

NYC HRA QUARTERLY REPORT ON LOCAL LAW 135 OF 2025

Term	Definition
Offline Unit	A vacant unit to which a client has not yet been referred because the unit is not ready for occupancy for reasons reported by the housing provider due to unit turnover, maintenance/repairs needed, long term renovation, the sealing of unit by the police department or public administrator, or other reasons
Online Vacant Unit	A supportive housing unit to which a client may be referred
Vacant Unit	A supportive housing unit that is not occupied for permanent residence purposes, and includes online vacant units, offline units, and vacant units with referral in process
Vacant Unit with Referral in Process	A vacant unit with one or more pending referral requests or referrals
Whether a Supportive Housing Unit is New or Already in Use	Whether a supportive housing unit is new or already in use

KPI	KPI	Breakout
A	Total # of online vacant units	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
B	% of all SH units in the city that are online vacant units	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
C	Total # of vacant units with referral in process	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
D	Total # of online vacant units for which an agency has not referred a client for an interview or that are not in process for referral	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
E	Total # of offline units	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
F	Total # of vacant units	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
G	Avg. and median # of days between the date a vacant unit became available and the date such unit was occupied, for all vacant units in each quarter	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
H	Avg. and median # of days between the date an agency received a client's application for supportive housing and the date such client was referred to a unit, in each quarter	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
I	Avg. and median # of days between the date an agency referred a client to a unit and the date the unit was occupied, in each quarter	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO

Referral and Placement Time Metrics CY Q4 2025 [1]						
	G		H		I	
	Days Between the Date a Vacant Unit Became Available and the Date Such Unit was Occupied		Days Between the Date an Agency Received a Client's Application for Supportive Housing and the Date Such Client was Referred to a Unit		Days Between the Date an Agency Referred a Client to a Unit and the Date the Unit was Occupied	
	Average	Median	Average	Median	Average	Median
Rent-Up [2]	97	57	119	91	134	114
Re-Rental [3]	194	113	89	50	79	60
Combined Average/Median	145	79	97	58	107	83

[1]: Only includes supportive housing units in the Coordinated Assessment and Placement System (CAPS). All HASA unit data will be provided June 1, 2026.
[2]: New supportive housing unit.
[3]: Supportive housing unit already in use.

Referral and Placement Time Metrics as of CY Q4 2025 [1]						
	G		H		I	
	Days Between the Date a Vacant Unit Became Available and the Date Such Unit was Occupied		Days Between the Date an Agency Received a Client's Application for Supportive Housing and the Date Such Client was Referred to a Unit		Days Between the Date an Agency Referred a Client to a Unit and the Date the Unit was Occupied	
	Average	Median	Average	Median	Average	Median
City						
DOHMH (City)	124	70	108	73	117	105
HASA (City)						
HRA SRO (City)	239	168	88	50	102	74
State						
DOH (State)	63	15	134	111	120	120
OASAS (State)	87	68	112	97	75	60
OMH (State)	162	81	84	43	99	56
OTDA (State)	67	68	121	118	65	63
Federal						
HUD CoC (Federal)	79	68	114	95	61	64
Combined Average/Median	145	79	97	58	107	83

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Referral and Placement Time Metrics as of CY Q4 2025 [1]						
	G		H		I	
	Days Between the Date a Vacant Unit Became Available and the Date Such Unit was Occupied		Days Between the Date an Agency Received a Client's Application for Supportive Housing and the Date Such Client was Referred to a Unit		Days Between the Date an Agency Referred a Client to a Unit and the Date the Unit was Occupied	
	Average	Median	Average	Median	Average	Median
Congregate	130	75	100	60	124	105
SRO Units	173	92	97 [2]	55 [2]	156	130
Non-SRO Units	125	70	91 [2]	52 [2]	120	102
Scatter	203	134	89	55	34	32
SRO Units [3]	N/A	N/A	N/A	N/A	N/A	N/A
Non-SRO Units	203	134	102	78	34	32
Combined Average/Median	145	79	97	58	107	83

[1]: Only includes supportive housing units in the Coordinated Assessment and Placement System (CAPS). All HASA unit data will be provided June 1, 2026.
[2]: Pulled from the Referral Request Queue. Units that do not receive referrals through the Referral Request Queue are unable to be included in this calculation.
[3]: No scatter SRO units currently exist.