

免費或低價的調解服務

針對子女撫養費、監護權和探視權、通訊權及其他事宜

取得保密且公平的協助

紐約市推出了多種免費或低價的調解計畫，旨在幫助您與您子女的另一位家長合作找出積極的解決方法。

調解員接受過專業訓練，會悉心聆聽您的意見，公平處理各種問題，並保持安全有效的對話。

討論重要事項

調解員可幫助家長針對如下事項達成協議：

- 逾期未付的子女撫養費款項
- 今後的子女撫養費款項
- 監護權與探視權或育兒權
- 通訊權或其他類型的衝突事項

掌控流程

您與另一位家長掌控調解流程。您決定是否要參與。您決定是否要接受最終協議。

以下是此程序的進行方式：

- 兩位家長與受過訓練的、中立的調解員進行會談
- 調解員引導家長展開有關需求和差異的對話，以達成實際可行的協議
- 由兩位家長而非調解員做出決定

尋找符合您需求的計畫

紐約市推出了多種計畫。

調解服務提供者名稱	提供的服務類型			
	養子女撫養費同意見	養子女撫養費債務	監護權與探視權	養育的其他問題
調解與培訓中心 (Center for Mediation and Training) 電話：212-799-4302 所有客戶；以小時計費	✓	✓	✓	✓
社區調解服務 (Community Mediation Services) 電話：718-523-6868 Queens 的居民	✓	✓	✓	✓
調解與衝突解決機構 (Institute for Mediation and Conflict Resolution) 電話：718-585-1190 Bronx 的居民			✓	✓
紐約和平機構 (New York Peace Institute) 電話：212-577-1740 Bronx 和 Manhattan 的居民	✓	✓	✓	✓
紐約法律援助小組 (New York Legal Assistance Group) 電子郵件： hrasupport@nylag.org 低收入客戶	✓	✓	✓	✓
家長協助 (Parent Help) 電話：800-716-3468 所有客戶			✓	✓

如需瞭解更多資訊，請發送電子郵件至 dcse.cseweb@dfa.state.ny.us，主題為「mediation」（調解）。



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Hard Conversations Are
Part of Parenting

Mediation
Lets You Really Be Heard



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Free Or Low-Cost Mediation Service

For child support, custody and visitation, communication, and more

Get Help That's Confidential and Fair

Free or low-cost mediation programs across New York City will work with you and your child's other parent to find a positive way forward.

Mediators are trained to listen, to be fair, and to keep the conversation safe and productive.

Talk About What's Important

Mediators help parents come to agreements about such issues as:

- Past-due child support payments
- Future child support payments
- Custody visitation or child rearing
- Communication or other types of conflicts

Take Control of the Process

You and the other parent control the mediation process. You decide whether you want to participate. You decide if you want to accept the final agreement.

Here's how the process works:

- Both parents meet with a trained, neutral mediator
- The mediator leads a conversation about the parents' needs and differences to come to a realistic agreement
- The parents make the decisions, not the mediator

Find a Program That Fits Your Needs

Programs are available across New York City.

Name of the Mediation Provider	Type of Service Provided			
	Child Support Consent Order	Child Support Debt	Custody and Visitation	Other Issues in Parenting
Center for Mediation and Training 212-799-4302 all clients; hourly fee	✓	✓	✓	✓
Community Mediation Services 718-523-6868 Queens residents	✓	✓	✓	✓
Institute for Mediation and Conflict Resolution 718-585-1190 Bronx residents			✓	✓
New York Peace Institute 212-577-1740 Brooklyn and Manhattan residents	✓	✓	✓	✓
New York Legal Assistance Group hrasupport@nylag.org low-income clients	✓	✓	✓	✓
Parent Help 800-716-3468 all clients			✓	✓

Email dcse.cseweb@dfa.state.ny.us with subject "mediation" to learn more.



NYC
Human Resources
Administration
Department of
Social Services

CHILD SUPPORT
SERVICES

此為獲特照片，僅供說明之用。

艱難對話是養育的一部分

調解

讓您的意見真正地得到傾聽



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