



Online Access to Child Support Information: Payment Records, Account Balances & More

When you are logged into your online child support account, you can take the actions below, as either the custodial or the noncustodial parent.

Online Services

Custodial Parent (Receiving Child Support)	Noncustodial Parent (Paying Child Support)
View and print payment history	View and print payment history
See all payments sent to you (disbursements)	Access account statements
Access account statements	Access your payment coupons
Access your monthly notice	Email your local child support office
Email your local child support office	

Next steps

1. Get your account PIN

You'll need your Personal Identification Number (PIN). A notice with the PIN was mailed to you after your child support order was recorded. If you do not have this letter, call [888-208-4485](tel:888-208-4485) (TTY: [866-875-9975](tel:866-875-9975)) to have it mailed to you.

2. Log into your account:

If you don't have a NY.gov account, you'll need to create one

Use the QR code to access the registration page. You need a valid email address.



Link an existing NY.gov account

Use the QR code to log into your NY.gov account, verify your SSN, and enter your 5-digit account PIN.



3. Review the information online.

Questions

For additional assistance with your child support case, contact the NYC Office of Child Support Services: <https://on.nyc.gov/contactocss>.



Aksè sou Entènèt pou Enfòmasyon sou Pansyon Alimantè pou Timoun: Dosye Peman, Balans Kont ak Lòt Bagay

Lè ou konekte sou kont pansyon alimantè pou timoun ou an sou entènèt, ou ka fè aksyon ki anba yo, swa kòm paran ki gen gad timoun nan oswa paran ki pa gen gad timoun nan.

Sèvis sou Entènèt

Paran ki gen Gad Timoun nan (k ap Resevwa Pansyon Alimantè)	Paran ki pa gen Gad Timoun nan (k ap Peye Pansyon Alimantè)
Wè epi enprime istwa peman	Wè epi enprime istwa peman
Gade tout peman yo voye ba ou (debousman)	Jwenn aksè nan relve kont yo
Jwenn aksè nan relve kont yo	Jwenn aksè nan kupon peman ou yo
Jwenn aksè nan avi masyèl ou a	Voye imèl bay biwo pansyon alimantè pou timoun lokal ou a
Voye imèl bay biwo pansyon alimantè pou timoun lokal ou a	

Pwochen etap yo

1. Jwenn PIN kont ou a

W ap bezwen Nimewo Idantifikasyon Pèsonèl (PIN) ou a. Yo te voye yon avi ki gen PIN nan ba ou nan lapòs apre yo te anrejistre òdonans pansyon alimantè pou timoun ou an. Si ou pa gen lèt sa a, rele [888-208-4485](tel:888-208-4485) (TTY: [866-875-9975](tel:866-875-9975)) pou yo ka voye l ba ou nan lapòs.

2. Konekte nan kont ou:

Si ou pa gen yon kont NY.gov, w ap bezwen kreye youn

Itilize kòd QR la pou jwenn aksè nan paj anrejistrasyon an. Ou bezwen yon adrès imel ki valab.



Lye yon kont NY.gov ki deja egziste

Itilize kòd QR la pou konekte nan kont NY.gov ou a, verifye SSN ou, epi antre kòd PIN 5 chif kont ou a.



3. Revize enfòmasyon yo sou entènèt.

Kesyon

Pou jwenn plis èd konsènan ka sipò pou timoun ou an, kontakte Biwo Sèvis Sipò pou Timoun nan Vil Nouyòk (NYC Office of Child Support Services): <https://on.nyc.gov/contactocss>.