

Child Support How to Videos

[How to Fill Out the Direct Deposit Enrollment Form](#) (1:10)

Direct Deposit is a secure and reliable way to receive your child support payments. Money is electronically transferred from the Support Collection Unit bank account into your checking or savings account.



[How to Challenge an Administrative Enforcement Action](#) (4:44)

When child support payments are past-due for a certain length of time or for a certain amount, the child support program can take administrative enforcement actions. You can challenge the action by paying the amount you owe or you can fill out the challenge form stating the reason why the action should not be taken against you.



[How to Stop Paying Child Support When Custody Changes](#) (1:10)

For child support to stop, you must petition the court immediately. Existing child support orders are not modified until a petition is filed.



[How to Change Your Address or Employment Information](#) (2:40)

If anyone needs to change their address or employment information. Keeping your address and cell phone number up to date ensures you will receive information that is often time sensitive and important.



[How to Fill Out the Financial Disclosure Affidavit Form – Part 1 of 2](#) (5:40)

A step-by-step guide to filling out the Financial Disclosure Affidavit form - Part 1 of 2. The Financial Disclosure Affidavit is required by law to establish and modify a child support order. It helps the court determine the support obligation amount based on your income and makes sure the amount of your order is in line with what you can afford to pay. It is also required when filing a challenge, or requesting your license back and more.



[How To Request a Phone Appointment with OCSS](#) (1:55)

If anyone wants to request a phone appointment, they can call 888-208-4485 or email us at dsce.csweb@dfa.state.ny.us. In person appointments are not required.



[How to Fill Out the Financial Disclosure Affidavit Form – Part 2 of 2](#) (2:21)

A step-by-step guide to filling out the Financial Disclosure Affidavit form - Part 2 of 2. This video covers the documents you are required to bring to your court hearing.

