



NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES  
HUMAN RESOURCES ADMINISTRATION

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Report # MCA40

HRA FACTS:

APRIL 2025

**CASH ASSISTANCE**

**Cash Assistance Unduplicated Recipients**

(1 month) <sup>A</sup>

	<u>APRIL 2025</u>	<u>MARCH 2025</u>	<u>APRIL 2024</u>	<u>APRIL 2020</u>
Recurring Assistance	596,181	595,511	542,384	332,300
Emergency Assistance Only <sup>B</sup>	588,775	588,857	536,758	329,279
	7,406	6,654	5,626	3,021
FAP (formerly AFDC)	156,076	156,885	151,831	108,079
60 Month converted to SNA	128,404	128,406	119,349	81,381
SNA (formerly HR)	311,701	310,220	271,204	142,840
<b>Cases</b>	<b>336,122</b>	<b>335,019</b>	<b>302,462</b>	<b>182,941</b>
FAP (formerly AFDC)	64,499	64,761	63,570	45,949
60 Month converted to SNA	40,388	40,411	37,326	25,498
SNA (formerly HR)	231,235	229,847	201,566	111,494
<b>Children</b>	<b>218,044</b>	<b>218,618</b>	<b>203,959</b>	<b>145,455</b>
FAP (formerly AFDC)	99,773	100,415	96,562	75,794
60 Month converted to SNA	75,500	75,480	70,644	51,673
SNA (formerly HR)	42,771	42,723	36,753	17,988

**Cash Assistance Unduplicated Recipients**

(12 Months) <sup>C</sup>

Recurring Assistance	843,958	837,567	765,546	569,432
Emergency Assistance Only <sup>B</sup>	715,993	710,367	647,244	465,685
	127,965	127,200	118,302	103,747

**Total Cash Assistance**

**Gross Expenditures <sup>A</sup>**

FAP (formerly AFDC)	\$218,787,227	\$214,666,602	\$197,984,642	\$116,527,563
60 Month converted to SNA	\$48,716,970	\$47,690,179	\$47,810,556	\$31,116,071
SNA (formerly HR)	\$27,183,597	\$26,995,133	\$26,128,026	\$17,507,945
	\$142,886,660	\$139,981,290	\$124,046,060	\$67,903,547

**EMPLOYMENT**

**HRA Assisted Entries into Employment <sup>D</sup>**

Retention:	1,417	1,565	630	1,158
Retention - 3 Months	87%	88%	82%	75%
Retention - 6 Months	80%	80%	76%	70%

**SNAP**

**SNAP Recipients**

Cash Assistance	1,798,354	1,796,536	1,785,325	1,551,944
Non-Cash Assistance & SSI	593,438	591,017	554,097	373,821
	1,204,916	1,205,519	1,231,228	1,178,123

**SNAP Households**

Cash Assistance	1,077,663	1,076,340	1,060,225	913,509
Non-Cash Assistance & SSI	321,598	319,093	294,306	191,800
	756,065	757,247	765,919	721,709

**PUBLIC HEALTH INSURANCE**

**Medicaid Enrollees (HRA Administered)**

Medicaid - Only	1,605,226	1,598,687	1,692,128	1,503,830
Managed Care Enrollees	683,102	685,292	800,601	776,978
Child Health Plus Enrollees	682,092	674,874	672,538	829,291
	251,771	253,980	214,767	175,695

**SSI**

**SSI Recipients**

Aged	350,952	352,412	356,924	394,796
Disabled & Blind	98,505	98,914	99,698	102,990
	252,447	253,498	257,226	291,806

<b><u>CHILD SUPPORT ENFORCEMENT</u></b>	<b><u>MARCH 2025</u></b>	<b><u>FEBRUARY 2025</u></b>	<b><u>MARCH 2024</u></b>	<b><u>MARCH 2020</u></b>
Total Cases (With Orders)	183,059	184,073	193,028	253,829
CA Support Cases	18,691	18,774	19,995	26,672
NCA Support Cases	164,368	165,299	173,033	227,157
Total Collections - \$000	57,278	50,833	67,998	66,361
<b><u>HOMELESSNESS:</u></b>	<b><u>MARCH 2025</u></b>	<b><u>FEBRUARY 2025</u></b>	<b><u>MARCH 2024</u></b>	<b><u>MARCH 2020</u></b>
<b><u>PREVENTION OR DIVERSION</u></b> <sup>E</sup>				
Clients Successfully Diverted at PATH from Entering a Homeless Shelter	9.90%	8.90%	10.30%	12.30%
<b><u>DOMESTIC VIOLENCE SERVICES</u></b>	<b><u>MARCH 2025</u></b>	<b><u>FEBRUARY 2025</u></b>	<b><u>MARCH 2024</u></b>	<b><u>MARCH 2020</u></b>
Office of Domestic Violence:				
Average Number of Families Served per Day	758	759	707	N/A
Nonresidential Program Active Caseload	N/A	N/A	N/A	N/A
<b><u>HASA</u></b>	<b><u>MARCH 2025</u></b>	<b><u>FEBRUARY 2025</u></b>	<b><u>MARCH 2024</u></b>	<b><u>MARCH 2020</u></b>
Total HASA Cases	33,990	33,835	33,382	33,881
Family Cases	2,607	2,595	2,594	3,091
Single Cases	31,383	31,240	30,788	30,790
Homemaker Cases	13	14	17	44
Rental Assistance/Housing Cases	N/A	N/A	N/A	N/A
<b><u>HOME CARE</u></b>	<b><u>MARCH 2025</u></b>	<b><u>FEBRUARY 2025</u></b>	<b><u>MARCH 2024</u></b>	<b><u>MARCH 2020</u></b>
Total Home Care Cases	304,783	304,477	278,443	217,439
Total Home Attendant Cases	1,806	1,810	1,689	2,191
Housekeeper Cases	253	257	264	630
Long Term Home Health Care Cases	0	0	0	0
Managed Long Term Care	302,724	302,410	276,754	214,618
<b><u>ADULT PROTECTIVE SERVICES</u></b>	<b><u>MARCH 2025</u></b>	<b><u>FEBRUARY 2025</u></b>	<b><u>MARCH 2024</u></b>	<b><u>MARCH 2020</u></b>
Referrals Received	2,936	2,654	2,626	1,916
Assessment cases	6,255	5,841	4,881	4,705
Undercare Cases	5,873	5,799	5,510	6,868
<b><u>OFFICE OF SUPPORTIVE AND AFFORDABLE HOUSING SERVICES</u></b>	<b><u>MARCH 2025</u></b>	<b><u>FEBRUARY 2025</u></b>	<b><u>MARCH 2024</u></b>	<b><u>MARCH 2020</u></b>
Total Supportive Housing Beds	14,279	14,282	14,328	14,000

Source: New York City Human Resources Administration,  
Office of Performance Management & Data Analytics, April 2025.  
For more detailed information call (929) 221-7043

<sup>A</sup> Prior to June 2013, some "60 Month Converted" cases that were changed by New York State programming directives to the Family Assistance category continued to be reported as 60 Month Converted cases. Beginning in June 2013, these cases are reported correctly in the Family Assistance category. While month to month and year to year changes in total cases and total persons are not affected by the recategorization, the changes do not permit May to June 2013 and year to year comparisons between the three case types.

<sup>B</sup> Emergency Assistance excludes the category "Safety Net Emergency Assistance" due to systems limitations.

<sup>C</sup> Cash Assistance Recipients Unduplicated (12 months) reports the unduplicated number of recipients of Cash Assistance within the current and previous 11 months and allows for a more precise representation of the total number of recipients served by HRA over time.

<sup>D</sup> As of January 2014, the indicator HRA Assisted Entries into Employment replaced the prior indicator for reporting Job Placements. The new indicator only reports entries into employment for recipients who participated in an HRA program or obtained employment independently while receiving HRA benefits.

<sup>E</sup> Beginning February 2015, all data for Homelessness: Prevention or Diversion will be published with a one month lag. This is due to the increase in service volume which requires more time for the program to collect, analyze and report data.

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Report # Q03

## HRA FACTS QUARTERLY SUPPLEMENT APRIL 2025

### CASH ASSISTANCE (CA)<sup>a</sup> RECIPIENTS BY BOROUGH

Manhattan
Bronx
Queens
Brooklyn
Staten Island
Others <sup>d</sup>
Total

### Family Assistance Program (FAP)<sup>b</sup>

Persons	Cases
18,198	8,043
60,029	24,559
27,901	11,730
42,246	17,149
6,784	2,606
918	412
156,076	64,499

### Safety Net Assistance (SNA)<sup>c</sup>

Persons	Cases
48,831	40,253
89,548	68,979
59,767	42,875
100,106	69,215
11,855	8,599
1,594	1,314
311,701	231,235

### 60 mo. Converted to SNA

Persons	Cases
16,410	5,581
54,571	17,229
15,750	4,932
35,067	10,759
6,428	1,830
178	57
128,404	40,388

### BENEFITS

Total Maximum Cash Assistance
Grant by Household size
NYS Maximum Shelter
Allowance: Private Only
Average CA Grant
Average Food Stamp benefit <sup>f</sup> **

### APRIL 2025 Family Size

1
3

### APRIL 2024 Family Size

1
3

### APRIL 2023 Family Size

1
3

### CA POPULATION BY AGE GROUP

#### Ages

#### Children:

0-12 months
13 month - 4 years
5 - 13 years
14 - 17 years*

#### FAP

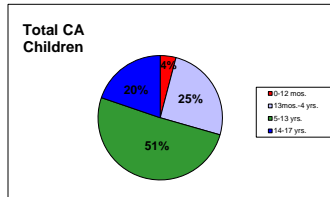
3%
16%
23%
8%

#### SNA

1%
5%
8%
3%

#### 60 Mo. Converted to SNA

0%
4%
20%
9%



#### Adults

18 - 24 years
25 - 44 years
45 - 64 years
65+

#### FAP

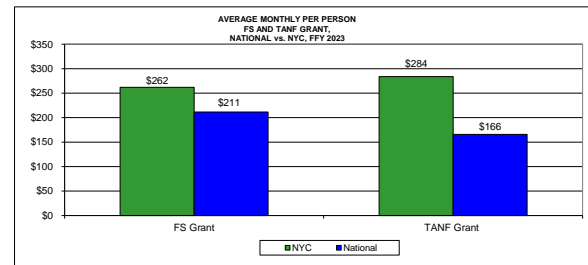
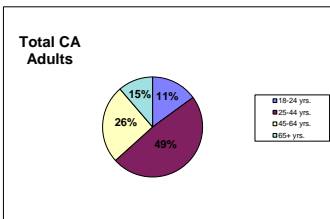
4%
12%
2%
0%

#### SNA

9%
28%
22%
10%

#### 60 Mo. Converted to SNA

2%
9%
2%
0%



### CASELOAD PROFILE: Citizenship: (Case Head)

Citizen
Permanent Resident
Asylum/Refugees/Other

#### FAP

89%
9%
2%

#### SNA

74%
18%
3%

#### 60 Mo. Converted to SNA

93%
7%
0%

### Education: (Adult Case Head)

0 to 8th grade
9th to 11th grade
HS or post HS grade

#### FAP

3%
23%
73%

#### SNA

7%
26%
66%

#### 60 Mo. Converted to SNA

3%
30%
67%

### Sex

Male Adults
Female Adults

#### FAP

20%
80%

#### SNA

54%
46%

#### 60 Mo. Converted to SNA

18%
82%

### Children

Avg # of Children per case
Cases with Children under 3 <sup>g</sup>

#### FAP

1.47
34%

#### SNA

0.19
3%

#### 60 Mo. Converted to SNA

1.94
9%

### Ethnicity: (Case Head)

Black
Hispanic
White
Other

39%
50%
6%
4%

45%
36%
9%
10%

49%
43%
5%
2%

### DSS/HRA/DHS

Total Full-Time Employees

APRIL 2025  
12,524

JANUARY 2025  
12,819

APRIL 2024  
12,866

APRIL 2023  
12,284

\* Total percentage is rounded for category 14 - 17 years

\*\* As of January 2008, to conform with State and Federal practice, this report includes Food Stamp Issuances for the Residential Treatment Services Center.

a Formerly referred to as Public Assistance.

b Formerly Aid to Families with Dependant Children (AFDC).

c Formerly Home Relief (HR).

d Non-NYC residents included.

e Food Stamp Eligibility Report represents data from Apr 2025/ Apr 2024/ Apr 2023

f National data comes from ACF-HHS & SNAP and NYC data comes from CA Composite Roll & CRM 100.

g Data includes children not in school.