsel program is a pioneering movement and we should-something that we should be proud of. It's led to fewer eviction filings, the development of tenant friendly case law, re stabilization of the illegal deregulated department, increased tenant power and

1 increased community stability. The very presence of a 2 dedicated and robust group of tenant attorneys of housing 3 Court has helped eliminate many of the abhorrent 4 historical practices and norms in that space. For 5 example, in the midst of the pandemic (inaudible) retained 6 through the right to counsel, programmed by a young woman 7 trying to escape foster care, becoming-and trying to 8 become a remaining family member in her recently deceased 9 mother's NYCHA apartment. NYCHA cruelly took the position 10 that the child-that when a child is removed by the state 11 for safety reasons, they seized to be a member of the 12 household. A decision was finally rendered after years of 13 litigation in both housing Court and the office of 14 impartial hearings that a client should be recognized as a 15 remaining family member and allowed to return to her home. 16 The right to counsel made it possible for this woman to 17 obtain stability for the first time in her life and to 18 avoid certain homelessness. In short, the right to 19 counsel works when it works. But unfortunately, as we 20 know over the last year as the city exited the worst of 21 the pandemics, over 14,000 tenants have been denied their 22 rights to an attorney as they face eviction. This is the 23 direct result of the Court system overtaxing the limited 24 number of right to counsel attorneys funded by this 25 program. And unfortunately, this crisis does not appear

1 to have an end in sight. For instance, next month 2 (inaudible) staff four right to counsel intake shift where 3 our office can expect to see anywhere between 50 and a 4 hundred tenants seeking representation. If an average of 5 just 50 tenants from each shift for eligible for 6 representation that would mean that each attorney on the 7 NDS team would be assigned roughly 30 new clients in one 8 month added to caseloads that are already at maximum 9 capacity. And our attorneys are operating at maximum 10 capacity. Adding 25 cases to each attorney's caseload 11 would only ensure that we are unable to provide even a 12 bare minimum representation to each client, much less a 13 meaningful right to counsel. (Inaudible) to be sure the 14 right to counsel requires much more than nearly appearing 15 in Court and filing proforma legal papers. It involves 16 handling complex motions, engaging in discovery, handling 17 hearings and trials, and in many cases working with 18 various city and state agencies to obtain rental 19 assistance and subsidies, resolve public benefits issues, 20 and connect clients with vital social services. Often it 21 is this non-core advocacy that is the key factor in 22 deciding whether a tenant stays in their home. But under 23 the current circumstances, providers cannot type-provide 24 this type of right to counsel the kind that preserves 25 homes and communities. In fact, providers cannot provide

1 any type of right to counsel to even the majority of 2 eligible tenants without additional support. While 3 (inaudible) appreciates OCJ's efforts to engage with providers and the Courts to acknowledge and address this 4 5 crisis, more significant steps must be taken. In 6 particular, the program must be funded in a way that 7 acknowledges the current hiring and retention challenges 8 faced by all providers across the city. Adequate funding 9 will allow for robust staff to support all aspects of the 10 right to counsel work, attract high quality candidates, 11 and reduce burnout, all of which contribute to the 12 vacancies and limited capacity for providers. In order to 13 provide a meaningful right to counsel to every tenant who 14 qualifies, the city must recognize the needs and fund the 15 program accordingly, and work with legal services 16 providers to navigate the current staffing and caseload 17 crisis. The shortcomings of a right to counsel we believe 18 are the results of the same racist, carceral and 19 discriminatory budget priorities that have plaqued the 20 city for decades. Budgets reflect values, and New York 21 City must shift its priorities from incarcerating its 22 citizens to preserving their communities. Thank you, 23 MS. MEDLEY: Alex Jacobs. 24 MR. ALEX JACOBS: Hi, how are you doing? Μv 25 name is Alex. I am, for better or for worse, a housing

1 advocate, a housing lawyer. And I've been doing this for 2 about six and a half years, which probably isn't a long 3 time in any other job, but feels like a lifetime in housing. And I think a lot of people have talked about 4 5 the successes of ROTC, but something that wasn't addressed 6 is I think some of the more hidden successes. And I want 7 to talk about that first. What ROTC does, right, is it 8 funds housing attorneys (inaudible) poverty Court. And 9 it's really, really important that we understand what 10 housing Court is. It is poverty Court. Hell yeah, let's go buddy. You can let it all out. Because when I was in 11 12 law school, right, all the Courts I went to were the 13 Courts that you see on TV where you get like big 14 (inaudible) vaulted (inaudible) and people are quiet and 15 wearing suits and everybody's really well behaved. And 16 then you walk into house in Court and the first thing that 17 hits you is just the noise, this cacophony of sound. And 18 then after a few months you get used to it, right? But 19 what used to happen was you would have landlords go up to 20 tenants in the hallways and say, we can go inside and talk 21 to the judge and you can tell the judge what's going on 22 inside your home. Or we can make a deal here today, right 23 now and if you do that thing where you talk to the judge, 24 the judge isn't going to like you and they're not going to 25 be happy with you. So you should agree right now to move

Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 57 1 out in 30 days. And that's what happened every q-d damn 2 day in housing Court until about 2017, 2018. I'm not 3 saying it doesn't happen now, but it is a little bit better and a little bit better is a lot better for the 4 5 people who are being evicted. The other thing that I just 6 realized as I'm saying this is up until about COVID, I 7 don't think I had a single white client, which is also 8 really, really wild if you want to think about what 9 poverty Court really is and who's actually getting evicted 10 in this fine city of ours. But the other thing I wanted 11 to touch on is this idea that there is a "right to 12 counsel," and I forget who mentioned this, this came up 13 towards the beginning of the meeting. I'm not sure that 14 anybody has a right to anything when a right is subject to 15 appropriation, because right now you have plenty of 16 tenants that are coming in where the best that I or 17 anybody else can do is explain to them what the process is 18 like and then send them off on their own to go and deal 19 with the landlord who just three or four years ago will be 20 telling them, if you try to exercise your rights, the judge is going to be mad at you and they're going to make 21 22 you homeless quicker. Even worse is that right now I hear 23 that there are private attorneys that are getting funding 24 from the city to do the work that I should be doing, that 25 I should be getting the money for when these are the

1	attorneys that want to make them homeless. I'm not sure
2	what kind of system that is that says with one side of
3	their mouth, we want to help you be safe and with the
4	other side gives a lot of money to the people that wants
5	to hurt them. And the last thing I want to add is for all
6	of this, all the talk about the "small landlords" that you
7	can see in the chat, I think this is a massive head take.
8	They're not concerned about justice; they're not concerned
9	about process or right or wrong
10	MS. MEDLEY: 30 seconds.
11	MR. JACOBS: what they say in the chat-sorry,

MR. JACOBS: -- what they say in the chat-sorry, is that up, my, my three minutes?

MS. MEDLEY: 30 seconds.

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14 MR. JACOBS: Cool. You can see what they say in 15 They say they don't think that lawyers do the chat. 16 All they want to do is they want to throw anything. 17 people out of their homes yesterday. I got one question 18 for everybody who's so concerned about these little small 19 landlords, what do they say to people who own restaurants, 20 to people who own other businesses? Do they want to give 21 them a buyout? I'm sorry that you took a risk and that 22 your business is over leveraged, but you don't get to make 23 a living on making somebody homeless. So because of all 24 of that, I think this program needs to be funded 25 significantly more to keep the over 70% of New Yorkers

Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 59 1 that rent safe and to make sure that we don't have people 2 dying in the g-d damn streets. Thank you. 3 MS. MEDLEY: Thank you. Lisa R. Miles Dixon 4 Darling. 5 MR. MILES DIXON-DARLING: Good evening, 6 everyone. My name is Miles Dixon-Darling and I'm a law 7 graduate Lieutenant Defense in the Brooklyn Neighborhood 8 Office of the Legal Aid Society. I am testifying on 9 behalf of my Labor Union, the Association of Legal Aid 10 Attorneys local 2325 of United Auto Workers, also 11 otherwise known as ALAA. ALAA comprises a diverse group 12 of attorneys, paralegals, investigators, social workers, 13 and others at the Legal Aid Society, Campbell Legal 14 Services, New York Legal Assistance Group, neighborhood 15 Defenders Services of Harlem, Catholic Migration Services, 16 the Bronx Defenders and other legal service organizations 17 who are dedicated to safeguarding the right of tenants. I 18 thank the Office of Civil Justice for allowing ALAA to 19 testify about our experiences on the front lines of 20 implementing the right to counsel program. Since right to 21 counsel passed, evictions have plummeted, landlords have 22 sued tenants less often and almost 85% of tenants who had 23 rights to stayed in their homes. Unfortunately, however, 24 this is a time of crisis for the rights to counsel in 25 housing Court. Let me be blunt when I say that OCJ and

1 the Courts are well on their way to destroying right to 2 counsel by underfunding legal service organizations, 3 pushing unmanageable caseloads loads (inaudible) on tenant 4 attorneys and allowing cases to be calendared at rates 5 faster than our attorneys can take them. As a result, 6 staff attorneys at ALAA organizations are leaving at 7 unprecedented rates and those who stay are often forced to 8 take mental health leaves of absence due to the grueling 9 and unhealthy demands of their work. Without sufficient 10 funding, legal service organizations have been unable to 11 fully staff our offices. And 14,000 tenants in counseling 12 have been denied their right to counsel. OCJ as the 13 agency in charge of upholding the right to counsel must 14 stand up for tenants by ensuring that legal service 15 organizations are funded at the actual cost of 16 implementing RTC, which includes fair wages for attorneys, 17 paralegals, social workers, investigators, organizers, and 18 the entire team of workers who come together to uphold a 19 tenant's right to counsel. OCJ must also join ALAA, the 20 right to counsel New York City Coalition, Coalition and 21 members of the City Council and others in calling on the 22 Courts to reduce the volume of eviction cases on the 23 calendars each day, administratively state cases until 24 eligible tenants obtain their RTC attorney and provide 25 sufficient time between Court dates to allow lawyers to

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1	fully investigate and litigate each case fairly.
2	MS. MEDLEY: 30 seconds.
3	MR. DIXON-DARLING: Finally, we asked the OCJ
4	seek input directly from unionized legal service workers,
5	the (inaudible) attorneys doing RTC work while making
6	decisions about the future implementation of the right to
7	counsel. Time and time and again, OCJ has spoken to our
8	bosses but has refused to meet with us, the workers. On
9	January 19 <sup>th</sup> (inaudible) along for Legal Services staff
10	association and the National Organization of Legal
11	Services workers, sent a letter to OCJ and OCA to, to
12	request a meeting. And OCJ has not responded to our
13	letter, nor the request for a meeting. That is a shame
14	because we are the ones on the ground who understand all
15	of the complexities to go into RTC work. Thank you for
16	the time and considering and considering ALAA's testimony.
17	MS. MEDLEY: Thank you. Joseph Carrasco
18	[phonetic]. Wayne Nesmith [phonetic]. Carmen Bellucci.
19	Gregory Christopher Baggett.
20	(Inaudible)
21	MS. MEDLEY: (Inaudible). Thank you. Okay, we
22	can't hear at, at this time. We can't hear just yet, just
23	so you're aware.
24	MS. CARMEN BELLUCCI: Hello, my name is Carmen
25	Bellucci (inaudible) letter and basically the landlord
	<b>Ubiqus</b> 61 Broadway – Suite 1400, New York, NY 10006

1 took me to Court as a (inaudible) I believe September 2 (inaudible) September 31st, 2021. Meanwhile, my roommate, 3 they assaulted me because they demand increase, but we can 4 have (inaudible) about a year. So they want to be 5 technically (inaudible) apartment rent is 1800, I was 6 paying 1100 and my roommate (inaudible) I believe two 7 girls with their boyfriend, so they should get the share 8 700 during the month. So because they assaulted me in the 9 apartment, the neighbor downstairs called the police and 10 they end up-I end up with protection order (inaudible) 11 basically told to move out by criminal Court, more or 12 less. Starting with that point, it became (inaudible) 13 landlord (inaudible) building program (inaudible) told me 14 that actually the rent was 2,400 from 1,800 as it was 15 before but (inaudible) this apartment, they have two 16 bedrooms, technically three rooms that we all shared. 17 (Inaudible) employed very violent techniques to get me out 18 of the apartment, such as having the NYPD come 19 consistently. For example, July  $2^{nd}$ , 2021, they kept on 20 (inaudible) several police officer came, one of them. I, 21 I don't know her name because I wanted to share with you 22 the fact that I was almost legally blind, so I wasn't able 23 One of the officers all I can say, she to catch her name. 24 was dark small. She told me she's the law enforcement 25 worker (inaudible) I had to get out of the apartment

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(inaudible) rent. And that-when I already (inaudible) in apartment at that point, had been paying rent for you know, about a year. And they told me, you know, the landlord doesn't want me. The previous, the previous roommate who actually no longer were living there either -

## MS. MEDLEY: -- 30 seconds.

MS. BELLUCCI: Okay. So that's what I'm trying to say, that the landlord with the NYPD, consistently has called NYPD and tried to drive out. In fact, I was arrested last December 2022 for basically the same reason. (Inaudible) the landlord is the one who harassed me. He said that I am the one that (inaudible) him and I'm a disabled person. I just had a stroke. I had a stroke and I wasn't able to be in Court. And in January 23<sup>rd</sup>, however, the-I didn't have a right to counsel attorney because she just didn't want to represent me. I guess she must have been one of those attorneys who was not interested in defending me as a tenant --

MS. MEDLEY: -- Time.

MS. BELLUCCI: So all I-all I wanted to say is that on Monday I have Court and the judge is probably going to put me outside in the streets because I didn't show up last time when I was in emergency room having a stroke. They lifted the (inaudible) I am supposed to have

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(inaudible) appeal protection, that they should (inaudible) however, the judge decided (inaudible) to list the (inaudible) saying that I'm ineligible even though (inaudible) says that I'm still in (inaudible) I have not finalized the determination and that I should still have the victim protection (inaudible) given the fact that I have (inaudible) a compensation, disabled and (inaudible) illnesses related to the COVID (inaudible) in the lungs --

MS. MEDLEY: -- Thank you. Thank you, time. Sorry. Bryan Fotino[phonetic]. Denise 'Mistah' Coles [phonetic]. Kathleen Olds [phonetic].

MS. KATHLEEN OLDS: Hi, I'm Kathleen Olds. I've been a tenant my whole life, tenant organizer (inaudible) New York City, and I just started as a, as a housing attorney two weeks ago. I'll be quick. I just want to echo a lot of what everyone has said from (inaudible) with tenants to housing Court, it's a terrifying process. The landlords are running around, their attorneys are running around trying to intimidate them, trying to tell them, as someone was saying earlier, staff to sign the simulation, not with one of the judge, not to enforce my right. I've seen firsthand again and again with probably dozens of (inaudible) how important it's to have an attorney. Ι just want to urge OCJ to pause all eviction (inaudible). MS. MEDLEY: Daniel Kassell [phonetic]. Gregory

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3 MS. Yarrow Regan: Hi, my name is Yero Reagan and I'm here to ask that the Office of Civil Justice 4 5 publicly say that they will defend the right to counsel. Office of City Council must demand that the Courts 6 7 (inaudible) all cases for RTC eligible tenant until they 8 get an attorney. When I was coming out to the, to the 9 meeting today, I got this Marshall's notice on my door, 10 even though I have a stipulation saying that I agreed to 11 move out on March 31st after I entered into that 12 agreement. I also live in Sunnyside, Queens. I also was 13 assaulted by the person that I rented the premises from. 14 I didn't know that I had to stay (inaudible). The 15 landlord doesn't want to accept (inaudible) money because 16 why? They're not paying taxes on the apartment. They're 17 not paying taxes to the Internal Revenue Service, the 18 state of New York or the City of New York. They don't, 19 they're using someone as a fiscal conduit to hide this 20 income. And they're, they're getting the, the tax breaks 21 from the city because of that. (Inaudible) on the taxes, 22 the STAR program and that other program. So they're 23 basically fraudulently renting out this apartment. And I 24 noticed the quy who says he's a landlord listening very 25 intently to what I'm saying because I've been reading what

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he's writing in there, which is a lot of booey. Okay. So (inaudible) in housing for as a white service for over 25 years, 30 years, taken all the time by landlords. The most corrupt county is Queens County and they're in the pockets of the landlord. And I've gone to different organizations, of course they can never, ever, ever help So the only person that can help me is myself and me. people like those in this room here. It's very upsetting and very scary. The judge doesn't want to recognize the (inaudible). Also on March 7<sup>th</sup>, I'm having brain surgery. It'll be my fifth brain surgery. I will be able to walk for a week afterwards. And I also have an HP action on this landlord because of severe mice infestation among other things, the mice have been eating out the wires so that the outlets aren't working. And I'm concerned that there's going to be a fire. I've killed about 45 mice in the apartment myself. I mean, that must be worth something. And I (inaudible) --

MS. MEDLEY: -- 30 seconds.

MS. Regan: (Inaudible) that's like, that's a, a definitely an unsanitary condition. And this interfering with my peaceable enjoyment of the premises. But I'm here to say that the Office of Civil Justice must fund this right to counsel because as it stands, it's just a share. It's just a show and it's a dog and pony (inaudible).

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1	It's a (inaudible) again, just allow (inaudible) fake
2	stuff. But (inaudible).
3	MS. MEDLEY: Thank you. Lucy Block.
4	(Inaudible)
5	MS. MEDLEY: Nicholas Vargas. Ruth Riddick
6	[phonetic].
7	MS. RUTH RIDDICK: (Inaudible) right to an
8	attorney. Higher (inaudible) cost prohibited and giving
9	low-income tenants access to council is vital. When the
10	law was first passed it worked. Tenants were represented
11	in housing Court without having to well, because they
12	don't have the finances to afford an attorney. However,
13	today judge (inaudible) not mandating the Court to slow
14	down the cases. Many tenants are (inaudible) passing
15	through housing Court without representation and only
16	being heard for seven minutes. This is not (inaudible).
17	Many tenants are already intimidated just being in Court,
18	and they often do not know their legal rights. This is
19	why attorneys are important, the right to counsel
20	attorneys are vital. (Inaudible) I'm being ruled on
21	without representation, representation leading to an
22	increase in the amount of evictions. These cases are
23	being passed through Court without real consideration to
24	tenant circumstances ranging from serious repairs,
25	violations, and eviction proceedings. There is a clear

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advantage to landlords that they are taking in these cases. And about 25 years ago, I was behind in rent as a single mother and had to frequently go to housing Court. The last time I was there, I spoke to a lawyer that was making specific demands on me. It was a very nervewracking experience because I did not want to be homeless with my two children. As it turned out, this landlord was not giving me accurate information. And when I reflect back on this experience, he was a, a landlord attorney and had me signing a stipulation to almost find my life away. The result of that is why I have strong-a such strong support for rights to Counsel.

MS. MEDLEY: 30 Seconds

MS. RIDDICK: Organizing, I have learned that the acting chief judge has the power to slow down cases, but just refuses to do so. The excuse we are given about why rights of counsel is not functioning properly is the amount of attorneys available. However, they have the power to slow down the cases. It is not possible to have a fair hearing in only seven minutes and this leads to a tremendous amount of eviction at the Office of Civil Justice, must demand that the Court slow down the cases. It is inhumane to have families and seniors evicted at this rate, especially in the winter. The Court must honor right to counsel?

1	MS. MEDLEY: The time, thank you. Fidel Albert
2	[phonetic]? Gordon Lee [phonetic]? Portia, Portia
3	Ndubueze [phonetic]? Microphone (inaudible) speak loud.
4	Go ahead here.
5	MR. GORDON LEE: All right. The (inaudible).
6	MS. MEDLEY: Thanks.
7	MR. LEE: Hi, Mr. Gordon Lee. I'm, I'm with all

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groups and regional and just call me Greg (inaudible) too hard. I'm from King County-Kings Brooklyn County, New York. I was on (inaudible) children was born when the country protesting president (inaudible) June, 1973. Also, around the town, the time when Johnson died and before (inaudible) Court was elected. Now I am here 'cause I also a strong support right of counsel. I also feel the same way that these people do here and be warned, I'm also now in an outrage protestor and I'm-and if any landlord or housing court justice is on that chat, I am warning them. I am also demanding we defend right to counsel. I am from outrage that-what I just heard, one tenant (inaudible) has signed her life away (inaudible) take eviction and I don't think I'll ever forget that. And I also am demanding-I've also outraged it only tenant, I or required to represent themselves because they want to speed of eviction cases. Now, first of all, if tenants are, are required to do, represent themselves, the

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landlords should also be required to represent themselves. They said landlords, they're in charge, but landlords are not cheating, they're not above the law. They shouldn't be now (inaudible), you know, like how that through power and (inaudible) yeah. I have so much rage and I don't really know what to do with it. I have a written testimony here, right to conviction should mean having rights with free lawyer (inaudible) from getting evicted and protect your home. Our tenants are not receiving us form (inaudible) because how the Court not eviction proceed. That the tenant in (inaudible) do not have right to counsel and this is a (inaudible) it is worry some because --

MS. MEDLEY: -- 30 seconds.

MR. LEE: -- majority tenants-okay. I see that I have 30 seconds so I'm just going to make one last statement. Now, I demand the restoration state right to counsel. I demand the state pass state right to counsel not what me to tell the whole public that I said I demanded that we reach out to the White House and to pass and some federal rights to counsel. Everyone in the French have access to a free lawyer to defend their home and with federal rights to counsel, we're sure to get state rights to counsel in every state. So my last time -

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1	MS. MEDLEY: It's time, thank you.
2	MR. LEE: the same right to counsel
3	(inaudible) either (inaudible).
4	MS. MEDLEY: Thank you. Bryan Fotino [phonetic]
5	or Fontina? We can't-we can't hear you?
6	MR. BRYAN FOTINO: Hello, my name is Bryan
7	Fotino, thank you so much for inviting me to speak with
8	you today. I'm Lieutenant Organizer at Catholic Migration
9	Services. I have the right to counsel coalition. I stand
10	here supporting and on behalf of over 40 tenants that have
11	signed on to our written testimony, testimony over four
12	tenant associations and over two tenant coalitions who
13	have come together tonight to say that we must defend RTC
14	and OCJ must take a stand in defending RTC. Here behind
15	me I'm joined by the right to counsel coalition of which
16	(inaudible) is a proud member. And we are here to today
17	that we are watching you OCJ, our tenant movement created
18	your organization and we are here tonight to hold you
19	accountable to us and to the tenant movement is
20	FEMALE VOICE 1: (Inaudible).
21	MR. FOTINO: also is powerful. We fought for
22	years to win it eviction plummeted, landlord sued tenants
23	30% less, but today, over 17,000 tenants are being denied
24	their right to counsel. Is this, okay?
25	FEMALE VOICE 1: No.
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MALE VOICE 1: No (inaudible). MR. FOTINO: I said, is this okay? FEMALE VOICE 2: No.

MR. FOTINO: So we are calling on you tonight to publicly say you will defend right to counsel. You mustyou must demand that courts pause all cases to right to counsel eligible tenants until they get an attorney. You must manage the wait list of tenants to ensure all tenants in this denies the right to counsel, get their right to counsel because it is the right thing to do. OCJ must fund local law 53 immediately and publicly announce when you'll release the RCC for 3.6 million and the city must increase funding for RCC. I have been in Queens's housing court every two weeks seeing tenants in Queens being denied the right to council. This is not okay. (Inaudible) Court case there's no way, they would let you stand in front of the Judge without legal representation. But right now, because attorneys are at capacity and Court don't want to slow down, there are tenants who are being evicted, who ending up in shelters on the streets without ever having legal representation and we are here to say that is not okay and move to say --MS. MEDLEY: -- Proceed.

MR. FOTINO: -- must take a stand.

MS. MEDLEY: Yeah, thank you.

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1	MR. FOTINO: (Inaudible) be guided (inaudible).
2	MS. MEDLEY: Thank you. N'jelle Murphy
3	[phonetic]? N'jelle Murphy? Paulette James?
4	MS. PAULETTE JAMES: (Inaudible).
5	MS. MEDLEY: (Inaudible).
6	MS. JAMES: (Inaudible) good evening. The
7	testimony for all OCJs hearing, October 2016/2017 read,
8	Today is fight for housing justice continues more than two
9	years after it first proposed in 2014. The city council
10	held its first hearing on a bill that would require the
11	city to provide lawyers for more than 80% of people taking
12	eviction in housing. That was because 90% of the landlord
13	were represented by counsel, but more than 90% of tenants
14	were not. Since then, that been-gain law and was supposed
15	to give a voice for or for 1000 of New York's facing
16	eviction because of lack access for counsels. Press
17	people are fighting for this law. This was prior to set
18	more than 2000 people outside (inaudible) laws. By the
19	probably (inaudible) will see today and then they'll
20	became law. Then today, tenants are without lawyers.
21	Tenants who don't know legal terminology don't speak
22	English or are scared of being evicted, are—is strong
23	disadvantage in most reports. In the impact-the impact
24	this has on tenants is harassment for men and living
25	conditions are (inaudible). Family have right-the right

Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 74 1 to come to lawyer, has to (inaudible) here (inaudible) and 2 I'm speaking to (inaudible) of all the tricks that 3 landlords play on tenants. It takes a community who is being (inaudible). We are demanding a lawyer to represent 4 5 us --MS. MEDLEY: -- 30 seconds. 6 7 MS. JAMES: -- who (inaudible) to do so 8 properly. The Court can do this by (inaudible) cases if 9 lawyer is not (inaudible). You the Court OCJ must be 10 (inaudible) that Court for all cases if a lawyer-if a 11 lawyer is not available, the (inaudible) that ongoing. 12 Think about tenants who sometimes can't need the 13 (inaudible) if all things happen no matter how wealthy 14 they are. Counsel Law provide this only to help tenants 15 if the net worth (inaudible) with the law of helping their 16 (inaudible) with (inaudible) --17 MS. MEDLEY: -- It's time. 18 MS. JAMES: -- tenants. The more we come 19 together, meet often, identify our problem, organize for 20 better solutions and speak, this will (inaudible) be 21 (inaudible) on the one who will (inaudible) see this for 22 (inaudible) and let us remember we stood on the line 23 (inaudible) and some to get them data. 24 MS. MEDLEY: Ma'am --25 MS. JAMES: -- It is the (inaudible) --

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1	MS. MEDLEY: the time?
2	MS. JAMES: allowed to carry on. So and then
3	(inaudible).
4	MS. MEDLEY: Lynda Williams [phonetic]? Dianna
5	Campbell [phonetic]? Addrana Montgomery [phonetic]?
6	MS. ADDRANA MONTGOMERY: Good evening. I'm
7	privileged to be here today in my capacity as a Tenants
8	Justice Legal Practitioner with Take Root Justice
9	[phonetic] with a background in human rights and over
10	1000, excuse me, with, with over 10 years of experience
11	working with and representing Tenant Associations
12	throughout New York City. But I am also here in my
13	capacity as a Brooklyn native raised by a single mother of
14	three girls. I have lived in both public and rent
15	stabilized housing throughout my life. I could frankly
16	remember in the 1980s and my early teens accompanying my
17	mother to housing Court when she had fallen behind our
18	rent from an unexpected medical or school expense for the
19	demands of another emergency that her salary as a
20	secretary could weather. That fear and anxiety she
21	experienced of having to take a day off from work was then
22	magnified sitting in Brooklyn Housing Court timidly
23	waiting for her case to be heard alongside other 100s of
24	mostly black tenants, swarming the hallways even in
25	courtrooms. Since we never had a lawyer of our own, we

Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 76 1 mistook the landlord's Attorney of, excuse me, we mistook 2 the landlord's Attorney's approach to, to us in the hallway as one of a Court official. We were coed into 3 4 settlements that were always an unreasonable payment plan 5 based on my mom's salary. I distinctly remember the look 6 on my mother's face, knowing good and well that she-that 7 as an average African American family that had migrated 8 from the south in the 1960s, we had no access to 9 generational wealth. And didn't have family and friends 10 from which we could borrow a few \$100 or even a couple of 11 100 at the drop of their hat. At the mercy of the 12 landlord, I watch how these Court appearances shut the 13 dignity out of my mother while the landlord Attorney would 14 walk away with the satisfaction that they got another 15 index number to settle. My tenacious teenage self-refused 16 to accept a system could be so unfair to black people who 17 are trying to live their lives and do their best. I vowed 18 to one day return to Brooklyn to, to re-address these 19 wrongs. That's why decades later I was exhilarated to 20 participate in the tenant's movement fight to pass the New 21 York City right to counsel law. In 2017, the landlord 22 Kenneth Power dynamics began to shift palpably. In Court, 23 I began to see more legal service attorneys accompanying 24 tenants and awareness about tenants' rights spread. Data 25 began to show that evictions rates (inaudible) they

(inaudible) as my own docket began to fill with eviction cases during the COVID-19 pandemic. I've shared with my mother who's now out retired outside of the city --

MS. MEDLEY: -- (Inaudible).

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MS. MONTGOMERY: -- that the syndrome has finally swung. Today tenant when are threatened with evictions and not have to stand alone as we did in the 80s, now they have lawyers to represent and just have their rights. It's a-it is with a probably sense of despair and anger. However, that I'm here now to report to you that the right to counsel is in a deep crisis since the COVID eviction moratorium ended in January 2020-2022. Take Root Justice alongside rights to counsel, New York City Coalition has been calling on the Court to slow down the calendaring of new eviction cases and to allow legal services provided time to provide meaningful representation, but the Courts have, have not listened.

MS. MEDLEY: Is that time.

MS. MONTGOMERY: I, I just need three more seconds, please. But the Courts have not listened, instead they rushed to clear inventory. Even judges know this rush relies on the assumption that most tenants will default or quickly settle without raising defenses or seeing a Judge indeed, okay. Right now, as the housing courts have not obliged my colleagues and I have, have

1 seen a runaway speed up in our eviction defense caseload 2 on taker with most recent intake data over 100 new count 3 cases of calendar for all-for our eight-attorney office to 4 assess. As we set on benches on the hallways, talking to 5 desperate tenants we were basically told that (inaudible) 6 along eight minutes is too much time to spend with them. 7 Right now, the quality of representation that each and 8 every one of my clients deserve is not compatible with the 9 Court's demand for speed. I struggle with anger and 10 depression from the workload and pressure while I continue 11 to slug it out. I am often thinking about my mother's 12 experiences at housing court decades ago imagining our 13 families will leave --

MS. MEDLEY: -- The time?

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MS. MONTGOMERY: -- if we had been eligible for a free lawyer than the nightmare finding that we were one of that lawyer's dozens of cases. Nevertheless, housing Courts continued to deny tenants meaningful representation. There's no reason to return to the pandemic rates, norms of countering more case than the Court can actually hear. Prioritized in speed over justice is to anticipate of the (inaudible) counsel law. Right now, in, in Queens during our housing (inaudible) --MS. MEDLEY: -- I'm sorry-I'm sorry, we're,

we're, we're well past time, I'm sorry, thank you.

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1	MS. MONTGOMERY: Mm-hm.
2	MS. MEDLEY: Beverly Newsome [phonetic]?
3	MS. BEVERLY NEWSOME: Good job-good job
4	representing. Good job-good job.
5	MS. MEDLEY: Terentia Caroll [phonetic]?
6	Terentia Caroll?
7	MS. TERENTIA CAROLL: Yes, I am here. Good
8	evening. Four years ago, New York City made history when
9	it passed the law that is supposed to ensure that all
10	tenants facing eviction have access to free legal
11	services. Yet we are faced with eviction and no lawyer is
12	inside to assist. No one in the Courtroom explains that
13	we have a right to free legal services not direct us where
14	we can get those services. If anyone approaches us, the
15	approach comes like we're being granted a favor. An
16	assessment is done hurriedly, then we are sent to an
17	Attorney who gives us a few pointers, suggestions about
18	our case, then sends us on our way to face the Judge
19	alone. In the Courtroom we are shuffled into a mediation
20	room alone. A mediator prepares his paperwork, the place
21	is little importance to our story, yet the landlord's
22	lawyer is able to rattle all that we owe while he refuses
23	to agree to an abatement. Process is intimidating, we're
24	alone, no lawyer, no assistance and the discussion in the
25	mediator's room generally favors the landlord. After all,

1 he has an Attornev. March 3<sup>rd</sup> is my trial date and I'm 2 still wondering how did I get to a trial date with no 3 attempt to settle this case before trial, no lawyer to 4 tell me what documents I need, what questions to ask. How 5 do I prove to the Court that I in fact should get an 6 abatement, a reduction in the rent that is owed? No one 7 to help convince the Court that the landlord must take 8 some responsibility for not holding up to his end of the 9 bargain because it is not-it is his not honoring his 10 responsibility that has me in evict-in evict proceedings. 11 You see, I refuse to pay for his breach of my right to 12 quiet enjoyment, but without a lawyer, I cannot convince 13 the Court of that fact. With a landlord's lawyer will 14 appear, say what he wants in the way only a lawyer can, 15 convince the Court that I am wrong and New York City will 16 have yet another law-abiding citizen evicted unfairly 17 without the promised representation. I believe the people 18 of the city deserve better; I deserve better. We are 19 hardworking taxpayers. We are law abiding people who need 20 proper housing free from the abuses of landlords who know 21 that they have lawyers to fight their cases. 22 MS. MEDLEY: 30 seconds. 23 MS. CAROLL: We too need lawyers to fight our

ms. CAROLL: We too need lawyers to fight our cases not the superficial half-hearted representation that merely gives us suggestions, but Attorneys who can truly

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represent us in the Courtrooms. Yes, we had the law passed four years ago, and I-but I employ you OCJ to investigates its application and understand that as currently obtains, it is wholly inadequate, ineffective, and contributes to evictions, rather than curtailing the number of unfair evictions. We need the assistance; we need increased funding for the right to counsel initiative. We look to you to assist us all the way in getting the law to do what it was intended to do, to provide counsels to all tenants facing eviction and thank you.

MS. MEDLEY: Thank you. Catherine Keys [phonetic]? Laura Govan [phonetic] or Govan? Whitney Hu [phonetic]?

MS. WHITNEY HU: (Inaudible). Hi, everybody. My name is Whitney Hu. I'm the Director of Civic Engagement for-to provide affordable Housing. We provide affordable housing services at locations in Brooklyn and Queens within churches. The majority of our constituents are black, brown, immigrant, working class New Yorkers who come from across the city to our service sites. I'm not being dramatic when I say the majority of them are either currently in eviction proceedings and in housing Court or they're very much at risk of being evicted. Since (inaudible) and the moratorium expired, the most effective

1 way to keep our community and their homes has been right 2 to counsel. We do not provide legal services. We're very 3 reliant on being able to make referrals to many of the 4 organizations we've heard from tonight. Yes, sitting her 5 today, am from Sunset Park celebrated a big win in Court. 6 She came to (inaudible) when she was being harassed by her 7 landlord for late payments, even though (inaudible) 8 payment to her landlord on her behalf. He took her to 9 Court, but when we were able to refer her to legal aid and 10 she refused a lawyer to represent her, not only did she 11 win the right to remain in her home, she was also able to 12 win some much needed repairs for her home too. So that 13 one is really bittersweet because many of our members are 14 forced to go to Court right now without proper 15 representation. And why local Law 53 is also so important 16 because so many New Yorkers still don't know about their 17 right to a lawyer. And every time our organizers walk 18 into Court to support someone, they often walk out with 19 even more people in need. It's also why I just want to 20 really uplift the pain that I heard in Polaris from 21 Ticker's testimony because I feel that for my own 22 community in Sunset Park. And why I firmly believe our 23 demands to slow down to Court, to see OCJ join us in being 24 more vocal in the fight to defend RTC isn't a huge ask for 25 our city or shouldn't be one. RTC simply levels the

1 playing field in Court between landlords who are often 2 represented with tenants who are often not. As such as 3 our administration wants to talk about the housing crisis through building, supply, developer tax breaks, we could 4 5 really use OCJ in the mantle of this administration to 6 also elevate. So one of the best ways we can begin to 7 address this housing crisis is to also ensure that New 8 Yorkers are able to remain in the homes that they 9 currently have. I won't say before it's too late. It's 10 already too late, but we need to draw that line now 11 because every delay means another eviction. Thank you so 12 much. 13 MS. MEDLEY: Thank you. Randall Michael 14 [phonetic]? Javiel Sepulveda [phonetic]? Ahzad Ali 15 [phonetic]? Sonia Clark [phonetic]? Andrew Lin

[phonetic]? Sabrina Chen [phonetic]? Aldi Palacio

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[phonetic]?

MR. ALDI PALACIO: (Inaudible).

MS. MEDLEY: Barely, your, your, volume is low. MR. PALACIO: I want to raise the volume. You hear me better?

MS. MEDLEY: Oh, it's scratchy. It's a-it's hard to hear.

MR. PALACIO: Let me-let me-can you hear me? MS. MEDLEY: Barely, go ahead. It's, it's low,

Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 84 but go ahead and, and maybe make sure you don't move too much, but go ahead.

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3 MR. PALACIO: Okay. I'm going to tell loud, 4 okay. I'm here to represent many of small landlords. As 5 you can see, I'm very active on the chat. I'm not against 6 tenants and used to be a tenant. I will say that all 7 these laws are wrong because they put on the same basket. 8 Corporate landlords and big landlords right now are 9 getting-I'm losing my house. I have some tenants that 10 personally, they've been trashing my house, they've been 11 doing a lot of bad things. No, all tenants are bad. What I'm saying is that this approach for this problem is 12 13 They pushing all these lawyers and lawyers and the wrong. 14 legal help me got (inaudible), but they don't give this 15 money to that people. What they don't teach them how to 16 buy the house, but they don't teach them how to get an FHA 17 loan the way I did when I was here an immigrant working 18 hard. What they don't teach them how to fish, know how to 19 get this free help. This is no helping. This all-all 20 these politicians all day one is bought, right. What they 21 don't help. The real health is not going and just give 22 them free stop. If they have their own house, they're 23 going to take care of. Right now, I'm losing my house and 24 with an Asian group of people that-we are many and small 25 landlords, we are losing our house. I have a three-year-

1 old daughter. My tenant, they bought luxury, luxury, 2 luxury cars, they all working. Now, I-the mistake that I 3 made try to help somebody, she-this lady came, she told me she has four children on, on her country, I was trying to 4 5 help her. I rent her a room. Four year later, she has 6 four lawyers. I have no lawyer because the small 7 landlords, not all landlords are rich. We all not Rich. 8 I'm losing my house, and behind my mortgage payment, a 9 house that I worked for years. I worked seven years day 10 and night to buy my house. Why should I lose it? Because 11 you've given legal representation to all, all these 12 people. I'm not against-I'm not against landlords. Ι 13 don't know what they pushing so much about legal services. 14 A lawyer-I took my, my tenant to, to Court, it took me two 15 years I couldn't even evict him. How much money this 16 lawyer is making, it's making over \$200,000. 17 MS. MEDLEY: (Inaudible).

MR. PALACIO: So he's making over \$200,000. How many landlords, how many tenants they can help? How many tenants can buy houses with that money? But they don't use that money just to help them to buy houses, but they have to destroy. Now I'm going to be on the street and these tenants are going to be on the street. Do you think that is the solution? Late-sooner or later we need-I wouldn't rent again in my life to nobody because I'm

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Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 86 1 traumatized even if they want to give me 50,000. So many 2 of the other small landlords, they thinking just like me, 3 this is a temporal fee, yes, they going to be in our house 4 for a while, but we going to find a way to evict them. Do 5 you think-now they going to be on the street and not going 6 to be on the street? Now, we going to have more people on 7 the street who's going to be affecting me because I'm 8 going to be forced to sell my house to the big 9 corporation. So I don't think this is the right solution. 10 I don't think --

MS. MEDLEY: -- 30 seconds.

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MR. PALACIO: -- this is the right approach. Okay. So this is all I want to say. Then, you know, say hello to my other landlords and I think this is not the right approach. I think they should just help them to, to buy their own houses not to have simple solutions, you know? New York is becoming like a communist country, they forcing me to have-it's like going to the restaurant no paying, sit down right there for your food. And on top of that, asking for money because my tenants they're asking me for money, for ridiculous amount or money. They're asking me for \$20-40,000. You know, when I just been renting them rooms; now, they, they need to be --

MS. MEDLEY: -- Time?

MR. PALACIO: -- thank you so much.

Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 87 1 MS. MEDLEY: Thank you. DANNELLY Rodriguez 2 [phonetic]? 3 MALE VOICE: I see evict free (inaudible) evict free-eviction free-evection free. 4 5 MR. DANNELLY RODRIGUEZ: Yes, sir. You 6 (inaudible). My name is DANNELLY Rodriguez, I'm here on 7 behalf of the Legal Services Staff Association. I am an 8 attorney here in the mission, and I'm day in and day out 9 in Queen's housing court suing landlords and defendant 10 tenant every single day. So I really want to ground this 11 on what's going on in, in for other people's lives. Me, myself --12 13 MS. MEDLEY: -- Come on now. 14 MR. RODRIGUEZ: -- while I was studying for the 15 bar, I was issued a holdover proceeding. I was standing 16 in solidarity with New City tenants who were unable to pay 17 no rent. And I couldn't afford either. 18 MS. MEDLEY: Well. 19 MR. RODRIGUEZ: I'm the first of my family to 20 become an attorney. 21 MS. MEDLEY: Well. 22 MR. RODRIGUEZ: First generation and I come from 23 a story of Queens. Probably the most justified 24 neighborhood is (inaudible) city. There was war going on 25 in our city and called gentrification, right?

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MS. MEDLEY: Okay.

MR. RODRIGUEZ: And while I tried to get the right to counsel, I was unable to. The, the law student, the law graduate, the individual who passed the New York State Bar, I knew my rights and I couldn't get right to counsel. What's that mean for immigrants who can't speak English?

MALE VOICE 2: Amen.

MR. RODRIGUEZ: What's that means for poor people? What's that mean for black people (inaudible) people (inaudible) to the (inaudible) access, right? And now I'm inside the Court, I'm on the other side and I can't help but notice every single time I'm in Court, that every single person with very few exceptions looks like me.

MS. MEDLEY: Go ahead.

MR. RODRIGUEZ: Every single time I'm in Court, I just take a second and I look at that because it's grounds. What is RTC? RTC means black lives Matter, obviously means that the poor people matter.

MS. MEDLEY: (Inaudible).

22 MR. RODRIGUEZ: It means immigrants matter, 23 obviously it still means people matter. So we the 24 (inaudible) the judges need to stop blaming the Defendants 25 'cause the Defendants are the ones who are keeping people

Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 89 1 in their home (inaudible). The, the, the cases through on 2 the behalf of the landlord throughout in this city, which 3 the Democrat and the Republicans (inaudible), so we need a price (inaudible). So right to counsel is not a 4 5 privilege. It's a right now we should start acting like 6 this. 7 MS. MEDLEY: 30 seconds. 8 MR. RODRIGUEZ: That's the bottom line because 9 the people said so, let's go all power to the tenants and 10 make sure that we fund RTC. And then once we fund it, we 11 need to deify housing, abolish landlords, and guarantee 12 housing for every single (inaudible). 13 MS. MEDLEY: Thank you. Lauren Grady? Lauren 14 Grady? 15 FEMALE VOICE: Yes, just to move (inaudible). 16 Coming out a marriage separation, becoming a single parent 17 I've been a (inaudible) a parent and a hospital worker 18 during a pandemic. I was fortunate to found a home on 19 Columbus Avenue December of 2020. 20 FEMALE VOICE: Okay. 21 MS. LAUREN GRADY: My daughter said, I spent our 22 first time on an air mattress and checked the fact that we 23 were stable. We eventually acquired our first belongings 24 out stores and made it a home, right. Our first year, I 25 was made aware through a letter from the Office of

Administration that my property was rent stabilized. The current rent I was paying at 2150 was deflated from \$717. I made my landlord company aware they (inaudible) to pay what was legally required when it came to church my intentions with renewing my lease. I was given an option of 4,200 (inaudible). I had to become more my own advocate. See what they didn't know or realize is that I'm actually a counselor in the field of behavior help, almost 18 years.

### FEMALE VOICE: Yeah.

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MS. GRADY: So I felt disrespected, disregarded, and angry. I did the best way to utilize my emotions was to reach out and I contacted a guy at Riverside for assistance. As of today, I have overpaid \$30,000 and received letter from the law office running an eviction last month.

## FEMALE VOICE: What?

18 MS. GRADY: And at the time of this meeting, I 19 received a call from the new management company asking me 20 to leave a payment plan for a monthly of \$3,500. So 21 during this housing experience, I was not aware of the 22 rights to counsel because it's not advertised. Yeah, I 23 was blessed to speak with representatives with the 24 (inaudible) Counsel Rick Goddard, who intend to guide me 25 through my journey. So moratorium on evictions would be

1 the epitome of fear or just for tenant in order for them 2 to have an advocate. The fear of eviction and having to 3 go to Court without representation is an anxiety provoking 4 thought for anyone. We have individuals, community groups 5 and organizations willing to help carry the burden, but 6 are underfunded. They cannot operate from the empty well. 7 They're within our community. So (inaudible) cheerleader 8 for communication, reciprocity where ideas are shared, 9 people are heard that we work towards a resolution. So 10 keyword in the Office of Civil Justice, Justice 11 (inaudible) state (inaudible) evictions are entitled to 12 We're entitled to this in order to meet our daily this. 13 need thriving rather than existing in fear. Thank you. 14 MS. MEDLEY: Thank you. Milton Jones 15 [phonetic], I just saw it pop up in the chat I was just 16 about to call your name. I don't know if you logged out 17 yet. 18 MR. MILTON JAMES: Okay then. Hi. Thank you,

19 Raniece, and thank you, all. I've enjoyed this quite a 20 bit. Some very riveting stories, Pilar, Alex and others who brought it to home. I'm a former school 22 administrator. And I did work at the District Attorney's 23 Office for a while and I'm now a, a tenant in need at the 24 Goddard Centered. I would say that just from what I've 25 heard a lot speaks to criminal behavior with landlords and

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1 supporting staff, superintendents of buildings and as well 2 as management. And so you're, you're dividing yourself 3 between people interested in dealing in housing Court and 4 then also having to deal with criminal activity at the 5 They cannot navigate it by themselves. same time. You, 6 you need to fund the RTC program, it needs-you just cannot 7 survive through Court by themselves. Many of the stories 8 have been riveting, I mean this, this as to what's 9 happening here. But I would say as a suggestion, as an 10 educator, I think it would be a great idea to partner in 11 some way, someone with the (inaudible) system. There's a 12 powerful, powerful powerhouse of young adults there, ready 13 to go, as Pilar said earlier, into the legal profession as 14 paralegals, as secretaries, as lawyers. And if you can 15 begin that process through funding, then you can really 16 begin to get a powerful group of Attorneys and staff 17 members ready to take on this. Those that are there now, 18 doing the work to supervise them to the end because 19 they're experienced it's needed. That's just from my 20 background as the school administrator, as, as working at 21 the District Attorney's Office, though I had the pleasure 22 of working with Elizabeth Holtzman. And she was very 23 wonderful to work with and very bright herself. And it 24 just speaks to the fact that many of the Attorneys for the 25 landlords and some landlords, not all as the young man

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spoke about earlier, earlier, but some of them particularly those with lots of money, have no qualms about going into criminal aspects to get tenants out and that needs to be addressed more often. It's not housing Court you're talking about it's a-it's a-those are criminal activities. So thank you all for, for this wonderful, wonderful chance to talk and I hope that discontinued funding. Thank you.

MS. MEDLEY: Thank you. MJ Fontaine [phonetic]? Fabian Bravo [phonetic]? Kim Kaiser [phonetic].

MS. KIM KAISER: Hi. I'm Kim Kaiser. I'm a tenant in Brooklyn and I guess like a tenant organizer for the last year or so. It's, it's plain to see that without counsel, tenants are having extreme disadvantage in extreme, like, complete risk of being in house. I, I don't want to live in a city where people are just grown out of their homes like a dozen. Also, I'm, I'm from Brooklyn I've lived here-I've lived in for like 10 years and I've lived as a tenant of my in-laws for a lot of that time. But I'm from Brooklyn originally and I've finally moved out of that home and I'm now living-paying rent to a landlord that I don't know personally. So my housing is on the line now and I'm glad to be in solidarity with my fellow tenants here in Brooklyn (inaudible). Housing, is it human, right? Yes, (inaudible). And we collectively

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worked to bring right the coalition to bring (inaudible). It has to be defended. It-you don't have to even be a tenant to know that when you're in a Court proceeding, your right to counsel is everything. FEMALE VOICE 2: That's right. MS. KAISER: Right. So we, we need to pause all

cases for eligible tenants who don't have counsel until there is lawyer capacity. We need to manage the wait list of tenants to make sure that all tenants who are denied right to counsel get a lawyer. We need to meet regularly with tenants and organizers to develop solutions. If there are landlords like helping in the chat who don't think this is the way, then, then actually show up and fight for your fellow people in this city that you live in with them.

#### FEMALE VOICE: Yes.

MS. KAISER: It's really not that complicated. We find the one option that tenants have a day in their home or we admit that we don't care. It's, it's simple. For now, publicly, when will you release the request for proposal for fiscal year 2024 and the 3.5 million you are allocating? This is law it has to be respected.

23 MS. MEDLEY: Thank you. Kecia McFadden 24 [phonetic]? Bebe [phonetic]?

MS. BEBE: Hi?

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## MS. MEDLEY: Go ahead.

MS. BEBE: Hi. I am a small landlord. I hope I'm in the right room, but I would like to speak about my experiences. Being a small landlord has many challenges, and going to-going to landlord tenant court and having a free Attorney provided for the tenant creates many of times creates a lot of obstacles for the landlord. Ιt deteriorates the, the relationship between the tenant and the landlord. There is too many postponements, which creates a delay and lots of times that create financial hardship. And at the end of it, the, the landlord and the tenant relationship cannot be repaired. It makes the relationship so deteriorated that the fact that it stretches out so many delays in the Court system and it creates a serious problems for the landlord. The Court itself is a watchdog for the landlord. The judges and the Court's attorney provides all that the law allows them to protect the landlords. The Court itself is at --

## MS. MEDLEY: 30 seconds

MS. BEBE: -- I'm sorry to protect the tenant. The Court itself is a watchdog on that process. The DHCR also is another protection for the tenants. The HPD and the DHCR is also a protector of the tenant. So it's not like the tenants are not being represented and to stretch the Court-the Court calendar for a longer time with all

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these delays make it so hard for the landlords with this financial hardship. I also heard another landlord testify he doesn't want to rent. This is why so many units are being withheld from rental. I, I would suggest, you know, paying the landlord, having a good relationship with the landlord is the way to go. And I have been a landlord for 39 years and the backup that is caused by Legal aid, Queen's legal, and all these others are really creating a hardship for both sides. The tenant --

MS. MEDLEY: -- 30 second.

MS. BEBE: -- as well as the landlord. And I also think the right to counsel and the funding for that should be given for the tenants to pay their rent instead of having this charade of postponement in the Court, backing up the Court calendars that cannot move it's creating a very big hardship. And tenants should pay their rent in order to keep their apartment and not become homeless and work out.

MS. MEDLEY: Time is up. Fine. Thank you. Jerry Rivers [phonetic]? Tiffany Goodson [phonetic]? Rhonda Pitts [phonetic]? Sean Abbott [phonetic]? Jordan Cooper [phonetic]? Susanna, Susannna Blankley [phonetic]?

FEMALE VOICE 1: (Inaudible).

MS. MEDLEY: For those who may not have picked up one of the speakers with the right to counsel coalition

has asked that their time be used for, for-there you are. Now we can have, have, have-we have some sound, but that's why we will pause, all right. Thank you. Thank you all. Susanna, did you want to speak now? Susanna Blankley? MS. SUSANNA BLANKLEY: I'm going to have Brenda

speak in my spot.

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#### MS. MEDLEY: Okay.

MS. BRENDA: Listen, I'm going to be real. In the landlord, landlord (inaudible) something that was a (inaudible) black woman who had a relationship with my landlord who has lost my job (inaudible) the divorce. (Inaudible) when (inaudible) okay. When you don't want (inaudible) that's about eviction. I was (inaudible) for eight years for (inaudible) like you guys with the big old house in little island (inaudible) people's money, you know, and that (inaudible), you know, how it (inaudible). (Inaudible) that we worked hard to (inaudible) you all (inaudible) and stop making (inaudible) anymore. (Inaudible) no (inaudible) we worked as (inaudible) whatever somewhere (inaudible). (Inaudible) so get off, we don't look like we knew (inaudible), okay (inaudible) get off. MS. MEDLEY: 30 seconds.

> MS. BRENDA: (Inaudible). MS. MEDLEY: Debra Leggett [phonetic]?

	Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 $98$
1	MS. BRENDA: (Inaudible).
2	MS. MEDLEY: I can't I can't hear you all.
3	Debra Leggett? I have phone number (347) 907-0606?
4	Althea Matthews [phonetic]?
5	MS. BRENDA: (Inaudible).
6	MS. MEDLEY: We can't-we can't hear you well, if
7	you're speaking into the mic.
8	MS. ALTHEA MATTHEWS: (Inaudible) sign that bill
9	is 2017. And it's a shame that right now that this law is
10	not being for (inaudible) and it should funding—and should
11	funded 'cause this is the right to see people in their
12	home. I was in the shelter for three years. I just got
13	out a month ago right, in my (inaudible). I'm (Inaudible)
14	like too many people in the shelter and we don't get this
15	right? This is on-this City is going to be (inaudible),
16	that's right. This, this is for some reason it seems like
17	there's a conspiracy. Black and brown people with the
18	(inaudible). I have worked with every (inaudible).
19	MALE VOICE 1: (Inaudible).
20	FEMALE VOICE 1: There is conspiracy.
21	MS. MATTHEWS: (Inaudible) in the shelter for
22	years (inaudible) day, day and out and then the OJC is
23	doing this to the people (inaudible). There's a
24	conspiracy. This is just not happening (inaudible), there
25	is a conspiracy there. Money housing shelter is a

1	business and they want more people (inaudible) stabilized
2	vacant apartment. They don't want to house nobody; they
3	want to continue (inaudible) industry for eight to counsel
4	(inaudible). What is this local law to keep (inaudible)
5	in home so they can do job effectively. Their
6	(inaudible). (Inaudible) and didn't make to be
7	(inaudible). We need a (inaudible) at (inaudible)
8	advocating to the right of counsel. Thank you.
9	MS. MEDLEY: Thank you. Fidel Albert
10	[phonetic]? We, we can't hear you.
11	MS. FIDEL ALBERT: Pardon me?
12	MS. MEDLEY: It's hard, hard to hear you.
13	MS. ALBERT: Inaudible) Fidel Albert
14	(inaudible), but you can see some of my buttons thank you.
15	The purpose of right to come, the purpose of right to-the
16	purpose of right to counsel is that no tenant
17	MALE VOICE 1: (Inaudible).
18	MS. ALBERT: that no tenants have to go to
19	Court without an attorney. The Court (inaudible) people
20	(inaudible) for presentation. The Court looks (inaudible)
21	all eviction cases. So I have known (inaudible), yes, all
22	eviction cases, right? All eviction cases, know
23	(inaudible) go to court without legal representation
24	permitted. (Inaudible) and we know lawyers to take on
25	these cases for tenants if the Court do not (inaudible).

1 The Judge are often working in favor of the landlord, 2 because, you know, why they offer the money (inaudible) 3 the Court (inaudible) to get their favor, yes, put in 4 their favor, okay? Many times-many times I tricked in the 5 signing documents, right? Are, are tricked in signing 6 documents by the landlord attorney that they do not 7 understand because of terminology, that one is true. Ι 8 can to that. This leads to consequences for (inaudible), 9 right? This leads to consequences of tenants still be 10 evicted (inaudible), right? I went through, excuse 11 (inaudible). I went through harassment or (inaudible) of 12 the (inaudible), same thing-like same thing (inaudible) of 13 harassment from a pathological liar (inaudible) to fight a 14 lawyer, organization and (inaudible) the National Domestic 15 Private Alliance. (Inaudible) in all that I have been 16 left without representation. (Inaudible) if I had 17 representation (inaudible), I would've been evicted. 18 That's why the right to counsel is so important and I 19 support them 100 percent. We have state right to counsel, 20 that was (inaudible) demand that both CJ quarantees more 21 lawyers for tenant and to address all cases for tenant 22 that do not have a right to counsel until they do to --23 MS. MEDLEY: -- It's time. 24 MS. ALBERT: -- how do we get (inaudible) if it 25 helps (inaudible). To get a lawyer to defend and helps

Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 101 1 them (inaudible) from getting evict in their home and to 2 stop harassment form these strong landlords. Free means, 3 eviction free New York (inaudible). That's the same 4 (inaudible), right? The right to counsel to defend the 5 right to counsel. Thank you. 6 MS. MEDLEY: Thank you. Lawson Govin 7 [phonetic]? 8 (INAUDIBLE CONVERSATION) 9 MS. MEDLEY: I'm just going to call again phone 10 number with the hand raised (347) 907-0606. What do you 11 say? And one last time, Lara-Laura, excuse me, Govan or 12 Govan. Thank you. 13 MS. LAURA GOVAN: Thank you, (inaudible). 14 MS. MEDLEY: Thank you. 15 MS. GOVAN: Thank you. (Inaudible). 16 [INAUDIBLE CONVERSATION] 17 MS. MEDLEY: I refer to you, go ahead. 18 MS. GOVAN: right to counsel was not in effect 19 when I was unlawfully evicted from my home. I was forced 20 and I, I still ongoing, continuing to fight the issue 21 involving the unlawful illegal eviction that took place. 22 And I was then-I was not able to obtain legal counseling 23 at that time which despite the fact coming to Court. When 24 I first appeared in thereafter, that they didn't have 25 authority to respond because I was a served properly, the

1 matter continued over several years. I was (inaudible) 2 they were-I was-I was appointed-I was appointed a, what do 3 you call (inaudible) to aid-to prevent me from being evicted with less than being evicted after the, the 4 5 illegal things took place in the-in the in the proceeding. 6 I strongly feel I'm going to minimize respect. It's 7 necessary for tenants or people to have legal 8 representation and it's necessary to have organizations 9 like RTC and (inaudible) and all to assist because they're 10 not privy to the, you know, the language and the 11 proceedings and so forth. And so if you're in there 12 representing yourself without that, you know, you are at 13 a, you know, you're limited, you understand? And it 14 should be limited where you would have to do that because 15 the landlord had (inaudible) professional people or you 16 know, people with, you know, what you call educated 17 processes to move you forward. And it's unfair for those 18 who have not afforded that to have to navigate through 19 this type of system, you know? And it's necessary to have 20 these things (inaudible). You know, this, we have a law 21 that's in place that's not being enforced. 22 MS. MEDLEY: 30 second. 23

MS. GOVAN: I'm not emphasizing that they enforce the right to the counsel and, and it should be voiced loudly amongst all of us, understand? Because it's

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Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 103 1 not just the black grounds and immigrants, its people who 2 be entitled to have, you know, a group of human rights to, 3 to living a home, you understand? And these things are 4 being denied, you understand. And (inaudible), I say I 5 can greatly say that because it's me against the Court of 6 administration. If you're looking at a person who filed a 7 lawsuit, that's why I constantly tell them who can file a 8 lawsuit. And they're saying that, you know, it's 9 dismissed because, you know, I have to go back to who was 10 authority in the lower Court for the issue that I brought 11 to their attention --12 MS. MEDLEY: -- Time. 13 MS. GOVAN: -- (inaudible), you understand? And 14 this is what I believe that was probably have to come 15 about as far as in for-involving the rights to counsel 16 time. 17 MS. MEDLEY: Time. 18 MS. GOVAN: And (inaudible). 19 MS. MEDLEY: Thank you. Chaplain Sandra 20 Mitchell? 21 MS. CHAPLAIN SANDRA MITCHEL: Ms. Raniece, thank 22 you for allowing me to speak. Good evening, evening, 23 everyone. Blessings to everyone. My name is Chaplain.

> Sandra Mitchell and I am a member of the Northwest Bronx Community Coalition, but started as CASA, Community Action

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1 for Safe Apartments. I was going through a housing 2 eviction process when I joined CASA and there was no right 3 to counsel. I had to-I had to represent myself. I became 4 physically ill and I didn't know what to do. My landlord 5 had, had falsified documents and brought this big 6 spreadsheet for four years of just lies. And the thing is 7 that I had all my leases-signed leases, I had all of my 8 counsel sheets with this, he didn't think that I would 9 have that information. So he just-he just said, oh, You 10 Honor, I, I have so many tenants, you know, I got things 11 mixed up. So he was a lie slap a lie in Court while I 12 have to stand there, you know praying, praying that God 13 would help me not to fall out. And eventually I fought 14 for as long as I could, but then I lost the case. And 15 because I didn't have right to counsel, because right to 16 counsel did not exist. So I had to go to the shelter 17 where I had a stroke and now, I'm-I have my apartment 18 again. And these pretty landlords, I mean, they would 19 take you, drag you to Court, they would bully you, they 20 will come to your house and they'll bully you. They will 21 make you feel like you have no choice. They will raise 22 your rent even for rent stabilized tenants and if you 23 don't know your rights, you are at their mercy. And so 24 I'm-or I'm asking the OJC to enforce the law, this is a 25 law. Right to counsel needs to be not just citywide,

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needs to be federal across the country. It needs be statewide, state to state, all the 50 states because this is all-out attack on tenants. And even people who own their own homes are suffering. And I'm saying I know that there's a G-d that sits up high and looks down low and he works to people also. He's not some abstract whatever. And G-d is going to hold each and every one of us accountable for what we did not do to do the right thing. I'm telling you; no one needs to go through this. We didn't ask for COVID. This is not our fault. We were not lazy or shirking our responsibility. I prayed to G-d. Seriously, I don't want anyone to be harmed, I don't want anybody to have to go to the shelter, I don't want anyone to be getting even more-sick costing the city a lot of money. It's \$3,000 per head in a shelter. They put you all in one room, six women into one room. It's a horrible place. It's a horrible place to be in.

MS. MEDLEY: 30 seconds.

MS. PAULETTE JAMES: And I'm just saying, we need the right to counsel. We need a fair shake. And we need to stop this-it's inhumane. And we are going to-G-d is going to come and he's going to squat his wrath upon on each and every one of us if we don't do our right thing. Thank you.

MS. MEDLEY: Our final two speakers, Lucy Block

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# and Sarah Lazur. Lucy Block.

MS. LUCY BLOCK: Thank you for the opportunity to testify. My name is Lucy Block. I'm a Senior Research and Data Associate at ANHD. And testifying on behalf of (inaudible). We've been working with the Right to Counsel Coalition for over four years to obtain, publish and analyze housing court data from the Office of Court Administration, which has otherwise not been available for public analysis. And that data allows us to quantify the state of evictions in New York City and New York State. So with that data, we've been able to track trends and eviction filing throughout COVID as well as the expiration of legal protections. So despite many people calling it eviction (inaudible) during the pandemic, 82,000 residential evictions were filed in New York City, (inaudible) and January 15<sup>th</sup>, 2022. Over 110,000 evictions have been filed since then. (Inaudible) legal service providers warn that the uplifting of eviction protections would flood and overwhelm the Courts because there was not adequate infrastructure to handle all the eviction cases in the pipeline. Despite that, the Court decide to revert to the pre-pandemic status quo with severe consequences, which we are seeing now. Since early last year, providers have not been able to take on all tenant states eviction were eligible for RTC. Tenant attorneys do their work

1 because they care deeply about tenant's right to housing 2 and they're overworked and exhausted. Over and over, 3 they're facing the impossible choice of either turning 4 tenants away, meaning that tenant may unnecessarily lose 5 their home. By taking on so much work that they simply 6 cannot do it all with integrity, and as a result, they're 7 experiencing intense burnout, meaning that they're leaving 8 their organizations in drones, which is only exacerbating 9 the problem. With OCJ data we've been able to calculate a 10 rate of representation for eviction cases filed since 11 January 15th of last year, and we found that only 47% of 12 tenants who appear in court at least twice have received 13 representation in their case, whether through rights 14 counsel or not. That means that that figure includes 15 tenants who have retained private counsel and the actual 16 rate of Right to Counsel representation is lower than 47%. 17 It's been estimated that 82% of tenants are eligible for 18 its counsel. As of this week, over 17,000 tenants have 19 faced eviction in court alone since January 15th of last 20 We know that this denial of legal representation vear. 21 harmed tenants of color the most. My organization has 22 found that evictions are filed more than twice as often in 23 majority people of color as opposed compared to majority 24 white opposed. The victims destabilized households in 25 communities they feel displacement. New York has the

power to change this, and is the Office of Civil Justice's responsibility to make sure that we do. OCJ was created to implement Rights to Counsel and is responsible for upholding it. OCJ --

MS. MEDLEY: -- 30 seconds.

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MS. BLOCK: -- fulfilling that responsibility. And by remaining silent, office is allowing legal services providers to take the blame are a problem that only can be solve by the Court. We call on OCJ to publicly state that you'll defend RTC, we call on you to demand the Court (inaudible) all the cases where a tenant is eligible for RTC until the tenant is able to retain (inaudible). (Inaudible) until all pending cases have retained RTC attorneys to reduce the volume of cases to keep cases available, provider capacity, welcome so that lawyers have time to do their work properly. You're calling me to manage the wait list of tenants to ensure that all tenants who have denied RTC get a lawyer and to increase the budget for RTC by at least 70 million and ensure that that future funding matches the needs.

MS. MEDLEY: Time.

MS. BLOCK: (Inaudible) release the fiscal year (inaudible) request for proposals for 3.57 million to implement local law 53. And we request that like you did previously, that you meet regularly with tenants or

Thank you. And Sarah.

1 2 organizers to develop true solutions.

MS. MEDLEY:

3 MS. SARAH LAZUR: Hi. Thank you. My name's 4 Sarah Lazur and I am a member of the Crown Heights Tenant 5 Union and the Right to Counsel Coalition. And yeah, that 6 was a broad picture from (inaudible) I quess I want to go 7 more local. The Crown Heights is the neighborhood that 8 has been under siege for rapid gentrification which is 9 what led the founding of our tenant union 10 years ago. 10 And it's a constant cycle of displacement and overcharge, 11 refused repairs and constant harassment fueled by 12 speculative development because we're targeted for 13 rezoning's, et cetera. And we're an all-volunteer tenant 14 led union of long-term residents and new arrivals, and 15 we're strong and we see that we are all being ground up by 16 this same cycle of displacement and overcharge. They're 17 strong, but between 2022 and 2020, Crown Heights lost 18 19,000 Black people in Crown Heights North alone and 19 that's more than any neighborhood in the city. Since the 20 moratorium, Crown Heights North has had more evictions 21 than any other neighborhood in the city that we 22 consistently rank in the top five for the most code 23 violations of any neighborhood in the city. So this is a 24 neighborhood under siege, right, when a Crown Heights 25 Tenant is brought into housing court, our cases are

Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 110 1 complex and they always involve counter claims as serious 2 repairs issues, denial of services, overcharge and/or 3 illegal deregulation. Also in our neighborhood, thousands of stabilized units suddenly went missing after the 2019 4 5 grid laws. And also, we've noticed that many tenants 6 their landlords have been weaponizing the police with 7 false claims and false charges against them. So all of 8 this together, all of these counter claims are so far 9 beyond what the average tenant can be reasonably expected 10 to argue or to prove on their own. That's why we need 11 representations to adequately seek justice. But the 12 complex situations that we're dealing with that are 13 leading to our eviction. When you let these cases move 14 forward without representation, you're condoning the 15 status quo. And that leads to the disintegration of a 16 neighborhood. And that's not something you can never get 17 back. Once you lose your home, you can never get it back. 18 Once you lose your neighborhood, you can never get it 19 back. So please be courageous and defend right to 20 counsel. Make sure that all cases are adjourned until 21 they can get representation. Thank you.

MS. MEDLEY: Thank you. So as we mentioned, those were our final speakers. I want to thank you all for your time, for your attention, for amplifying your voices here this evening. You have been heard. I want to

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1	take the opportunity as well to thank									
2	MS. BLOCK: There's someone named Beverly who									
3	was on the list who was never called.									
4	MS. MEDLEY: This will be our last speaker just									
5	so we're clear and then, and then we'll wrap up. Thank									
6	you.									
7	MS. BEVERLY RIVERS: Hello. My name is Beverly									
8	Rivers and I'm a proud tenant leader of Flatbush Tent									
9	Coalition. For all tenants who have access to legal									
10	representation and inform them about their rights when									
11	they held in court, tenants are not actually receiving									
12	this right. But with the past three years, more than									
13	60,000 tenants were denied Right to Counsel due to the									
14	Court over scheduling cases and moving them through									
15	faster. (Inaudible) that housing courts are more									
16	concerned about the landlord and the right of the tenant.									
17	The impact of this is that tenants' rights are not									
18	acknowledged, and the issues are not being resolved in the									
19	Court. This is leading to high eviction because tenants									
20	are not being heard or given a fair trial. OCJ needs to									
21	ensure tenants have access and better understanding of									
22	their rights. It is the OCJ's responsibility to hold									
23	eviction proceeding until all tenants have representation.									
24	(Inaudible).									
25	MS. MEDLEY: Thank you. On that note, again, I									

Public Hearing on OCJ's Universal Access to Legal Counsel Program - 2/24/2023 112 want to thank you all for joining us this evening. I want 1 2 to acknowledge our ASL interpreters, Sister Pamela O. 3 Mitchell and Genevieve [phonetic], thank you so much. Ι want to also thank our in Spanish language interpreters in 4 5 the interpretation room, Levine and Juan Carlos 6 [phonetic], thank you. Thank you very much for your work 7 this evening. And again, thank you all for your 8 commitment here and for being with us in this space. 9 Thank the providers for what you do every day and for 10 sharing today with us this evening with us. I also, 11 again, want to shout out my team. Thanks some of the 12 members, Marissa who stayed here with us on site, Jaclyn 13 who left us online. And if I'm missing anybody from my 14 team, sorry about that. But again, thank you all so much 15 more to come. You all have a good evening. Thank you. 16 Goodbye. 17 (Proceeding Concluded.) 18 19 20

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I, Edwin Ademba, certify that the foregoing transcript of proceedings in the New York City - Human Resources Administration - Office of Civil Justice, Public Hearing on OCJ's Universal Access to Legal Counsel Program, was prepared using the required transcription equipment and is a true and accurate record of the proceedings.

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