## 4. CA Case Re-Openings - Missed Benefits Cycle by NYS WMS Closing Code and HOH Age Category, Oct 1, 2019 - Dec 31, 2019

|  | HOH Age Category |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| NYS WMS Closing Code | 18-24 | 25-44 | 45-64 | 65+ | Total |
| 939-PA, MA, FS - In Prison (HH=1) |  | 10 | 16 |  | 26 |
| Client Request - Eligibility Mail-Out - PA Only | 1 | 6 | 5 | 1 | 13 |
| Client Request - Eligibility Mail-Out - PA, SNAP and MA |  | 1 |  |  | 1 |
| E18-Failed to keep BEV Office Appointment | 39 | 190 | 86 | 1 | 316 |
| E19-Failed to keep BFI Appointment |  |  | 2 |  | 2 |
| E30-Excess Earned income | 34 | 206 | 159 |  | 399 |
| E31-Excess Income-Increased Earnings | 61 | 232 | 60 | 2 | 355 |
| E32-Excess Income-Increased Support Collection-MA Extension |  | 8 |  | 1 | 9 |
| E34-Excess Income SSI Single Individual ineligible budget required MA Sep Det | 2 | 6 | 11 | 2 | 21 |
| E35-Excess Unearned Income Ineligible Budget Required | 2 | 54 | 46 | 8 | 110 |
| E36-Excess Income-Increased Support Collection MA Extension SNAP Benefits |  | 1 |  |  | 1 |
| E38-Excess Income - Lump Sum |  | 1 |  |  | 1 |
| E40-Excess Income-Budgeting Error | 1 |  |  |  | 1 |
| E60-Unable to Locate. | 1 | 4 | 3 |  | 8 |
| E65-Failure to Complete Employment Assessment SNAP Separate Determination | 33 | 129 | 37 |  | 199 |
| E66-Not a resident of state |  |  | 1 | 1 | 2 |
| E69-Failure to Complete Eligibility Process. | 24 | 90 | 27 |  | 141 |
| E72-Institutionalized | 1 |  | 2 | 1 | 4 |
| EZ2-Failure to Appeal an SSI Denial |  |  | 1 |  | 1 |
| F11-Failure to Access Benefits | 4 | 17 | 16 | 10 | 47 |
| F17-Failure to Validate Incorrect Social Security Number |  |  | 1 |  | 1 |
| F63-In Prison |  | 1 | 1 |  | 2 |
| G10-Failure to Recertify - On DATE | 161 | 886 | 439 | 103 | 1,589 |
| G16-Failed to Respond to Two or More BEV Notices Left at Residence | 1 | 6 | 3 |  | 10 |
| G17-Failure to be home after four attempts to visit you at home. | 1 | 1 |  |  | 2 |
| G20-Fail to Be at Home for Recert | 2 | 33 | 26 | 5 | 66 |
| G21-Failure to Cooperate with BEV: Income |  |  | 1 |  | 1 |
| G25-Failure to Cooperate with BEV-Dependent Child |  | 1 |  |  | 1 |
| G26-Failure to Cooperate : Refused to answer Questions |  | 2 | 1 |  | 3 |
| G36-Failure To Complete TA 6 Month Mail-In Recert | 4 | 52 | 42 | 136 | 234 |
| G37-Failure To Complete TA 6 Month Mail-In Recert | 145 | 1,067 | 435 | 15 | 1,662 |
| G39-PA, MA - Died (HH=1) |  |  | 1 |  | 1 |
| G41-Voluntary Quit or Reduced Earnings- Applicant |  | 2 | 7 |  | 9 |
| G60-PA, MA - Unable to Locate - BEV |  |  | 1 |  | 1 |
| G62-Moved out of District | 1 | 2 | 1 | 2 | 6 |
| G88-Client Request-CA,SNAP \& MA-Written | 1 | 11 | 8 | 1 | 21 |
| G90-Client Request-CA \& SNAP-Written |  |  | 2 |  | 2 |
| G92-Client Request-CA Only-Written |  |  | 1 |  | 1 |
| G94-Client Request-CA \& SNAP-Verbal |  | 2 | 1 |  | 3 |
| M13-Duplicate Assistance Active Cash Assistance Case in Other State |  | 3 | 2 |  | 5 |
| M68-PA, MA, FS - Added to Another Case |  | 1 |  |  | 1 |
| M88-Refusal to Comply with Finger Imaging Requirements | 1 | 6 | 6 |  | 13 |
| M98-Duplicate Assistance , in NYS |  | 1 |  |  | 1 |
| N14-Filing Unit Member Failed to Apply | 1 | 3 | 1 |  | 5 |
| N15-Failure to Keep Appt.- BEV/FEDS Home Visit | 1 |  |  |  | 1 |
| N16-Failure to Contact Agency |  | 8 | 3 |  | 11 |
| N17-Failure to Complete Eligibility Process | 44 | 353 | 186 | 28 | 611 |
| N45 - Voluntary Quit 1st Occurrence |  | 1 |  |  | 1 |
| N47-Voluntary Quit 3rd or Greater Occurrence |  |  | 2 |  | 2 |
| N66-Duplicate Assistance, Interstate | 4 | 7 |  |  | 11 |
| N67-Duplicate Assistance Another State (Sys Gen) | 2 | 30 | 17 | 2 | 51 |
| P44-Failure to Comply With Drug/Alcohol Screening | 1 | 31 | 18 |  | 50 |
| P45-Failure to Comply With Drug/Alcohol Assessment | 9 | 95 | 110 |  | 214 |
| PX1-Failure to Take Part in Rehab 1st Occurrence | 7 | 48 | 33 |  | 88 |
| PX2-Failure to Take Part in Rehab 2nd Occurrence | 1 | 16 | 15 |  | 32 |
| PX3-Failure to Take Part in Rehab 3rd Occurrence | 1 | 10 | 16 |  | 27 |
| U40-Excess Resources |  | 7 | 4 |  | 11 |
| V20-Failure to Provide Verification | 45 | 236 | 125 | 16 | 422 |
| V50-Failure to Verify-BEV |  | 3 |  |  | 3 |
| W11-Failure to Keep Appt for DSS Medical | 5 | 55 | 38 | 1 | 99 |
| WX1-Failure to Comply with Employ Require-90 Day Sanction SNAP Determination | 23 | 53 | 26 |  | 102 |
| WX2-Failure to Comply with Employment Requirements-Output code for 150-day sanction | 4 | 18 | 6 |  | 28 |
| WX3-Failure to Comply with Employment Requirements-Output code for 180-day sanction |  | 6 | 14 |  | 20 |
| WX4- Failure to Comply with Employment Requirements. HH=1 SNAP No Sep Determination | 53 | 222 | 101 | 1 | 377 |
| WX5- Failure to Comply with Employment Requirements. Occurrence 2 | 6 | 55 | 30 |  | 91 |
| WX6- Failure to Comply with Employment Requirements. Occurrence 3 |  | 21 | 32 |  | 53 |


| Y78-Ineligible Based upon BEV Evaluation |  |  | 2 | 1 | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Y86-Other Reason- MA continues | 2 | 1 | 1 |  | 4 |
| Y87-Other Reason- MA discontinued | 2 | 2 | 6 |  | 10 |
| Y93-Case number change. |  | 1 | 2 |  | 3 |
| Y98-Other |  | 1 | 1 |  | 2 |
| Y99-Other | 4 | 15 | 14 |  | 33 |
| Total | 735 | 4,330 | 2,254 | 338 | 7,657 |

