

## NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES HUMAN RESOURCES ADMINISTRATION

**Ellen Levine** 

Chief Program Planning and Financial Management Officer

**Lisa Garabedian**Deputy Commissioner

## **STEVEN BANKS**

Commissioner

Office of Planning and Performance Management

		Report # MCA			
HRA FACTS:	NOVEMB	ER 2020			
CASH ASSISTANCE	NOVEMBER 2020	OCTOBER 2020	NOVEMBER 2019	NOVEMBER 2015	
Cash Assistance Unduplicated Recipients					
(1 month) <sup>A</sup>	380,146	388,654	328,623	367,773	
Recurring Assistance	375,866	383,356	320,086	358,322	
Emergency Assistance Only B	·		,		
Emergency Assistance Only	4,280	5,298	8,537	9,451	
FAP (formerly AFDC)	119,008	123,275	109,499	145,985	
60 Month converted to SNA	93,695	93,882	82,745	86,629	
SNA (formerly HR <b>)</b>	167,443	171,497	136,379	135,159	
		044457	470.400	405 404	
Cases	209,101	214,457	179,466	195,180	
FAP (formerly AFDC)	50,158	52,022	46,309	62,352	
60 Month converted to SNA	28,773	28,825	25,999	27,166	
SNA (formerly HR)	130,170	133,610	107,158	105,668	
Children	160,513	163,905	146,885	178,749	
FAP (formerly AFDC)	81,933	84,706	77,515	105,294	
60 Month converted to SNA	58,246	58,521	52,783	55,943	
SNA (formerly HR)	20,334	20,678	16,587	17,512	
	20,00	20,010	. 5,55.	,	
Cash Assistance Unduplicated Recipients					
(12 Months) <sup>C</sup>	561,139	563,978	571,515	596,691	
Recurring Assistance	478,223	478,929	459,865	489,310	
Emergency Assistance Only B	82,916	85,049	111,650	107,381	
	<b>3_,</b> 3 : 3		,	,	
Total Cash Assistance					
Gross Expenditures <sup>A</sup>	\$125,116,627	\$131,855,894	\$123,560,159	\$121,768,274	
FAP (formerly AFDC)	\$33,140,990	\$35,817,723	\$35,125,620	\$42,120,957	
60 Month converted to SNA	\$19,788,065	\$19,988,296	\$18,176,069	\$16,751,606	
SNA (formerly HR)	\$72,187,572	\$76,049,875	\$70,258,470	\$62,895,711	
EMPLOYMENT .	NOVEMBER 2020	OCTOBER 2020	NOVEMBER 2019	NOVEMBER 2015	
HRA Assisted Entries into Employment <sup>D F</sup>	2,782	1,760	2,449	3,591	
Retention:	2,702	1,700	2,449	3,391	
Retention - 3 Months	85%	82%	81%	82%	
Retention - 6 Months	79%	74%	70%	74%	
SNAP	NOVEMBER 2020	OCTOBER 2020	NOVEMBER 2019	NOVEMBER 2015	
				4 000 04	
•	1,635,286	1,694,036	1,493,365	·	
Cash Assistance	397,444	411,377	361,286	410,010	
Cash Assistance Non-Cash Assistance & SSI	397,444 1,237,842	411,377 1,282,659	361,286 1,132,079	410,010 1,276,93	
Cash Assistance Non-Cash Assistance & SSI SNAP Households	397,444 1,237,842 <b>962,856</b>	411,377 1,282,659 <b>992,089</b>	361,286	410,010 1,276,93 <b>945,83</b> 8	
Cash Assistance Non-Cash Assistance & SSI SNAP Households Cash Assistance	397,444 1,237,842	411,377 1,282,659	361,286 1,132,079	410,010 1,276,937 <b>945,83</b> 8	
Cash Assistance Non-Cash Assistance & SSI SNAP Households	397,444 1,237,842 <b>962,856</b>	411,377 1,282,659 <b>992,089</b>	361,286 1,132,079 <b>875,317</b>	410,010 1,276,93 <b>945,83</b> 199,36	
Cash Assistance Non-Cash Assistance & SSI  SNAP Households Cash Assistance Non-Cash Assistance & SSI	397,444 1,237,842 <b>962,856</b> 201,725 761,131	411,377 1,282,659 <b>992,089</b> 210,589 781,500	361,286 1,132,079 <b>875,317</b> 180,731 694,586	410,010 1,276,937 <b>945,838</b> 199,366 746,472	
Cash Assistance Non-Cash Assistance & SSI SNAP Households Cash Assistance Non-Cash Assistance & SSI PUBLIC HEALTH INSURANCE	397,444 1,237,842 <b>962,856</b> 201,725 761,131 <b>NOVEMBER 2020</b>	411,377 1,282,659 <b>992,089</b> 210,589 781,500	361,286 1,132,079 <b>875,317</b> 180,731 694,586 <b>NOVEMBER 2019</b>	410,010 1,276,937 <b>945,838</b> 199,366 746,472 <b>NOVEMBER 2018</b>	
Cash Assistance Non-Cash Assistance & SSI SNAP Households Cash Assistance Non-Cash Assistance & SSI PUBLIC HEALTH INSURANCE Medicaid Enrollees (HRA Administered)	397,444 1,237,842 <b>962,856</b> 201,725 761,131 NOVEMBER 2020 1,549,762	411,377 1,282,659 <b>992,089</b> 210,589 781,500 <b>OCTOBER 2020</b> <b>1,555,078</b>	361,286 1,132,079 <b>875,317</b> 180,731 694,586 NOVEMBER 2019 1,539,231	410,010 1,276,937 <b>945,838</b> 199,366 746,472 <b>NOVEMBER 2018</b> <b>2,239,15</b> 2	
Cash Assistance Non-Cash Assistance & SSI SNAP Households Cash Assistance Non-Cash Assistance & SSI PUBLIC HEALTH INSURANCE Medicaid Enrollees (HRA Administered) Medicaid - Only	397,444 1,237,842 962,856 201,725 761,131  NOVEMBER 2020 1,549,762 814,041	411,377 1,282,659 <b>992,089</b> 210,589 781,500 OCTOBER 2020 1,555,078 807,848	361,286 1,132,079 <b>875,317</b> 180,731 694,586 <b>NOVEMBER 2019</b> <b>1,539,231</b> 827,019	410,010 1,276,937 <b>945,838</b> 199,366 746,472 <b>NOVEMBER 2018</b> <b>2,239,152</b> 1,469,253	
Cash Assistance Non-Cash Assistance & SSI  SNAP Households Cash Assistance Non-Cash Assistance & SSI  PUBLIC HEALTH INSURANCE Medicaid Enrollees (HRA Administered) Medicaid - Only Managed Care Enrollees	397,444 1,237,842 <b>962,856</b> 201,725 761,131 NOVEMBER 2020 1,549,762	411,377 1,282,659 <b>992,089</b> 210,589 781,500 <b>OCTOBER 2020</b> <b>1,555,078</b>	361,286 1,132,079 <b>875,317</b> 180,731 694,586 NOVEMBER 2019 1,539,231	410,010 1,276,931 <b>945,838</b> 199,366 746,472 <b>NOVEMBER 2015</b> <b>2,239,152</b> 1,469,253 1,685,882	
Cash Assistance Non-Cash Assistance & SSI SNAP Households Cash Assistance Non-Cash Assistance & SSI  PUBLIC HEALTH INSURANCE Medicaid Enrollees (HRA Administered) Medicaid - Only Managed Care Enrollees Child Health Plus Enrollees	397,444 1,237,842 <b>962,856</b> 201,725 761,131 NOVEMBER 2020 1,549,762 814,041 885,362 158,487	411,377 1,282,659 <b>992,089</b> 210,589 781,500 <b>OCTOBER 2020</b> <b>1,555,078</b> 807,848 882,904 160,134	361,286 1,132,079 <b>875,317</b> 180,731 694,586 <b>NOVEMBER 2019</b> <b>1,539,231</b> 827,019 879,024 166,111	410,010 1,276,937 <b>945,838</b> 199,366 746,472 <b>NOVEMBER 2015</b> <b>2,239,152</b> 1,469,253 1,685,882 105,413	
Cash Assistance Non-Cash Assistance & SSI SNAP Households Cash Assistance Non-Cash Assistance & SSI  PUBLIC HEALTH INSURANCE Medicaid Enrollees (HRA Administered) Medicaid - Only Managed Care Enrollees Child Health Plus Enrollees	397,444 1,237,842 <b>962,856</b> 201,725 761,131 NOVEMBER 2020 1,549,762 814,041 885,362 158,487	411,377 1,282,659 992,089 210,589 781,500 OCTOBER 2020 1,555,078 807,848 882,904 160,134 OCTOBER 2020	361,286 1,132,079 <b>875,317</b> 180,731 694,586 <b>NOVEMBER 2019</b> 1,539,231 827,019 879,024 166,111	410,010 1,276,931 945,838 199,366 746,472 NOVEMBER 2015 1,469,253 1,685,882 105,413	
Cash Assistance Non-Cash Assistance & SSI  SNAP Households Cash Assistance Non-Cash Assistance & SSI  PUBLIC HEALTH INSURANCE Medicaid Enrollees (HRA Administered) Medicaid - Only Managed Care Enrollees Child Health Plus Enrollees  SSI SSI Recipients	397,444 1,237,842 962,856 201,725 761,131  NOVEMBER 2020 1,549,762 814,041 885,362 158,487  NOVEMBER 2020 384,445	411,377 1,282,659 992,089 210,589 781,500 OCTOBER 2020 1,555,078 807,848 882,904 160,134 OCTOBER 2020 387,205	361,286 1,132,079 <b>875,317</b> 180,731 694,586 NOVEMBER 2019 1,539,231 827,019 879,024 166,111 NOVEMBER 2019 401,329	410,010 1,276,931 945,838 199,366 746,472 NOVEMBER 2015 1,469,253 1,685,882 105,413 NOVEMBER 2015 427,738	
Non-Cash Assistance & SSI SNAP Households Cash Assistance Non-Cash Assistance & SSI  PUBLIC HEALTH INSURANCE Medicaid Enrollees (HRA Administered) Medicaid - Only	397,444 1,237,842 <b>962,856</b> 201,725 761,131 NOVEMBER 2020 1,549,762 814,041 885,362 158,487	411,377 1,282,659 992,089 210,589 781,500 OCTOBER 2020 1,555,078 807,848 882,904 160,134 OCTOBER 2020	361,286 1,132,079 <b>875,317</b> 180,731 694,586 <b>NOVEMBER 2019</b> 1,539,231 827,019 879,024 166,111	1,686,941 410,010 1,276,931 945,838 199,366 746,472  NOVEMBER 2015 2,239,152 1,469,253 1,685,882 105,413  NOVEMBER 2015 427,738 107,245 320,493	

CHILD SUPPORT ENFORCEMENT	OCTOBER 2020	SEPTEMBER 2020	OCTOBER 2019	OCTOBER 2015
Total Cases (With Orders)	236,520	240,405	258,420	282,923
CA Support Cases	26,109	26,918	27,520	33,483
NCA Support Cases	210,411	213,487	230,900	249,440
Total Collections - \$000	78,744	68,369	59,362	69,874
HOMELESSNESS:	OCTOBER 2020	SEPTEMBER 2020	OCTOBER 2019	SEPTEMBER 2015
PREVENTION OR DIVERSION				
Clients Successfully Diverted at PATH				
from Entering a Homeless Shelter	9.00%	8.90%	13.20%	17.20%
EMERGENCY & INTERVENTION	OCTOBER 2020	SEPTEMBER 2020	OCTOBER 2019	OCTOBER 2015
SERVICES	OCTOBER 2020	OLI ILMIDLIK 2020	OOTOBER 2013	OCTOBER 2013
Office of Domestic Violence:				
Average Number of Families Served per Day	827	798	901	795
Nonresidential Program Active Caseload	N/A	N/A	N/A	2,001
HASA	OCTOBER 2020	SEPTEMBER 2020	OCTOBER 2019	<b>OCTOBER 2015</b>
Total HASA Cases	33,971	33,982	33,860	31,353
Family Cases	2,991	3,001	3,166	3,554
Single Cases	30,980	30,981	30,694	27,799
Homemaker Cases	37	37 N/A	47 N/A	83 N/A
Rental Assistance/Housing Cases	N/A	N/A	N/A	N/A
HOME CARE	OCTOBER 2020	SEPTEMBER 2020	OCTOBER 2019	OCTOBER 2015
Total Home Care Cases	218,010	216,233	207,713	121,573
Total Home Attendant Cases	2,216	2,266	2,247	3,454
Housekeeper Cases	604	620	671	1,103
Long Term Home Health Care Cases	0	0	0	73
Managed Long Term Care	215,190	213,347	204,795	116,943
ADULT PROTECTIVE SERVICES	OCTOBER 2020	SEPTEMBER 2020	OCTOBER 2019	OCTOBER 2015
Referrals Received	1,606	1,640	2,671	2,184
Assessment cases	3,399	3,343	5,390	4,041
Undercare Cases	6,318	6,344	6,511	6,917
DIVISION OF VOLUNTARY & PROPRIETARY HOMES FOR ADULTS	OCTOBER 2020	SEPTEMBER 2020	OCTOBER 2019	OCTOBER 2015
Total Supportive Housing Beds	13,978	13,982	13,964	14,031

Source: New York City Human Resources Administration,
Office of Planning and Performance Management, November 2020.
For more detailed information call (929) 221-7038

APrior to June 2013, some "60 Month Converted" cases that were changed by New York State programming directives to the Family Assistance category continued to be reported as 60 Month Converted cases. Beginning in June 2013, these cases are reported correctly in the Family Assistance category. While month to month and year to year changes in total cases and total persons are not affected by the recategorization, the changes do not permit May to June 2013 and year to year comparisons between the three case types.

<sup>&</sup>lt;sup>B</sup> Emergency Assistance excludes the category "Safety Net Emergency Assistance" due to systems limitations

<sup>&</sup>lt;sup>C</sup> Cash Assistance Recipients Unduplicated (12 months) reports the unduplicated number of recipients of Cash Assistance within the current and previous 11 months and allows for a more precise representation of the total number of recipients served by HRA over time.

Das of January 2014, the indicator HRA Assisted Entries into Employment replaced the prior indicator for reporting Job Placements. The new indicator only reports entries into employment for recipients who participated in an HRA program or obtained employment independently while receiving HRA benefits.

E Beginning February 2015, all data for Homelessness: Prevention or Diversion will be published with a two month lag. This is due to the increase in service volume which requires more time for the program to collect, analyze and report data.

F HRA Assisted into Employment has been adjusted from March 2017 through March 2019.