



**NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES  
HUMAN RESOURCES ADMINISTRATION**

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Office of Performance Management  
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**MOLLY WASOW PARK**  
Commissioner

**Karl Snyder**  
Deputy Commissioner

Report # MCA40

**HRA FACTS: APRIL 2023**

<u>CASH ASSISTANCE</u>	<u>APRIL 2023</u>	<u>MARCH 2023</u>	<u>APRIL 2022</u>	<u>APRIL 2018</u>
<b>Cash Assistance Unduplicated Recipients</b>				
<b>(1 month) <sup>A</sup></b>	<b>469,241</b>	<b>466,792</b>	<b>420,192</b>	<b>359,638</b>
Recurring Assistance	464,642	460,955	414,745	354,660
Emergency Assistance Only <sup>B</sup>	4,599	5,837	5,447	4,978
FAP (formerly AFDC)	133,594	134,752	127,329	121,570
60 Month converted to SNA	107,082	106,043	98,463	88,027
SNA (formerly HR)	228,565	225,997	194,400	150,041
<b>Cases</b>	<b>260,328</b>	<b>258,603</b>	<b>232,406</b>	<b>192,441</b>
FAP (formerly AFDC)	55,870	56,201	53,420	51,227
60 Month converted to SNA	33,263	33,005	30,356	26,957
SNA (formerly HR)	171,195	169,397	148,630	114,257
<b>Children</b>	<b>181,098</b>	<b>180,659</b>	<b>167,401</b>	<b>160,864</b>
FAP (formerly AFDC)	86,402	87,029	83,402	85,820
60 Month converted to SNA	64,171	63,544	59,501	54,861
SNA (formerly HR)	30,525	30,086	24,498	20,183
<b>Cash Assistance Unduplicated Recipients</b>				
<b>(12 Months) <sup>C</sup></b>	<b>646,307</b>	<b>641,754</b>	<b>573,225</b>	<b>591,671</b>
Recurring Assistance	563,558	560,818	532,316	488,611
Emergency Assistance Only <sup>B</sup>	82,749	80,936	40,909	103,060
<b>Total Cash Assistance</b>				
<b>Gross Expenditures <sup>A</sup></b>	<b>\$168,077,298</b>	<b>\$174,584,129</b>	<b>\$144,172,451</b>	<b>\$130,443,481</b>
FAP (formerly AFDC)	\$41,763,192	\$44,429,390	\$37,670,021	\$37,186,811
60 Month converted to SNA	\$24,710,787	\$24,726,319	\$21,892,928	\$19,759,385
SNA (formerly HR)	\$101,603,319	\$105,428,420	\$84,609,502	\$73,497,285
<b>EMPLOYMENT</b>	<b>APRIL 2023</b>	<b>MARCH 2023</b>	<b>APRIL 2022</b>	<b>APRIL 2018</b>
<b>HRA Assisted Entries into Employment <sup>D,F</sup></b>	<b>548</b>	<b>737</b>	<b>770</b>	<b>3,408</b>
Retention:				
Retention - 3 Months	83%	78%	76%	84%
Retention - 6 Months	73%	72%	73%	76%
<b>SNAP</b>	<b>APRIL 2023</b>	<b>MARCH 2023</b>	<b>APRIL 2022</b>	<b>APRIL 2018</b>
<b>SNAP Recipients</b>	<b>1,751,660</b>	<b>1,786,494</b>	<b>1,717,524</b>	<b>1,618,824</b>
Cash Assistance	481,193	484,912	444,536	388,872
Non-Cash Assistance & SSI	1,270,467	1,301,582	1,272,988	1,229,952
<b>SNAP Households</b>	<b>1,035,792</b>	<b>1,058,883</b>	<b>1,012,015</b>	<b>926,562</b>
Cash Assistance	252,719	256,803	230,814	191,169
Non-Cash Assistance & SSI	783,073	802,080	781,201	735,393
<b>PUBLIC HEALTH INSURANCE</b>	<b>APRIL 2023</b>	<b>MARCH 2023</b>	<b>APRIL 2022</b>	<b>APRIL 2018</b>
<b>Medicaid Enrollees (HRA Administered)</b>	<b>1,549,246</b>	<b>1,532,203</b>	<b>1,514,266</b>	<b>1,737,364</b>
Medicaid - Only	737,742	732,392	760,344	993,135
Managed Care Enrollees	759,707	754,752	712,641	1,134,127
Child Health Plus Enrollees	149,087	149,284	151,090	141,381
<b>SSI</b>	<b>APRIL 2023</b>	<b>MARCH 2023</b>	<b>APRIL 2022</b>	<b>APRIL 2018</b>
<b>SSI Recipients</b>	<b>361,172</b>	<b>362,058</b>	<b>370,227</b>	<b>411,442</b>
Aged	98,685	98,826	98,469	105,618
Disabled & Blind	262,487	263,232	271,758	305,824

<b><u>CHILD SUPPORT ENFORCEMENT</u></b>	<b><u>MARCH 2023</u></b>	<b><u>FEBRUARY 2023</u></b>	<b><u>MARCH 2022</u></b>	<b><u>MARCH 2018</u></b>
<b>Total Cases (With Orders)</b>	<b>203,822</b>	<b>203,998</b>	<b>212,377</b>	<b>276,211</b>
CA Support Cases	20,709	21,127	22,182	31,369
NCA Support Cases	183,113	182,871	190,195	244,842
<b>Total Collections - \$000</b>	<b>69,886</b>	<b>51,230</b>	<b>57,164</b>	<b>77,238</b>
<b><u>HOMELESSNESS:</u></b>	<b><u>MARCH 2023</u></b>	<b><u>FEBRUARY 2023</u></b>	<b><u>MARCH 2022</u></b>	<b><u>MARCH 2018</u></b>
<b><u>PREVENTION OR DIVERSION</u></b> <sup>E</sup>				
Clients Successfully Diverted at PATH from Entering a Homeless Shelter	8.80%	8.90%	8.00%	13.50%
<b><u>DOMESTIC VIOLENCE SERVICES</u></b>	<b><u>MARCH 2023</u></b>	<b><u>FEBRUARY 2023</u></b>	<b><u>MARCH 2022</u></b>	<b><u>MARCH 2018</u></b>
<b>Office of Domestic Violence:</b>				
Average Number of Families Served per Day	724	734	750	838
Nonresidential Program Active Caseload	N/A	N/A	N/A	N/A
<b><u>HASA</u></b>	<b><u>MARCH 2023</u></b>	<b><u>FEBRUARY 2023</u></b>	<b><u>MARCH 2022</u></b>	<b><u>MARCH 2018</u></b>
<b>Total HASA Cases</b>	<b>32,553</b>	<b>32,468</b>	<b>32,958</b>	<b>33,794</b>
Family Cases	2,637	2,661	2,752	3,369
Single Cases	29,916	29,807	30,206	30,425
Homemaker Cases	19	17	21	63
Rental Assistance/Housing Cases	N/A	N/A	N/A	N/A
<b><u>HOME CARE</u></b>	<b><u>MARCH 2023</u></b>	<b><u>FEBRUARY 2023</u></b>	<b><u>MARCH 2022</u></b>	<b><u>MARCH 2018</u></b>
<b>Total Home Care Cases</b>	<b>252,087</b>	<b>250,448</b>	<b>230,694</b>	<b>N/A</b>
Total Home Attendant Cases	2,214	2,206	2,272	N/A
Housekeeper Cases	427	434	495	N/A
Long Term Home Health Care Cases	0	0	0	N/A
Managed Long Term Care	249,446	247,808	227,927	N/A
<b><u>ADULT PROTECTIVE SERVICES</u></b>	<b><u>MARCH 2023</u></b>	<b><u>FEBRUARY 2023</u></b>	<b><u>MARCH 2022</u></b>	<b><u>MARCH 2018</u></b>
Referrals Received	2,242	1,922	1,974	2,727
Assessment cases	4,188	3,813	3,198	5,014
Undercare Cases	5,706	5,614	5,272	7,245
<b><u>DIVISION OF VOLUNTARY &amp; PROPRIETARY HOMES FOR ADULTS</u></b>	<b><u>MARCH 2023</u></b>	<b><u>FEBRUARY 2023</u></b>	<b><u>MARCH 2022</u></b>	<b><u>MARCH 2018</u></b>
Total Supportive Housing Beds	14,271	14,271	14,291	14,013

Source: New York City Human Resources Administration,  
Office of Performance Management & Data Analytics, April 2023.  
For more detailed information call (929) 221-7043

<sup>A</sup> Prior to June 2013, some "60 Month Converted" cases that were changed by New York State programming directives to the Family Assistance category continued to be reported as 60 Month Converted cases. Beginning in June 2013, these cases are reported correctly in the Family Assistance category. While month to month and year to year changes in total cases and total persons are not affected by the recategorization, the changes do not permit May to June 2013 and year to year comparisons between the three case types.

<sup>B</sup> Emergency Assistance excludes the category "Safety Net Emergency Assistance" due to systems limitations

<sup>C</sup> Cash Assistance Recipients Unduplicated (12 months) reports the unduplicated number of recipients of Cash Assistance within the current and previous 11 months and allows for a more precise representation of the total number of recipients served by HRA over time.

<sup>D</sup> As of January 2014, the indicator HRA Assisted Entries into Employment replaced the prior indicator for reporting Job Placements. The new indicator only reports entries into employment for recipients who participated in an HRA program or obtained employment independently while receiving HRA benefits.

<sup>E</sup> Beginning February 2015, all data for Homelessness: Prevention or Diversion will be published with a one month lag. This is due to the increase in service volume which requires more time for the program to collect, analyze and report data.

<sup>F</sup> HRA Assisted into Employment has been adjusted from March 2017 through March 2019.



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Report # Q03

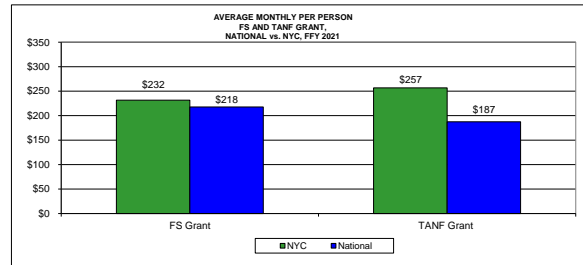
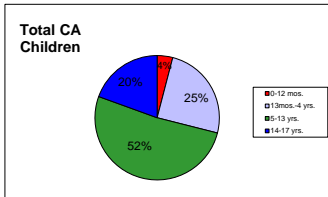
## HRA FACTS QUARTERLY SUPPLEMENT APRIL 2023

CASH ASSISTANCE (CA) <sup>a</sup> RECIPIENTS BY BOROUGH	Family Assistance Program (FAP) <sup>b</sup>		Safety Net Assistance (SNA) <sup>c</sup>		60 mo. Converted to SNA	
	Persons	Cases	Persons	Cases	Persons	Cases
Manhattan	17,268	7,564	39,221	32,798	13,629	4,637
Bronx	52,411	21,771	65,409	51,007	47,892	14,818
Queens	20,470	8,585	37,886	28,927	11,272	3,462
Brooklyn	36,769	15,304	76,520	51,529	29,049	8,880
Staten Island	6,278	2,448	8,926	6,417	5,156	1,442
Others <sup>d</sup>	398	198	603	517	84	24
<b>Total</b>	<b>133,594</b>	<b>55,870</b>	<b>228,565</b>	<b>171,195</b>	<b>107,082</b>	<b>33,263</b>

BENEFITS	APRIL 2023 Family Size		APRIL 2022 Family Size		APRIL 2021 Family Size	
	1	3	1	3	1	3
Total Maximum Cash Assistance Grant by Household size	\$398	\$789	\$398	\$789	\$398	\$789
NYS Maximum Shelter Allowance: Private Only	\$215	\$400	\$215	\$400	\$215	\$400
Average CA Grant	\$445	\$829	\$435	\$791	\$478	\$821
Average Food Stamp benefit**	\$226	\$679	\$270	\$809	\$252	\$757

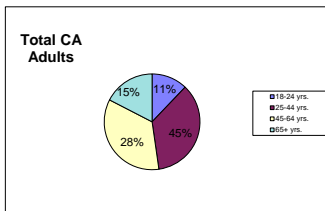
### CA POPULATION BY AGE GROUP

Ages	FAP	SNA	60 Mo. Converted to SNA
Children:			
0-12 months	3%	1%	0%
13 month - 4 years	16%	4%	5%
5 - 13 years	25%	5%	21%
14 - 17 years*	9%	2%	9%



CASELOAD PROFILE: Citizenship: (Case Head)	FAP	SNA	60 Mo. Converted to SNA
Citizen	90%	76%	92%
Permanent Resident	8%	18%	7%
Asylum/Refugees/Other	2%	4%	0%

Adults	FAP	SNA	60 Mo. Converted to SNA
18 - 24 years	5%	8%	2%
25 - 44 years	13%	24%	10%
45 - 64 years	2%	23%	3%
65+	0%	11%	0%



Education: (Adult Case Head)	FAP	SNA	60 Mo. Converted to SNA
0 to 8th grade	4%	7%	3%
9th to 11th grade	27%	28%	35%
HS or post HS grade	68%	63%	62%

Sex	FAP	SNA	60 Mo. Converted to SNA
Male Adults	20%	55%	18%
Female Adults	80%	46%	82%

Children	FAP	SNA	60 Mo. Converted to SNA
Avg # of Children per case	1.44	0.18	1.95
Cases with Children under 3 <sup>g</sup>	32%	3%	11%

Ethnicity: (Case Head)	FAP	SNA	60 Mo. Converted to SNA
Black	40%	46%	50%
Hispanic	49%	35%	42%
White	7%	10%	6%
Other	3%	9%	2%

DSS/HRA/DHS Total Full-Time Employees	APRIL 2023	JANUARY 2023	APRIL 2022	APRIL 2021
	12,284	12,163	12,808	11,971

\* Total percentage is rounded for category 14 - 17 years  
 \*\* As of January 2008, to conform with State and Federal practice, this report includes Food Stamp Issuances for the Residential Treatment Services Center.  
 a Formerly referred to as Public Assistance.  
 b Formerly Aid to Families with Dependant Children (AFDC).  
 c Formerly Home Relief (HR).  
 d Non-NYC residents included.  
 e Food Stamp Eligibility Report represents data from Apr 2023/ Apr 2022/ Apr 2021  
 f National data comes from ACF-HHS & SNAP and NYC data comes from CA Composite Roll & CRM 100.  
 g Data includes children not in school.