

Child Support Resources: Videos

[HRA YouTube Channel](#)

HRA's online video channel, with information on a range of HRA services, child support included.



[How to Change Your Address or Employment Information](#) (2:40)

Overview of options for changing your address or employer with Child Support.



[NYC Child Support Guide for Custodial Parents](#) (7:53)

A clear and approachable discussion of some of the main questions faced by custodial parents.



[Child Support: Facts for Custodial Parents](#) (5:17)

Everything you need to know about child support, from before your case starts to after it ends.



[NYC Child Support Guide for Noncustodial Parents](#) (9:59)

A frank discussion of some of the concerns often raised by noncustodial parents.



[Child Support: Facts for Noncustodial Parents](#) (3:18)

Everything you need to know about child support, from before your case starts to after it ends.



[What You Need to Know about Child Support Hearings and Services](#) (18:43)

An overview of the court process, helping you prepare for a child support hearing.



[Child Support: The Court Order](#) (2:34)

Description of the child support order and what it entails.



[Support Our Kids](#) (3:04)

A short introduction to today's child support program.



[How to Fill Out the Direct Deposit Enrollment Form](#) (5:43)

Information on how to receive child support payments via direct deposit.



[How to Fill Out the Income and Expenses Statement Form: Part 1](#) (5:40)

Also called a financial disclosure affidavit, noncustodial parents need to complete this form before a child support court hearing.



[Child Support: Mission and Overview](#) (3:23)

A summary of the NYC Child Support program's mission and programs and services.



[How to Fill Out the Income and Expenses Statement Form: Part 2](#) (2:22)

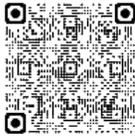
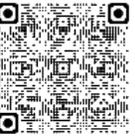
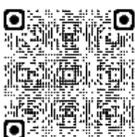
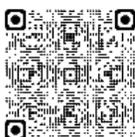
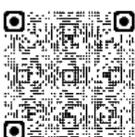
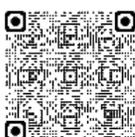
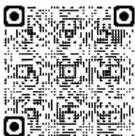
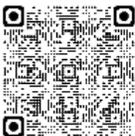


[Child Support Snapshot: A tool for service providers to help parents manage their cases](#) (2:23)

A short introduction to the Child Support Snapshot application.



Child Support Resources: Literature

	English	Spanish		English	Spanish
<p>Custodial Parent Handbook (English) (Spanish)</p> <p>Everything a custodial parent need to know about child support, from before their case starts to after it ends</p>			<p>Noncustodial Parent Handbook (English) (Spanish)</p> <p>Everything a noncustodial parent needs to know about child support, from before their case starts to after it ends</p>		
<p>How to Enroll for Child Support Services (English)</p> <p>Summary of the benefits of child support, services offered, and how to enroll</p>			<p>NYC Access HRA Mobile App (English)</p> <p>Access child support services via the child support mobile app</p>		
<p>Change or Stop Your Child Support Order (English)</p> <p>Information on how to change or stop a child support order if your circumstances change</p>			<p>Child Support Payment Options (English)</p> <p>Summary of all the ways in which you can make a child support payment</p>		
<p>Programs to Assist Noncustodial Parents (English)</p> <p>Short guide to lowering child support payments, reducing child support debt, accessing mediation programs, finding employment programs, and other resources for noncustodial parents"</p>			<p>Child Support for Parents Who Live Outside of New York State (English)</p> <p>Information from the NYC Law Department on how to enroll in and manage a child support case when another State is involved</p>		
<p>Arrears Cap Application (English) (Spanish)</p> <p>Form to request that the amount of child support debt owed to the government be lowered to as little as \$500</p>			<p>Arrears Credit Program Agreement (English) (Spanish)</p> <p>Agreement for a program reducing government-owed child support debt by up to \$15,000 over three years</p>		

Child Support Resources: Literature (continued)

Child Support Calculator ([English](#))

Get an Estimate of Your Child Support Order in New York State



Restore Driver's License Form ([English](#))

Form to restore your suspended driver's license



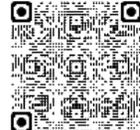
Get Updated Information on Your Child Support Account ([English](#))

Learn how to access your child support information online



Customer Service – Next Steps for Services ([English](#))

What to bring, and how to get to OCSS Customer Service Walk-in Center. A list of services is also included



DIY (Do It Yourself) Downward Modification Form ([English & Spanish](#))

Interactive site that walks you through the creation of paperwork to request a change to your child support order



Mediation Services ([English & Spanish](#))

A brochure explaining free or low-cost mediation programs available across New York City for parents seeking assistance reaching agreement on issues such as child support debt, custody and visitation, and co-parenting



Establishing Parentage ([English](#))

Brochure explaining the legal implications of formally establishing parentage of a child



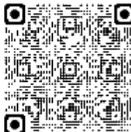
How to Change Your Address ([English](#)) ([Spanish](#))

Overview of options for changing your address with Child Support



Glossary of Child Support Terms ([English](#))

Definitions of common child support terminology



Affidavit of Net Worth ([English](#))

The court needs you to complete this form to understand your financial situation



Annual Report ([English](#))

Annual guide to OCSS's accomplishments



[Contact OCSS](#)

All the ways in which you can contact OCSS



NOTE: For translated versions of literature, please email dcse.cseweb@dfa.state.ny.us.