



NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES
HUMAN RESOURCES ADMINISTRATION

Richard Johns
Chief Program Performance and
Financial Management Officer

Office of Performance Management
and Data Analytics

MOLLY WASOW PARK

Karl Snyder
Deputy Commissioner

Commissioner

Report # MCA40

HRA FACTS:

MAY 2025

<u>CASH ASSISTANCE</u>	<u>MAY 2025</u>	<u>APRIL 2025</u>	<u>MAY 2024</u>	<u>MAY 2020</u>
Cash Assistance Unduplicated Recipients				
(1 month) ^A	602,514	596,181	552,207	362,769
Recurring Assistance	595,285	588,775	545,718	359,020
Emergency Assistance Only ^B	7,229	7,406	6,489	3,749
FAP (formerly AFDC)	156,750	156,076	154,370	119,905
60 Month converted to SNA	130,363	128,404	120,540	85,533
SNA (formerly HR)	315,401	311,701	277,297	157,331
Cases	340,273	336,122	308,528	200,350
FAP (formerly AFDC)	64,830	64,499	64,671	50,617
60 Month converted to SNA	41,095	40,388	37,694	26,952
SNA (formerly HR)	234,348	231,235	206,163	122,781
Children	219,635	218,044	206,889	155,799
FAP (formerly AFDC)	99,956	99,773	98,097	82,718
60 Month converted to SNA	76,537	75,500	71,321	53,878
SNA (formerly HR)	43,142	42,771	37,471	19,203
Cash Assistance Unduplicated Recipients				
(12 Months) ^C	850,518	843,958	777,878	581,859
Recurring Assistance	723,874	715,993	654,017	484,122
Emergency Assistance Only ^B	126,644	127,965	123,861	97,737
Total Cash Assistance				
Gross Expenditures ^A	\$222,813,718	\$218,787,227	\$203,412,861	\$123,836,152
FAP (formerly AFDC)	\$48,739,361	\$48,716,970	\$48,875,845	\$35,470,257
60 Month converted to SNA	\$27,473,606	\$27,183,597	\$26,095,644	\$17,845,504
SNA (formerly HR)	\$146,600,751	\$142,886,660	\$128,441,372	\$70,520,391
<u>EMPLOYMENT</u>	<u>MAY 2025</u>	<u>APRIL 2025</u>	<u>MAY 2024</u>	<u>MAY 2020</u>
HRA Assisted Entries into Employment ^D	2,175	1,417	902	1,580
Retention:				
Retention - 3 Months	87%	87%	85%	78%
Retention - 6 Months	79%	80%	74%	70%
<u>SNAP</u>	<u>MAY 2025</u>	<u>APRIL 2025</u>	<u>MAY 2024</u>	<u>MAY 2020</u>
SNAP Recipients	1,796,331	1,798,354	1,789,653	1,589,098
Cash Assistance	595,748	593,438	559,328	381,375
Non-Cash Assistance & SSI	1,200,583	1,204,916	1,230,325	1,207,723
SNAP Households	1,076,052	1,077,663	1,064,330	934,166
Cash Assistance	323,125	321,598	298,029	195,456
Non-Cash Assistance & SSI	752,927	756,065	766,301	738,710
<u>PUBLIC HEALTH INSURANCE</u>	<u>MAY 2025</u>	<u>APRIL 2025</u>	<u>MAY 2024</u>	<u>MAY 2020</u>
Medicaid Enrollees (HRA Administered)	1,617,505	1,605,226	1,679,342	1,532,101
Medicaid - Only	688,022	683,102	779,063	780,613
Managed Care Enrollees	670,387	682,092	680,065	829,585
Child Health Plus Enrollees	249,332	251,771	224,778	173,367
<u>SSI</u>	<u>MAY 2025</u>	<u>APRIL 2025</u>	<u>MAY 2024</u>	<u>MAY 2020</u>
SSI Recipients	350,021	350,952	355,906	394,481
Aged	98,216	98,505	99,713	102,634
Disabled & Blind	251,805	252,447	256,193	291,847

<u>CHILD SUPPORT ENFORCEMENT</u>	<u>APRIL 2025</u>	<u>MARCH 2025</u>	<u>APRIL 2024</u>	<u>APRIL 2020</u>
Total Cases (With Orders)	182,385	183,059	192,536	252,183
CA Support Cases	18,582	18,691	19,993	27,124
NCA Support Cases	163,803	164,368	172,543	225,059
Total Collections - \$000	55,018	57,278	55,085	59,629
<u>HOMELESSNESS:</u>	<u>APRIL 2025</u>	<u>MARCH 2025</u>	<u>APRIL 2024</u>	<u>APRIL 2020</u>
<u>PREVENTION OR DIVERSION</u> ^E				
Clients Successfully Diverted at PATH from Entering a Homeless Shelter	10.00%	9.90%	7.90%	7.00%
<u>DOMESTIC VIOLENCE SERVICES</u>	<u>APRIL 2025</u>	<u>MARCH 2025</u>	<u>APRIL 2024</u>	<u>APRIL 2020</u>
Office of Domestic Violence:				
Average Number of Families Served per Day	737	758	736	N/A
Nonresidential Program Active Caseload	N/A	N/A	N/A	N/A
<u>HASA</u>	<u>APRIL 2025</u>	<u>MARCH 2025</u>	<u>APRIL 2024</u>	<u>APRIL 2020</u>
Total HASA Cases	33,956	33,990	32,653	33,740
Family Cases	2,615	2,607	2,596	3,061
Single Cases	31,341	31,383	30,057	30,679
Homemaker Cases	13	13	16	40
Rental Assistance/Housing Cases	N/A	N/A	N/A	N/A
<u>HOME CARE</u>	<u>APRIL 2025</u>	<u>MARCH 2025</u>	<u>APRIL 2024</u>	<u>APRIL 2020</u>
Total Home Care Cases	305,409	304,783	281,340	219,649
Total Home Attendant Cases	1,807	1,806	1,737	2,193
Housekeeper Cases	247	253	260	638
Long Term Home Health Care Cases	0	0	0	0
Managed Long Term Care	303,355	302,724	279,603	216,818
<u>ADULT PROTECTIVE SERVICES</u>	<u>APRIL 2025</u>	<u>MARCH 2025</u>	<u>APRIL 2024</u>	<u>APRIL 2020</u>
Referrals Received	2,993	2,936	2,696	945
Assessment cases	6,200	6,255	5,170	3,226
Undercare Cases	5,875	5,873	5,661	6,696
<u>OFFICE OF SUPPORTIVE AND AFFORDABLE HOUSING SERVICES</u>	<u>APRIL 2025</u>	<u>MARCH 2025</u>	<u>APRIL 2024</u>	<u>APRIL 2020</u>
Total Supportive Housing Beds	14,278	14,279	14,328	14,000

Source: New York City Human Resources Administration,
Office of Performance Management & Data Analytics, May 2025.
For more detailed information call (929) 221-7043

^A Prior to June 2013, some "60 Month Converted" cases that were changed by New York State programming directives to the Family Assistance category continued to be reported as 60 Month Converted cases. Beginning in June 2013, these cases are reported correctly in the Family Assistance category. While month to month and year to year changes in total cases and total persons are not affected by the recategorization, the changes do not permit May to June 2013 and year to year comparisons between the three case types.

^B Emergency Assistance excludes the category "Safety Net Emergency Assistance" due to systems limitations.

^C Cash Assistance Recipients Unduplicated (12 months) reports the unduplicated number of recipients of Cash Assistance within the current and previous 11 months and allows for a more precise representation of the total number of recipients served by HRA over time.

^D As of January 2014, the indicator HRA Assisted Entries into Employment replaced the prior indicator for reporting Job Placements. The new indicator only reports entries into employment for recipients who participated in an HRA program or obtained employment independently while receiving HRA benefits.

^E Beginning February 2015, all data for Homelessness: Prevention or Diversion will be published with a one month lag. This is due to the increase in service volume which requires more time for the program to collect, analyze and report data.