



Online Access to Child Support Information: Payment Records, Account Balances & More

When you are logged into your online child support account, you can take the actions below, as either the custodial or the noncustodial parent.

Online Services

Custodial Parent (Receiving Child Support)	Noncustodial Parent (Paying Child Support)
View and print payment history	View and print payment history
See all payments sent to you (disbursements)	Access account statements
Access account statements	Access your payment coupons
Access your monthly notice	Email your local child support office
Email your local child support office	

Next steps

1. Get your account PIN

You'll need your Personal Identification Number (PIN). A notice with the PIN was mailed to you after your child support order was recorded. If you do not have this letter, call [888-208-4485](tel:888-208-4485) (TTY: [866-875-9975](tel:866-875-9975)) to have it mailed to you.

2. Log into your account:

If you don't have a NY.gov account, you'll need to create one

Use the QR code to access the registration page. You need a valid email address.



Link an existing NY.gov account

Use the QR code to log into your NY.gov account, verify your SSN, and enter your 5-digit account PIN.



3. Review the information online.

Questions

For additional assistance with your child support case, contact the NYC Office of Child Support Services: <https://on.nyc.gov/contactocss>.

在线查询子女抚养费信息： 付款记录、账户余额及更多详情

登录您的在线子女抚养费账户后，无论您是有监护权或无监护权的家长，均可执行下列操作。

在线服务

有监护权的家长（领取子女抚养费）	无监护权的家长（支付子女抚养费）
查阅及打印付款记录	查阅及打印付款记录
查看向您发放的所有款项（支付款项）	查询账户对账单
查询账户对账单	查询付款单据
查询每月通知	发送电子邮件给您当地的子女抚养费办公室
发送电子邮件给您当地的子女抚养费办公室	

后续步骤

1. 获取您的账户 PIN 码

您将需要获取个人识别号码 (Personal Identification Number, PIN)。当您的子女抚养费命令完成记录后，您将会收到含 PIN 码的邮寄通知。如果您未收到此信函，请拨打 [888-208-4485](tel:888-208-4485) (TTY: [866-875-9975](tel:866-875-9975))，以便申请重新寄送信函给您。

2. 登录您的账户：

如果您没有 **Ny.gov** 账户，您将需要先创建一个账户

扫描二维码即可访问注册页面。
您需要提供有效的电子邮件地址。



关联现有的 **NY.gov** 账户

扫描二维码即可登录您的 **NY.gov** 账户、验证您的社会安全号码 (Social Security Number, SSN)，并输入 5 位数的账户 PIN 码。



3. 在线查阅信息。

问题咨询

如需获取与您的子女抚养费个案有关的其他援助，请访问以下网站联系纽约市子女抚养费服务办公室 (NYC Office of Child Support Services): <https://on.nyc.gov/contactocs>。