



NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES
HUMAN RESOURCES ADMINISTRATION

Richard Johns
Chief Program Performance and
Financial Management Officer

Office of Performance Management
and Data Analytics

ERIN DALTON
Commissioner

Karl Snyder
Deputy Commissioner

Report # MCA40

HRA FACTS:

MARCH 2026

CASH ASSISTANCE	MARCH 2026	FEBRUARY 2026	MARCH 2025	MARCH 2021
Cash Assistance Unduplicated Recipients				
(1 month) ^A	583,174	580,574	595,511	375,035
Recurring Assistance	576,382	574,733	588,857	368,977
Emergency Assistance Only ^B	6,792	5,841	6,654	6,058
FAP (formerly AFDC)	148,271	146,990	156,885	116,017
60 Month converted to SNA	136,410	136,058	128,406	92,887
SNA (formerly HR)	298,493	297,526	310,220	166,131
Cases	325,196	323,739	335,019	205,735
FAP (formerly AFDC)	60,512	60,127	64,761	48,804
60 Month converted to SNA	43,826	43,670	40,411	28,205
SNA (formerly HR)	220,858	219,942	229,847	128,726
Children	214,641	213,895	218,618	156,962
FAP (formerly AFDC)	94,616	94,055	100,415	79,295
60 Month converted to SNA	78,648	78,536	75,480	57,364
SNA (formerly HR)	41,377	41,304	42,723	20,303
Cash Assistance Unduplicated Recipients				
(12 Months) ^C	860,284	861,005	837,567	545,630
Recurring Assistance	741,065	741,519	710,367	470,863
Emergency Assistance Only ^B	119,219	119,486	127,200	74,767
Total Cash Assistance				
Gross Expenditures ^A	\$216,033,434	\$208,486,759	\$214,666,602	\$137,452,693
FAP (formerly AFDC)	\$44,048,986	\$42,559,510	\$47,690,179	\$37,798,337
60 Month converted to SNA	\$28,034,070	\$27,204,471	\$26,995,133	\$20,740,923
SNA (formerly HR)	\$143,950,378	\$138,722,778	\$139,981,290	\$78,913,433
EMPLOYMENT	MARCH 2026	FEBRUARY 2026	MARCH 2025	MARCH 2021
HRA Assisted Entries into Employment ^{D F}	2,586	2,535	1,565	509
Retention:				
Retention - 3 Months	87%	89%	88%	82%
Retention - 6 Months	78%	80%	80%	70%
SNAP	MARCH 2026	FEBRUARY 2026	MARCH 2025	MARCH 2021
SNAP Recipients	1,703,098	1,701,491	1,796,536	1,688,057
Cash Assistance	578,266	579,213	591,017	405,819
Non-Cash Assistance & SSI	1,124,832	1,122,278	1,205,519	1,282,238
SNAP Households	1,028,269	1,027,485	1,076,340	989,805
Cash Assistance	310,931	311,819	319,093	206,377
Non-Cash Assistance & SSI	717,338	715,666	757,247	783,428
PUBLIC HEALTH INSURANCE	MARCH 2026	FEBRUARY 2026	MARCH 2025	MARCH 2021
Medicaid Enrollees (HRA Administered)	1,452,358	1,478,981	1,598,687	1,578,807
Medicaid - Only	554,334	569,717	685,292	846,439
Managed Care Enrollees	634,700	640,802	674,874	888,895
Child Health Plus Enrollees	221,051	223,549	253,980	151,602
SSI	MARCH 2026	FEBRUARY 2026	MARCH 2025	MARCH 2021
SSI Recipients	342,336	341,777	352,412	381,229
Aged	96,573	96,343	98,914	98,879
Disabled & Blind	245,763	245,434	253,498	282,350

<u>CHILD SUPPORT ENFORCEMENT</u>	<u>FEBRUARY 2026</u>	<u>JANUARY 2026</u>	<u>FEBRUARY 2025</u>	<u>FEBRUARY 2021</u>
Total Cases (With Orders)	178,161	178,603	184,073	231,298
CA Support Cases	17,624	17,729	18,774	24,702
NCA Support Cases	160,537	160,874	165,299	206,596
Total Collections - \$000	50,419	55,165	50,833	64,895
<u>HOMELESSNESS:</u>	<u>FEBRUARY 2026</u>	<u>JANUARY 2026</u>	<u>FEBRUARY 2025</u>	<u>FEBRUARY 2021</u>
<u>PREVENTION OR DIVERSION</u> ^E				
Clients Successfully Diverted at PATH from Entering a Homeless Shelter	9.00%	9.00%	8.90%	7.60%
<u>DOMESTIC VIOLENCE SERVICES</u>	<u>FEBRUARY 2026</u>	<u>JANUARY 2026</u>	<u>FEBRUARY 2025</u>	<u>FEBRUARY 2021</u>
Office of Domestic Violence:				
Average Number of Families Served per Day	744	765	759	860
Nonresidential Program Active Caseload	N/A	N/A	N/A	N/A
<u>HASA</u>	<u>FEBRUARY 2026</u>	<u>JANUARY 2026</u>	<u>FEBRUARY 2025</u>	<u>FEBRUARY 2021</u>
Total HASA Cases	34,838	34,770	33,835	34,064
Family Cases	2,575	2,581	2,595	2,982
Single Cases	32,263	32,189	31,240	31,082
Homemaker Cases	13	13	14	30
Rental Assistance/Housing Cases	N/A	N/A	N/A	N/A
<u>HOME CARE</u>	<u>FEBRUARY 2026</u>	<u>JANUARY 2026</u>	<u>FEBRUARY 2025</u>	<u>FEBRUARY 2021</u>
Total Home Care Cases	301,466	302,707	304,477	202,827
Total Home Attendant Cases	1,927	1,883	1,810	2,301
Housekeeper Cases	201	203	257	603
Long Term Home Health Care Cases	0	0	0	0
Managed Long Term Care	299,338	300,621	302,410	197,054
<u>ADULT PROTECTIVE SERVICES</u>	<u>FEBRUARY 2026</u>	<u>JANUARY 2026</u>	<u>FEBRUARY 2025</u>	<u>FEBRUARY 2021</u>
Referrals Received	2,875	2,903	2,654	1,445
Assessment cases	6,221	6,108	5,841	2,946
Undercare Cases	6,199	6,187	5,799	5,997
<u>OFFICE OF SUPPORTIVE AND AFFORDABLE HOUSING SERVICES</u>	<u>FEBRUARY 2026</u>	<u>JANUARY 2026</u>	<u>FEBRUARY 2025</u>	<u>FEBRUARY 2021</u>
Total Supportive Housing Beds	14,372	14,376	14,282	13,966

Source: New York City Human Resources Administration,
Office of Performance Management & Data Analytics, March 2026.
For more detailed information call (929) 221-7043

^A Prior to June 2013, some "60 Month Converted" cases that were changed by New York State programming directives to the Family Assistance category continued to be reported as 60 Month Converted cases. Beginning in June 2013, these cases are reported correctly in the Family Assistance category. While month to month and year to year changes in total cases and total persons are not affected by the recategorization, the changes do not permit May to June 2013 and year to year comparisons between the three case types.

^B Emergency Assistance excludes the category "Safety Net Emergency Assistance" due to systems limitations.

^C Cash Assistance Recipients Unduplicated (12 months) reports the unduplicated number of recipients of Cash Assistance within the current and previous 11 months and allows for a more precise representation of the total number of recipients served by HRA over time.

^D As of January 2014, the indicator HRA Assisted Entries into Employment replaced the prior indicator for reporting Job Placements. The new indicator only reports entries into employment for recipients who participated in an HRA program or obtained employment independently while receiving HRA benefits.

^E Beginning February 2015, all data for Homelessness: Prevention or Diversion will be published with a one month lag. This is due to the increase in service volume which requires more time for the program to collect, analyze and report data.

^F As of December 2025, HRA Assisted Entries into Employment data from July to November 2025 placement counts have been adjusted.