



NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES
HUMAN RESOURCES ADMINISTRATION

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Report # MCA40

NOVEMBER 2025

HRA FACTS:

	<u>NOVEMBER 2025</u>	<u>OCTOBER 2025</u>	<u>NOVEMBER 2024</u>	<u>NOVEMBER 2020</u>
CASH ASSISTANCE				
Cash Assistance Unduplicated Recipients				
(1 month)^A	594,892	604,016	584,999	380,146
Recurring Assistance	589,379	595,444	578,142	375,866
Emergency Assistance Only ^B	5,513	8,572	6,857	4,280
FAP (formerly AFDC)	152,363	156,650	159,086	119,008
60 Month converted to SNA	137,023	133,540	125,378	93,695
SNA (formerly HR)	305,506	313,826	300,535	167,443
Cases	333,188	339,252	327,726	209,101
FAP (formerly AFDC)	63,024	64,709	66,150	50,158
60 Month converted to SNA	43,803	42,040	39,325	28,773
SNA (formerly HR)	226,361	232,503	222,251	130,170
Children	218,118	220,738	216,879	160,513
FAP (formerly AFDC)	96,559	99,184	101,288	81,933
60 Month converted to SNA	79,205	78,114	73,758	58,246
SNA (formerly HR)	42,354	43,440	41,833	20,334
Cash Assistance Unduplicated Recipients				
(12 Months)^C	868,218	868,513	818,049	561,139
Recurring Assistance	742,248	741,211	681,589	478,223
Emergency Assistance Only ^B	125,970	127,302	136,460	82,916
Total Cash Assistance				
Gross Expenditures^A	\$213,284,385	\$226,370,691	\$207,868,171	\$125,116,627
FAP (formerly AFDC)	\$43,813,701	\$49,647,258	\$47,451,037	\$33,140,990
60 Month converted to SNA	\$26,756,829	\$27,850,028	\$26,148,013	\$19,788,065
SNA (formerly HR)	\$142,713,855	\$148,873,405	\$134,269,121	\$72,187,572
EMPLOYMENT				
HRA Assisted Entries into Employment^D	952	1,381	1,748	2,782
Retention:				
Retention - 3 Months	86%	86%	88%	85%
Retention - 6 Months	83%	80%	76%	79%
SNAP				
SNAP Recipients	1,749,188	1,757,799	1,796,907	1,635,286
Cash Assistance	591,256	595,841	574,717	397,444
Non-Cash Assistance & SSI	1,157,932	1,161,958	1,222,190	1,237,842
SNAP Households	1,053,887	1,059,045	1,076,787	962,856
Cash Assistance	319,839	322,538	309,074	201,725
Non-Cash Assistance & SSI	734,048	736,507	767,713	761,131
PUBLIC HEALTH INSURANCE				
Medicaid Enrollees (HRA Administered)	1,524,146	1,540,610	1,627,415	1,549,762
Medicaid - Only	602,573	614,970	697,055	814,041
Managed Care Enrollees	656,340	661,547	666,772	885,362
Child Health Plus Enrollees	233,856	236,682	251,547	158,487
SSI				
SSI Recipients	343,657	344,532	352,908	384,445
Aged	96,655	96,862	99,188	99,007
Disabled & Blind	247,002	247,670	253,720	285,438

2025-2026 Annual Performance Report				
Performance Indicators				
Key Performance Indicators				
Child Support Enforcement				
	<u>OCTOBER 2025</u>	<u>SEPTEMBER 2025</u>	<u>OCTOBER 2024</u>	<u>OCTOBER 2020</u>
Total Cases (With Orders)	179,730	179,652	187,529	236,520
CA Support Cases	18,061	18,342	19,333	26,109
NCA Support Cases	161,669	161,310	168,196	210,411
Total Collections - \$000	61,699	50,153	51,598	78,744
Homelessness:				
	<u>OCTOBER 2025</u>	<u>SEPTEMBER 2025</u>	<u>OCTOBER 2024</u>	<u>OCTOBER 2020</u>
PREVENTION OR DIVERSION ^E				
Clients Successfully Diverted at PATH from Entering a Homeless Shelter	9.30%	8.80%	8.80%	9.00%
Domestic Violence Services				
	<u>OCTOBER 2025</u>	<u>SEPTEMBER 2025</u>	<u>OCTOBER 2024</u>	<u>OCTOBER 2020</u>
Office of Domestic Violence:				
Average Number of Families Served per Day	784	772	768	827
Nonresidential Program Active Caseload	N/A	N/A	N/A	N/A
HASA				
	<u>OCTOBER 2025</u>	<u>SEPTEMBER 2025</u>	<u>OCTOBER 2024</u>	<u>OCTOBER 2020</u>
Total HASA Cases	34,869	34,743	33,132	33,971
Family Cases	2,581	2,591	2,598	2,991
Single Cases	32,288	32,152	30,534	30,980
Homemaker Cases	14	15	14	37
Rental Assistance/Housing Cases	N/A	N/A	N/A	N/A
Home Care				
	<u>OCTOBER 2025</u>	<u>SEPTEMBER 2025</u>	<u>OCTOBER 2024</u>	<u>OCTOBER 2020</u>
Total Home Care Cases	303,800	305,539	296,566	218,010
Total Home Attendant Cases	1,753	1,742	1,837	2,216
Housekeeper Cases	216	217	269	604
Long Term Home Health Care Cases	0	0	0	0
Managed Long Term Care	301,831	303,580	294,460	215,190
Adult Protective Services				
	<u>OCTOBER 2025</u>	<u>SEPTEMBER 2025</u>	<u>OCTOBER 2024</u>	<u>OCTOBER 2020</u>
Referrals Received	3,370	3,261	3,113	1,606
Assessment cases	6,702	6,250	6,119	3,399
Undercare Cases	6,205	6,200	5,704	6,318
Office of Supportive and Affordable Housing Services				
	<u>OCTOBER 2025</u>	<u>SEPTEMBER 2025</u>	<u>OCTOBER 2024</u>	<u>OCTOBER 2020</u>
Total Supportive Housing Beds	14,361	14,361	14,278	13,978
Source: New York City Human Resources Administration, Office of Performance Management & Data Analytics, November 2025. For more detailed information call (929) 221-7043.				
^A Prior to June 2013, some "60 Month Converted" cases that were changed by New York State programming directives to the Family Assistance category continued to be reported as 60 Month Converted cases. Beginning in June 2013, these cases are reported correctly in the Family Assistance category. While month to month and year to year changes in total cases and total persons are not affected by the recategorization, the changes do not permit May to June 2013 and year to year comparisons between the three case types.				
^B Emergency Assistance excludes the category "Safety Net Emergency Assistance" due to systems limitations.				
^C Cash Assistance Recipients Unduplicated (12 months) reports the unduplicated number of recipients of Cash Assistance within the current and previous 11 months and allows for a more precise representation of the total number of recipients served by HRA over time.				
^D As of January 2014, the indicator HRA Assisted Entries into Employment replaced the prior indicator for reporting Job Placements. The new indicator only reports entries into employment for recipients who participated in an HRA program or obtained employment independently while receiving HRA benefits.				
^E Beginning February 2015, all data for Homelessness: Prevention or Diversion will be published with a one month lag. This is due to the increase in service volume which requires more time for the program to collect, analyze and report data.				