

NYC HRA QUARTERLY REPORT ON LOCAL LAW 135 OF 2025

Term	Definition
Offline Unit	A vacant unit to which a client has not yet been referred because the unit is not ready for occupancy for reasons reported by the housing provider due to unit turnover, maintenance/repairs needed, long term renovation, the sealing of unit by the police department or public administrator, or other reasons
Online Vacant Unit	A supportive housing unit to which a client may be referred
Vacant Unit	A supportive housing unit that is not occupied for permanent residence purposes, and includes online vacant units, offline units, and vacant units with referral in process
Vacant Unit with Referral in Process	A vacant unit with one or more pending referral requests or referrals
Whether a Supportive Housing Unit is New or Already in Use	Whether a supportive housing unit is new or already in use

KPI	KPI	Breakout
A	Total # of online vacant units	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
B	% of all SH units in the city that are online vacant units	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
C	Total # of vacant units with referral in process	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
D	Total # of online vacant units for which an agency has not referred a client for an interview or that are not in process for referral	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
E	Total # of offline units	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
F	Total # of vacant units	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
G	Avg. and median # of days between the date a vacant unit became available and the date such unit was occupied, for all vacant units in each quarter	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
H	Avg. and median # of days between the date an agency received a client's application for supportive housing and the date such client was referred to a unit, in each quarter	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO
I	Avg. and median # of days between the date an agency referred a client to a unit and the date the unit was occupied, in each quarter	By rent-up v. re-rental By contracting agency By congregate/scatter/SRO

Referral and Placement Time Metrics CY Q3 2025 [1]						
	G		H		I	
	Days Between the Date a Vacant Unit Became Available and the Date Such Unit was Occupied		Days Between the Date an Agency Received a Client's Application for Supportive Housing and the Date Such Client was Referred to a Unit		Days Between the Date an Agency Referred a Client to a Unit and the Date the Unit was Occupied	
	Average	Median	Average	Median	Average	Median
Rent-Up [2]	119	98	111	71	124	127
Re-Rental [3]	184	121	92	56	77	61
Combined Average/Median	158	106	96	58	96	77

[1]: Only includes supportive housing units in the Coordinated Assessment and Placement System (CAPS). All HASA unit data will be provided June 1, 2026.
 [2]: New supportive housing unit.
 [3]: Supportive housing unit already in use.

Referral and Placement Time Metrics as of CY Q3 2025 [1]						
	G		H		I	
	Days Between the Date a Vacant Unit Became Available and the Date Such Unit was Occupied		Days Between the Date an Agency Received a Client's Application for Supportive Housing and the Date Such Client was Referred to a Unit		Days Between the Date an Agency Referred a Client to a Unit and the Date the Unit was Occupied	
	Average	Median	Average	Median	Average	Median
City						
DOHMH (City)	150	117	105	70	108	99
HASA (City)						
HRA SRO (City)	180	129	81	40	83	62
State						
DOH (State)	228	223	150	110	214	264
OASAS (State)	85	82	96	90	140	147
OMH (State)	175	101	87	49	63	53
OTDA (State)	105	98	152	155	50	34
Federal						
HUD CoC (Federal)	108	107	80	59	54	54
Combined Average/Median	158	106	96	58	96	77

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Referral and Placement Time Metrics as of CY Q3 2025 [1]						
	G		H		I	
	Days Between the Date a Vacant Unit Became Available and the Date Such Unit was Occupied		Days Between the Date an Agency Received a Client's Application for Supportive Housing and the Date Such Client was Referred to a Unit		Days Between the Date an Agency Referred a Client to a Unit and the Date the Unit was Occupied	
	Average	Median	Average	Median	Average	Median
Congregate	157	105	98	58	106	92
SRO Units	155	139	100 [2]	56 [2]	122	119
Non-SRO Units	157	103	92 [2]	58 [2]	104	89
Scatter	164	109	92	58	46	44
SRO Units [3]	N/A	N/A	N/A	N/A	N/A	N/A
Non-SRO Units	164	109	80 [2]	51 [2]	46	44
Combined Average/Median	158	106	96	58	96	77

[1]: Only includes supportive housing units in the Coordinated Assessment and Placement System (CAPS). All HASA unit data will be provided June 1, 2026.
 [2]: Pulled from the Referral Request Queue. Units that do not receive referrals through the Referral Request Queue are unable to be included in this calculation.
 [3]: No scatter SRO units currently exist.