

免费或低价的调解服务

针对子女抚养费、监护权与探视权、通讯权及其他事宜

获取保密且公平的帮助

纽约市推出了多种免费或低价的调解计划，旨在帮助您与您子女的另一位家长合作找出积极的解决方法。

调解员接受过专业培训，会悉心聆听您的意见，公平处理各种问题，并保持安全有效的对话。

讨论重要事项

调解员可帮助家长针对如下事项达成协议：

- 逾期未付的子女抚养费款项
- 今后的子女抚养费款项
- 监护权与探视权或育儿权
- 通讯权或其他类型的冲突事项

掌控流程

您和另一方家长掌控调解流程。您可以决定是否要参与。您可以决定是否要接受最后协议。

以下是此程序的进行方式：

- 两位家长与受过训练的、中立的调解员进行会谈
- 调解员引导家长展开有关需求和差异的对话，以达成实际可行的协议
- 由两位家长而非调解员做出决定

找到能满足您需求的计划

纽约市推出了多种计划。

调解提供者名称	所提供的服务类型			
	子女抚养费 同意令	子女抚养费 债务	监护权和 探视权	其他抚养 问题
调解与培训中心 (Center for Mediation and Training) 电话：212-799-4302 所有客户；以小时计费	✓	✓	✓	✓
社区调解服务 (Community Mediation Services) 电话：718-523-6868 Queens 的居民	✓	✓	✓	✓
调解与冲突解决机构 (Institute for Mediation and Conflict Resolution) 电话：718-585-1190 Bronx 的居民			✓	✓
纽约和平机构 (New York Peace Institute) 电话：212-577-1740 Brooklyn 和 Manhattan 的居民	✓	✓	✓	✓
纽约法律援助小组 (New York Legal Assistance Group) 电子邮箱： hrasupport@nylag.org 低收入客户	✓	✓	✓	✓
家长热线 (Parent Help) 电话：800-716-3468 所有客户			✓	✓

如需了解更多信息，请发送电子邮件至 dcse.cseweb@dfa.state.ny.us，主题为“mediation”（调解）。



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Hard Conversations Are
Part of Parenting

Mediation

Lets You Really Be Heard



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Free Or Low-Cost Mediation Service

For child support, custody and visitation, communication, and more

Get Help That's Confidential and Fair

Free or low-cost mediation programs across New York City will work with you and your child's other parent to find a positive way forward.

Mediators are trained to listen, to be fair, and to keep the conversation safe and productive.

Talk About What's Important

Mediators help parents come to agreements about such issues as:

- Past-due child support payments
- Future child support payments
- Custody visitation or child rearing
- Communication or other types of conflicts

Take Control of the Process

You and the other parent control the mediation process. You decide whether you want to participate. You decide if you want to accept the final agreement.

Here's how the process works:

- Both parents meet with a trained, neutral mediator
- The mediator leads a conversation about the parents' needs and differences to come to a realistic agreement
- The parents make the decisions, not the mediator

Find a Program That Fits Your Needs

Programs are available across New York City.

Name of the Mediation Provider	Type of Service Provided			
	Child Support Consent Order	Child Support Debt	Custody and Visitation	Other Issues in Parenting
Center for Mediation and Training 212-799-4302 all clients; hourly fee	✓	✓	✓	✓
Community Mediation Services 718-523-6868 Queens residents	✓	✓	✓	✓
Institute for Mediation and Conflict Resolution 718-585-1190 Bronx residents			✓	✓
New York Peace Institute 212-577-1740 Brooklyn and Manhattan residents	✓	✓	✓	✓
New York Legal Assistance Group hrasupport@nylag.org low-income clients	✓	✓	✓	✓
Parent Help 800-716-3468 all clients			✓	✓

Email dcse.cseweb@dfa.state.ny.us with subject "mediation" to learn more.



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艰难对话也是抚养的一部分

调解

让您的意见真正地得到倾听