



## Free Training Programs for Noncustodial Parents in New York City through OCSS

For almost 20 years, New York City's Office of Child Support Services (OCSS) has assisted noncustodial parent with finding jobs that can let them support themselves and their children. We view employment as a fundamental part of our program.

Our longstanding Support Through Employment Program (STEP) remains available to parents through our [Parent Support Program](#). Located in each of the City's Family Courts, the Parent Support Program seeks to identify barriers noncustodial parents may have that prevent them from working or being able to consistently support their children.

In recent years we have added a new set of options for noncustodial parents with an open child support case with OCSS: referral to free training for work that we hope will set parents up for rewarding careers.

### In-demand Jobs for the Long Haul

Through OCSS, qualified parents can be referred to training programs in fields such as:

- Construction
- Information technology
- Transportation
- Healthcare administration
- Green energy and related areas

The **partner** organizations that offer these trainings—such as [STRIVE](#), [Per Scholas](#), and [Bloc Power](#) as well as those associated with New York City's [Pathways to Industrial and Construction Careers](#) (PINCC)—are community-minded and forward-looking, providing their services at no cost to participants. Most trainings **give** participants MetroCards to assist with transportation. Those in green energy (through Bloc Power) also offer payment during the training period. On top of providing critical job skills and experience, the organizations offering these trainings also help participants find and retain employment, giving these parents an even firmer foundation for success.

### Enrolling in Trainings

Noncustodial parents can contact us directly to enroll or ask for more information by calling 929-221-5015 or emailing [OCSS.Employment@dfa.state.ny.us](mailto:OCSS.Employment@dfa.state.ny.us). They should include

### Contact OCSS

Email us at [dcse.cseweb@dfa.state.ny.us](mailto:dcse.cseweb@dfa.state.ny.us)



### Job Training Services

The Office of Child Support Services offers FREE job training for parents required to pay child support in New York City.



Construction



Information Technology



Transportation



Healthcare



Green Jobs

Learn more! Call (929) 221-5015 or email [OCSS.Employment@dfa.state.ny.us](mailto:OCSS.Employment@dfa.state.ny.us). Include your full name, Child Support Case ID, and date of birth.

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## OCSS Training Institute's Ambitious Spring Schedule

Now in its tenth year, the OCSS Training Institute offers a variety of online information sessions for nonprofit and governmental partners who want help navigating the often-complicated world of child support. Custodial and noncustodial parents are invited to attend select sessions. Participant surveys show that more than 90% of attendees agree the presentations were helpful and increased their understanding of the child support process.

Held virtually on Tuesdays from 10 a.m. to 11 a.m., each Training Institute session combines a deep dive on a specific topic (for example, debt reduction or administrative enforcement) followed by a question-and-answer period. In May, participants will have the opportunity to meet with OCSS leadership to ask them questions directly.

For a list of upcoming sessions and registration instructions, go to <https://on.nyc.gov/ocss-ti>.



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Child Support Makes a Difference