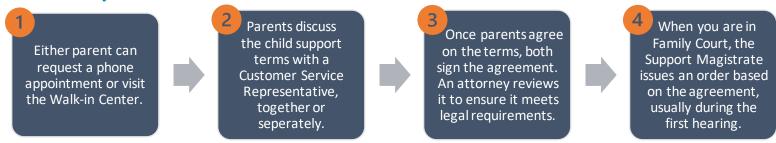


Family Court

## A Child Support Agreement Lets You:

- Get a formal court order in **fewer Family Court appearances**, in most cases.
- Discuss and understand the calculations that determine the court order amount.
- Ask questions and get answers about child support from highly trained Child Support Customer Service representatives.
- **Define and negotiate the terms of the agreement** without being in the same room as the other parent if that is better for the family.
- An attorney will review your agreement for free.





## Why Not Go Straight to Court?

At the Office of Child Support Services, we understand that obtaining a child support order has its challenge. OCSS wants to give parents a calm and supportive environment. When both parents are on the same page, the outcomes are better for all, most especially your children. For more information about child support, visit <a href="https://nyc.gov/hra/ocss">nyc.gov/hra/ocss</a>.

## **Next steps**

Find out if an agreement is the right path forward for you. Email us at <a href="mailto:dcse.cseweb@dfa.state.ny.us">dcse.cseweb@dfa.state.ny.us</a> and include your full name and your child support Case ID or date of birth if you already have a child support case. Please also provide the best time to contact you.

For other ways to contact us, see <a href="https://on.nyc.gov/contactocss">https://on.nyc.gov/contactocss</a>.