

The background of the cover is a grayscale photograph of the New York City skyline, featuring several prominent skyscrapers. A large, semi-transparent blue rectangle is overlaid on the left and center of the image, serving as a backdrop for the title and subtitle text.

FISCAL YEAR 2025 **LOCAL LAW 3**

Reporting on Coordinated
Assessment and Placement
System (CAPS)

NYC HRA CAS LOCAL LAW 3 REPORTING ON COORDINATED ASSESSMENT AND PLACEMENT SYSTEM (CAPS)

FISCAL YEAR ENDING 6/30/2025

INTRODUCTION:

Local Law 3 of 2022 was implemented January 10, 2022. This legislation requires the New York City Department of Social Services (DSS) to produce a detailed report on supportive housing data contained in the Coordinated Assessment and Placement System (CAPS) for the preceding fiscal year and to post the report on the department's website as well as submit to the Council Speaker. The report is due no later than September 1, 2022, and annually thereafter.

This report includes data on clients with supportive housing eligibility, referral, interview, and acceptance activity as applicable in CFY 2025 (July 1, 2024 – June 30, 2025):

Section 1. Supportive Housing Eligible Clients

Section 2. Clients Referred for Supportive Housing Interview

Section 3. Clients Not Referred for Supportive Housing Interview

Section 4. Clients Interviewed for Supportive Housing

Section 5. Clients Referred but Not Interviewed for Supportive Housing

Section 6. Clients Accepted to Supportive Housing

Section 7A. Clients Not Accepted to Supportive Housing by Housing Provider (Rejected) [Summary]

Section 7B. Clients Not Accepted to Supportive Housing by Housing Provider (Rejected) [Detail]

Section 8A. Client Did Not Accept Supportive Housing Unit [Summary] ¹

Section 8B. Client Did Not Accept Supportive Housing Unit [Detail] ²

Section 9. Clients Referred Awaiting Placement as of 6/30/2025

Sections 6, 7, and 8 are not mutually exclusive. A client can be accepted for one unit, rejected for another, and decline a third. In these circumstances, the client is counted in Sections 6, 7, and 8.

¹ Section 8A was added to the LL3 report in CFY 2025.

² Section 8B was added to the LL3 report in CFY 2025.

LL3 Introduction

This report includes data from CAPS for CFY 2025 and as required by LL3 each group is further delineated with disaggregated data by age, gender, ethnicity, language, household type, eligibility, homeless duration, and current placement. Where client counts are under 10, numbers have been redacted to protect client privacy.

This report includes if the client was referred to a housing provider, with the required additional disaggregated data pertaining to the referral entity; if the client was interviewed or not; type of supportive housing referred to/interviewed for; reason for no interview; average number of interviews attended; details on reason for rejection and nonacceptance of unit; and count of clients referred but awaiting placement. The pull of data from CAPS was conducted on July 1, 2025.

At the top of each section of this report, there is a description of the universe (how each group is defined) before the disaggregated data is presented. Additionally, footnotes are provided as needed for each subsection to provide the method of defining the data presented.

In Section 7B. Clients Not Accepted to Supportive Housing by Housing Provider (Rejected) [Detail] and Section 8B. Client did not Accept Supportive Housing Unit [Detail], the reasons for rejection/nonacceptance of unit have been redacted to protect client privacy using the following criteria: client name, program name, program address, and identifying behavior or information. Where complete duplicate entries are listed, these are exactly as entered by housing providers into CAPS and are not errors.

CFY 2025 CHANGES:

Multiple changes were made to the LL3 Report this year. The report now includes Section 8: Client Did Not Accept Supportive Housing Unit, which captures clients who declined a supportive housing unit that they were accepted to. Section 9: Clients Referred Awaiting Placement as of 6/30/2025 now excludes clients with closed referrals (e.g., referral no interview). The eligibility tables were reprogrammed to capture focal eligibility (e.g., the contract/population the client was referred to).

BACKGROUND:

The Coordinated Assessment and Placement System (CAPS) was developed to meet HUD requirements and more importantly, to streamline and improve the assessment, prioritization, housing referral, and placement process for homeless and at-risk households within the NYC CoC geographic region. CAPS assesses homeless or at-risk individuals and families for potential housing options, provides detailed instructions on how to apply for the housing options (including supportive housing categories), assists in prioritizing referrals (based on vulnerability and length of time homeless), and connects households to units according to verified information on eligibility, client preference, and available vacancies. As NYC continues to develop CAPS to achieve the objectives of streamlining the referral and placement process, consider the following information:

- CAPS was launched in October 2020 and has approximately 38K units of supportive housing being tracked. There are over 42K units of supportive housing in operation in NYC and there is a continuous effort to add more units to CAPS.
- Currently, there is no mandate or operational support for all referrals to be made through CAPS. Therefore, many supportive housing providers conduct intake of eligible individuals and families through direct referrals that are not captured in CAPS.
- There are four Referral Entities using CAPS to make referrals. These are NYC Administration for Children's Services (ACS), NYC Human Resources Administration HIV/AIDS Services Administration (HRA HASA), NYC Human Resources Administration Office of Supportive/Affordable Housing & Services (HRA OSAHS), and the State Office of Mental Health/Center for Urban Community Services (SOMH/CUCS). Housing providers can also make internal referrals for their units in specific cases.
 - NYC HRA OSAHS is the primary referral entity for city-funded NY/NY I & II, city-funded SMI Singles, DHS General Population, ESSHI Senior, ESSHI SUD, NYC 15/15, NY/NY III Pop A, NY/NY III Pop D, NY/NY III Pop E, NY/NY III Pop F, and NY/NY III Pop G.
 - NYC ACS is the primary referral entity for NY/NY III Pop I eligible clients.
 - NYC HRA HASA is the primary referral entity for NY/NY III Pop H eligible clients and NYC 15/15 HASA Addendum projects.
 - SOMH/CUCS, which was added to CAPS as a referral entity on 7/1/2022, is the primary referral entity for clients eligible for ESSHI MH, NY/NY III Pop B, NY/NY III Pop C, state-funded NY/NY I & II, and state-funded SMI Singles.

NYC HRA CAS LOCAL LAW 3 REPORTING ON COORDINATED ASSESSMENT AND PLACEMENT SYSTEM (CAPS) FISCAL YEAR ENDING 06/30/2025

I. SUPPORTIVE HOUSING ELIGIBLE CLIENTS [1]

[1]: Universe: Clients with an approved supportive housing application in City Fiscal Year 2025 (07/01/2024-06/30/2025); reflects most recent application in period.

A. Unique Individuals or Families Determined Eligible for Supportive Housing, by Age Group

Age Group	Total
<26	1543
26-40	3367
41-54	2656
55-61	1439
>=62	1129
Total	10134

B. Unique Individuals or Families Determined Eligible for Supportive Housing, by Gender [2]

Gender Category	Total
ANOTHER GENDER	*
FEMALE	3282
MALE	6616
NON-BINARY/GENDER NON-CONFORMING	36
OTHER	*
TRANSGENDER FEMALE	128
TRANSGENDER MALE	51
UNKNOWN	11
Total	10134

*Counts less than 10 have been redacted to protect client privacy.

[2]: Sexual orientation and gender identity data are not captured in CAPS.

C. Unique Individuals or Families Determined Eligible for Supportive Housing, by Race/Ethnicity

Race/Ethnicity	Total
AM. INDIAN/ALASKAN NATIVE	22
ASIAN	171
BLACK, NOT OF HISPANIC ORIGIN	4967
BLACK, OF HISPANIC ORIGIN	433
HISPANIC/LATINX	2344
MIDDLE EASTERN/N. AFRICAN	87
MULTIRACIAL/MULTIETHNIC	477
OTHER	150
PACIFIC ISLANDER	15
UNKNOWN	300
WHITE, NOT OF HISPANIC ORIGIN	1168
Total	10134

D. Unique Individuals or Families Determined Eligible for Supportive Housing, by Language

Language	Total
ALBANIAN	*
ARABIC	12
BENGALI	*
CANTONESE	10
CHINESE	*
CREOLE	15
ENGLISH	9447
FARSI/PERSIAN	*
FRENCH	36
HEBREW	*
HINDI	*
ITALIAN	*
JAPANESE	*
KOREAN	*
MANDARIN	14
OTHER	28
PAKISTANI	*
POLISH	*
PORTUGUESE	*
RUSSIAN	21
SIGN	*
SPANISH	501
TURKISH	*
UKRAINIAN	*
UNKNOWN	*
URDU	*
VIETNAMESE	*
Total	10134

*Counts less than 10 have been redacted to protect client privacy.

E. Unique Individuals or Families Determined Eligible for Supportive Housing, by Household Type (Population Category)

Household Type	Total
Family	637
Individual	9497
Total	10134

F. Supportive Housing Eligibility (Population Category) of Unique Individuals or Families Determined Eligible for Supportive Housing [3] [4]

Contract & Population	Total
ESSHI MH-AD	5031
ESSHI MH-FA	218
ESSHI MH-YA	756
ESSHI SENIOR	1898
ESSHI SUD-AD	1674
ESSHI SUD-FA	63
ESSHI SUD-YA	143
General Population	927
NY/NY I & II	3756
NY/NY III POP A	1228
NY/NY III POP B	609
NY/NY III POP C	307

NY/NY III POP D	191
NY/NY III POP E	786
NY/NY III POP F	511
NY/NY III POP G	256
NY/NY III POP H	367
NY/NY III POP I	468
NYC 15/15 AD	1549
NYC 15/15 AF	16
NYC 15/15 FC	290
NYC 15/15 YA	792
NYC 15/15 YF	198
SMI Singles	6277
Total	28311

[3]: Report modified in CFY 2025 to reflect focal eligibility (i.e., contract/population the client was eligible for).

[4]: Totals exceed client counts because clients may be eligible for multiple contract/populations.

G. Unique Individuals or Families Determined Eligible for Supportive Housing, by Homelessness Duration at Time of Eligibility Determination [5]

Homelessness Duration	Total
1-30 days	584
31-90 days	914
91-180 days	1295
181-365 days	1526
366-540 days	970
541-730 days	671
731-1095 days	582
1096-1460 days	527
No homeless time	3065
Total	10134

[5]: Days homeless in the last 4 years, at time of eligibility determination.

H. Unique Individuals or Families Determined Eligible for Supportive Housing, by Client's Current Placement at Time of Eligibility Determination

Current Placement	Total
ADULT HOME (PPHA)	56
APARTMENT TREATMENT PROGRAM	134
CORRECTIONAL FACILITY	1009
CR/CR-SRO LICENSED SUPPORTIVE HOUSING	187
DHS/CONTRACTED SHELTER	3576
30TH ST DIVERSION	*
30TH ST. MEN'S ASSESSMENT	*
49TH STREET RESIDENCE	*
51ST STREET WOMEN'S SHELTER	33
52ND STREET WOMENS CENTER	42
53RD STREET MEN'S SHELTER	*
93RD AVENUE FAMILY RESIDENCE	*
ACACIA QUEENS HOTELS	*
AMADO	11
AMANI	*
ANA'S PLACE	39
ATLANTIC ASSESSMENT SHELTER	*

AUDUBON WOMENS SHELTER	*
BARBARA S. KLEIMAN RESIDENCE	*
BAY FAMILY CENTER	*
BEACH RESIDENCE	*
BEAVER POND RESIDENCE	*
BED STUY BEACON	*
BELT PARK FAMILY RESIDENCE	*
BEST WESTERN HOTEL	*
BG AT 83RD STREET	14
BLAKE AVENUE	97
BLONDELL AVENUE MEN'S SHELTER	13
BLUE SKY RESIDENCE	*
BORDEN AVE VETERANS SHELTER	16
BORDEN VETERAN SHELTER	18
BPHN LANETS PLACE	*
BRC MCGUINNESS MEN'S ASSESSMENT SHELTER	*
BRIARWOOD FAM RES	*
BRIDGE FAMILY RESIDENCE II	*
BRIDGE HAVEN	*
BRIGGS HOUSING RESIDENCE	*
BROADWAY FAMILY PLAZA	*
BRONX HOTELS	*
BRUCKNER RAPID RE-HOUSING CENTER	*
BUSHWICK - VOA	*
CAMBA BROADWAY HOUSE	17
CAMBA EVERGREEN	*
CAMBA/ATLANTIC HOUSE MEN'S SHELTER	124
CARE FOUND HERE LIBERTY AVE MEN'S SHELTER	*
CASA ESPERANZA	38
CHLDN RESCUE FUND HOUSE EAST	17
CHRISTOPHERS PLACE	*
CLARKE THOMAS MEN'S SHELTER	21
CONCOURSE HSE	*
CORONA FAMILY RESIDENCE	*
CRESTON MEN'S CENTER	*
CRF MANHATTAN HOTELS	*
CRF QUEENS HOTELS	*
CROWN FAMILY RESIDENCE	*
DAYS INN (I)	*
DAYS INN (II)	*
DEKALB MEN'S SHELTER	*
DELTA MANOR	78
DONA CARMENS PLACE	*
DR. MCKINNEY STEWART (DMS)	12
DURYEA RESIDENCE	*
E. 3RD ST SHELTER	107
EAST RIVER - WIN	*
EAST WILLIAMSBURG MEN'S SHELTER	73
ECHO FAMILY RESIDENCE	*
EL CACIQUE COURT SHELTER	*
EL CAMINO INN	*
ELDERT LANE SHELTER	70

FAMILY RESIDENCE	*
FATHER SMITH	*
FLAGSTONE FAMILY RESIDENCE	*
FORBELL MEN'S SHELTER	46
FRANKLIN WOMEN'S SHELTER	*
FT. WASHINGTON ARMORY	169
FULTON COMMUNITY RE-ENTRY CENTER	*
GILES MANOR	25
HALL FAMILY RESIDENCE	*
HAMILTON FAMILY RESIDENCE	13
HANSON RAPID REHOUSING	11
HARLEM SHELTER 1	*
HARMONIA RESIDENCE	17
HARRY'S PLACE	16
HAVEN HOUSE	*
HELEN HOUSE	*
HELP - BRONX MORRIS	20
HELP - HILLSIDE HOUSE	*
HELP SEC	*
HELP WOMEN'S CENTER	*
HELP WOMEN'S CENTER-TLC	28
HOLIDAY INN (I)	11
HOLIDAY INN (II)	10
HOSPITALITY HOUSE RESIDENCE	*
HOTEL A	12
HOTEL C	*
HOTEL E	*
HOTEL G	*
HOTEL H	30
HOTEL J	*
HOTEL K	*
HOTEL L	*
HOTEL M	*
HOTEL N	*
HOTEL O	*
HUDSON FAMILY RESIDENCE	*
ICAHN HOUSE	*
ICL HYLAN BOULEVARD RESIDENCE	12
JACK RYAN RESIDENCE	102
JACKIE'S PLACE	*
JACKSON FAMILY RESID	22
JAMAICA WOMEN'S EMPLOYMENT SHELTER	*
JEROME AVENUE MEN'S SHELTER	140
JULIO'S PLACE	14
KEENER MEN'S SHELTER	*
KENILWORTH	36
KENTON	53
KETTY'S PLACE	*
KETTY'S PLACE II	*
KIANGA HOUSE	*
KINGSBORO MICA MEN'S SHELTER	68
KINGSBORO STAR	*
LA SENDA	*
LAUREL HALL	*

LEGACY FAMILY RESIDENCE	15
LEXINGTON SHELTER	114
LIFE TOGETHER RESIDENCE	*
LINDEN WOMEN'S SHELTER	*
LIONHEART FAMILY CENTER	*
LYDIA E HOFFMAN	11
MAGNOLIA HOUSE	17
MARSHA'S HOUSE	27
MYRTLE AVENUE MEN'S SHELTER	33
NAICA BRONX PARK AVE	*
NAICA CASA DE CARINO	*
NAICA EAST TREMONT	76
NELSON FAM RESID	*
NEW BEGINNINGS MEN'S SHELTER	13
NEW BROADWAY RESIDENCE	*
NEW LIFE	*
NEW PROVIDENCE	31
NORTH STAR RESIDENCE	*
OPPORTUNITY HOUSE	*
PALACE EMPLOYMENT SHELTER	*
PAM'S PLACE	35
PARK AVENUE	13
PARK AVENUE MANOR	*
PARK SLOPE WOMEN'S SHELTER	23
PARKVIEW MEN'S SHELTER	174
PARKWOOD RESIDENCE	*
PETER J. SHARPE CENTER FOR OPPORTUNITY	49
PHELAN MEN'S SHELTER	*
PHI RIVERSIDE	*
POWERS	*
PROMISE PLACE	*
PROSPECT INTERFAITH	*
PROSPECT PLACE	82
QUEEN FAMILY RESIDENCE	*
QUEENS BOULEVARD RAPID REHOUSING	*
RACHEL'S PLACE	*
REACHING NEW HEIGHTS RESIDENCE	*
RED LION	*
REGO PARK 93RD STREET	*
REGO PARK SHELTER	*
RENAISSANCE MEN'S SHELTER	79
RISING UP MEN'S SHELTER	*
ROBERT'S COURT	*
ROSA PARKS FAMILY RESIDENCE	*
SACKETT RAPID RE-HOUSING CENTER	16
SALIM HOUSE	*
SAMARITAN VILLAGE FWC MANHATTAN HOTELS	*
SAMMON B.U.I.L.D. CT	*
SARATOGA INN	15
SCHWARTZ - CSS	35
SCHWARTZ MEN'S SHELTER	*
SECOND AVENUE MENS SHELTER	29

SEDGWICK AVENUE FAMILY RESIDENCE	*
SENECA HOUSES	*
SHIRLEY CHISOLM	11
SIENA HOUSE	*
SKYWAY SHELTER	*
SPRINGFIELD GDN RESP	*
ST JOHNS FAM RESID	*
STAR BRIGHT FAMILY RESIDENCE	*
STOCKHOLM FAM CENTER	*
SUMMERFIELD FAMILY RESIDENCE	*
SUPER 8 (I)	*
SUSAN'S PLACE	77
THE FORTUNE ACADEMY	*
THE KENSINGTON	13
THE LANDING	*
THE PARK RESIDENCE	*
THE STADIUM WOMEN'S SHELTER	59
THIRD STREET WOMEN'S RESIDENCE	76
TILDEN HALL FAMILY RESID	*
TILLARY WOMEN'S SHELTER	128
TOMPKINS AVENUE SHELTER	*
TWO BRIDGES	38
UNIVERSITY FAM CTR	*
URBAN STR(MATERNITY)	*
URI STRIVE RESIDENCE	*
VALLEY LODGE	30
VAN SICLEN	*
VICTOR'S FAMILY RESIDENCE	*
VIP MENS SHELTER	29
VIP QUEENS WOMEN'S HOTEL	*
VUE HOTEL STABILIZATION	*
WALES FAMILY RESIDENCE	*
WANDA PATTERSON WOMEN'S RESIDENCE	13
WEST END INTRGENRATL	*
WEST FARMS FAMILY RESIDENCE	*
WESTCHESTER AVENUE MENS SHELTER	*
WESTON TLC	34
WILLIAMSBRIDGE FAMILY INN	*
WILLOW AVENUE FAMILY RESID	21
WILLOW MEN'S SHELTER	*
WIN AUDRE LORDE FAMILY RESIDENCE	10
WIN-WESTWAY	*
DOMESTIC VIOLENCE SHELTER	39
DYCD CONTRACTED YOUTH SERVICES	66
FAMILY/FRIENDS	565
FOSTER CARE FAMILY/FACILITY	412
HASA EMERGENCY PLACEMENT	347
HOSPITAL (NON-STATE PSYCHIATRIC CENTER)	239
INDIVIDUAL APT/HOUSE	270
JUVENILE DETENTION CENTER	*

OMH-LICENSED RESIDENTIAL TREATMENT FOR YOUTH	32
RESPIRE	126
RHCF/NURSING HOME	14
SAFE HAVEN [6]	697
STABILIZATION/CHURCH BED [6]	257
STATE PSYCHIATRIC CENTER	395
STATE TRANSITIONAL LIVING RESIDENCE	121
STATE-LICENSED RESIDENTIAL SUBSTANCE USE TREATMENT FAC	479
STREET/PUBLIC PLACES [6]	173
SUPPORTIVE HOUSING	247
TRANSITIONAL SETTING	400
UNSERVICED/COMMERCIAL SRO	*
USER-ENTERED DATA FOR SHELTER TYPE (NOT VERIFIED)	284
Total	10134

*Counts less than 10 have been redacted to protect client privacy.

[6]: Clients experiencing street homelessness.

NYC HRA CAS LOCAL LAW 3 REPORTING ON COORDINATED ASSESSMENT AND PLACEMENT SYSTEM (CAPS) FISCAL YEAR ENDING 06/30/2025

II. CLIENTS REFERRED FOR SUPPORTIVE HOUSING INTERVIEW [1]

[1]: Universe: Clients with an approved supportive housing application in City Fiscal Year (CFY) 2025 (07/01/2024-06/30/2025) who also received a supportive housing referral in CFY 2025. Includes regular referrals and direct provider referrals to supportive housing.

A. Unique Individuals or Families with Supportive Housing Referrals, by Age Group

Age Group	Total
<26	885
26-40	2012
41-54	1746
55-61	945
>=62	767
Total	6355

B. Unique Individuals or Families with Supportive Housing Referrals, by Gender [2]

Gender Category	Total
ANOTHER GENDER	*
FEMALE	2166
MALE	4040
NON-BINARY/GENDER NON-CONFORMING	27
OTHER	*
TRANSGENDER FEMALE	81
TRANSGENDER MALE	28
UNKNOWN	*
Total	6355

*Counts less than 10 have been redacted to protect client privacy.

[2]: Sexual orientation and gender identity data are not captured in CAPS.

C. Unique Individuals or Families with Supportive Housing Referrals, by Race/Ethnicity

Race/Ethnicity	Total
AM. INDIAN/ALASKAN NATIVE	*
ASIAN	109
BLACK, NOT OF HISPANIC ORIGIN	3132
BLACK, OF HISPANIC ORIGIN	271
HISPANIC/LATINX	1432
MIDDLE EASTERN/N. AFRICAN	46
MULTIRACIAL/MULTIETHNIC	351
OTHER	97
PACIFIC ISLANDER	*
UNKNOWN	175
WHITE, NOT OF HISPANIC ORIGIN	721
Total	6355

*Counts less than 10 have been redacted to protect client privacy.

D. Unique Individuals or Families with Supportive Housing Referrals, by Language

Language	Total
ALBANIAN	*
ARABIC	*
BENGALI	*
CANTONESE	*
CHINESE	*
CREOLE	11
ENGLISH	5931
FARSI/PERSIAN	*
FRENCH	25
ITALIAN	*
JAPANESE	*
KOREAN	*
MANDARIN	*

OTHER	14
PAKISTANI	*
POLISH	*
PORTUGUESE	*
RUSSIAN	11
SIGN	*
SPANISH	314
UNKNOWN	*
URDU	*
VIETNAMESE	*
Total	6355

*Counts less than 10 have been redacted to protect client privacy.

E. Unique Individuals or Families with Supportive Housing Referrals, by Household Type (Population Category)

Household Type	Total
Family	415
Individual	5940
Total	6355

F. Supportive Housing Eligibility (Population Category) of Unique Individuals or Families with Supportive Housing Referrals [3] [4]

Contract & Population	Total
ESSHI MH-AD	602
ESSHI MH-FA	53
ESSHI MH-YA	*
ESSHI SENIOR	270
ESSHI SUD-AD	270
ESSHI SUD-FA	25
ESSHI-OTHER CH	12
ESSHI-OTHER Military Service	22
ESSHI-OTHER Re-Entry	12
ESSHI-OTHER Young Adult	*
General Population	837
HASA Single	*
HUD CoC Service Funding Family with Children	31
HUD CoC Service Funding Singles	178
NY/NY I & II	1238
NY/NY III POP A	692
NY/NY III POP B	179
NY/NY III POP C	61
NY/NY III POP D	84
NY/NY III POP E	116
NY/NY III POP F	75
NY/NY III POP G	82
NY/NY III POP H	307
NY/NY III POP I	102
NYC 15/15 AD	996
NYC 15/15 AF	*
NYC 15/15 FC	130
NYC 15/15 YA	254
NYC 15/15 YF	87
NYC 15/15-HASA Addendum	275
Other	19
SMI Singles	1951
Total	8972

*Counts less than 10 have been redacted to protect client privacy.

[3]: Report modified in CFY 2025 to reflect focal eligibility (i.e., contract/populations the client was referred to).

[4]: Totals exceed client counts because clients may be referred to multiple contract/populations.

G. Unique Individuals or Families with Supportive Housing Referrals, by Homelessness Duration at Time of Eligibility Determination [5]

Homelessness Duration	Total
1-30 days	307
31-90 days	539
91-180 days	822
181-365 days	1023
366-540 days	786

541-730 days	563
731-1095 days	529
1096-1460 days	467
No homeless time	1319
Total	6355

[5]: Days homeless in the last 4 years, at time of eligibility determination.

H. Unique Individuals or Families with Supportive Housing Referrals, by Client's Current Placement at Time of Eligibility Determination

Current Placement	Total
ADULT HOME (PPHA)	19
APARTMENT TREATMENT PROGRAM	56
CORRECTIONAL FACILITY	266
CR/CR-SRO LICENSED SUPPORTIVE HOUSING	68
DHS/CONTRACTED SHELTER	2793
30TH ST. MEN'S ASSESSMENT	*
49TH STREET RESIDENCE	*
51ST STREET WOMEN'S SHELTER	30
52ND STREET WOMENS CENTER	35
53RD STREET MEN'S SHELTER	*
93RD AVENUE FAMILY RESIDENCE	*
ACACIA QUEENS HOTELS	*
AMADO	10
AMANI	*
ANA'S PLACE	36
ATLANTIC ASSESSMENT SHELTER	*
AUDUBON WOMENS SHELTER	*
BARBARA S. KLEIMAN RESIDENCE	*
BAY FAMILY CENTER	*
BEACH RESIDENCE	*
BEAVER POND RESIDENCE	*
BED STUY BEACON	*
BELT PARK FAMILY RESIDENCE	*
BEST WESTERN HOTEL	*
BG AT 83RD STREET	13
BLAKE AVENUE	74
BLONDELL AVENUE MEN'S SHELTER	*
BLUE SKY RESIDENCE	*
BORDEN AVE VETERANS SHELTER	15
BORDEN VETERAN SHELTER	17
BPHN LANETS PLACE	*
BRC MCGUINNESS MEN'S ASSESSMENT SHELTER	*
BRIARWOOD FAM RES	*
BRIDGE FAMILY RESIDENCE II	*
BRIDGE HAVEN	*
BRIGGS HOUSING RESIDENCE	*
BROADWAY FAMILY PLAZA	*
BRONX HOTELS	*
BRUCKNER RAPID RE-HOUSING CENTER	*
BUSHWICK - VOA	*
CAMBA BROADWAY HOUSE	16
CAMBA EVERGREEN	*
CAMBA/ATLANTIC HOUSE MEN'S SHELTER	93
CARE FOUND HERE LIBERTY AVE MEN'S SHELTER	*
CASA ESPERANZA	28
CHLDN RESCUE FUND HOUSE EAST	13
CHRISTOPHERS PLACE	*
CLARKE THOMAS MEN'S SHELTER	21
CONCOURSE HSE	*
CORONA FAMILY RESIDENCE	*
CRESTON MEN'S CENTER	*
CRF MANHATTAN HOTELS	*
CRF QUEENS HOTELS	*

DAYS INN (I)	*
DAYS INN (II)	*
DEKALB MEN'S SHELTER	*
DELTA MANOR	61
DONA CARMENS PLACE	*
DR. MCKINNEY STEWART (DMS)	*
DURYEY RESIDENCE	*
E. 3RD ST SHELTER	67
EAST RIVER - WIN	*
EAST WILLIAMSBURG MEN'S SHELTER	50
ECHO FAMILY RESIDENCE	*
EL CACIQUE COURT SHELTER	*
EL CAMINO INN	*
ELBERT LANE SHELTER	56
FATHER SMITH	*
FLAGSTONE FAMILY RESIDENCE	*
FORBELL MEN'S SHELTER	37
FRANKLIN WOMEN'S SHELTER	*
FT. WASHINGTON ARMORY	127
FULTON COMMUNITY RE-ENTRY CENTER	*
GILES MANOR	15
HAMILTON FAMILY RESIDENCE	11
HANSON RAPID REHOUSING	10
HARLEM SHELTER 1	*
HARMONIA RESIDENCE	12
HARRY'S PLACE	12
HAVEN HOUSE	*
HELP - BRONX MORRIS	14
HELP - HILLSIDE HOUSE	*
HELP SEC	*
HELP WOMEN'S CENTER	*
HELP WOMEN'S CENTER-TLC	28
HOLIDAY INN (I)	11
HOLIDAY INN (II)	*
HOSPITALITY HOUSE RESIDENCE	*
HOTEL A	*
HOTEL C	*
HOTEL E	*
HOTEL G	*
HOTEL H	30
HOTEL J	*
HOTEL K	*
HOTEL N	*
HOTEL O	*
HUDSON FAMILY RESIDENCE	*
ICAHN HOUSE	*
ICL HYLAN BOULEVARD RESIDENCE	*
JACK RYAN RESIDENCE	80
JACKIE'S PLACE	*
JACKSON FAMILY RESID	16
JAMAICA WOMEN'S EMPLOYMENT SHELTER	*
JEROME AVENUE MEN'S SHELTER	100
JULIO'S PLACE	11
KEENER MEN'S SHELTER	*
KENILWORTH	29
KENTON	33
KETTY'S PLACE	*
KIANGA HOUSE	*
KINGSBORO MICA MEN'S SHELTER	60
KINGSBORO STAR	*
LA SENDA	*
LAUREL HALL	*
LEGACY FAMILY RESIDENCE	11
LEXINGTON SHELTER	93
LIFE TOGETHER RESIDENCE	*
LINDEN WOMEN'S SHELTER	*
LIONHEART FAMILY CENTER	*

LYDIA E HOFFMAN	*
MAGNOLIA HOUSE	14
MARSHA'S HOUSE	17
MYRTLE AVENUE MEN'S SHELTER	30
NAICA BRONX PARK AVE	*
NAICA CASA DE CARINO	*
NAICA EAST TREMONT	55
NELSON FAM RESID	*
NEW BEGINNINGS MEN'S SHELTER	10
NEW BROADWAY RESIDENCE	*
NEW LIFE	*
NEW PROVIDENCE	25
OPPORTUNITY HOUSE	*
PALACE EMPLOYMENT SHELTER	*
PAM'S PLACE	31
PARK AVENUE	12
PARK AVENUE MANOR	*
PARK SLOPE WOMEN'S SHELTER	21
PARKVIEW MEN'S SHELTER	126
PARKWOOD RESIDENCE	*
PETER J. SHARPE CENTER FOR OPPORTUNITY	34
PHELAN MEN'S SHELTER	*
POWERS	*
PROMISE PLACE	*
PROSPECT INTERFAITH	*
PROSPECT PLACE	66
QUEEN FAMILY RESIDENCE	*
QUEENS BOULEVARD RAPID REHOUSING	*
RACHEL'S PLACE	*
REACHING NEW HEIGHTS RESIDENCE	*
RED LION	*
REGO PARK 93RD STREET	*
RENAISSANCE MEN'S SHELTER	71
RISE UP MEN'S SHELTER	*
ROBERT'S COURT	*
ROSA PARKS FAMILY RESIDENCE	*
SACKETT RAPID RE-HOUSING CENTER	11
SALIM HOUSE	*
SAMARITAN VILLAGE FWC	*
MANHATTAN HOTELS	*
SARATOGA INN	14
SCHWARTZ - CSS	27
SCHWARTZ MEN'S SHELTER	*
SECOND AVENUE MENS SHELTER	26
SEDGWICK AVENUE FAMILY RESIDENCE	*
SENECA HOUSES	*
SHIRLEY CHISOLM	*
SIENA HOUSE	*
SKYWAY SHELTER	*
SPRINGFIELD GDN RESP	*
ST JOHNS FAM RESID	*
STAR BRIGHT FAMILY RESIDENCE	*
STOCKHOLM FAM CENTER	*
SUMMERFIELD FAMILY RESIDENCE	*
SUPER 8 (I)	*
SUSAN'S PLACE	67
THE FORTUNE ACADEMY	*
THE KENSINGTON	*
THE LANDING	*
THE PARK RESIDENCE	*
THE STADIUM WOMEN'S SHELTER	50
THIRD STREET WOMEN'S RESIDENCE	62
TILDEN HALL FAMILY RESID	*
TILLARY WOMEN'S SHELTER	107

TOMPKINS AVENUE SHELTER	*
TWO BRIDGES	28
UNIVERSITY FAM CTR	*
URBAN STR(MATERNITY)	*
URI STRIVE RESIDENCE	*
VALLEY LODGE	28
VAN SICLEN	*
VICTOR'S FAMILY RESIDENCE	*
VIP MENS SHELTER	21
VIP QUEENS WOMEN'S HOTEL	*
VUE HOTEL STABILIZATION	*
WALES FAMILY RESIDENCE	*
WANDA PATTERSON WOMEN'S RESIDENCE	*
WEST END INTRGENRATL	*
WEST FARMS FAMILY RESIDENCE	*
WESTCHESTER AVENUE MENS SHELTER	*
WESTON TLC	31
WILLIAMSBRIDGE FAMILY INN	*
WILLOW AVENUE FAMILY RESID	18
WILLOW MEN'S SHELTER	*
WIN AUDRE LORDE FAMILY RESIDENCE	*
WIN-WESTWAY	*
DOMESTIC VIOLENCE SHELTER	22
DYCD CONTRACTED YOUTH SERVICES	46
FAMILY/FRIENDS	239
FOSTER CARE FAMILY/FACILITY	179
HASA EMERGENCY PLACEMENT	307
HOSPITAL (NON-STATE PSYCHIATRIC CENTER)	176
INDIVIDUAL APT/HOUSE	102
JUVENILE DETENTION CENTER	*
OMH-LICENSED RESIDENTIAL TREATMENT FOR YOUTH	22
RESPIRE	80
RHCF/NURSING HOME	*
SAFE HAVEN [6]	599
STABILIZATION/CHURCH BED [6]	221
STATE PSYCHIATRIC CENTER	331
STATE TRANSITIONAL LIVING RESIDENCE	82
STATE-LICENSED RESIDENTIAL SUBSTANCE USE TREATMENT FAC	159
STREET/PUBLIC PLACES [6]	104
SUPPORTIVE HOUSING	116
TRANSITIONAL SETTING	210
USER-ENTERED DATA FOR SHELTER TYPE (NOT VERIFIED)	149
Total	6355

*Counts less than 10 have been redacted to protect client privacy.

[6]: Clients experiencing street homelessness.

I. Referral Entities for Individuals or Families with Supportive Housing Referrals [7]

Referral Entity	Total
ADMINISTRATION FOR CHILDREN SERVICES	94
HASA	318
HRA OSAHS	3984
PROVIDER [8]	559
STATE OFFICE OF MENTAL HEALTH/CUCS	2134
Total	7089

[7]: Total exceeds client count because clients may have more than one referral entity.

[8]: Providers may make self-referrals.

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FISCAL YEAR ENDING 06/30/2025**

III. CLIENTS NOT REFERRED FOR SUPPORTIVE HOUSING INTERVIEW [1]

[1]: Universe: Clients with an approved supportive housing application in City Fiscal Year (CFY) 2025 (07/01/2024-06/30/2025) who did not receive a supportive housing referral in CFY 2025.

A. Unique Individuals or Families with No Supportive Housing Referrals, by Age Group

Age Group	Total
<26	658
26-40	1355
41-54	910
55-61	494
>=62	362
Total	3779

B. Unique Individuals or Families with No Supportive Housing Referrals, by Gender [2]

Gender Category	Total
FEMALE	1116
MALE	2576
NON-BINARY/GENDER NON-CONFORMING	*
OTHER	*
TRANSGENDER FEMALE	47
TRANSGENDER MALE	23
UNKNOWN	*
Total	3779

*Counts less than 10 have been redacted to protect client privacy.

[2]: Sexual orientation and gender identity data are not captured in CAPS.

C. Unique Individuals or Families with No Supportive Housing Referrals, by Race/Ethnicity

Race/Ethnicity	Total
AM. INDIAN/ALASKAN NATIVE	*
ASIAN	62
BLACK, NOT OF HISPANIC ORIGIN	1835
BLACK, OF HISPANIC ORIGIN	162
HISPANIC/LATINX	912
MIDDLE EASTERN/N. AFRICAN	41
MULTIRACIAL/MULTIETHNIC	126
OTHER	53
PACIFIC ISLANDER	*
UNKNOWN	125
WHITE, NOT OF HISPANIC ORIGIN	447
Total	3779

*Counts less than 10 have been redacted to protect client privacy.

D. Unique Individuals or Families with No Supportive Housing Referrals, by Language

Language	Total
ARABIC	*
CANTONESE	*
CHINESE	*
CREOLE	*
ENGLISH	3516
FARSI/PERSIAN	*
FRENCH	11
HEBREW	*
HINDI	*
JAPANESE	*
MANDARIN	*

OTHER	14
POLISH	*
RUSSIAN	10
SIGN	*
SPANISH	187
TURKISH	*
UKRAINIAN	*
UNKNOWN	*
URDU	*
Total	3779

*Counts less than 10 have been redacted to protect client privacy.

E. Unique Individuals or Families with No Supportive Housing Referrals, by Household Type (Population Category)

Household Type	Total
Family	222
Individual	3557
Total	3779

F. Supportive Housing Eligibility (Population Category) of Unique Individuals or Families with No Supportive Housing Referrals [3] [4]

Contract & Population	Total
ESSHI MH-AD	1660
ESSHI MH-FA	59
ESSHI MH-YA	299
ESSHI SENIOR	580
ESSHI SUD-AD	722
ESSHI SUD-FA	*
ESSHI SUD-YA	77
General Population	106
NY/NY I & II	966
NY/NY III POP A	73
NY/NY III POP B	128
NY/NY III POP C	144
NY/NY III POP D	42
NY/NY III POP E	178
NY/NY III POP F	320
NY/NY III POP G	91
NY/NY III POP H	41
NY/NY III POP I	261
NYC 15/15 AD	107
NYC 15/15 AF	*
NYC 15/15 FC	91
NYC 15/15 YA	316
NYC 15/15 YF	55
SMI Singles	2351
Total	8681

*Counts less than 10 have been redacted to protect client privacy.

[3]: Report modified in CFY 2025 to reflect focal eligibility (i.e., for a client with no referrals, what contract/populations they were eligible for but not referred to).

[4]: Totals exceed client counts because clients may be eligible for but not referred to multiple contract/populations.

G. Unique Individuals or Families with No Supportive Housing Referrals, by Homelessness Duration at Time of Eligibility Determination [5]

Homelessness Duration	Total
1-30 days	277
31-90 days	375
91-180 days	473
181-365 days	503
366-540 days	184
541-730 days	108
731-1095 days	53
1096-1460 days	60
No homeless time	1746
Total	3779

[5]: Days homeless in the last 4 years, at time of eligibility determination.

H. Unique Individuals or Families with No Supportive Housing Referrals, by Client's Current Placement at Time of Eligibility Determination

Current Placement	Total
ADULT HOME (PPHA)	37
APARTMENT TREATMENT PROGRAM	78
CORRECTIONAL FACILITY	743
CR/CR-SRO LICENSED SUPPORTIVE HOUSING	119
DHS/CONTRACTED SHELTER	783
30TH ST DIVERSION	*
51ST STREET WOMEN'S SHELTER	*
52ND STREET WOMENS CENTER	*
53RD STREET MEN'S SHELTER	*
93RD AVENUE FAMILY RESIDENCE	*
AMADO	*
ANA'S PLACE	*
ATLANTIC ASSESSMENT SHELTER	*
AUDUBON WOMENS SHELTER	*
BEAVER POND RESIDENCE	*
BED STUY BEACON	*
BELT PARK FAMILY RESIDENCE	*
BG AT 83RD STREET	*
BLAKE AVENUE	23
BLONDELL AVENUE MEN'S SHELTER	*
BLUE SKY RESIDENCE	*
BORDEN AVE VETERANS SHELTER	*
BORDEN VETERAN SHELTER	*
BRC MCGUINNESS MEN'S ASSESSMENT SHELTER	*
BRIDGE HAVEN	*
BRIGGS HOUSING RESIDENCE	*
BRONX HOTELS	*
BUSHWICK - VOA	*
CAMBA BROADWAY HOUSE	*
CAMBA/ATLANTIC HOUSE MEN'S SHELTER	31
CASA ESPERANZA	10
CHLDN RESCUE FUND HOUSE EAST	*
CHRISTOPHERS PLACE	*
CRESTON MEN'S CENTER	*
CROWN FAMILY RESIDENCE	*
DEKALB MEN'S SHELTER	*
DELTA MANOR	17
DR. MCKINNEY STEWART (DMS)	*
E. 3RD ST SHELTER	40
EAST RIVER - WIN	*
EAST WILLIAMSBURG MEN'S SHELTER	23
ELDERT LANE SHELTER	14
FAMILY RESIDENCE	*
FORBELL MEN'S SHELTER	*
FRANKLIN WOMEN'S SHELTER	*
FT. WASHINGTON ARMORY	42
FULTON COMMUNITY RE-ENTRY CENTER	*
GILES MANOR	10
HALL FAMILY RESIDENCE	*
HAMILTON FAMILY RESIDENCE	*
HANSON RAPID REHOUSING	*
HARLEM SHELTER 1	*
HARMONIA RESIDENCE	*
HARRY'S PLACE	*
HELEN HOUSE	*
HELP - BRONX MORRIS	*
HELP WOMEN'S CENTER	*
HOLIDAY INN (II)	*

HOSPITALITY HOUSE RESIDENCE	*
HOTEL A	*
HOTEL G	*
HOTEL K	*
HOTEL L	*
HOTEL M	*
HUDSON FAMILY RESIDENCE	*
ICL HYLAN BOULEVARD RESIDENCE	*
JACK RYAN RESIDENCE	22
JACKSON FAMILY RESID	*
JAMAICA WOMEN'S EMPLOYMENT SHELTER	*
JEROME AVENUE MEN'S SHELTER	40
JULIO'S PLACE	*
KEENER MEN'S SHELTER	*
KENILWORTH	*
KENTON	20
KETTY'S PLACE	*
KETTY'S PLACE II	*
KINGSBORO MICA MEN'S SHELTER	*
LEGACY FAMILY RESIDENCE	*
LEXINGTON SHELTER	21
LIFE TOGETHER RESIDENCE	*
LINDEN WOMEN'S SHELTER	*
LYDIA E HOFFMAN	*
MAGNOLIA HOUSE	*
MARSHA'S HOUSE	10
MYRTLE AVENUE MEN'S SHELTER	*
NAICA BRONX PARK AVE	*
NAICA CASA DE CARINO	*
NAICA EAST TREMONT	21
NELSON FAM RESID	*
NEW BEGINNINGS MEN'S SHELTER	*
NEW PROVIDENCE	*
NORTH STAR RESIDENCE	*
PALACE EMPLOYMENT SHELTER	*
PAM'S PLACE	*
PARK AVENUE	*
PARK AVENUE MANOR	*
PARK SLOPE WOMEN'S SHELTER	*
PARKVIEW MEN'S SHELTER	48
PARKWOOD RESIDENCE	*
PETER J. SHARPE CENTER FOR OPPORTUNITY	15
PHELAN MEN'S SHELTER	*
PHI RIVERSIDE	*
PROMISE PLACE	*
PROSPECT INTERFAITH	*
PROSPECT PLACE	16
RACHEL'S PLACE	*
REACHING NEW HEIGHTS RESIDENCE	*
REGO PARK SHELTER	*
RENAISSANCE MEN'S SHELTER	*
ROBERT'S COURT	*
ROSA PARKS FAMILY RESIDENCE	*
SACKETT RAPID RE-HOUSING CENTER	*
SALIM HOUSE	*
SAMARITAN VILLAGE FWC MANHATTAN HOTELS	*
SAMMON B.U.I.L.D. CT	*
SARATOGA INN	*
SCHWARTZ - CSS	*
SECOND AVENUE MENS SHELTER	*

SEDGWICK AVENUE FAMILY RESIDENCE	*
SENECA HOUSES	*
SHIRLEY CHISOLM	*
SIENA HOUSE	*
SKYWAY SHELTER	*
SPRINGFIELD GDN RESP	*
STAR BRIGHT FAMILY RESIDENCE	*
SUSAN'S PLACE	10
THE KENSINGTON	*
THE LANDING	*
THE PARK RESIDENCE	*
THE STADIUM WOMEN'S SHELTER	*
THIRD STREET WOMEN'S RESIDENCE	14
TILLARY WOMEN'S SHELTER	21
TWO BRIDGES	10
UNIVERSITY FAM CTR	*
URBAN STR(MATERNITY)	*
VALLEY LODGE	*
VIP MENS SHELTER	*
WALES FAMILY RESIDENCE	*
WANDA PATTERSON WOMEN'S RESIDENCE	*
WEST END INTRGENRATL	*
WESTON TLC	*
WILLIAMSBRIDGE FAMILY INN	*
WILLOW AVENUE FAMILY RESID	*
WIN AUDRE LORDE FAMILY RESIDENCE	*
WIN-WESTWAY	*
DOMESTIC VIOLENCE SHELTER	17
DYCD CONTRACTED YOUTH SERVICES	20
FAMILY/FRIENDS	326
FOSTER CARE FAMILY/FACILITY	233
HASA EMERGENCY PLACEMENT	40
HOSPITAL (NON-STATE PSYCHIATRIC CENTER)	63
INDIVIDUAL APT/HOUSE	168
JUVENILE DETENTION CENTER	*
OMH-LICENSED RESIDENTIAL TREATMENT FOR YOUTH	10
RESPIRE	46
RHCF/NURSING HOME	*
SAFE HAVEN [6]	98
STABILIZATION/CHURCH BED [6]	36
STATE PSYCHIATRIC CENTER	64
STATE TRANSITIONAL LIVING RESIDENCE	39
STATE-LICENSED RESIDENTIAL SUBSTANCE USE TREATMENT FAC	320
STREET/PUBLIC PLACES [6]	69
SUPPORTIVE HOUSING	131
TRANSITIONAL SETTING	190
UNSERVICED/COMMERCIAL SRO	*
USER-ENTERED DATA FOR SHELTER TYPE (NOT VERIFIED)	135
Total	3779

*Counts less than 10 have been redacted to protect client privacy.

[6]: Clients experiencing street homelessness.

I. Referral Entities for Individuals or Families with No Supportive Housing Referrals [7] [8]

Referral Entity	Total
ADMINISTRATION FOR CHILDREN SERVICES	261
HASA	41
HRA OSAHS	3729
STATE OFFICE OF MENTAL HEALTH	3214
Total	7245

[7]: Total exceeds client count because clients may have more than one referral entity.

[8]: Referral entity inferred from eligibility.

J. Reason the Referral Entity did Not Make a Referral

Reason for No Referral	Total
Data not in CAPS	3779
Total	3779

NYC HRA CAS LOCAL LAW 3 REPORTING ON COORDINATED ASSESSMENT AND PLACEMENT SYSTEM (CAPS) FISCAL YEAR ENDING 06/30/2025

IV. CLIENTS INTERVIEWED FOR SUPPORTIVE HOUSING [1]

[1]: Universe: Clients with an approved supportive housing application in City Fiscal Year (CFY) 2025 (07/01/2024-06/30/2025), a supportive housing referral in CFY 2025, and a completed supportive housing interview in CFY 2025. Includes interviews on regular referrals and on direct provider referrals to supportive housing.

A. Unique Individuals or Families with Supportive Housing Interviews, by Age Group

Age Group	Total
<26	616
26-40	1420
41-54	1279
55-61	684
>=62	550
Total	4549

B. Unique Individuals or Families with Supportive Housing Interviews, by Gender [2]

Gender Category	Total
FEMALE	1572
MALE	2884
NON-BINARY/GENDER NON-CONFORMING	16
OTHER	*
TRANSGENDER FEMALE	46
TRANSGENDER MALE	21
UNKNOWN	*
Total	4549

*Counts less than 10 have been redacted to protect client privacy.

[2]: Sexual orientation and gender identity data are not captured in CAPS.

C. Unique Individuals or Families with Supportive Housing Interviews, by Race/Ethnicity

Race/Ethnicity	Total
AM. INDIAN/ALASKAN NATIVE	*
ASIAN	79
BLACK, NOT OF HISPANIC ORIGIN	2212
BLACK, OF HISPANIC ORIGIN	196
HISPANIC/LATINX	1030
MIDDLE EASTERN/N. AFRICAN	35
MULTIRACIAL/MULTIETHNIC	266
OTHER	72
PACIFIC ISLANDER	*
UNKNOWN	137
WHITE, NOT OF HISPANIC ORIGIN	510
Total	4549

*Counts less than 10 have been redacted to protect client privacy.

D. Unique Individuals or Families with Supportive Housing Interviews, by Language

Language	Total
ALBANIAN	*
ARABIC	*
BENGALI	*
CANTONESE	*
CHINESE	*
CREOLE	*
ENGLISH	4241
FARSI/PERSIAN	*

FRENCH	13
ITALIAN	*
JAPANESE	*
KOREAN	*
MANDARIN	*
OTHER	11
POLISH	*
PORTUGUESE	*
RUSSIAN	*
SIGN	*
SPANISH	235
UNKNOWN	*
VIETNAMESE	*
Total	4549

*Counts less than 10 have been redacted to protect client privacy.

E. Unique Individuals or Families with Supportive Housing Interviews, by Household Type (Population Category)

Household Type	Total
Family	326
Individual	4223
Total	4549

F. Supportive Housing Eligibility (Population Category) of Unique Individuals or Families with Supportive Housing Interviews [3] [4]

Contract & Population	Total
ESSHI MH-AD	348
ESSHI MH-FA	40
ESSHI MH-YA	*
ESSHI SENIOR	184
ESSHI SUD-AD	219
ESSHI SUD-FA	21
ESSHI-OTHER CH	*
ESSHI-OTHER Military Service	11
ESSHI-OTHER Re-Entry	*
ESSHI-OTHER Young Adult	*
General Population	546
HASA Single	*
HUD CoC Service Funding Family with Children	15
HUD CoC Service Funding Singles	64
NY/NY I & II	602
NY/NY III POP A	457
NY/NY III POP B	80
NY/NY III POP C	42
NY/NY III POP D	55
NY/NY III POP E	80
NY/NY III POP F	50
NY/NY III POP G	63
NY/NY III POP H	104
NY/NY III POP I	38
NYC 15/15 AD	705
NYC 15/15 AF	*
NYC 15/15 FC	92
NYC 15/15 YA	141
NYC 15/15 YF	60
NYC 15/15-HASA Addendum	69
Other	12
SMI Singles	1153
Total	5271

*Counts less than 10 have been redacted to protect client privacy.

[3]: Report modified in CFY 2025 to reflect focal eligibility (i.e., contract/populations the client was interviewed for).

[4]: Totals exceed client counts because clients may interview for multiple contract/populations.

G. Average Length of Time Homeless for Unique Individuals or Families with Supportive Housing Interviews [5]

Average Length of Time Homeless (in days)	368
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[5]: Days homeless in the last 4 years, at time of eligibility determination.

H. Unique Individuals or Families with Supportive Housing Interviews, by Homelessness Duration at Time of Eligibility Determination [6]

Homelessness Duration	Total
1-30 days	190
31-90 days	368
91-180 days	602
181-365 days	702
366-540 days	629
541-730 days	424
731-1095 days	409
1096-1460 days	354
No homeless time	871
Total	4549

[6]: Days homeless in the last 4 years, at time of eligibility determination.

I. Unique Individuals or Families with Supportive Housing Interviews, by Client's Current Placement at Time of Eligibility Determination

Current Placement	Total
ADULT HOME (PPHA)	14
APARTMENT TREATMENT PROGRAM	29
CORRECTIONAL FACILITY	131
CR/CR-SRO LICENSED SUPPORTIVE HOUSING	36
DHS/CONTRACTED SHELTER	2190
30TH ST. MEN'S ASSESSMENT	*
49TH STREET RESIDENCE	*
51ST STREET WOMEN'S SHELTER	24
52ND STREET WOMENS CENTER	27
53RD STREET MEN'S SHELTER	*
93RD AVENUE FAMILY RESIDENCE	*
ACACIA QUEENS HOTELS	*
AMADO	*
AMANI	*
ANA'S PLACE	26
ATLANTIC ASSESSMENT SHELTER	*
AUDUBON WOMENS SHELTER	*
BAY FAMILY CENTER	*
BEACH RESIDENCE	*
BEAVER POND RESIDENCE	*
BED STUY BEACON	*
BELT PARK FAMILY RESIDENCE	*
BEST WESTERN HOTEL	*
BG AT 83RD STREET	12
BLAKE AVENUE	68
BLAKE HOTEL	*
BLONDELL AVENUE MEN'S SHELTER	*
BLUE SKY RESIDENCE	*
BORDEN AVE VETERANS SHELTER	10
BORDEN VETERAN SHELTER	10
BPHN LANETS PLACE	*
BRC MCGUINNESS MEN'S ASSESSMENT SHELTER	*
BRIDGE FAMILY RESIDENCE II	*
BRIDGE HAVEN	*
BRIGGS HOUSING RESIDENCE	*
BROADWAY FAMILY PLAZA	*
BRONX HOTELS	*
BRUCKNER RAPID RE-HOUSING CENTER	*
BUSHWICK - VOA	*

CAMBA BROADWAY HOUSE	13
CAMBA EVERGREEN	*
CAMBA/ATLANTIC HOUSE MEN'S SHELTER	76
CARE FOUND HERE LIBERTY AVE MEN'S SHELTER	*
CASA ESPERANZA	17
CHLDN RESCUE FUND HOUSE EAST	10
CHRISTOPHERS PLACE	*
CLARKE THOMAS MEN'S SHELTER	20
CORONA FAMILY RESIDENCE	*
CRESTON MEN'S CENTER	*
CRF MANHATTAN HOTELS	*
CRF QUEENS HOTELS	*
DAYS INN CROWN (I)	*
DAYS INN (II)	*
DEKALB MEN'S SHELTER	*
DELTA MANOR	52
DONA CARMENS PLACE	*
DR. MCKINNEY STEWART (DMS)	*
DURYEY RESIDENCE	*
E. 3RD ST SHELTER	58
EAST RIVER - WIN	*
EAST WILLIAMSBURG MEN'S SHELTER	39
ECHO FAMILY RESIDENCE	*
EL CACIQUE COURT SHELTER	*
EL CAMINO INN	*
ELBERT LANE SHELTER	39
FATHER SMITH	*
FLAGSTONE FAMILY RESIDENCE	*
FORBELL MEN'S SHELTER	26
FRANKLIN WOMEN'S SHELTER	*
FT. WASHINGTON ARMORY	90
FULTON COMMUNITY RE-ENTRY CENTER	*
GILES MANOR	13
HAMILTON FAMILY RESIDENCE	*
HANSON RAPID REHOUSING	10
HARLEM SHELTER 1	*
HARMONIA RESIDENCE	*
HARRY'S PLACE	*
HAVEN HOUSE	*
HELP - BRONX MORRIS	13
HELP - HILLSIDE HOUSE	*
HELP SEC	*
HELP WOMEN'S CENTER	*
HELP WOMEN'S CENTER-TLC	19
HOLIDAY INN (I)	*
HOLIDAY INN (II)	*
HOSPITALITY HOUSE RESIDENCE	*
HOTEL E	*
HOTEL G	*
HOTEL H	24
HOTEL J	*
HOTEL K	*
HOTEL N	*
HOTEL O	*
HUDSON FAMILY RESIDENCE	*
ICAHN HOUSE	*
ICL HYLAN BOULEVARD RESIDENCE	*
JACK RYAN RESIDENCE	57
JACKIE'S PLACE	*
JACKSON FAMILY RESID	13
JEROME AVENUE MEN'S SHELTER	83

JULIO'S PLACE	10
KEENER MEN'S SHELTER	*
KENILWORTH	21
KENTON	31
KETTY'S PLACE	*
KIANGA HOUSE	*
KINGSBORO MICA MEN'S SHELTER	52
KINGSBORO STAR	*
LA SENDA	*
LAUREL HALL	*
LEGACY FAMILY RESIDENCE	*
LEXINGTON SHELTER	75
LIFE TOGETHER RESIDENCE	*
LINDEN WOMEN'S SHELTER	*
LIONHEART FAMILY CENTER	*
LYDIA E HOFFMAN	*
MAGNOLIA HOUSE	12
MARSHA'S HOUSE	15
MYRTLE AVENUE MEN'S SHELTER	25
NAICA BRONX PARK AVE	*
NAICA CASA DE CARINO	*
NAICA EAST TREMONT	36
NELSON FAM RESID	*
NEW BEGINNINGS MEN'S SHELTER	*
NEW BROADWAY RESIDENCE	*
NEW LIFE	*
NEW PROVIDENCE	21
OPPORTUNITY HOUSE	*
PALACE EMPLOYMENT SHELTER	*
PAM'S PLACE	26
PARK AVENUE	11
PARK AVENUE MANOR	*
PARK SLOPE WOMEN'S SHELTER	19
PARKVIEW MEN'S SHELTER	101
PARKWOOD RESIDENCE	*
PETER J. SHARPE CENTER FOR OPPORTUNITY	28
PHELAN MEN'S SHELTER	*
POWERS	*
PROMISE PLACE	*
PROSPECT INTERFAITH	*
PROSPECT PLACE	59
RACHEL'S PLACE	*
REACHING NEW HEIGHTS RESIDENCE	*
RED LION	*
RENAISSANCE MEN'S SHELTER	60
RISING UP MEN'S SHELTER	*
ROBERT'S COURT	*
ROSA PARKS FAMILY RESIDENCE	*
SACKETT RAPID RE-HOUSING CENTER	*
SALIM HOUSE	*
SAMARITAN VILLAGE FWC MANHATTAN HOTELS	*
SARATOGA INN	12
SCHWARTZ - CSS	24
SCHWARTZ MEN'S SHELTER	*
SECOND AVENUE MENS SHELTER	22
SEDGWICK AVENUE FAMILY RESIDENCE	*
SENECA HOUSES	*
SHIRLEY CHISOLM	*
SIENA HOUSE	*
SKYWAY SHELTER	*

SPRINGFIELD GDN RESP	*
STAR BRIGHT FAMILY RESIDENCE	*
STOCKHOLM FAM CENTER	*
SUMMERFIELD FAMILY RESIDENCE	*
SUPER 8 (I)	*
SUSAN'S PLACE	53
THE FORTUNE ACADEMY	*
THE KENSINGTON	*
THE LANDING	*
THE PARK RESIDENCE	*
THE STADIUM WOMEN'S SHELTER	38
THIRD STREET WOMEN'S RESIDENCE	44
TILLARY WOMEN'S SHELTER	73
TOMPKINS AVENUE SHELTER	*
TWO BRIDGES	22
UNIVERSITY FAM CTR	*
URBAN STR(MATERNITY)	*
URI STRIVE RESIDENCE	*
VALLEY LODGE	14
VAN SICLEN	*
VICTOR'S FAMILY RESIDENCE	*
VIP MENS SHELTER	15
VIP QUEENS WOMEN'S HOTEL	*
VUE HOTEL STABILIZATION	*
WALES FAMILY RESIDENCE	*
WANDA PATTERSON WOMEN'S RESIDENCE	*
WEST END INTRGENRATL	*
WEST FARMS FAMILY RESIDENCE	*
WESTCHESTER AVENUE MENS SHELTER	*
WESTON TLC	25
WILLIAMSBRIDGE FAMILY INN	*
WILLOW AVENUE FAMILY RESID	14
WILLOW MEN'S SHELTER	*
WIN AUDRE LORDE FAMILY RESIDENCE	*
WIN-WESTWAY	*
DOMESTIC VIOLENCE SHELTER	19
DYCD CONTRACTED YOUTH SERVICES	30
FAMILY/FRIENDS	165
FOSTER CARE FAMILY/FACILITY	96
HASA EMERGENCY PLACEMENT	149
HOSPITAL (NON-STATE PSYCHIATRIC CENTER)	132
INDIVIDUAL APT/HOUSE	66
JUVENILE DETENTION CENTER	*
OMH-LICENSED RESIDENTIAL TREATMENT FOR YOUTH	15
RESPIRE	58
RHCF/NURSING HOME	*
SAFE HAVEN [7]	451
STABILIZATION/CHURCH BED [7]	153
STATE PSYCHIATRIC CENTER	223
STATE TRANSITIONAL LIVING RESIDENCE	57
STATE-LICENSED RESIDENTIAL SUBSTANCE USE TREATMENT FAC	131
STREET/PUBLIC PLACES [7]	68
SUPPORTIVE HOUSING	70

TRANSITIONAL SETTING	156
USER-ENTERED DATA FOR SHELTER TYPE (NOT VERIFIED)	105
Total	4549

*Counts less than 10 have been redacted to protect client privacy.

[7]: Clients experiencing street homelessness.

J. Referral Entities for Individuals or Families with Supportive Housing Interviews [8]

Referral Entity	Total
ADMINISTRATION FOR CHILDREN SERVICES	28
HASA	148
HRA OSAHS	2956
PROVIDER	559
STATE OFFICE OF MENTAL HEALTH/CUCS	1108
Total	4799

[8]: Total exceeds client count because clients may have more than one referral entity.

K. Units for which Clients Interviewed, by Supportive Housing Initiative [9]

Supportive Housing Initiative	Total
ESSHI	872
General Population	706
NY/NY I/II	672
NY/NY III	1260
NYC 15/15	1258
Other [10]	100
SMI	1466
Total	6334

[9]: Total exceeds client count because clients may interview for more than one supportive housing initiative.

[10]: Other includes Foyer, HUD COC, and other small programs.

L. Individual versus Family Units for which Clients Interviewed [11]

Individual versus Family Units	Total
Family units	395
Individual units	5939
Total	6334

[11]: Total exceeds client count because clients may interview for more than one supportive housing unit.

NYC HRA CAS LOCAL LAW 3 REPORTING ON COORDINATED ASSESSMENT AND PLACEMENT SYSTEM (CAPS) FISCAL YEAR ENDING 06/30/2025

V. CLIENTS REFERRED BUT NOT INTERVIEWED FOR SUPPORTIVE HOUSING [1]

[1]: Universe: Clients with an approved supportive housing application in City Fiscal Year (CFY) 2025 (07/01/2024-06/30/2025) and a supportive housing referral in CFY 2025 who did not complete a supportive housing interview in CFY 2025. Excludes clients with interviews on any Local Law 3 referrals during reporting period.

A. Unique Individuals or Families with Referral but No Supportive Housing Interview, by Age Group

Age Group	Total
<26	269
26-40	592
41-54	467
55-61	261
>=62	217
Total	1806

B. Unique Individuals or Families with Referral but No Supportive Housing Interview, by Gender [2]

Gender Category	Total
ANOTHER GENDER	*
FEMALE	594
MALE	1156
NON-BINARY/GENDER NON-CONFORMING	11
TRANSGENDER FEMALE	35
TRANSGENDER MALE	*
UNKNOWN	*
Total	1806

*Counts less than 10 have been redacted to protect client privacy.

[2]: Sexual orientation and gender identity data are not captured in CAPS.

C. Unique Individuals or Families with Referral but No Supportive Housing Interview, by Race/Ethnicity

Race/Ethnicity	Total
AM. INDIAN/ALASKAN NATIVE	*
ASIAN	30
BLACK, NOT OF HISPANIC ORIGIN	920
BLACK, OF HISPANIC ORIGIN	75
HISPANIC/LATINX	402
MIDDLE EASTERN/N. AFRICAN	11
MULTIRACIAL/MULTIETHNIC	85
OTHER	25
PACIFIC ISLANDER	*
UNKNOWN	38
WHITE, NOT OF HISPANIC ORIGIN	211
Total	1806

*Counts less than 10 have been redacted to protect client privacy.

D. Unique Individuals or Families with Referral but No Supportive Housing Interview, by Language

Language	Total
ARABIC	*
BENGALI	*
CANTONESE	*
CHINESE	*
CREOLE	*

ENGLISH	1690
FRENCH	12
KOREAN	*
MANDARIN	*
OTHER	*
PAKISTANI	*
POLISH	*
PORTUGUESE	*
RUSSIAN	*
SPANISH	79
UNKNOWN	*
URDU	*
Total	1806

*Counts less than 10 have been redacted to protect client privacy.

E. Unique Individuals or Families with Referral but No Supportive Housing Interview, by Household Type (Population Category)

Household Type	Total
Family	89
Individual	1717
Total	1806

F. Supportive Housing Eligibility (Population Category) of Unique Individuals or Families with Referral but No Supportive Housing Interview [3] [4]

Contract & Population	Total
ESSHI MH-AD	147
ESSHI MH-FA	*
ESSHI SENIOR	51
ESSHI SUD-AD	38
ESSHI SUD-FA	*
ESSHI-OTHER CH	*
ESSHI-OTHER Military Service	*
ESSHI-OTHER Re-Entry	*
General Population	260
HUD CoC Service Funding Family with Children	*
HUD CoC Service Funding Singles	34
NY/NY I & II	355
NY/NY III POP A	97
NY/NY III POP B	46
NY/NY III POP C	14
NY/NY III POP D	20
NY/NY III POP E	22
NY/NY III POP F	18
NY/NY III POP G	13
NY/NY III POP H	153
NY/NY III POP I	56
NYC 15/15 AD	141
NYC 15/15 FC	23
NYC 15/15 YA	87
NYC 15/15 YF	25
NYC 15/15-HASA Addendum	134
Other	*
SMI Singles	584
Total	2350

*Counts less than 10 have been redacted to protect client privacy.

[3]: Report modified in CFY 2025 to reflect focal eligibility (i.e., for a client with no interviews, what contract/populations they were referred to but not interviewed for).

[4]: Totals exceed client counts because clients can be referred to but not interviewed for multiple contract/populations.

G. Average Length of Time Homeless for Unique Individuals or Families with Referral but No Supportive Housing Interview [5]

Average Length of Time Homeless (in days)	298
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[5]: Days homeless in the last 4 years, at time of eligibility determination.

H. Unique Individuals or Families with Referral but No Supportive Housing Interview, by Homelessness Duration at Time of Eligibility Determination [6]

Homelessness Duration	Total
1-30 days	117
31-90 days	171
91-180 days	220
181-365 days	321
366-540 days	157
541-730 days	139
731-1095 days	120
1096-1460 days	113
No homeless time	448
Total	1806

[6]: Days homeless in the last 4 years, at time of eligibility determination.

I. Unique Individuals or Families with Referral but No Supportive Housing Interview, by Client's Current Placement at Time of Eligibility Determination

Current Placement	Total
ADULT HOME (PPHA)	*
APARTMENT TREATMENT PROGRAM	27
CORRECTIONAL FACILITY	135
CR/CR-SRO LICENSED SUPPORTIVE HOUSING	32
DHS/CONTRACTED SHELTER	603
30TH ST. MEN'S ASSESSMENT	*
51ST STREET WOMEN'S SHELTER	*
52ND STREET WOMENS CENTER	*
93RD AVENUE FAMILY RESIDENCE	*
AMADO	*
AMANI	*
ANA'S PLACE	10
ATLANTIC ASSESSMENT SHELTER	*
AUDUBON WOMENS SHELTER	*
BARBARA S. KLEIMAN RESIDENCE	*
BELT PARK FAMILY RESIDENCE	*
BEST WESTERN HOTEL	*
BG AT 83RD STREET	*
BLAKE AVENUE	*
BLONDELL AVENUE MEN'S SHELTER	*
BORDEN AVE VETERANS SHELTER	*
BORDEN VETERAN SHELTER	*
BPHN LANETS PLACE	*
BRC MCGUINNESS MEN'S ASSESSMENT SHELTER	*
BRIARWOOD FAM RES	*
BUSHWICK - VOA	*
CAMBA BROADWAY HOUSE	*
CAMBA/ATLANTIC HOUSE MEN'S SHELTER	17
CARE FOUND HERE LIBERTY AVE MEN'S SHELTER	*
CASA ESPERANZA	11
CHLDN RESCUE FUND HOUSE EAST	*
CHRISTOPHERS PLACE	*

CLARKE THOMAS MEN'S SHELTER	*
CONCOURSE HSE	*
CRESTON MEN'S CENTER	*
CRF MANHATTAN HOTELS	*
DEKALB MEN'S SHELTER	*
DELTA MANOR	*
DR. MCKINNEY STEWART (DMS)	*
DURYEA RESIDENCE	*
E. 3RD ST SHELTER	*
EAST WILLIAMSBURG MEN'S SHELTER	11
ELDERT LANE SHELTER	17
FORBELL MEN'S SHELTER	11
FRANKLIN WOMEN'S SHELTER	*
FT. WASHINGTON ARMORY	37
FULTON COMMUNITY RE-ENTRY CENTER	*
GILES MANOR	*
HAMILTON FAMILY RESIDENCE	*
HARMONIA RESIDENCE	*
HARRY'S PLACE	*
HELP - BRONX MORRIS	*
HELP - HILLSIDE HOUSE	*
HELP SEC	*
HELP WOMEN'S CENTER	*
HELP WOMEN'S CENTER-TLC	*
HOLIDAY INN (I)	*
HOTEL A	*
HOTEL C	*
HOTEL G	*
HOTEL H	*
HOTEL J	*
HOTEL N	*
HUDSON FAMILY RESIDENCE	*
ICL Hylan BOULEVARD RESIDENCE	*
JACK RYAN RESIDENCE	23
JACKSON FAMILY RESID	*
JAMAICA WOMEN'S EMPLOYMENT SHELTER	*
JEROME AVENUE MEN'S SHELTER	17
JULIO'S PLACE	*
KEENER MEN'S SHELTER	*
KENILWORTH	*
KENTON	*
KETTY'S PLACE	*
KINGSBORO MICA MEN'S SHELTER	*
LEGACY FAMILY RESIDENCE	*
LEXINGTON SHELTER	18
LIFE TOGETHER RESIDENCE	*
LINDEN WOMEN'S SHELTER	*
MAGNOLIA HOUSE	*
MARSHA'S HOUSE	*
MYRTLE AVENUE MEN'S SHELTER	*
NAICA CASA DE CARINO	*
NAICA EAST TREMONT	19
NELSON FAM RESID	*
NEW BEGINNINGS MEN'S SHELTER	*
NEW BROADWAY RESIDENCE	*
NEW LIFE	*
NEW PROVIDENCE	*
PAM'S PLACE	*
PARK AVENUE	*
PARK AVENUE MANOR	*

PARK SLOPE WOMEN'S SHELTER	*
PARKVIEW MEN'S SHELTER	25
PETER J. SHARPE CENTER FOR OPPORTUNITY	*
PROSPECT PLACE	*
QUEEN FAMILY RESIDENCE	*
QUEENS BOULEVARD RAPID REHOUSING	*
RACHEL'S PLACE	*
REGO PARK 93RD STREET	*
RENAISSANCE MEN'S SHELTER	11
ROBERT'S COURT	*
SACKETT RAPID RE-HOUSING CENTER	*
SALIM HOUSE	*
SAMARITAN VILLAGE FWC MANHATTAN HOTELS	*
SARATOGA INN	*
SCHWARTZ - CSS	*
SCHWARTZ MEN'S SHELTER	*
SECOND AVENUE MENS SHELTER	*
SEDGWICK AVENUE FAMILY RESIDENCE	*
SENECA HOUSES	*
SHIRLEY CHISOLM	*
SIENA HOUSE	*
SKYWAY SHELTER	*
ST JOHNS FAM RESID	*
STOCKHOLM FAM CENTER	*
SUSAN'S PLACE	14
THE KENSINGTON	*
THE STADIUM WOMEN'S SHELTER	12
THIRD STREET WOMEN'S RESIDENCE	18
TILDEN HALL FAMILY RESID	*
TILLARY WOMEN'S SHELTER	34
TOMPKINS AVENUE SHELTER	*
TWO BRIDGES	*
VALLEY LODGE	14
VIP MENS SHELTER	*
VUE HOTEL STABILIZATION	*
WANDA PATTERSON WOMEN'S RESIDENCE	*
WESTCHESTER AVENUE MENS SHELTER	*
WESTON TLC	*
WILLOW AVENUE FAMILY RESID	*
DOMESTIC VIOLENCE SHELTER	*
DYCD CONTRACTED YOUTH SERVICES	16
FAMILY/FRIENDS	74
FOSTER CARE FAMILY/FACILITY	83
HASA EMERGENCY PLACEMENT	158
HOSPITAL (NON-STATE PSYCHIATRIC CENTER)	44
INDIVIDUAL APT/HOUSE	36
JUVENILE DETENTION CENTER	*
OMH-LICENSED RESIDENTIAL TREATMENT FOR YOUTH	*
RESPITE	22
RHCF/NURSING HOME	*
SAFE HAVEN [7]	148
STABILIZATION/CHURCH BED [7]	68
STATE PSYCHIATRIC CENTER	108
STATE TRANSITIONAL LIVING RESIDENCE	25

STATE-LICENSED RESIDENTIAL SUBSTANCE USE TREATMENT FAC	28
STREET/PUBLIC PLACES [7]	36
SUPPORTIVE HOUSING	46
TRANSITIONAL SETTING	54
USER-ENTERED DATA FOR SHELTER TYPE (NOT VERIFIED)	44
Total	1806

*Counts less than 10 have been redacted to protect client privacy.

[7]: Clients experiencing street homelessness.

J. Referral Entities for Individuals or Families with Referral but No Supportive Housing Interview [8]

Referral Entity	Total
ADMINISTRATION FOR CHILDREN SERVICES	56
HASA	162
HRA OSAHS	908
STATE OFFICE OF MENTAL HEALTH/CUCS	773
Total	1899

[8]: Total exceeds client count because clients may have more than one referral entity.

K. Reason Client was Referred but did Not Receive Interview [9]

Reasons for No Interview	Total
Interview Cancelled by Client	275
Interview Cancelled by Housing Provider	87
Interview Not Scheduled	1648
Interview Scheduled In CAPS After Report End Date [10]	197
No Call/No Show	1226
Referral In Process [11]	564
Withdrawn [12]	757
Total	4754

[9]: Counts reflect the number of referrals where a client did not receive an interview.

[10]: Added in CFY 2025. Previously included in 'Pending or Overdue Status in Referral Queue'.

[11]: Renamed in CFY 2025. Previously called 'Pending or Overdue Status in Referral Queue'.

[12]: Report modified in CFY 2025 to include referrals with a referral status of withdrawn, which was previously captured in 'Interview Not Scheduled'.

NYC HRA CAS LOCAL LAW 3 REPORTING ON COORDINATED ASSESSMENT AND PLACEMENT SYSTEM (CAPS) FISCAL YEAR ENDING 06/30/2025

VI. CLIENTS ACCEPTED TO SUPPORTIVE HOUSING [1]

[1]: Universe: Clients with an approved supportive housing application in City Fiscal Year (CFY) 2025 (07/01/2024-06/30/2025), a supportive housing referral in CFY 2025, and a completed supportive housing interview in CFY 2025 who were accepted to or moved into supportive housing during CFY 2025. Includes acceptances on regular referrals and on direct provider referrals to supportive housing. Clients accepted to one supportive housing unit may also decline or be rejected for other supportive housing unit(s). In these cases, the client is also counted in the Clients Not Accepted by Housing Provider (Rejected) and/or Client Did Not Accept Supportive Housing Unit groups.

A. Unique Individuals or Families Accepted to Supportive Housing, by Age Group

Age Group	Total
<26	428
26-40	938
41-54	846
55-61	454
>=62	325
Total	2991

B. Unique Individuals or Families Accepted to Supportive Housing, by Gender [2]

Gender Category	Total
FEMALE	1005
MALE	1929
NON-BINARY/GENDER NON-CONFORMING	*
OTHER	*
TRANSGENDER FEMALE	24
TRANSGENDER MALE	17
UNKNOWN	*
Total	2991

*Counts less than 10 have been redacted to protect client privacy.

[2]: Sexual orientation and gender identity data are not captured in CAPS.

C. Unique Individuals or Families Accepted to Supportive Housing, by Race/Ethnicity

Race/Ethnicity	Total
AM. INDIAN/ALASKAN NATIVE	*
ASIAN	45
BLACK, NOT OF HISPANIC ORIGIN	1417
BLACK, OF HISPANIC ORIGIN	128
HISPANIC/LATINX	685
MIDDLE EASTERN/N. AFRICAN	24
MULTIRACIAL/MULTIETHNIC	176
OTHER	55
PACIFIC ISLANDER	*
UNKNOWN	101
WHITE, NOT OF HISPANIC ORIGIN	351
Total	2991

*Counts less than 10 have been redacted to protect client privacy.

D. Unique Individuals or Families Accepted to Supportive Housing, by Language

Language	Total
ARABIC	*

BENGALI	*
CANTONESE	*
CREOLE	*
ENGLISH	2798
FRENCH	*
ITALIAN	*
JAPANESE	*
KOREAN	*
MANDARIN	*
OTHER	*
POLISH	*
PORTUGUESE	*
RUSSIAN	*
SIGN	*
SPANISH	154
Total	2991

*Counts less than 10 have been redacted to protect client privacy.

E. Unique Individuals or Families Accepted to Supportive Housing, by Household Type (Population Category)

Household Type	Total
Family	197
Individual	2794
Total	2991

F. Supportive Housing Eligibility (Population Category) of Unique Individuals or Families Accepted to Supportive Housing [3] [4]

Contract & Population	Total
ESSHI MH-AD	210
ESSHI MH-FA	25
ESSHI MH-YA	*
ESSHI SENIOR	121
ESSHI SUD-AD	184
ESSHI SUD-FA	17
ESSHI-OTHER CH	*
ESSHI-OTHER Military Service	*
ESSHI-OTHER Re-Entry	*
ESSHI-OTHER Young Adult	*
General Population	211
HASA Single	*
HUD CoC Service Funding Family with Children	*
HUD CoC Service Funding Singles	21
NY/NY I & II	312
NY/NY III POP A	217
NY/NY III POP B	34
NY/NY III POP C	18
NY/NY III POP D	24
NY/NY III POP E	55
NY/NY III POP F	39
NY/NY III POP G	23
NY/NY III POP H	56
NY/NY III POP I	29
NYC 15/15 AD	507
NYC 15/15 AF	*
NYC 15/15 FC	54
NYC 15/15 YA	101
NYC 15/15 YF	40
NYC 15/15-HASA Addendum	31

Other	10
SMI Singles	629
Total	2994

*Counts less than 10 have been redacted to protect client privacy.

[3]: Report modified in CFY 2025 to reflect focal eligibility (i.e., contract/populations the client was accepted for).

[4]: Totals exceed client counts because clients may be accepted to multiple contract/populations.

G. Average Length of Time Homeless for Unique Individuals or Families Accepted to Supportive Housing [5]

Average Length of Time Homeless (in days)	372
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[5]: Days homeless in the last 4 years, at time of eligibility determination.

H. Unique Individuals or Families Accepted to Supportive Housing, by Homelessness Duration at Time of Eligibility Determination [6]

Homelessness Duration	Total
1-30 days	105
31-90 days	232
91-180 days	394
181-365 days	438
366-540 days	457
541-730 days	309
731-1095 days	281
1096-1460 days	211
No homeless time	564
Total	2991

[6]: Days homeless in the last 4 years, at time of eligibility determination.

I. Unique Individuals or Families Accepted to Supportive Housing, by Client's Current Placement at Time of Eligibility Determination

Current Placement	Total
ADULT HOME (PPHA)	*
APARTMENT TREATMENT PROGRAM	17
CORRECTIONAL FACILITY	61
CR/CR-SRO LICENSED SUPPORTIVE HOUSING	20
DHS/CONTRACTED SHELTER	1445
49TH STREET RESIDENCE	*
51ST STREET WOMEN'S SHELTER	14
52ND STREET WOMENS CENTER	18
53RD STREET MEN'S SHELTER	*
ACACIA QUEENS HOTELS	*
AMADO	*
AMANI	*
ANA'S PLACE	18
ATLANTIC ASSESSMENT SHELTER	*
AUDUBON WOMENS SHELTER	*
BAY FAMILY CENTER	*
BED STUY BEACON	*
BELT PARK FAMILY RESIDENCE	*
BEST WESTERN HOTEL	*
BG AT 83RD STREET	*
BLAKE AVENUE	53
BLAKE HOTEL	*
BLONDELL AVENUE MEN'S SHELTER	*
BLUE SKY RESIDENCE	*
BORDEN AVE VETERANS SHELTER	*
BORDEN VETERAN SHELTER	*
BPHN LANETS PLACE	*

BRC MCGUINNESS MEN'S ASSESSMENT SHELTER	*
BRIDGE HAVEN	*
BRIGGS HOUSING RESIDENCE	*
BROADWAY FAMILY PLAZA	*
BRONX HOTELS	*
BRUCKNER RAPID RE-HOUSING CENTER	*
BUSHWICK - VOA	*
CAMBA BROADWAY HOUSE	11
CAMBA EVERGREEN	*
CAMBA/ATLANTIC HOUSE MEN'S SHELTER	44
CARE FOUND HERE LIBERTY AVE MEN'S SHELTER	*
CASA ESPERANZA	11
CHLDN RESCUE FUND HOUSE EAST	*
CHRISTOPHERS PLACE	*
CLARKE THOMAS MEN'S SHELTER	15
CORONA FAMILY RESIDENCE	*
CRESTON MEN'S CENTER	*
DAYS INN (I)	*
DAYS INN (II)	*
DEKALB MEN'S SHELTER	*
DELTA MANOR	35
DONA CARMENS PLACE	*
DR. MCKINNEY STEWART (DMS)	*
DURYEA RESIDENCE	*
E. 3RD ST SHELTER	54
EAST RIVER - WIN	*
EAST WILLIAMSBURG MEN'S SHELTER	22
EL CACIQUE COURT SHELTER	*
EL CAMINO INN	*
ELBERT LANE SHELTER	23
FATHER SMITH	*
FLAGSTONE FAMILY RESIDENCE	*
FORBELL MEN'S SHELTER	18
FRANKLIN WOMEN'S SHELTER	*
FT. WASHINGTON ARMORY	71
FULTON COMMUNITY RE-ENTRY CENTER	*
GILES MANOR	*
HAMILTON FAMILY RESIDENCE	*
HANSON RAPID REHOUSING	*
HARLEM SHELTER 1	*
HARMONIA RESIDENCE	*
HARRY'S PLACE	*
HAVEN HOUSE	*
HELP - BRONX MORRIS	*
HELP SEC	*
HELP WOMEN'S CENTER	*
HELP WOMEN'S CENTER-TLC	16
HOLIDAY INN (I)	*
HOLIDAY INN (II)	*
HOTEL G	*
HOTEL H	14
HOTEL J	*
HOTEL K	*
HUDSON FAMILY RESIDENCE	*
ICAHN HOUSE	*

ICL Hylan Boulevard Residence	*
JACK RYAN RESIDENCE	38
JACKIE'S PLACE	*
JACKSON FAMILY RESID	*
JEROME AVENUE MEN'S SHELTER	54
JULIO'S PLACE	*
KEENER MEN'S SHELTER	*
KENILWORTH	*
KENTON	20
KINGSBORO MICA MEN'S SHELTER	37
KINGSBORO STAR	*
LA SENDA	*
LAUREL HALL	*
LEGACY FAMILY RESIDENCE	*
LEXINGTON SHELTER	54
LIFE TOGETHER RESIDENCE	*
LINDEN WOMEN'S SHELTER	*
LYDIA E HOFFMAN	*
MAGNOLIA HOUSE	*
MARSHA'S HOUSE	11
MYRTLE AVENUE MEN'S SHELTER	16
NAICA BRONX PARK AVE	*
NAICA CASA DE CARINO	*
NAICA EAST TREMONT	25
NEW BEGINNINGS MEN'S SHELTER	*
NEW BROADWAY RESIDENCE	*
NEW LIFE	*
NEW PROVIDENCE	16
PAM'S PLACE	21
PARK AVENUE	*
PARK AVENUE MANOR	*
PARK SLOPE WOMEN'S SHELTER	14
PARKVIEW MEN'S SHELTER	71
PARKWOOD RESIDENCE	*
PETER J. SHARPE CENTER FOR OPPORTUNITY	22
PHELAN MEN'S SHELTER	*
PROMISE PLACE	*
PROSPECT PLACE	44
RACHEL'S PLACE	*
REACHING NEW HEIGHTS RESIDENCE	*
RED LION	*
RENAISSANCE MEN'S SHELTER	41
RISING UP MEN'S SHELTER	*
ROBERT'S COURT	*
ROSA PARKS FAMILY RESIDENCE	*
SACKETT RAPID RE-HOUSING CENTER	*
SAMARITAN VILLAGE FWC MANHATTAN HOTELS	*
SARATOGA INN	*
SCHWARTZ - CSS	19
SECOND AVENUE MENS SHELTER	15
SEDGWICK AVENUE FAMILY RESIDENCE	*
SENECA HOUSES	*
SHIRLEY CHISOLM	*
SIENA HOUSE	*
SKYWAY SHELTER	*

SPRINGFIELD GDN RESP	*
STOCKHOLM FAM CENTER	*
SUMMERFIELD FAMILY RESIDENCE	*
SUPER 8 (I)	*
SUSAN'S PLACE	31
THE FORTUNE ACADEMY	*
THE KENSINGTON	*
THE LANDING	*
THE STADIUM WOMEN'S SHELTER	17
THIRD STREET WOMEN'S RESIDENCE	30
TILLARY WOMEN'S SHELTER	44
TOMPKINS AVENUE SHELTER	*
TWO BRIDGES	15
UNIVERSITY FAM CTR	*
URBAN STR(MATERNITY)	*
URI STRIVE RESIDENCE	*
VALLEY LODGE	*
VAN SICLEN	*
VICTOR'S FAMILY RESIDENCE	*
VIP MENS SHELTER	*
VUE HOTEL STABILIZATION	*
WALES FAMILY RESIDENCE	*
WANDA PATTERSON WOMEN'S RESIDENCE	*
WEST END INTRGENRATL	*
WEST FARMS FAMILY RESIDENCE	*
WESTCHESTER AVENUE MENS SHELTER	*
WESTON TLC	20
WILLIAMSBRIDGE FAMILY INN	*
WILLOW AVENUE FAMILY RESID	*
WILLOW MEN'S SHELTER	*
WIN AUDRE LORDE FAMILY RESIDENCE	*
DOMESTIC VIOLENCE SHELTER	14
DYCD CONTRACTED YOUTH SERVICES	19
FAMILY/FRIENDS	103
FOSTER CARE FAMILY/FACILITY	74
HASA EMERGENCY PLACEMENT	90
HOSPITAL (NON-STATE PSYCHIATRIC CENTER)	92
INDIVIDUAL APT/HOUSE	47
JUVENILE DETENTION CENTER	*
OMH-LICENSED RESIDENTIAL TREATMENT FOR YOUTH	*
RESPIRE	42
RHCF/NURSING HOME	*
SAFE HAVEN [7]	309
STABILIZATION/CHURCH BED [7]	91
STATE PSYCHIATRIC CENTER	114
STATE TRANSITIONAL LIVING RESIDENCE	18
STATE-LICENSED RESIDENTIAL SUBSTANCE USE TREATMENT FAC	116
STREET/PUBLIC PLACES [7]	45
SUPPORTIVE HOUSING	55

TRANSITIONAL SETTING	127
USER-ENTERED DATA FOR SHELTER TYPE (NOT VERIFIED)	74
Total	2991

*Counts less than 10 have been redacted to protect client privacy.
[7]: Clients experiencing street homelessness.

J. Referral Entities for Individuals or Families Accepted to Supportive Housing [8]

Referral Entity	Total
ADMINISTRATION FOR CHILDREN SERVICES	17
HASA	84
HRA OSAHS	1889
PROVIDER	559
STATE OFFICE OF MENTAL HEALTH/CUCS	450
Total	2999

[8]: Total exceeds client count because clients may have more than one referral entity.

K. Average Number of Interviews Attended for Unique Individuals or Families Accepted to Supportive Housing

Average Number of Interviews	1.39
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L. Units for which Clients were Accepted, by Supportive Housing Initiative [9]

Supportive Housing Initiative	Total
ESSHI	571
General Population	212
NY/NY I/II	314
NY/NY III	495
NYC 15/15	736
Other [10]	42
SMI	632
Total	3002

[9]: Total exceeds client count because clients may be accepted to more than one supportive housing initiative.
[10]: Other includes Foyer, HUD COC, and other small programs.

M. Individual versus Family Units for which Clients were Accepted [11]

Individual versus Family Units	Total
Family units	191
Individual units	2811
Total	3002

[11]: Total exceeds client count because clients may be accepted to more than one supportive housing unit.

NYC HRA CAS LOCAL LAW 3 REPORTING ON COORDINATED ASSESSMENT AND PLACEMENT SYSTEM (CAPS) FISCAL YEAR ENDING 06/30/2025

VIIA. CLIENTS NOT ACCEPTED TO SUPPORTIVE HOUSING BY HOUSING PROVIDER (REJECTED) [SUMMARY] [1]

[1]: Universe: Clients with an approved supportive housing application in City Fiscal Year (CFY) 2025 (07/01/2024-06/30/2025), a supportive housing referral in CFY 2025, and a completed supportive housing interview in CFY 2025 who were rejected after that interview. Clients rejected for one supportive housing unit may also be accepted to or decline other supportive housing unit(s). In these cases, the client is also counted in the Clients Accepted to Supportive Housing and/or Client Did Not Accept Supportive Housing Unit groups.

A. Unique Individuals or Families Rejected by Housing Provider after Interview for Supportive Housing, by Age Group

Age Group	Total
<26	170
26-40	433
41-54	360
55-61	166
>=62	145
Total	1274

B. Unique Individuals or Families Rejected by Housing Provider after Interview for Supportive Housing, by Gender [2]

Gender Category	Total
FEMALE	409
MALE	836
NON-BINARY/GENDER NON-CONFORMING	*
OTHER	*
TRANSGENDER FEMALE	16
TRANSGENDER MALE	*
UNKNOWN	*
Total	1274

*Counts less than 10 have been redacted to protect client privacy.

[2]: Sexual orientation and gender identity data are not captured in CAPS.

C. Unique Individuals or Families Rejected by Housing Provider after Interview for Supportive Housing, by Race/Ethnicity

Race/Ethnicity	Total
AM. INDIAN/ALASKAN NATIVE	*
ASIAN	31
BLACK, NOT OF HISPANIC ORIGIN	645
BLACK, OF HISPANIC ORIGIN	58
HISPANIC/LATINX	279
MIDDLE EASTERN/N. AFRICAN	*
MULTIRACIAL/MULTIETHNIC	78
OTHER	20
PACIFIC ISLANDER	*
UNKNOWN	30

WHITE, NOT OF HISPANIC ORIGIN	123
Total	1274

*Counts less than 10 have been redacted to protect client privacy.

D. Unique Individuals or Families Rejected by Housing Provider after Interview for Supportive Housing, by Language

Language	Total
ALBANIAN	*
ARABIC	*
BENGALI	*
CANTONESE	*
CHINESE	*
CREOLE	*
ENGLISH	1192
FARSI/PERSIAN	*
FRENCH	*
OTHER	*
POLISH	*
RUSSIAN	*
SPANISH	58
VIETNAMESE	*
Total	1274

*Counts less than 10 have been redacted to protect client privacy.

E. Unique Individuals or Families Rejected by Housing Provider after Interview for Supportive Housing, by Household Type (Population Category)

Household Type	Total
Family	104
Individual	1170
Total	1274

F. Supportive Housing Eligibility (Population Category) of Unique Individuals or Families Rejected by Housing Provider after Interview for Supportive Housing [3] [4]

Contract & Population	Total
ESSHI MH-AD	75
ESSHI MH-FA	*
ESSHI SENIOR	38
ESSHI SUD-AD	13
ESSHI SUD-FA	*
ESSHI-OTHER CH	*
ESSHI-OTHER Military Service	*
ESSHI-OTHER Re-Entry	*
ESSHI-OTHER Young Adult	*
General Population	118
HUD CoC Service Funding Family with Children	*
HUD CoC Service Funding Singles	20
NY/NY I & II	145
NY/NY III POP A	209
NY/NY III POP B	29
NY/NY III POP C	17
NY/NY III POP D	28
NY/NY III POP E	19

NY/NY III POP F	11
NY/NY III POP G	34
NY/NY III POP H	20
NY/NY III POP I	*
NYC 15/15 AD	135
NYC 15/15 FC	25
NYC 15/15 YA	20
NYC 15/15 YF	*
NYC 15/15-HASA Addendum	18
Other	*
SMI Singles	405
Total	1414

*Counts less than 10 have been redacted to protect client privacy.

[3]: Report modified in CFY 2025 to reflect focal eligibility (i.e., contract/populations the client was rejected for).

[4]: Eligibility totals exceed client counts because clients may be rejected for multiple contract/populations.

G. Unique Individuals or Families Rejected by Housing Provider After Interview for Supportive Housing, by Homelessness Duration at Time of Eligibility Determination [5]

Homelessness Duration	Total
1-30 days	64
31-90 days	79
91-180 days	108
181-365 days	176
366-540 days	187
541-730 days	129
731-1095 days	147
1096-1460 days	126
No homeless time	258
Total	1274

[5]: Days homeless in the last 4 years, at time of eligibility determination.

H. Unique Individuals or Families Rejected by Housing Provider after Interview for Supportive Housing, by Client's Current Placement at Time of Eligibility Determination

Current Placement	Total
ADULT HOME (PPHA)	10
APARTMENT TREATMENT PROGRAM	*
CORRECTIONAL FACILITY	61
CR/CR-SRO LICENSED SUPPORTIVE HOUSING	11
DHS/CONTRACTED SHELTER	596
30TH ST. MEN'S ASSESSMENT	*
51ST STREET WOMEN'S SHELTER	*
52ND STREET WOMENS CENTER	*
53RD STREET MEN'S SHELTER	*
93RD AVENUE FAMILY RESIDENCE	*
AMADO	*
ANA'S PLACE	12
ATLANTIC ASSESSMENT SHELTER	*
AUDUBON WOMENS SHELTER	*
BEACH RESIDENCE	*
BEAVER POND RESIDENCE	*
BELT PARK FAMILY RESIDENCE	*
BG AT 83RD STREET	*
BLAKE AVENUE	20

BLONDELL AVENUE MEN'S SHELTER	*
BORDEN AVE VETERANS SHELTER	*
BORDEN VETERAN SHELTER	*
BPHN LANETS PLACE	*
BRIDGE FAMILY RESIDENCE II	*
BUSHWICK - VOA	*
CAMBA BROADWAY HOUSE	*
CAMBA EVERGREEN	*
CAMBA/ATLANTIC HOUSE MEN'S SHELTER	24
CARE FOUND HERE LIBERTY AVE MEN'S SHELTER	*
CASA ESPERANZA	*
CHLDN RESCUE FUND HOUSE EAST	*
CLARKE THOMAS MEN'S SHELTER	*
CORONA FAMILY RESIDENCE	*
CRF MANHATTAN HOTELS	*
CRF QUEENS HOTELS	*
DAYS INN (I)	*
DELTA MANOR	18
DONA CARMENS PLACE	*
DR. MCKINNEY STEWART (DMS)	*
DURYEY RESIDENCE	*
E. 3RD ST SHELTER	*
EAST RIVER - WIN	*
EAST WILLIAMSBURG MEN'S SHELTER	*
ECHO FAMILY RESIDENCE	*
EL CACIQUE COURT SHELTER	*
ELDERT LANE SHELTER	10
FORBELL MEN'S SHELTER	*
FT. WASHINGTON ARMORY	22
GILES MANOR	*
HAMILTON FAMILY RESIDENCE	*
HANSON RAPID REHOUSING	*
HARLEM SHELTER 1	*
HARMONIA RESIDENCE	*
HELP - BRONX MORRIS	*
HELP SEC	*
HELP WOMEN'S CENTER-TLC	*
HOLIDAY INN (I)	*
HOSPITALITY HOUSE RESIDENCE	*
HOTEL A	*
HOTEL G	*
HOTEL H	*
HUDSON FAMILY RESIDENCE	*
JACK RYAN RESIDENCE	12
JACKIE'S PLACE	*
JACKSON FAMILY RESID	*
JEROME AVENUE MEN'S SHELTER	28
JULIO'S PLACE	*
KEENER MEN'S SHELTER	*
KENILWORTH	*
KENTON	*
KIANGA HOUSE	*
KINGSBORO MICA MEN'S SHELTER	13

LAUREL HALL	*
LEGACY FAMILY RESIDENCE	*
LEXINGTON SHELTER	*
LINDEN WOMEN'S SHELTER	*
LIONHEART FAMILY CENTER	*
LYDIA E HOFFMAN	*
MAGNOLIA HOUSE	*
MARSHA'S HOUSE	*
MYRTLE AVENUE MEN'S SHELTER	*
NAICA BRONX PARK AVE	*
NAICA CASA DE CARINO	*
NAICA EAST TREMONT	14
NELSON FAM RESID	*
NEW BROADWAY RESIDENCE	*
NEW LIFE	*
NEW PROVIDENCE	*
OPPORTUNITY HOUSE	*
PALACE EMPLOYMENT SHELTER	*
PAM'S PLACE	*
PARK AVENUE	*
PARK AVENUE MANOR	*
PARK SLOPE WOMEN'S SHELTER	*
PARKVIEW MEN'S SHELTER	10
PETER J. SHARPE CENTER FOR OPPORTUNITY	*
PHELAN MEN'S SHELTER	*
POWERS	*
PROSPECT PLACE	20
RACHEL'S PLACE	*
RED LION	*
RENAISSANCE MEN'S SHELTER	20
RISING UP MEN'S SHELTER	*
ROBERT'S COURT	*
SACKETT RAPID RE-HOUSING CENTER	*
SALIM HOUSE	*
SAMARITAN VILLAGE FWC	
MANHATTAN HOTELS	*
SARATOGA INN	*
SCHWARTZ - CSS	*
SCHWARTZ MEN'S SHELTER	*
SECOND AVENUE MENS SHELTER	*
SEDGWICK AVENUE FAMILY RESIDENCE	*
SHIRLEY CHISOLM	*
SPRINGFIELD GDN RESP	*
SUPER 8 (I)	*
SUSAN'S PLACE	*
THE KENSINGTON	*
THE LANDING	*
THE STADIUM WOMEN'S SHELTER	*
THIRD STREET WOMEN'S RESIDENCE	12
TILLARY WOMEN'S SHELTER	21
TWO BRIDGES	*
UNIVERSITY FAM CTR	*
VAN SICLEN	*
VICTOR'S FAMILY RESIDENCE	*

VIP MENS SHELTER	*
VIP QUEENS WOMEN'S HOTEL	*
VUE HOTEL STABILIZATION	*
WANDA PATTERSON WOMEN'S RESIDENCE	*
WEST END INTRAGENRATL	*
WESTCHESTER AVENUE MENS SHELTER	*
WESTON TLC	*
WILLOW AVENUE FAMILY RESID	*
WILLOW MEN'S SHELTER	*
WIN AUDRE LORDE FAMILY RESIDENCE	*
WIN-WESTWAY	*
DOMESTIC VIOLENCE SHELTER	*
DYCD CONTRACTED YOUTH SERVICES	*
FAMILY/FRIENDS	45
FOSTER CARE FAMILY/FACILITY	14
HASA EMERGENCY PLACEMENT	36
HOSPITAL (NON-STATE PSYCHIATRIC CENTER)	50
INDIVIDUAL APT/HOUSE	*
OMH-LICENSED RESIDENTIAL TREATMENT FOR YOUTH	*
RESPIRE	11
SAFE HAVEN [6]	131
STABILIZATION/CHURCH BED [6]	36
STATE PSYCHIATRIC CENTER	116
STATE TRANSITIONAL LIVING RESIDENCE	27
STATE-LICENSED RESIDENTIAL SUBSTANCE USE TREATMENT FAC	21
STREET/PUBLIC PLACES [6]	21
SUPPORTIVE HOUSING	14
TRANSITIONAL SETTING	21
USER-ENTERED DATA FOR SHELTER TYPE (NOT VERIFIED)	22
Total	1274

*Counts less than 10 have been redacted to protect client privacy.
[6]: Clients experiencing street homelessness.

I. Average Number of Interviews Attended for Unique Individuals or Families Rejected by Housing Provider after Interview for Supportive Housing

Average Number of Interviews	1.95
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J. Units for which for which Clients were Rejected by Housing Provider after Supportive Housing Interview, by Supportive Housing Initiative [7]

Supportive Housing Initiative	Total
ESSHI	144
General Population	129
NY/NY I/II	156
NY/NY III	460

NYC 15/15	215
Other [8]	30
SMI	483
Total	1617

[7]: Total exceeds client count because clients may be rejected for more than one supportive housing initiative.

[8]: Other includes Foyer, HUD COC and other small programs.

K. Individual versus Family Units for which for which Clients were Rejected by Housing Provider after Supportive Housing Interview [9]

Individual versus Family Units	Total
Family units	120
Individual units	1497
Total	1617

[9]: Total exceeds client count because clients may be rejected for more than one supportive housing unit.

**NYC HRA CAS LOCAL LAW 3 REPORTING ON
COORDINATED ASSESSMENT AND PLACEMENT SYSTEM (CAPS)
FISCAL YEAR ENDING 06/30/2025**

VIIB. CLIENTS NOT ACCEPTED TO SUPPORTIVE HOUSING BY HOUSING PROVIDER (REJECTED) [DETAIL] [1]

[1]: Universe: Clients with an approved supportive housing application in City Fiscal Year (CFY) 2025 (07/01/2024-06/30/2025), a supportive housing referral in CFY 2025, and a completed supportive housing interview in CFY 2025 who were rejected after that interview. Clients rejected for one supportive housing unit may also be accepted to or decline other supportive housing unit(s). In these cases, the client is also counted in the Clients Accepted to Supportive Housing and/or Client Did Not Accept Supportive Housing Unit groups.

L. Reasons for Rejection [2]

Reasons for Rejection	Total
Housing provider did not accept client	1617
Total	1617

[2]: Total exceeds client count because clients may be rejected for more than one supportive housing unit.

M. Reasons for Housing Provider Non-Acceptance of Client [3]

Reasons for Provider Non-Acceptance of Client	Total
Any Other Reason Indicated in the Record of Client Interview	320
Behavior in Interview	57
Client did not complete interview (e.g. client walked out)	24
Client did not provide required documents for move in	87
Client Needs Less Support than the Program Provides	10
Client not eligible due to funding requirements	69
Current or History of Suicidality	*
Drug/Alcohol Related	11
Emotional Support Animal Related	*
Household Composition Inconsistent with Unit	10
Issue Related to Child Welfare Case	*
Issue Related to Client having been in Supportive Housing in the Past	11
Issue Related to Family Court	*
Lacked Insight into Mental Illness	33
Language Related	*
Medical Needs Beyond the Scope of the Facility	25
Medication Related	*
Program does not provide level of service the client needs and the interviewing provider reports to be necessary	243
Reasonable Accommodation Request not Granted	*
Single vacancy filled by another client	618
Support for Personal Care Needs beyond the Scope of the Facility	22
Treatment and/or Medication Monitoring beyond the Scope of the Facility	43
Unit not Physically Accessible to Client	*
Interview Cancelled by Housing Provider [4]	n/a
No Call/No Show [4]	n/a
Total	1617

*Counts less than 10 have been redacted to protect client privacy.

[3]: Counts exceed client count because clients may be rejected for more than one supportive housing unit.

[4]: Reason for No Interview in CAPS; see section V., Referred but not interviewed for Supportive Housing, for counts.

N. Funding Requirements and Eligibility Criteria Details

Summary Reason	Funding Requirements Information from Housing Provider [5]	Eligibility Criteria [6]	Additional Details
Client not eligible due to funding requirements	All clients must be HIV/AIDS positive.	Client is not HUD Chronic	NULL
Client not eligible due to funding requirements	All clients must be HIV/AIDS positive.	Client is not HUD Chronic	NULL
Client not eligible due to funding requirements	All clients must be HIV/AIDS positive.	Client is not HUD Chronic	NULL
Client not eligible due to funding requirements	All clients must be HIV/AIDS positive.	Client is not HUD Chronic	NULL

Client not eligible due to funding requirements	Applicant does not meet CoC SPC as housing manger indicated. Does not meet HDFC	Client is not HUD Chronic	NULL
Client not eligible due to funding requirements	Applicant does not meet the chronically homeless status for {redacted program name}.	Client is not HUD Chronic	NULL
Client not eligible due to funding requirements	Client does not have documented Mental illness	Client is not HUD Chronic	NULL
Client not eligible due to funding requirements	Client does not meet chronic homeless criteria.	Client is not HUD Chronic	NULL
Client not eligible due to funding requirements	Client does not meet HUD's chronically homelessness.	Client is not HUD Chronic	NULL
Client not eligible due to funding requirements	Client does not meet HUD's homeless qualification requirements.	Client is not HUD Chronic	NULL
Client not eligible due to funding requirements	Client does not meet the criteria of homelessness. Client does not have a substance abuse history.	Client is not HUD Chronic	NULL
Client not eligible due to funding requirements	Client does not meet the requirements for HUD chronic funding.	Client is not HUD Chronic	NULL
Client not eligible due to funding requirements	Client is not chronically homeless. (Waiver was provided by not approved)	Client is not HUD Chronic	NULL
Client not eligible due to funding requirements	Client is not HUD Chronic. Provider informed {redacted date}.	Client is not HUD Chronic	NULL
Client not eligible due to funding requirements	Client must be continuously homeless for 365 days or on at least 4 separate occasions in the last 3 years totaling 365 days.	Client is not HUD Chronic	NULL
Client not eligible due to funding requirements	HUD CoC	Client is not HUD Chronic	NULL
Client not eligible due to funding requirements	{redacted program name} program is independent living housing with the expectation that tenants are able to pay rent and utilities in addition to providing their own meals.	Other	The candidate is not interview ready. {redacted client name} has no income, and no benefits (SNAP/MEDICAID/CASH). He is not on Public Assistance and states that he hasn't been for 6-7 months or years (he was not clear with timeline). He states that he relies on meals provided at the shelter daily and does not have a plan to pay for food not residing in the shelter. He does not have a plan on how rent will be paid, or utilities (Con ED). When asked how he will feed himself/pay utilities, he stated "with the food/money that you guys give me," wanting a residence that provides meals.
Client not eligible due to funding requirements	All candidates must meet category E criteria.	Other	2010-E package is not category eligible E.
Client not eligible due to funding requirements	Applicant does not qualify for this unit as they are over income. Their annual income is {redacted details to protect client privacy} and the income limit for this property is \$34,020.00	Other	Applicant does not qualify for this unit as they are over income. {redacted client name} annual income is {redacted details to protect client privacy} and the income limit for this property is \$34,020.00
Client not eligible due to funding requirements	Applicant is not Medicaid eligible which is a requirement of the ESSHI initiative.	Other	Applicant is not Medicaid eligible
Client not eligible due to funding requirements	Applicant is not receiving Public Assistance and stated that her application for SSI benefits were denied.	Other	Applicant nor worker who accompanied applicant to interview could explain why applicant was denied SSI benefits.
Client not eligible due to funding requirements	Applicant stated that he was denied SSI benefits.	Other	Applicant nor case worker that accompanied applicant to interview could explain why benefits were denied.
Client not eligible due to funding requirements	As per the leasing team: The 3rd Party Compliance Reviewer has corresponded regarding {redacted client name}'s file. Due to income qualifications for the 30% AMI Unit. The maximum income limit is \$32,610. . The compliance reviewer has estimated the income at {redacted details to protect client privacy}, which means that he is over income for the unit. Unfortunately, I will have to decline {redacted client name}'s application for the unit.	Other	As per the leasing team; The 3rd Party Compliance Reviewer has corresponded regarding {redacted client name}'s file. Due to income qualifications for the 30% AMI Unit. The maximum income limit is \$32,610. The compliance reviewer has estimated the income at {redacted details to protect client privacy} which means that he is over income for the unit. Unfortunately, I will have to decline {redacted client name}'s application for the unit.
Client not eligible due to funding requirements	Candidates for this program must be safe haven or street homeless.	Other	Candidate not eligible due to being housed in SRO.
Client not eligible due to funding requirements	Citizenship status	Other	HPD denied applicant due to immigration hold. Referring agency working to begin appeal process with immigration.
Client not eligible due to funding requirements	Client cannot be a full-time student	Other	The client is registered as a full-time student.

Client not eligible due to funding requirements	Client did not have documentation to verify her diagnosis.	Other	Client did not meet the minimum requirements for this housing placement.
Client not eligible due to funding requirements	Client does not have an active Medicaid	Other	As per the {redacted program name} team {redacted staff name} : Apologies for the delayed response. After numerous engagements with the client regarding this current housing opportunity, the client is unable to provide his medicaid card due to the client not having active medicaid.
Client not eligible due to funding requirements	Client does not have an active Medicaid case and does not qualify due to income. Medicaid eligibility is necessary for this program.	Other	Client does not have an active Medicaid case and does not qualify due to income. Medicaid eligibility is necessary for this program.
Client not eligible due to funding requirements	Client does not meet criteria for apartment treatment program.	Other	Client Medicaid is not active.
Client not eligible due to funding requirements	client has a garnishment of ssi benefits.	Other	Client can not afford program fee due to SSI garnishment. We asked they provide documents stating the reason for the garnishment and when it is expected to end. client did not continue to provide further updates or information.
Client not eligible due to funding requirements	Client is NY/NY III population G not ESSHI	Other	Does not qualify.
Client not eligible due to funding requirements	Client is NY/NY III population G not ESSHI.	Other	Client does not qualify.
Client not eligible due to funding requirements	Client is NY/NY III population G not ESSHI.	Other	Client does not qualify.
Client not eligible due to funding requirements	Client is NY/NY III population G not ESSHI.	Other	Client does not qualify.
Client not eligible due to funding requirements	Client legal immigration status in the U.S.	Other	Client legal immigration status in the U.S.
Client not eligible due to funding requirements	client must have a source income of to live independently @ {redacted program name}	Other	Client did not have income therefore he did meet the eligibility criteria.
Client not eligible due to funding requirements	Client states that she does not have a substance abuse history. Client does not meet the criteria of homelessness.	Other	Client does not meet the criteria of being homeless.
Client not eligible due to funding requirements	Client was {redacted age} of age and this site is a YA housing provider.	Other	please see above age limit reason.
Client not eligible due to funding requirements	Client was not eligible for PA/ OSD funds, client could not secure move in funds	Other	Client could not secure move in funds
Client not eligible due to funding requirements	Clients 2010-E package approval meets the HUD chronically homeless criteria, not eligible for category E.	Other	Package 2010-E is not category E approval.
Client not eligible due to funding requirements	Community Care approval is required for placement at this program. The client's application was only approved for L2.	Other	Community Care approval is required for placement at this program. The client's application was only approved for L2.
Client not eligible due to funding requirements	Each referral must have a history of substance abuse. Referral denies substance abuse history	Other	Each referral must have a history of substance abuse. Referral denies substance abuse history
Client not eligible due to funding requirements	Family does not meet eligibility as unit requires a household composition of 1 adult and minor child.	Other	Family does not meet eligibility as unit requires a household composition of 1 adult and minor child.
Client not eligible due to funding requirements	HPD PBV approval denied by HPD. Reasons were undisclosed to property management and housing provider.	Other	HPD PBV approval denied by HPD. Reasons were undisclosed to property management and housing provider.
Client not eligible due to funding requirements	HUD - VASH	Other	This is a HUD-VASH unit that specifically accepts the NYCHA Veteran Voucher.
Client not eligible due to funding requirements	HUD-VASH	Other	This is a HUD-VASH unit that specifically accepts the NYCHA Veteran Voucher.
Client not eligible due to funding requirements	Income limits-HPD	Other	Income exceeded the limits.

Client not eligible due to funding requirements	Interviewee was informed of housing fees at program. Interviewee was then informed because he does not currently have income, HRA/DVPHA will absorb housing fees. As a requirement per HRA, Interviewee must apply for SSI in order to maintain payments of housing fees. Interviewee declined the need/want to follow through on SSI application. Interviewee stated he does not want to see a provider nor go through any application process for a possible disability because he does not have one. Interviewee was informed that HRA at this time only requires an application be filed. Whether the application gets denied or not does not directly impact payment of his housing fees at this time. Interviewee again declined needing/wanting to follow through.	Other	N/A
Client not eligible due to funding requirements	Maximum 30% AMI	Other	Client ineligible due to excess income.
Client not eligible due to funding requirements	Maximum income is 30% AMI	Other	Client ineligible due to excess income
Client not eligible due to funding requirements	NYCHA has determined that {redacted client name} is not eligible for the Section 8 program for the following reason(s): To qualify for admission, the applicant family must have at least one member of the family who is a U.S. citizen or non-citizen with eligible immigration status.	Other	NYCHA has determined that {redacted client name} is not eligible for the Section 8 program for the following reason(s): To qualify for admission, the applicant family must have at least one member of the family who is a U.S. citizen or non-citizen with eligible immigration status.
Client not eligible due to funding requirements	PBV program requiring US citizenship or legally documented.	Other	Candidate is not eligible for this housing opportunity due to being undocumented.
Client not eligible due to funding requirements	Pending / Active Social security and PA	Other	We are interviewing and possibly moving forward with another candidate.
Client not eligible due to funding requirements	POP G w/history or current SUD (substance use disorder)	Other	Program funded by OASAS POP G w/ SUD
Client not eligible due to funding requirements	POP G with head of household having history and/or current substance use.	Other	POP G with head of household having history and/or current substance use.
Client not eligible due to funding requirements	POP G with head of household having history and/or current substance use.	Other	POP G with head of household having history and/or current substance use.
Client not eligible due to funding requirements	POP G with head of household having history and/or current substance use.	Other	POP G with head of household having history and/or current substance use.
Client not eligible due to funding requirements	Program is OASAS funded. Requires current or history of substance use.	Other	OASAS funded. Requires current or history of substance use.
Client not eligible due to funding requirements	Program is OASAS funded. Requires current or history of substance use.	Other	Program is OASAS funded. Requires current or history of substance use.
Client not eligible due to funding requirements	Program is OASAS funded. Requires current or history of substance use.	Other	Program is OASAS funded. Requires current or history of substance use.
Client not eligible due to funding requirements	Tax Credit housing program.	Other	After careful review of the client's income and asset documents, our Property management department has determined he is not income eligible for the program.
Client not eligible due to funding requirements	The client is looking for housing for herself and her son. Unfortunately, our housing eligibility is for single men and women, not families.	Other	The client is looking for housing for herself and her son. Unfortunately, our housing eligibility is for single men and women, not families.
Client not eligible due to funding requirements	The unit requires current homelessness as part of the eligibility. Applicant reported he is currently living with his mother.	Other	The unit requires current homelessness as part of the eligibility. Applicant reported he is currently living with his mother.
Client not eligible due to funding requirements	There is a complication with pa cash benefits.	Other	There is a complication with pa cash benefits.
Client not eligible due to funding requirements	This applicant does not have a psych eval and indicates no history of MH, nor Substance history referring applicant back to HRA/CAPS for other housing options. Applicant does not meet HPD requirements.	Other	Applicant does not meet HPD SPC .
Client not eligible due to funding requirements	Unit is a GP unit, and client is SMI Pop A	Other	Unit is a GP unit, and client is SMI Pop A
Client not eligible due to funding requirements	Young adults 18-25	Other	Client does not meet the criteria due to age specifications.
Client not eligible due to funding requirements	Unfortunately this applicant is on the NYS Sex offender list as a level 2 offender and we can not accept him.	Sex offender status	NULL

[5]: Funding requirements information reflects text entered by provider.

[6]: Eligibility requirements selected from drop-down with the following values: Criminal conviction; Sex offender status; Client not able to evacuate SOMH licensed housing program within time frame; Client is not HUD chronic; Other.

O. Detail Reasons for Selected Provider Reasons for Non-Acceptance

Summary Reason	Detail Reason
Any Other Reason Indicated in the Record of Client Interview	. Inpatient substance rehab seems to be the most appropriate setting to address dependence on substances which exacerbate mental health symptoms and contribute to recidivism. He endorsed institutional sobriety and does not appear to have appropriate coping skills to maintain sobriety in the community. The information he provided during the interview were inconsistent with information in referral documentation. Additionally, his reasons for incarceration are unclear with only charges documentation versus the incidents that actually occurred. Based on this, danger to self and/or others cannot be determined
Any Other Reason Indicated in the Record of Client Interview	. There are numerous documentations of {redacted details to protect client privacy} particularly with regard to aggressive behaviors that led to discharge from {redacted program name}, hospitalizations including {redacted program name}, {redacted program name}, and to {redacted program name}. Details of legal charges for {redacted identifying behavior} are unclear. No reason for agitation noted. He just agitated. He didn't harm anyone due to his agitated behaviorsNo details of {redacted identifying behavior}, and when it occurred, and not clear regarding extentof memory and cognitive deficits. A neuro consult is recommended to determine appropriateness for placement in a congregate setting particularly as he admitted to getting lost in the community and was taken to the hospital by the police.
Any Other Reason Indicated in the Record of Client Interview	: It was indicated from the paperwork that the applicant's problem sexual behavior (PSB) offenses occurred at the age of {redacted age}. The amount and type of any prior offenses are unclear, nor a clear number of victims. The applicant was placed under ACS until a long-term facility could be acquired. It was unclear if preplanning, aggression, threats or weapons were used during the applicant's alleged offense. The applicant had to be removed from the home due to his mother's lack of ability to keep the other children safe. The applicant, when he found out he was not allowed to go home, stated he {redacted identifying behavior}, but it was not clear if he was referring to his {redacted family relationship}.
Any Other Reason Indicated in the Record of Client Interview	: The individual's total needs are such that placement in a {redacted program name} residence or outpatient program was considered but determined not to be appropriate or feasible at this time. Applicant {redacted identifying behavior}, this potential behavior is a danger to her and others in the community. She also expressed feelings of paranoia. lacks insight into her substance use and admitted to often getting into arguments with others, having a short temper. Her behaviors would be disruptive to the therapeutic nature of a supp
Any Other Reason Indicated in the Record of Client Interview	A discussion was held with {redacted client name} and it was decided that the client will benefit from a SRO for which she was approved and will pursue this level of housing.
Any Other Reason Indicated in the Record of Client Interview	Accepted and admitted to {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}, {redacted program name} and {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}, {redacted program name} or {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}, {redacted program name}, {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}, {redacted program name}, {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}, {redacted program name}, {redacted program name}

	Accepted for {redacted program name}, {redacted program name}, {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}, {redacted program name}, {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}, {redacted program name}, {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}, {redacted program name}, {redacted program name}, {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}, {redacted program name}, {redacted program name}, or {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}, {redacted program name}, {redacted program name}, or {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}, {redacted program name}, {redacted program name}, or {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}, {redacted program name}, {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	accepted for {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Accepted for {redacted program name}, {redacted program name}, {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	After clinical review it was determine that applicant {redacted client initials} has not been accepted at this time as appears applicant would not benefit from community psychiatric services in a less restrictive setting. Per referral applicant has a history of noncompliance to medication and treatment that has lead to recurring hospitalizations and multiple arrests. Applicant is currently inpatient and can be reconsider in 3-6 months after being in a TLR setting.
Any Other Reason Indicated in the Record of Client Interview	After clinical review, applicant has been accepted to {redacted program name}.
	After clinical review, it was determined the applicant is not accepted at this time as applicant reported current mental health symptoms during the interview but is not participating in mental health services.
Any Other Reason Indicated in the Record of Client Interview	
Any Other Reason Indicated in the Record of Client Interview	After conducting the interview, agency feels client is not ready for housing at this time.
	After further review, client's Determination Letter states client ineligible for our program (not NY/NY III). Also, client's Application Summary states client needs 24-hour supervision. We do not provide this level of service.
Any Other Reason Indicated in the Record of Client Interview	After the screening, staff was not able to reach {redacted client name} for several weeks by cell phone or email.
	{redacted client name} was initially accepted but we were informed he lost his release date and is no longer eligible
Any Other Reason Indicated in the Record of Client Interview	Another applicant was accepted
Any Other Reason Indicated in the Record of Client Interview	Another applicant was accepted into the program.
	Another applicant was selected. Also this applicant indicated she may require a different level of car.
Any Other Reason Indicated in the Record of Client Interview	Another candidate selected for unit.
Any Other Reason Indicated in the Record of Client Interview	Another candidate was accepted for the unit
Any Other Reason Indicated in the Record of Client Interview	Another candidate was chosen for the unit.

Any Other Reason Indicated in the Record of Client Interview	Another candidate was selected for the available apartment. However, the option was not listed in the drop-down list.
Any Other Reason Indicated in the Record of Client Interview	Another candidate was selected for unit.
Any Other Reason Indicated in the Record of Client Interview	Another client was accepted for the unit.
Any Other Reason Indicated in the Record of Client Interview	Another client was accepted to this unit.
Any Other Reason Indicated in the Record of Client Interview	Another client was chosen that better suited program.
Any Other Reason Indicated in the Record of Client Interview	Applicant accepted for {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Applicant appears to minimize her history of behavioral issues including assaultive and dangerous behaviors. Documents indicate a history of aggression and assault including threatening staffs and {redacted identifying behavior}. Application has a history of setting fires and reported them being accidental, however, it appears that fire setting occurs in the context of {redacted identifying behavior}. She has a lengthy history of severe SUD with institutional sobriety, and may benefit from exploring a setting that focuses on long-term recovery and maintaining a sober lifestyle via learning appropriate coping and conflict management techniques.
Any Other Reason Indicated in the Record of Client Interview	Applicant appears to minimize her history of behavioral issues including assaultive and dangerous behaviors. Documents indicate a history of aggression and assault including threatening staffs and {redacted identifying behavior}. Application has a history of setting fires and reported them being accidental, however, it appears that fire setting occurs in the context of {redacted identifying behavior}. She has a lengthy history of severe SUD with institutional sobriety, and may benefit from exploring a setting that focuses on long-term recovery and maintaining a sober lifestyle via learning appropriate coping and conflict management techniques.
Any Other Reason Indicated in the Record of Client Interview	Applicant did not meet the age requirement for the unit
Any Other Reason Indicated in the Record of Client Interview	Applicant has a history of causing arson.
Any Other Reason Indicated in the Record of Client Interview	Applicant has been inpatient in a State Psychiatric Center for {redacted details to protect client privacy}. This was his last time residing in the community and documents indicate when {redacted identifying behavior}. He has a documented history of {redacted details to protect client privacy}. He declined medical treatment for {redacted details to protect client privacy} diagnosis. He has recognized the need for stepdown to a SOCR for more oversight than supportive housing can provide.
Any Other Reason Indicated in the Record of Client Interview	Applicant has been inpatient in a State Psychiatric Center for {redacted details to protect client privacy}. This was his last time residing in the community and documents indicate when {redacted identifying behavior}. He has a documented history of {redacted details to protect client privacy}. He declined medical treatment for {redacted details to protect client privacy} diagnosis. He has recognized the need for stepdown to a SOCR for more oversight than supportive housing can provide.
Any Other Reason Indicated in the Record of Client Interview	Applicant is a level 3 sex offender
Any Other Reason Indicated in the Record of Client Interview	Applicant is a level 3 sex offender
Any Other Reason Indicated in the Record of Client Interview	Applicant is a registered level 3 sex offender. Housing has children that reside onsite and numerous schools located within close range of housing.
Any Other Reason Indicated in the Record of Client Interview	Applicant is accepted to site {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Applicant is currently not fully engaged in mental health treatment, with a recent suicide attempt. She may need to consider substance use housing to address her use of cannabis and how this may impact her "attitude" and physical reaction to others. She had an {redacted details to protect client privacy} in the past. She can also consider apartment treatment, where she can have more staff supervision and education for money and symptom management as well as medication support.

Any Other Reason Indicated in the Record of Client Interview	Applicant presented with agitation and low frustration tolerance, which is consistent with documentation of easily becoming agitated and exhibiting aggressive behaviors. She expressed a preference for {redacted borough information} as her borough of choice and described wanting a change from {redacted borough information}, where she has lived most of her life, and the {redacted borough information} is an area where she has had bad experiences. Moreover, applicant admitted to a history of {redacted identifying behavior}. Based on applicant's continued aggression and harm to self and others, her behavior will be disruptive in a supportive housing setting and risk the safety of others.
Any Other Reason Indicated in the Record of Client Interview	Applicant should be sent to program {redacted program name}. Applicant is currently completing {redacted details to protect client privacy} within this program until {redacted program name}.
Any Other Reason Indicated in the Record of Client Interview	Applicant stated he does need and will not accept any services we could provide him because he feels he is independent.
Any Other Reason Indicated in the Record of Client Interview	Applicant stated that he was incarcerated and is currently on 10 years' probation as a sex offender. The facility has children and schools in close proximity hence, he was rejected
Any Other Reason Indicated in the Record of Client Interview	Applicant that interviewed before {redacted client name} was accepted for the unit.
Any Other Reason Indicated in the Record of Client Interview	Applicant was accepted to {redacted program name}. {redacted staff name}
Any Other Reason Indicated in the Record of Client Interview	Applicant was accepted to {redacted program name}. {redacted staff name}
Any Other Reason Indicated in the Record of Client Interview	Applicant was not forthcoming with history of {redacted identifying behavior}. Documents indicate {redacted details to protect client privacy}, and when decompensated he exhibits aggressive behavior. He has history of aggressive, menacing behavior to his peer and staff at different facilities and {redacted identifying behavior}. His lack acknowledgement of dangerous behaviors and refusal to discuss did not indicate remorse or learned appropriate behavioral management. These behaviors would be disruptive in a supportive housing setting and put staff and peers at risk for harm. He may consider substance use housing to enhance his harm reduction skills and maintain his institutional sobriety
Any Other Reason Indicated in the Record of Client Interview	Applicant was not forthcoming with history of {redacted identifying behavior}. Documents indicate {redacted details to protect client privacy}, and when decompensated he exhibits aggressive behavior. He has history of aggressive, menacing behavior to his peer and staff at different facilities and {redacted identifying behavior}. His lack acknowledgement of dangerous behaviors and refusal to discuss did not indicate remorse or learned appropriate behavioral management. These behaviors would be disruptive in a supportive housing setting and put staff and peers at risk for harm. He may consider substance use housing to enhance his harm reduction skills and maintain his institutional sobriety
Any Other Reason Indicated in the Record of Client Interview	Applicant was not released from prison. Release date unknown. Unable to hold bed.
Any Other Reason Indicated in the Record of Client Interview	Applicant's overnight schedule and day schedule do not allow for social services support during regular business hours. Medication management concerns.
Any Other Reason Indicated in the Record of Client Interview	Arson History
Any Other Reason Indicated in the Record of Client Interview	As of {redacted date}, the client did not meet eligibility requirements based on income limits, clients income was over limit as per property management review.
Any Other Reason Indicated in the Record of Client Interview	As per documents provided, client does not meet eligibility.
Any Other Reason Indicated in the Record of Client Interview	As per referent {redacted staff name}, she lost contact with this client.
Any Other Reason Indicated in the Record of Client Interview	As per the case worker {redacted staff name}'s email on {redacted date}: {redacted details to protect client privacy}
Any Other Reason Indicated in the Record of Client Interview	At this time, {redacted client name} is not accepted due to his past substance use history and the neighborhood and surrounding area of the residence not being conducive to maintaining his sobriety.
Any Other Reason Indicated in the Record of Client Interview	{redacted client name} has not been accepted at this time due to his history of fire setting that is a safety risk for {redacted client name} and staff and residents of the building.

Any Other Reason Indicated in the Record of Client Interview	{redacted borough information} is not her desired borough to live in and the commute to {redacted borough information} where her children go to school may be a hardship and she wants the children to remain in school in {redacted borough information}.
Any Other Reason Indicated in the Record of Client Interview	Candidate appeared on-time during the interview. However, candidate has denied any history with substance use or any mental health diagnosis. Candidate also stated they did not take any sort of medication other than {redacted details to protect client privacy} Medication. Which indicated to provider candidate could potentially be non-compliant with services and lacked insight into their diagnosis.
Any Other Reason Indicated in the Record of Client Interview	Candidate did not pass self-preservation test.
Any Other Reason Indicated in the Record of Client Interview	Candidate is a Level 2 sex offender which presents a safety issue with {redacted program name} program due to families with children residing in building, there is also a school located on the block of the building. Candidate also reports that he has interviewed and was accepted for another housing opportunity.
Any Other Reason Indicated in the Record of Client Interview	Candidate self-reported additional information involving his Tier II status. He is also on probaby for 10 years with specific restrictions that would be violated if accepted.
Any Other Reason Indicated in the Record of Client Interview	Client accepted for unit in the {redacted borough information}
Any Other Reason Indicated in the Record of Client Interview	Client being referred to another vacancy in the Scatter Site Program.
Any Other Reason Indicated in the Record of Client Interview	Client could not be located for movie -in date set for {redacted date}. Per Shelter team update on {redacted date}. Client was hospitalized, discharge date unknown.
Any Other Reason Indicated in the Record of Client Interview	Client currently does not have a discharge date, still incarcerated
Any Other Reason Indicated in the Record of Client Interview	Client declined to answer questions regarding psych eval and psych social provided to housing provider by referring site for review. Client also stated units did not have an oven and she would need more than electric stovetop to cook meals.
Any Other Reason Indicated in the Record of Client Interview	Client did not interview well. Client could not answer the questions that were being asked.
Any Other Reason Indicated in the Record of Client Interview	Client did not meet the age requirement of 62 years and over for the vacant unit
Any Other Reason Indicated in the Record of Client Interview	Client did not meet the HUD chronic homeless criteria.
Any Other Reason Indicated in the Record of Client Interview	Client discussed having his {redacted family relationship}, who is currently in a shelter, stay with him for a period of time. Also, 24 hour staff supervision is recommended and the program is not equipped for that level of care.
Any Other Reason Indicated in the Record of Client Interview	Client does not have legal documents that adhere to PBV.
Any Other Reason Indicated in the Record of Client Interview	Client does not meet criteria; minimum of 1 Year chronic homelessness.
Any Other Reason Indicated in the Record of Client Interview	Client does not meet criteria; minimum of 1 Year chronic homelessness.
Any Other Reason Indicated in the Record of Client Interview	Client does not meet the age requirement (40 & above) for this facility, as she is {redacted age} and does not want to share a unit. Prefers a single unity.
Any Other Reason Indicated in the Record of Client Interview	Client does not meet the age requirement (40 and above) and prefers to be in a SRO.
Any Other Reason Indicated in the Record of Client Interview	Client does not meet the age requirement to resident in this facility.
Any Other Reason Indicated in the Record of Client Interview	Client does not meet the age requirement.
Any Other Reason Indicated in the Record of Client Interview	Client does not meet the Age threshold of 55+. He is {redacted age} years old and too young.
Any Other Reason Indicated in the Record of Client Interview	Client expressed that she did not wish to reside in supportive housing and did not wish to work with case management. Client accepted unit after viewing; however, client does not appear to be a good fit for the program given her resistance to engaging with staff.
Any Other Reason Indicated in the Record of Client Interview	Client failed to meet with property management on 3 different occasions. Provider moved on to another client.
Any Other Reason Indicated in the Record of Client Interview	Client had a difficult time integrating the expectations of the program. Cited several times during interview a dissatisfaction with the program such as it looks like a shelter. Unable to identify goals.
Any Other Reason Indicated in the Record of Client Interview	Client had persistent medical issues and felt our location was too far from his treatment providers and his familial support.

Any Other Reason Indicated in the Record of Client Interview	Client has an arson history
Any Other Reason Indicated in the Record of Client Interview	Client has been lost to contact and AWOL from shelter for more than 90 days.
Any Other Reason Indicated in the Record of Client Interview	Client in hospital
Any Other Reason Indicated in the Record of Client Interview	Client indicated that he is not interested in engaging in program services.
Any Other Reason Indicated in the Record of Client Interview	Client is a full time student and cannot be eligible.
Any Other Reason Indicated in the Record of Client Interview	Client is a registered sex offender. Building houses families with children, which is a safety concern. This project will not be a good fit.
Any Other Reason Indicated in the Record of Client Interview	Client is awaiting outcome at our independent housing program, {redacted program name}.
Any Other Reason Indicated in the Record of Client Interview	Client is in need of lower -level care than the Apartment Treatment level as indicated on interview. Client has a job which would interfere with service provision multiple times a week. Client was referred to a {redacted program name} supported housing program CAPS code {redacted program name} Supported Housing program. Request to place this referral in the {redacted program name} program {redacted program name} referral roster.
Any Other Reason Indicated in the Record of Client Interview	Client is non-compliant with medication and treatment in which induce recent violent behavior.
Any Other Reason Indicated in the Record of Client Interview	Client is not interested in being apart of a program.
Any Other Reason Indicated in the Record of Client Interview	Client kept reschedule appointment and not showing up for the viewing
Any Other Reason Indicated in the Record of Client Interview	Client left shelter and never returned.
Any Other Reason Indicated in the Record of Client Interview	Client left the shelter. HRA said to wait 14 days on {redacted date}, the unit was delinked.
Any Other Reason Indicated in the Record of Client Interview	Client needs a higher level of care. Level II Housing referral.
Any Other Reason Indicated in the Record of Client Interview	Client prefers and is actively seeking 2 bedroom apartment which we cannot accommodate. Client expressed not needing social services.
Any Other Reason Indicated in the Record of Client Interview	Client presented very well during screening. Option to invite to interview was considered. Housing provider anticipated for shared unit to be available in time to schedule in-person interview with client. Current resident of apartment has presented instability. Housing provider opted to pause on interview process for client until existing tenant in vacant apartment becomes stabilized.
Any Other Reason Indicated in the Record of Client Interview	Client was a no show for several scheduled viewings.
Any Other Reason Indicated in the Record of Client Interview	Client was interviewed and accepted {redacted date} . No more available units as of {redacted date}.
Any Other Reason Indicated in the Record of Client Interview	Client was interviewed and accepted on {redacted date}. When the referrals were transmitted a glitch occurred which doesn't show the unit client is being linked to unit {redacted unit number}. {redacted staff name}{redacted staff name} are aware of the situation
Any Other Reason Indicated in the Record of Client Interview	Client was not a good fit for this program.
Any Other Reason Indicated in the Record of Client Interview	Client was not accepted because we selected another candidate for unit {redacted unit number}.
Any Other Reason Indicated in the Record of Client Interview	Client was not accepted due to history of fire setting
Any Other Reason Indicated in the Record of Client Interview	Client was not accepted for unit {redacted unit number}. However, we would like to offer him unit {redacted unit number}. We have requested this in CAPS.
Any Other Reason Indicated in the Record of Client Interview	Client was not accepted we selected another client for unit {redacted unit number}. Thank you.
Any Other Reason Indicated in the Record of Client Interview	Client was referred to a different level of housing within our agency. Client will be transferred to our {redacted program name} program.
Any Other Reason Indicated in the Record of Client Interview	Client was sentenced to 6 months. Assigned with Sex offended status.
Any Other Reason Indicated in the Record of Client Interview	Client was unable to adequately engage in the interview process. Client presented with a disorganized thought processes and could not consistently answer interviewer's questions. Client reported a fight the previous day resulting ing {redacted for client privacy} and reported frequent altercations. Client could not demonstrate adequate conflict resolution strategies which could be used in the building. This presents a concern for the risk of safety to staff and other clients.
Any Other Reason Indicated in the Record of Client Interview	Client went missing from shelter and has been unable to contact.
Any Other Reason Indicated in the Record of Client Interview	Client would benefit from more structure and supervision due to client recent violent behavior.

Any Other Reason Indicated in the Record of Client Interview	Consumer has a history of serious suicidal attempts while in the community. While in {redacted program name} she had multiple psychiatric hospital admissions. The applicant was brought to {redacted program name} from the TLR due to an overdose of assorted pills; ; she was stabilized and discharged back to {redacted program name}; and had {redacted to protect client privacy} more similar admissions. She also has a history of unprovoked assault requirement {redacted to protect client privacy} and transfer from a unit. It is recommended that applicant is transitioned to a TLR for close observation of self-harm behaviors, and harm to others, with the ability to return to the hospital as necessary. After a period of demonstrated stability in the community, she may be re-referred for supportive housing.
Any Other Reason Indicated in the Record of Client Interview	Consumer has a history of serious suicidal attempts while in the community. While in {redacted program name} she had multiple psychiatric hospital admissions. The applicant was brought to {redacted program name} from the TLR due to an overdose of assorted pills; ; she was stabilized and discharged back to {redacted program name}; and had {redacted to protect client privacy} more similar admissions. She also has a history of unprovoked assault requirement {redacted to protect client privacy} and transfer from a unit. It is recommended that applicant is transitioned to a TLR for close observation of self-harm behaviors, and harm to others, with the ability to return to the hospital as necessary. After a period of demonstrated stability in the community, she may be re-referred for supportive housing.
Any Other Reason Indicated in the Record of Client Interview	Documents indicate a history of threatening and menacing behavior towards staff; bizarre, confused or disruptive behavior and threatening or violent behavior. Referral source was unable to provide more details regarding these concerns. Per PSYCKES, there is also multiple ER visits for substance abuse, as well as for inpatient rehab. He denied history of SUD. He also reported not having SMI and not taking medications, which is consistent with PSCKES reporting a history of AOT supervision, and being admitted to other State PCs such as {redacted program name} and {redacted program name}. Applicant is pre-contemplative and does not appear to be ready to work on his recovery. His behaviors may be threatening to staff and peers in a residential setting.
Any Other Reason Indicated in the Record of Client Interview	Documents indicate that applicant when angry throws tantrums and lashes out, this happens when he is intoxicated. He also has a history of {redacted identifying behavior} under the influence of alcohol. It appears that his sobriety is based on years of institutionalization. It is recommended that applicant is stepped down to a SOCR outside of the hospital building, linked to SUD treatment and closely monitored for substance abuse, aggression, and assaultive behaviors to determine readiness for community discharge.
Any Other Reason Indicated in the Record of Client Interview	Dropped - Client passed away.
Any Other Reason Indicated in the Record of Client Interview	Due to his long history of use of {redacted details to protect client privacy} and notation in the HRA that while being around others he started to use substance, he would benefit from substance use housing where he can maintain abstinence, and reduce recidivism. Prior placement in housing did not abate criminal activities, aggression, substance usage, or improve adherence to mental health treatment ot stop his homelessness. A long-term substance use treatment facility will provide an opportunity to learn appropriate coping skills, behavioral control, and anger management. He minimized violence toward {redacted to protect client privacy}. He didn't disclose why he is unable to return to his prior housing and never discussed what lead to his arrest.
Any Other Reason Indicated in the Record of Client Interview	Due to language barriers we do not believe we were adequately able to describe the program and assess the level of support that the client needs. The client was offered a translation service to assist with the completion of the screening but adamantly declined to utilize the service.
Any Other Reason Indicated in the Record of Client Interview	Due to the client's arson history mentioned during interview, we are unable to accept him for housing for safety concerns .

Any Other Reason Indicated in the Record of Client Interview	Due to the current circumstances of the client being a Registered Sex Offender, we are unable to move forward with the application. Unfortunately, the Block association has requested that we not house clients under these conditions.
Any Other Reason Indicated in the Record of Client Interview	Female client was referred for male vacancy. HRA was contacted about this prior to the interview but a response was not received.
Any Other Reason Indicated in the Record of Client Interview	Given client significant history of violent criminal arrests.
Any Other Reason Indicated in the Record of Client Interview	Given client significant history of violent/aggressive behavior due to non-compliance with med and substance abuse.
Any Other Reason Indicated in the Record of Client Interview	Given client significant history of violent/aggressive behavior due to non-compliance with med and substance abuse.
Any Other Reason Indicated in the Record of Client Interview	He admitted to use of {redacted details to protect client privacy}. Documents indicate a history of using inpatient SUD treatment centers for housing reasons; it is highly recommended that he seriously considers engaging in recovery from SUD. He admitted to a few failed placements in supportive housing including self-sabotage and being impatient to transition to supported housing, however, admits to needing assistance with cooking and money management skill. This is consistent with his presentation of impulsivity, disorganization and paranoias({redacted details to protect client privacy}). He admitted to 'get high' because he 'cannot accept things' he cannot change; an inpatient treatment setting can provide more services.
Any Other Reason Indicated in the Record of Client Interview	He also has a history of attempting sale of substances which can challenge other residents' sobriety. He requires close monitoring to ensure his safety and that of others. He was at his last residence for only a short period ({redacted details to protect client privacy}), he stopped treatment and resumed substances. He also attended PROS for only {redacted details to protect client privacy} before dropping out. Although he appears more engaged in treatment while in an institutionalized setting, it is recommended that he is stepped down to a TLR or SOCR where his medications, substance use, behaviors, and overall adherence to wraparound services are closely monitored and re-hospitalization activated in case of imminent danger to self and others. Once he has demonstrated an ability to reside in the community.
Any Other Reason Indicated in the Record of Client Interview	He {redacted identifying behavior} in {redacted date}. He has a history of allegedly exhibiting problematic sexual behavior toward his {redacted family relationship} and was removed from the home as a result. An incident occurred in which {redacted client name} {redacted identifying behavior}. As a result, he was taken to the precinct, and {redacted details to protect client privacy}. Additionally, the applicant denied any substance use history and denied having been in the ER this year. His HRA packet and psychosocial history state that he was seen in the ER just this past {redacted month}, which is rather recent, as well as mentions of moderate cannabis use, which he did not disclose. Applicant's hostile and assaultive behaviors towards
Any Other Reason Indicated in the Record of Client Interview	He has a history of assaultive and violent behaviors toward self and others, medication and treatment non-adherence, and lack of understanding of psychiatric symptoms, and link between non-adherence, substance, aggression, and recidivism. He requires close monitoring to ensure safety of himself and others. He was ejected from his last residence for assaulting staff, and does not take responsibility for this action. He denied past destructive behaviors such as arson and vandalism, and minimized others. He also expressed concerns residing in a 24-hour supervised setting.
Any Other Reason Indicated in the Record of Client Interview	He is accepted for {redacted program name}, {redacted program name}, {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	He is not receptive to feedback about inappropriate behavior and has seemed increasingly disconnected from reality. He is also known to make racist or homophobic comments that provoke other tenants, which has led to physical altercations. He appears irritable and angry, with no understanding of his symptoms. He should engage in psychiatric treatment to lessen his risk to others.

Any Other Reason Indicated in the Record of Client Interview	He is pre-contemplative and does not believe he has a mental illness, reporting not taking any psychotropic medication, and uses marijuana multiple times a day. Documents also indicate {redacted details to protect client privacy} use. He has no motivation to work on his recovery from SMI or SUD, and has a history of aggression and violent threats toward others. His behaviors would be disruptive in a supportive housing setting and put himself and others at risk.
Any Other Reason Indicated in the Record of Client Interview	He is pre-contemplative and has limited insight and judgment into his mental health diagnosis and needs for ongoing psychiatric treatment or the impact of substance use on his overall functioning. He denies having a mental illness or diagnosis but takes medication when he "feel sick." HRA also notes he has a substance use history, which includes {redacted details to protect client privacy}, which have contributed to his psychiatric decompensation and frequent emergency room visits, including {redacted client details to protect client privacy}. He is unable to maintain safety in the community despite close oversight from AOT & ACT. He needs to work on SMI & SUD concurrently in a MICA setting to improve his chances of full recovery.
Any Other Reason Indicated in the Record of Client Interview	He is pre-contemplative and minimizes his symptoms, which led to his hospitalization. He has a history of carrying weapons {redacted identifying behavior}. He also has ongoing ambivalence with prescribed medication, which has led assaultive behaviors on peers and staff in the past. He also wasn't engaged in the housing process and the support needed to ensure a successful transition from the hospital. He did not indicate interest in recovery groups or community supports to prevent future decompensation.
Any Other Reason Indicated in the Record of Client Interview	He is pre-contemplative and minimizes his symptoms, which led to his hospitalization. He has a history of carrying weapons {redacted identifying behavior}. He also has ongoing ambivalence with prescribed medication, which has led assaultive behaviors on peers and staff in the past. He also wasn't engaged in the housing process and the support needed to ensure a successful transition from the hospital. He did not indicate interest in recovery groups or community supports to prevent future decompensation.
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Any Other Reason Indicated in the Record of Client Interview	He is pre-contemplative and provided minimal responses regarding life circumstances and what may have led to his dangerous behaviors and subsequent arrests. He denied he was at the location where he allegedly impulsively {redacted identifying behavior} and his other arrest involved him stealing someone's property and threatening the person {redacted details to protect client privacy} when they tried to retrieve it. He did not verbalize remorse, take responsibility, or indicate any means to prevent future assault on others. This behavior puts supportive housing staff, residents and the community at risk for harm. It may be best for him to step down to a TLR where he can still have close monitoring while improving his understanding of his symptoms
Any Other Reason Indicated in the Record of Client Interview	He is pre-contemplative and refused to discuss the severity of his past behaviors that led to his incarceration, and harm to others. He may be more suited for an OPWDD setting. Records indicated that applicant remains at a chronically elevated risk of violence due to his previously described history, chronic challenges in processing and responding appropriately to interpersonal ques, as well as the risk of re-occurrence of manic and psychotic symptoms in case of treatment non-compliance. He admitted to {redacted identifying behavior}

Any Other Reason Indicated in the Record of Client Interview	He is pre-contemplative with regard to mental health treatment and isn't adherent with prescribed medications. He presented as paranoid and delusional during the interview, often going on tangents and denying destructive behavior and owing rental arrears. He denied any problems at his current housing placement or that he has arrears in the amount of {redacted details to protect client privacy}. He should enroll in a PROS program to address anger and attend medication education groups to improve his adherence. He should also have a representative payee or guardian at litem to ensure housing feeds are paid consistently. A {redacted details to protect client privacy} should be explored to target psychosis.
Any Other Reason Indicated in the Record of Client Interview	He is pre-contemplative, denying the assaultive behavior that initiated his hospitalization. He was previously discharged from supportive housing for violation. His most recent hospitalization was triggered by an incident where punched {redacted identifying behavior} and threatened others in the street {redacted identifying behavior}. He said he {redacted identifying behavior}. He had not been adherent with medications despite having an ACT team, and had been using {redacted details to protect client privacy}. He doesn't appear to follow housing rules and not verbalize remorse of assaulting others.
Any Other Reason Indicated in the Record of Client Interview	He is pre-contemplative, not forthcoming regarding his arrest history and his extensive substance abuse rehab stays. His HRA packet discloses a recent history of treatment and medication non-compliance, with various hospitalizations due to paranoia and aggression. It also states that during his stay at {redacted program name}, the applicant has switched housing {redacted identifying behavior} due to fighting/aggression. In regards to his substance treatment, after he completed an inpatient stay at {redacted program name}, he immediately resumed {redacted details to protect client privacy} use after discharge from the program. It is recommended that the applicant is referred to a long-term residential substance use housing program to address his SUD and impact on his mental health and behaviors.
Any Other Reason Indicated in the Record of Client Interview	He may benefit more from substance use housing due to his daily use of marijuana and severe substance usage leading to aggression toward family who do not support his substance dependence. . Documents also indicate a history of frequent evictions, aggressive behavior, including altercations with {redacted identifying behavior} and family members during acute psychotic episodes and multiple incidents of police involvement due to agitation and threats, including a recent arrest in {redacted date} for {redacted identifying behavior}. This behavior will be disruptive in a supportive housing setting and put others at risk for harm.
Any Other Reason Indicated in the Record of Client Interview	He presented as angry, paranoid, and still verbalizing how others wanted to harm him in the past and purposefully keep her from services. He does not appear psychiatrically stable. He may benefit from substance abuse treatment housing to provide him with more education regarding substance use and its impact on his behaviors. He should also consider oral medications, as recommended previously, to address his symptoms, which lead to him exhibiting manic behavior, impulsivity, and propensity toward potentially unsafe situations, as well as having the tendency to make derogatory racial/ethnic epithets to people in the community. Services and housing should remain in {redacted borough information}, the borough he is most familiar with and where his mother lives
Any Other Reason Indicated in the Record of Client Interview	He rescheduled the site visit twice, bed was held for 1 month. At the site visit he informed staff that he would not be able to move in for another month. The bed cannot be held for this long. Also, he requested updates to the apartment that the landlord would not agree to,

Any Other Reason Indicated in the Record of Client Interview	<p>He should consider a supervised setting so that he can have his medications supervised and he can get help with daily living skills and money management. Applicant would benefit from substance use treatment housing and learn to utilize psychiatric treatment and therapy versus {redacted details to protect client privacy}. He needs education regarding medication and symptoms to recover from the symptoms of hallucinations, which get exacerbated with substance use and have led to arrests. He requires structure to reduce recidivism, including assault on others. Applicant should continue with ACT, and AOT and engage in structured productive daytime activities. He is HARP eligible and should enroll in Peer Services.</p>
Any Other Reason Indicated in the Record of Client Interview	<p>He takes no accountability when discussing his past dangerous behaviors and arrests, which includes ten arrests since 1983, including robbery, possession of a weapon, drug possession, {redacted identifying behavior}, criminal sexual conduct, and assault & battery with intent to kill. He has very short stints in supportive housing settings based on nonadherence with treatment, and ongoing SUD. He denied a history of treatment non-adherence and using substances in 10 years despite evidence to the contrary; and has a history of fire setting associated with smoking indoors and lighting items on fire. He also assaulted another resident. He expressed no connection and did not verbalize remorse or learned appropriate behaviors with regard to his actions.</p>
Any Other Reason Indicated in the Record of Client Interview	<p>He was accepted for {redacted program name}, {redacted program name} and {redacted program name}</p>
Any Other Reason Indicated in the Record of Client Interview	<p>He was not forthcoming or express remorse or understanding and learned appropriate behaviors with regard to past arrests and behaviors and minimally engaged in the interview. He provided little understanding regarding his mental health symptoms or how his hospitalization has improved his problem-solving skills. He may benefit from substance use housing since he has institutional sobriety and will need on-going support while transitioning back into the community and expressed a desire to continue substance use upon discharge. Applicant's lack of insight into dangerous and assaultive behaviors can put others at risk in a supportive housing setting</p>
Any Other Reason Indicated in the Record of Client Interview	<p>He was sent for the wrong program. He needs his file to be sent again for program {redacted program name}.</p>
Any Other Reason Indicated in the Record of Client Interview	<p>He was unwilling/unable to describe the actions he took to retaliate, or when this occurred. He also appears to have memory/cognitive deficits. No formal documentation of a neurocognitive diagnosis or psychological test was provided. Clarification was requested from referral source however, the information remains unclear. They indicate that 'records stated that {redacted client name} recalls robbing and beating people up throughout his childhood and teenage years, was in and out of jail for robbery and assault until {redacted details to protect client privacy}. {redacted program name} staff reported that he was not compliant with his medication when he was aggressive. It was also reported that he {redacted identifying behavior}. There are no details of specific actions taken while</p>
Any Other Reason Indicated in the Record of Client Interview	<p>He was unwilling/unable to describe the actions he took to retaliate, or when this occurred. He also appears to have memory/cognitive deficits. No formal documentation of a neurocognitive diagnosis or psychological test was provided. Clarification was requested from referral source however, the information remains unclear. They indicate that 'records stated that {redacted client name} recalls robbing and beating people up throughout his childhood and teenage years, was in and out of jail for robbery and assault until {redacted details to protect client privacy}. {redacted program name} staff reported that he was not compliant with his medication when he was aggressive. It was also reported that he {redacted identifying behavior}. There are no details of specific actions taken while</p>

	He would benefit from a more supportive housing setting such as an Apartment Treatment Program for closer monitoring by trained staff regarding impulsivity, learning coping skills, and mental health education. He couldn't remember the names of his medications and needed staff assistance. He recently has re-engaged in mental health treatment, as documents dated {redacted date} note he isn't connected to MH or substance treatment. In a document dated {redacted date}, he self-reports being short-tempered. He wasn't able to identify the symptoms of his depression. He would benefit from substance use housing or Apartment Treatment setting to reinforce his abstinence as well as improve his medication and symptom knowledge to improve his frustration tolerance
Any Other Reason Indicated in the Record of Client Interview	History Violent Behavior
Any Other Reason Indicated in the Record of Client Interview	housing location doesn't meet parole stipulation.
Any Other Reason Indicated in the Record of Client Interview	Housing provider chose another applicant.
Any Other Reason Indicated in the Record of Client Interview	Interview was actually conducted on {redacted date}. Based on her history and our initial assessment on {redacted date}, client is impulsive and unwilling to participate in treatment. Highly concerned for the safety of the other clients in the facility.
Any Other Reason Indicated in the Record of Client Interview	{redacted client name} did not show up for 2 scheduled site visits and he cannot be reached to schedule a third.
Any Other Reason Indicated in the Record of Client Interview	Level 3 sex offender
Any Other Reason Indicated in the Record of Client Interview	{redacted client name} is registered as a Level 3 sex offender. {redacted program name} program houses families with children and this poses a safety concern.
Any Other Reason Indicated in the Record of Client Interview	{redacted client name} is a registered sex offender but would not speak on it but was later found out because he wore ankle brace. NYC sex offender's registry has him as 2nd degree violent sex offender of minor and because we are located in front of bus stop where school children gather daily to and from schools, schools in the areas also. We are unable to accept him for the above reason.
Any Other Reason Indicated in the Record of Client Interview	{redacted client name}'s housing acceptance with {redacted program name} has been rescinded. The applicant was hospitalized from {redacted date}-{redacted date}. He is currently hospitalized now with no planned discharge date. The length of time he will be hospitalized is unknown, which is extending the process. {redacted staff name}
Any Other Reason Indicated in the Record of Client Interview	{redacted client name} income exceeds 40%AMI. The unit selected is a studio@40% AMI. This means that an applicant's gross annual income cannot exceed \$43,480.00 for a household which contains one applicant. {redacted client name}'s income is currently {redacted details to protect client privacy}.
Any Other Reason Indicated in the Record of Client Interview	{redacted client name}'s work visa expired {redacted date}. It is no longer eligible under Section 8 criteria. In addition, he doesn't have a green card to proof his residential status.
Any Other Reason Indicated in the Record of Client Interview	{redacted client name} has no history of independent living outside of his {redacted family relationship}'s home and presents with a significant history of {redacted details to protect client privacy} use. He has also demonstrated episodes of physical aggression toward both family members and hospital staff during periods of psychiatric decompensation. {redacted client name} is a poor historian and has shown inconsistent adherence to both psychiatric treatment and medication regimens while in the community. While he was able to verbalize an understanding of the importance of consulting with a provider before discontinuing medications, he expressed ambivalence regarding his ability to remain medication compliant outside of a structured setting.
Any Other Reason Indicated in the Record of Client Interview	{redacted client name} answered all questions appropriately. However, another applicant seems to have more qualities and is open to engage in services offered at our Supportive Housing program. Moreover, the other applicant meets all eligibility requirements for our supportive housing program.

	{redacted client name} {redacted family relationship} is currently enrolled in school in {redacted borough information} and will need to be escorted and or traveled trained on getting to school from {redacted borough information} to {redacted borough information}, which may be a hardship on the family. It is recommended that the family be placed in an apt in {redacted borough information} which may be an easier adjustment for the family.
Any Other Reason Indicated in the Record of Client Interview	{redacted client name} was not receptive to suggested program services and was not forthcoming when asked questions. In addition, {redacted client name} did not appear to be amenable to staff visiting her in the apt.
Any Other Reason Indicated in the Record of Client Interview	{redacted client name} did not meet Coc SPC requirements for Chronically Homelessness, {redacted client name} did not have Mental health history.
Any Other Reason Indicated in the Record of Client Interview	{redacted client name} – withdrawn from continued processing for {redacted program name} unit {redacted unit name}, – failure/absence for completing process This case is open for next available referral.
Any Other Reason Indicated in the Record of Client Interview	No documented SMI or SUD.
Any Other Reason Indicated in the Record of Client Interview	No more available units as of 1/9/2025.
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Any Other Reason Indicated in the Record of Client Interview	No SMI diagnosis.
Any Other Reason Indicated in the Record of Client Interview	Not accepted. Behavioral History.
Any Other Reason Indicated in the Record of Client Interview	Not the appropriate level of care. Client didn't disclose a recent violent arrest.
Any Other Reason Indicated in the Record of Client Interview	Of three applicants, another applicant was selected
Any Other Reason Indicated in the Record of Client Interview	OMH admission freeze
Any Other Reason Indicated in the Record of Client Interview	OMH admissions freeze
Any Other Reason Indicated in the Record of Client Interview	Other
Any Other Reason Indicated in the Record of Client Interview	Other applicant selected
Any Other Reason Indicated in the Record of Client Interview	Other applicant selected
Any Other Reason Indicated in the Record of Client Interview	Other... Client actively uses {redacted details to protect client privacy} and is not linked to tx. Program willing to reconsider if applicant actively engages in {redacted details to protect client privacy} program.
Any Other Reason Indicated in the Record of Client Interview	Patient may pose a danger to the community given his history of arson. There is a risk of repeating the behavior putting the other residents and staff in danger.
Any Other Reason Indicated in the Record of Client Interview	Per RA/ Shelter ". Housing Provider was informed by email to: "Please be aware that the client is currently incarcerated, With no pending release date. we are unable to place client at this time. please release the unit to new applicant." At this time, we are delinking applicant from unit {redacted unit number}.
Any Other Reason Indicated in the Record of Client Interview	Please refer to the client's file.
Any Other Reason Indicated in the Record of Client Interview	Please route referral to {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Please send referral for {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	Program accepted another client
Any Other Reason Indicated in the Record of Client Interview	Program accepted another client
Any Other Reason Indicated in the Record of Client Interview	Program can provide reason for not accepting
Any Other Reason Indicated in the Record of Client Interview	Program is pursuing another client.
Any Other Reason Indicated in the Record of Client Interview	Property management reports that unit is not ready for move-in.
Any Other Reason Indicated in the Record of Client Interview	Provider chose a different candidate for the available unit.
Any Other Reason Indicated in the Record of Client Interview	Recommending apartment treatment program.
Any Other Reason Indicated in the Record of Client Interview	Recommending apt treatment or community residence. Recent incarceration and hospitalization and wasn't forthcoming throughout interview process.

Any Other Reason Indicated in the Record of Client Interview	residence is within 1,000 feet of a school
Any Other Reason Indicated in the Record of Client Interview	She has a history of relapse in the community due to treatment non-compliance and substance use. She is noted not to attend any substance groups while on the unit and she denied verbal threats towards TLR staff. She did not follow rules in previous {redacted program name} placement, smoking in her bedroom, which is against policy and a fire hazard. She may be most appropriate for substance use inpatient treatment to learn appropriate coping skills without the use of mind-altering substances which often results in psychiatric decompensation. Returning to {redacted program name} would be challenging for her to decline use and not be pressured by other, more aggressive peers.
Any Other Reason Indicated in the Record of Client Interview	She has extensive aggression and assaultive behaviors toward staff and peers, and engaged in treatment and medication nonadherence and substance usage while in the community. She had {redacted details to protect client privacy} ER visits and hospitalizations prior to being institutionalized for {redacted to protect client privacy}. It is highly recommended that she is transferred to a SOCR or TLR outside of the hospital building to smoothly transition to the community where her behaviors and treatment adherence can be closely monitored, and re-hospitalization activated if necessary. Once she has demonstrated some longevity outside of the institutional setting, supportive housing can be reconsidered. She also lived at {redacted program name} in the past and destroyed property, cursed and threatened staff.
Any Other Reason Indicated in the Record of Client Interview	She is accepted and pending admission into {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	She is accepted for {redacted program name}
Any Other Reason Indicated in the Record of Client Interview	She is pre-contemplative regarding her symptoms and treatment compliance due to her belief that she does not have a mental illness and does not need treatment. Her history of treatment non-adherence has led to assaultive and violent behaviors, including assault on staff, and orders of protection. It is recommended that applicant returns to a TLR for close monitoring of her treatment and behaviors in the community to mitigate possible assault on others, prior to be considered for a supportive housing setting.
Any Other Reason Indicated in the Record of Client Interview	She is pre-contemplative regarding SUD treatment and recovery denying history of use, and verbalizes she doesn't need all of her medications. She was also perseverative and not easily redirected. While in the community she experienced psychosis and was aggressive to residential staff. The use of substances increases her psychiatric symptoms and non-adherence. Her legal records state she was arrested for being assaultive toward staff and family due to being non-compliant with her treatment. It is highly recommended that the applicant has some longevity in TLR with SUD treatment, ACT, and AOT supervision, and receive close monitoring for decompensation, relapse and potential for aggression.
Any Other Reason Indicated in the Record of Client Interview	She is pre-contemplative regarding SUD treatment and recovery denying history of use, and verbalizes she doesn't need all of her medications. She was also perseverative and not easily redirected. While in the community she experienced psychosis and was aggressive to residential staff. The use of substances increases her psychiatric symptoms and non-adherence. Her legal records state she was arrested for being assaultive toward staff and family due to being non-compliant with her treatment. It is highly recommended that the applicant has some longevity in TLR with SUD treatment, ACT, and AOT supervision, and receive close monitoring for decompensation, relapse and potential for aggression.

Any Other Reason Indicated in the Record of Client Interview	She is pre-contemplative regarding SUD treatment and recovery denying history of use, and verbalizes she doesn't need all of her medications. She was also perseverative and not easily redirected. While in the community she experienced psychosis and was aggressive to residential staff. The use of substances increases her psychiatric symptoms and non-adherence. Her legal records state she was arrested for being assaultive toward staff and family due to being non-compliant with her treatment. It is highly recommended that the applicant has some longevity in TLR with SUD treatment, ACT, and AOT supervision, and receive close monitoring for decompensation, relapse and potential for aggression.
Any Other Reason Indicated in the Record of Client Interview	She should consider substance-use treatment housing to continue to build her strengths and coping skills to remain substance-free once she is in the community and face situational stressors. When decompensated and under the influence of substances, the patient demonstrates disruptive behavior of emotional lability and irritability, verbal hostility, disorganized thought, poor cooperativeness, intrusiveness, and grandiosity/delusionality. She can directly correlate her use of substances to her risk of impulsivity and, subsequently, criminal charges. It is important that she learns appropriate coping skills, anger management, stability and structure in a setting that addresses SUD & SMI simultaneously to reduce/prevent th
Any Other Reason Indicated in the Record of Client Interview	She would benefit from substance use housing to continue her abstinence and to gain insight into her triggers for use, impact of use on her mental health symptoms and how to build coping skills. She did not disclose benzos use during the interview; however, this was found in her system upon arrest. She should follow any recommended ACT/AOT mandates and an LAI can be considered for improved adherence in the community. Applicant admitted to verbal altercation on the date of arrest, however, details were not provided. There is also no information on behaviors leading to arrest or charges made. The HRA also indicates 4 days at Rikers in (redacted date), no information regarding the charges were provided. Danger to others in a supportive housing sett
Any Other Reason Indicated in the Record of Client Interview	Tenant stated that he has abandonment issues, not sure ready to move.
Any Other Reason Indicated in the Record of Client Interview	The applicant had to be removed from the home due to his mother's lack of ability to keep the other children safe. The applicant, when he found out he was not allowed to go home, stated he was going to "(redacted details to protect client privacy)," but it was not clear if he was referring to his (redacted family relationship) or (redacted family relationship). The applicant has struggled with accepting responsibility for any of his negative behavior. In previous interview in (redacted date) he admitted to recently (redacted identifying behavior). During current interview he had (redacted details to protect client privacy), which he stated was a result of an altercation with (redacted identifying behavior). He appears to have low frustration tolerance and poor impulse control with the potential of harm
Any Other Reason Indicated in the Record of Client Interview	The applicant is pre-contemplative with regard to SUD issue, legal history, treatment compliance, aggressive and violent behaviors. His (redacted family relationship) has had and (redacted details to protect client privacy) against him and his (redacted family relationship) (redacted details to protect client privacy). The details of his aggressive and assaultive behaviors are unclear, as well as the reason for current confinement. He was not forthcoming with symptoms or precipitating factors leading to these behaviors, or techniques learn to improve the behaviors. Based on these factors, his potential for harm to others are unable to be determined at this time.

Any Other Reason Indicated in the Record of Client Interview	The applicant is pre-contemplative and does not appear to understand the impact of substance usage on his mental health and behavior, and not willing to address SUD via programming. He was not forthcoming with SI/HI by stating he does not remember: documents indicate {redacted details to protect client privacy}, mode of homicide, and reason. He also minimized his extensive legal history by summing them up as shoplifting. His history of arrests involved {redacted identifying behavior}. He also engaged in property data and threatening staff during {redacted identifying behavior}.
Any Other Reason Indicated in the Record of Client Interview	The applicant is pre-contemplative and does not appear to understand the impact of substance usage on his mental health and behavior, and not willing to address SUD via programming. He was not forthcoming with SI/HI by stating he does not remember: documents indicate {redacted details to protect client privacy}, mode of homicide, and reason. He also minimized his extensive legal history by summing them up as shoplifting. His history of arrests involved {redacted identifying behavior}. He also engaged in property data and threatening staff during {redacted identifying behavior}.
Any Other Reason Indicated in the Record of Client Interview	The applicant is pre-contemplative, denies his legal history {redacted details to protect client privacy}; {redacted details to protect client privacy}; and use of alcohol/substances {redacted details to protect client privacy}. He does not appear motivated to work on his recovery from SMI & SUD diagnoses or learn ADL skills – seeking others to take care of all his personal needs, such as making his bed, helping him shower, preparing all his meals, and cleaning up after him; and refusal to engage in programming to assist in recovery-oriented skill building.
Any Other Reason Indicated in the Record of Client Interview	The applicant was interviewed and accepted by {redacted program name} for an ESSHI apartment. They are currently being processed by {redacted program name}.
Any Other Reason Indicated in the Record of Client Interview	The applicant was selected for this unit and toured the apartment. The applicant seemed disinterested in the unit at the time of his tour but providers reported a response would be submitted the following day. Unfortunately, no response was received from his shelter despite several outreach attempts from both the housing provider and OSAHS over a period a couple of weeks. A final deadline for a response was provided and the applicant was delinked from the unit since the shelter still didn't provide an answer. It's assumed that the applicant did not wish to move forward with the unit.
Any Other Reason Indicated in the Record of Client Interview	The candidate is a Level II Sex Offender. There is a daycare center within walking distance of the program.
Any Other Reason Indicated in the Record of Client Interview	The candidate is a registered Level 2 sex offender. {redacted program name} site consists of children and families.
Any Other Reason Indicated in the Record of Client Interview	The candidate is not a good fit for this program as he is a registered sex offender.
Any Other Reason Indicated in the Record of Client Interview	The candidate lacked insight on his mental health.
Any Other Reason Indicated in the Record of Client Interview	The candidate was the only candidate out of 3 present for the interview. Housing Provider has concerns due to candidates criminal background. Candidate is not an appropriate fit for residence.
Any Other Reason Indicated in the Record of Client Interview	The client denied all violence despite chronic and ongoing violence noted in HRA
Any Other Reason Indicated in the Record of Client Interview	The client has a recent history of aggression towards staff, including attempting to physically assault staff and {redacted identifying behavior}. The client denied any instances of aggression and declined to discuss any incidents that have occurred in shelter. He was unable to participate in conversations related to safety planning and we will not be moving forward at this time.

Any Other Reason Indicated in the Record of Client Interview	The client has an extensive history of assaultive behavior and sexually inappropriate behavior (including sexual assault) towards both staff and peers in the context of medication non-adherence and substance use. While the client identifies substance use as a primary trigger for disengagement from treatment, he denies any substance use since (redacted date) (which is inconsistent with his paperwork) and reports that he is not open to participating in outpatient substance use treatment at this time. Given the client's significant history of treatment disengagement when in the community and the safety concerns identified above, it is being recommended that he be placed in a TLR first.
Any Other Reason Indicated in the Record of Client Interview	The client has an extensive history of assaultive behavior and sexually inappropriate behavior (including sexual assault) towards both staff and peers in the context of medication non-adherence and substance use. While the client identifies substance use as a primary trigger for disengagement from treatment, he denies any substance use since (redacted date) (which is inconsistent with his paperwork) and reports that he is not open to participating in outpatient substance use treatment at this time. Given the client's significant history of treatment disengagement when in the community and the safety concerns identified above, it is being recommended that he be placed in a TLR first.
Any Other Reason Indicated in the Record of Client Interview	The client has an extensive hx of violence towards others when medication non-adherent. He was guarded when discussing his legal hx and while he acknowledges arrests, he denies ever being violent or threatening towards others outside of self defense. This report is not consistent with the documentation in his HRA 2010e. He also reports that he is not currently adherent to medications and does not identify any interest in resuming medication in the future. We not be moving forward due to safety concerns.
Any Other Reason Indicated in the Record of Client Interview	The client has not provided requested documents yet. Move in date cannot be provided at this time.
Any Other Reason Indicated in the Record of Client Interview	The client made a loud display of violent/racially loaded language throughout (details redacted to protect client privacy), said he was going to (details redacted to protect client privacy) and indicated he would not follow terms of lease
Any Other Reason Indicated in the Record of Client Interview	The client never lived on her own and was not sure of what voucher she had and how it would apply to SH.
Any Other Reason Indicated in the Record of Client Interview	The client reported that he will speak with his worker to resubmit an application for a less restrictive setting such as a level 1 housing. He feels strongly that he is high functioning.
Any Other Reason Indicated in the Record of Client Interview	The client reports (redacted details to protect client privacy) on multiple occasions resulting in bodily harm. This housing program is located near the (redacted details to protect client privacy) and is not an appropriate fit.
Any Other Reason Indicated in the Record of Client Interview	The client was initially interviewed on (redacted date). She was accepted, but her providers were unable to get in contact with her to complete the process for move-in. (redacted staff name)
Any Other Reason Indicated in the Record of Client Interview	The client was unable to identify symptoms associated with decompensation, he demonstrated limited insight regarding the need to seek treatment during periods of regression, and was unable to recall why he was prescribed medication. The client expressed reluctance to ask for help, indicating that doing so often leads to psychiatric hospitalization. Furthermore, the client has a history of aggressive behaviors and poor impulse control. During the interview, he was unable to identify specific triggers or coping he would use to manage conflict, which raises concern about his ability to navigate interpersonal challenges in a shared apartment environment like (redacted program name).
Any Other Reason Indicated in the Record of Client Interview	The client was released to (redacted program name) shelter on (redacted date). He declined to receive contact information for the housing provider, reporting he already received it, and was unable to provide contact information for himself or family. The client has not been in touch since his release date and no other contact information has been received for him.

Any Other Reason Indicated in the Record of Client Interview	The client went AWOL from his safe haven and was discharged. His outreach team has been unresponsive regarding next steps and it's unclear if the client is still in touch with them at this time. The last direct contact with the client was during his apartment viewing where he declined to proceed with the housing opportunity.
Any Other Reason Indicated in the Record of Client Interview	The client's HRA 2010e indicates that she's been involved in 25 incidents over the last year in the shelter system including, physical disputes/fights and fire setting in {redacted date}. The client denied all incidents and was unable to engage in conversations related to safety planning.
Any Other Reason Indicated in the Record of Client Interview	The consumer was waitlisted as the site needs to finish updating scheduled maintenance and the male rooms have all been occupied.
Any Other Reason Indicated in the Record of Client Interview	The consumer was waitlisted as the site needs to finish updating scheduled maintenance and the male rooms have all been occupied.
Any Other Reason Indicated in the Record of Client Interview	The consumer was waitlisted as the site needs to finish updating scheduled maintenance and the male rooms have all been occupied.
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Any Other Reason Indicated in the Record of Client Interview	The consumer was waitlisted as the site needs to finish updating scheduled maintenance and the male rooms have all been occupied.
Any Other Reason Indicated in the Record of Client Interview	The family does not have supports near the program.
Any Other Reason Indicated in the Record of Client Interview	The family has limited supports near the program.
Any Other Reason Indicated in the Record of Client Interview	The family requested a larger size apt and {redacted borough information} is their borough of preference.
Any Other Reason Indicated in the Record of Client Interview	The family was not open to answering questions and was guarded with their responses, making it difficult to communicate during the interview.
Any Other Reason Indicated in the Record of Client Interview	The following are the reasons why {redacted client name} was denied acceptance. • {redacted client name} stated that he does not like to take medication and only takes it so he can be released from the hospital-Requires facility standards beyond the design intention of the program • {redacted client name} also verbalized that he would like to work in maintenance, participate in cluster with increasing his knowledge of cleaning but is not sure due to knowing how to {redacted details to protect client privacy}-Jeopardizes the safety, security, and/or care of other patients in the program
Any Other Reason Indicated in the Record of Client Interview	The individual's total needs are such that placement in a {redacted program name} residence or outpatient program was considered but determined not to be appropriate or feasible at this time. Applicant {redacted identifying behavior}. She reports having set a fire leading to a past arrest. {redacted identifying behavior}, this potential behavior is a danger to her and others in the community. She also expressed feelings of paranoia. lacks insight into her substance use and admitted to often getting into arguments with others, having a short temper. Her behaviors would be disruptive to the therapeutic nature of a sup
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Any Other Reason Indicated in the Record of Client Interview	The individual's total needs are such that placement in a {redacted program name} residence or outpatient program was considered but determined not to be appropriate or feasible at this time. Alternative care is appropriate. Applicant has a history of assaultive and violent behaviors toward self and others, medication and treatment non-adherence, and lack of understanding of psychiatric symptoms, and the link between non-adherence, substance, aggression, and recidivism
Any Other Reason Indicated in the Record of Client Interview	The individual's total needs are such that placement in a {redacted program name} residence or outpatient program was considered but determined not to be appropriate or feasible at this time. Applicant has a long history of substance dependence while in the community, leading to psychiatric decompensation, lengthy criminal arrests, and failed attempts at supportive housing placements. It is highly recommended that applicant is stepped down to a SOCR outside of the hospital building, for close supervision with MH & SUD services, and have some tenure in the community while attached to the hospital for ease of direct re-admission if necessary, before returning to supportive housing.
Any Other Reason Indicated in the Record of Client Interview	The individual's total needs are such that placement in a {redacted program name} residence or outpatient program was considered but determined not to be appropriate or feasible at this time. He is pre-contemplative, minimizes his arrest history, and assaultive behavior, and refuses to talk about his sexually inappropriate behaviors and unprovoked assault on others. The applicant would not answer whether he would continue his substance use when discharged. While residing in {redacted program name} housing he did not follow rules, intimidated staff and peers, was hostile and aggressive, and displayed antisocial behaviors. There does not seem to be improvement in his behaviors since then, and he does not verbalized remorse or efforts to change negative behaviors.
Any Other Reason Indicated in the Record of Client Interview	The individual's total needs are such that placement in a {redacted program name} residence or outpatient program was considered but determined not to be appropriate or feasible at this time. He is pre-contemplative, minimizes his arrest history, and assaultive behavior, and refuses to talk about his sexually inappropriate behaviors and unprovoked assault on others. The applicant would not answer whether he would continue his substance use when discharged. While residing in {redacted program name} housing he did not follow rules, intimidated staff and peers, was hostile and aggressive, and displayed antisocial behaviors. There does not seem to be improvement in his behaviors since then, and he does not verbalized remorse or efforts to change negative behaviors.
Any Other Reason Indicated in the Record of Client Interview	The individual's total needs are such that placement in a {redacted program name} residence or outpatient program was considered but determined not to be appropriate or feasible at this time. The applicant is pre-contemplative and was unable/unwilling to discuss {redacted identifying behavior}, being incarcerated, or his disturbing behaviors while incarcerated. He was not forthcoming with information, and it was difficult to determine the depth of his understanding on his SMI, psychiatric symptoms and triggers to harm others.
Any Other Reason Indicated in the Record of Client Interview	The individual's total needs are such that placement in a {redacted program name} residence or outpatient program was considered but determined not to be appropriate or feasible at this time. Applicant presented with a history of medication non-adherence, severe SUD, and recent {redacted identifying behavior}. He has a history of substance misuse and treatment non-adherence leading to {redacted details to protect client privacy}, and reported forcible touching. Referral source was contacted to procure more information with regard to reported 'forcible touching', however, no response was received. Danger to self and others is unable to be determined at this time.
Any Other Reason Indicated in the Record of Client Interview	The project was closed and fully occupied. Client will be referred to another project for housing
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Any Other Reason Indicated in the Record of Client Interview	The team came together and felt that another interviewee was more fit for the unit.
Any Other Reason Indicated in the Record of Client Interview	The tenant does not possess skills to live independently and expressed that she has never lived on her own. She stated that she does not want to work which will cause a hardship paying rent and bills.
Any Other Reason Indicated in the Record of Client Interview	The tenant was accepted and moved into an apartment at {redacted program name} under ESSHI H contract. These units are not monitored by HRA. They are not entered into CAPS.
Any Other Reason Indicated in the Record of Client Interview	The tenant was appropriate however I had two other referrals for the one unit I had. I wish I could have accepted all three referrals.
Any Other Reason Indicated in the Record of Client Interview	The tenant was appropriate however I had two other referrals for the one unit I had. I wish I could have accepted all three referrals.
Any Other Reason Indicated in the Record of Client Interview	This applicant did not meet HUD Chronically Homeless history requirements.
Any Other Reason Indicated in the Record of Client Interview	This client is a registered Sex Offender and {redacted program name} is in close proximity to a local School.
Any Other Reason Indicated in the Record of Client Interview	This client needs to be moved to program {redacted program name}. We are currently waiting to obtain more information from client's referral source to see if we are moving forward with a trial visit or not.
Any Other Reason Indicated in the Record of Client Interview	This is a shared apartment and the current tenant caused damages that prevented us from touring the unit. This client was offered housing placement elsewhere.
Any Other Reason Indicated in the Record of Client Interview	Unfortunately, client passed away prior to move-in. Please delink client from unit.
Any Other Reason Indicated in the Record of Client Interview	Unfortunately, the provider cannot accept this client due to his S. O. status. The guidelines for the subsidy (PBV- section 8) of this unit does not allow the provider to accept clients with the SO status. {redacted program name} is also located in between 3 schools within a 2/3 block radius.
Any Other Reason Indicated in the Record of Client Interview	Unit {redacted unit number} has mobility disability set-aside requirement. Client does not meet disability requirements for the unit.
Any Other Reason Indicated in the Record of Client Interview	Unit {redacted unit number} has mobility disability set-aside requirement. Client does not meet disability requirements for the unit.
Any Other Reason Indicated in the Record of Client Interview	Unit {redacted unit number} has mobility disability set-aside requirement. Client does not meet disability requirements for the unit.
Any Other Reason Indicated in the Record of Client Interview	Unit does not have an elevator access, client has mobility issues with stairs.
Any Other Reason Indicated in the Record of Client Interview	Unit is for FEMALE tenant only
Any Other Reason Indicated in the Record of Client Interview	We are filled with CAT E vacancies. He wants {redacted borough information}, I have no more.
Any Other Reason Indicated in the Record of Client Interview	We have identified an applicant for the unit, with the longest homeless history.
Any Other Reason Indicated in the Record of Client Interview	We have identified an applicant for the unit, with the longest homeless history.
Any Other Reason Indicated in the Record of Client Interview	We will be moving forward with another candidate that interviewed on the same day, thanks!
Any Other Reason Indicated in the Record of Client Interview	We will not be moving forward with the client for the vacancies available in this program. The client is currently pending charges for assault and his HRA does not detail the circumstances in which this occurred. During the client's screening, he denied that these were the charges that are currently pending and was unable to participate in conversations necessary for safety planning. The apartments the client was referred to are shared and given the unknown nature of his assault charge, placement in a shared apartment pose safety risks to potential roommates.
Any Other Reason Indicated in the Record of Client Interview	We will not be moving forward with the client for the vacancies available in this program. The client is currently pending charges for assault and his HRA does not detail the circumstances in which this occurred. During the client's screening, he denied that these were the charges that are currently pending and was unable to participate in conversations necessary for safety planning. The apartments the client was referred to are shared and given the unknown nature of his assault charge, placement in a shared apartment pose safety risks to potential roommates.

Any Other Reason Indicated in the Record of Client Interview	We will not be moving forward with the client for this location do to safety concerns. The client has a history of committing a sex offense against a minor. This building has more than {redacted identifying information} units set aside for families and is located directly across the street from a school. Our goal as an agency is to always set the client up for success and that process begins when determining an appropriate placement location.
Any Other Reason Indicated in the Record of Client Interview	We will not be proceeding with placement for the client at this time. The client is on the sex offender registry as a level 3 offender and denies that this offense occurred. There are safety concerns about placing the client at this location since the building will host {redacted details to protect client privacy} families and is located directly across the street from a school.
Any Other Reason Indicated in the Record of Client Interview	When asked directly about his arrest where he assaulted a {redacted identifying behavior} worker and pushed him {redacted identifying behavior}, the applicant denied the assault and attempted homicide, stating he was arrested for {redacted identifying details} and 'he' dropped the charges. The applicant also minimized the use of substances during the interview; according to the HRA documents, however, he has a significant concomitant history of substance abuse that started at teh age of {redacted age}, which included {redacted details to protect client privacy}. His sobriety is institutional and he has remained in facilities since his arrest. It may be beneficial for applicant to be stepped down to a SOCR or TLR where he can be closely monitored by the State
Any Other Reason Indicated in the Record of Client Interview	When the referrals were transmitted in CAPS a glitch ocured which doesn't show the unit client is being linked to. If you look at unit field you will notice, it's showing as blank. This issue was addressed with {redacted staff name} and {redacted staff name}
Any Other Reason Indicated in the Record of Client Interview	Will consider individual for {redacted borough information}- please send referral for there
Client did not complete interview (e.g. client walked out)	Applicant appeared intoxicated or delayed with his responses, unable articulate his name or DOB. He was unable to be properly interviewed in his current state.
Client did not complete interview (e.g. client walked out)	Applicant decided to not proceed with the interview.
Client did not complete interview (e.g. client walked out)	Applicant refused to continue the interview.
Client did not complete interview (e.g. client walked out)	Applicant requested to end the interview because she was tired of answering questions. She stated, "I don't want to do this anymore".
Client did not complete interview (e.g. client walked out)	Applicant was a No Call/No Show to second interview with property management.
Client did not complete interview (e.g. client walked out)	Applicant was not in a suitable state to proceed with his interview. He struggled to continue the interview because he was lethargic and incoherent. His escort/worker was brought into the meeting for assistance, but the applicant remained unable to complete the interview. The referring agency was contacted and was told that we would be closing this referral. We also told them that in the future, when the applicant is feeling better and more stable to please resubmit his application via CAPS if he is still interested.
Client did not complete interview (e.g. client walked out)	At the initial arrival to the building, client was verbally aggressive towards security staff. The verbal aggression escalated when client met with social services staff and was notified that he will be assigned a case manager who will facilitate biweekly CM services. Approximately 5 minutes after the review commenced of the facility and some expectations were mentioned client's verbal aggression increased at which point the client walked out the meeting area and slammed the door behind him. While PM was informing client's provider that the outcome will be updated in CAPS the client became verbally aggressive and threatening towards his provider and social services staff using profaned and offensive language.
Client did not complete interview (e.g. client walked out)	Candidate refused to answer interview questions and scrolled through his cell phone.
Client did not complete interview (e.g. client walked out)	Client came to interview and said they needed time before making decision. When followed up with client regarding their decision, client could not be reached.

Client did not complete interview (e.g. client walked out)	Client could not stay focused to complete the interview. She could not understand basic questions and she could not complete the self-preservation test.
Client did not complete interview (e.g. client walked out)	Client did not attend scheduled meetings with management to complete application for review and move in. Several requests were made in CAPS for the Supportive Housing application to be completed before completed application was received.
Client did not complete interview (e.g. client walked out)	Client didn't show up for visiting the unit.
Client did not complete interview (e.g. client walked out)	Client kept rescheduling the viewing of the apartment.
Client did not complete interview (e.g. client walked out)	Client was aggressive when answering questions towards interviewers- not interview ready
Client did not complete interview (e.g. client walked out)	Client was hostile during the interview process, refused to answer questions, and did not respond to redirection. Interviewer unable to complete interview with client.
Client did not complete interview (e.g. client walked out)	Client was resistance throughout the interview. Was unable to complete. Client walked out.
Client did not complete interview (e.g. client walked out)	Client was scheduled to move-in {redacted date} but was a No Show.
Client did not complete interview (e.g. client walked out)	From the start of the interview , interviewee did not provide straight answers and started using foul language. He increasingly became aggressive and used profanities with the interviewer. When Interviewer called the Assistant Director, client continued to use profanities and walked out of the interview.
Client did not complete interview (e.g. client walked out)	HOUSING MANAGEMENT DID NOT COMPLETE INTERVIEW AND WAS REJECTED.
Client did not complete interview (e.g. client walked out)	{redacted client name} was unable to remain focused and answer questions during the interview process
Client did not complete interview (e.g. client walked out)	Prospective client did not complete the intake interview due to impulsivity and and constant walking.
Client did not complete interview (e.g. client walked out)	Prospective Tenant did not answer all of the interview questions during intake.
Client did not complete interview (e.g. client walked out)	Unable to complete interview due to Client being under the influence. He reported to being Dope Sick as he had just used {redacted details to protect client privacy} prior to coming to the appointment.
Client did not complete interview (e.g. client walked out)	We will re-schedule Interview with {redacted client name}.
Client Needs Less Support than the Program Provides	Client does not need any of the services provided by the adult care facility. He is currently awaiting approval for SRO.
Client Needs Less Support than the Program Provides	Client does not require any of the services that this housing facility provides.
Client Needs Less Support than the Program Provides	Client has a City FHEPS voucher and prefers a shared apartment. Not interested in this type of facility. Also, this client is not age appropriate for this facility.
Client Needs Less Support than the Program Provides	Client interviewed on {redacted date}. Client works 5 days a week 9-5 w/ {redacted details to protect client privacy} commute, would be unavailable for home visits/services. Program recommends referral to {redacted program name} program with {redacted program name} and has forwarded the application to the suitable program. Per referral team, client was experiencing financial difficulty and was hesitant to move into new housing as a result.
Client Needs Less Support than the Program Provides	Client needs a higher level of care
Client Needs Less Support than the Program Provides	Currently the client needs a less restrictive level of care. Client is more appropriate for Supported housing level of {redacted program name}. Interviewer made the request with {redacted staff name} to transfer the file to {redacted program name}.
Client Needs Less Support than the Program Provides	Given client significant history of aggressive behavior due to non-compliance with med and substance abuse.
Client Needs Less Support than the Program Provides	It was determined that client does not require this level of care.
Client Needs Less Support than the Program Provides	Spoke to applicant's case worker and explained that her client requires less support than our program provides. Also, that the client was not happy about having to share a space with 2 different people.
Client Needs Less Support than the Program Provides	The applicant needs a lower level of care.

Support for Personal Care Needs beyond the Scope of the Facility	Applicant needs more support for personal hygiene and cooking than the program provides. Applicant would benefit from a program that provides meals.
Support for Personal Care Needs beyond the Scope of the Facility	Client disclosed that she is expecting a baby. This is a single-adult SRO program/facility.
Support for Personal Care Needs beyond the Scope of the Facility	Client has never lived on her own. Client has a history of attempting suicide. Client needs more support and assistance while living alone. Community Care housing and Supportive housing with staff present will be best suited for client.
Support for Personal Care Needs beyond the Scope of the Facility	Client has several diagnoses and currently is not on any medication. Client denies needing treatment for mental health conditions. The client stated that he would be able to do for himself but has never lived on his on besides living with a partner that caused him issues in the past. In psychosocial summary Case manager states that a community care and level 2 would best suit the client so that supporting staff are on site to better assist the client's needs. Client would need more monitoring than the OMH requirement of monthly visits.
Support for Personal Care Needs beyond the Scope of the Facility	Client needs direct assistance with day-to-day tasks that is beyond what the program offers. {redacted staff name}
Support for Personal Care Needs beyond the Scope of the Facility	Client needs higher level of support. Other candidate has been selected.
Support for Personal Care Needs beyond the Scope of the Facility	Client not able to care for self, shelter obtaining nursing home services
Support for Personal Care Needs beyond the Scope of the Facility	Client require a high level of care that provides additional support and supervision due to client inability to complete adl's on his own.
Support for Personal Care Needs beyond the Scope of the Facility	Client requires additional support with daily living skills
Support for Personal Care Needs beyond the Scope of the Facility	Client stated that she is suffering from chronic memory loss and will undergo major surgery soon. Due to that fact, client would be best suited in an assisted living facility.
Support for Personal Care Needs beyond the Scope of the Facility	Client would benefit from a more structured and supervised environment given recent suicide attempt.
Support for Personal Care Needs beyond the Scope of the Facility	Clinical team stated that unable to determine if client can independently live safely in the unit and community. Ct kept insisting he would want his kids to live with him, and this would not be possible due to {redacted program name} being an SRO.
Support for Personal Care Needs beyond the Scope of the Facility	{redacted client name} reported he is not able to prepare his own meals, he is non-compliant with mental health services including medication management. He was not able to provide a response to the questions asked. {redacted client name} did not know where he was, what borough he resided in, and some of his responses were inappropriate.
Support for Personal Care Needs beyond the Scope of the Facility	{redacted client name} communicated affectively, however he stressed major concerns about noise and building issues. Client requires a higher level of care.
Support for Personal Care Needs beyond the Scope of the Facility	program does not have vacancy with elevators in buildings currently.
Support for Personal Care Needs beyond the Scope of the Facility	Referral attended interview screening call with their case management team and housing provider. Referral was unable to answer questions housing provider presented and did not show capability to live independently in a scattered site setting. Referral's case management team agreed with housing providers outcome.
Support for Personal Care Needs beyond the Scope of the Facility	The client has been diagnosed with dementia and his paperwork reports he "becomes disoriented in unfamiliar locations and needs assistance. Patient cannot travel via public transportation unassisted." This program does not have the staff required to assist with travel on a regular basis and is unable to ensure that the client has an escort when he needs to leave building.
Support for Personal Care Needs beyond the Scope of the Facility	The client needs more support than can be provided in this setting and we are recommending that she pursues OPWDD housing where there will be a higher staff to client ratio and specialized training to work with individuals diagnosed with a cognitive impairment.
Support for Personal Care Needs beyond the Scope of the Facility	The client's HRA states, "his distorted reality places him at high risk of self-neglect, financial instability, and distractions that prevent him from performing important tasks or attending necessary appointments to maintain his personal health." Due to the above, we are recommending that the applicant be placed in a setting with onsite staff available.

Support for Personal Care Needs beyond the Scope of the Facility	The client's HRA recommends a setting with onsite medication management. The psych evaluation notes that he is unable to care for his ADLs and medical needs. He cannot manage his medical care and does not adhere to outpatient treatment or medication regimen. This is a scattersite housing program that only provides monthly case management services and we do not feel the client will receive the support that was reported be necessary. It's being recommended that the client be referred to settings that are in alignment with the recommendations in his psych evaluation.
Support for Personal Care Needs beyond the Scope of the Facility	The housing provider is recommending a single site setting for the client. The client's shelter has been presented with two alternative housing opportunities that are a better match with the preferences the client outlined and needs identified from his HRA.
Support for Personal Care Needs beyond the Scope of the Facility	We do not provide money management.

P. Detail Reasons for Selected Provider Reasons for Referred but no Interview (counts reported in Referred but No Interview section)

Summary Reason for Referred but No Interview	Detail Reason
Interview Cancelled by Housing Provider	A client was identified when referral was received.
Interview Cancelled by Housing Provider	A client was identified from {redacted program name} prior to the interview. The {redacted program name} program is set to close in {redacted date}.
Interview Cancelled by Housing Provider	After invite received an email requesting the interview to be rescheduled.
Interview Cancelled by Housing Provider	Another applicant has been interviewed & identified.
Interview Cancelled by Housing Provider	Another applicant was accepted to this single vacancy.
Interview Cancelled by Housing Provider	Applicant does not have chronic homeless status and is not eligible for this supported housing.
Interview Cancelled by Housing Provider	Applicant failed Self - Preservations test. Due to physical condition applicant would need a higher level of care.
Interview Cancelled by Housing Provider	Applicant has been rescheduled 3 times.
Interview Cancelled by Housing Provider	Applicant scheduled for an intake interview on {redacted date}. Per HRA worker applicant refused {redacted borough information} housing
Interview Cancelled by Housing Provider	Applicant was scheduled for an intake interview on {redacted date}. Per HRA worker applicant accepted other housing.
Interview Cancelled by Housing Provider	Apt is taken for internal client who is on the family side and will be transferred to the single side
Interview Cancelled by Housing Provider	As per client's housing Case Manager, she requires a higher level of care. She is not a candidate for Supportive Housing. Case Manager stated she would benefit from a supervised residence.
Interview Cancelled by Housing Provider	As per referral source,{redacted client name} requires a higher level of care.
Interview Cancelled by Housing Provider	Cancelled by provider.
Interview Cancelled by Housing Provider	Candidate for this apartment has been identified.
Interview Cancelled by Housing Provider	Client composition did not meet the program's criteria.
Interview Cancelled by Housing Provider	Client had to work on the day of the housing interview
Interview Cancelled by Housing Provider	Client identified other housing
Interview Cancelled by Housing Provider	Client ineligible
Interview Cancelled by Housing Provider	Client ineligible
Interview Cancelled by Housing Provider	Client is currently incarcerated with no pending release. We can not provide the appropriate housing support needed for the client.
Interview Cancelled by Housing Provider	Client is not appropriate for this program (55+ y/o) as he is {redacted age} y/o.
Interview Cancelled by Housing Provider	Client is not eligible for admission into OMH supportive housing. It is recommended their application be re submitted under HASA.
Interview Cancelled by Housing Provider	Client is Spanish Speaking only. No staff available at either agency to translate for the interview. Please make a note to the shelter requesting the presence of a Spanish speaking staff to provide support for the client.
Interview Cancelled by Housing Provider	Client refused to be on camera and was advised to have his Housing Specialist to schedule an in person interview
Interview Cancelled by Housing Provider	Client was a no call/no show on two scheduled interviews, on the 3rd attempt worker emailed staff stating client will not be present and final attempt and it aware. Withdrawn.

Interview Cancelled by Housing Provider	Client was interviewed & accepted into the Housing project. However, the program was informed by the Client legal team on {redacted date}. The Judge over the client Criminal Case did not approve for the client to move into Supportive Housing. As a result the program has to replace the client. HRA was informed & approved the replacement with another client.
Interview Cancelled by Housing Provider	Client was not available.
Interview Cancelled by Housing Provider	Clients application should be resubmitted under HASA. They are not eligible to be admitted into our OMH supportive housing programs.
Interview Cancelled by Housing Provider	Conflict with client's worker during interview. Worker interfered with interview with abrupt and passive aggressive behavior towards housing provider. Therefore, interview was not able to be conducted. Client was pleasant and willing to reschedule if possible.
Interview Cancelled by Housing Provider	Does not meet housing requirements due to inactive Medicaid.
Interview Cancelled by Housing Provider	Due to unforeseen event, housing provider has to reschedule client for a later date.
Interview Cancelled by Housing Provider	He went to the program and forgot about the interview. He can be scheduled in the future.
Interview Cancelled by Housing Provider	Housing Provider did not go through with interview because the client was not HUD Chronic.
Interview Cancelled by Housing Provider	Housing provider left message that the interview was cancelled but did not provide a reason
Interview Cancelled by Housing Provider	Housing provider lost contact with the client
Interview Cancelled by Housing Provider	Housing provider moved forward with different client.
Interview Cancelled by Housing Provider	Housing provider reported client is not interested in sharing an apartment.
Interview Cancelled by Housing Provider	Housing provider sent at email stating they were running late. When I made an inquiry about their ETA, they stated 10 minutes. Shortly after they sent another email stating they could not find the client so they had to cancel the interview.
Interview Cancelled by Housing Provider	Housing provider stated client has already accepted another opportunity
Interview Cancelled by Housing Provider	Housing provider stated that client is "not feeling well".
Interview Cancelled by Housing Provider	Housing Providers only serves single women & women with children.
Interview Cancelled by Housing Provider	Housing Specialist will re-submit information in CAPS
Interview Cancelled by Housing Provider	Informed on day of interview client was no longer in custody and decline the interview.
Interview Cancelled by Housing Provider	Interview date error. Pending rescheduled for {redacted date} @ {redacted time} pending return call from referral team.
Interview Cancelled by Housing Provider	Interview has been rescheduled for {redacted date} at {redacted time} as a result of the shelter staff inquiring to be rescheduled.
Interview Cancelled by Housing Provider	Interview has been rescheduled requested by referring worker next interview date is on {redacted date}
Interview Cancelled by Housing Provider	interview needed to be cancelled due to not all individuals available to be present to interview client.
Interview Cancelled by Housing Provider	Interview rescheduled for {redacted date} at {redacted time}.
Interview Cancelled by Housing Provider	Interview was rescheduled to {redacted time} and the worker requested that appointment be rescheduled.
Interview Cancelled by Housing Provider	Issue with connection can be re-scheduled
Interview Cancelled by Housing Provider	Late notification of interview. Please reschedule for {redacted date} at {redacted time}.
Interview Cancelled by Housing Provider	no female vacancies available
Interview Cancelled by Housing Provider	NO RESPONSE
Interview Cancelled by Housing Provider	No vacancy at the program. the vacancy was filled by another program.
Interview Cancelled by Housing Provider	OMH Admission pause
Interview Cancelled by Housing Provider	OMH Admissions pause
Interview Cancelled by Housing Provider	OMH admissions pause
Interview Cancelled by Housing Provider	OMH admissions pause
Interview Cancelled by Housing Provider	On {redacted date} was informed by the provider that the client left their facility and is not in touch with them. Noted if they re-establish will contact housing provider.
Interview Cancelled by Housing Provider	Preliminary housing interview was cancelled by the provider due to client illness. Housing provider was supposed to call to reschedule the appointment but did not follow through.

Interview Cancelled by Housing Provider	Provider notified facility and reported Client was unavailable. Interview was cancelled by Provider.
Interview Cancelled by Housing Provider	Received call from Housing provider that due to unforeseen circumstances. Client was unable to attend the interview today. Refer to HRA to reschedule interview.
Interview Cancelled by Housing Provider	Referral was disruptive in office area, made comments regarding office space and clients. Referral stated he was unaware housing interview was for single occupancy.
Interview Cancelled by Housing Provider	Shelter team arrived 20 minutes late and still had to get client. Since other clients were scheduled for interviews that were about to begin so interview could not occur that day. I said I was requesting more interviews and client would likely be placed with us again for an interview.
Interview Cancelled by Housing Provider	Short staffing and there was no one to transport client. I have reached out to provider to reschedule with no response.
Interview Cancelled by Housing Provider	Tenant not a veteran,
Interview Cancelled by Housing Provider	The applicant was aggressive and violent while in the waiting area.. Did not feel safe to conduct the interview. He was told the interview would not be conducted and he should leave the premises.
Interview Cancelled by Housing Provider	The candidate was hospitalized and his housing worker stated he is not interested in living in the {redacted details to protect client privacy}.
Interview Cancelled by Housing Provider	The client arrived 2 hours late. The interview will be rescheduled
Interview Cancelled by Housing Provider	The housing specialist informed housing provider that client is currently hospitalized. Housing provider has agreed to meet with client once he is discharged and able to sit for the interview.
Interview Cancelled by Housing Provider	The interview was rescheduled due to miscommunication
Interview Cancelled by Housing Provider	The provider requested the client to be reschedule
Interview Cancelled by Housing Provider	The vacancy was filled by another client.
Interview Cancelled by Housing Provider	The vacancy was filled by another client.
Interview Cancelled by Housing Provider	The vacancy was filled by another client.
Interview Cancelled by Housing Provider	The vacancy was filled by another client.
Interview Cancelled by Housing Provider	The vacancy was filled by another client.
Interview Cancelled by Housing Provider	This interview was cancelled by client's housing specialist. Client was accepted by another housing provider.
Interview Cancelled by Housing Provider	unable to locate client
Interview Cancelled by Housing Provider	Unit not ready will reschedule for another date and time.
Interview Cancelled by Housing Provider	Units were not ready for showing. Will reschedule for future showing.
Interview Cancelled by Housing Provider	Upon further reviewing the applicant's documents, the applicant does not meet the age requirement for this unit.
Interview Cancelled by Housing Provider	Was informed by the provider that they need a higher level of care and was withdrawing the referral.
Interview Cancelled by Housing Provider	Will be re-scheduled
Interview Cancelled by Housing Provider	Withdrew
Interview Cancelled by Housing Provider	Worker reached out and would like to reschedule.
No Call/No Show	.
No Call/No Show	.
No Call/No Show
No Call/No Show	{redacted date} Client did not show up and has already been accepted by {redacted staff name} in the {redacted borough information}.
No Call/No Show	{redacted date} Client missed appointment {redacted date}. Client coming in for an interview at {redacted time} on {redacted date}. {redacted client phone number}. Client missed second interview.
No Call/No Show	{redacted date} Client missed appointment {redacted date}. Client coming in for an interview at {redacted time} on {redacted date}. {redacted client phone number}. Client missed second interview.
No Call/No Show	2 interview applicant no how now called
No Call/No Show	3 interview attempts were made. No show
No Call/No Show	According to client representative, client moved to another shelter, no contact information provided.
No Call/No Show	{redacted client name} was a no show

No Call/No Show	An email was sent to the current providers of the applicant, but they did not respond to the request to interview him. The interview slot was kept opened but the applicant did not arrive. {redacted staff name}
No Call/No Show	An email was sent to the provider for an interview for the candidate and he fail to call or show.
No Call/No Show	An email was sent to the provider who confirmed the interview, however, the applicant did not arrive to the interview. {redacted staff name}
No Call/No Show	another no show/ no call for {redacted time}
No Call/No Show	Applicant chose another apartment at {redacted program name} with {redacted program name} located at {redacted address}, {redacted borough information}.
No Call/No Show	Applicant declined any housing in {redacted borough information}
No Call/No Show	Applicant did a no call no show.
No Call/No Show	Applicant did a no call/no show for the interview
No Call/No Show	Applicant did not attend interview
No Call/No Show	Applicant did not attend interview and did not make contact to reschedule.
No Call/No Show	Applicant did not attend interview and did not reach out to reschedule.
No Call/No Show	Applicant did not attend interview scheduled for {redacted date}.
No Call/No Show	Applicant did not attend interview.
No Call/No Show	Applicant did not attend interview.
No Call/No Show	Applicant did not attend interview.
No Call/No Show	Applicant did not attend interview.
No Call/No Show	Applicant did not attend interview. They have not made contact to reschedule.
No Call/No Show	Applicant did not call or email.
No Call/No Show	Applicant did not call or show
No Call/No Show	applicant did not call or show to the site for interview.
No Call/No Show	Applicant did not call or show up to the apartment viewing.
No Call/No Show	Applicant did not keep appointment
No Call/No Show	Applicant did not keep his appointment. Another applicant was accepted for the unit.
No Call/No Show	Applicant did not keep several appointments. The HASA worker notified the applicant.
No Call/No Show	Applicant did not report for housing interview. There was no call regarding cancellation.
No Call/No Show	Applicant did not show and shelter did call at {redacted time} asking for a reschedule. Stated if there referrals are processed again they can interview
No Call/No Show	Applicant did not show for her {redacted time} appointment and she did not call to reschedule.
No Call/No Show	Applicant did not show for scheduled intake interviews on {redacted date} & {redacted date}.
No Call/No Show	Applicant did not show for scheduled intake interviews on {redacted date} & {redacted date}.
No Call/No Show	Applicant did not show for scheduled intake interviews on {redacted date} & {redacted date}.
No Call/No Show	Applicant did not show for scheduled intake interviews on {redacted date} & {redacted date}.
No Call/No Show	Applicant did not show for scheduled intake interviews on {redacted date} & {redacted date}.
No Call/No Show	Applicant did not show for scheduled intake interviews on {redacted date} & {redacted date}.
No Call/No Show	Applicant did not show for scheduled intake interviews on {redacted date} & {redacted date}.
No Call/No Show	Applicant did not show for scheduled intake interviews on {redacted date} & {redacted date}.
No Call/No Show	Applicant did not show for scheduled intake interviews on {redacted date} & {redacted date}.
No Call/No Show	Applicant did not show for scheduled interview.
No Call/No Show	Applicant did not show for scheduled interview.

[illegible]

No Call/No Show	Applicant was a No Call/No Show
No Call/No Show	Applicant was a No Call/No Show
No Call/No Show	Applicant was a No Call/No Show
No Call/No Show	Applicant was a No Call/No Show
No Call/No Show	Applicant was a No Call/No Show
No Call/No Show	Applicant was a No Call/No Show
No Call/No Show	Applicant was a No Call/No Show
No Call/No Show	Applicant was a no call/no show for the interview.
No Call/No Show	Applicant was a No Call/No Show for viewing date
No Call/No Show	Applicant was a No Call/No Show for viewing date
No Call/No Show	Applicant was a No Call/No Show for viewing date
No Call/No Show	Applicant was a No Call/No Show for viewing date
No Call/No Show	Applicant was a No Call/No Show for viewing date
No Call/No Show	Applicant was a No Call/No Show.
No Call/No Show	Applicant was a No Call/No Show.
No Call/No Show	Applicant was a No Call/No Show.
No Call/No Show	Applicant was a No Call/No Show.
No Call/No Show	Applicant was a No Call/No Show.
No Call/No Show	Applicant was a No Call/No Show.
No Call/No Show	Applicant was a No Show
No Call/No Show	Applicant was a No Show for all appointments scheduled.
No Call/No Show	Applicant was a No show for his scheduled appointments.
No Call/No Show	Applicant was a No Show for two appointments.
No Call/No Show	Applicant was a No Show on {redacted date}, {redacted date} and {redacted date}.
No Call/No Show	Applicant was a No Show on {redacted date}, {redacted date} and {redacted date}.
No Call/No Show	Applicant was a No Show on {redacted date} and on {redacted date}.
No Call/No Show	Applicant was a No Show to interview. As per case worker applicant has been approved and already in process for housing with another provider and just got PBV voucher last week.
No Call/No Show	Applicant was a no show to scheduled interview.
No Call/No Show	Applicant was a No Show to several non confirmed appointments. Emails were sent to HASA for assistance with outreach.
No Call/No Show	Applicant was a No Show to several non confirmed appointments. Emails were sent to HASA for assistance with outreach.
No Call/No Show	Applicant was a No Show to several non confirmed appointments. Emails were sent to HASA for assistance with outreach.
No Call/No Show	Applicant was a No Show to several non confirmed appointments. Emails were sent to HASA for assistance with outreach.
No Call/No Show	Applicant was a No Show to several non confirmed appointments. Emails were sent to HASA for assistance with outreach.
No Call/No Show	Applicant was a No Show to several non confirmed appointments. Emails were sent to HASA for assistance with outreach.
No Call/No Show	Applicant was a no show.
No Call/No Show	Applicant was a No Show/No Call to interview
No Call/No Show	Applicant was a No Show/No Call to interviews
No Call/No Show	Applicant was a no-call/no-show.
No Call/No Show	Applicant was a no-show for the interview. Please note that she has been absent for housing interviews with {redacted program name} before. {redacted staff name}
No Call/No Show	Applicant was a No-Show for three interviews scheduled on {redacted date}, {redacted date} and {redacted date}
No Call/No Show	Applicant was a No-Show on {redacted date} and {redacted date}.
No Call/No Show	Applicant was a No-Show to all appointments scheduled.
No Call/No Show	Applicant was no call no show.
No Call/No Show	Applicant was not on-site at time of interview.
No Call/No Show	Applicant was offered 3 different appointments. No confirmation was received by the applicant or HASA.

No Call/No Show	Applicant was offered 3 different appointments. No confirmation was received by the applicant or HASA.
No Call/No Show	Applicant was offered 3 different appointments. No confirmation was received by the applicant or HASA.
No Call/No Show	Applicant was offered 3 different appointments. No confirmation was received by the applicant or HASA.
No Call/No Show	Applicant was offered 3 different appointments. No confirmation was received by the applicant or HASA.
No Call/No Show	Applicant was reached out to and did not show up to interview
No Call/No Show	Applicant was scheduled 3 times however there was no client confirmation.
No Call/No Show	Applicant was scheduled for {redacted date} and {redacted date}. Applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for {redacted date} and {redacted date}. Applicant was a No-Show to both appointments.
No Call/No Show	Applicant was scheduled for {redacted date} and {redacted date}. Applicant was a No-Show to both appointments.
No Call/No Show	Applicant was scheduled for {redacted date} and {redacted date}. Applicant was a No-Show to both appointments.
No Call/No Show	Applicant was scheduled for {redacted date} and {redacted date}. Applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for {redacted date} and {redacted date}. Applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for {redacted date} and {redacted date}. Applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for an intake interview on {redacted date}. Applicant did not show. Applicant was rescheduled for {redacted date}. Admin return
No Call/No Show	Applicant was scheduled for an intake interview on {redacted date}. Applicant did not show. Applicant was rescheduled for {redacted date}. Applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for an intake interview on {redacted date}. Applicant was rescheduled for {redacted date}. Applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for an intake interview on {redacted date}. Applicant did not show. Applicant was rescheduled for {redacted date}. Applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for intake interview on {redacted date} and {redacted date}. applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for intake interview on {redacted date} and {redacted date}. applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for intake interview on {redacted date}. Applicant did not show. Applicant was rescheduled for {redacted date}. Applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for intake interview on {redacted date} and {redacted date}. applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for intake interview on {redacted date} and {redacted date}. applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for intake interview on {redacted date} and {redacted date}. applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for intake interview on {redacted date}, and {redacted date} applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for intake interview on {redacted date}, and {redacted date} applicant did not show. Applicant is an administrative return.

No Call/No Show	Applicant was scheduled for intake interview on {redacted date}, and {redacted date} applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for intake interview on {redacted date}. Applicant did not show. Applicant was rescheduled for {redacted date}. Applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for intake interview on {redacted date}. Applicant did not show. Applicant was rescheduled for {redacted date}. Applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for intake interview on {redacted date}. Applicant did not show. Per HRA Worker applicant has been accepted for other housing.
No Call/No Show	Applicant was scheduled for intake interview on {redacted date}. Applicant did not show. Applicant was rescheduled for {redacted date}. Applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for intake interview on {redacted date}. Applicant did not show. Applicant was rescheduled for {redacted date}. Applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for intake interview on {redacted date}. Applicant did not show. Applicant was rescheduled for {redacted date}. Applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for intake interview on {redacted date}. Applicant did not show. Applicant was rescheduled for {redacted date}. Applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for intake interview on {redacted date}. Applicant did not show. Applicant was rescheduled for {redacted date}. Applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled for two interview and did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled on {redacted date} and {redacted date} . Applicant did not show. Applicant is an administrative return.
No Call/No Show	Applicant was scheduled on {redacted date} and {redacted date} . Applicant is an no show.
No Call/No Show	Applicant was scheduled on {redacted date} and {redacted date}. Applicant is an no show.
No Call/No Show	Applicant was scheduled on {redacted date}. Applicant is an no show. Applicant was removed from HASA Web
No Call/No Show	Applicant was scheduled on {redacted date} and {redacted date}. Applicant is an no show.
No Call/No Show	Applicant was scheduled on {redacted date} and {redacted date}. Applicant is an no show.
No Call/No Show	Applicant was scheduled on {redacted date} and {redacted date}. Applicant is an no show.
No Call/No Show	Applicant was scheduled twice and she was a No-Show for both appointments.
No Call/No Show	Applicant will be referred back to HRA/CAPS for further housing options.
No Call/No Show	Applicant's son showed up and stated the applicant was in the hospital due to {redacted details to protect client privacy}. Shelter staff failed to notify the HS prior to her leaving the facility with the son.
No Call/No Show	Arrived too late, can be re-referred
No Call/No Show	Arrived too late, can be re-referred
No Call/No Show	As of {redacted date}, the client was a no call/no show.
No Call/No Show	As per the referent, {redacted client name} is no longer in custody therefore CHS will not be facilitating this screening. {redacted client name} does have Webex info and said he will participate on his own. The client didn't show up.
No Call/No Show	Attempted calls to the agency were not answered
No Call/No Show	both appts no show no call
No Call/No Show	{redacted client name} was a No Show for today's intake interview.
No Call/No Show	called the following day to reschedule unable to do it in the system.
No Call/No Show	Candidate did not call or show for appointment.

No Call/No Show	Candidate did not call or show for appointment.
No Call/No Show	Candidate did not call or show for this appointment.
No Call/No Show	Candidate did not call or show for this appointment.
No Call/No Show	Candidate did not call or show for this appointment.
No Call/No Show	Candidate did not call or show for this appointment.
No Call/No Show	Candidate did not call or show for this appointment.
No Call/No Show	Candidate did not call or show for this interview
No Call/No Show	Candidate did not call or show.
No Call/No Show	Candidate did not show for appointment.
No Call/No Show	Candidate did not show for appointment.
No Call/No Show	Candidate did not show for interview.
No Call/No Show	Candidate did not show for interview.
No Call/No Show	Candidate did not show for interview.
No Call/No Show	Candidate did not show for interview.
No Call/No Show	Candidate did not show for this appointment
No Call/No Show	Candidate did not show for this appointment.
No Call/No Show	Candidate did not show for this appointment.
No Call/No Show	Candidate did not show for this appointment.
No Call/No Show	Candidate did not show for this appointment.
No Call/No Show	Candidate did not show for this appointment.
No Call/No Show	Candidate did not show.
No Call/No Show	Candidate no show no call
No Call/No Show	Candidate presented 30 minutes after the scheduled housing interview date/time.
No Call/No Show	Candidate was a no call/no show.
No Call/No Show	Candidate was a no show no call
No Call/No Show	Case manager left message on {redacted date} at {redacted time} to schedule interview. No one returned call.
No Call/No Show	Case manager left message with referring worker {redacted staff name} {redacted staff information} stating that applicant did not show up or call to cancel interview. Case manager left message asking {redacted staff name} if applicant is still interested in housing and if so does applicant want to reschedule.
No Call/No Show	Case Manager reached out and asked that it be rescheduled.
No Call/No Show	Case manager spoke directly with applicant on {redacted date} at {redacted time} and interview was scheduled for {redacted date} at {redacted time}
No Call/No Show	Caseworker and client arrived for interview at {redacted time}. Caseworker reports {redacted details to protect client privacy}, however, program director received no call from caseworker indicating {redacted details to protect client privacy}.
No Call/No Show	Client did not appear for interview and could not be reached
No Call/No Show	Client and his representative did not show or call for Webex interview.
No Call/No Show	Client and shelter program was a no call no show for the interview.
No Call/No Show	Client and shelter program was a no call no show for the interview.
No Call/No Show	Client and Shelter program was a no call/ no show for the interview.
No Call/No Show	Client and shelter staff was a no call no show for the interview. Program will select another client.
No Call/No Show	client at new shelter, no contact
No Call/No Show	client AWOL
No Call/No Show	Client cannot be contacted
No Call/No Show	Client confirmed, but no show
No Call/No Show	Client could not be contacted
No Call/No Show	Client declined housing opportunity
No Call/No Show	Client did a No Call/No Show for scheduled housing interview today.
No Call/No Show	Client did a No Call/No Show for todays scheduled housing interview.
No Call/No Show	Client did not appear both scheduled interviews.
No Call/No Show	Client did not appear for 1st interview. He is scheduled for anther interview on {redacted date} at {redacted time}.
No Call/No Show	client did not appear for housing interview.
No Call/No Show	Client did not appear for intake.
No Call/No Show	Client did not appear for intake.

No Call/No Show	Client did not appear for interview.
No Call/No Show	Client did not appear for interview.
No Call/No Show	Client did not appear for scheduled apartment viewing.
No Call/No Show	Client did not arrive for interview.
No Call/No Show	Client did not arrive for the interview. {redacted staff name}
No Call/No Show	Client did not attend appointment and did not call.
No Call/No Show	Client did not attend appointment.
No Call/No Show	Client did not attend appointment. Request to reschedule.
No Call/No Show	Client did not attend housing interview.
No Call/No Show	Client did not attend in-person interview on {redacted date}. Program was not notified that client would not attend.
No Call/No Show	Client did not attend interview
No Call/No Show	Client did not attend interview and did not call to reschedule.
No Call/No Show	client did not attend interview and did not call to reschedule.
No Call/No Show	client did not attend interview and did not call to reschedule.
No Call/No Show	Client did not attend interview and did not call to reschedule.
No Call/No Show	client did not attend interview and did not call to reschedule.
No Call/No Show	client did not attend interview and did not contact us to reschedule.
No Call/No Show	client did not attend interview and has not made contact to reschedule.
No Call/No Show	Client did not attend interview appointment.
No Call/No Show	Client did not attend interview scheduled on {redacted date}. Program shelter staff did not send notice that client would not attend interview.
No Call/No Show	Client did not attend interview.
No Call/No Show	Client did not attend interview.
No Call/No Show	Client did not attend interview.
No Call/No Show	Client did not attend interview.
No Call/No Show	Client did not attend scheduled apartment viewing.
No Call/No Show	Client did not attend scheduled housing interview with provider.
No Call/No Show	Client did not attend scheduled interview.
No Call/No Show	Client did not attend the interview
No Call/No Show	client did not attend the interview and did not call to reschedule.
No Call/No Show	Client did not attend the interview appointment.
No Call/No Show	Client did not attend.
No Call/No Show	Client did not attend.
No Call/No Show	Client did not call or show for the interview.
No Call/No Show	Client did not call or show up for interview
No Call/No Show	Client did not call or show up for scheduled appointment.
No Call/No Show	client did not call or show up for the interview
No Call/No Show	Client did not call or showed up for her appointment.
No Call/No Show	Client did not come for the interview, nor has she responded to Agency's phone call.
No Call/No Show	Client did not contact agency or show up for the interview.
No Call/No Show	Client did not join call at time of interview.
No Call/No Show	Client did not join call at time of interview.
No Call/No Show	Client did not join call at time of interview.
No Call/No Show	Client did not join call at time of interview.
No Call/No Show	Client did not join call at time of interview.
No Call/No Show	Client did not join call at time of interview.
No Call/No Show	Client did not join call at time of interview.
No Call/No Show	Client did not join call at time of interview.
No Call/No Show	Client did not join call at time of interview.
No Call/No Show	Client did not join call at time of interview.
No Call/No Show	Client did not join call at time of interview.
No Call/No Show	Client did not join link at time of interview.
No Call/No Show	Client did not join Teams call at time of appointment.
No Call/No Show	Client did not join Teams call at time of interview.
No Call/No Show	Client did not join Teams call at time of interview.

No Call/No Show	Client did not join Teams call at time of interview.
No Call/No Show	Client did not join Teams meeting at time of interview
No Call/No Show	Client did not join Teams meeting at time of interview.
No Call/No Show	Client did not join the call
No Call/No Show	Client did not join the Zoom at time of interview. Her Social Worker joined, but client never joined or went to the office to join with her SW.
No Call/No Show	Client did not join the Zoom link at time of meeting.
No Call/No Show	Client did not join Zoom at time of call.
No Call/No Show	Client did not join Zoom at time of interview.
No Call/No Show	Client did not join Zoom at time of meeting.
No Call/No Show	Client did not join Zoom call at time of interview.
No Call/No Show	Client did not join Zoom call at time of interview.
No Call/No Show	Client did not join Zoom call at time of interview.
No Call/No Show	Client did not join Zoom call at time of meeting.
No Call/No Show	Client did not join Zoom call.
No Call/No Show	Client did not join Zoom link at time of interview.
No Call/No Show	Client did not join Zoom link at time of interview.
No Call/No Show	Client did not join Zoom link at time of interview.
No Call/No Show	Client did not join Zoom link at time of interview.
No Call/No Show	Client did not join Zoom link at time of meeting
No Call/No Show	Client did not present for scheduled interview.
No Call/No Show	client did not respond
No Call/No Show	Client did not respond to interview request. {redacted staff name}
No Call/No Show	Client did not show
No Call/No Show	Client did not show
No Call/No Show	Client did not show
No Call/No Show	Client did not show
No Call/No Show	Client did not show
No Call/No Show	Client did not show
No Call/No Show	Client did not show
No Call/No Show	Client did not show
No Call/No Show	Client did not show
No Call/No Show	Client did not show
No Call/No Show	Client did not show - will need to be rescheduled.
No Call/No Show	Client did not show - will need to be rescheduled.
No Call/No Show	Client did not show - will need to reschedule.
No Call/No Show	Client did not show for appointment
No Call/No Show	Client did not show for appointment
No Call/No Show	Client did not show for appointment
No Call/No Show	Client did not show for appointment at scheduled time but called after to reschedule.
No Call/No Show	Client was declined as this is their second time rescheduling.
No Call/No Show	Client did not show for appointment.
No Call/No Show	Client did not show for appointment.
No Call/No Show	Client did not show for her appointment
No Call/No Show	Client did not show for his appointment.
No Call/No Show	Client did not show for in person interview
No Call/No Show	Client did not show for in person interview
No Call/No Show	Client did not show for in person interview
No Call/No Show	Client did not show for interview
No Call/No Show	Client did not show for interview
No Call/No Show	Client did not show for interview
No Call/No Show	Client did not show for interview
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No Call/No Show	Client did not show for interview
No Call/No Show	Client did not show for interview
No Call/No Show	Client did not show for interview
No Call/No Show	Client did not show for interview
No Call/No Show	Client did not show for interview and could not be contacted.
No Call/No Show	Client did not show for interview and could not be contacted.
No Call/No Show	Client did not show for interview.
No Call/No Show	Client did not show for interview.
No Call/No Show	Client did not show for interview.
No Call/No Show	Client did not show for interview.
No Call/No Show	Client did not show for interview.
No Call/No Show	Client did not show for interview.
No Call/No Show	Client did not show for interview.
No Call/No Show	Client did not show for the interview.
No Call/No Show	Client did not show for the interview.
No Call/No Show	Client did not show for the interview.
No Call/No Show	Client did not show for the interview. No call/No show.
No Call/No Show	Client did not show for the screening.
No Call/No Show	Client did not show or call
No Call/No Show	Client did not show or call for interview. A second request on {redacted date} to reschedule interview but client representative did not respond.
No Call/No Show	Client did not show up
No Call/No Show	Client did not show up
No Call/No Show	Client did not show up
No Call/No Show	Client did not show up
No Call/No Show	client did not show up for interview
No Call/No Show	Client did not show up for interview
No Call/No Show	Client did not show up for interview
No Call/No Show	Client did not show up for interview
No Call/No Show	Client did not show up for scheduled interview.
No Call/No Show	Client did not show up for screening.
No Call/No Show	Client did not show up for the scheduled screening.
No Call/No Show	client did not show up for the screening.
No Call/No Show	
No Call/No Show	Client did not show up to interview nor did they reach out to cancel or reschedule.

No Call/No Show	Client did not show up to scheduled interview
No Call/No Show	Client did not show up to the scheduled interview.
No Call/No Show	Client did not show up to the Zoom call.
No Call/No Show	Client did not show up.
No Call/No Show	Client did not show up.
No Call/No Show	Client did not show up.
No Call/No Show	Client did not show.
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No Call/No Show	Client did not show.
No Call/No Show	Client did not show.
No Call/No Show	Client did not show.
No Call/No Show	Client did not show.
No Call/No Show	Client did view the unit. Didn't show up for intake interview. Changed phone number.
No Call/No Show	Client didn't attend to the interview
No Call/No Show	Client didn't attend to the unit showing
No Call/No Show	Client didn't attend to the unit showing
No Call/No Show	Client didn't call or show up for his interview. I waited an hour after the schedule time and no one showed.
No Call/No Show	client didn't show
No Call/No Show	Client didn't show up to view unit.
No Call/No Show	Client failed to attend interview and did not call/email to reschedule.
No Call/No Show	Client failed to attend interview.
No Call/No Show	Client failed to attend interview.
No Call/No Show	Client failed to attend interview.
No Call/No Show	Client failed to attend interview.
No Call/No Show	Client failed to attend interview.
No Call/No Show	Client failed to attend interview.
No Call/No Show	Client failed to attend interview.
No Call/No Show	Client failed to attend interview.
No Call/No Show	Client failed to attend or reschedule appointment.
No Call/No Show	Client failed to attend scheduled appointment.
No Call/No Show	client failed to return call
No Call/No Show	Client found housing elsewhere.
No Call/No Show	Client is currently incarcerated. No connection via Microsoft Teams available. As per referring worker client is in need of supervised residence as alternative to incarceration.
No Call/No Show	Client is currently MIA with no way to contact.
No Call/No Show	Client never arrived at scheduled apartment viewing.
No Call/No Show	Client never arrived at scheduled apartment viewing.
No Call/No Show	Client never arrived at scheduled apartment viewing.
No Call/No Show	Client never arrived for apartment viewing.
No Call/No Show	Client never arrived for scheduled apartment viewing.
No Call/No Show	Client never arrived for scheduled apartment viewing.
No Call/No Show	Client never arrived for scheduled interview appointment.
No Call/No Show	Client never attended scheduled apartment viewing.
No Call/No Show	Client never attended scheduled apartment viewing/intake interview.
No Call/No Show	Client never attended scheduled viewing at location.
No Call/No Show	Client Never showed
No Call/No Show	Client never showed
No Call/No Show	Client never showed for appointment
No Call/No Show	Client never showed for appointment
No Call/No Show	Client never showed for appointment

No Call/No Show	Client never showed for interview
No Call/No Show	Client no longer resides at referring agency.
No Call/No Show	Client no showed
No Call/No Show	Client no showed
No Call/No Show	Client no showed no called twice.
No Call/No Show	Client scheduled for interview on {redacted date} {redacted time}. {redacted client information}. {redacted date} No show. Followup email. {redacted date} No response.
No Call/No Show	Client Sick, please rescheduled.
No Call/No Show	Client was a "No call", "No Show" for two separate preliminary housing interviews.
No Call/No Show	Client was a no call / no show.
No Call/No Show	Client was a no call /no show for housing provider's interview.
No Call/No Show	Client was a no call /no show for housing provider's interview.
No Call/No Show	Client was a no call /no show for housing provider's interview.
No Call/No Show	Client was a no call no show for interview.
No Call/No Show	Client was a no call no show for scheduled interview.
No Call/No Show	Client was a no call no show for scheduled interview.
No Call/No Show	Client was a no call no show for scheduled interview.
No Call/No Show	Client was a no call no show.
No Call/No Show	Client was a No Call No show.
No Call/No Show	Client was a no call, no show for housing interview.
No Call/No Show	Client was a no call/ no show for housing interview appointment.
No Call/No Show	Client was a no call/ no show for the interview
No Call/No Show	Client was a no call/ no show for the interview
No Call/No Show	Client was a no call/ no show for the interview
No Call/No Show	Client was a no call/ no show.
No Call/No Show	Client was a no Call/ No Show.
No Call/No Show	Client was a no call/no show for interview.
No Call/No Show	Client was a no call/no show for the interview.
No Call/No Show	Client was a no call/no show for the interview.
No Call/No Show	Client was a no call/no show for the interview.
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No Call/No Show	Client was a no show
No Call/No Show	Client was a no show
No Call/No Show	Client was a no show for schedules intake. Caseworker is working on rescheduling the intake.
No Call/No Show	Client was a no show after interview was scheduled twice.
No Call/No Show	Client was a no show for interview.
No Call/No Show	Client was a no show for the interview.
No Call/No Show	Client was a no show for the interview.
No Call/No Show	Client was a No Show for the Pre acceptance interview.
No Call/No Show	Client was a no show for the scheduled housing interview scheduled on {redacted date}.
No Call/No Show	Client was a no show for the scheduled meeting .
No Call/No Show	client was a no show no call
No Call/No Show	Client was a no show no call.
No Call/No Show	Client was a no show on {redacted date}, {redacted date}, {redacted date}
No Call/No Show	client was a no show to the interview
No Call/No Show	Client was a no show!
No Call/No Show	Client was a no show, no call for housing interview.
No Call/No Show	Client was a no show, no call for housing interview.
No Call/No Show	Client was a no show, no call for housing interview.

No Call/No Show	Client was a no show, no call for housing interview.
No Call/No Show	Client was a no show, no call for housing interview.
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No Call/No Show	Client was a no show.
No Call/No Show	Client was a no show.
No Call/No Show	Client was a no show.
No Call/No Show	Client was a no show/ no call for the housing interview.
No Call/No Show	Client was a no show/no call for housing appointment.
No Call/No Show	Client was a no show/no call for housing interview.
No Call/No Show	Client was a no show/no call for housing interview.
No Call/No Show	Client was a no show/no call for housing interview.
No Call/No Show	Client was a no show/no call for scheduled interview on {redacted date} at {redacted time}.
No Call/No Show	Client was a no show/no call for scheduled interview on {redacted date} at {redacted time}.
No Call/No Show	Client was a no show/no call for scheduled interview on {redacted date} at {redacted time}.
No Call/No Show	Client was a no/no show.
No Call/No Show	Client was a no-show for appointment with housing provider.
No Call/No Show	Client was also under {redacted age}
No Call/No Show	Client was at no show no call .
No Call/No Show	Client was called to view unit. Didn't answer.
No Call/No Show	Client was contacted and stated she is not interested in Congregate housing.
No Call/No Show	Client was contacted in regard to the no show and ststed that she was not interested in the housing offer.
No Call/No Show	Client was interviewed {redacted date}. Client was scheduled for a second interview {redacted date} had no escort and was rescheduled {redacted date} - no show; client was again rescheduled to be interviewed on {redacted date} and did not show up again.
No Call/No Show	Client was no show .
No Call/No Show	Client was not produced for interview. To be rescheduled.
No Call/No Show	Client was scheduled for intake interview on {redacted date} and {redacted date} client was no call no show. Admin return
No Call/No Show	Client was scheduled for intake interview on {redacted date} and {redacted date}. Client did not show. Admin return.
No Call/No Show	Client was scheduled for intake interview on {redacted date} and {redacted date}. Client did not show. Admin return.
No Call/No Show	Client was scheduled for intake interview on {redacted date} and {redacted date}. Client did not show. Admin return.
No Call/No Show	Client was scheduled for intake interview on {redacted date} and {redacted date}. Client did not show. Admin return.
No Call/No Show	Client was scheduled for intake interview on {redacted date} and {redacted date}. Client did not show. Admin return.
No Call/No Show	Client was scheduled for intake interview on {redacted date} and {redacted date}. Client did not show. Admin return.
No Call/No Show	Client was scheduled for intake interview on {redacted date} and {redacted date}. Client did not show. Admin return.

No Call/No Show	Client was scheduled for intake interview on {redacted date}, and {redacted date}. Client did not show for interview and therefore an administrative return.
No Call/No Show	Client was scheduled on {redacted date} and {redacted date} Client was no call no show. Admin Return
No Call/No Show	Client was scheduled on {redacted date} and {redacted date} Client was no call no show. Admin Return
No Call/No Show	Client was scheduled on {redacted date} and {redacted date}. Client was no call no show. Administrative return.
No Call/No Show	Client was scheduled to interview {redacted date} at {redacted time}. Client was a no show/no call.
No Call/No Show	Client was unable to attend interview - needs to be rescheduled.
No Call/No Show	Client was unable to attend interview. Needs to be rescheduled.
No Call/No Show	Client will be rescheduled
No Call/No Show	Client's CM reached out to provider to reschedule for {redacted date}. However, client did not join Teams meeting at time of rescheduled interview .
No Call/No Show	Clt given 2 dates: {redacted date} @ {redacted time} & {redacted date} @ {redacted time}; NC/NS for both
No Call/No Show	Clt given 2 dates: {redacted date} @ {redacted time} & {redacted date} @ {redacted time}; NC/NS for both
No Call/No Show	Clt was a NC/NS both dates: {redacted date} & {redacted date}
No Call/No Show	Clt was a NC/NS both dates: {redacted date} & {redacted date}
No Call/No Show	Clt was a NC/NS both dates: {redacted date} @ {redacted time} & {redacted date} @ {redacted time}
No Call/No Show	Clt was a NC/NS for both dates: {redacted date} & {redacted date}
No Call/No Show	Clt was a NC/NS for both dates: {redacted date} & {redacted date}
No Call/No Show	Clt was given 2 dates to interview, {redacted date} & {redacted date} but was NC/NS for both
No Call/No Show	Clt was NC/NS both dates: {redacted date} & {redacted date}
No Call/No Show	Clt was NC/NS for 1st interview on {redacted date}; Sent invite for 2nd interview and the HRA CM replied that the clt is already housed at {redacted program name} @ {redacted address}, a congregate housing setting.
No Call/No Show	Clt was NC/NS on both dates: {redacted date} & {redacted date}
No Call/No Show	Clt was NC/NS on both dates: {redacted date} @ {redacted time} & {redacted date} @ {redacted time}
No Call/No Show	{redacted client name} was a no call no show for his viewing on {redacted date}
No Call/No Show	Could not locate
No Call/No Show	Ct did not appear for interview.
No Call/No Show	Did not appear for interview
No Call/No Show	Did not appear for interview
No Call/No Show	Did not arrive
No Call/No Show	Did not arrive for interview
No Call/No Show	Did not call or show.
No Call/No Show	Did not call or show.
No Call/No Show	Did not call/Did not call.
No Call/No Show	did not show up
No Call/No Show	did not show up
No Call/No Show	did not show up
No Call/No Show	did not show up
No Call/No Show	Didn't arrived for scheduled interview.
No Call/No Show	Email sent to current provider who never responded. {redacted staff name}
No Call/No Show	Email sent to interview the applicant for {redacted date}. No reply and no show for interview. {redacted staff name}
No Call/No Show	Email sent to provider on {redacted date} to request an interview, but email went unanswered. No call/no show for interview. {redacted staff name}
No Call/No Show	HASA reported she was on Diligent search. No show to all appointments.

No Call/No Show	{redacted staff information} reached out to client phone was off. {redacted date} reached out to client and offered another chance at an interview, waiting on call back from client.
No Call/No Show	He did not come on the zoom screening.
No Call/No Show	He did not show up for his zoom screening.
No Call/No Show	Housing Candidate was a no call/no show
No Call/No Show	Housing provider was unable to locate the applicant. {redacted staff name}
No Call/No Show	Housing specialist contacted us to reschedule for a Monday, Wednesday or Friday, due to the client being in some sort of program.
No Call/No Show	Housing Specialist phoned and informed that participant is hospitalized.
No Call/No Show	Housing Specialist was on the call but client never showed.
No Call/No Show	Intake candidate no call no show.
No Call/No Show	Intake candidate no call no show.
No Call/No Show	Interview scheduled for {redacted date}. On {redacted date}, the provider noted they were no longer involved in the case and information forwarded to another provider. No other communication since then.
No Call/No Show	Interview scheduled, but Client did not attend and was not reachable for follow up.
No Call/No Show	Interview was not confirmed by referring agency.
No Call/No Show	Interview was not held.
No Call/No Show	Interview was not held.
No Call/No Show	Interview was not held.
No Call/No Show	Interview was scheduled and client confirmed, but was a no show/no call on day of interview.
No Call/No Show	Interview was scheduled but not confirmed by Rikers. No further communication from Rikers. {redacted staff name}
No Call/No Show	Interview was scheduled on the {redacted date}, applicant did not come to the interview nor was there communication with his workers regarding the reason. I emailed his workers on {redacted date} to see if he was still available and have had no response.
No Call/No Show	Interview was scheduled twice. Both times no show no call.
No Call/No Show	It was reported that the couple preferred a {redacted borough information} site due to their medical needs.
No Call/No Show	Management will post additional interview requests during {redacted month}, {redacted client name} was a no call no show for the interviewed scheduled on {redacted date}
No Call/No Show	{redacted client name} was a no call no show for the scheduled interview located {redacted address} scheduled on {redacted date} at {redacted time}
No Call/No Show	{redacted staff name} from {redacted program name} outreach contacted provider minutes before {redacted time} to state that the client did not make the interview due to his case manager being out of the office for the day.
No Call/No Show	{redacted client name} arrived at {redacted time} for {redacted time} interview time.
No Call/No Show	{redacted client name} and his shelter staff was a no show for the appointment.
No Call/No Show	{redacted client name} was in Riker's Island, but was released. The worker gave me a cell number for him, but the number was incorrect.
No Call/No Show	{redacted client name} failed to show for his appointment on {redacted date}.
No Call/No Show	{redacted client name} is in jail and missed his appointment twice.
No Call/No Show	{redacted client name} did not call or show for the interview.
No Call/No Show	{redacted client name} did not show for the pre- acceptance interview.
No Call/No Show	N/A
No Call/No Show	N/A
No Call/No Show	na
No Call/No Show	na
No Call/No Show	NA
No Call/No Show	NA
No Call/No Show	na

No Call/No Show	NC/NS
No Call/No Show	NC/NS
No Call/No Show	NC/NS for either date: {redacted date} @ {redacted time} & {redacted date} @ {redacted time}
No Call/No Show	NC/NS on either date: {redacted date} & {redacted date} @ {redacted time}
No Call/No Show	Needs to be rescheduled if interested
No Call/No Show	Needs to be rescheduled.
No Call/No Show	Needs to be rescheduled.
No Call/No Show	Needs to be rescheduled.
No Call/No Show	Neither client nor his representative called or showed for interview on either {redacted date} interview.
No Call/No Show	no show
No Call/No Show	No call - No show
No Call/No Show	No call or show
No Call/No Show	No call . No show.
No Call/No Show	No call . No show.
No Call/No Show	No call / no show
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No Call/No Show	No call and no show
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No Call/No Show	No call no show
No Call/No Show	No call no show
No Call/No Show	No call No show
No Call/No Show	No call no show by tenant
No Call/No Show	No call no show for interview
No Call/No Show	No call no show for interview.
No Call/No Show	No Call No Show for interview.
No Call/No Show	No call no show for interview. No response from {redacted program name} regarding the interview. {redacted staff name}
No Call/No Show	No call no show.

No Call/No Show	No call no show.
No Call/No Show	No Call No Show.
No Call/No Show	No call No show.
No Call/No Show	No Call No Show.
No Call/No Show	No call no show.
No Call/No Show	No call no show.
No Call/No Show	No call no show. Waited over 50 mins.
No Call/No Show	No call or show for interview.
No Call/No Show	No call or show. Client needs to be rescheduled
No Call/No Show	No call, No show
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No Call/No Show	No call/ No show
No Call/No Show	No Call/ No Show Applicant was scheduled for 2 separate interview dates; {redacted date} and {redacted date}
No Call/No Show	No Call/No Show
No Call/No Show	No Call/No Show
No Call/No Show	no call/no show
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No Call/No Show	No Call/No Show
No Call/No Show	No call/no show
No Call/No Show	No call/no show for interview. {redacted staff name}
No Call/No Show	No call/no show for interview. {redacted staff name}
No Call/No Show	No call/no show for scheduled interview.
No Call/No Show	No call/no show to the scheduled housing interview on {redacted date} at {redacted time}.
No Call/No Show	No Call/No Show.
No Call/No Show	No Call/No Show.
No Call/No Show	No Call/No Show.
No Call/No Show	No call/no show. {redacted staff name}

No Call/No Show	No call/no-show
No Call/No Show	No confirmation sent about attending.
No Call/No Show	No email response from Rikers.
No Call/No Show	No follow was done by provider.
No Call/No Show	No follow-up regarding scheduling. {redacted staff name}
No Call/No Show	No Information Provided.
No Call/No Show	No response from client
No Call/No Show	No response from client worker to reschedule interview
No Call/No Show	No response from housing provider regarding interview. {redacted staff name}
No Call/No Show	No response from referral source
No Call/No Show	No response from referring provider. {redacted staff name}
No Call/No Show	No response from the provider about an interview. {redacted staff name}
No Call/No Show	No response through email or phone calls for scheduling.
No Call/No Show	No response to email
No Call/No Show	No response to email
No Call/No Show	No response to email
No Call/No Show	No response to email regarding scheduling
No Call/No Show	No response to scheduling
No Call/No Show	No show
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No Call/No Show	No Show
No Call/No Show	No show
No Call/No Show	No Show - As per Shelter email the candidate prefers a one bed room apt.
No Call/No Show	No Show - No Call Client was left voicemails and no reply.
No Call/No Show	No Show - The hsg specialist arrived to meet the candidate at the SRO appt and waited for the candidate. The hsg specialist attempted phone outreach and the candidate never showed up.
No Call/No Show	no show - unable to reach referring provider
No Call/No Show	No Show (Technical difficulties as per HRA on {redacted date}.)
No Call/No Show	no show for interview
No Call/No Show	no show for interview
No Call/No Show	No show for interview. {redacted staff name}
No Call/No Show	No show for screening
No Call/No Show	No show no call
No Call/No Show	No show no call
No Call/No Show	No show No Call
No Call/No Show	No show No Call
No Call/No Show	No Show No call
No Call/No Show	No show no call
No Call/No Show	No show no call
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No Call/No Show	no show no call
No Call/No Show	no show no call
No Call/No Show	No show no call
No Call/No Show	No show no call
No Call/No Show	no show no call after confirmation
No Call/No Show	no show no call after confirmation
No Call/No Show	No show no call for interview.
No Call/No Show	No show no call, 2nd interview scheduled.
No Call/No Show	No show no call. Rescheduled twice.
No Call/No Show	No show no call. Rescheduled twice.
No Call/No Show	No Show on {redacted date}, {redacted date}, {redacted date}
No Call/No Show	No Show on {redacted date}, {redacted date}, {redacted date}
No Call/No Show	No Show on {redacted date}, {redacted date}, {redacted date}
No Call/No Show	No show or call.
No Call/No Show	no show to interview on {redacted date}
No Call/No Show	No show to scheduled interview
No Call/No Show	No show to scheduled interview
No Call/No Show	No Show, no call

No Call/No Show	No show.
No Call/No Show	No show.
No Call/No Show	No show.
No Call/No Show	no show/no call
No Call/No Show	No show/No call
No Call/No Show	no show/no call
No Call/No Show	No show/no call to the scheduled interview on {redacted date} at {redacted time}.
No Call/No Show	No Show-Shelter reported conflict with transportation.
No Call/No Show	No word from applicant or the shelter.
No Call/No Show	NoCall/NoShow
No Call/No Show	None
No Call/No Show	None
No Call/No Show	None
No Call/No Show	None
No Call/No Show	None
No Call/No Show	Not available for interview
No Call/No Show	{redacted client name} was a no call no show to the interview scheduled on {redacted date}.
No Call/No Show	{redacted client name} was a No Show for today's intake interview.
No Call/No Show	PARTICIPANT NEVER SHOWED UP OR CALLED. TRIED TO CONTACT NO ANSWER
No Call/No Show	{redacted staff name} reached out to shelter on {redacted date} to obtain updated bed history. {redacted staff name} was unable to make contact with staff. The candidate was a no call.no show.
No Call/No Show	PD waited for 20 minutes. No one called or showed to interview.
No Call/No Show	Per HRA worker applicant refused {redacted borough information} housing.
No Call/No Show	Please Reschedule
No Call/No Show	Please Reschedule
No Call/No Show	Potential candidate no call/no show
No Call/No Show	Potential candidate no call/no show
No Call/No Show	Program Director tried to reach out to referral source, but wasn't able to speak with anyone. Client did not show or call.
No Call/No Show	Program interview was not attended and no contact from HASA CM or client.
No Call/No Show	Program Manager reached out to the shelter and has not received a response.
No Call/No Show	{redacted program name} staff reached out to HASA CM and client regarding scheduling an interview. Client was scheduled for {redacted date} at {redacted time}. Client did not show up for the interview.
No Call/No Show	{redacted program name} staff reached out to HASA CM and client regarding scheduling an interview. Interviews were scheduled and rescheduled for the following dates culminating in the final reschedule and no show: {redacted date}, {redacted date}, {redacted date} and {redacted date}.
No Call/No Show	Provider did not respond to email requesting an alternate date. {redacted staff name}
No Call/No Show	Provider has not been in contact with housing agency.
No Call/No Show	Provider has not provided any information.
No Call/No Show	Provider reached out to HASA Team and the applicant to no avail.
No Call/No Show	Provider reached out to HASA Team and the applicant to no avail.
No Call/No Show	Provider will outreach and reschedule.
No Call/No Show	Reached out to candidate and service many times via cell text, to no avail
No Call/No Show	referral did not attend interview/tour.
No Call/No Show	referral did not attend scheduled interview/tour.
No Call/No Show	Referral failed to confirm interview appointment after several attempts.
No Call/No Show	referral notified
No Call/No Show	Referral packet was received on {redacted date}. Applicant was scheduled for an intake interview on {redacted date}. Applicant did not show. Per HRA worker stated applicant accepted another housing opportunity.
No Call/No Show	Referral source failed to confirm appointment for interview.
No Call/No Show	Referral source failed to confirm appointment for interview.

No Call/No Show	Referral source failed to confirm appointment for interview.
No Call/No Show	Referral source failed to confirm client interview.
No Call/No Show	Referral source failed to confirm interview.
No Call/No Show	Referral was a no call/no show.
No Call/No Show	Referral was a no call/no show.
No Call/No Show	Referring agency called on {redacted date}, stating client was sick. Client was rescheduled for {redacted date} at {redacted time}. Client never arrived for rescheduled screening.
No Call/No Show	Referring agency did not confirm housing interview appointment.
No Call/No Show	Referring provider stated that applicant got lost on way to interview. Program director offered to re-schedule
No Call/No Show	Referring source failed to confirm appointment for interview.
No Call/No Show	Referring source failed to confirm appointment for interview.
No Call/No Show	Referring source failed to confirm interview
No Call/No Show	Referring source failed to confirm interview.
No Call/No Show	reschedule
No Call/No Show	reschedule
No Call/No Show	reschedule
No Call/No Show	Reschedule
No Call/No Show	Reschedule
No Call/No Show	Reschedule.
No Call/No Show	Reschedule.
No Call/No Show	Reschedule.
No Call/No Show	scheduled twice both times no show no call
No Call/No Show	scheduled twice both times ns nc
No Call/No Show	scheduled twice. 1st no show nocall 2nd left system.
No Call/No Show	She failed to show for her appointment or call.
No Call/No Show	Shelter had confirmed last week however, applicant didnt show or call for scheduled interview.
No Call/No Show	shelter never responded to invite, applicant never showed.
No Call/No Show	shelter stated applicant was unable to find.
No Call/No Show	Shelter worker emailed and reported the candidate is hospitalized.
No Call/No Show	Subject did not phone or attend the interview.
No Call/No Show	Tenant did not attend interview, another client has been selected.
No Call/No Show	Tenant did not attend the scheduled screening.
No Call/No Show	Tenant did not report interview
No Call/No Show	Tenant did not show for interview
No Call/No Show	Tenant did not show for interview
No Call/No Show	Tenant did not show for interview
No Call/No Show	Tenant did not show for interview
No Call/No Show	Tenant did not show for the interview
No Call/No Show	Tenant did not show up or call for scheduled interview
No Call/No Show	Tenant did not show. Or Call
No Call/No Show	Tenant failed to keep three different appointments.
No Call/No Show	Tenant never came to the interview, and nobody called on his behalf that the client wouldn't show up.
No Call/No Show	The apartment went to another applicant.
No Call/No Show	The applicant could not be located by Rikers once he was released. No contact information was provided. {redacted staff name}
No Call/No Show	The applicant did not attend scheduled interview.
No Call/No Show	The applicant did not attend the interview.
No Call/No Show	The applicant did not attend the scheduled interview.
No Call/No Show	The applicant did not show up for the scheduled appointment.
No Call/No Show	The applicant didn't show up. Program manager called to the contact information and left the message regarding no show for the interview.
No Call/No Show	The applicant failed to attend his scheduled interview.
No Call/No Show	The applicant for {redacted time} on site interview for possible housing options did not show up for interview.
No Call/No Show	The applicant never showed up for their interview.
No Call/No Show	The applicant unresponsive, no-show for interview.

No Call/No Show	The applicant was a no call no show.
No Call/No Show	The applicant was a no call no show.
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No Call/No Show	The applicant was a No Call/No Show.
No Call/No Show	The applicant was a No Call/No Show.
No Call/No Show	The applicant was a no-call/no-show
No Call/No Show	The applicant was a No-Call/No-Show. They were not able to keep two consecutive appointments which were scheduled for {redacted date} and later for {redacted date}.. {redacted program name} and HASA has not been successful with outreach efforts.
No Call/No Show	The applicant was a No-Call/No-Show. They were not able to keep two consecutive appointments which were scheduled for {redacted date} and later for {redacted date}.. {redacted program name} and HASA has not been successful with outreach efforts.
No Call/No Show	The applicant was a No-Call/No-Show. They were not able to keep two consecutive appointments which were scheduled for {redacted date} and later for {redacted date}.. {redacted program name} and HASA has not been successful with outreach efforts.
No Call/No Show	The applicant was a No-Call/No-Show. They were not able to keep two consecutive appointments which were scheduled for {redacted date} and later for {redacted date}.. {redacted program name} and HASA has not been successful with outreach efforts.
No Call/No Show	The applicant was a No-Call/No-Show. They were not able to keep two consecutive appointments which were scheduled for {redacted date} and later for {redacted date}.. {redacted program name} and HASA has not been successful with outreach efforts.
No Call/No Show	The applicant was a No-Show on {redacted date} and {redacted date}
No Call/No Show	The applicant was a No-Show on {redacted date} and {redacted date}.
No Call/No Show	The applicant was has been referred to {redacted program name} for the past few months yielding in no results. All efforts to inform the applicant of their appointments have been made by HASA to no avail.
No Call/No Show	The applicant was scheduled for {redacted date} and they were a No-Show. A second interview was scheduled for {redacted date} and they were a No-Show.
No Call/No Show	The applicant was scheduled for {redacted date} and they were a No-Show. A second appointment was scheduled for {redacted date} and they were a No show as well.
No Call/No Show	The applicant was scheduled for a housing interview on {redacted date} and a second interview was scheduled for {redacted date}. The applicant was a No-Show for both. An email was sent to HASA, HASA Web was updated and CAPS.
No Call/No Show	The applicant was scheduled on {redacted date}, {redacted date} and {redacted date}. No confirmation was received from HASA despite email sent. Client was not aware of the interview.
No Call/No Show	The applicant was scheduled on {redacted date}, {redacted date} and {redacted date}. No confirmation was received from HASA despite email sent. Client was not aware of the interview.
No Call/No Show	The applicant was scheduled twice. The applicant did not confirm appointment and was a No-Show. An email is sent to HASA notifying the HASA team of the appointment for outreach purposes however the applicant was not aware and was a No-Show.
No Call/No Show	The applicant was scheduled twice. The applicant did not confirm appointment and was a No-Show. An email is sent to HASA notifying the HASA team of the appointment for outreach purposes however the applicant was not aware and was a No-Show.

No Call/No Show	The applicant was scheduled twice. The applicant did not confirm appointment and was a No-Show. An email is sent to HASA notifying the HASA team of the appointment for outreach purposes however the applicant was not aware and was a No-Show.
No Call/No Show	The applicant was scheduled twice. The applicant did not confirm appointment and was a No-Show. An email is sent to HASA notifying the HASA team of the appointment for outreach purposes however the applicant was not aware and was a No-Show.
No Call/No Show	The applicant was scheduled twice. The applicant did not confirm appointment and was a No-Show. An email is sent to HASA notifying the HASA team of the appointment for outreach purposes however the applicant was not aware and was a No-Show.
No Call/No Show	The candidate did not show for his scheduled interview. His case worker reached out after scheduled time stating he was hospitalized.
No Call/No Show	The candidate did not show for scheduled interview.
No Call/No Show	The candidate did not show up for the scheduled interview.
No Call/No Show	The candidate failed to call or show for the interview on (redacted date)
No Call/No Show	The client did not appear for interview as scheduled. Screeners attempted contact; however received no response from the client's provider. Message was left should provider want client to be rescheduled.
No Call/No Show	The client did not appear to interview
No Call/No Show	The client did not attend the scheduled appointment.
No Call/No Show	The client did not attend the scheduled appointment.
No Call/No Show	The client did not attend the scheduled appointment.
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No Call/No Show	The client did not attend the scheduled appointment.
No Call/No Show	The client did not attend the scheduled appointment.
No Call/No Show	The client did not attend the scheduled appointment.
No Call/No Show	The client did not attend the scheduled housing interview.
No Call/No Show	The client did not attend the scheduled screening.
No Call/No Show	The client did not call or show up.
No Call/No Show	The client did not come for the interview
No Call/No Show	The client did not respond to outreach hence no appointment was made for an interview.
No Call/No Show	The client did not show for scheduled interview.
No Call/No Show	The client did not show for scheduled interview.
No Call/No Show	The client did not show for scheduled interview.
No Call/No Show	The client did not show for the interview.
No Call/No Show	The client did not show up to the interview.
No Call/No Show	The client did not show.
No Call/No Show	The client didn't attend the scheduled screening.
No Call/No Show	The client failed to appear for the interview.
No Call/No Show	The client failed to show up for the interview
No Call/No Show	The client is a no call no show
No Call/No Show	The Client was a no call no show
No Call/No Show	The client was a no call no show
No Call/No Show	The client was a no call no show
No Call/No Show	The client was a no call no show
No Call/No Show	The client was a no call no show, we waited an hour after her interview time, and no one called or emailed.
No Call/No Show	The client was a no call no show.
No Call/No Show	The client was a no call no show.
No Call/No Show	The client was a no call no show.
No Call/No Show	The client was a no call no show.
No Call/No Show	The client was a no call no show.
No Call/No Show	The client was a no call no show.
No Call/No Show	The client was a no call no show.
No Call/No Show	The client was a no show/no call for housing appointment.
No Call/No Show	The client was a no-show and did not call.

No Call/No Show	The client was contacted on several occasion but the phone just rang out and no message could be left.
No Call/No Show	The client was not present for the appointment. His referring worker joined the meeting at {redacted time} and confirmed that the client was notified of the appointment but was not in the facility. At {redacted time} the worker rejoined the meeting and explained that they were still unable to reach the client for the meeting.
No Call/No Show	The client's case manager called and stated that {redacted client name} could not be found.
No Call/No Show	The client's whereabouts are unknown.
No Call/No Show	The clt was given 2 dates: {redacted date}@{redacted time} & {redacted date}@{redacted time}; NC/NC both dates.
No Call/No Show	The consumer nor his service providers showed up to the interview nor did anyone call to cancel or reschedule.
No Call/No Show	The consumer nor his team show up or reach out to have the consumers housing scheduled.
No Call/No Show	The consumer nor the service providers showed up for the interview.
No Call/No Show	The consumer nor the team reached out to reschedule nor did they show up for the interview.
No Call/No Show	The consumer nor their service provider attended nor was the interview rescheduled.
No Call/No Show	The consumer nor their service providers attended nor was the interview rescheduled.
No Call/No Show	The current provider did not respond to the email request. {redacted staff name}
No Call/No Show	The interview was not conducted. No call no show.
No Call/No Show	The interview was not held.
No Call/No Show	The interview will be re-scheduled if the client is still interested.
No Call/No Show	The referral did not show or call.
No Call/No Show	The referred client was a No call No show.
No Call/No Show	The resident did not attend
No Call/No Show	The {redacted details to protect client privacy} did not show up to the scheduled interview
No Call/No Show	There was a no call/no show by the client.
No Call/No Show	There was no call/show
No Call/No Show	There was no contact from the shelter staff or the client. No one showed up.
No Call/No Show	This application is being returned due to No-Show on {redacted date} and {redacted date}.
No Call/No Show	This individual did show up for interview
No Call/No Show	This interview has been rescheduled a couple of times.
No Call/No Show	This interview was scheduled on {redacted date}. I spoke to the workers
No Call/No Show	this is the second missed appt
No Call/No Show	this is the second missed appt
No Call/No Show	Unable to contact
No Call/No Show	Unable to contact
No Call/No Show	Unable to contact client
No Call/No Show	Unable to contact client
No Call/No Show	Unable to contact the client.
No Call/No Show	Unable to get response from the client.
No Call/No Show	waited for {redacted time}.
No Call/No Show	Was a no call/ no show
No Call/No Show	We are currently moving forward.
No Call/No Show	We are referring this applicant back to HRA/CAPS for further housing options.
No Call/No Show	Webex link was not sent by source
No Call/No Show	Whereabouts unknown at this time per HRA worker
No Call/No Show	Will need to be rescheduled as client was a no show due to medical reasons.

NYC HRA CAS LOCAL LAW 3 REPORTING ON COORDINATED ASSESSMENT AND PLACEMENT SYSTEM (CAPS) FISCAL YEAR ENDING 06/30/2025

VIIIA. CLIENT DID NOT ACCEPT SUPPORTIVE HOUSING UNIT [SUMMARY] [1] [2]

[1]: This group was added to the LL3 report in City Fiscal Year (CFY) 2025.

[2]: Universe: Clients with an approved supportive housing application in CFY 2025 (07/01/2024-06/30/2025), a supportive housing referral in CFY 2025, a completed supportive housing interview in CFY 2025, and a client non-acceptance of a supportive housing unit in CFY 2025. Clients who decline one supportive housing unit may also be accepted to or rejected for other supportive housing unit(s). In these cases, the client is also counted in the Clients Accepted to Supportive Housing and/or Clients Not Accepted by Housing Provider (Rejected) groups.

A. Unique Individuals or Families who Did Not Accept Supportive Housing Unit, by Age Group

Age Group	Total
<26	159
26-40	399
41-54	387
55-61	239
>=62	205
Total	1389

B. Unique Individuals or Families who Did Not Accept Supportive Housing Unit, by Gender [3]

Gender Category	Total
FEMALE	551
MALE	814
NON-BINARY/GENDER NON-CONFORMING	*
OTHER	*
TRANSGENDER FEMALE	16
TRANSGENDER MALE	*
Total	1389

*Counts less than 10 have been redacted to protect client privacy.

[3]: Sexual orientation and gender identity data are not captured in CAPS.

C. Unique Individuals or Families who Did Not Accept Supportive Housing Unit, by Race/Ethnicity

Race/Ethnicity	Total
AM. INDIAN/ALASKAN NATIVE	*
ASIAN	25
BLACK, NOT OF HISPANIC ORIGIN	699
BLACK, OF HISPANIC ORIGIN	75
HISPANIC/LATINX	308
MIDDLE EASTERN/N. AFRICAN	*
MULTIRACIAL/MULTIETHNIC	76
OTHER	17
PACIFIC ISLANDER	*
UNKNOWN	25

WHITE, NOT OF HISPANIC ORIGIN	151
Total	1389

*Counts less than 10 have been redacted to protect client privacy.

D. Unique Individuals or Families who Did Not Accept Supportive Housing Unit, by Language

Language	Total
ALBANIAN	*
ARABIC	*
CANTONESE	*
CHINESE	*
CREOLE	*
ENGLISH	1290
FRENCH	*
KOREAN	*
MANDARIN	*
OTHER	*
RUSSIAN	*
SPANISH	76
UNKNOWN	*
Total	1389

*Counts less than 10 have been redacted to protect client privacy.

E. Unique Individuals or Families who Did Not Accept Supportive Housing Unit, by Household Type (Population Category)

Household Type	Total
Family	80
Individual	1309
Total	1389

F. Supportive Housing Eligibility (Population Category) of Unique Individuals or Families who Did Not Accept Supportive Housing Unit [4] [5]

Contract & Population	Total
ESSHI MH-AD	76
ESSHI MH-FA	11
ESSHI SENIOR	33
ESSHI SUD-AD	27
ESSHI SUD-FA	*
ESSHI-OTHER Military Service	*
ESSHI-OTHER Re-Entry	*
General Population	293
HUD CoC Service Funding Family with Children	*
HUD CoC Service Funding Singles	26
NY/NY I & II	195
NY/NY III POP A	132
NY/NY III POP B	29
NY/NY III POP C	*
NY/NY III POP D	11

NY/NY III POP E	*
NY/NY III POP F	*
NY/NY III POP G	16
NY/NY III POP H	41
NY/NY III POP I	*
NYC 15/15 AD	188
NYC 15/15 FC	20
NYC 15/15 YA	27
NYC 15/15 YF	17
NYC 15/15-HASA Addendum	27
Other	*
SMI Singles	296
Total	1507

*Counts less than 10 have been redacted to protect client privacy.

[4]: Report modified in CFY 2025 to reflect focal eligibility (i.e., contract/populations the client did not accept a unit for).

[5]: Totals exceed client counts because clients may not accept units for multiple contract/populations.

G. Unique Individuals or Families who Did Not Accept Supportive Housing Unit, by Homelessness Duration at Time of Eligibility Determination [6]

Homelessness Duration	Total
1-30 days	56
31-90 days	117
91-180 days	179
181-365 days	212
366-540 days	185
541-730 days	132
731-1095 days	141
1096-1460 days	142
No homeless time	225
Total	1389

[6]: Days homeless in the last 4 years, at time of eligibility determination.

H. Unique Individuals or Families who Did Not Accept Supportive Housing Unit, by Client's Current Placement at Time of Eligibility Determination

Current Placement	Total
ADULT HOME (PPHA)	*
APARTMENT TREATMENT PROGRAM	10
CORRECTIONAL FACILITY	47
CR/CR-SRO LICENSED SUPPORTIVE HOUSING	*
DHS/CONTRACTED SHELTER	716
49TH STREET RESIDENCE	*
51ST STREET WOMEN'S SHELTER	14
52ND STREET WOMENS CENTER	11
53RD STREET MEN'S SHELTER	*
93RD AVENUE FAMILY RESIDENCE	*
AMADO	*
AMANI	*
ANA'S PLACE	*

AUDUBON WOMENS SHELTER	*
BED STUY BEACON	*
BELT PARK FAMILY RESIDENCE	*
BG AT 83RD STREET	*
BLAKE AVENUE	13
BLONDELL AVENUE MEN'S SHELTER	*
BORDEN AVE VETERANS SHELTER	*
BORDEN VETERAN SHELTER	*
BPHN LANETS PLACE	*
BRUCKNER RAPID RE-HOUSING CENTER	*
BUSHWICK - VOA	*
CAMBA BROADWAY HOUSE	*
CAMBA EVERGREEN	*
CAMBA/ATLANTIC HOUSE MEN'S SHELTER	28
CARE FOUND HERE LIBERTY AVE MEN'S SHELTER	*
CASA ESPERANZA	10
CHLDN RESCUE FUND HOUSE EAST	*
CHRISTOPHERS PLACE	*
CLARKE THOMAS MEN'S SHELTER	*
CRF MANHATTAN HOTELS	*
DAYS INN (I)	*
DEKALB MEN'S SHELTER	*
DELTA MANOR	20
DONA CARMENS PLACE	*
DR. MCKINNEY STEWART (DMS)	*
DURYEY RESIDENCE	*
E. 3RD ST SHELTER	*
EAST RIVER - WIN	*
EAST WILLIAMSBURG MEN'S SHELTER	12
EL CAMINO INN	*
ELDERT LANE SHELTER	18
FORBELL MEN'S SHELTER	*
FRANKLIN WOMEN'S SHELTER	*
FT. WASHINGTON ARMORY	19
FULTON COMMUNITY RE-ENTRY CENTER	*
GILES MANOR	*
HAMILTON FAMILY RESIDENCE	*
HANSON RAPID REHOUSING	*
HARLEM SHELTER 1	*
HARMONIA RESIDENCE	*
HARRY'S PLACE	*
HELP - BRONX MORRIS	*
HELP - HILLSIDE HOUSE	*
HELP SEC	*
HELP WOMEN'S CENTER	*
HELP WOMEN'S CENTER-TLC	*
HOLIDAY INN (I)	*
HOTEL A	*

HOTEL E	*
HOTEL G	*
HOTEL H	13
HOTEL N	*
HOTEL O	*
ICL Hylan Boulevard Residence	*
JACK RYAN RESIDENCE	14
JACKSON FAMILY RESID	*
JEROME AVENUE MEN'S SHELTER	23
JULIO'S PLACE	*
KENILWORTH	13
KENTON	10
KETTY'S PLACE	*
KINGSBORO MICA MEN'S SHELTER	18
LAUREL HALL	*
LEGACY FAMILY RESIDENCE	*
LEXINGTON SHELTER	22
LINDEN WOMEN'S SHELTER	*
MAGNOLIA HOUSE	*
MARSHA'S HOUSE	*
MYRTLE AVENUE MEN'S SHELTER	*
NAICA CASA DE CARINO	*
NAICA EAST TREMONT	10
NELSON FAM RESID	*
NEW BEGINNINGS MEN'S SHELTER	*
NEW BROADWAY RESIDENCE	*
NEW PROVIDENCE	*
PAM'S PLACE	*
PARK AVENUE	*
PARK AVENUE MANOR	*
PARK SLOPE WOMEN'S SHELTER	*
PARKVIEW MEN'S SHELTER	32
PETER J. SHARPE CENTER FOR OPPORTUNITY	*
PROSPECT INTERFAITH	*
PROSPECT PLACE	16
RACHEL'S PLACE	*
REACHING NEW HEIGHTS RESIDENCE	*
RED LION	*
RENAISSANCE MEN'S SHELTER	14
ROBERT'S COURT	*
ROSA PARKS FAMILY RESIDENCE	*
SAMARITAN VILLAGE FWC MANHATTAN HOTELS	*
SARATOGA INN	*
SCHWARTZ - CSS	10
SCHWARTZ MEN'S SHELTER	*
SECOND AVENUE MENS SHELTER	*
SENECA HOUSES	*
SKYWAY SHELTER	*
STAR BRIGHT FAMILY RESIDENCE	*

SUPER 8 (I)	*
SUSAN'S PLACE	28
THE KENSINGTON	*
THE PARK RESIDENCE	*
THE STADIUM WOMEN'S SHELTER	22
THIRD STREET WOMEN'S RESIDENCE	12
TILLARY WOMEN'S SHELTER	34
TWO BRIDGES	11
UNIVERSITY FAM CTR	*
URBAN STR(MATERNITY)	*
VALLEY LODGE	*
VAN SICLEN	*
VIP MENS SHELTER	*
VUE HOTEL STABILIZATION	*
WANDA PATTERSON WOMEN'S RESIDENCE	*
WEST END INTRGENRATL	*
WESTCHESTER AVENUE MENS SHELTER	*
WESTON TLC	*
WILLOW AVENUE FAMILY RESID	*
WIN AUDRE LORDE FAMILY RESIDENCE	*
DOMESTIC VIOLENCE SHELTER	*
DYCD CONTRACTED YOUTH SERVICES	*
FAMILY/FRIENDS	38
FOSTER CARE FAMILY/FACILITY	17
HASA EMERGENCY PLACEMENT	62
HOSPITAL (NON-STATE PSYCHIATRIC CENTER)	26
INDIVIDUAL APT/HOUSE	22
OMH-LICENSED RESIDENTIAL TREATMENT FOR YOUTH	*
RESPIRE	13
SAFE HAVEN [7]	145
STABILIZATION/CHURCH BED [7]	73

STATE PSYCHIATRIC CENTER	72
STATE TRANSITIONAL LIVING RESIDENCE	28
STATE-LICENSED RESIDENTIAL SUBSTANCE USE TREATMENT FAC	12
STREET/PUBLIC PLACES [7]	15
SUPPORTIVE HOUSING	15
TRANSITIONAL SETTING	29
USER-ENTERED DATA FOR SHELTER TYPE (NOT VERIFIED)	22
Total	1389

*Counts less than 10 have been redacted to protect client privacy.

[7]: Clients experiencing street homelessness.

I. Average Number of Interviews Attended for Unique Individuals or Families who Did Not Accept Supportive Housing Unit

Average Number of Interviews	1.87
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J. Units for which Clients Did Not Accept, by Supportive Housing Initiative [8]

Supportive Housing Initiative	Total
ESSHI	157
General Population	365
NY/NY I/II	202
NY/NY III	305
NYC 15/15	307
Other [9]	28
SMI	349
Total	1713

[8]: Total exceeds client count because clients may decline units for more than one supportive housing initiative.

[9]: Other includes Foyer, HUD COC and other small programs.

K. Individual versus Family Units for which Clients Did Not Accept [10]

Individual versus Family Units	Total
Family units	84
Individual units	1629
Total	1713

[10]: Total exceeds client count because clients may decline more than one supportive housing unit.

**NYC HRA CAS LOCAL LAW 3 REPORTING ON
COORDINATED ASSESSMENT AND PLACEMENT SYSTEM (CAPS)
FISCAL YEAR ENDING 06/30/2025**

VIII.B. CLIENT DID NOT ACCEPT SUPPORTIVE HOUSING UNIT [DETAIL] [1] [2]

[1]: This group was added to the LL3 report in City Fiscal Year (CFY) 2025.

[2]: Universe: Clients with an approved supportive housing application in CFY 2025 (07/01/2024-06/30/2025), a supportive housing referral in CFY 2025, a completed supportive housing interview in CFY 2025, and a client non-acceptance of a supportive housing unit in CFY 2025. Clients who decline one supportive housing unit may also be accepted to or rejected for other supportive housing unit(s). In these cases, the client is also counted in the Clients Accepted to Supportive Housing and/or Clients Not Accepted by Housing Provider (Rejected) groups.

L. Reasons for Client Non-Acceptance of Supportive Housing Unit [3]

Reason	Total
Client did not want to share unit	278
Client preferred alternate location or borough	264
Client preferred alternate unit features	253
Client preferred another placement option	918
Total	1713

[3]: Counts may exceed client counts because clients may decline more than one supportive housing unit.

M. Detail Reasons for Client Non-Acceptance of Housing [4]

Summary Reason	Detail Reason
Client did not want to share unit	{redacted client name} chose to end the intake interview early as he did not want to share common amenities and declined placement.
Client did not want to share unit	{redacted client name} did not want to share a unit and declined placement.
Client did not want to share unit	{redacted client name} is best fit for a congregate setting and was interviewed for {redacted program name}; however, she declined to share a room. {redacted staff name}
Client did not want to share unit	{redacted client name} is not interested in a congregate setting. He prefers his own apartment. His application was referred to programs {redacted program name} and {redacted program name}.
Client did not want to share unit	{redacted client name} is not interested in any SROs. She would like a studio or a 1 Bedroom apartment.
Client did not want to share unit	{redacted client name} preferred not to share
Client did not want to share unit	{redacted client name} rejected housing offer as he said that he did not have good feeling to live at {redacted program name}.

Client did not want to share unit	{redacted client name} reported have 2 service {redacted details to protect client privacy} dogs and stated that she preferred not to share a space. Preferred a 1 bedroom, {redacted borough information} is excluded due to past trauma.
Client did not want to share unit	{redacted client name} stated, "I want a studio apartment. I do not want to share. "
Client did not want to share unit	{redacted client name} states that she wants her own apartment and is not willing to share a room. This move would be considered lateral as she is currently in the same level of housing. {redacted staff name}
Client did not want to share unit	{redacted client name} was interviewed today for supportive housing with {redacted program name}. {redacted client name} would not want to share room with any other person as he reported currently living in his own room and would prefer an SRO. He declined accepting housing, refused to do housing tour and would not continue with the interview.
Client did not want to share unit	{redacted staff name} "{redacted client name} has declined this housing opportunity due to not wanting to live in a shared environment".
Client did not want to share unit	{redacted staff name} "{redacted details to protect client privacy}"
Client did not want to share unit	A single studio was available for her, but client did not want to share floor amenities, like kitchen and bathroom.
Client did not want to share unit	After careful consideration, the client has declined the housing offer. She shared that she has severe {redacted details to protect client privacy} and does not feel that a shared living arrangement would be supportive of her mental health at this time. She explained that she recently left a difficult roommate situation and is still in the process of healing from that experience. Additionally, she expressed a strong preference to remain in {redacted borough information}.
Client did not want to share unit	After viewing client decided that he was not interested in a shared unit
Client did not want to share unit	Applicant came in to have his interview for housing. During the interview he told us he did not know this was for a shared apartment and stated that he is already sharing an apartment with one roommate and does not want to share with anyone. He said was not interested in going further with the interview.
Client did not want to share unit	Applicant did not want to share
Client did not want to share unit	Applicant did not want to share
Client did not want to share unit	Applicant did not want to share
Client did not want to share unit	Applicant did not want to share
Client did not want to share unit	Applicant informed us she was not willing to share and wanted more independent housing.
Client did not want to share unit	Applicant is new in his mental health journey and does not wish to share an apartment.
Client did not want to share unit	Applicant let us know that she wanted to live independently in a studio apartment. She stated that her only other option, if need be, would be 1 roommate and not 2 (which is the only option we have)
Client did not want to share unit	Applicant prefers a single room. There was only one single room available that was chosen for a different applicant. Her application will be considered when another single room unit becomes available.

Client did not want to share unit	Applicant stated she was not interest in our setup (2 roommates) and the location. I contacted referring agency to let them know their client's outcome.
Client did not want to share unit	Applicant stated that he wants to reside in his own apartment and declined a CR placement. {redacted staff name}
Client did not want to share unit	Applicate does not want to share.
Client did not want to share unit	As of {redacted date}, {redacted client name} declined the {redacted program name} apartment because he did not want to share an apartment.
Client did not want to share unit	As per email on {redacted date} from {redacted program name} {redacted staff name}, "The client did not accept this housing as he does not want an SRO or shared. The housing provider has been notified."
Client did not want to share unit	Candidate arrived with housing specialist on {redacted date} and declined the unit by stating that he did not want to share the bathroom.
Client did not want to share unit	Candidate declined the unit due to not wanting to share the bathroom and shower room.
Client did not want to share unit	Candidate does not want to share the bathroom or shower room.
Client did not want to share unit	Candidate reported that he prefers a private studio to have his children stay with him. He also has concerns about the size of the unit and the cleanliness of others when sharing.
Client did not want to share unit	Candidate reported that she did not want to share anything.
Client did not want to share unit	Cleint was interview but needed to submit the disability form from a doctor. Property Management was made aware of the client was no longer interested in the unit. We will begin to move forward and conduct interviews for this unit.
Client did not want to share unit	client did not want to share a unit
Client did not want to share unit	Client advised does not want to share. declined opportunity
Client did not want to share unit	Client could not decide on accepting housing
Client did not want to share unit	Client declined because he did not want to share the unit.
Client did not want to share unit	Client declined due to shared kitchen
Client did not want to share unit	Client declined housing opportunity- does not want a shared unit.
Client did not want to share unit	Client declined housing opportunity, advised does not want to share.
Client did not want to share unit	Client declined housing when informed program only has shared units available.
Client did not want to share unit	Client declined moving further with the interview process when informed that the units are 3 bedrooms and she'd have 2 housemates. Program indicated client would benefit with a hire level of care because she shared that a friend does all of her monthly grocery shopping.
Client did not want to share unit	Client declined sharing a unit
Client did not want to share unit	Client declined. Did not want to share.
Client did not want to share unit	Client declines unit
Client did not want to share unit	Client denied placement while discussing the program. No intake application completed.
Client did not want to share unit	Client did not accept housing, does not want to share.
Client did not want to share unit	Client did not accept the housing.
Client did not want to share unit	Client did not accept.
Client did not want to share unit	Client did not accept.
Client did not want to share unit	Client did not desire an SRO setting

Client did not want to share unit	Client did not like the unit.
Client did not want to share unit	client did not respond to housing provider
Client did not want to share unit	Client did not show up to our agency to complete intake paperwork. Writer left several messages and never received a return call. Per the referring agency (Rikers Island), {redacted program name} should no longer expect the client to accept the apartment. For this reason, the referral will be closed out.
Client did not want to share unit	Client did not want a shared unit.
Client did not want to share unit	Client did not want an SRO
Client did not want to share unit	Client did not want shared space.
Client did not want to share unit	CLIENT DID NOT WANT SHARED UNIT
Client did not want to share unit	Client did not want to share
Client did not want to share unit	Client did not want to share
Client did not want to share unit	Client did not want to share
Client did not want to share unit	Client did not want to share
Client did not want to share unit	client did not want to share
Client did not want to share unit	client did not want to share
Client did not want to share unit	Client did not want to share
Client did not want to share unit	Client did not want to share
Client did not want to share unit	Client did not want to share a bathroom.
Client did not want to share unit	Client did not want to share a kitchen
Client did not want to share unit	Client did not want to share a kitchen
Client did not want to share unit	Client did not want to share a kitchen
Client did not want to share unit	Client did not want to share a kitchen
Client did not want to share unit	Client did not want to share a kitchen
Client did not want to share unit	Client did not want to share a kitchen
Client did not want to share unit	Client did not want to share a kitchen.
Client did not want to share unit	Client did not want to share a room. She was accepted to {redacted program name} for placement. {redacted staff name}
Client did not want to share unit	Client did not want to share a unit
Client did not want to share unit	Client did not want to share a unit.
Client did not want to share unit	Client did not want to share and he did not complete the interview
Client did not want to share unit	Client did not want to share and is only interested in getting her own apartment.
Client did not want to share unit	client did not want to share bathroom
Client did not want to share unit	Client did not want to share the common areas.
Client did not want to share unit	Client did not want to share the common areas.
Client did not want to share unit	Client did not want to share the kitchen
Client did not want to share unit	Client did not want to share the kitchen.
Client did not want to share unit	Client did not want to share unit
Client did not want to share unit	Client did not want to share unit

Client did not want to share unit	Client did not want to share unit
Client did not want to share unit	Client did not want to share unit
Client did not want to share unit	Client did not want to share unit.
Client did not want to share unit	Client did not want to share unit.
Client did not want to share unit	Client did not want to shared. He preferred his own space.
Client did not want to share unit	Client did not wish to move forward with the unit because does not want to share common spaces because they are legally blind.
Client did not want to share unit	Client did want to share any aspects of the building. (bathroom, kitchen)
Client did not want to share unit	Client do not want to share
Client did not want to share unit	Client do not want to share
Client did not want to share unit	Client do not want to share
Client did not want to share unit	Client do not want to share
Client did not want to share unit	Client does not have a discharge date. Also, client does not want to share.
Client did not want to share unit	client does not want a shared unit
Client did not want to share unit	client does not want a shared unit
Client did not want to share unit	CLIENT DOES NOT WANT TO SAHRE
Client did not want to share unit	Client does not want to share
Client did not want to share unit	Client does not want to share
Client did not want to share unit	Client does not want to share
Client did not want to share unit	Client does not want to share
Client did not want to share unit	Client does not want to share a unit. She prefers a Studio unit.
Client did not want to share unit	Client does not want to share an apartment.
Client did not want to share unit	Client does not want to share the common area.
Client did not want to share unit	Client does not want to share the common areas.
Client did not want to share unit	Client does not want to share the common areas.
Client did not want to share unit	Client does not want to share the common areas.
Client did not want to share unit	Client does not want to share the kitchen and bathroom.
Client did not want to share unit	Client does not want to share unit
Client did not want to share unit	Client doesn't want shared space
Client did not want to share unit	Client doesn't want to share unit
Client did not want to share unit	Client expressed not interest in sharing a room. {redacted staff name}
Client did not want to share unit	Client expressed she does not want to share the bathroom with someone else.
Client did not want to share unit	Client expressed that he is not interested in sharing.
Client did not want to share unit	Client expressed that he is not interested in sharing.
Client did not want to share unit	Client expressed that he is not interested in sharing.
Client did not want to share unit	Client expressed that she did not to share a unit with another person
Client did not want to share unit	Client expressed that she did not to share a unit with another person
Client did not want to share unit	Client expressed that she didn't want to share living space during the interview.
Client did not want to share unit	Client expressed that she is not interested in sharing.

Client did not want to share unit	client expressed that she is not interested in sharing.
Client did not want to share unit	Client expressed that they are not interested in sharing an apartment.
Client did not want to share unit	Client indicated that he does not want to share a unit at this time. He is only interested in Studio or 1 bdrm units
Client did not want to share unit	Client indicated that he is not interested in sharing.
Client did not want to share unit	Client indicated that he is not open to sharing an apartment.
Client did not want to share unit	Client indicated that she has {redacted family relationship} and would prefer a studio or a one-bedroom apartment.
Client did not want to share unit	Client indicated that she is not willing to share.
Client did not want to share unit	Client indicated that she is not willing to share.
Client did not want to share unit	Client informed program staff that she was not interested in sharing space at our congregate residence and declined housing.
Client did not want to share unit	Client interested in single unit.
Client did not want to share unit	Client is currently sharing and prefers a single apartment.
Client did not want to share unit	Client is looking for a bigger unit and does not wish to share the unit.
Client did not want to share unit	Client is looking for a bigger unit and does not wish to share the unit.
Client did not want to share unit	Client is looking for a bigger unit and does not wish to share the unit.
Client did not want to share unit	Client is not interested in sharing a unit.
Client did not want to share unit	Client left referring agency and there is no contact with him.
Client did not want to share unit	Client liked the unit but stated that she did not want to share living space with others.
Client did not want to share unit	Client not interested in shared unit.
Client did not want to share unit	client not willing to share: client would benefit from a studio. {redacted program name} does not have any vacancies to accommodate the client's service recommendation, eligibility and desire.
Client did not want to share unit	Client only interested in 1 or 2 bdrm units
Client did not want to share unit	Client only wants a single in {redacted borough information}
Client did not want to share unit	Client preferred a one bedroom, and something on a lower floor.
Client did not want to share unit	client preferred her own unit
Client did not want to share unit	Client prefers a 1 bdrm
Client did not want to share unit	Client prefers a studio or 1 bedroom
Client did not want to share unit	Client prefers a studio or 1 bedroom does not want to share.
Client did not want to share unit	Client prefers her own unit.
Client did not want to share unit	Client prefers his own apartment
Client did not want to share unit	client prefers housing where her {redacted family relationship} can reside with her.
Client did not want to share unit	client prefers on-site providers, must be pet-friendly
Client did not want to share unit	client prefers own unit.
Client did not want to share unit	Client refused
Client did not want to share unit	Client refused
Client did not want to share unit	Client refused placement
Client did not want to share unit	Client remained undecided to accept housing or not.
Client did not want to share unit	Client reported that he is not interested in sharing a bedroom.

Client did not want to share unit	Client reported that he is not interested in Supportive housing.
Client did not want to share unit	Client reported that he would prefer "a more independent setting" where he is able to have his own room and bathroom and not share with anyone. Housing specialist was made aware of this decision.
Client did not want to share unit	Client reported that she did not want to share with anyone else. client's treatment team will help her other options.
Client did not want to share unit	Client reported that she is not interested in sharing an apartment due domestic violation.
Client did not want to share unit	Client reported that she is not interested in sharing an apartment.
Client did not want to share unit	Client said she wants her own apartment and does not want to share kitchen and bathroom.
Client did not want to share unit	Client seeking single unit.
Client did not want to share unit	Client stated he needed more time to think about it.
Client did not want to share unit	client stated that she is only interested in a one bedroom single unit.
Client did not want to share unit	Client stated that she wants a studio apartment.
Client did not want to share unit	Client stated that she was not interested in sharing a room. {redacted staff name}
Client did not want to share unit	Client stated that they do not feel comfortable sharing an apartment with roommates due to past traumatic experiences.
Client did not want to share unit	Client stated the unit was too small.
Client did not want to share unit	Client stated too small of a space
Client did not want to share unit	client states that he tried living in shared unit before and is not interested in shared living.
Client did not want to share unit	Client states that she rather use the option of her voucher to live by herself.
Client did not want to share unit	Client wanted a studio or 1 bedroom
Client did not want to share unit	Client wanted her own bathroom and bedroom.
Client did not want to share unit	Client wants an apartment.
Client did not want to share unit	Client wants an SRO.
Client did not want to share unit	Client wants his own apartment
Client did not want to share unit	Client wants his own apartment and does not want to share the kitchen and bathroom.
Client did not want to share unit	client wants to live by herself.
Client did not want to share unit	Client wants to live in a place where she has her own kitchen and bathroom .
Client did not want to share unit	Client was not interested in in Shared Space
Client did not want to share unit	Client was not interested in in Shared Space
Client did not want to share unit	Client was not intersted in sharing communal living spaces.
Client did not want to share unit	Client was rearrested before she was able to view the unit.
Client did not want to share unit	Client was undecided. Client was given several days to decide but did not get back to us.
Client did not want to share unit	Client wished to share with just one particular roommate
Client did not want to share unit	Client's provider emailed {redacted staff name} and informed {redacted staff name} that the client was declining the housing opportunity. He did not want supportive housing and nor did he want to share a unit.
Client did not want to share unit	Client did not want shared space

Client did not want to share unit	Declined – The room was viewed by the candidate and the shelter workers present. Candidate reported to {redacted staff name} and shelter workers, "{redacted details to protect client privacy}."
Client did not want to share unit	Declined {redacted program name}, does not want to share.
Client did not want to share unit	Declined: Candidate prefers an apartment and not a shared SRO setting.
Client did not want to share unit	Declined: Candidate prefers an apartment and not a shared SRO setting.
Client did not want to share unit	Declined: Candidate prefers one bedroom apt and stated the shelter is aware of his preference but advised he keep all appts.
Client did not want to share unit	Declined: Candidate reported that he does not want to share kitchen and bathroom.
Client did not want to share unit	Declined: Candidate stated, "{redacted details to protect client privacy}."
Client did not want to share unit	Declined: Seeking other housing option.
Client did not want to share unit	Did not want a shared unit.
Client did not want to share unit	Did not want a shared unit.
Client did not want to share unit	did not want to share
Client did not want to share unit	did not want to share a apartment.
Client did not want to share unit	Does not want shared apartment
Client did not want to share unit	doesn't want to share apartment
Client did not want to share unit	doesn't want to share apartment
Client did not want to share unit	During the interview, {redacted client name} indicated that he does not want to share a room. There are no single rooms available. {redacted staff name}
Client did not want to share unit	During the screening process client shared that he is not interested in sharing
Client did not want to share unit	Escorted to facility while escort was signing in, she walked out stating she does not want to live here. Base on her packet and stated need, she is more suitable for a Health Home level of Care.
Client did not want to share unit	Escorted to facility, taken on tour, declining interview, does not wish to live in close proximity of others.
Client did not want to share unit	he did not want to share
Client did not want to share unit	He does not want to share an apartment.
Client did not want to share unit	He does not want to share an apartment.
Client did not want to share unit	He does not want to share an apartment.
Client did not want to share unit	He only wants to consider an SRO.
Client did not want to share unit	He wants a single apartment.
Client did not want to share unit	He wants a single apartment.
Client did not want to share unit	He wants a single apartment.
Client did not want to share unit	He was very back and forth with whether he wanted to live here
Client did not want to share unit	N/A
Client did not want to share unit	None
Client did not want to share unit	None
Client did not want to share unit	None
Client did not want to share unit	None
Client did not want to share unit	None

Client did not want to share unit	None
Client did not want to share unit	None
Client did not want to share unit	None
Client did not want to share unit	None.
Client did not want to share unit	not interested in shared unit
Client did not want to share unit	only wants a studio
Client did not want to share unit	Only wants a studio
Client did not want to share unit	Participant could not make a decision on interview date. He said he will have to get back to this worker the next day with his decision. Participant failed to contact this worker with a decision.
Client did not want to share unit	prefers own unit
Client did not want to share unit	prefers own unit.
Client did not want to share unit	Program staff report the client declined the unit at the tour because it is a shared apartment.
Client did not want to share unit	Referred to {redacted program name} but does not have children. Offered unit in {redacted program name} but stated doesn't want to share apartment.
Client did not want to share unit	Resident reported that he did not want to share
Client did not want to share unit	Residential staff reached out to schedule a unit viewing and was informed {redacted client name} is no longer interested in the housing. He is refusing to share a unit therefore, {redacted client name} declined placement.
Client did not want to share unit	She wants a single apartment.
Client did not want to share unit	stating that he did not want to live around the people who resided within the facility.
Client did not want to share unit	Tenant declined due to shared apartment.
Client did not want to share unit	Tenant states that she needs a building with an elevator and she does not want to share a bathroom.
Client did not want to share unit	The applicant declined placement because the apartment is shared.
Client did not want to share unit	The applicant declined the unit.
Client did not want to share unit	The applicant's worker ({redacted staff name}) reached out to me to let me know her client does not wish to share an apartment.
Client did not want to share unit	The client changed his mind, no longer wants shared housing.
Client did not want to share unit	The client communicated that he wanted a single unit.
Client did not want to share unit	The client communicated that she wants a single unit and does not want to share an apartment.
Client did not want to share unit	The client declined housing.
Client did not want to share unit	The client declined shared housing.
Client did not want to share unit	The client declined to proceed with the housing opportunity.
Client did not want to share unit	The client did not state specifically. Email stated that she is no longer interested.
Client did not want to share unit	The client did not want to share a unit
Client did not want to share unit	The client did not want to share the unit.
Client did not want to share unit	The client doesn't want to share a unit.
Client did not want to share unit	The client has changed her mind and does not want to share a unit with 2 additional people. She is declining the unit
Client did not want to share unit	The client prefers her own apartment and declined placement. {redacted staff name}

Client did not want to share unit	The client prefers single apartment.
Client did not want to share unit	The client reported he was not willing to consider housing in a shared apartment. He went on to explain that he would go AWOL if he was housed with a roommate.
Client did not want to share unit	The client reported she was not open to supported housing structure and was looking for something more independent.
Client did not want to share unit	The client stopped the interview at the onset of the initial housing briefing when he heard the word "share unit"
Client did not want to share unit	The client wanted her own a studio apartment.
Client did not want to share unit	The client wants a single unit.
Client did not want to share unit	The client was adamant about the unit. Stated that it reminded him of when he was incarcerated. Also stated that he does not want to share the common area. The client left the facility because he declined and then returned that he was going to take and while the paperwork was being done, he again apologized for wasting our time because he again did not want and then left.
Client did not want to share unit	The client was not open to considering placement in a shared unit. He also explained he did not want to reside in supportive housing where he would be asked to meet with staff for case management services.
Client did not want to share unit	The client would not share unit.
Client did not want to share unit	The client's referring workers do not feel the current roommate is an appropriate match for the client. He has been referred to another location at {redacted program name},
Client did not want to share unit	This vacancy is a shared unit. {redacted client name} wants a studio. Referred to {redacted program name} which has studios.
Client did not want to share unit	Treatment team reported to {redacted program name} on {redacted date} that client is not interested.
Client did not want to share unit	We received an email from the provider stating the client is unable to move into the unit.
Client did not want to share unit	Withdrawn; client prefers to not share common areas
Client preferred alternate location or borough	{redacted client name} did feel safe living in the {redacted borough information}.
Client preferred alternate location or borough	{redacted client name} expressed a desire to reside in {redacted borough information} (1st choice) or {redacted borough information} (2nd choice). She was not open and/or interested in residing in the {redacted borough information}.
Client preferred alternate location or borough	{redacted client name} has unfortunately decided not to pursue this opportunity as he would not like to live in {redacted borough information}
Client preferred alternate location or borough	{redacted client name} reported she would like housing is {redacted borough information}. As a result, she declined housing.
Client preferred alternate location or borough	{redacted client name} returned to her apartment. She experienced a setback and fell into rent arrears. However, HRA has covered the outstanding rent, allowing her to regain occupancy. As reported by shelter staff {redacted staff name} on {redacted date}.
Client preferred alternate location or borough	{redacted client name} stated that he preferred housing somewhere else and refused to provide any information during interview. He declined housing with {redacted program name}, walked out of office, said he is not interested, and her escort took him back to {redacted program name}.

Client preferred alternate location or borough	{redacted client name} stated that he wanted to be closer to his services.
Client preferred alternate location or borough	{redacted client name} walked out during the interview and stated that he does not want to live here.
Client preferred alternate location or borough	{redacted client name} wants an apartment closer to Columbia University. {redacted program name} located in {redacted borough information} is too far of a commute to Columbia.
Client preferred alternate location or borough	{redacted client name} withdrew from this housing opportunity in {redacted borough information} due to him having "concerns with the neighborhood."
Client preferred alternate location or borough	{redacted date} Client refused because he was accepted into a program in the {redacted borough information} for independent living.
Client preferred alternate location or borough	"{redacted client name} has decided to decline this placement. {redacted client name} stated his preference is to live in {redacted borough information} so he can be near his ailing sister." Please delink candidate. Thank you
Client preferred alternate location or borough	Accepted an alternate voucher apartment
Client preferred alternate location or borough	After clinical review, applicant was accepted to {redacted program name}.
Client preferred alternate location or borough	After program offered acceptance to SH, the family later declined stating that the commute would be a challenge.
Client preferred alternate location or borough	After viewing the unit, client indicated she did not wish to live in {redacted borough information}.
Client preferred alternate location or borough	Applicant cut interview short and said he would prefer housing in {redacted borough information} closer to his family.
Client preferred alternate location or borough	Applicant explained that she prefers to be street homeless and is not ready for housing.
Client preferred alternate location or borough	Applicant felt that the environment would cause him to progress backwards when it comes to substance use and decided not to continue the interview.
Client preferred alternate location or borough	Applicant is in hospital and cannot accept supportive housing at this time
Client preferred alternate location or borough	Applicant prefers the {redacted borough information}, Accepted to {redacted program name}
Client preferred alternate location or borough	Applicant stated that {redacted borough information} is too far of a commute to travel to work and she preferred to live in {redacted borough information}.
Client preferred alternate location or borough	Applicant stated that she preferred an alternate Borough. She stated that she was not familiar with {redacted borough information}.
Client preferred alternate location or borough	Applicant was provided an application by housing provider but advised her CM at the shelter she wanted to live elsewhere
Client preferred alternate location or borough	Applicant would rather wait until she receives a housing opportunity in her borough of choice ({redacted borough information}, {redacted borough information} or {redacted borough information}).
Client preferred alternate location or borough	As per {redacted staff name} (HS) the client reported that he does not want to move forward with the application. He said that he wants an apartment in {redacted borough information} or {redacted borough information}. {redacted details to protect client privacy}".
Client preferred alternate location or borough	As per referent, The client had decided that he didn't want to live there.
Client preferred alternate location or borough	As per referring agency, "{redacted client name} has opted not to accept the placement at {redacted program name}. She shared with the team that it is too far for her to travel."

Client preferred alternate location or borough	As per shelter staff, tenant did not like the building location.
Client preferred alternate location or borough	As per the client she has safety concerns living in certain boroughs and has a housing preference.
Client preferred alternate location or borough	Candidate did not stay to finish interview. Before leaving he stated he did not want to live in {redacted borough information}, further stated he only wanted to live in the {redacted borough information}.
Client preferred alternate location or borough	Candidate refused the housing.
Client preferred alternate location or borough	Candidate stated he does not want to live in the {redacted borough information}
Client preferred alternate location or borough	Client preferred housing in another location due to past interactions in neighborhood
Client preferred alternate location or borough	Client reports location was too far away from his medical source
Client preferred alternate location or borough	Client accepted housing with another {redacted program name}.
Client preferred alternate location or borough	Client accepted housing with another {redacted program name}.
Client preferred alternate location or borough	client accepted one bedroom unit in {redacted borough information} with another provider.
Client preferred alternate location or borough	Client attended interview and did not accept housing. Client prefers {redacted borough information} or the {redacted borough information}.
Client preferred alternate location or borough	Client attended the interview; however, she asserted that she prefers to live in {redacted borough information}.
Client preferred alternate location or borough	client cannot walk up stairs, she needs a 1st floor apt. also wants to live in {redacted borough information} where her network is .
Client preferred alternate location or borough	Client decided to relocate out of state.
Client preferred alternate location or borough	Client decline housing.
Client preferred alternate location or borough	Client declined
Client preferred alternate location or borough	Client declined {redacted borough information} location
Client preferred alternate location or borough	client declined {redacted borough information} location- triggers and traumatic situations happened in this area.
Client preferred alternate location or borough	Client declined due to location
Client preferred alternate location or borough	client declined due to location
Client preferred alternate location or borough	Client declined due to location of housing opportunity.
Client preferred alternate location or borough	Client declined due to the distance from her employment in {redacted borough information} as per shelter on {redacted date}.
Client preferred alternate location or borough	Client declined housing .
Client preferred alternate location or borough	Client declined housing in the {redacted borough information}.
Client preferred alternate location or borough	Client declined housing opportunity, reporting that all of his providers and treatment are located in {redacted borough information} and he would rather have housing in {redacted borough information}.
Client preferred alternate location or borough	Client declined housing, did not want to live in the area.
Client preferred alternate location or borough	Client declined opportunity
Client preferred alternate location or borough	Client declined placement
Client preferred alternate location or borough	Client declined the opportunity, does not want {redacted borough information}.
Client preferred alternate location or borough	Client declined to accept the unit.

Client preferred alternate location or borough	Client declined unit {redacted date} due to location. Client provided a new apt viewing {redacted date} and was a no show. Program continued reaching out to client and received no response. Case closed due to lack of response from client.
Client preferred alternate location or borough	Client declined unit and did not give a reason why.
Client preferred alternate location or borough	Client desires housing in {redacted borough information}.
Client preferred alternate location or borough	Client did not accept the apartment due to the neighborhood.
Client preferred alternate location or borough	Client did not accept the housing.
Client preferred alternate location or borough	Client did not accept the unit after the viewing.
Client preferred alternate location or borough	Client did not like the area and the Unit size.
Client preferred alternate location or borough	Client did not return for second interview. Unable to contact
Client preferred alternate location or borough	Client did not show for lease up and as per shelter, client changed his mind and is no longer interested in the unit.
Client preferred alternate location or borough	Client did not want {redacted borough information} location. Too far from appointments.
Client preferred alternate location or borough	Client did not want to be placed in the same area that would possibly contribute to a relapse. Client stated that the neighborhood isn't conducive to his well being
Client preferred alternate location or borough	Client did not want to live in {redacted borough information}.
Client preferred alternate location or borough	Client did not want to live in {redacted borough information}.
Client preferred alternate location or borough	Client did not want to relocate from {redacted borough information} to {redacted borough information}. Client preferred facilities in {redacted borough information} or {redacted borough information}.
Client preferred alternate location or borough	Client did not return for second interview to complete housing package and could not be reached.
Client preferred alternate location or borough	Client didn't like the building, or the windows in the apartment, they faced the back where the garbage is stored.
Client preferred alternate location or borough	Client didn't want to move to that area.
Client preferred alternate location or borough	Client does not want to live in {redacted borough information}
Client preferred alternate location or borough	Client does not want to live in {redacted borough information}.
Client preferred alternate location or borough	client does not want to live in the {redacted borough information}
Client preferred alternate location or borough	Client does not want to live in the {redacted borough information} & wants housing where her kids can live with her.
Client preferred alternate location or borough	Client does not want to share bathroom and kitchen.
Client preferred alternate location or borough	Client does not wish to continue with this housing opportunity.
Client preferred alternate location or borough	Client does not wish to live in {redacted borough information}.
Client preferred alternate location or borough	Client explained that he informed his case worker at {redacted program name} that he only wants to live in {redacted borough information} and declined {redacted program name} because he does not want to live in the {redacted borough information}. Client's case worker from {redacted program name} was present for interview and was informed of the client's preference.
Client preferred alternate location or borough	Client expressed a desire to live in {redacted borough information}.
Client preferred alternate location or borough	Client expressed after the interview that he was no longer interested in residing in {redacted borough information}.

Client preferred alternate location or borough	Client expressed that she did not like the neighborhood.
Client preferred alternate location or borough	Client expressed that she did not want to relocate to {redacted borough information}.
Client preferred alternate location or borough	Client found alternative housing in the {redacted borough information}.
Client preferred alternate location or borough	CLIENT HAS MOVED OUT OF THE SHELTER AND IS RELOCATING TO FLORIDA.
Client preferred alternate location or borough	Client has preference for another borough due to work.
Client preferred alternate location or borough	Client indicated he was only interested in placement in {redacted borough information}.
Client preferred alternate location or borough	Client indicated her entire support system, including childcare and her workplace, is in {redacted borough information}/{redacted borough information} and {redacted borough information} is too far.
Client preferred alternate location or borough	Client indicated she could not live in {redacted borough information}. Her preference is {redacted borough information}/{redacted borough information}
Client preferred alternate location or borough	Client informed his worker that he was not interested in the apartment on {redacted date}.
Client preferred alternate location or borough	Client initially accepted admission to {redacted program name}, however later declined via CAPS email on {redacted date} at {redacted time}, stating "client no longer wants to move forward with opportunity due to the distance from her support system."
Client preferred alternate location or borough	Client initially accepted housing with {redacted program name} on {redacted date} and was scheduled to be admitted today ({redacted date}) however, once released from incarceration he reported to parole and informed parole that he would like to decline placement with {redacted program name} as he would prefer placement in {redacted borough information}.
Client preferred alternate location or borough	Client interviewed but reported that she does not want to live in {redacted borough information} due to her previous spouse living in {redacted borough information} and her fearing for her safety in {redacted borough information}.
Client preferred alternate location or borough	Client is considering enrollment in school in {redacted borough information}. The {redacted borough information} location will not be convenient for traveling to and from school location.
Client preferred alternate location or borough	Client is currently touring our {redacted program name}, which he preferred over {redacted program name}
Client preferred alternate location or borough	Client is interested in {redacted borough information} or {redacted borough information} locations only.
Client preferred alternate location or borough	client is not interested
Client preferred alternate location or borough	client is not interested in residing in the {redacted borough information}.
Client preferred alternate location or borough	client is not interested in the {redacted borough information} location
Client preferred alternate location or borough	Client is not interested in the {redacted borough information}. Shelter staff claimed they were told the interview was for {redacted program name}.
Client preferred alternate location or borough	Client is not motivated to live in the {redacted borough information}. During the interview he stated he has no support in the {redacted borough information} and prefers to be housed in {redacted borough information} or {redacted borough information}. Additionally, he stated he plans to relocate to Ohio.
Client preferred alternate location or borough	Client is only open to housing in the {redacted borough information}. Client's referring worker is reporting she needs a location that can provide medication monitoring.
Client preferred alternate location or borough	Client is recommended for higher level of housing

Client preferred alternate location or borough	Client moved out of state
Client preferred alternate location or borough	Client moved to Florida.
Client preferred alternate location or borough	Client moved to Nebraska
Client preferred alternate location or borough	Client not interested in this housing.
Client preferred alternate location or borough	Client noted residence too far from their job.
Client preferred alternate location or borough	Client only prefers {redacted borough information}, which we unable to provide for Level II
Client preferred alternate location or borough	Client only wants {redacted borough information}
Client preferred alternate location or borough	Client only wants to reside in the {redacted borough information}. She states that she needs the support of her family and that they reside in {redacted borough information}. We would like to interview her for a pending vacancy in {redacted borough information} once is ready.
Client preferred alternate location or borough	Client only willing to consider {redacted borough information}. It was reviewed that single units may be difficult to find and client was unwilling to consider {redacted borough information} as it is too far for his needs.
Client preferred alternate location or borough	Client preferred {redacted borough information}.
Client preferred alternate location or borough	Client Preferred a different setting with less rules
Client preferred alternate location or borough	Client preferred alternate borough.
Client preferred alternate location or borough	Client preferred alternate borough.
Client preferred alternate location or borough	Client preferred alternate location or borough
Client preferred alternate location or borough	Client preferred alternate options in a different area in {redacted borough information}.
Client preferred alternate location or borough	Client preferred another location than the {redacted borough information}; she declined.
Client preferred alternate location or borough	Client preferred housing in {redacted borough information}
Client preferred alternate location or borough	Client preferred housing in {redacted borough information} and didn't complete the full interview.
Client preferred alternate location or borough	Client preferred staying in {redacted borough information} near to Client's {redacted family relationship}.
Client preferred alternate location or borough	Client preferred staying near to Client's family in {redacted borough information}.
Client preferred alternate location or borough	Client preferred the {redacted borough information} and a larger unit.
Client preferred alternate location or borough	Client prefers {redacted borough information} or {redacted borough information}.
Client preferred alternate location or borough	Client prefers another location as the current location is not suitable for her.
Client preferred alternate location or borough	client prefers different location
Client preferred alternate location or borough	Client prefers the {redacted borough information} or {redacted borough information}. Stated this site is too far from providers and family.
Client preferred alternate location or borough	Client prefers to live in {redacted borough information}, in her own unit, not willing to be in a shared unit.
Client preferred alternate location or borough	Client prefers to live in {redacted borough information}.
Client preferred alternate location or borough	Client prefers to live in the {redacted borough information}
Client preferred alternate location or borough	Client prefers to reside in the {redacted borough information} which is where her providers and support system are.
Client preferred alternate location or borough	Client prefers to wait
Client preferred alternate location or borough	Client refused housing. Client stated that she would prefer another location or borough.

Client preferred alternate location or borough	Client refused the apartment without going to see it. Client stated that she wants to live in {redacted borough information}.
Client preferred alternate location or borough	Client refused unit, client stated she wants to live in {redacted borough information}.
Client preferred alternate location or borough	Client reported he wants to live in the {redacted borough information}.
Client preferred alternate location or borough	Client reported safety concerns in {redacted borough information} and shared apartment.
Client preferred alternate location or borough	Client reported she was not interested in senior or supportive housing.
Client preferred alternate location or borough	Client reported that he relocate and no longer needs housing
Client preferred alternate location or borough	Client reported that she would like to be place in {redacted borough information} in a 3bedroom apartment. Client reports that her children cannot share the same bedroom.
Client preferred alternate location or borough	Client reported that she would like to find housing in {redacted borough information} near {redacted borough information} since her {redacted family relationship} is {redacted details to protect client privacy} in {redacted borough information}.
Client preferred alternate location or borough	Client reported that the unit was "too far" and wished for an apartment closer to her services.
Client preferred alternate location or borough	Client requested apartments in {redacted borough information} only. He ended the interview when the program director shared the address and location .
Client preferred alternate location or borough	Client shared that he preferred to be closer to his sister who is resident in {redacted borough information}. He does not want to further away from her family support.
Client preferred alternate location or borough	
Client preferred alternate location or borough	Client stated {redacted borough information} is too far. Prefers the {redacted borough information}.
Client preferred alternate location or borough	Client stated during interview that he prefers {redacted borough information} placement.
Client preferred alternate location or borough	Client stated she did not want to live at this residence or in the {redacted borough information}. Client walked out and apologized for the misunderstanding.
Client preferred alternate location or borough	Client stated she does not want to live in {redacted borough information}.
Client preferred alternate location or borough	Client stated she preferred something similar to where she use to live.
Client preferred alternate location or borough	Client stated that building is too far from his ailing father
Client preferred alternate location or borough	Client stated that commuting from the available unit in {redacted borough information} to her place of employment which is in {redacted borough information} would be challenging for her.
Client preferred alternate location or borough	Client stated that he prefers the borough of {redacted borough information}, and that the apartment is too small
Client preferred alternate location or borough	Client stated that she wants to live in {redacted borough information}
Client preferred alternate location or borough	Client stated this location is too far from his sick mother.
Client preferred alternate location or borough	Client states that she would rather live in another borough or location outside of {redacted borough information}.
Client preferred alternate location or borough	Client terminated interview. Client prefers an alternate location/placement.
Client preferred alternate location or borough	Client undecided. clt wants a 2 bedroom. Clt wants to live in {redacted borough information}. Declined: Client stated housing opportunity is inconvenient for her and her {redacted family relationship}, and she prefers {redacted borough information} as per shelter on {redacted date} .
Client preferred alternate location or borough	Client viewed apartment and accepted placement. Since interview, client has been unable to contact client.
Client preferred alternate location or borough	Client not responding to calls and text messages.
Client preferred alternate location or borough	Client viewed apartment on {redacted date}. Client did not like location of apartment.

Client preferred alternate location or borough	Client viewed the unit and stated he would prefer alternate placement as he is not familiar with this area.
Client preferred alternate location or borough	Client wants an apartment in {redacted borough information} or {redacted borough information}
Client preferred alternate location or borough	Client wants to live in {redacted borough information}
Client preferred alternate location or borough	Client wants to stay in {redacted borough information} and spend time with his family .
Client preferred alternate location or borough	Client was accepted but referring worker stated they discharged to family.
Client preferred alternate location or borough	Client was accepted for site {redacted program name}.
Client preferred alternate location or borough	Client was accepted to program {redacted program name}.
Client preferred alternate location or borough	Client was accepted to program {redacted program name}.
Client preferred alternate location or borough	Client was accepted to program {redacted program name}.
Client preferred alternate location or borough	Client was interviewed and accepted {redacted date}. Declined: Client is unwilling to relocate to the {redacted borough information} as per shelter on {redacted date}.
Client preferred alternate location or borough	Client was interviewed and he declined stating that {redacted program name} location is too far for him and would prefer housing in {redacted borough information} where he is more familiar with as he lived in {redacted borough information} all his life.
Client preferred alternate location or borough	Client was interviewed on {redacted date}. He stated he likes the apartment. However, he will call {redacted program name} on {redacted date} to confirm his decision.
Client preferred alternate location or borough	Client was not interested in apartments he was presented with. Preferred a different location.
Client preferred alternate location or borough	Client was not interested in moving to {redacted borough information}.
Client preferred alternate location or borough	Client was not too keen on the location however, client is willing to do an in-person interview to see the building and an actual unit. Will be rescheduling for {redacted date}.
Client preferred alternate location or borough	Client was referred to {redacted program name} residence that is closer to public transportation.
Client preferred alternate location or borough	Client was shown an apartment in {redacted borough information} but did not accept it.
Client preferred alternate location or borough	Client went on multiple tours in each borough of {redacted borough information}, {redacted borough information} and the {redacted borough information}, and was not interested in any of the locations of the units.
Client preferred alternate location or borough	Client will be leaving NYC soon and will be applying for housing in another state
Client preferred alternate location or borough	Client withdrew
Client preferred alternate location or borough	Client withdrew because of location.
Client preferred alternate location or borough	Client would like to remain in {redacted borough information}. Unable to accommodate request at this time.
Client preferred alternate location or borough	Client would stated that they do not know the area and would need something closer to his work location over by {redacted borough information}. Client stated that he doesn't know anything about the 6 train or this neighborhood.
Client preferred alternate location or borough	Client's preference is for placement in the {redacted borough information}.
Client preferred alternate location or borough	Clit declined housing . Clit stated she wanted to live in {redacted borough information} and does not want social services.
Client preferred alternate location or borough	Clit states he would not feel safe living in the {redacted borough information}.
Client preferred alternate location or borough	Declined
Client preferred alternate location or borough	Declined - Candidate reported the location was not a good fit for him.

Client preferred alternate location or borough	Declined – Candidate reported, “ {redacted details to protect client privacy}”
Client preferred alternate location or borough	Declined {redacted borough information}. His 1st preference is {redacted borough information} and 2nd {redacted borough information}.
Client preferred alternate location or borough	Declined the apt stating she wants to live closer to her mother in {redacted borough information} and needing a bigger space.
Client preferred alternate location or borough	Declined: Candidate expressed she is interested in looking at other locations.
Client preferred alternate location or borough	Declined: Candidate reported that she cannot live in the borough of {redacted borough information} and not sure why she was scheduled to an apt viewing in {redacted borough information}.
Client preferred alternate location or borough	Declined: Candidate reported that the facility was too far from his service provider.
Client preferred alternate location or borough	He declined the apartment as he does not want to live in {redacted borough information}.
Client preferred alternate location or borough	He is not interested in {redacted borough information}.
Client preferred alternate location or borough	He only wants {redacted borough information}
Client preferred alternate location or borough	Housing provider reached out to Rikers Island to begin the move-in process but all emails have gone unanswered. {redacted staff name}
Client preferred alternate location or borough	Housing provider received noticed from his case worker {redacted staff name} on {redacted date} that the applicant has since rejected the apartment citing the location as the reason.
Client preferred alternate location or borough	Housing selected another applicant.
Client preferred alternate location or borough	I offered him an apartment in {redacted borough information} but he stated it was too far from his family who also lives in {redacted borough information}, it was 40 minutes by mass transit.
Client preferred alternate location or borough	linked to a housing opportunity in the {redacted borough information}
Client preferred alternate location or borough	Moved into alternate housing
Client preferred alternate location or borough	No response from worker after multiple attempts to schedule a tour
Client preferred alternate location or borough	not interested in that location
Client preferred alternate location or borough	On {redacted date} candidate declined vacancy with Shelter due to safety concerns with {redacted details to protect client privacy} living across the street.
Client preferred alternate location or borough	On {redacted date}, client expressed that she no longer wanted to accept the unit. Client no longer preferred to relocate to {redacted borough information}.
Client preferred alternate location or borough	Only wants {redacted borough information}
Client preferred alternate location or borough	Per shelter CM tenant changed his mind
Client preferred alternate location or borough	Perferred housing closer to her hospital
Client preferred alternate location or borough	Please push client to our {redacted program name}
Client preferred alternate location or borough	Prefer another location
Client preferred alternate location or borough	Prefers to reside in a different {redacted borough information} neighborhood
Client preferred alternate location or borough	Prior starting the interview, applicant was given a tour of the building and the apartment. He reported he didnt like the area and would wait for other options. He would prefer a unit in {redacted borough information} instead of the {redacted borough information}. Interview was cut short as applicant wasn't interested.
Client preferred alternate location or borough	provider was informed of client's decision on {redacted date}
Client preferred alternate location or borough	Referral prefer a location in {redacted borough information}.

Client preferred alternate location or borough	Referral Source {redacted staff name} from {redacted program name} reported "Thank you greatly for coordinating the tour of the {redacted program name}. It was a very nice facility. {Redacted client name} appreciated that tour but decided she should like to explore housing in another borough at this time." to {redacted program name} staff on {redacted date}.
Client preferred alternate location or borough	Resident reported that he would like to live in a borough closer to his family
Client preferred alternate location or borough	She only wants {redacted borough information}
Client preferred alternate location or borough	She wants to live in {redacted borough information} and is being considered for {redacted program name}, {redacted program name}, {redacted program name}
Client preferred alternate location or borough	Shelter did not provide any information of the client's denial
Client preferred alternate location or borough	Tenant did not like the area unit was located at
Client preferred alternate location or borough	Tenant did not move forward with viewing of unit and stated she didn't want it because Case Manager has to come visit
Client preferred alternate location or borough	Tenant prefers placement in {redacted borough information}.
Client preferred alternate location or borough	Tenant wanted a facility in {redacted borough information}.
Client preferred alternate location or borough	The apartment is in the {redacted borough information} and the client is not interested in the {redacted borough information} and in that specific location. The client thought we would have more options.
Client preferred alternate location or borough	The applicant declined as his services are in the {redacted borough information} and {redacted borough information}.
Client preferred alternate location or borough	The applicant reported the program is too far and has requested housing in {redacted borough information}.
Client preferred alternate location or borough	The applicant would prefer housing in a different borough.
Client preferred alternate location or borough	The below E-mail was received from shelter worker {redacted staff name}. Good afternoon, {redacted client name and identifying information} has declined the housing opportunity for {redacted program name} in {redacted borough information}.
Client preferred alternate location or borough	The candidate stated that the apartment is too far from his service providers.
Client preferred alternate location or borough	The client accepted another housing offer.
Client preferred alternate location or borough	The client and his mother decline to live in {redacted borough information}. They prefer live in {redacted borough information}.
Client preferred alternate location or borough	The Client decided to withdraw from the unit to move to {redacted borough information} to be nearer to her family.
Client preferred alternate location or borough	The client declined interview because he wanted {redacted borough information} or {redacted borough information}.
Client preferred alternate location or borough	The client declined the housing opportunity due to neighborhood/building. Client expressed fear for her safety and wellbeing. Client is looking for an opportunity in a better and safer neighborhood.
Client preferred alternate location or borough	The client declined the housing opportunity, stating that he is only interested in housing located in {redacted borough information} and or {redacted borough information}.
Client preferred alternate location or borough	The client declined the unit after viewing on {redacted date}

Client preferred alternate location or borough	The client declined the unit she was shown. The client provided multiple reasons, one of them being the borough of the unit.
Client preferred alternate location or borough	The client declined to tour the unit reporting concerns about the neighborhood. He's requested housing opportunities located in the {redacted borough information}.
Client preferred alternate location or borough	The client failed to bring in requested documentation
Client preferred alternate location or borough	The client indicated that she was declining placement due to it being located in {redacted borough information}.
Client preferred alternate location or borough	The client is unable to manage a walkup and is need of a 1st floor or elevator building. She also reports only being open to considering housing in {redacted borough information} and has declined the option of {redacted borough information} apts.
Client preferred alternate location or borough	The client only prefers {redacted borough information}
Client preferred alternate location or borough	The client preferred {redacted borough information} borough. They decline offer in the {redacted borough information}.
Client preferred alternate location or borough	The client preferred to live near family in {redacted borough information}.
Client preferred alternate location or borough	The client reported he does not like the unit because it is located in {redacted borough information} and not the {redacted borough information} or out of state
Client preferred alternate location or borough	The client reported that he would like an apartment located in {redacted borough information} or {redacted borough information} .
Client preferred alternate location or borough	The client reports the location of this program is triggering for him and has requested to be considered for housing in {redacted borough information} instead.
Client preferred alternate location or borough	The client stated that his housing borough of choice is {redacted borough information} and he declined to interview.
Client preferred alternate location or borough	The client was concerned about the neighborhood this apartment is located in. He explained that there's a heavy presence of substance use and does not wish to jeopardize his sobriety.
Client preferred alternate location or borough	The client was scheduled for an appointment on {redacted date}. She was unable to complete a full intake screening and requested an in person appointment instead. The applicant was offered an in-person appointment for {redacted date} at {redacted time}. Confirmation was not received and the writer followed up on {redacted date} about availability. The referring worker reports that the client is declining the new appointment because she is only open to housing in {redacted borough information}.
Client preferred alternate location or borough	The client was scheduled to return with vital documents. No call No show
Client preferred alternate location or borough	This client refuse acceptance because she would prefer to live in {redacted borough information} and she would prefer a one bed room apartment as opposed to a studio.
Client preferred alternate location or borough	Too far from his school. Vaughn College
Client preferred alternate location or borough	Unknown why the application was not processed.
Client preferred alternate location or borough	Update from shelter provider that, due to legal constraints client is not able to move forward with this housing opportunity.
Client preferred alternate location or borough	Wanted to move closer to family
Client preferred alternate location or borough	Wants to reside in {redacted borough information} only
Client preferred alternate location or borough	Works in the {redacted borough information}

Client preferred alternate unit features	{redacted client name} declined due to wanting a 1 bedroom apartment
Client preferred alternate unit features	{redacted client name} declined the unit.
Client preferred alternate unit features	{redacted client name} declined. Interested in a full 1 Bedroom apt
Client preferred alternate unit features	{redacted client name} Declined. She preferred alternative housing
Client preferred alternate unit features	{redacted client name} did not accept housing.
Client preferred alternate unit features	{redacted client name} has declined placement due to the size of the unit. CAPS has been updated to reflect this.
Client preferred alternate unit features	{redacted client name} mentioned that the environment here reminded her too much of a shelter setting, and she expressed that she is not interested in transitioning to another shelter at this time
Client preferred alternate unit features	{redacted client name} preferred a different type of housing.
Client preferred alternate unit features	{redacted client name} preferred a one bedroom over the studio unit.
Client preferred alternate unit features	{redacted client name} reported due to her claustrophobic (not on MH evaluation) she would not be able to accept the unit as it is too small.
Client preferred alternate unit features	{redacted client name} stated, "I don't want to share the kitchen and bathroom. I want a studio apartment.
Client preferred alternate unit features	{redacted client name} stated, "I don't want to share. I want a 1 bedroom apartment."
Client preferred alternate unit features	{redacted client name} stated, "I don't want to share." I would like a studio apartment
Client preferred alternate unit features	{redacted client name} viewed the unit, and stated that he had to think about it and get back to staff. Intake coordinated outreach to contact information on the shelter and left contact information.
Client preferred alternate unit features	AD "{Redacted client name} has expressed his disapproval to move forward. According to {redacted client name}, the Unit is too small and not suitable for him".
Client preferred alternate unit features	After viewing the unit {redacted client name}, disclosed this is not what he is looking for and left the premises.
Client preferred alternate unit features	Applicant declined
Client preferred alternate unit features	Applicant declined
Client preferred alternate unit features	Applicant declined because he was concerned about not having enough funds for his needs while in housing. His worker was counseling him on the benefits he would be receiving once discharged and never got back to us.
Client preferred alternate unit features	Applicant declined.
Client preferred alternate unit features	Applicant did not want a unit without a full kitchen.
Client preferred alternate unit features	applicant had concerns with the low water pressure. however pending repairs.
Client preferred alternate unit features	Applicant indicated she had a FHEPS voucher and was looking for a different type of apartment.
Client preferred alternate unit features	Applicant is incarcerated and judge did not agree with his release. He will continue to be incarcerated indefinitely .
Client preferred alternate unit features	Applicant is mobility challenged and uses a cane and cannot walk up to a 4th floor unit.
Client preferred alternate unit features	Applicant is unable to accept walk up due to mobility challenges.
Client preferred alternate unit features	Applicant refused apartment- did not like the layout of the apartment and does not want to be in supportive housing.

Client preferred alternate unit features	applicant shared unit is too small.
Client preferred alternate unit features	Applicant stated "The room is too small. I would like a studio apartment, or 1 bedroom apartment."
Client preferred alternate unit features	Applicant stated he does not want to live in a studio, does not want to live in a supportive housing building.
Client preferred alternate unit features	Applicant stated he had a big family, and the unit was not big enough and he did not want to move forward
Client preferred alternate unit features	Applicant stated that he wanted a 1 bedroom apartment
Client preferred alternate unit features	Applicant stated that they have City FHEPS and would like a One Bedroom. Not a Studio
Client preferred alternate unit features	Applicant thought unit was too small.
Client preferred alternate unit features	Applicant wasn't sure because he wants a studio or 1-bedroom due to having a partner
Client preferred alternate unit features	applicants share studio is too small, needs more space, bigger closet, oven and does not like the location.
Client preferred alternate unit features	As of {redacted date}, {redacted client name} communicated that he needs a building with an elevator or an apartment on the first floor. {redacted client name} is currently having mobility concerns with his left knee and leg. {redacted client name} declined this 4th floor walk-up shared unit apartment.
Client preferred alternate unit features	As per referent, {redacted client name} decided not to move forward with this program.
Client preferred alternate unit features	Candidate declined vacancy due to space being too small and space is similar to jail.
Client preferred alternate unit features	Canidate declined stating he wants a one-bedroom apartment opposed to a studio.
Client preferred alternate unit features	chose not to proceed with the intake interview. She expressed concerns about the living space, stating that it would not be suitable for her {redacted family relationship} and {redacted family relationship} to visit
Client preferred alternate unit features	Client accepted housing with another {redacted program name}.
Client preferred alternate unit features	Client advised wants a 1-bedroom unit, declined the studio unit
Client preferred alternate unit features	Client attended the viewing, however declined the unit due to small size.
Client preferred alternate unit features	Client decided she did not want to share kitchen.
Client preferred alternate unit features	Client Declined
Client preferred alternate unit features	Client declined placement- he wants unit in the building without technology.
Client preferred alternate unit features	Client declined stating that he needed more time to think about whether he wanted it or not. Client was informed that extra time could not be granted and he decided not to continue with process.
Client preferred alternate unit features	Client declined stating unit is too small.
Client preferred alternate unit features	Client declined the housing opportunity. Client reported that she needs a 3 bedroom apartment to accommodate her family size.
Client preferred alternate unit features	Client declined the location.
Client preferred alternate unit features	Client declined the unit because he said it was too small on {redacted date}.
Client preferred alternate unit features	Client declined the unit because she preferred central air and heating, in addition to other amenities that the landlord does not provide.

Client preferred alternate unit features	Client declined the unit due to it being a 4th floor walkup, which client reports would pose as a physical hardship.
Client preferred alternate unit features	Client declined the unit. Preferred another type of housing setting.
Client preferred alternate unit features	Client declined unit because emotional support animals are not allowed as per building management.
Client preferred alternate unit features	Client declined unit due to lack of transportation and distance from family.
Client preferred alternate unit features	Client declined unit, he stated it was too small.
Client preferred alternate unit features	Client denied housing placement. Client states "unit is to small".
Client preferred alternate unit features	Client did like apartment shown.
Client preferred alternate unit features	Client did not accept apartment because the apartment is on the first floor with no security bars in window.
Client preferred alternate unit features	Client did not accept the unit because she wanted it to be bigger than a studio and also stated that she did not need housing because she was not homeless. She also stated that she had another interview to go to see another apartment. Client was combative during the interview and writer was unable to ask many questions because her response to most of the questions was "I am not going to drink any medication because I don't need it" Client could not stay focused.
Client preferred alternate unit features	Client did not accept unit because it did not have a stove.
Client preferred alternate unit features	Client did not agree to sharing a kitchen.
Client preferred alternate unit features	Client did not like apartment shown.
Client preferred alternate unit features	Client did not like the available unit.
Client preferred alternate unit features	Client did not like the size of the unit. Client rejected apartment.
Client preferred alternate unit features	Client did not like the unit.
Client preferred alternate unit features	Client did not like unit and rejected apartment.
Client preferred alternate unit features	client did not respond to offer
Client preferred alternate unit features	Client did not want shared aspects of SRO
Client preferred alternate unit features	client did not want the space due to it being to small and he wanted to focus on his job.
Client preferred alternate unit features	Client did not want the unit.
Client preferred alternate unit features	Client did not want to accept a 5th floor walk-up unit.
Client preferred alternate unit features	Client did not want to share a kitchen because he did not want to be blamed for issues. I informed him we have cameras running in the kitchen 24/7 but he still rejected.
Client preferred alternate unit features	Client did not want to share bathroom or kitchen.
Client preferred alternate unit features	Client did not want to share bathroom or kitchen. wants a studio or 1 bedroom
Client preferred alternate unit features	Client did not want to share kitchen or bathroom.
Client preferred alternate unit features	Client did not want to share kitchen.
Client preferred alternate unit features	Client did not want to share kitchen.
Client preferred alternate unit features	Client did not want to share the common areas with other men.
Client preferred alternate unit features	Client did not want to share the common areas.
Client preferred alternate unit features	Client didn't accept housing
Client preferred alternate unit features	Client didn't accept housing
Client preferred alternate unit features	Client didn't return for second interview

Client preferred alternate unit features	Client does not want to be in an SRO
Client preferred alternate unit features	Client does not want to sure common spaces.
Client preferred alternate unit features	Client expressed interest in a one bedroom verses a studio.
Client preferred alternate unit features	Client expressed that she cannot reside in a non-elevator building. The unit is a 4th floor walkup and client cannot manage the stairs with her baby and stroller.
Client preferred alternate unit features	Client family size is too big for unit. Client prefer bigger apartment
Client preferred alternate unit features	Client family size is too big for unit. Client prefer bigger apartment
Client preferred alternate unit features	Client feels the apartment is too small.
Client preferred alternate unit features	Client felt unit is too small.
Client preferred alternate unit features	Client has {redacted family relationship}. Client requires an apartment with more than one bedroom. This interview was for a 1 bedroom unit. Client declined the unit due to size
Client preferred alternate unit features	Client haven't been seen in the shelter for the past 2 weeks, where about is unknown.
Client preferred alternate unit features	Client indicated that she would not accept a unit without a kitchen.
Client preferred alternate unit features	Client indicated they do not want to live in a smoke-free building and refused a studio unit stating she needs a 2-bedroom.
Client preferred alternate unit features	Client interviewed for unit that is on the 5th floor in which client expressed her medical issues and can't walk up stairs.
Client preferred alternate unit features	client is highly allergic to cats and roommate has a cat. There are no alternate units available at this time.
Client preferred alternate unit features	Client is interested in a two bedroom apartment and was informed that the interview was for a SRO. Client did not accept housing
Client preferred alternate unit features	Client is interested in unit with private bathroom.
Client preferred alternate unit features	Client is looking for unit with a bathtub.
Client preferred alternate unit features	client is seeking a larger unit.
Client preferred alternate unit features	Client is visually impaired, prefers 1st floor apartment and stated apartment is too small"
Client preferred alternate unit features	Client moved into site {redacted program name} on {redacted date}.
Client preferred alternate unit features	Client moved into site {redacted program name}.
Client preferred alternate unit features	Client needed a bigger apartment, this one is too small.
Client preferred alternate unit features	Client preferred a bigger sized unit.
Client preferred alternate unit features	Client preferred a space with more sun light, an elevated building.
Client preferred alternate unit features	Client preferred a unit that is pet friendly and has adequate space to accommodate a dog and {redacted family relationship}.
Client preferred alternate unit features	Client preferred alternate bigger unit and different neighborhood.
Client preferred alternate unit features	Client preferred an alternate unit features for her and her son. {redacted program name} unit is too small for the both of them.
Client preferred alternate unit features	Client preferred another type of housing setting
Client preferred alternate unit features	Client preferred bigger space and private bathroom.
Client preferred alternate unit features	Client preferred larger unit with private bathroom and full kitchen.
Client preferred alternate unit features	Client preferred larger unit with private bathroom.

Client preferred alternate unit features	Client preferred unit with more space and private bathroom. Also had safety concerns as a woman sharing co-ed bathrooms.
Client preferred alternate unit features	Client preferred unit with own bathroom.
Client preferred alternate unit features	Client prefers a first floor apartment. Currently, we do not have a first floor apartment in LEVEL II
Client preferred alternate unit features	Client prefers a one bedroom unit.
Client preferred alternate unit features	Client prefers a studio style apartment. Client is not open to sharing a kitchen and/or bathroom.
Client preferred alternate unit features	Client prefers building that allows Dogs
Client preferred alternate unit features	Client refused housing options .
Client preferred alternate unit features	Client refused stating, he is trying to get custody of his daughter and will need her to be able to stay with him on the suite.
Client preferred alternate unit features	Client refused the apartment because she stated she wanted her son to live with her. It was explained that the apartment is intended for a single individual. Client refused, stating that the apartment is not for her.
Client preferred alternate unit features	Client refused to proceed with this opportunity stating that it is too small and doesn't want to share common space.
Client preferred alternate unit features	Client refused to share the Kitchen area.
Client preferred alternate unit features	Client rejected the designated unit on the 4th floor because of his physical limitations: a bad knee. Facility is a non-elevator building. He preferred another room on the first floor, which was not ready to be occupied at the time.
Client preferred alternate unit features	Client rejected unit.
Client preferred alternate unit features	Client reported he wanted a full kitchen in his unit and refused to share the kitchen space.
Client preferred alternate unit features	Client reported she did not want to move forward with this unit due to not liking the visitation rules and the facility reminded her of the shelter.
Client preferred alternate unit features	Client reported that he prefers a larger unit with a stove and oven.
Client preferred alternate unit features	Client reported that the unit was too small.
Client preferred alternate unit features	Client reported that while viewing unit, his allergies were triggered due to a strong cat smell in the surrounding area. Please delink.
Client preferred alternate unit features	Client said he is on waitlist for 6 apartments and was not interested in living in an SRO.
Client preferred alternate unit features	Client said that the unit was too small.
Client preferred alternate unit features	client stated he needed more space for his daughters.
Client preferred alternate unit features	Client stated he wanted to keep looking for an apartment.
Client preferred alternate unit features	Client stated she was not interested in sharing a bathroom with one other person.
Client preferred alternate unit features	Client stated that he was Closter phobic. Did not like the unit.
Client preferred alternate unit features	Client stated that the unit offered was not a good size and he reported that he wants a one-bedroom apartment.
Client preferred alternate unit features	Client stated that this Unit is too small for him.
Client preferred alternate unit features	Client stated the bed size is a deal breaker, as she is currently using the same size at her current residence, and would prefer a larger bed/unit.
Client preferred alternate unit features	Client stated the unit was too small
Client preferred alternate unit features	Client stated they are interested in a one bedroom unit and does not want Supportive Housing.

Client preferred alternate unit features	client stated too small and did not want to share a bathroom.
Client preferred alternate unit features	Client stated unit is too small.
Client preferred alternate unit features	Client stated unit was too small for her liking and preferred more space.
Client preferred alternate unit features	Client stated unit was too small.
Client preferred alternate unit features	Client stated unit was too small.
Client preferred alternate unit features	Client states that she needs elevator service and she's not willing to share a unit. Client also stated that she would be having {redacted details to protect client privacy} and would not be able to walk to the 5th floor. Unit is a 5th floor walkup.
Client preferred alternate unit features	Client viewed the unit. Tenant rejected the unit and stated that he preferred other alternative unit features.
Client preferred alternate unit features	Client want to reside in a 1 bedroom
Client preferred alternate unit features	Client wanted a bigger unit.
Client preferred alternate unit features	Client wanted at least a Studio unit.
Client preferred alternate unit features	Client wanted at least a studio.
Client preferred alternate unit features	Client wanted to be place at facility where he can bring his brother. Unfortunately, we have no more DHS units available.
Client preferred alternate unit features	client wants 1 bdr only
Client preferred alternate unit features	Client wants 1 bedroom unit
Client preferred alternate unit features	Client wants a one-bedroom unit so her grandchildren can visit her. She also refused case management services.
Client preferred alternate unit features	Client wants a single room
Client preferred alternate unit features	Client wants a two-bedroom apartment.
Client preferred alternate unit features	Client wants a two-bedroom apartment.
Client preferred alternate unit features	Client wants a two-bedroom apartment.
Client preferred alternate unit features	Client wants her own apartment and does not want to share common spaces.
Client preferred alternate unit features	client wants one bedroom.
Client preferred alternate unit features	Client wants to placed at a unit that has a bedroom and living room.
Client preferred alternate unit features	Client wants two-bedroom apt.
Client preferred alternate unit features	Client wants two-bedroom.
Client preferred alternate unit features	Client was interested in a one-bedroom unit only.
Client preferred alternate unit features	Client was interviewed on {redacted date} and was accepted. Declined: Client is not willing to accept a one bedroom as per HRA on {redacted date}.
Client preferred alternate unit features	Client was not happy with the unit features.
Client preferred alternate unit features	Client was not interested with sharing bathroom.
Client preferred alternate unit features	Client was released from jail and we did not have any form of contact for him to obtain the move in ppwk from.
Client preferred alternate unit features	Client will be pulled into another unit.
Client preferred alternate unit features	Client would like to be concidered for another unit at {redacted program name}
Client preferred alternate unit features	Client's case manager did not respond to emails to schedule the client for a site visit.
Client preferred alternate unit features	Consumer is not interested in sharing space with others.

Client preferred alternate unit features	Declined - Room too small / location too far from job.
Client preferred alternate unit features	Declined apartment after viewing unit
Client preferred alternate unit features	Declined due to shared common spaces
Client preferred alternate unit features	declined due to shared spaces
Client preferred alternate unit features	Declined due to the living environment
Client preferred alternate unit features	Declined: Candidate believes the shower and toilet use will be a problem at some point.
Client preferred alternate unit features	Declined: Candidate reported that she prefers her privacy living in a studio apartment and not have to share the kitchen or bathroom.
Client preferred alternate unit features	Declined: Candidate reported that the bathroom was not clean ad she did not want to share the kitchen or bathroom.
Client preferred alternate unit features	Declined: Candidate reported that the room was too small and did not have enough space.
Client preferred alternate unit features	Declined: Candidate reported that the room was too small.
Client preferred alternate unit features	Declined: Candidate reported that the unit was not her preference.
Client preferred alternate unit features	Declined: Candidate reported that the unit was small and did not want to share the toilet and shower rooms.
Client preferred alternate unit features	Declined: Candidate reported that the unit was too small.
Client preferred alternate unit features	Declined-Candidate reported the unit is too small.
Client preferred alternate unit features	DHS reported to program on {redacted date} that {redacted client name} rescinded his acceptance, reported that he preferred a unit that is not a shared unit.
Client preferred alternate unit features	Did not like the unit.
Client preferred alternate unit features	Did not want to share kitchen.
Client preferred alternate unit features	Dis not want to share kitchen and bathroom
Client preferred alternate unit features	Doesn't want to share kitchen and bathroom
Client preferred alternate unit features	Due to claustrophobia client is looking for bigger apartment
Client preferred alternate unit features	Due to physical limitation, client stated she is unable to walk up the stairs.
Client preferred alternate unit features	Due to religious obligations client wants own kitchen and bathroom.
Client preferred alternate unit features	He didn't complete interview.
Client preferred alternate unit features	He wanted a one-bedroom apartment
Client preferred alternate unit features	HRA reported to program on {redacted date} that the resident declined housing opportunity at {redacted program name} because he was looking for studio apartment.
Client preferred alternate unit features	HRA reported to the program that the Intake candidate reported stated that she changed her mind and would like to decline housing at {redacted program name} because she does not believe this housing was right fit for her.
Client preferred alternate unit features	It is a third floor unit. Client expressed that due to his disability he would prefer a first floor apartment.
Client preferred alternate unit features	Late arrival after {redacted time} with no call. Declined: Candidate reported that the room was too small, old and dusty.
Client preferred alternate unit features	Medical condition cannot accept 4th floor walk up
Client preferred alternate unit features	N/A
Client preferred alternate unit features	No first floor available

Client preferred alternate unit features	None
Client preferred alternate unit features	None
Client preferred alternate unit features	P/s {redacted date} due to CM reported applicant is no longer interested and would rather look for a 1bdm apartment.
Client preferred alternate unit features	referral was accepted but later declined placement.
Client preferred alternate unit features	She doesn't want to live around another person who has mental health issues and doesn't want a studio.
Client preferred alternate unit features	She only wants a studio
Client preferred alternate unit features	Tenant looking for bigger space.
Client preferred alternate unit features	Tenant not interested in sharing a bathroom and looking for a one-bedroom apartment.
Client preferred alternate unit features	Tenant stated did not want to share a bathroom.
Client preferred alternate unit features	Tenant stated unit was too small.
Client preferred alternate unit features	Tenant was not comfortable sharing a bathroom with another tenant and tenant was not sure if this is a placement would want to take.
Client preferred alternate unit features	The applicant declined the unit on {redacted date} due to the unit not having a bath tub
Client preferred alternate unit features	The applicant rejected the unit reporting he wants a bigger apartment.
Client preferred alternate unit features	The client declined both apartments stated she simply did not like the either apartments at {redacted address} or {redacted address} #{redacted apartment number}.
Client preferred alternate unit features	The client declined the unit. He stated that it was too small.
Client preferred alternate unit features	The client did not agree with Program Fees. She reported that she needs more time to think about it.
Client preferred alternate unit features	The client did not complete his interview. He became very hostile during the interview and didn't want to participate anymore. The client left the interview.
Client preferred alternate unit features	The client has requested to be considered for housing with onsite staff. She does not believe she can be released to scattersite housing and explained that she's in agreement with the recommendation for onsite staff.
Client preferred alternate unit features	The client is not moving forward with the unit. The client shared that she is not pleased with the current condition of the unit and will be uncomfortable living there.
Client preferred alternate unit features	The client is not open to a studio apartment at this time. She's hoping for a unit that can accommodate her {redacted family relationship} and {redacted family relationship} and does not feel a studio will be enough space.
Client preferred alternate unit features	The client is not open to placement in a studio apartment. He is only open to one-bedrooms.
Client preferred alternate unit features	The client is seeking a housing program that provides meals.
Client preferred alternate unit features	The client is seeking family housing and has declined placement at this program.
Client preferred alternate unit features	The client reported he is interested in a unit with stove and oven. The unit he viewed only has a stovetop
Client preferred alternate unit features	The client reported that he felt 30% of his income would be too much in terms of cost and did not feel that he needed a location that provided monthly case management services.
Client preferred alternate unit features	The client saw the space. He stated that it was not what he was longer for. He wanted a larger space.

Client preferred alternate unit features	The client stated: "I went to the interview yesterday at {redacted program name}. I've decided not to be resident. I'm allergic to tobacco products and the inside the building upstairs was smelling of tobacco products."
Client preferred alternate unit features	The client wanted a larger apartment.
Client preferred alternate unit features	The client wants {redacted borough information} or {redacted borough information} location only.
Client preferred alternate unit features	The client was non-responsive when asked if she was interested in moving forward with the apartment. She was also non-responsive when asked if there was anything she might need support with.
Client preferred alternate unit features	The Client Withdrew after the unit tour.
Client preferred alternate unit features	The client's referring worker has asked to withdraw the referral. They did not provide additional information.
Client preferred alternate unit features	The client's referring worker has reported he is in need of a setting that provides meals and they have withdrawn his referral.
Client preferred alternate unit features	The client's referring worker reports he needs a setting that provides meals and has withdrawn this referral.
Client preferred alternate unit features	The client's referring workers believe he is in need of a setting that provides meals and they have declined to proceed with this opportunity.
Client preferred alternate unit features	The client's referring workers believe he is in need of a setting that provides meals and they have declined to proceed with this opportunity.
Client preferred alternate unit features	The client's referring worker's have withdrawn his application. They report he needs a setting that provides meals.
Client preferred alternate unit features	The client's referring worker's have withdrawn his application. They report he needs a setting that provides meals.
Client preferred alternate unit features	The individual has decided not to move forward. They're uncomfortable with the rent amount given the size of the apartment.
Client preferred alternate unit features	The resident declined reporting he does not want to share common space.
Client preferred alternate unit features	The unit is a 4-floor walk-up. Client has mobility issues and cannot go up and down stairs. Client requires an elevator building or 1st floor apartment.
Client preferred alternate unit features	Unit is too small.
Client preferred alternate unit features	Unit was too small for client's preference.
Client preferred alternate unit features	Would like to have client referred for {redacted program name}- client is being transferred to respite at which time a site visit can be scheduled.
Client preferred another placement option	(NO call to report lateness- Candidate arrived 42 minutes late to interview as Hsg spec waited for her.) Declined: Candidate reported the unit was too small to host her grandchildren.
Client preferred another placement option	{redacted client name} accepted another housing opportunity. She has withdrawn her application.
Client preferred another placement option	{redacted client name} completed a {redacted date} trial visit on {redacted date}-{redacted date}. On {redacted date} {redacted staff name} informed {redacted program name} staff that {redacted client name} is not accepting the placement.

Client preferred another placement option	{redacted client name} completed a unit viewing for two separate units in our {redacted program name} program. {redacted client name} withdrew from the first unit due to the current housemate having cats as {redacted client name} reported she is allergic. {redacted client name} then withdrew from the second unit after viewing it on {redacted date} but declined to specify why.
Client preferred another placement option	{redacted client name} decided and stated that he did not want to move forward with this housing opportunity.
Client preferred another placement option	{redacted client name} decided not to move forward with this program.
Client preferred another placement option	{redacted client name} decided pursue another DHS/HPD housing opportunity as per shelter staff {redacted staff name} {redacted date}
Client preferred another placement option	{redacted client name} decided to accept another Housing option.
Client preferred another placement option	{redacted client name} declined {redacted program name} as per Housing Specialist {redacted staff name} {redacted date}
Client preferred another placement option	{redacted client name} declined {redacted program name} as per shelter staff {redacted staff name} {redacted date}
Client preferred another placement option	{redacted client name} declined {redacted program name} as unit was too small {redacted date} a per {redacted staff name}.
Client preferred another placement option	{redacted client name} declined housing at {redacted program name}, HRA reported that she stated it did not meet her housing needs.
Client preferred another placement option	{redacted client name} expressed that she is not interested in a studio unit, instead, would prefer a one-bedroom unit. She articulated that if she was forced to move to this unit, once moved in she would relocate. Additionally, {redacted client name} was surprised upon learning that supportive services were included with the housing agreement and seemed more uncertain about moving forward. Candidate viewed the unit as well.
Client preferred another placement option	{redacted client name} found a one bedroom apartment with another housing provider and declined {redacted program name} {redacted date} as per shelter staff {redacted staff name}.
Client preferred another placement option	{redacted client name} found alternative housing and declined {redacted program name} {redacted date} as per {redacted staff name} at {redacted program name}.
Client preferred another placement option	{redacted client name} found alternative housing which is a city fheps unit. He declined {redacted program name}.
Client preferred another placement option	{redacted client name} found the unit to be too small since his belongings are in storage.
Client preferred another placement option	{redacted client name} is looking for a studio apartment.
Client preferred another placement option	{redacted client name} is looking for a Studio apartment.
Client preferred another placement option	{redacted client name} is not interested in supportive housing and would like to explore other housing opportunities.
Client preferred another placement option	{redacted client name} preferred another housing opportunity.
Client preferred another placement option	{redacted client name} preferred to move into one of {redacted program name} building with a studio apartment.
Client preferred another placement option	{redacted client name} prefers a scattered site setting.

Client preferred another placement option	{redacted client name} reunited with his family and moved to a family shelter. He declined {redacted program name} {redacted date}
Client preferred another placement option	{redacted client name} shared that he no longer wanted this placement and had inquired if other sites are available but at this time we do not have other available units.
Client preferred another placement option	{redacted client name} stated that he was not aware that this was transitional housing and was not aware of the rent amount. Despite entitlement specialist explaining that she would work with him on adjusting benefits to cover rent, he said that this placement was not going to work for him.
Client preferred another placement option	{redacted client name} stated that he was too independent for a CR/SRO. He also stated that he does not want to meet with a psychiatrist and or therapist because he does not have Schizophrenia and is does not need to take medication. {redacted client name} said he cannot afford to pay the rent at {redacted program name}.
Client preferred another placement option	{redacted client name} stated that the unit is not suitable for her due to the elevator being too small for her to get her wheelchair inside. Also, she stated that she is unable to get into the bathtub in her unit and needs a walk-in shower.
Client preferred another placement option	{redacted client name} viewed the unit however she found it too small and it is unable to accomodate her walker. She added that she is looking for a one bedroom apartment.
Client preferred another placement option	{redacted client name} visited {redacted program name} and did not like the area on {redacted date}. She declined {redacted program name} and requested alternative housing placement.
Client preferred another placement option	{redacted client name} was accepted at {redacted program name} and accepted placement.
Client preferred another placement option	{redacted client name} was not interested, he'd prefer the ability to have his children live with him. The apartment is a too small for future goals.
Client preferred another placement option	{redacted date} Applicant decided to go with another housing opportunity
Client preferred another placement option	{redacted date} referring agency reports that candidate has declined this housing opportunity having chosen another placement option.
Client preferred another placement option	{Redacted program name} reports candidate isn't ready for discharge at this time can be re-referred.
Client preferred another placement option	{redacted staff name} "As per s/w {redacted staff name} "There has been a change with this person and supportive housing is not needed currently".
Client preferred another placement option	{redacted staff name} from {redacted program name} sent the following email: "Unfortunately, {redacted client name} took a step back again. It looks like it may be a while before she's ability to maintain stability I don't want to keep you guys hanging on a string, so its best that we withdraw her referral."
Client preferred another placement option	{redacted staff name} notified {redacted program name} that {redacted client name} is seeking housing with a different agency. {redacted staff name}
Client preferred another placement option	"{redacted client name} said that her partner requested a Fair Hearing for them to go back in the shelter system as a family. The Fair Hearing was held on {redacted date}, they are waiting on Fair Hearing's decision." Client has refused to remove domestic partner from her PA case.

Client preferred another placement option	"As per @{redacted staff name}, "The consumer has chosen to opt for an alternative unit. Unfortunately, she won't be moving forward with this selection. Client has been offered a unit in {redacted borough information} through HPD and has decided to accept that one."
Client preferred another placement option	Accepted for Unit {redacted unit number}. HP will contact client to complete S8 application. Client declined to move forward with unit as per Shelter Provider on {redacted date}. Kindly delink client from unit. KINDLY DELINK CLIENT.
Client preferred another placement option	accepted housing elsewhere per {redacted staff name}
Client preferred another placement option	Accepted housing elsewhere
Client preferred another placement option	Accepted housing elsewhere.
Client preferred another placement option	Accepted other housing
Client preferred another placement option	Accepted placement elsewhere
Client preferred another placement option	According to the Housing Specialist Supervisor {redacted staff name}, the Client is no longer at the shelter
Client preferred another placement option	According to an email received on {redacted date} the client refused placement because he does not want to share a kitchen or a bathroom.
Client preferred another placement option	According to CARES client has been out of the shelter for more than 14 days. As per RA/shelter, client spoke with his Case Manager and stated that he will not return.
Client preferred another placement option	According to Client representative, {redacted staff name} has decided not to proceed with the Supportive Housing option at this time.
Client preferred another placement option	After being made aware that there is a delay in the opening of the building due to TCO not expected until {redacted month}, which is due to factors out of our control, the housing specialist at {redacted program name} E-mailed stating that the candidate would like another placement.
Client preferred another placement option	After discussing with the client multiple times and reviewing her concerns, she has made the difficult decision to decline the supportive housing opportunity due to its proximity to a traumatic experience she endured. Despite her visiting the area and exploring options, she feels that this location is not suitable for her currently. She still wants {redacted borough information} but wants something in the {redacted borough information} close to {redacted borough information}.
Client preferred another placement option	After initial interview, Client did not return calls from housing provider.
Client preferred another placement option	After site visit, client's mother and agency preferred higher level of housing for client
Client preferred another placement option	After the referral team was notified of the applicant's acceptance to the program, the housing provider was notified that the applicant chose to accept another housing placement with a different provider.
Client preferred another placement option	After viewing the unit, candidate indicated that he is not interested in this housing opportunity.
Client preferred another placement option	Although client feels that program fee is too much for him, according to client representative, {redacted staff name} has decompensated and are seeking guardianship and placement in nursing home. Client declined.
Client preferred another placement option	Another client was selected for the available vacancy.
Client preferred another placement option	Appliant accepted housing elsewhere.

Client preferred another placement option	applicant share studio is too small and prefers a 1 bedroom
Client preferred another placement option	Applicant accepted alternative housing
Client preferred another placement option	Applicant accepted for Unit {redacted unit number}. Pending scheduling of appointment with applicant to complete Section 8 application. Pending Briefing date. Applicant declined to move forward. Does not want housing opportunity. HPD requesting letter that client is not interested in subsidy opportunity
Client preferred another placement option	Applicant accepted other housing.
Client preferred another placement option	applicant advised he does not want shared kitchens/bathrooms
Client preferred another placement option	Applicant applied for 1 bedroom with Housing Connect and has a FHEPS voucher
Client preferred another placement option	Applicant called HP to report that he is due to sign a Lease for another housing opportunity in {redacted month}.
Client preferred another placement option	Applicant decided not to move forward with the SRO. She is interested in studio units or One bedroom.
Client preferred another placement option	Applicant decided not to proceed with interview, felt like program would not be a good fit for him.
Client preferred another placement option	Applicant declined housing and reported "this was not the place for her"
Client preferred another placement option	Applicant declined housing opportunity stating he did not like the location.
Client preferred another placement option	Applicant declined housing opportunity stating he wanted another location.
Client preferred another placement option	Applicant declined housing opportunity.
Client preferred another placement option	Applicant declined housing placement. Applicant no longer felt the housing opportunity was a suitable fit for his needs.
Client preferred another placement option	Applicant declined offer for {redacted program name}
Client preferred another placement option	Applicant declined SRO, applicant reported she would need a larger space with more lighting because she does not want to get sad and depressed.
Client preferred another placement option	Applicant Declined SRO. The applicant does not want to share bathrooms and kitchen and prefers an apartment
Client preferred another placement option	Applicant Declined SRO. The applicant prefers to live in an apartment.
Client preferred another placement option	Applicant declined SRO; applicant prefers to live in a house and was not interested in living at {redacted program name}.
Client preferred another placement option	Applicant declined the housing acceptance. {redacted staff name}
Client preferred another placement option	Applicant declined the offer due to the waiting period.
Client preferred another placement option	Applicant declined this housing opportunity.
Client preferred another placement option	Applicant declined unit
Client preferred another placement option	Applicant declined unit
Client preferred another placement option	applicant declined unit as she is {redacted details to protect client privacy}, and this is residence for single.
Client preferred another placement option	Applicant did not accept placement stating that their mental health has declined, and they are not ready for supportive housing
Client preferred another placement option	Applicant did not complete interview with {redacted program name} and declined housing due to not wanting to live with onsite social services provider on {redacted date}.

Client preferred another placement option	Applicant did not follow up with 2nd appointment with property management
Client preferred another placement option	Applicant did not want to move forward with the unit due to not wanting to relinquish section 8 subsidy for NYC 15/15 subsidy
Client preferred another placement option	Applicant finds unit to small and declined.
Client preferred another placement option	Applicant found housing
Client preferred another placement option	Applicant has not responded to Housing Provider- Shelter notified HRA and housing provider that applicant has not been in shelter.
Client preferred another placement option	Applicant is no longer interested in this housing
Client preferred another placement option	Applicant is not responsive, shelter informed HRA and Housing Provider that applicant has not been in shelter.
Client preferred another placement option	Applicant preferred another placement option.
Client preferred another placement option	Applicant preferred another unit he saw with another provider
Client preferred another placement option	Applicant process stopped {redacted date} due to applicant failure to submit documents required to continue with process. As per shelter staff applicant is not housing ready
Client preferred another placement option	Applicant process stopped due to as per shelter staff applicant moved out of shelter and into housing with another housing provider.
Client preferred another placement option	Applicant process stopped due to refusal to submit additional documents requested to continue with housing process.
Client preferred another placement option	Applicant process stopped{redacted date} due to applicant signed lease and moved forward with another provider.
Client preferred another placement option	Applicant refused unit small
Client preferred another placement option	Applicant returned {redacted date} due to as per HRA worker client informed that he is not going to proceed with apartment.
Client preferred another placement option	Applicant showed up and saw the unit however, reported she wasn't interested. Applicant reports she has a citypheps and is scheduled to see another place.
Client preferred another placement option	Applicant stated he did not want supportive housing at this time.
Client preferred another placement option	Applicant stated he did not want to be interviewed and left interview
Client preferred another placement option	Applicant stated he wants to complete treatment at inpatient detox/rehab before entering housing
Client preferred another placement option	Applicant stated that he has children, and he did not plan on moving to a studio apartment. Therefore, he declined.
Client preferred another placement option	Applicant verbalized he does not want supportive housing
Client preferred another placement option	Applicant wants a one bedroom and to not live in supportive housing.
Client preferred another placement option	Applicant was adamant that he did not want supportive housing and declined.
Client preferred another placement option	Applicant was not cooperating. Applicant stated that he does not trust people with his documents. The applicant continued to stall the shelter by not providing the appropriate documents required for LITCH approval. Shelter agreed to move on from applicant.
Client preferred another placement option	Applicant was not interested in {redacted program name}.
Client preferred another placement option	Applicant was not interested in a supported housing program.
Client preferred another placement option	Applicant withdrew application, will be proceeding with another {redacted program name}.

Client preferred another placement option	Applicant withdrew, will proceed with another housing provider.
Client preferred another placement option	Applicant would prefer a one bedroom apartment opportunity
Client preferred another placement option	As of {redacted date}, client confirmed to {redacted staff name} Program Director that he is denying housing at {redacted program name} as it is shared and he would prefer to stay at {redacted program name} and find a single unit.
Client preferred another placement option	As of {redacted date}, spoke w/HRA {redacted staff name}, clt was found deceased 2 wks ago.
Client preferred another placement option	As of {redacted date}, the client reported that he has moved into alternate supportive housing and no longer interested in this opportunity.
Client preferred another placement option	As of {redacted date}, the client reported that she declines this opportunity and that she rather apply for a housing opportunity for three bedroom apartment due to having a larger household composition.
Client preferred another placement option	As per {redacted staff name} from the OFFICE OF SUPPORTIVE / AFFORDABLE HOUSING & SERVICES client was delinked.
Client preferred another placement option	As per {redacted staff name} shelter provide the client stated that he was leaving NY for personal reasons and decline housing placement.
Client preferred another placement option	As per {redacted staff name}, {redacted client name} is missing as he's currently on the streets due to a recent relapse after his interview.
Client preferred another placement option	As per {redacted staff name}, the client expressed doubts about the unit and asked if it would be possible to view another option. The client acknowledged the risks involved and stated that he was willing to accept the consequences. He also expressed he was sorry for any inconvenience
Client preferred another placement option	As Per {redacted staff name}, the client has accepted housing with another supportive housing provider.
Client preferred another placement option	As per an email received on {redacted date} the client has refused the unit because is too small.
Client preferred another placement option	As per CAPS, family reunification.
Client preferred another placement option	As per client he has an apartment pending and has already signed a lease. The client rejected us and walked off the interview.
Client preferred another placement option	As per client he stated that the studio is too small.
Client preferred another placement option	As per client, he prefers another unit option.
Client preferred another placement option	As per email received from {redacted staff name} ({redacted program name}) on {redacted date},: The client has been informed of this housing opportunity and states that he is unwilling to leave his current relationship to enter this apartment. The client states he would like to plan for permanent housing with the other adult."
Client preferred another placement option	As per email received on {redacted date} from {redacted staff name}, stating, "{redacted client name} does not want to move ahead with {redacted program name}. Can she be disconnected from the site in CAPS so she can explore other housing options?"
Client preferred another placement option	As per Housing Specialist {redacted staff name}: {redacted client name} has found alternative housing through City FHEPS and has declined {redacted program name} {redacted date}
Client preferred another placement option	As per housing specialist {redacted staff name}: client {redacted client name} has reconciled with mother of his children and moved into a family shelter with his children. He declined {redacted program name} {redacted date}

Client preferred another placement option	As per HRA client accepted another Housing Opportunity.
Client preferred another placement option	As per HRA client case will be closed. Staff unable to locate client.
Client preferred another placement option	As per HRA on {redacted date} after client was spending acceptance, client has declined this housing opportunity. No further information was provided.
Client preferred another placement option	As per HRA, client was discontinued from this unit.
Client preferred another placement option	As per HRA, effect {redacted date}, the client is declining this housing opportunity due to finding alternate permanent housing.
Client preferred another placement option	As per HRA, effective {redacted date}, the client declined this opportunity due to finding alternate permanent housing.
Client preferred another placement option	As per HRA, the client moved to SH with another agency.
Client preferred another placement option	As per referent, {redacted client name} is still at Rikers with no known release at this time. If anything changes, she will re-refer him if {redacted program name} should still have openings.
Client preferred another placement option	As per referent, client has accepted placement with another program.
Client preferred another placement option	As per referent, the client declined the placement at {redacted program name} due to feeling that independent housing facility would be better suited for her as she is also pending upcoming placement with the {redacted program name} and would like to proceed with that opportunity.
Client preferred another placement option	As per referring worker, "Client denied this housing opportunity due to the train being outside his window and causing a lot of noise."
Client preferred another placement option	As per shelter site, DHS found alternate housing for the client that she prefers and moving into.
Client preferred another placement option	As per shelter, the client accepted a higher level of care.
Client preferred another placement option	As per the client, "The building is too big for me. I need something low-key and less busy, like a private house."
Client preferred another placement option	As per the clients housing specialist stated the client was able to secure alternate housing and wanted to decline housing here at {redacted program name}.
Client preferred another placement option	Candidate declined this housing opportunity
Client preferred another placement option	Candidate declined this housing opportunity.
Client preferred another placement option	Candidate had issues regarding safety of the building and that she would prefer a larger unit.
Client preferred another placement option	Candidate moved forward with another housing opportunity from City Fheps.
Client preferred another placement option	Candidate preferred another placement option.
Client preferred another placement option	Candidate reported that he was not interested in the SRO setting.
Client preferred another placement option	Candidate requested to reside in a larger unit in a building where there is security.
Client preferred another placement option	Candidate requested to view the unit first before interviewing and refused any further housing opportunity at {redacted program name}.
Client preferred another placement option	Candidate showed up for the interview as scheduled. However, she denied placement and left without being interviewed.
Client preferred another placement option	Candidate stated he wanted to explore other housing options as he is currently working with real estate agents.
Client preferred another placement option	Candidate stated that the room was too small for him.
Client preferred another placement option	Candidate states he prefers a 1-bedroom unit opposed to a studio.

Client preferred another placement option	Candidate went for a viewing {redacted date} with {redacted program name}. Upon reviewing the unit he was linked to, he reported not being interested in moving forward with the move in process.
Client preferred another placement option	Client accepted a CityFHeps apartment.
Client preferred another placement option	client accepted another housing opportunity with a different agency
Client preferred another placement option	Client accepted another housing placement.
Client preferred another placement option	Client accepted but declined because he did not want curfew and also did not want to pay monthly program fees.
Client preferred another placement option	Client accepted by another provider.
Client preferred another placement option	client accepted congregate housing: {redacted program name} {redacted unit number}
Client preferred another placement option	Client accepted housing at an independent facility.
Client preferred another placement option	Client accepted housing at site {redacted program name}.
Client preferred another placement option	Client accepted housing elsewhere.
Client preferred another placement option	Client accepted housing placement with {redacted program name}. {redacted staff name}
Client preferred another placement option	Client accepted housing with a different agency.
Client preferred another placement option	Client accepted housing with another agency on {redacted date}
Client preferred another placement option	Client accepted housing with another provider.
Client preferred another placement option	Client accepted other housing
Client preferred another placement option	Client accepted placement elsewhere.
Client preferred another placement option	Client accepted, then declined
Client preferred another placement option	Client and provider failed to respond to many attempts to move him into the program after being accepted on {redacted date}. Application withdrawn as of {redacted date}. It is unclear why client and provider have not responded.
Client preferred another placement option	Client and referring provider reported housing did not meet client's needs.
Client preferred another placement option	Client appeared for interview with her CM on {redacted date} , interviewed and saw the unit. Client wanted time to think about accepting unit over the weekend. Neither client or CM responded to message/email sent by us on {redacted date} inquiring whether client would accept unit. We do not know the reason for this outcome as client did not reply and neither did CM.
Client preferred another placement option	client are no longer interested
Client preferred another placement option	Client attended in-person housing interview on {redacted date} and disclosed being offered another housing option prior to interview. Client left the interview undecided and stated he would make a decision this {redacted date}. Program received notification from client's Case Manager {redacted staff name} at {redacted time} that client wanted to move forward with the other housing opportunity.
Client preferred another placement option	Client attended screening on {redacted date}. client declined housing citing desire for more independent housing. Referral source inquired about supported housing options, {redacted program name} team followed up with questions for client. Client was currently housed at time of screening.

Client preferred another placement option	Client became displeased upon hearing of the buildings visitation policies and turned down the unit.
Client preferred another placement option	Client came to the interview stating alone. Citing that he was not informed of what the interview was about. Once we explained he was interviewing for housing, he indicated that he already had an interview for housing and was accepted. Client proceeded to get up and state he was going to leave so he can enjoy the rest of his day.
Client preferred another placement option	Client choose another placement option.
Client preferred another placement option	Client chose a different housing facility
Client preferred another placement option	Client chose an alternate placement options with another agency on {redacted date}
Client preferred another placement option	client chose another housing option
Client preferred another placement option	Client chose another housing option
Client preferred another placement option	Client cried thru entire interview, advised is triggered by {redacted borough information} location, declined opportunity.
Client preferred another placement option	Client decided he did not want to wait for {redacted program name} to open and decided to explore other housing options.
Client preferred another placement option	Client decided he no longer wanted to move into this building
Client preferred another placement option	Client decided not to pursue this housing opportunity.
Client preferred another placement option	Client decided on not going forward with admission after touring.
Client preferred another placement option	Client decided that he did not want to continue to wait for {redacted program name} to open and preferred to explore other housing options
Client preferred another placement option	Client decided that he did not want to wait for {redacted program name} to open and decided to explore other housing options.
Client preferred another placement option	Client decided to accept a different housing option.
Client preferred another placement option	Client decided to choose a program closer to his family.
Client preferred another placement option	Client decided to go with an alternative option.
Client preferred another placement option	Client decided to not wait for {redacted program name} to receive TCO and will be seeking other housing options.
Client preferred another placement option	Client decided to seek other housing options because of the delays in the building receiving TCO.
Client preferred another placement option	Client decline housing.
Client preferred another placement option	client declined
Client preferred another placement option	client declined
Client preferred another placement option	Client declined a scatter-site unit because she wants to move to a senior citizen congregate setting with onsite staff and security.
Client preferred another placement option	Client declined after interviewing and apartment viewing due to accepting another offer with affordable housing
Client preferred another placement option	Client declined apartment
Client preferred another placement option	Client declined as they are seeking placement with their Section 8 voucher.
Client preferred another placement option	Client declined due to {redacted details to protect client privacy}.
Client preferred another placement option	Client declined housing because he does not want a shared a unit.

Client preferred another placement option	Client declined housing offer and stated that he wanted a 1 bedroom.
Client preferred another placement option	Client declined housing offer of 2 or 3 bedroom apartment
Client preferred another placement option	Client declined housing opportunity preferring another placement option.
Client preferred another placement option	Client declined housing opportunity via housing specialist phone call.
Client preferred another placement option	Client declined housing opportunity, due to program model.
Client preferred another placement option	Client declined housing opportunity.
Client preferred another placement option	Client declined housing option. Client prefers another housing option.
Client preferred another placement option	Client declined housing placement at this time.
Client preferred another placement option	Client declined housing placement.
Client preferred another placement option	Client declined housing placement. Client prefers an alternative housing option.
Client preferred another placement option	Client declined housing stating that program fee is too high.
Client preferred another placement option	Client declined housing with provider.
Client preferred another placement option	client declined offer at this time.
Client preferred another placement option	Client declined offer, stated it is "not for him"
Client preferred another placement option	Client declined opportunity for another {redacted program name} housing opportunity at {redacted program name}
Client preferred another placement option	client declined placement
Client preferred another placement option	Client declined placement after acceptance. Accepting a placement via voucher.
Client preferred another placement option	Client declined placement stating he only wanted his own apartment such as a studio.
Client preferred another placement option	Client declined placement with our organization
Client preferred another placement option	Client declined placement.
Client preferred another placement option	Client declined placement.
Client preferred another placement option	Client declined placement..
Client preferred another placement option	Client declined studio apartment and does not wish to reside in {redacted borough information}.
Client preferred another placement option	Client declined studio apartment.
Client preferred another placement option	Client declined the housing interview once given the details of treatment apartment.
Client preferred another placement option	Client declined the unit on {redacted date} to pursue another housing opportunity.
Client preferred another placement option	client declined to move forward with opportunity
Client preferred another placement option	Client declined unit
Client preferred another placement option	client declined unit
Client preferred another placement option	Client declined unit
Client preferred another placement option	Client declined unit
Client preferred another placement option	Client declined unit due to size and does not want a studio apartment.
Client preferred another placement option	Client declined Unit, stated that Unit is too small
Client preferred another placement option	Client declined unit.
Client preferred another placement option	Client declined unit.
Client preferred another placement option	Client declined.
Client preferred another placement option	Client denied housing offer.
Client preferred another placement option	Client denied housing placement. Client prefers alternate housing options.
Client preferred another placement option	Client denied housing, subsequent to being accepted on {redacted date}.

Client preferred another placement option	Client did not accept housing.
Client preferred another placement option	Client did not accept housing
Client preferred another placement option	Client did not accept housing
Client preferred another placement option	client did not accept housing
Client preferred another placement option	Client did not accept housing
Client preferred another placement option	Client did not accept housing option.
Client preferred another placement option	Client did not accept housing placement with this agency.
Client preferred another placement option	Client did not accept housing.
Client preferred another placement option	Client did not accept placement as not ready to transition to more independent living.
Client preferred another placement option	Client did not accept the housing option.
Client preferred another placement option	Client did not accept the offer.
Client preferred another placement option	Client did not accept the placement and refused to participate in the second interview process
Client preferred another placement option	Client did not accept the Unit
Client preferred another placement option	Client did not accept the unit
Client preferred another placement option	Client did not accept.
Client preferred another placement option	Client did not accept.
Client preferred another placement option	Client did not accept. Application withdrawn
Client preferred another placement option	Client did not desire an SRO setting, thanks!
Client preferred another placement option	Client did not like having to live with other individuals on the floor where the room was located. He was shown a room that was unavailable at the time, with fewer neighbors, which he preferred. facility unable to offer that room at this time.
Client preferred another placement option	Client did not like the House Rules.
Client preferred another placement option	Client did not like the unit.
Client preferred another placement option	Client did not like the unit.
Client preferred another placement option	Client did not return for second interview
Client preferred another placement option	Client did not return for second interview with requested documents
Client preferred another placement option	Client did not secure move in funds
Client preferred another placement option	Client did not show for site visit
Client preferred another placement option	Client did not specify reason.
Client preferred another placement option	Client did not want a level II housing or a housing where here children could not stay. The client stated that she only wanted something that she could use a city voucher for, which she stated is a 1 bedroom apartment, for her kids.
Client preferred another placement option	Client did not want the unit.
Client preferred another placement option	Client did not want to accept the unit because she could not bring her sister to live with her. Provider explained that her sister could visit any time, but could not live here. She said "I do not want to live her."
Client preferred another placement option	Client did not want to adhere to program fee of 799.00 a month.
Client preferred another placement option	Client did not want to interview for the {redacted program name} location.
Client preferred another placement option	Client did not want to live in an SRO with front desk security.
Client preferred another placement option	Client did not want to live in an SRO. Has children that visit him.

Client preferred another placement option	Client did not want to move further with the housing opportunity.
Client preferred another placement option	Client did not want to proceed with the interview because he was not interested in living in this level of care and also not interested in adhering to some of the policies of the building.
Client preferred another placement option	Client did not want to share.
Client preferred another placement option	Client did not want to wait for {redacted program name} to open and decided to seek other housing options.
Client preferred another placement option	Client did not want to wait for {redacted program name} to open and decided to seek other housing options.
Client preferred another placement option	Client did not wish to continue with this opportunity.
Client preferred another placement option	Client didn't complete the interview on {redacted date}. After a few minutes of explaining the type of housing our agency provides, he reported having housing already with a mansion in Italy. He declined to continue the interview.
Client preferred another placement option	client didn't like the housing settings
Client preferred another placement option	Client disappeared from the shelter after her interview. ICE interference? Never located. Room now available.
Client preferred another placement option	Client disclosed that they had been accepted to alternate housing.
Client preferred another placement option	Client disliked the unit stating it was too small.
Client preferred another placement option	Client disliked the unit.
Client preferred another placement option	Client do not want to share
Client preferred another placement option	Client do not want to share
Client preferred another placement option	Client do not want to share
Client preferred another placement option	Client do not want to share
Client preferred another placement option	Client do not want to share
Client preferred another placement option	Client does not agree with having Case Management services.
Client preferred another placement option	Client does not have a substance abuse issue. Client stated that she needs a building with an elevator because she had {redacted details to protect client privacy} and cannot walk upstairs to the fifth floor. Unit is a fifth-floor walkup.
Client preferred another placement option	Client does not want Supportive Services.
Client preferred another placement option	Client does not want to live in a Transitional SRO. Claims he has a lawsuit, and he will have many other options.
Client preferred another placement option	client does not want to pay fee
Client preferred another placement option	Client does not want to share
Client preferred another placement option	Client does not want to share kitchen and bathroom.
Client preferred another placement option	Client does not want to share the common areas such as the bathroom and kitchen.
Client preferred another placement option	Client does not want to share, and she only wants a studio or one bedroom apartment.
Client preferred another placement option	Client Dropped.
Client preferred another placement option	Client expressed they would like a bigger unit since they have furniture and the SRO is too small for their furniture.
Client preferred another placement option	client expressed concern over fee and then worker was unresponsive , dropped

Client preferred another placement option	Client expressed he felt the program services were too intrusive as there are 2 home visits required per month. Client stated he would not be able to uphold to the program rules and regulations.
Client preferred another placement option	client expressed not wanting to move forward with the unit
Client preferred another placement option	Client expressed that he wanted to have his girlfriend visit/live with him for an extended amount of time. When client was informed of the 3 day stay policy for guest, client began to have reservations and expressing how he did not want the apartment.
Client preferred another placement option	Client failed to attend second interview.
Client preferred another placement option	Client failed to complete PA interview and does not have an active Public Assistance case. Client was asked to complete to apply and complete interview since early {redacted month}.
Client preferred another placement option	Client failed to provide needed documents to move in.
Client preferred another placement option	Client formerly decided to not move forward with housing opportunity as per shelter on {redacted date}. Client reconsidered and declined to move forward with housing as per shelter on {redacted date}. Client later declined housing after inquiring about rent portion on {redacted date} (30% of total income).
Client preferred another placement option	Client found alternate permanent housing.
Client preferred another placement option	Client found his own housing opportunity and selected that housing.
Client preferred another placement option	Client found housing at {redacted program name}.
Client preferred another placement option	Client found other housing
Client preferred another placement option	Client found other permanent housing
Client preferred another placement option	Client has a {redacted family relationship} who currently resides in the same shelter with her. Shes requesting that the child lives with her . This s a studio apartment strictly for one person
Client preferred another placement option	Client has a City FHEPS voucher and prefers a shared apartment. Not interested in this type of facility.
Client preferred another placement option	client has children in foster care, and wants a larger apartment to house her children.
Client preferred another placement option	Client has CityFephs voucher .
Client preferred another placement option	Client has declined to move and found alternative housing.
Client preferred another placement option	Client has no income at this time, applicant was encouraged to apply for HRA SNAP and cash assistance. However, applicant's Case Mgr. informed the program that he was ambivalent about applying for these required benefits.
Client preferred another placement option	Client has secured housing elsewhere.
Client preferred another placement option	Client has the desire to obtain housing through her CityFheps voucher
Client preferred another placement option	Client has withdrawn the application.
Client preferred another placement option	Client has withdrawn the application.
Client preferred another placement option	Client indicated he needs a lower floor due to medical issues. Client also desires to be placed in residence with staff onsite.
Client preferred another placement option	Client indicated that he is not interested in engaging in program services.
Client preferred another placement option	Client indicated that she does not feel comfortable in the "environment".
Client preferred another placement option	Client indicated that she is not interested in engaging in services.

Client preferred another placement option	Client indicated that she would like to be placed in residential setting that provides medication monitoring and daily check ins.
Client preferred another placement option	Client indicated that she would prefer an all female housing.
Client preferred another placement option	Client indicated they are looking for a placement that will provide her with medication management and supervision.
Client preferred another placement option	Client indicated wanting a placement that has staff on site and laundry services on site.
Client preferred another placement option	Client informed {redacted program name} that he was no longer interested in the housing opportunity and has accepted another housing opportunity.
Client preferred another placement option	Client informed staff on {redacted date} that she would be choosing another placement option.
Client preferred another placement option	Client initially accepted, then declined.
Client preferred another placement option	Client interviewed on {redacted date} but later declined housing placement
Client preferred another placement option	Client interviewed very well, however, client expressed wanting to secure housing that was more independent.
Client preferred another placement option	Client is being considered for site {redacted program name}.
Client preferred another placement option	Client is being considered for site {redacted program name}.
Client preferred another placement option	Client is being delinked, Client has not returned to shelter; attempts were made to contact him and local hospitals along with webcrimes was checked for his whereabouts. He could not be found. Please continue to update the outcome to delink this client from the unit, thank-you.
Client preferred another placement option	Client is incarcerated
Client preferred another placement option	Client is interested in family housing options.
Client preferred another placement option	Client is interested in permanent housing without Case Management services.
Client preferred another placement option	Client is interested in subsidized housing, wants to work for more than 20 hours a week and wants to live in a place where he has more independence.
Client preferred another placement option	Client is linked to another housing opportunity.
Client preferred another placement option	Client is looking for a Section 8 apartment.
Client preferred another placement option	Client is looking for a Section 8 unit.
Client preferred another placement option	Client is looking for family housing to get her {redacted family relationship} from family care.
Client preferred another placement option	Client is married and needs housing that will accommodate for himself and is wife.
Client preferred another placement option	Client is not able to talk and is in need of a living situation where he is able to communicate via sign language.
Client preferred another placement option	Client is not available for intensive treatment services face to face 3 times per week. Needs alternate type of housing
Client preferred another placement option	Client is not in shelter, client can not be located
Client preferred another placement option	Client is not in shelter, client cannot be located
Client preferred another placement option	Client is not in shelter, client cannot be located
Client preferred another placement option	Client is not in shelter, has not been available
Client preferred another placement option	Client is not interested in sharing space, would like to live in apartment.
Client preferred another placement option	Client is not interested in SRO setting.
Client preferred another placement option	Client is not interested in this ACF, wants his own apartment. Does not want to be in a shared space.

Client preferred another placement option	Client is place at another site within the Agency, {redacted program name} Apt {redacted apartment number} on {redacted date}
Client preferred another placement option	Client is seeking a single unit as he wants his 15 years old daughter to stay in the apartment with him for at least 2 to 3 days a week. Children are not allowed to visit or stay in the apartment. Client packet withdrawn.
Client preferred another placement option	Client is seeking housing without supportive services. Client does not want to be assigned to a Case Manager.
Client preferred another placement option	Client is unwell and seeking inpatient care
Client preferred another placement option	Client iterated she needs housing for her children who she is currently seeking custody for.
Client preferred another placement option	Client left currently shelter forfeiting his bed. Client failed to keep appointment with management to provided required documents.
Client preferred another placement option	Client left the shelter and has not returned since {redacted date}, please remove from roster.
Client preferred another placement option	Client move into another housing program.
Client preferred another placement option	Client moved in with family.
Client preferred another placement option	Client moved into our {redacted program name} apartment program on {redacted date}.
Client preferred another placement option	Client moved out with a different housing opportunity.
Client preferred another placement option	client needed other housing options
Client preferred another placement option	Client noted that he did not wish to be placed in supportive housing as he has a housing opportunity outside of the state and will be proceeding with it.
Client preferred another placement option	Client noted that this placement "is not it for me." Confirming that he has no interest in this facility.
Client preferred another placement option	Client noted they would like a placement in {redacted borough information} or {redacted borough information}.
Client preferred another placement option	Client notified support staff and PM that he was no longer interested in the housing and preferred to stay at his current residence {redacted date}.
Client preferred another placement option	Client only interested in unit with an elevator and there are none at this time. Accepted to {redacted program name} program where there is a vacancy with an elevator.
Client preferred another placement option	Client opted not to move forward.
Client preferred another placement option	Client placement with another referring agency.
Client preferred another placement option	Client prefer utilizing his CityFheps voucher as stated it would be beneficial. He will need assistance with utilizing this voucher.
Client preferred another placement option	Client preferred a 1 bedroom unit to accommodate her {redacted family relationship} whom she is seeking custody of.
Client preferred another placement option	Client preferred a different location.
Client preferred another placement option	Client preferred a one bedroom
Client preferred another placement option	Client preferred another housing option.
Client preferred another placement option	Client preferred another housing options
Client preferred another placement option	Client preferred another housing program.
Client preferred another placement option	Client preferred another location.
Client preferred another placement option	Client preferred another placement

Client preferred another placement option	Client preferred another placement option
Client preferred another placement option	client preferred another placement option
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Client preferred another placement option	Client preferred another placement option
Client preferred another placement option	Client preferred another placement option
Client preferred another placement option	Client preferred another placement option
Client preferred another placement option	Client preferred another placement option via utilizing her Cityfheps voucher.
Client preferred another placement option	Client preferred another placement option, and did not want to share unit.
Client preferred another placement option	Client preferred another placement option.
Client preferred another placement option	Client preferred another placement option.
Client preferred another placement option	client preferred other placement option
Client preferred another placement option	Client preferred studio or one bed room apartment
Client preferred another placement option	Client preferred studio or one bedroom apartment.
Client preferred another placement option	Client preferred to have a larger unit, such as a 1 bedrm.
Client preferred another placement option	Client preferred to pursue a different housing opportunity.
Client preferred another placement option	Client prefers another placement option as they are recently married and attended the meeting with their wife. They are looking for an apartment that can facility a married couple. We are a single room occupancy.
Client preferred another placement option	Client prefers her own 1-bedroom apartment and does not want to share the bathroom or kitchen.
Client preferred another placement option	Client prefers placement where she and her husband can reside together
Client preferred another placement option	Client prefers Studio or one bedroom apartment
Client preferred another placement option	Client prefers to be placed at the {redacted program name}. He will move in there next week.
Client preferred another placement option	Client presented for the interview, and when this writer informed the client what he was interviewing for, which is housing/treatment apartment program (fees, visits, medicaid status) the client stated he has housing and thought the interview was for social security. He declined to move forward with the interview.
Client preferred another placement option	Client refuse to be interviewed.
Client preferred another placement option	Client refused placement . {redacted staff name}
Client preferred another placement option	Client refused all services offered, expressed that she did not want this type of housing, then walked out of the interview.
Client preferred another placement option	Client refused apt because he got accepted apt with another provider.
Client preferred another placement option	Client refused housing
Client preferred another placement option	Client refused placement
Client preferred another placement option	Client refused to complete interview after learning about the program fees she would be required to pay.
Client preferred another placement option	Client refused unit
Client preferred another placement option	Client rejected at interview

Client preferred another placement option	Client rejected housing at {redacted program name} in favor of {redacted program name}.
Client preferred another placement option	Client rejected the apartment
Client preferred another placement option	Client reported she was no longer ready to move on to alternate housing and has decided to decline placement.
Client preferred another placement option	Client reported she was not interested in housing such as the one being offered and that she rather independent housing where there are no policies to follow .
Client preferred another placement option	Client reported she was not interested in this type of supportive housing that has house rules in regard to tenancy and others living with her.
Client preferred another placement option	Client reported that client is no longer interested in supportive housing.
Client preferred another placement option	Client reported that due to him having a bad leg he could not navigate a 3rd floor walk-up.
Client preferred another placement option	Client reported that she does not feel safe in the neighborhood
Client preferred another placement option	Client reported that she was not interested in supportive housing and or housing that would be providing assistance with mental health and or substance use.
Client preferred another placement option	Client reported that she was not interested in the apartment due to it being too small for her and her husband. She reported that she would need a larger 1 bedroom unit than what is being offered after viewing the unit.
Client preferred another placement option	Client reported that the facility is too restricted for him. He prefer a one bedroom and apartment and this facility will be 5th on his list as he has other options.
Client preferred another placement option	Client reported that they prefer alternate housing due to the size of the 1 bedroom being offered, which they felt was too small in size.
Client preferred another placement option	Client reports didn't like the area and doesn't want supportive services at this time.
Client preferred another placement option	Client reports he doesn't want case management services or resources and assistance that supportive housing offer at this time.
Client preferred another placement option	Client reports he doesn't want case management services or resources and assistance that supportive housing offer at this time. Preferred independence housing.
Client preferred another placement option	Client reports he doesn't want case management services or resources and assistance that supportive housing offer at this time. Preferred independence housing.
Client preferred another placement option	Client reports he is awaiting a 1 bedroom unit with another agency
Client preferred another placement option	Client reports she would like independent living without Case Management Services.
Client preferred another placement option	Client reports that she was offered and accepted housing with {redacted program name}.
Client preferred another placement option	Client said an SRO does not accommodate him.
Client preferred another placement option	Client said she does not want or needs SH, and wants to utilize her cityfheps voucher.
Client preferred another placement option	Client secured housing with another agency.
Client preferred another placement option	Client signed a lease with other housing opportunity
Client preferred another placement option	Client stated "apartment is too small" and refused to move forward with an interview.
Client preferred another placement option	Client stated "apartment is too small" and refused to move forward with an interview.
Client preferred another placement option	Client stated due to the borough. She wants housing in {redacted borough information}.
Client preferred another placement option	Client stated he does not want to live in a congregate setting
Client preferred another placement option	Client stated he does not want to live in this environment
Client preferred another placement option	Client stated he is no longer interested in residing in Supportive Housing.

Client preferred another placement option	Client stated he need bigger space
Client preferred another placement option	Client stated he prefers housing without a no smoking policy and no case management services.
Client preferred another placement option	Client stated not being interested due to unit space.
Client preferred another placement option	Client stated she did not accept placement because she is not able to bring her six kids.
Client preferred another placement option	Client stated she did not want to move from where she is currently housed
Client preferred another placement option	Client stated she did not want to reside at {redacted program name}. Because she came from a one-bedroom apartment and her furniture is currently in storage which would not be able to fit into a single room. She wants to find a one-bedroom apartment and as a result she declined placement.
Client preferred another placement option	Client stated she has city FHEPS voucher. Client viewed the apartment. Agreed to interview but interview was incomplete. As per client she does not want the apartment because city Fheps pays for everything, and she does not want to pay rent.
Client preferred another placement option	Client stated she needed more space and wanted her partner to reside with her in the apartment
Client preferred another placement option	Client stated she needs her own apartment, and she does not want does not want to share with others.
Client preferred another placement option	Client stated she wanted a one bedroom not a studio
Client preferred another placement option	Client stated that apartment reminds him of cell (too small)
Client preferred another placement option	Client stated that he does not want this type of placement.
Client preferred another placement option	Client stated that he is looking for one bedroom unit using voucher.
Client preferred another placement option	Client stated that he is not interested in being housed in the facility and walked out during the interview.
Client preferred another placement option	Client stated that he no longer wanted to continue with the housing.
Client preferred another placement option	Client stated that he was rejecting placement due to the fact that he has a {redacted family relationship}, and he needs his own apartment where his child can live with him.
Client preferred another placement option	Client stated that he wishes to be discharged to the {redacted program name} and does not want placement at our residence.
Client preferred another placement option	Client stated that she did not want to accept housing because she does think supportive housing is for her. She stated she does not want support and does not believe she has a mental health diagnosis.
Client preferred another placement option	Client stated that she wanted a one bedroom, she does not want a studio apartment therefore declining the unit.
Client preferred another placement option	Client stated that supportive housing is too much like shelter
Client preferred another placement option	Client stated that the unit is too small
Client preferred another placement option	Client stated that the unit was not for her.
Client preferred another placement option	Client stated that the unit was too small
Client preferred another placement option	Client stated that the unit was too small.
Client preferred another placement option	Client stated that unit is too small
Client preferred another placement option	Client stated the Unit is too small for all kids that going to visit him.
Client preferred another placement option	Client stated the unit is too small for all of his belongings to fit.

Client preferred another placement option	Client stated the Unit is too small for him all kids that he is going to reunite with.
Client preferred another placement option	Client stated the Unit is too small.
Client preferred another placement option	Client stated the unit was too small.
Client preferred another placement option	Client stated the unit was too small.
Client preferred another placement option	Client stated too many rules in building
Client preferred another placement option	Client stated unit was too small.
Client preferred another placement option	Client states she does not want Supportive Housing and would prefer to find housing using her CityFHEPS voucher.
Client preferred another placement option	client stopped responding.
Client preferred another placement option	Client suggested they would feel more comfortable and adequate to receive the perks and attention of a residential unit instead of independent housing as it would be their first time living on their own.
Client preferred another placement option	Client terminated interview and disclosed that this is not the place for her. Client shared preference for more independent, non-supportive placement.
Client preferred another placement option	Client terminated interview. Client reported interest in housing elsewhere and prefers to explore that. Client reported being assisted to locate her specific housing interest.
Client preferred another placement option	Client took another housing option.
Client preferred another placement option	Client turned down units offered by program.
Client preferred another placement option	Client viewed the unit and decided on a bigger housing opportunity.
Client preferred another placement option	client walked out from the building, did not participated in the interview.
Client preferred another placement option	Client walked out of the meeting
Client preferred another placement option	Client want to live with her 2 kids. declined Starhill
Client preferred another placement option	Client wanted a larger place.
Client preferred another placement option	Client wanted a single room occupancy offering less supportive services.
Client preferred another placement option	Client wanted another placement option, not in a supportive housing.
Client preferred another placement option	Client wanted to explore other housing options.
Client preferred another placement option	Client wanted to live closer to his childhood home. {redacted staff name}
Client preferred another placement option	Client wanted to remain in his current housing.
Client preferred another placement option	Client wants a more independent setting and doesn't want to share a room.
Client preferred another placement option	Client wants a shared space, with meals cook by staff for her daily. She wants staff on site and her preference are {redacted borough information} and {redacted borough information}.
Client preferred another placement option	Client wants an apartment.
Client preferred another placement option	client wants another housing option
Client preferred another placement option	client wants family housing .
Client preferred another placement option	Client wants Permanent Housing. Client wants a Studio Apartment.
Client preferred another placement option	Client wants to move in a independent setting where he can have his child visit him and sleep over.
Client preferred another placement option	Client wants to move into an SRO.
Client preferred another placement option	Client wants to reside in a scatter site building in {redacted borough information}, not in a program setting

Client preferred another placement option	Client wants to use his section 8
Client preferred another placement option	Client wants use her Citypheps Voucher
Client preferred another placement option	Client was accepted and pending, but changed his mind and declined unit because he didn't want to share the kitchen and bathroom.
Client preferred another placement option	Client was accepted but declined.
Client preferred another placement option	Client was accepted by provider and was scheduled to move in. After multiple attempts by provider and thorough communication with HRA team, it was determined client had other housing.
Client preferred another placement option	Client was accepted for program site {redacted program name}.
Client preferred another placement option	Client was accepted into {redacted program name}
Client preferred another placement option	Client was accepted into our {redacted program name} program, please push ref to Site {redacted program name}
Client preferred another placement option	Client was accepted to program site {redacted program name}.
Client preferred another placement option	Client was an SRO where she will have her own space.
Client preferred another placement option	Client was expecting to be screened for a CR/SRO residence where she would have 24-hour supervision and three meals a day.
Client preferred another placement option	client was exploring other options and has not responded to housing provider.
Client preferred another placement option	Client was identified during the mass intakes for {redacted program name}. On {redacted date}, was informed by the provider that the client chose another placement.
Client preferred another placement option	Client was initially accepted pending documents on {redacted date} CM emailed that he went with another housing option.
Client preferred another placement option	Client was interviewed {redacted date} and accepted. Declined: Client decided to move forward with the {redacted location informaiton} move in {redacted month} {redacted year} (house for rent) as of {redacted date}.
Client preferred another placement option	Client was interviewed and accepted {redacted date}. Client moved to alternate housing as per conversation with Leasing on {redacted date}.
Client preferred another placement option	Client was interviewed and accepted {redacted date}. Declined: Client declined opportunity as per shelter on {redacted date}.
Client preferred another placement option	Client was interviewed and accepted {redacted date}. Declined: Client declined opportunity as per shelter on {redacted date}.
Client preferred another placement option	Client was interviewed and accepted {redacted date}. Declined: Client is not interested in the unit as per shelter's message to HRA on {redacted date}.
Client preferred another placement option	Client was interviewed and accepted for the unit; however, he did not wish to move forward.
Client preferred another placement option	Client was interviewed and accepted on {redacted date}. Client later decided not to move forward with the supportive housing opportunity as per shelter on {redacted date}.
Client preferred another placement option	Client was interviewed and accepted. Declined: Client exited shelter {redacted date} utilizing a FHEPS B voucher as per shelter on {redacted date}.

Client preferred another placement option	Client was interviewed and accepted. When scheduling for an apartment viewing the client was responsive. They did not show for the viewing as it was later discovered that they experienced a traumatic event the night prior. Client's providing workers were contacted and they confirmed they were unable to make contact with client. As of {redacted date}, referrals providers have not made direct contact with the client. Referring workers stated that there was contact made with client's mother who stated that the client has been remaining with them currently and wants no outside communication. Mother stated that the client opted to remain housed with her. {Redacted identifying information.}
Client preferred another placement option	client was interviewed but on {redacted date} client informed PD that he wishes to accept housing at a different agency.
Client preferred another placement option	Client was interviewed; however, she declined housing.
Client preferred another placement option	Client was matched with an apartment via Section 8 housing voucher. {redacted staff name}
Client preferred another placement option	Client was no in agreement with rental amount.
Client preferred another placement option	Client was non-compliant with completing the interview and abruptly left after being disrespectful to staff while stating "you can keep the apartment."
Client preferred another placement option	Client was not interested in {redacted program name} because he wants housing that is more independent where he can have overnight visitors and also wants to keep his medication on hand not have it administered by staff.
Client preferred another placement option	client was offered her own apartment through a different agency.
Client preferred another placement option	Client was requested to submit outstanding documents. Client did not provide them and decided to accept another housing option.
Client preferred another placement option	Client was scheduled to move in on {redacted date} but decided that she no longer wants to accept placement.
Client preferred another placement option	Client was unable to accept placement at {redacted program name} due to an allergy to smoking and cats. She was able to view a DHS-designated studio unit at another {redacted program name} building and prefers that unit. Please delink the client from the {redacted unit number} unit and link her to {redacted unit number}.
Client preferred another placement option	Client was undecided.
Client preferred another placement option	Client went AWOL from shelter. He did not attend interview.
Client preferred another placement option	Client went with another placement option
Client preferred another placement option	client will be moving to supported housing {redacted address} {redacted unit number}
Client preferred another placement option	Client will not be moving forward with the unit and the supportive housing program. Client will be moving forward with an HPD unit instead.
Client preferred another placement option	Client withdrawn.
Client preferred another placement option	Client withdrew
Client preferred another placement option	Client withdrew application on {redacted date}, reported that the process for this site was too lengthy.
Client preferred another placement option	Client withdrew from housing opportunity as she reported she was having second thoughts.
Client preferred another placement option	Client withdrew from wait list

Client preferred another placement option	Client withdrew her application and stated that she wanted to pursue a different housing opportunity.
Client preferred another placement option	Client withdrew her housing applicant
Client preferred another placement option	Client withdrew on {redacted date}.
Client preferred another placement option	Client would like to explore other housing options because of the delays with {redacted program name}.
Client preferred another placement option	Client would not complete virtual site visit and we were instructed to return the file.
Client preferred another placement option	Client would prefer to be in {redacted borough information}.
Client preferred another placement option	Clients' main concern is that the building itself at {redacted program name} reminded him of when he was previously incarcerated, he repeatedly cited the hallways as being disconcerting and upsetting. Therefore, declining the opportunity to move in.
Client preferred another placement option	Clients wants to find a unit where she can utilize her CityFephs voucher only. The current unit already has an SRO Mod subsidy attached.
Client preferred another placement option	Clients worker reached out and stated client was no longer interested.
Client preferred another placement option	Consumer did not accept housing would like to live in an apartment.
Client preferred another placement option	Consumer does not want to share common areas.
Client preferred another placement option	Consumer does not want to share common areas.
Client preferred another placement option	Consumer is not interested in shared space housing.
Client preferred another placement option	Consumer preferred an apartment.
Client preferred another placement option	Consumer preferred an apartment.
Client preferred another placement option	Ct has accepted housing elsewhere.
Client preferred another placement option	Declined
Client preferred another placement option	Declined - Candidate arrived after {redacted time} for an {redacted time} appt. The housing specialist stated the appt was at {redacted time}. The candidate did not like the unit and refused an interview. However she wrote on the refusal form "there's no cooking." as she passed by the shared kitchen area.
Client preferred another placement option	Declined - Candidate reported that he didn't want the vacancy.
Client preferred another placement option	Declined - Candidate reported the environment reminds him of a prison facility.
Client preferred another placement option	Declined - Candidate reported, " I have kids too small need full apartment."
Client preferred another placement option	Declined - Candidate reported, "the room is not clean enough for me."
Client preferred another placement option	Declined - Candidate reported, "This is not a reg apartment and it looks like a mental facility."
Client preferred another placement option	Declined - Candidate took video and photos of the unit and reported "I don't feel safe."
Client preferred another placement option	Declined - Prefers a one bedroom apartment.
Client preferred another placement option	declined as she wanted to pursue other housing options
Client preferred another placement option	Declined- Candidate and Shelter worker, {redacted staff name} viewed the unit. The candidate reported to {redacted staff name} and {redacted staff name} that he has other housing in mind, and he just wanted to view the unit. Candidate refused to sign Bill of Rights and refusal form indicating reason.
Client preferred another placement option	Declined- Candidate arrived alone at {redacted time} for an {redacted time} appt. He viewed the unit and stated that he was looking for his own 1 bed room or studio apt.

Client preferred another placement option	Declined- Candidate reported she prefers a one bedroom apartment and does not want a shared space.
Client preferred another placement option	Declined- Candidate reported that he didn't like it.
Client preferred another placement option	Declined- Candidate reported the SRO reminds him of prison.
Client preferred another placement option	Declined housing offer of {redacted program name}
Client preferred another placement option	Declined housing offer of {redacted program name}
Client preferred another placement option	Declined offer for {redacted program name}, {redacted program name}, {redacted program name}
Client preferred another placement option	declined program. Stated wanted to interview for housing programs after graduation from school
Client preferred another placement option	Declined SRO. The applicant prefers to move in an apartment.
Client preferred another placement option	declined supportive housing
Client preferred another placement option	Declined. Client does not want to share common areas. We can provide him with a studio unit when it become available.
Client preferred another placement option	Declined. Prefers another placement option.
Client preferred another placement option	Declined: Candidate reported that he requires a 1-bedroom apartment because he has 2 young daughters that need to stay with him.
Client preferred another placement option	Declined: Candidate described the vacancy as "Inadequate living conditions."
Client preferred another placement option	Declined: Candidate expressed that he has a big family and prefers the freedom to invite them all and have his children stay overnight.
Client preferred another placement option	Declined: Candidate prefers a one-bedroom apartment.
Client preferred another placement option	Declined: Candidate prefers a private 1 Bedroom apartment. SRO is similar to jail.
Client preferred another placement option	Declined: Candidate prefers and expected to view a one-bedroom apartment.
Client preferred another placement option	Declined: Candidate reported "Too small, no closet, no private bathroom or kitchen."
Client preferred another placement option	Declined: Candidate reported that he did not feel comfortable with the SRO environment.
Client preferred another placement option	Declined: Candidate reported that he did not want to live in an SRO setting.
Client preferred another placement option	Declined: Candidate reported that he does not want to live in an SRO setting.
Client preferred another placement option	Declined: Candidate reported that he is looking for an apartment or studio.
Client preferred another placement option	Declined: Candidate reported that he is searching for a one-bedroom apartment and not interested in an SRO setting.
Client preferred another placement option	Declined: Candidate reported that she did not like the room.
Client preferred another placement option	Declined: Candidate reported that she needs her own studio or one bedroom apartment. In addition, the room is too small for her needs and the subway is too far.
Client preferred another placement option	Declined: Candidate reported that the room reminds him of jail. He also prefers a studio / 1 bedroom apartment.
Client preferred another placement option	Declined: Candidate reported that the SRO setting was not what he was looking for.
Client preferred another placement option	Declined: Candidate reported that they are linked to better housing.
Client preferred another placement option	Declined: Candidate reported the room was too small, she did not want to share kitchen and bathroom, and the bathroom was dirty, smelly and the facility was ugly.

Client preferred another placement option	Declined: Candidate reported the SRO setting was not what she was looking for. Her preference is a studio or a one-bedroom apartment.
Client preferred another placement option	Declined: Candidate reported, "I don't like it."
Client preferred another placement option	Declined: Candidate reported, "It's a shelter."
Client preferred another placement option	Declined: Prefers a studio apartment to have his kids stay with him. SRO setting is Jail-like.
Client preferred another placement option	Declined: The candidate reported that he did not feel good about the environment.
Client preferred another placement option	Declined: The SRO setting is not for him.
Client preferred another placement option	Declined-Candidate reported that SRO sharing setting is not a good for him.
Client preferred another placement option	Declining due to moving forward with other housing opportunity.
Client preferred another placement option	did not want to be near fire escape.
Client preferred another placement option	Didn't want to continue interview
Client preferred another placement option	Does not desire an SRO setting
Client preferred another placement option	Does not want to live in supportive housing
Client preferred another placement option	Doesn't want to participate in a supportive housing program. Wants independent housings.
Client preferred another placement option	Due to an odor on the 6th floor where this apartment is located that is caused by an other tenant this applicant declined this housing option.
Client preferred another placement option	Due to client's income, she was not accepted under NYCHA Income
Client preferred another placement option	Due to delay with placement , client wants other housing option.
Client preferred another placement option	Due to delay with placement , client wants other housing option.
Client preferred another placement option	Due to the delay in receiving TCO which is due to factors beyond our control. We received communication form {redacted staff name} that candidate wishes not to wait for a unit at {redacted program name} and to be considered for another project.
Client preferred another placement option	During screening client reported that they would prefer a program for LGBTQ
Client preferred another placement option	During the interview {redacted client name} said that she would benefit more from housing that meets her medical needs. Writer feels that {redacted client name} would benefit from assisted living.
Client preferred another placement option	During the interview client stated he was not ready to move and did not want supportive housing.
Client preferred another placement option	During the interview process, client expressed that he would use his discharge from hospital as a way to get back to community life. He refused services offered by program and adds that, he has no interest in participating in medication management, and also unwilling to meet with an assigned Service Coordinator or outside providers.
Client preferred another placement option	Effective {redacted date}, client decided not to move forward with this housing opportunity.
Client preferred another placement option	Effective {redacted date}, client decided to move forward with another housing opportunity.
Client preferred another placement option	Effective {redacted date}, client found permanent housing.
Client preferred another placement option	Effective {redacted date}, client found permanent housing.
Client preferred another placement option	Email provided that the client would like to explore other housing options/opportunities.
Client preferred another placement option	Email received {redacted date} from referring agency stating that the client decided to explore other options.

Client preferred another placement option	Emailed received on {redacted date} {redacted staff name} stating, "{redacted details to protect client privacy} {redacted client name} {redacted details to protect client privacy}."
Client preferred another placement option	found housing elsewhere
Client preferred another placement option	Found other housing
Client preferred another placement option	found other housing
Client preferred another placement option	HASA reported that client decided to go with another housing option.
Client preferred another placement option	HASA reported the applicant is not interested in attending the housing interview
Client preferred another placement option	He and his worker both expressed the need for {redacted client name} to be placed at a higher need residence, where medication is monitored and food is prepared and provided, due to his inability to do so independently.
Client preferred another placement option	He chose alternate housing.
Client preferred another placement option	He declined placement
Client preferred another placement option	He declined to tour on {redacted date} and {redacted date}, saying he wants to stay at {redacted program name}
Client preferred another placement option	He did not give a reason
Client preferred another placement option	He doesn't want to live with the mentally ill.
Client preferred another placement option	He found the unit to be too small.
Client preferred another placement option	He is looking for a Studio apartment.
Client preferred another placement option	He is looking for an apartment.
Client preferred another placement option	He is viewing an apartment in NYNYII.
Client preferred another placement option	He preferred another placement option.
Client preferred another placement option	He viewed the unit. According to him he needs an apartment due to health issues.
Client preferred another placement option	He wants a studio apartment.
Client preferred another placement option	He wants a studio apartment.
Client preferred another placement option	He wants more independent housing where he can have his own room, cook, and clean on his own.
Client preferred another placement option	He wants to attend rehab
Client preferred another placement option	He wants to attend Rehab
Client preferred another placement option	He was accepted by {redacted program name} however he decided to view another apartment with another provider and did not follow up with {redacted program name} attempt to conduct their interview.
Client preferred another placement option	He was offered housing through an alternative housing program that he preferred.
Client preferred another placement option	Hello, Thank you for reaching out to us regarding the client. I regret to inform you that {redacted client name} will not be able to proceed with the current opportunity at this time. The client has decided to shift their focus away from single adult housing options. We appreciate your understanding and would like to assure you that once the necessary updates are implemented, we will be more than happy to submit a new referral on the client's behalf for any housing options that align with the new 2010E requirements. Thank you once again for your time and consideration in this matter. We look forward to future collaborations. Best regards, {redacted staff name}

Client preferred another placement option	Housing provider reached out to client for approval into housing program, client declined.
Client preferred another placement option	Housing Provider was notified that the client decided to decline this unit.
Client preferred another placement option	HRA reported to {redacted program name} program that the candidate declined vacancy on {redacted date}.
Client preferred another placement option	HRA reported to the program on {redacted date} that he declined housing opportunity at {redacted program name} because he was looking for better housing option.
Client preferred another placement option	HRA reported to the program on {redacted date} that pending move-in candidate does not want to share a kitchen or bathroom. He also said that he does not want to live in {redacted borough information} but rather in {redacted borough information} or in the {redacted borough information}."
Client preferred another placement option	I received communication from HRA that the candidate moved into an apartment with a CITY FHEPS Voucher. {redacted program name} {redacted date} {redacted date} CityFHEPS – apartment
Client preferred another placement option	I received communication from the shelter case worker {redacted staff name} that candidate decided to go with another housing placement option due to the delay of the building opening due to the delay in receiving TCO.
Client preferred another placement option	I received E-mails from the Program Director and a case worker at {redacted program name} that the candidate is now linked to another apartment using their City Fheps voucher.
Client preferred another placement option	I received the below communication that the candidate accepted alternate housing with another provider. {redacted client name} was recently interviewed with {redacted program name}. His documents were submitted to their compliance and we are waiting for a decision. Thank you. {redacted staff name}/{redacted program name} {redacted address}{redacted staff information} {redacted program name}
Client preferred another placement option	Informed Property Management that he was interested in another placement option that he had interviewed for prior.
Client preferred another placement option	It is preferred that the client have a NYCHA Section 8 voucher.
Client preferred another placement option	It is reported that client has declined housing at {redacted program name} and has accepted another housing option.
Client preferred another placement option	Left shelter and did not want unit.
Client preferred another placement option	Living in community with friend/family
Client preferred another placement option	looking for 1 bedroom only
Client preferred another placement option	moved out of shelter
Client preferred another placement option	N/A
Client preferred another placement option	N/A
Client preferred another placement option	N/A
Client preferred another placement option	N/A
Client preferred another placement option	N/A
Client preferred another placement option	na
Client preferred another placement option	na
Client preferred another placement option	na

Client preferred another placement option	Never heard back from the referral source as client missed income verification appointment.
Client preferred another placement option	No longer needs housing
Client preferred another placement option	No update from client or worker. Held unit for over one month.
Client preferred another placement option	not interested
Client preferred another placement option	Not interested in the unit. Referred to {redacted program name}
Client preferred another placement option	Numerous attempts to reach client regarding site visit. there were no response to emails.
Client preferred another placement option	On {redacted date} client called and stated that she no longer wants to move into the apartment.
Client preferred another placement option	On {redacted date} HRA informed the program that pending move-in {redacted client name} rescinded housing opportunity at {redacted program name}.
Client preferred another placement option	On {redacted date} HRA reported that declined the housing opportunity at {redacted program name}.
Client preferred another placement option	On {redacted date} shelter informed that the applicant was not interested in the housing.
Client preferred another placement option	On {redacted date} the candidate Declined the vacancy as per Shelter.
Client preferred another placement option	On {redacted date} the candidate declined with Shelter and stated that he changed his mind.
Client preferred another placement option	On {redacted date}, the Housing Specialist reported that the has withdrawn the housing application from {redacted program name}.
Client preferred another placement option	Only wants a studio
Client preferred another placement option	Only wants a studio
Client preferred another placement option	Participant informed he found another placement option.
Client preferred another placement option	Participant informed he has a {redacted family relationship} and will need her to stay overnight. He cannot accept the rule of no overnight guest.
Client preferred another placement option	Participant received another opportunity with cityfeps.
Client preferred another placement option	Participant wants an apartment or studio. She does not want to share common areas.
Client preferred another placement option	Participant wants an apartment.
Client preferred another placement option	Per {redacted program name} applicant needs CR, can consider {redacted program name}, {redacted program name}, {redacted program name} or {redacted program name}
Client preferred another placement option	Per HASA casemanager, {redacted client name} is interested in an alternate placement option.
Client preferred another placement option	Per RA, Client Declines this opportunity due to the Location being too far from all his service providers. Client was case conferenced.
Client preferred another placement option	Per referring worker the applicant accepted housing elsewhere.
Client preferred another placement option	Per referring worker, client does not want to accept housing due to rental amount.
Client preferred another placement option	Per shelter applicant did not mind sharing a space but did not like that the other suitemates smoke.
Client preferred another placement option	Per shelter provider {redacted client name} left on {redacted date} and has not returned. Housing provider tried to contact {redacted client name} several times but she did not respond.
Client preferred another placement option	per the referring agency the client will be entering housing with City FHEPS
Client preferred another placement option	Per worker {redacted staff name} on {redacted date}, applicant decided to move forward with another housing opportunity.
Client preferred another placement option	Per worker, client found other housing.
Client preferred another placement option	Per worker, client found other housing.

Client preferred another placement option	Placement entity informed the housing provider that the client would not be moving forward with the housing program.
Client preferred another placement option	Please send referral to MRT Program as Client prefers a shared unit in {redacted borough information}- we will work to house her there.
Client preferred another placement option	Preferred another placement option
Client preferred another placement option	Previous shelter is unaware of his current whereabouts
Client preferred another placement option	process took to long and accepted else where.
Client preferred another placement option	Program offered a unit viewing date of {redacted date}, client did not show up to view the unit after appointment was set with referral team. {redacted program name} staff were informed that client had a death in the family and had also accepted housing opportunity with another agency.
Client preferred another placement option	Program reached out to discuss next steps on {redacted date} & {redacted date}. Program did not receive a response from referral source. Program will move on with filling the vacancy.
Client preferred another placement option	pursued other housing option.
Client preferred another placement option	Reason is unknown as he was transferred from his original shelter but never checked in at {redacted program name}.
Client preferred another placement option	reason unknown. Did not keep multiple appointments for apartment viewing. Lost contact with referral source
Client preferred another placement option	Received an email from applicant's worker {redacted staff name} and she said that her client has decided after visiting both program's housing. She choose to accept the other program.
Client preferred another placement option	Received email on {redacted date} stating that the applicant is no longer interested in the unit.
Client preferred another placement option	referral has a City Fheps voucher he plans to use to locate a one bedroom apt. as he has a family member who provides him with 24-hour care. {redacted program name} is a studio.
Client preferred another placement option	Referral no longer in the shelter
Client preferred another placement option	Referral source cancelled tour scheduled for {redacted date}, and on {redacted date}, referral source informed staff that client accepted another housing program.
Client preferred another placement option	Referral source failed to confirm appointment for second interview.
Client preferred another placement option	referral was canceled by HRA
Client preferred another placement option	Referral was cancelled by HRA
Client preferred another placement option	Referral was presented with housing option and opted to originally move-in. After not receiving contact from referral upon several days and reaching out to worker, referral was then prompted to contact staff. Referral stated that they are opting to stay in their current placement at home, due to religious beliefs and having discomfort with specific communities that go against their religion.
Client preferred another placement option	referring provider did not reply to emails for 2 week period to coordinate admission
Client preferred another placement option	Reports he doesn't need housing at this time.
Client preferred another placement option	Resident stated that she did not want to pay the high cost in rent and have the same issue that she had with her section 8 voucher.
Client preferred another placement option	Resident was not interested in {redacted program name} because he said it felt like a senior citizen home and it was too quiet. He also refused to answer questions during the interview.

Client preferred another placement option	Screened at {redacted program name}, declined. Client prefers more independent level of housing. Packet sent to {redacted program name} for review
Client preferred another placement option	Service Provider agency {redacted program name} was informed on {redacted date} via email. That the client does not wish to continue with the housing opportunity. HRA was informed & gave permission to remove client from this project.
Client preferred another placement option	Service Providers & HRA received an email from client shelter on {redacted date} that client is rejecting this housing opportunity. Client wishes to explore other housing options. HRA gave approval to remove client from CAPS for this project.
Client preferred another placement option	Service Providers & HRA team received an email from the client Case Manager from the shelter on {redacted date}. Stating that the client is declining the Supportive Housing Opportunity. HRA gave the service providers permission to remove the client from this housing opportunity.
Client preferred another placement option	She accepted placement through a different agency located with {redacted borough information}
Client preferred another placement option	She declined {redacted program name} offer
Client preferred another placement option	She is looking for a one bedroom apartment.
Client preferred another placement option	She kept the interview but was referred for Level II - Apartment Treatment, and she declined to interview for this level, saying she doesn't want to share and isn't willing to pay monthly fees of \$1170.
Client preferred another placement option	She only wants a single
Client preferred another placement option	She only wants a single
Client preferred another placement option	She only wants a studio which {redacted program name} doesn't offer
Client preferred another placement option	She wants a one bed room and not in a building with a program.
Client preferred another placement option	She wants a studio
Client preferred another placement option	She wants a studio
Client preferred another placement option	She wants a studio, may be eligible for {redacted program name} with 15/15 where there is a vacancy - studio
Client preferred another placement option	She wants different options
Client preferred another placement option	Shelter staff reached out and indicated that client did not desire this setting.
Client preferred another placement option	stated not interested in housing program
Client preferred another placement option	Supportive Housing Placement Entity discontinued the Case
Client preferred another placement option	Tenant didn't like walk up
Client preferred another placement option	Tenant interested in a Section 8 apartment.
Client preferred another placement option	Tenant is interested in a Section 8 apartment.
Client preferred another placement option	tenant refused
Client preferred another placement option	The applicant decided not to wait for {redacted program name} to open. The applicant decided to explore other housing options.
Client preferred another placement option	The applicant declined the unit because it was too small.
Client preferred another placement option	The applicant did not show up to complete the leasing process with the property management. Also, unknown whereabouts.

Client preferred another placement option	The applicant has a history of non-payment of rent, therefore, during the interview, it was discussed that she would allow the agency to become her representative payee to prevent from falling into arrears. The applicant refused.
Client preferred another placement option	The applicant preferred a 2-bedroom apartment.
Client preferred another placement option	The applicant preferred another placement option.
Client preferred another placement option	The applicant preferred another placement option.
Client preferred another placement option	The applicant preferred another placement option.
Client preferred another placement option	The applicant reported she wasn't ready to move because she doesn't have the funds. It was explained that applicants are typically able to get a OSD to cover the first month of rent, the apartment would come furnished, and staff could assist with other needs. She was open to hearing about the housing at that point but denied the opportunity after the overview was provided. She explained that she's not open to Supported Housing and doesn't not want housing with case management services attached to it.
Client preferred another placement option	The applicant shared that he has {redacted details to protect client privacy} and is interested in assisted living to address his medical condition and level of care. According to the applicant, he reported to his housing specialist and case manager that he was requesting a higher level of care, which they disregard.
Client preferred another placement option	The applicant wants to seek out community-level housing when her lease ends in May.
Client preferred another placement option	The applicant was interviewed. They saw the unit and decided not to continue with the process stating that the unit was too small. He reported that he had too much personal belongings in storage that would not fit in the studio apartment.
Client preferred another placement option	The candidate declined the housing placement. He indicated that he needed a higher level of care.
Client preferred another placement option	The candidate has a Section 8 voucher and preferred alternate housing.
Client preferred another placement option	The candidate has relocated to Florida.
Client preferred another placement option	The candidate preferred to secure housing via his existing housing voucher. He adamantly declined housing in this setting.
Client preferred another placement option	The candidate refused to respond and then became verbally aggressive at which time he declined the housing placement. He reported he intended to relocate to Ohio where he has extended family members.
Client preferred another placement option	The candidate stated he needed a higher level of care. He wanted placement in a community residence setting where he would receive 24/7 care and supportive services.
Client preferred another placement option	The candidate stated she does not want to live among people who are actively using substances, with mental health concerns, and/or living with HIV/AIDS. She did not continue the interview.
Client preferred another placement option	The candidate stated that the apartment is too far and too small.
Client preferred another placement option	The candidate stated that the apartment is too small, "not for me"
Client preferred another placement option	The client accepted another placement option.
Client preferred another placement option	The client accepted housing elsewhere.
Client preferred another placement option	The client accepted housing elsewhere.
Client preferred another placement option	The client accepted housing with another provider.

Client preferred another placement option	The client accepted placement with another agency.
Client preferred another placement option	The client already has an apartment. He is waiting for the check to process from HRA.
Client preferred another placement option	The client and referral agency reported that she accepted another placement in Brooklyn.
Client preferred another placement option	The client changed his mind and declined housing placement
Client preferred another placement option	The client chose a housing placement with a different organization. {redacted staff name}
Client preferred another placement option	The client decided not to continue to wait for {redacted program name} to open. Tenant decided to explore other housing options.
Client preferred another placement option	The client decided not to wait for {redacted program name} and to explore other housing options.
Client preferred another placement option	The client decided not to wait for {redacted program name} to open and decided to explore other housing options.
Client preferred another placement option	The client decided to explore other housing options and not wait for {redacted program name} to open.
Client preferred another placement option	The client declined {redacted program name} services, walked out of the interview.
Client preferred another placement option	The client declined placement as per an email received by the shelter provider.
Client preferred another placement option	The client declined the opportunity.
Client preferred another placement option	The client declined the unit. {redacted date}.
Client preferred another placement option	The client denies having any substance use or mental health issues and does not want to be associated with housing designated for individuals with such conditions.
Client preferred another placement option	The client did not accept housing. The client has decided to pursue different housing opportunity.
Client preferred another placement option	The client did not accepted the apartment with the agency he shared that he has accepted housing with another agency.
Client preferred another placement option	The client did not want the unit due to size and she wanted a 1 bedroom apartment,
Client preferred another placement option	The client did not want to wait for {redacted program name} and decided to explore other housing options.
Client preferred another placement option	The client did not want to wait for {redacted program name} to open and decided to explore other housing options.
Client preferred another placement option	The client did not want to wait for {redacted program name} to open and decided to explore other housing options.
Client preferred another placement option	The client did not want to wait for {redacted program name} to open and decided to explore other housing options.
Client preferred another placement option	The client did not want unit
Client preferred another placement option	The client didn't show up for program's tour three times.
Client preferred another placement option	The client expressed that she does not wish to share a unit with a stranger and would prefer a one-bedroom unit over an SRO unit. She also stated that she is currently sharing a bathroom and kitchen with a stranger, and they have frequent conflicts and arguments on a daily basis.
Client preferred another placement option	The client expressed they did not like the area or the building
Client preferred another placement option	The client had another housing interview shortly after ours. The client decided to proceed with his other housing option.

Client preferred another placement option	The client has accepted housing elsewhere.
Client preferred another placement option	The client has now moved into housing provided by DHS at an alternate provider.
Client preferred another placement option	The client has opted to move to forward with a different housing opportunity.
Client preferred another placement option	The client is looking for family housing for her and her daughter. This is not the appropriate program for her. I inquired with one of our family units to see if they have any vacancies.
Client preferred another placement option	The client is not interested in this housing
Client preferred another placement option	The client moved into another housing opportunity on their own and is no longer in shelter.
Client preferred another placement option	The client preferred a one bedroom due to the amount of property she has.
Client preferred another placement option	The client preferred another placement option.
Client preferred another placement option	The client prefers a studio apartment as they want to be able to have their child visit and have possible overnights.
Client preferred another placement option	The client refuse placement.
Client preferred another placement option	The client refused stating he preferred another housing option
Client preferred another placement option	The client reported on {redacted date} that she was accepted into accepted into {redacted program name} and will be leaving on {redacted day of week}, {redacted date} to go to {redacted location information}.
Client preferred another placement option	The client reported that he did not want to move into supportive housing and does not want case management services. Client wants independent living.
Client preferred another placement option	The client specified they wanted to live in a 1-bedroom apartment. They did not want to move further with the interview after they found out the unit was not what he requested.
Client preferred another placement option	The Client stated she requires a home health aide (a care assistant) 24 hours around-the-clock. She currently receives 24 hour round-the-clock care from a volunteer.
Client preferred another placement option	The client stated she's leased to a unit in {redacted borough information}.
Client preferred another placement option	The client stated that she does not want a room. She wants an apartment.
Client preferred another placement option	The client states he wants a gym, with swimming pool and roof top where he can have parties. He reported he researched the building and though his apartment would be upstairs. As per his statement, I was informed I would interview and view the unit upstairs today. He was not please and stated this interview was a waste of time and excused himself before interview was ended. He waited too long, and he needs all amenities in an apartment building he deserved this as per the client.
Client preferred another placement option	the client to be considered /referred to {redacted program name}
Client preferred another placement option	The client was pending for placement at this program and his move-in date was pending receipt of required documents. His referring worker has notified us that he will be accepting housing placement elsewhere.
Client preferred another placement option	The client withdrew his application from our housing.
Client preferred another placement option	The client withdrew his application.
Client preferred another placement option	The client's referring worker reports the judge overseeing her case feels she needs an inpatient program instead of supportive housing.
Client preferred another placement option	The clients whereabouts are currently unknown.
Client preferred another placement option	The housing opportunity was reviewed and the client was not interested in Supportive Housing.

Client preferred another placement option	The housing specialist emailed and stated, "Ultimately wasn't a fit for my client {redacted client name}. Personally I thought it would be a great fit for her, for several reasons, but ultimately had to respect her self-determination on the matter."
Client preferred another placement option	The intake candidate reported that he would like to explore other housing options.
Client preferred another placement option	The program was informed on 0n {redacted date} that the client expired.
Client preferred another placement option	The shelter staff who accommodated client to the interview took photos of two roaches on the kitchen floor. The staff was informed that ecology sprays the place often and we recently had a spaying of the place which resulted in the two roaches. The kitchen area was immediately cleaned up by maintenance. The room was cleaned and furnished, however, in CAPS this worker was informed that client declined.
Client preferred another placement option	The tenant was shown an apartment and interviewed by {redacted program name}. He did not follow up with his second portion of the interview with {redacted program name} as he was unsure of whether he wanted to proceed. He stated he was more interested in living closer to where he currently resides. He then communicated he had another apartment to see on {redacted date} and has not communicated his interest since and his 2nd interview with {redacted program name} has not taken place despite attempts.
Client preferred another placement option	The vacancy was filled by another client
Client preferred another placement option	There was a delay in submitting an acceptance letter and lease signing date for candidate by Property Management
Client preferred another placement option	There was communication from {redacted staff name} at {redacted program name} stating that the candidate wants to be delinked from this project due to the delay in TOC which is due to factors beyond our control. The candidate wants to be considered for another placement option and is willing to wait.
Client preferred another placement option	This applicant reluctantly interviews with staff, applicant disclosed that she {redacted details to protect client privacy} and asked her housing counselors that she wanted other accommodations. When applicant viewed the unit, she indicated it was not to her liking. We are referring this applicant back for further housing options by HRA?CAPS.
Client preferred another placement option	This client appeared for the interview. Client stated he was interested in another housing offer.
Client preferred another placement option	This client didn't bring the requested items despite several outreaches
Client preferred another placement option	This was returned. She did not want to proceed.
Client preferred another placement option	Treatment Team reported {redacted client name} is not ready for this level of housing at this time so he will remain hospitalized at {redacted program name}.
Client preferred another placement option	Unit is too small for client.
Client preferred another placement option	Unit was accepted by another client.
Client preferred another placement option	Vacancy has been accepted by another client.
Client preferred another placement option	wants 1 bedroom
Client preferred another placement option	Wants a 1 bedroom
Client preferred another placement option	wants a independent apartment
Client preferred another placement option	Wants a place where sister can live with her.
Client preferred another placement option	Wants a studio

Client preferred another placement option	Wants a studio
Client preferred another placement option	Wants a studio
Client preferred another placement option	Wants independent 1 bedroom apartment.
Client preferred another placement option	Wants independent housing where his son can stay the night.
Client preferred another placement option	Wants to live at {redacted program name}
Client preferred another placement option	Wants to live with his mother
Client preferred another placement option	Was informed by applicant's CW that she has accepted housing at another program.
Client preferred another placement option	Was informed by the provider that the client went AWOL and has not returned.
Client preferred another placement option	Was sent an email explaining that the applicant is moving in with a relative.
Client preferred another placement option	We received an E-mail from {redacted staff name} the Housing Specialist at the assigned shelter that the candidate wants to be referred to another place due to the delay in TCO until {redacted month} which is due to factors beyond our control..
Client preferred another placement option	We received communication from {redacted staff name} along with HRA stating the below. Good day, Hope all is well with you, Client {redacted client name} was engaged regarding the wait for placement until {redacted month}. He communicated that he does not want to wait and would like to be referred to another program for consideration. Thank you. {redacted staff name} Program Director {redacted program name} {redacted address} {redacted staff information} {redacted staff name}
Client preferred another placement option	We received communication via HRA from {redacted staff name} at the {redacted program name} that the candidate wanted to be delinked from this project and put on another project.
Client preferred another placement option	We received confirmation {redacted date} that the applicant was placed in a unit accommodating her needs (Assisted Living) Facility: {redacted program name} Address: {redacted address}
Client preferred another placement option	We received the below communication from the case worker at the safe heaven where the candidate is currently stating that the candidate decided to be delinked from this housing. Hi {redacted staff name}, Thank you for your patience. I confirmed with {redacted client name} and she would like to be unlinked to {redacted program name}. Best, {redacted staff name} Case Manager {redacted program name} {redacted address} Mon-Fri 9-5
Client preferred another placement option	We recieved an E-mail from {redacted staff name} that the candidate wants to be delinked from this project for another project that would better suit thier current needs.
Client preferred another placement option	We will call client again to view another apartment awaiting client to call back to set up a new viewing date
Client preferred another placement option	When candidate was informed of the delay in receiving TCO and building opening which is due to factors beyond our control, the candidate at the request of his worker, requested to be referred to another housing placement.
Client preferred another placement option	WHEN CLIENT WAS CONTACTED TO VIEW UNIT, AGENCY INFORMED US HE ACCEPTED ANOTHER PLACEMENT
Client preferred another placement option	Will place on waiting list

[illegible]

NYC HRA CAS LOCAL LAW 3 REPORTING ON COORDINATED ASSESSMENT AND PLACEMENT SYSTEM (CAPS) FISCAL YEAR ENDING 06/30/2025

IX. CLIENTS REFERRED AWAITING PLACEMENT AS OF 06/30/2025 [1]

[1]: Universe: Clients with an approved supportive housing application in City Fiscal Year (CFY) 2025 (07/01/2024-06/30/2025) and a supportive housing referral in CFY 2025 who did not have a verified supportive housing move-in as of 06/30/2025. Clients who were accepted to supportive housing but not moved in as of 6/30/2025 are counted in both the Clients Accepted to Supportive Housing group and the Clients Referred Awaiting Placement as of 6/30/2025 group. The parameters for this group were modified in CFY 2025 to only include clients with open supportive housing referrals as of 6/30/2025.

A. Unique Individuals or Families Referred Awaiting Supportive Housing Placement, by Age Group

Age Group	Total
<26	284
26-40	488
41-54	477
55-61	265
>=62	203
Total	1717

B. Unique Individuals or Families Referred Awaiting Supportive Housing Placement, by Gender [2]

Gender Category	Total
FEMALE	562
MALE	1110
NON-BINARY/GENDER NON-CONFORMING	*
OTHER	*
TRANSGENDER FEMALE	27
TRANSGENDER MALE	*
UNKNOWN	*
Total	1717

*Counts less than 10 have been redacted to protect client privacy.

[2]: Sexual orientation and gender identity data are not captured in CAPS.

C. Unique Individuals or Families Referred Awaiting Supportive Housing Placement, by Race/Ethnicity

Race/Ethnicity	Total
AM. INDIAN/ALASKAN NATIVE	*
ASIAN	29
BLACK, NOT OF HISPANIC ORIGIN	874
BLACK, OF HISPANIC ORIGIN	70
HISPANIC/LATINX	385
MIDDLE EASTERN/N. AFRICAN	10
MULTIRACIAL/MULTIETHNIC	105
OTHER	20
PACIFIC ISLANDER	*
UNKNOWN	48
WHITE, NOT OF HISPANIC ORIGIN	169
Total	1717

*Counts less than 10 have been redacted to protect client privacy.

D. Unique Individuals or Families Referred Awaiting Supportive Housing Placement, by Language

Language	Total
ALBANIAN	*
ARABIC	*
BENGALI	*
CANTONESE	*
CREOLE	*
ENGLISH	1588
FRENCH	17
KOREAN	*

MANDARIN	*
OTHER	*
POLISH	*
PORTUGUESE	*
RUSSIAN	*
SPANISH	84
URDU	*
Total	1717

*Counts less than 10 have been redacted to protect client privacy.

E. Unique Individuals or Families Referred Awaiting Supportive Housing Placement, by Household Type (Population Category)

Household Type	Total
Family	111
Individual	1606
Total	1717

F. Supportive Housing Eligibility (Population Category) of Unique Individuals or Families Referred Awaiting Supportive Housing Placement [3] [4]

Contract & Population	Total
ESSHI MH-AD	137
ESSHI MH-FA	*
ESSHI SENIOR	74
ESSHI SUD-AD	64
ESSHI SUD-FA	*
ESSHI-OTHER Re-Entry	*
General Population	101
HUD CoC Service Funding Singles	26
NY/NY I & II	155
NY/NY III POP A	131
NY/NY III POP B	27
NY/NY III POP C	*
NY/NY III POP D	31
NY/NY III POP E	14
NY/NY III POP F	15
NY/NY III POP G	*
NY/NY III POP H	200
NY/NY III POP I	16
NYC 15/15 AD	292
NYC 15/15 AF	*
NYC 15/15 FC	11
NYC 15/15 YA	118
NYC 15/15 YF	43
NYC 15/15-HASA Addendum	84
Other	*
SMI Singles	269
Total	1840

*Counts less than 10 have been redacted to protect client privacy.

[3]: Report modified in CFY 2025 to reflect focal eligibility (i.e., contract/populations the client was referred to and is awaiting placement for as of 6/30/2025).

[4]: Totals exceed client counts because clients may be referred to multiple contract/populations.

G. Average Length of Time Homeless for Unique Individuals or Families Referred Awaiting Supportive Housing Placement [5]

Average Length of Time Homeless (in days)	407
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[5]: Days homeless in the last 4 years, at time of eligibility determination.

H. Unique Individuals or Families Referred Awaiting Supportive Housing Placement, by Homelessness Duration at Time of Eligibility Determination [6]

Homelessness Duration	Total
1-30 days	78
31-90 days	126
91-180 days	176

181-365 days	265
366-540 days	251
541-730 days	196
731-1095 days	185
1096-1460 days	152
No homeless time	288
Total	1717

[6]: Days homeless in the last 4 years, at time of eligibility determination.

I. Unique Individuals or Families Referred Awaiting Supportive Housing Placement, by Client's Current Placement at Time of Eligibility Determination

Current Placement	Total
ADULT HOME (PPHA)	*
APARTMENT TREATMENT PROGRAM	11
CORRECTIONAL FACILITY	39
CR/CR-SRO LICENSED SUPPORTIVE HOUSING	12
DHS/CONTRACTED SHELTER	734
49TH STREET RESIDENCE	*
51ST STREET WOMEN'S SHELTER	*
52ND STREET WOMENS CENTER	*
53RD STREET MEN'S SHELTER	*
ACACIA QUEENS HOTELS	*
ANA'S PLACE	11
ATLANTIC ASSESSMENT SHELTER	*
AUDUBON WOMENS SHELTER	*
BARBARA S. KLEIMAN RESIDENCE	*
BED STUY BEACON	*
BLAKE AVENUE	19
BLONDELL AVENUE MEN'S SHELTER	*
BORDEN AVE VETERANS SHELTER	*
BORDEN VETERAN SHELTER	*
BPHN LANETS PLACE	*
BRIARWOOD FAM RES	*
BRIGGS HOUSING RESIDENCE	*
BROADWAY FAMILY PLAZA	*
BRONX HOTELS	*
BUSHWICK - VOA	*
CAMBA BROADWAY HOUSE	*
CAMBA/ATLANTIC HOUSE MEN'S SHELTER	21
CARE FOUND HERE LIBERTY AVE MEN'S SHELTER	*
CASA ESPERANZA	*
CHLDN RESCUE FUND HOUSE EAST	*
CHRISTOPHERS PLACE	*
CLARKE THOMAS MEN'S SHELTER	*
CORONA FAMILY RESIDENCE	*
CRF MANHATTAN HOTELS	*
DAYS INN (II)	*
DEKALB MEN'S SHELTER	*
DELTA MANOR	20
DONA CARMENS PLACE	*
DR. MCKINNEY STEWART (DMS)	*
E. 3RD ST SHELTER	17
EAST WILLIAMSBURG MEN'S SHELTER	11
ECHO FAMILY RESIDENCE	*
EL CACIQUE COURT SHELTER	*
EL CAMINO INN	*
ELDERT LANE SHELTER	18
FATHER SMITH	*
FLAGSTONE FAMILY RESIDENCE	*
FORBELL MEN'S SHELTER	13
FT. WASHINGTON ARMORY	27
FULTON COMMUNITY RE-ENTRY	*

GILES MANOR	*
HAMILTON FAMILY RESIDENCE	*
HANSON RAPID REHOUSING	*
HARLEM SHELTER 1	*
HARMONIA RESIDENCE	*
HARRY'S PLACE	*
HELP - BRONX MORRIS	*
HELP SEC	*
HELP WOMEN'S CENTER	*
HELP WOMEN'S CENTER-TLC	*
HOLIDAY INN (I)	*
HOLIDAY INN (II)	*
HOTEL A	*
HOTEL G	*
HOTEL H	*
HOTEL J	*
ICL HYLAN BOULEVARD RESIDENCE	*
JACK RYAN RESIDENCE	16
JACKIE'S PLACE	*
JACKSON FAMILY RESID	*
JEROME AVENUE MEN'S SHELTER	36
JULIO'S PLACE	*
KEENER MEN'S SHELTER	*
KENILWORTH	11
KENTON	12
KETTY'S PLACE	*
KINGSBORO MICA MEN'S SHELTER	18
KINGSBORO STAR	*
LAUREL HALL	*
LEGACY FAMILY RESIDENCE	*
LEXINGTON SHELTER	17
LINDEN WOMEN'S SHELTER	*
LIONHEART FAMILY CENTER	*
LYDIA E HOFFMAN	*
MAGNOLIA HOUSE	*
MARSHA'S HOUSE	*
MYRTLE AVENUE MEN'S SHELTER	*
NAICA BRONX PARK AVE	*
NAICA CASA DE CARINO	*
NAICA EAST TREMONT	25
NEW BROADWAY RESIDENCE	*
NEW PROVIDENCE	*
PAM'S PLACE	*
PARK AVENUE	*
PARK AVENUE MANOR	*
PARK SLOPE WOMEN'S SHELTER	*
PARKVIEW MEN'S SHELTER	28
PARKWOOD RESIDENCE	*
PETER J. SHARPE CENTER FOR OPPORTUNITY	15
PHELAN MEN'S SHELTER	*
PROSPECT PLACE	17
QUEENS BOULEVARD RAPID REHOUSING	*
RACHEL'S PLACE	*
REACHING NEW HEIGHTS RESIDENCE	*
RED LION	*
RENAISSANCE MEN'S SHELTER	28
RISING UP MEN'S SHELTER	*
ROSA PARKS FAMILY RESIDENCE	*
SACKETT RAPID RE-HOUSING CENTER	*
SALIM HOUSE	*
SAMARITAN VILLAGE FWC MANHATTAN HOTELS	*
SARATOGA INN	*
SCHWARTZ - CSS	11
SCHWARTZ MEN'S SHELTER	*

SECOND AVENUE MENS SHELTER	*
SEDGWICK AVENUE FAMILY RESIDENCE	*
SENECA HOUSES	*
SHIRLEY CHISOLM	*
SIENA HOUSE	*
SKYWAY SHELTER	*
STOCKHOLM FAM CENTER	*
SUSAN'S PLACE	16
THE KENSINGTON	*
THE LANDING	*
THE STADIUM WOMEN'S SHELTER	11
THIRD STREET WOMEN'S RESIDENCE	14
TILLARY WOMEN'S SHELTER	26
TWO BRIDGES	*
UNIVERSITY FAM CTR	*
URBAN STR(MATERNITY)	*
VALLEY LODGE	*
VAN SICLEN	*
VICTOR'S FAMILY RESIDENCE	*
VIP MENS SHELTER	*
VIP QUEENS WOMEN'S HOTEL	*
WALES FAMILY RESIDENCE	*
WANDA PATTERSON WOMEN'S RESIDENCE	*
WEST END INTRGENRATL	*
WESTON TLC	15
WILLOW AVENUE FAMILY RESID	*
WIN AUDRE LORDE FAMILY RESIDENCE	*
DOMESTIC VIOLENCE SHELTER	*
DYCD CONTRACTED YOUTH SERVICES	18
FAMILY/FRIENDS	44
FOSTER CARE FAMILY/FACILITY	60
HASA EMERGENCY PLACEMENT	212
HOSPITAL (NON-STATE PSYCHIATRIC CENTER)	35
INDIVIDUAL APT/HOUSE	18
JUVENILE DETENTION CENTER	*
OMH-LICENSED RESIDENTIAL TREATMENT FOR YOUTH	*
RESPIRE	10
RHCF/NURSING HOME	*
SAFE HAVEN [7]	170
STABILIZATION/CHURCH BED [7]	46
STATE PSYCHIATRIC CENTER	75
STATE TRANSITIONAL LIVING RESIDENCE	18
STATE-LICENSED RESIDENTIAL SUBSTANCE USE TREATMENT FAC	37
STREET/PUBLIC PLACES [7]	34
SUPPORTIVE HOUSING	41
TRANSITIONAL SETTING	46
USER-ENTERED DATA FOR SHELTER TYPE (NOT VERIFIED)	42
Total	1717

*Counts less than 10 have been redacted to protect client privacy.

[7]: Clients experiencing street homelessness.

J. Average Number of Interviews Attended for Unique Individuals or Families Referred Awaiting Supportive Housing Placement

Average Number of Interviews	1.45
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