NYC Human Resources Administration Department of Social Services

NYC HRA MONTHLY REPORT ON LOCAL LAW 135 OF 2025

Term	Definition
Offline Unit	A vacant unit to which a client has not yet been referred because the unit is not ready for occupancy for reasons reported by the housing provider due to unit turnover, maintenance/repairs needed, long term renovation, the sealing of unit by the police department or public administrator, or other reasons
Online Vacant Unit	A supportive housing unit to which a client may be referred
Vacant Unit	A supportive housing unit that is not occupied for permanent residence purposes, and includes online vacant units, offline units, and vacant units with referral in process
Vacant Unit with Referral in Process	A vacant unit with one or more pending referral requests or referrals
Whether a Supportive Housing Unit is New or Already in Use	Whether a supportive housing unit is new or already in use

KPI	KPI	Breakout
A	Total # of online vacant units	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
B	% of all SH units in the city that are online vacant units	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
C	Total # of vacant units with referral in process	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
D	Total # of online vacant units for which an agency has not referred a client for an interview or that are not in process for referral	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
E	Total # of offline units	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
F	Total # of vacant units	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
G	Avg. and median # of days between the date a vacant unit became available and the date such unit was occupied, for all vacant units in each quarter	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
H	Avg. and median # of days between the date an agency received a client's application for supportive housing and the date such client was referred to a unit, in each quarter	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
I	Avg. and median # of days between the date an agency referred a client to a unit and the date the unit was occupied, in each quarter	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO

Unit Counts as of 11/30/2025 [1]

	A #of Online Vacant Units:	B % of Supportive Housing Units that are Online Vacant [2]:	C #of Vacant Units with a Referral in Process:	D #of Online Vacant Units for which an Agency has Not Referred a Client for an Interview or that are Not In Process for Referral:	E #of Offline Units:	F #of Vacant Units:
Rent-Up [3]	525	47%	525	0	122	647
Re-Rental [4]	1787	5%	989	798	2264	4051
Total:	2312	6%	1514	798	2386	4698

[1]: Only includes supportive housing units in the Coordinated Assessment and Placement System (CAPS). All HASA unit data will be provided June 1, 2026.

[2]: The online vacancy percentage is calculated by the # of online rent-up OR re-rental vacant units / total rent-up OR re-rental units.

[3]: New supportive housing unit.

[4]: Supportive housing unit already in use.

Unit Counts as of 11/30/2025 [1]

Contract Agency:	A #of Online Vacant Units:	B % of Supportive Housing Units that are Online Vacant [2]:	C #of Vacant Units with a Referral in Process:	D #of Online Vacant Units for which an Agency has Not Referred a Client for an Interview or that are Not In Process for Referral:	E #of Offline Units:	F #of Vacant Units:
City:						
DOHMH (City)	520	6%	442	78	387	907
HASA (City)						
HRA SRO (City)	383	5%	215	168	422	805
State:						
DOH (State)	49	7%	45	4	11	60
OASAS (State)	19	2%	8	11	40	59
OMH (State)	1225	7%	716	509	1422	2647
OTDA (State)	82	20%	82	0	4	86
Federal:						
HUD CoC (Federal)	34	3%	6	28	100	134
Total:	2312	6%	1514	798	2386	4698

[1]: Only includes supportive housing units in the Coordinated Assessment and Placement System (CAPS). All HASA unit data will be provided June 1, 2026.

[2]: The online vacancy rate for the respective row (e.g., online vacant DOHMH units / total DOHMH units).

Unit Counts as of 11/30/2025 [1]

	A #of Online Vacant Units:	B % of Supportive Housing Units that are Online Vacant [2]:	C #of Vacant Units with a Referral in Process:	D #of Online Vacant Units for which an Agency has Not Referred a Client for an Interview or that are Not In Process for Referral:	E #of Offline Units:	F #of Vacant Units:
Congregate:	1457	6%	1087	370	999	2456
SRO Units	219	6%	123	96	190	409
Non-SRO Units	1238	6%	964	274	809	2047
Scatter:	855	6%	427	428	1387	2242
SRO Units [3]	N/A	N/A	N/A	N/A	N/A	N/A
Non-SRO Units	855	6%	427	428	1387	2242
Total:	2312	6%	1514	798	2386	4698

[1]: Only includes supportive housing units in the Coordinated Assessment and Placement System (CAPS). All HASA unit data will be provided June 1, 2026.

[2]: The online vacancy rate for the respective row (e.g., online vacant congregate units / total congregate units).

[3]: No scatter SRO units currently exist.