

Cash Assistance: Why Comply with NYC Child Support?

Question: Who is required to comply with child support?

Answer: Federal and New York State Law requires that you comply with Child Support when you have a minor child on your Cash Assistance budget and the child's other parent (noncustodial parent) is not on the same budget. Let your FIA worker know if you already have a child support order for all of the children on your case.

Question: What happens if I do not comply with child support?

Answer: If you do not comply you may have your benefits reduced as follows:

- Your Cash Assistance benefit may be reduced by at least 25%;
- You may lose Medicaid for yourself;
- You may become ineligible for some rental assistance programs or have your rental supplement reduced;
- You won't receive up to \$200 per month in child support payments in addition to your Cash Assistance benefit – and more once you no longer need Cash Assistance.

Question: When and where is my child support interview?

Answer: Please check the appointment notice sent with this mailing.

If you misplaced it, need more information, prefer a virtual appointment, or need to reschedule your appointment, please contact your local Child Support Borough Office. Find your local Borough Office at <https://on.nyc.gov/contactocss>. To reschedule an appointment or request a virtual appointment please call us at least 24 hours in advance.

Copies and translations of this and all referenced documents are available at <https://on.nyc.gov/custodialparent> or use the QR code below.



Question: Can I be excused from child support?

Answer: Below are some examples of why someone might be excused from child support either temporarily or permanently. Even if you fit one of these categories, you must attend your child support appointment to explain your situation and discuss the next steps.

- You have concerns for your own and/or your child(ren)'s safety if the other parent is brought to court and ordered to pay child support. Learn more at <https://on.nyc.gov/custodialparent> under "Getting Child Support Safely".
- Your child came from a pregnancy due to incest or rape.
- You are working with an adoption agency to have your child adopted.

 Before you go to your appointment, please read both "**LDSS-4279 Notice of Responsibilities and Rights for Support**" and "**W-280a Information for all potential child support applicants about getting child support safely**". If you have any safety concerns after reading these documents, please contact your FIA worker, who will refer you to an HRA Domestic Violence Liaison. Together you can decide if child support is safe for you and your family.

Need help?

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