



**NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES  
HUMAN RESOURCES ADMINISTRATION**

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Report # MCA40

**HRA FACTS: NOVEMBER 2023**

<u>CASH ASSISTANCE</u>	<u>NOVEMBER 2023</u>	<u>OCTOBER 2023</u>	<u>NOVEMBER 2022</u>	<u>NOVEMBER 2018</u>
<b>Cash Assistance Unduplicated Recipients</b>				
<b>(1 month) <sup>A</sup></b>	<b>490,936</b>	<b>495,594</b>	<b>441,472</b>	<b>347,937</b>
Recurring Assistance	485,967	489,651	436,682	339,395
Emergency Assistance Only <sup>B</sup>	4,969	5,943	4,790	8,542
FAP (formerly AFDC)	140,888	142,407	129,423	118,852
60 Month converted to SNA	111,534	111,566	103,798	86,279
SNA (formerly HR)	238,514	241,621	208,251	142,806
<b>Cases</b>	<b>270,672</b>	<b>275,057</b>	<b>243,272</b>	<b>185,532</b>
FAP (formerly AFDC)	58,775	59,558	53,920	49,785
60 Month converted to SNA	34,721	34,731	32,101	26,626
SNA (formerly HR)	177,176	180,768	157,251	109,121
<b>Children</b>	<b>188,218</b>	<b>188,637</b>	<b>173,671</b>	<b>155,832</b>
FAP (formerly AFDC)	89,841	90,385	84,017	83,522
60 Month converted to SNA	66,204	66,306	62,382	53,332
SNA (formerly HR)	32,173	31,946	27,272	18,978
<b>Cash Assistance Unduplicated Recipients</b>				
<b>(12 Months) <sup>C</sup></b>	<b>710,444</b>	<b>700,782</b>	<b>604,949</b>	<b>593,591</b>
Recurring Assistance	603,108	596,398	541,533	482,622
Emergency Assistance Only <sup>B</sup>	107,336	104,384	63,416	110,969
<b>Total Cash Assistance</b>				
<b>Gross Expenditures <sup>A</sup></b>	<b>\$187,111,151</b>	<b>\$188,532,567</b>	<b>\$159,046,655</b>	<b>\$123,739,216</b>
FAP (formerly AFDC)	\$48,203,228	\$47,899,569	\$41,519,956	\$36,178,344
60 Month converted to SNA	\$24,167,292	\$25,022,344	\$24,319,066	\$18,138,425
SNA (formerly HR)	\$114,740,631	\$115,610,654	\$93,207,633	\$69,422,447
<b>EMPLOYMENT</b>	<b>NOVEMBER 2023</b>	<b>OCTOBER 2023</b>	<b>NOVEMBER 2022</b>	<b>NOVEMBER 2018</b>
<b>HRA Assisted Entries into Employment <sup>D,F</sup></b>	<b>594</b>	<b>669</b>	<b>816</b>	<b>2,710</b>
Retention:				
Retention - 3 Months	87%	83%	78%	81%
Retention - 6 Months	74%	78%	65%	75%
<b>SNAP</b>	<b>NOVEMBER 2023</b>	<b>OCTOBER 2023</b>	<b>NOVEMBER 2022</b>	<b>NOVEMBER 2018</b>
<b>SNAP Recipients</b>	<b>1,693,603</b>	<b>1,707,118</b>	<b>1,692,031</b>	<b>1,577,524</b>
Cash Assistance	490,242	491,796	434,276	382,333
Non-Cash Assistance & SSI	1,203,361	1,215,322	1,257,755	1,195,191
<b>SNAP Households</b>	<b>1,006,071</b>	<b>1,013,330</b>	<b>1,007,265</b>	<b>908,718</b>
Cash Assistance	257,323	259,039	227,242	187,924
Non-Cash Assistance & SSI	748,748	754,291	780,023	720,794
<b>PUBLIC HEALTH INSURANCE</b>	<b>NOVEMBER 2023</b>	<b>OCTOBER 2023</b>	<b>NOVEMBER 2022</b>	<b>NOVEMBER 2018</b>
<b>Medicaid Enrollees (HRA Administered)</b>	<b>1,616,223</b>	<b>1,587,953</b>	<b>1,483,389</b>	<b>1,676,372</b>
Medicaid - Only	776,478	762,648	709,490	936,246
Managed Care Enrollees	794,398	791,123	735,277	1,040,853
Child Health Plus Enrollees	173,250	166,609	148,299	149,583
<b>SSI</b>	<b>NOVEMBER 2023</b>	<b>OCTOBER 2023</b>	<b>NOVEMBER 2022</b>	<b>NOVEMBER 2018</b>
<b>SSI Recipients</b>	<b>357,195</b>	<b>359,271</b>	<b>365,099</b>	<b>407,588</b>
Aged	99,124	99,366	98,468	104,894
Disabled & Blind	258,071	259,905	266,631	302,694

<b><u>CHILD SUPPORT ENFORCEMENT</u></b>	<b><u>OCTOBER 2023</u></b>	<b><u>SEPTEMBER 2023</u></b>	<b><u>OCTOBER 2022</u></b>	<b><u>OCTOBER 2018</u></b>
<b>Total Cases (With Orders)</b>	<b>196,702</b>	<b>197,636</b>	<b>205,136</b>	<b>266,410</b>
CA Support Cases	20,149	20,416	21,532	30,116
NCA Support Cases	176,553	177,220	183,604	236,294
<b>Total Collections - \$000</b>	<b>61,769</b>	<b>60,596</b>	<b>52,405</b>	<b>60,043</b>
<b><u>HOMELESSNESS:</u></b>	<b><u>OCTOBER 2023</u></b>	<b><u>SEPTEMBER 2023</u></b>	<b><u>OCTOBER 2022</u></b>	<b><u>OCTOBER 2018</u></b>
<b><u>PREVENTION OR DIVERSION</u></b> <sup>E</sup>				
Clients Successfully Diverted at PATH from Entering a Homeless Shelter	8.50%	6.20%	8.80%	14.60%
<b><u>DOMESTIC VIOLENCE SERVICES</u></b>	<b><u>OCTOBER 2023</u></b>	<b><u>SEPTEMBER 2023</u></b>	<b><u>OCTOBER 2022</u></b>	<b><u>OCTOBER 2018</u></b>
<b>Office of Domestic Violence:</b>				
Average Number of Families Served per Day	756	749	795	844
Nonresidential Program Active Caseload	N/A	N/A	N/A	N/A
<b><u>HASA</u></b>	<b><u>OCTOBER 2023</u></b>	<b><u>SEPTEMBER 2023</u></b>	<b><u>OCTOBER 2022</u></b>	<b><u>OCTOBER 2018</u></b>
<b>Total HASA Cases</b>	<b>32,935</b>	<b>32,818</b>	<b>32,568</b>	<b>33,972</b>
Family Cases	2,596	2,601	2,673	3,278
Single Cases	30,339	30,217	29,895	30,694
Homemaker Cases	17	18	18	54
Rental Assistance/Housing Cases	N/A	N/A	N/A	N/A
<b><u>HOME CARE</u></b>	<b><u>OCTOBER 2023</u></b>	<b><u>SEPTEMBER 2023</u></b>	<b><u>OCTOBER 2022</u></b>	<b><u>OCTOBER 2018</u></b>
<b>Total Home Care Cases</b>	<b>266,368</b>	<b>266,368</b>	<b>242,417</b>	<b>183,089</b>
Total Home Attendant Cases	1,767	1,785	2,395	2,402
Housekeeper Cases	294	299	515	792
Long Term Home Health Care Cases	0	0	0	0
Managed Long Term Care	264,707	262,761	239,507	179,895
<b><u>ADULT PROTECTIVE SERVICES</u></b>	<b><u>OCTOBER 2023</u></b>	<b><u>SEPTEMBER 2023</u></b>	<b><u>OCTOBER 2022</u></b>	<b><u>OCTOBER 2018</u></b>
Referrals Received	2,381	2,234	1,753	2,836
Assessment cases	5,103	5,034	3,346	5,462
Undercare Cases	5,566	5,598	5,530	7,203
<b><u>OFFICE OF SUPPORTIVE AND AFFORDABLE HOUSING SERVICES</u></b>	<b><u>OCTOBER 2023</u></b>	<b><u>SEPTEMBER 2023</u></b>	<b><u>OCTOBER 2022</u></b>	<b><u>OCTOBER 2018</u></b>
Total Supportive Housing Beds	14,328	14,335	14,276	14,035

Source: New York City Human Resources Administration,  
Office of Performance Management & Data Analytics, November 2023.  
For more detailed information call (929) 221-7043

<sup>A</sup> Prior to June 2013, some "60 Month Converted" cases that were changed by New York State programming directives to the Family Assistance category continued to be reported as 60 Month Converted cases. Beginning in June 2013, these cases are reported correctly in the Family Assistance category. While month to month and year to year changes in total cases and total persons are not affected by the recategorization, the changes do not permit May to June 2013 and year to year comparisons between the three case types.

<sup>B</sup> Emergency Assistance excludes the category "Safety Net Emergency Assistance" due to systems limitations

<sup>C</sup> Cash Assistance Recipients Unduplicated (12 months) reports the unduplicated number of recipients of Cash Assistance within the current and previous 11 months and allows for a more precise representation of the total number of recipients served by HRA over time.

<sup>D</sup> As of January 2014, the indicator HRA Assisted Entries into Employment replaced the prior indicator for reporting Job Placements. The new indicator only reports entries into employment for recipients who participated in an HRA program or obtained employment independently while receiving HRA benefits.

<sup>E</sup> Beginning February 2015, all data for Homelessness: Prevention or Diversion will be published with a one month lag. This is due to the increase in service volume which requires more time for the program to collect, analyze and report data.

<sup>F</sup> HRA Assisted into Employment has been adjusted from March 2017 through March 2019.