



NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES
HUMAN RESOURCES ADMINISTRATION

Richard Johns
Chief Program Performance and
Financial Management Officer

Office of Performance Management
and Data Analytics

ERIN DALTON

Karl Snyder
Deputy Commissioner

Commissioner

Report # MCA40

HRA FACTS:

APRIL 2026

CASH ASSISTANCE	APRIL 2026	MARCH 2026	APRIL 2025	APRIL 2021
Cash Assistance Unduplicated Recipients				
(1 month) ^A	580,894	583,174	596,181	375,561
Recurring Assistance	573,947	576,382	588,775	370,182
Emergency Assistance Only ^B	6,947	6,792	7,406	5,379
FAP (formerly AFDC)	147,539	148,271	156,076	114,986
60 Month converted to SNA	136,869	136,410	128,404	93,206
SNA (formerly HR)	296,682	298,493	311,701	167,369
Cases	323,900	325,196	336,122	206,428
FAP (formerly AFDC)	60,294	60,512	64,499	48,431
60 Month converted to SNA	43,945	43,826	40,388	28,284
SNA (formerly HR)	219,661	220,858	231,235	129,713
Children	213,952	214,641	218,044	156,643
FAP (formerly AFDC)	93,868	94,616	99,773	78,775
60 Month converted to SNA	78,974	78,648	75,500	57,487
SNA (formerly HR)	41,110	41,377	42,771	20,381
Cash Assistance Unduplicated Recipients				
(12 Months) ^C	864,585	860,284	843,958	552,090
Recurring Assistance	742,780	741,065	715,993	475,176
Emergency Assistance Only ^B	121,805	119,219	127,965	76,914
Total Cash Assistance				
Gross Expenditures ^A	\$224,318,612	\$216,033,434	\$218,787,227	\$137,033,713
FAP (formerly AFDC)	\$47,188,855	\$44,048,986	\$48,716,970	\$36,706,005
60 Month converted to SNA	\$28,448,464	\$28,034,070	\$27,183,597	\$20,270,901
SNA (formerly HR)	\$148,681,293	\$143,950,378	\$142,886,660	\$80,056,807
EMPLOYMENT	APRIL 2026	MARCH 2026	APRIL 2025	APRIL 2021
HRA Assisted Entries into Employment ^{D F}	1,733	2,586	1,417	395
Retention:				
Retention - 3 Months	86%	87%	87%	78%
Retention - 6 Months	78%	78%	80%	72%
SNAP	APRIL 2026	MARCH 2026	APRIL 2025	APRIL 2021
SNAP Recipients	1,699,701	1,703,098	1,798,354	1,720,400
Cash Assistance	576,889	578,266	593,438	411,055
Non-Cash Assistance & SSI	1,122,812	1,124,832	1,204,916	1,309,345
SNAP Households	1,026,979	1,028,269	1,077,663	1,008,759
Cash Assistance	310,022	310,931	321,598	210,162
Non-Cash Assistance & SSI	716,957	717,338	756,065	798,597
PUBLIC HEALTH INSURANCE	APRIL 2026	MARCH 2026	APRIL 2025	APRIL 2021
Medicaid Enrollees (HRA Administered)	1,437,207	1,452,358	1,605,226	1,588,617
Medicaid - Only	539,557	554,334	683,102	856,824
Managed Care Enrollees	630,459	634,700	682,092	888,895
Child Health Plus Enrollees	216,396	221,051	251,771	150,228
SSI	APRIL 2026	MARCH 2026	APRIL 2025	APRIL 2021
SSI Recipients	339,133	342,336	350,952	379,185
Aged	95,642	96,573	98,505	98,541
Disabled & Blind	243,491	245,763	252,447	280,644

<u>CHILD SUPPORT ENFORCEMENT</u>	<u>MARCH 2026</u>	<u>FEBRUARY 2026</u>	<u>MARCH 2025</u>	<u>MARCH 2021</u>
Total Cases (With Orders)	177,866	178,161	183,059	230,189
CA Support Cases	17,652	17,624	18,691	24,644
NCA Support Cases	160,214	160,537	164,368	205,545
Total Collections - \$000	57,806	50,419	57,278	67,838
<u>HOMELESSNESS:</u>	<u>MARCH 2026</u>	<u>FEBRUARY 2026</u>	<u>MARCH 2025</u>	<u>MARCH 2021</u>
<u>PREVENTION OR DIVERSION</u> ^E				
Clients Successfully Diverted at PATH from Entering a Homeless Shelter	11.70%	9.00%	9.90%	7.50%
<u>DOMESTIC VIOLENCE SERVICES</u>	<u>MARCH 2026</u>	<u>FEBRUARY 2026</u>	<u>MARCH 2025</u>	<u>MARCH 2021</u>
Office of Domestic Violence:				
Average Number of Families Served per Day	716	744	758	816
Nonresidential Program Active Caseload	N/A	N/A	N/A	N/A
<u>HASA</u>	<u>MARCH 2026</u>	<u>FEBRUARY 2026</u>	<u>MARCH 2025</u>	<u>MARCH 2021</u>
Total HASA Cases	35,033	34,838	33,990	34,035
Family Cases	2,571	2,575	2,607	2,978
Single Cases	32,462	32,263	31,383	31,057
Homemaker Cases	12	13	13	30
Rental Assistance/Housing Cases	N/A	N/A	N/A	N/A
<u>HOME CARE</u>	<u>MARCH 2026</u>	<u>FEBRUARY 2026</u>	<u>MARCH 2025</u>	<u>MARCH 2021</u>
Total Home Care Cases	301,572	301,466	304,783	202,827
Total Home Attendant Cases	1,956	1,927	1,806	2,300
Housekeeper Cases	195	201	253	604
Long Term Home Health Care Cases	0	0	0	0
Managed Long Term Care	299,421	299,338	302,724	221,128
<u>ADULT PROTECTIVE SERVICES</u>	<u>MARCH 2026</u>	<u>FEBRUARY 2026</u>	<u>MARCH 2025</u>	<u>MARCH 2021</u>
Referrals Received	3,427	2,875	2,936	1,798
Assessment cases	6,182	6,221	6,255	3,333
Undercare Cases	6,283	6,199	5,873	5,968
<u>OFFICE OF SUPPORTIVE AND AFFORDABLE HOUSING SERVICES</u>	<u>MARCH 2026</u>	<u>FEBRUARY 2026</u>	<u>MARCH 2025</u>	<u>MARCH 2021</u>
Total Supportive Housing Beds	14,372	14,372	14,279	13,964

Source: New York City Human Resources Administration,
Office of Performance Management & Data Analytics, April 2026.
For more detailed information call (929) 221-7043

^A Prior to June 2013, some "60 Month Converted" cases that were changed by New York State programming directives to the Family Assistance category continued to be reported as 60 Month Converted cases. Beginning in June 2013, these cases are reported correctly in the Family Assistance category. While month to month and year to year changes in total cases and total persons are not affected by the recategorization, the changes do not permit May to June 2013 and year to year comparisons between the three case types.

^B Emergency Assistance excludes the category "Safety Net Emergency Assistance" due to systems limitations.

^C Cash Assistance Recipients Unduplicated (12 months) reports the unduplicated number of recipients of Cash Assistance within the current and previous 11 months and allows for a more precise representation of the total number of recipients served by HRA over time.

^D As of January 2014, the indicator HRA Assisted Entries into Employment replaced the prior indicator for reporting Job Placements. The new indicator only reports entries into employment for recipients who participated in an HRA program or obtained employment independently while receiving HRA benefits.

^E Beginning February 2015, all data for Homelessness: Prevention or Diversion will be published with a one month lag. This is due to the increase in service volume which requires more time for the program to collect, analyze and report data.

^F As of December 2025, HRA Assisted Entries into Employment data from July to November 2025 placement counts have been adjusted.

NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES HUMAN RESOURCES ADMINISTRATION

Richard Johns
Chief of Program Performance and Financial
Management Officer

Karl Snyder
Deputy Commissioner

ERIN DALTON
Commissioner

Office of Performance Management &
Data Analytics

Report # Q03

HRA FACTS QUARTERLY SUPPLEMENT APRIL 2026

CASH ASSISTANCE (CA)*

RECIPIENTS BY BOROUGH

	Persons	Cases
Manhattan	16,067	7,014
Bronx	57,425	23,331
Queens	25,978	10,826
Brooklyn	40,266	16,132
Staten Island	6,356	2,412
Others ^d	1,251	579
Total	147,343	60,294

Family Assistance Program (FAP)^b

Persons	Cases
16,067	7,014
57,425	23,331
25,978	10,826
40,266	16,132
6,356	2,412
1,251	579
147,343	60,294

Safety Net Assistance (SNA)^c

Persons	Cases
42,203	35,845
89,067	68,105
57,127	40,993
95,099	65,115
11,169	7,936
2,017	1,667
296,682	219,661

60 mo. Converted to SNA

Persons	Cases
16,214	5,593
57,760	18,432
18,008	5,964
37,721	11,832
6,988	2,052
178	72
136,869	43,945

BENEFITS

Total Maximum Cash Assistance	1	3
Grant by Household size	\$398	\$789
NYS Maximum Shelter		
Allowance: Private Only	\$215	\$400
Average CA Grant	\$501	\$798
Average Food Stamp benefit ^f	\$236	\$709

APRIL 2026 Family Size

1	3
\$398	\$789
\$215	\$400
\$501	\$798
\$236	\$709

APRIL 2025 Family Size

1	3
\$398	\$789
\$215	\$400
\$458	\$800
\$233	\$698

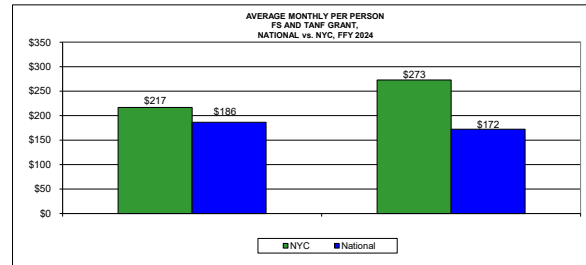
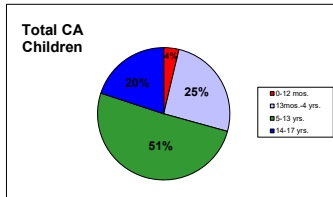
APRIL 2024 Family Size

1	3
\$398	\$789
\$215	\$400
\$457	\$818
\$232	\$697

CA POPULATION BY AGE GROUP

Ages

	FAP	SNA	60 Mo. Converted to SNA
Children:			
0-12 months	2%	1%	0%
13 month - 4 years	15%	6%	4%
5 - 13 years	22%	8%	20%
14 - 17 years*	8%	3%	9%



CASELOAD PROFILE:

Citizenship: (Case Head)

	FAP	SNA	60 Mo. Converted to SNA
Citizen	91%	75%	93%
Permanent Resident	8%	18%	6%
Asylum/Refugees/Other	1%	2%	0%

Education: (Adult Case Head)

	FAP	SNA	60 Mo. Converted to SNA
0 to 8th grade	3%	7%	3%
9th to 11th grade	21%	25%	28%
HS or post HS grade	75%	67%	69%

Sex

	FAP	SNA	60 Mo. Converted to SNA
Male Adults	20%	54%	18%
Female Adults	80%	46%	82%

Children

	FAP	SNA	60 Mo. Converted to SNA
Avg # of Children per case	1.56	0.19	1.80
Cases with Children under 3 ^g	32%	4%	9%

Ethnicity: (Case Head)

	FAP	SNA	60 Mo. Converted to SNA
Black	39%	45%	49%
Hispanic	50%	36%	44%
White	6%	8%	6%
Other	4%	10%	2%

DSS/HRA/DHS

Total Full-Time Employees

APRIL 2026

12,864

JANUARY 2026

12,372

APRIL 2025

12,524

APRIL 2024

12,86

* Total percentage is rounded for category 14 - 17 years

** As of January 2008, to conform with State and Federal practice, this report includes Food Stamp Issuances for the Residential Treatment Services Center.

a Formerly referred to as Public Assistance.

b Formerly Aid to Families with Dependant Children (AFDC).

c Formerly Home Relief (HR).

d Non-NYC residents included.

e Food Stamp Eligibility Report represents data from Apr 2026/Apr 2025/Apr 2024

f National data comes from ACF-HHS & SNAP and NYC data comes from CA Composite Roll & CRM 100.

g Data includes children not in school.