## 2. CA Case Re-Openings - Missed Benefits Cycle by WMS Closing Code and HOH Ethnicity, Jul 1, 2019 - Sep 30, 2019

|  |  |       |           |          | HOH Ethnicity                                    |                 |                  |         |  |
|--|--|-------|-----------|----------|--|-----------------|------------------|---------|--|
| WMS Closing Code   | African American                                 | Asian | Caucasian | Hispanic | Multi-ethnic                                     | Native American | Pacific Islander | Unknown | Total  |
| 939-PA, MA, FS - In Prison (HH=1)  | 14   |       | 5         | . 6      | 2  | 2               |                  |         | 27   |
| E18-Failed to keep BEV Office Appointment  | 136  | 28    | 16        | 67       | 35   | 1               |                  |         | 283  |
| E19-Failed to keep BFI Appointment   |  | 1     |           | 1        |  |                 |                  |         |  |
| E30-Excess Earned income   | 226  | 24    | 17        | 102      | 37   | 1               |                  |         | 407  |
| E31-Excess Income-Increased Earnings   | 179  | 6     | 23        | 134      | 35   | 5               |                  |         | 377  |
| E32-Excess Income-Increased Support Collection-MA Extension  | 3  |       |           | 2        |  |                 |                  |         | <u> </u>   |
| E34-Excess Income SSI Single Individual ineligible budget required MA Sep Det                          | 14   | 1     | 3         | 4        | 1  |                 |                  |         | 23   |
| E35-Excess Unearned Income Ineligible Budget Required  | 73   | 6     | 18        | 23       | 11   | -               |                  |         | 133  |
| E36-Excess Income-Increased Support Collection MA Extension SNAP Benefits                              |  |       |           |          | 1  |                 |                  |         |  |
| E38-Excess Income - Lump Sum   | 3  |       |           |          |  |                 |                  |         | <u> </u>   |
| E40-Excess Income-Budgeting Error  |  |       |           | 1        | _  |                 |                  |         |  |
| E60-Unable to Locate.  | 20   | 2     | 3         | 7        | 5  | 5               |                  |         | 37   |
| E65-Failure to Complete Employment Assessment SNAP Separate Determination                              | 85   | 16    | 7         | 38       | 26   |                 |                  |         | 177  |
| E66-Not a resident of state  | 72   |       | 1         | 1        | 1  |                 |                  |         | 12   |
| E69-Failure to Complete Eligibility Process.  E72-Institutionalized                                    | 72   | 9     | 3         | 33       | 22   | <u>′</u>        |                  |         | 139  |
| E72-Institutionalized E73-In Foster Care   |  | +     |           |          | -  |                 |                  |         | <del></del> '                                    |
| E92-Failure to Provide Proof of Citizenship or Eligible Alien Status                                   |  | +     |           | 1        |  |                 |                  |         | <u> </u>   |
| EM5-UNKNOWN  | 5  | 2     |           | 1        | 1  | )               |                  |         | 13   |
| EM7-UNKNOWN  | 3  | 1     |           | 4        | <del>                                     </del> | -               | 1                |         | +  |
| EZ2-Failure to Appeal an SSI Denial  | +  | 1     |           |          | 1  | <u> </u>        | 1                |         | +  |
| F11-Failure to Access Benefits   | 6  |       | Е         | 7        | -  | <del>,</del>    | 1                |         | 2!   |
| F53-Refusal by Parent to Apply for Child   | <u> </u>   | 3     | 3         | 1        | <del>                                     </del> | ·               | <del> </del>     |         | <u> </u>   |
| F63-In Prison  | +  |       |           | 1        | 1  |                 | <del> </del>     |         | <del>                                     </del> |
| G10-Failure to Recertify - On DATE   | 746  | 81    | 89        | 463      | 110  | ) 1             | 3                |         | 1,493  |
| G16-Failed to Respond to Two or More BEV Notices Left at Residence                                     | 6  | 1     | 1         | 2        |  | <del> </del>    | †                |         | 1,43.  |
| G17-Failure to be home after four attempts to visit you at home.                                       | <del>                                     </del> | -     | -         | 1        |  |                 | 1                |         |  |
| G20-Fail to Be at Home for Recert  | 39   | 3     | 10        | 26       | 1  |                 |                  |         | 79   |
| G21-Failure to Cooperate with BEV: Income  | 1  |       |           |          |  |                 |                  |         |  |
| G22-Failure to Cooperate with BEV: Assets  | 1  |       |           |          |  |                 |                  |         | ,  |
| G23-Failure to Cooperate with BEV: Residence   |  |       |           | 1        |  |                 |                  |         | <u> </u>   |
| G25-Failure to Cooperate with BEV-Dependent Child  | 2  |       |           |          |  |                 |                  |         |  |
| G26-Failure to Cooperate: Refused to answer Questions  | 1  |       |           |          | 1  |                 |                  |         | 1  |
| G36-Failure To Complete TA 6 Month Mail-In Recert  | 63   | 61    | 18        | 43       | 14   | Į.              |                  | 1       | 200  |
| G37-Failure To Complete TA 6 Month Mail-In Recert  | 714  | 43    | 73        | 510      | 119  | ) 1             | 1                | 1       | 1,462  |
| G39-PA, MA - Died (HH=1)   |  |       | 1         |          |  |                 |                  |         | (  |
| G41-Voluntary Quit or Reduced Earnings- Applicant  | 5  |       | 1         | 2        |  |                 |                  |         |  |
| G60-PA, MA - Unable to Locate - BEV  |  |       |           |          | 1  |                 |                  |         |  |
| G61-Not a Resident of District   | 1  |       | 1         |          |  |                 |                  |         |  |
| G62-Moved out of District  | 2  |       |           | 1        |  |                 |                  |         |  |
| G87-Client Request-Eligibility Mailout   | 1  |       |           |          |  |                 |                  |         |  |
| G88-Client Request-CA,SNAP & MA-Written  | 8  | 2     | 2         | 5        | 1  |                 |                  |         | 18   |
| G90-Client Request-CA & SNAP-Written   |  |       |           | 1        |  |                 |                  |         |  |
| G92-Client Request-CA Only-Written   | 1  |       |           |          |  |                 |                  |         |  |
| G94-Client Request-CA & SNAP-Verbal  | 1  |       |           | 2        |  |                 |                  |         |  |
| G98-Client Request-CA, SNAP & MA-Verbal  | 2  |       | 1         |          | 1  | _               |                  |         |  |
| M13-Duplicate Assistance Active Cash Assistance Case in Other State                                    | 3  |       |           |          |  |                 |                  |         | <u> </u>   |
| M88-Refusal to Comply with Finger Imaging Requirements   | 4  |       | 4         | 2        |  | 1               |                  |         |  |
| N14-Filing Unit Member Failed to Apply   | 5  | 2     | 1         | _        | 4  | 4               |                  |         | 10   |
| N16-Failure to Contact Agency  | 5  | 1     | 1         | 4        | 1  |                 | _                |         | 12   |
| N17-Failure to Complete Eligibility Process  | 299  | 35    | 37        | 191      | 48   | <u> 1</u>       | 1                |         | 612  |
| N41-Voluntary Quit/HH=1/ 1st occurrence  | 4.4  |       |           | 1        | _  | ,               | -                |         | <del>-</del>                                     |
| N66-Duplicate Assistance , Interstate  | 14   | 1     |           | 18       | 4  | · <br>:         |                  |         | 58   |
| N67-Duplicate Assistance Another State (Sys Gen) P44-Failure to Comply With Drug/Alcohol Screening     | 13   | 1     | 1         | 18       |  | ' <u> </u>      | 1                |         | 34   |
| P44-Failure to Comply With Drug/Alcohol Assessment  P45-Failure to Comply With Drug/Alcohol Assessment | 80   | ۷ ا   | 25        | 52       | 17   | <u>' </u><br>,  | <del> </del>     |         | 178  |
| P46-Failure to Sign or Revoked Consent for the Release of Treatment                                    | 80   | 4     | 25        | 52       | 1/   |                 | 1                |         | 178  |
| PX1-Failure to Take Part in Rehab 1st Occurrence   | 25   | 1     | 11        | 17       | 27   | ,               | 1                |         | 82   |
| PX1-Failure to Take Part in Rehab 1st Occurrence  PX2-Failure to Take Part in Rehab 2nd Occurrence     | 17   | 1     | 11        | 17       | 27   | 1               | +                |         | 29   |
| PX3-Failure to Take Part in Rehab 2nd Occurrence  PX3-Failure to Take Part in Rehab 3rd Occurrence     | 11   | 2     | 4         | 4        | 2  |                 | 1                |         | 3:   |
| U40-Excess Resources   | Δ  | 1     | 5         | 2        | -  |                 |                  |         | 12   |
| V20-Failure to Provide Verification  | 232  | 21    | 27        | 130      | 41   |                 | <del> </del>     |         | 45:  |
| W11-Failure to Keep Appt for DSS Medical   | 22   | 1     | 27        | 130      | 41   | 3               |                  |         | 38   |
| WX1-Failure to Comply with Employ Require-90 Day Sanction SNAP Determination                           | 50   | 6     | 2         | 27       | -  | ;               | 1                |         | 90   |
| WX2-Failure to Comply with Employment Requirements-Output code for 150-day sanction                    | 17   | 1     |           | 27       |  | <u> </u>        | 1                |         | 30   |
| WX3-Failure to Comply with Employment Requirements-Output code for 180-day sanction                    | 14   | -     |           | 3        |  |                 | 1                |         | 1  |
| WX4- Failure to Comply with Employment Requirements. HH=1 SNAP No Sep Determination                    | 271  | 12    | 25        | 82       | 31   |                 | 2                |         | 423  |
| WX5- Failure to Comply with Employment Requirements. Occurrence 2                                      | 71   | 10    | 5         | 17       |  | ,               | <u> </u>         |         | 110  |
| WX6- Failure to Comply with Employment Requirements. Occurrence 3                                      | 62   |       | 4         | 17       |  | !               |                  |         | 9:   |
| Y78-Ineligible Based upon BEV Evaluation   |  |       | 1         |          | 1  | L               |                  |         |  |
| Y86-Other Reason- MA continues   | 3  |       |           | 3        |  | 2               |                  |         | 1  |
| Y87-Other Reason- MA discontinued  | 5  | 1     |           |          |  |                 |                  |         | -  |
| Y93-Case number change.  | 1  |       |           |          |  |                 |                  |         | ,  |
| Y98-Other  | 1  | 1     | 1         |          |  |                 |                  |         |  |
|  |  |       |           | 10       | 1  | , İ             | 1                |         | 2  |
| Y99-Other  | 12   | 31    | 1         | 10       | 1 4  | <b>!</b>        |                  |         |  |