



Signing up for Training and Employment Services Just Got Even Easier

We know that parents who are unemployed or underemployed—or simply frustrated by the career track they find themselves on—may have trouble paying their child support or providing for their child in many other ways.

We also know that noncustodial parents who want to find employment or start a new career may not feel they have time to come to our offices. That's why in recent years we have added additional options to contact our Employment Services unit, including by email and phone.

Now we have added a third option: a simple online form that anyone can complete on their smartphone or other mobile device. Just visit the [OCSS Jobs and Training page](#) on our website or use this short link to go directly to the form: to bit.ly/jobsflyer.

By answering few quick questions on the OCSS Job Training Interest Form, noncustodial parents with OCSS cases can set up a time to talk to one of our staff about their interests in training or other employment services.

Employment Services and FREE Training for In-Demand Jobs

No matter how a noncustodial parent expresses interest in our employment programs, our first consideration is which type of program matches that person's needs.

In addition to employment services through our longstanding Support Through Employment Program (STEP), we now offer referrals for qualified parents for free, in-depth training in fields such as:

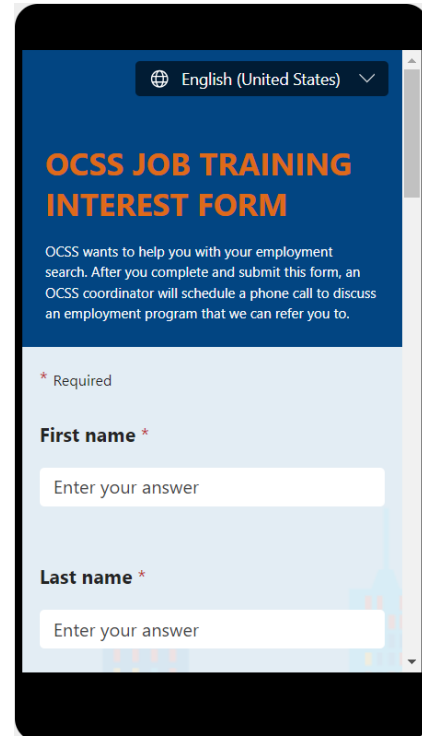
- Information technology (IT) support
- Construction
- Healthcare
- Transportation
- Other industries

The trainings themselves are delivered by experienced, trusted organizations across the city, including [Per Scholas](#) and [STRIVE](#). We also refer parents to New York City's [Pathways to Industrial and Construction Careers](#) (PINCC) program.

Most trainings give participants MetroCards to assist with transportation.

Contact OCSS

Email us at dcse.cseweb@dfa.state.ny.us



How to Enroll in OCSS Employment Services

Noncustodial parents with an OCSS case can enroll in employment and training services by:

- Email their name, child support case number or date of birth to OCSS.Employment@dfa.state.ny.us
- Call (929) 221-5015
- Go to bit.ly/jobsflyer to complete the OCSS Job Training Interest Form

Upcoming Training Institute Presentations

Our regular series of public presentations on critical child support topics continue to draw a strong response from parents, community-based organizations, legal services providers, and other attendees. Upcoming presentations include:

- **July 16:** Child Support Administrative Enforcement Actions: What You Need to Know
- **July 30:** Child Support: Debt Reduction Options for Noncustodial Parents
- **August 13:** Fundamentals of Child Support

All sessions are held virtually on Tuesdays from 10:00 to 11:00am, unless otherwise noted. To register, go to www.nyc.gov/site/hra/help/ocss-cbos.page.