



For a limited time, you can pay off NYC child support debt **twice as fast** with

PAY IT OFF



Photo is of models used for illustrative purposes only.

Between March 2–13, 2026, get a dollar-for-dollar credit on qualifying payments you make toward NYC DSS child support arrears, up to the amount you owe.

The average debt reduction is **\$4,800** per case!

Nearly **5,000** noncustodial parents have participated in the Pay It Off program.

Participate in 3 Easy Steps:

1

Sign an agreement.

- Each child support case you have requires a separate agreement.



2

Make a payment of \$500 or more between March 2 and March 13, 2026.

- When making your payment write “Pay It Off” and your child support case ID on payments.
- Make payments payable to the “NYS Child Support Processing Center”.
- OCSS will mail you a receipt.



3

Reduce your debt even more. See all the options below.

Submit the completed, signed agreement(s) and a copy of your photo ID between March 2–13, 2026.

Email dcse.cseweb@dfa.state.ny.us, subject “Pay It Off.”
Include your full name and child support case ID (e.g., AB12345X1) or birthdate.

Walk In
OCSS Customer Service Walk-In Center
151 West Broadway, 4th Floor
New York, NY 10013
Business Hours: Mon - Fri, 8 AM – 6 PM (except holidays and weekends)
Or visit any Family Court office.

Mail
OCSS - Pay It Off
PO Box 830
Canal Street Station
New York, NY 10013

Lower Your Debt Even More!

- Sign up for the **Arrears Credit Program (ACP)** and get a bonus debt reduction of up to \$2,500, if not already enrolled. With ACP, you could earn up to another \$15,000 in debt reduction over 3 years. Get the application at nyc.gov/ocss-debt-reduction or scan the QR code.
- **Pay off the principal of your money judgment owed to DSS** (what you owe before interest) and your interest will be removed.



See an example of how much debt could be reduced and learn more at nyc.gov/payitoff.